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Emergency appeal Rwanda: Burundi Refugees

 International Federation
of Red Cross and Red Crescent Societies

Emergency Appeal n° MDRRW013

10,000 people to be assisted

Appeal launched 17 September 2015

Glide No. EP-2015-000129-RWA

58,190 Swiss franc DREF allocated

Appeal ends 17 July, 2016

549,020 Swiss franc Appeal budget

This Emergency Appeal seeks **CHF 549,020** to support the Rwandan Red Cross to reach **10,000 people** with a focus on interventions in the areas of **emergency health (first aid, psychosocial support, and violence prevention), water, sanitation and hygiene promotion, shelter and settlements, food security, nutrition and livelihoods, and a component of disaster preparedness and risk reduction**. This appeal reflects the current situation, and will be updated and adjusted based on the evolving nature of the crisis, new developments and assessments as they are carried out.

<click here for the [Emergency Plan of Action \(EPoA\)](#)>

The disaster and the Red Cross and Red Crescent response to date

April 2015: Due to pre-Presidential election unrest, Burundi nationals begin to seek protection and shelter in neighbouring countries, including the Democratic Republic of the Congo (DRC), Rwanda, Tanzania, Uganda and Zambia.

May 2015: CHF 244,580 released from the IFRC's Disaster Relief Emergency Fund (DREF) to support the RRCS to meet the immediate needs of 7,500 people that had crossed the border from Burundi into Rwanda at entry points and transit camps of Bugesera-Gashora, Nyanza-Muyira and Ruzizi-Nyagatare, and the permanent camp of Kirehe-Mahama (this initial DREF is closed and reimbursed).

July 2015: More than 160,000 people are reported to have fled Burundi since April 2015 including 77,000 to Rwanda. Based on the situation and humanitarian needs, decision is taken to develop and launch an Emergency Appeal.

17 September 2015: Emergency Appeal launched for CHF 549,020 to support the Rwandan Red Cross Society to assist 10,000 people in Mahama camp, and the Munini host community, with CHF 58,910 allocated from the IFRC's DREF as Appeal start-up funding.



A Rwandan Red Cross-managed distribution site.
Photo/Rwandan Red Cross / IFRC

<click [here](#) for the contact details, [here](#) for the appeal budget and [here](#) for the map >

The operational strategy

Overall objective: Improve the health and hygiene conditions and address the psycho social support (PSS) needs of 7,500 Burundian refugees (1,500 families) living in Mahama camp; and to address the hygiene, food security and violence prevention needs of 2,500 persons (500 households) of the Munini host community surrounding the Mahama camp.

Proposed strategy:

The RRCS in collaboration with Movement partners including the ICRC, IFRC and in-country Partner National Societies (PNS) (Belgian, Danish and Spanish Red Cross) have developed an overall response strategy to support the affected population (including both refugees and host communities) until June 2016. This is informed by the expectation that people that have fled Burundi will remain in Rwanda for months to come given the uncertain political situation in the country. Through this appeal, response strategies have been prioritized in the sectors of:

1. Health and care, including PSS
2. Water, sanitation and hygiene promotion
3. Shelter and settlements
4. Food security, nutrition and livelihoods
5. Disaster preparedness and risk reduction

The RRCS will provide services to the Munini host community (where no other organizations are operational) from September 2015 to June 2016, and will provide services within the Mahama camp from January through June 2016. A PNS consortium is supporting the RRCS to work in Mahama camp for the remainder of 2015 (from September to December 2015). Through this Emergency Appeal it is expected that 10,000 people (2,000 families) will be reached, which will comprise 7,500 people (1,500 families) living in the Mahama camp; and 2,500 people (500 families) living in the surrounding Munini host community. Efforts will be made to ensure that the response strategies are in accordance with the IFRCs commitment to realise gender equality and diversity. Beneficiary selection will be based on the existing understanding of the most affected vulnerable families, with prioritization of female-headed households, children without parents, and those families who have visibly fewer belongings and means than others in the camp and host community (based on ongoing assessments). The initial DREF of 244,580 Swiss francs that supported the initial operational response has been closed and replenished.



Coordination and partnerships



The IFRC through its East Africa and Indian Ocean Islands (EAIOI) regional representation office (based in Nairobi, Kenya) supports the RRCS through the provision of technical assistance, and mobilized a Regional Disaster Response Team (RDRT) member to support the implementation of the original DREF operation. Following the decision to transition the DREF operation to an Emergency Appeal, a member of its disaster response operations unit was also deployed to support the RRCS with the preparation the Emergency Plan of Action (EPoA) and Budget. The Belgian, Danish and Spanish Red Cross maintain in-country offices in the capital, Kigali, and have provided bilateral assistance to support the response of the RRCS to the Burundi refugee crisis.

The International Committee of the Red Cross (ICRC) has also provided assistance in the area of Restoring Family Links (RFL) services. Regular coordination meetings are also taking place with representatives from all components of the Red Cross Movement that have an operational presence in the country to discuss the response, monitor progress, and address challenges encountered. This appeal was drafted in consultation with those PNSs offering consortium funding for the next four months to ensure that the most urgent needs of beneficiaries are met for as long as possible. The United Nations High Commissioner for Refugees (UNHCR) is coordinating the overall humanitarian response in collaboration with Rwanda's Ministry of Disaster Management and Refugee Affairs (MIDMAR), with support from sector lead agencies.

Proposed sectors of intervention



Health and Care

Outcome 2: Immediate risks to the health and well-being of the refugee camp and host communities are reduced over a period of 10 months.

Output 2.1: Target population provided with access to first aid and psychosocial support services; (January – June 2016); with focus on Mahama camp (Target: 7,500 people / 1,500 families).

Activities planned:

- Equipping of first aid and psychosocial support (PSS) tents for incoming refugees
- Provision of first aid services and onward referral, including the replenishment of first aid kits as required
- Refresher training for 30 volunteers on PSS, which will then be mobilized to provide PSS services to incoming volunteers, including joint sports and cultural activities for primary school aged children (in both the Mahama camp and Munini host community) to build mutual understanding between the communities
- Conduct community based health sensitization through the use of mobile cinema and an information/listening desk, which will also be used as a means of receiving inquiries and/or complaints from refugees

Output 2.2: Target population provided with community based health sensitization; with focus on Munini host community (Target: 2,500 people / 500 families).

Activities planned:

- Training for 35 volunteers on the prevention and control of cholera, diarrhoea, hygiene and malaria
- Conduct community based health sensitization through the use of mobile cinema; and as well as joint sports and cultural activities for primary school aged children (in both the Mahama camp and Munini host community) to build mutual understanding between the communities (refer to Output 1.1.)



Water, sanitation & hygiene promotion

Outcome 3: Immediate risks of waterborne and water related diseases to the refugee camp and host communities are reduced over 10 months.

Output 3.1: Target population provided with access to safe drinking water supply in accordance with SPHERE and WHO standards; with focus on Munini host community (Target: 2,500 people / 500 families).

Activities planned:

- Conduct repair to leaks in the water supply pipeline in the Munini host community, providing safe water to the population in the medium-term

Output 3.2: Target population provided with adequate environmental sanitation facilities; with focus on Munini host community (Target: 2,500 people / 500 families).

Activities planned:

- Construction of community pit latrine in the host community (one block / 14 latrines) which will be used by host community and visiting refugees from Mahama camp
- Production/distribution of 500 SanPlats to families living in the host community to increase access to sanitation facilities at household level
- Procurement/distribution of personal protective equipment (boots, gloves, masks etc.) to support the cleaning/maintenance of the latrines

Output 3.3: Target population provided with hygiene promotion activities, which meet SPHERE standards, with focus on Munini host community.

Activities planned

- Refresher training for 20 volunteers on PHASTER who will then be mobilized to conduct household level based hygiene promotion using this methodology
- Procurement/distribution of information, education and communication materials with health and hygiene messages
- Conduct hygiene promotion through the use of mobile cinema

Output 3.4: Target population provided with hygiene promotion activities, which meet SPHERE standards; (January – June 2016); with focus on Mahama camp (Target: 7,500 people / 1,500 families).

Activities planned

- Conduct hygiene promotion through the use of mobile cinema, an information/listening desk and radio broadcasting



Shelter and settlements

Outcome 4: Immediate shelter and settlement needs of the refugee communities are met over a period of 10 months.

Output 4.1: Target population is provided with basic Non-Food Items; with focus on Mahama camp (Target: 7,500 people / 1,500 families).

Activities planned:

- Distribution of basic non-food items comprising basins: blankets, clothing, mats and soap to those families that were not supported by distributions through the initial DREF operation
- Distribution of menstrual hygiene management kits to vulnerable women and girls



Food security



Nutrition



Livelihoods

Outcome 5: Immediate risks of food insecurity, malnutrition and lost livelihoods to the refugee camp and host communities are reduced over 10 months.

Output 5.1: Target population provided with access to nutritious food and better understanding of environmental protection; with focus on Mahama camp (Target: 7,500 people / 1,500 families).

Activities planned:

- Provide assistance to refugee families to enable them to establish household nurseries and kitchen gardens; conduct sensitization on methods to encourage environmental protection and food security

Output 5.2: Target population provided with access to nutritious food and better understanding of environmental protection; with focus on Munini host community (Target: 2,500 people / 500 households).

Activities planned:

- Provide assistance to families in the Munini host community to establish household nurseries and kitchen gardens through a cash transfer/voucher based approach. This activity is dependent on completion of the CTP assessment (refer to “Areas common to all sectors). Since RRCS has minimal experience with CTP, training (and subsequent refresher training) of 10 volunteers and six staff will be carried out
- Conduct community sessions to help establish nursery beds of mixed fruit and forest trees in the Munini host community
- Training for 35 volunteers on the use of energy saving sources, including the use of local materials to produce briquettes, and production/distribution of fuel efficient stoves



Disaster preparedness and risk reduction

Outcome 6: Improve capacity of the Rwandan Red Cross Society in the areas of disaster preparedness and response in the refugee camp and host communities.

Output 6.1: Disaster preparedness and risk reduction activities carried out to support effective implementation of the operation; and inform medium/long term planning.

Activities planned:

- Development of a medium/long term contingency plan for the response to Burundi refugee situation in Rwanda beyond the timeframe of the appeal

Areas common to all sectors

Outcome 1: Continuous assessment, planning, analysis and evaluation are used to inform the design and implementation of the operation.

Output 1.1: Comprehensive monitoring and reporting framework and system for ensuring accountability to beneficiaries established.

Activities planned:

- Conduct cash transfer programming (CTP) and market/ delivery mechanism assessment (in the Munini host community), which will inform the nature of the activities planned within the Food Security, Nutrition and Livelihoods section. The CTP disbursement budget is currently designed to procure seeds and tools for 500 households over 8 months. Depending on the assessment results, this may be reviewed and flexibly adjusted based on the findings and needs, with alternative options to be considered such as cash or voucher grants for other items
- Final external evaluation (including an internal lessons learned workshop)



Programme support services

Communications: The RRCS in collaboration with the IFRC (and also the ICRC), will carry out communication and advocacy with the intention of 1) raising awareness on the Burundi refugees crisis and to ensure that the most vulnerable are receiving the humanitarian support they deserve; 2) raising awareness on the RRCS response and needs to support its operation; 3) raising awareness of the specific role and added value of RRCS volunteers in emergency response and the involvement of refugees as Red Cross volunteers. Expected outputs include: blogs, fact sheets, news releases, photographs, videos, web stories, which will be shared with international audiences, and where relevant across the IFRC communications network (including the IFRC Africa web page and IFRC Africa Twitter account) to support resource mobilisation, and decision makers and governments to address key advocacy needs. The IFRC EAIOI regional representation office will work in collaboration with other National Societies involved in the response to the Burundi refugee crisis to ensure that Movement communications are consistent, as well as provide qualified spokespeople contacts who will be made available to media and key stakeholders, and facilitate as necessary media field trips.

Information technology (IT) and telecommunications: The purchase of office equipment such as computers, printers will be needed to support staff who will be implementing the activities under the Emergency Appeal. Support to communications will be needed to assist in the coordination of activities between staff and volunteers involved in the operation.

Administration and finance: The RRCS will sign a Memorandum of Understanding with IFRC for the implementation of the operation. During the operation a finance officer for the operation will be based in the RRCS headquarters but working closely with the field staff and will be responsible for accounting. The finance officer will also work closely with IFRC financial support to monitor the finance of the operation and inform the operation manager on the over-spending or low implementation

Security: There are no immediate security concerns. Security measures will ensure a suitable environment for the humanitarian aid to reach the beneficiaries without any hindrance.

Human resources: A number of local staff will be supported (partially or fully) through this Emergency Appeal primarily in the form of: a local operations manager, a field coordinator, logistics, PMER, and finance officers, eighty (80) volunteers, and six (6) National Disaster Response Team (NDRT) members.

Logistics: The RRCS will use the existing logistical structures and systems but require the support of a temporary warehouse tent in Kigali as the existing warehouse is being use by other projects. From the Emergency Appeal, the RRCS will procure a motorcycle to be used at the Mahama refugee camp for the transport of referral patients and also to transport volunteers between the Mahama camp and Munini community. The RRCS will procure relief items in Kigali or in villages near Mahama camp.

Planning, Monitoring, Evaluation & Reporting (PMER): Monitoring visits will be conducted regularly with the support from the IFRC EAIOI regional representation office in close collaboration with UNHCR and Movement Partners. RRCS will deploy a PMER officer to the affected areas on a regular basis and the officer will be working closely with refugee operations officers and volunteers. The PMER role will be to collect information The IFRC's PMER unit will assist in supporting the establishment of a monitoring and evaluation plan and tools for effective project monitoring in accordance with relevant requirements from partners/donors and providing technical guidance to support RRCS officers in order for them to provide monthly monitoring updates. The Emergency Appeal will support running costs of an Information Desk, where beneficiaries can request information and can also give feedback on the services provided. Volunteers managing these posts will be trained how to respond and record various types of feedback. Proper processes and procedures will be developed and put in place to ensure feedback and complaints are recorded, analysed, responded to and used in program decision-making. At the end of the operation, an external evaluation and lesson learned workshop will be conducted in order to evaluate the implementation of the activities.



Budget

See attached IFRC Secretariat budget (below) for details.

Elhadj Amadou As Sy
Under Secretary General (a.i.)
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Secretary General

Contact information

For further information specifically related to this operation please contact:

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Please send all pledges for funding to zonerm.africa@ifrc.org

For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)

- **In IFRC Zone:** Robert Ondrusek, PMER Coordinator, Africa phone: +254 731 067277; email: robert.ondrusek@ifrc.org

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace.**

EMERGENCY APPEAL

17/09/2015

APPEAL Burundi Refugees

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Clothing & Textiles	66,000			66,000
Food	0			0
Seeds & Plants	183,100			183,100
Water, Sanitation & Hygiene	9,850			9,850
Medical & First Aid	2,833			2,833
Teaching Materials	0			0
Utensils & Tools	7,750			7,750
Other Supplies & Services	10,500			10,500
Emergency Response Units	0			0
Cash Disbursements	0			0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	280,033	0	0	280,033
Computer & Telecom Equipment	2,800			2,800
Total LAND, VEHICLES AND EQUIPMENT	2,800	0	0	2,800
Storage, Warehousing	600			600
Distribution & Monitoring	1,050			1,050
Transport & Vehicle Costs	32,765			32,765
Logistics Services	2,500			2,500
Total LOGISTICS, TRANSPORT AND STORAGE	36,915	0	0	36,915
International Staff	18,000			18,000
National Staff	0			0
National Society Staff	42,344			42,344
Volunteers	74,890			74,890
Total PERSONNEL	135,234	0	0	135,234
Consultants	14,000			14,000
Total CONSULTANTS & PROFESSIONAL FEES	14,000	0	0	14,000
Workshops & Training	12,880			12,880
Total WORKSHOP & TRAINING	12,880	0	0	12,880
Travel	4,000			4,000
Information & Public Relations	16,200			16,200
Office Costs	5,200			5,200
Communications	6,500			6,500
Financial Charges	1,750			1,750
Total GENERAL EXPENDITURES	33,650	0	0	33,650
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Services Support Recovery	33,508	0		33,508
Total INDIRECT COSTS	33,508	0	0	33,508
Pledge Earmarking & Reporting Fees	0			0
Total PLEDGE SPECIFIC COSTS	0	0	0	0
TOTAL BUDGET	549,020	0	0	549,020
Available Resources				
Multilateral Contributions				0
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	0	0	0	0
NET EMERGENCY APPEAL NEEDS	549,020	0	0	549,020



Rwanda: Burundi Refugees

