Global fleet solutions for humanitarian action

Our mission is to provide efficient and cost-effective vehicle fleet services to support humanitarian operations around the world.
Our fleet services

With operations in more than 80 countries, the IFRC Global Logistics Service manages a fleet of over 1,000 vehicles. We supply a wide range of vehicles either to rent or to buy, including: four-wheel-drive station wagons, saloon cars, minibuses, pickups, trucks, ambulances and mobile clinics, and breakdown recovery vehicles, among others. We also provide specialist items such as spare parts, generators, forklifts, motor cycles and motor boats. All our vehicles can be modified and equipped with additional accessories on request. We hold stocks of vehicles in five key locations: the United Arab Emirates, Panama, Zimbabwe, Senegal and Kenya.

Vehicle Rental Programme

The Global Logistics Service operates a Vehicle Rental Programme (VRP), which offers a cost-effective solution to your vehicle needs. The programme is a self-sustaining scheme and is run on a non-profit basis. Rather than purchasing a vehicle for an operation, which may only last a few months, you can sign up to the programme and hire a vehicle for as long as is needed. The vehicle can then be returned to one of the five global fleet stock locations. Over the five-year lifetime of a vehicle, the cost benefit of renting

Our history in brief

1997

Introduction of our Vehicle Rental Programme to provide vehicles at a fixed rate.

2000

Creation of our global fleet base in the United Arab Emirates as a central stock-holding hub.

Worldwide, vehicles are the real workhorses of the humanitarian world that enable operations to run smoothly and aid to be delivered on time. A fleet of well-managed vehicles ensures that staff are able to perform their duties efficiently and safely. By managing our vehicles professionally, adhering to a proper maintenance schedule and training drivers, we have significantly reduced our impact on the environment whilst, at the same time, increasing efficiency and reducing costs. Continuing to manage our fleet effectively is one of the strategic priorities of the IFRC Global Logistics Service.
through our programme – compared with purchasing outright from the manufacturer – can be up to 25 per cent.

Moreover, when you hire a vehicle through the Vehicle Rental Programme, you receive insurance cover, a replacement vehicle at the end of the vehicle’s lifetime and technical support. This includes reports with key performance indicators and benchmarks.

The Vehicle Rental Programme replaces vehicles every five years or at 150,000 kilometres, whichever is sooner, because we know that maintenance costs increase with vehicle age and mileage.

**Driver training**

Training is something that we take very seriously. Driver training promotes road safety and, ultimately, reduces vehicle operating costs. We offer training courses to teach practical and defensive driving skills. We also offer training in fleet management, which includes eco-driving, how to optimize vehicle use – with vehicle monitoring and daily planning – and how to balance vehicle specifications with actual operational requirements. Since 2006, we have trained over 200 drivers and instructors worldwide.

### 2002
Creation of a regional stock location in Panama.

### 2003
Publication of our first fleet manual – a guide to all our fleet management activities.

### 2005
Introduction of a web-based management tool called Fleet Wave.
## Costs and benefits

<table>
<thead>
<tr>
<th>Model</th>
<th>Five-year average monthly cost (CHF)</th>
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</thead>
<tbody>
<tr>
<td>Toyota Land Cruiser HZJ78</td>
<td>720</td>
</tr>
<tr>
<td>Toyota Land Cruiser Pickup Double Cab HZJ79</td>
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<td>621</td>
</tr>
<tr>
<td>Nissan Navara DC Pickup</td>
<td>546</td>
</tr>
</tbody>
</table>

Monthly rental includes:
- Global third party liability insurance cover up to CHF 10 million
- Full vehicle damage insurance, including a replacement vehicle
- Driver and passenger accident insurance
- Vehicle replaced at the end of its lifetime
- Fleet management support
- Specialist driver training
- Access to a web-based fleet management system

### 2009
Establishment of three sub-regional stock locations in Africa.

### 2010
Adoption of our Clean Fleet Strategy.

### 2000–2011
The average monthly cost of renting a vehicle has been reduced by more than 30 per cent.
Clean fleet and eco-driving

As an organization, we always give strong consideration to the ethical and environmental impact of our work, and our global fleet is no exception. We recognize that the key to tackling climate change is through adaptation and mitigation, and that also includes reducing the IFRC’s own carbon footprint.

Half of the IFRC’s fleet comprises heavy-duty 4x4 diesel-powered vehicles, sometimes in excess of actual in-country needs. Good fleet management systems are already reducing the fleet’s environmental impact, but we believe we can go further. Our Clean Fleet Strategy sets out the challenges, goals and activities that are needed to make the fleet more eco-friendly.

This includes:

- training drivers, fleet administrators and managers in eco-driving techniques
- working with country delegations to rebalance existing in-country fleets, ensuring they are adapted to local conditions and not overspecified
- advocating that manufacturers and fuel suppliers reduce the cost of and increase the supply of environmentally-friendly vehicles, retrofitted emissions-reduction equipment and low-sulphur fuels in the countries in which the IFRC operates
- monitoring the availability of low-sulphur fuels and local regulations globally to identify countries in which lower-emission vehicles can be deployed

By the end of 2016, the IFRC will have reduced the carbon dioxide emissions of its fleet by 18 per cent over a five-year period. Through its Clean Fleet Strategy, the IFRC exemplifies its commitment to helping reduce greenhouse gases and mitigating the disproportionate impact they have on developing countries.
Global Logistics Service
International Federation of Red Cross and Red Crescent Societies

About us

The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world’s largest humanitarian network with 189 member National Societies. Each year, we reach 150 million people in need with life-saving assistance. The IFRC Global Logistics Service (GLS) is a recognized provider of humanitarian logistics services. It has a permanent network of logistics units strategically located in Panama, Dubai, Kuala Lumpur, Nairobi, Beirut and Las Palmas, with a secretariat-based department in Geneva. The GLS manages its fleet services from its logistics office in the International Humanitarian City in Dubai, United Arab Emirates.

Since 2005, in recognition of our global logistics expertise, the IFRC was accredited by the Directorate General for Humanitarian Aid and Civil Protection (DG ECHO) as a humanitarian procurement centre. Similarly, our excellence in logistics was recognized in 2006, when the GLS was declared the overall winner of the European Supply Chain Excellence Award, competing against strong candidates from the commercial sector.

The volume of GLS business grows in line with emerging humanitarian needs. On average, since 2007 the GLS has yearly mobilized and delivered over 220 million Swiss francs’ worth of humanitarian aid. Per month, the GLS supports 60 humanitarian operations across the world.

Contact us

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www.ifrc.org/logistics