

OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

SRI LANKA: FLOODS AND LANDSLIDES

29 August 2003

Appeal No. 13/03; Operations Update no. 4

Appeal launched on 20 May 2003 for CHF 1,212,000 (USD 934,598 or EUR 801,424) for 3 months for 125,000 beneficiaries; budget increased to CHF 2,632,584 to assist some 700,000 beneficiaries for 6 months, i.e. 20 November 2003.

Period covered: 13 June to 27 August 2003

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries.

For more information: www.ifrc.org

In Brief

Appeal coverage: 100% (including bilateral contributions)

Outstanding needs: All operational needs are funded with the present appeal coverage.

Related Emergency or Annual Appeals: 2003 Annual Appeal for Sri Lanka (no. 01.57/2003)

Operational Summary: Taking a lead role in cleaning more than 5,600 wells from where the people sourced their drinking water, the Sri Lanka Red Cross Society together with the International Federation, has made a commendable impact in this area. A previous staff on loan arrangement from the Nepal Red Cross with a view to support capacity building of the Hambantota branch to monitor programme implementation and effective volunteer mobilisation as part of the Disaster Preparedness Programme, enabled volunteers from Hambantota to train volunteers also in the Matara District. Distribution of water purifier sachets and water filter kits is almost completed. Procurement of relief items for family kits is complete and packing of the family kits will commence in the last week of August 2003. Due to a very generous response to the appeal, including bilateral contributions, the SLRCS is distributing a uniform family kit to 11,000 families instead of 7,500 as planned earlier. The family kit will therefore reach more beneficiaries in a uniform and consistent way. The appeal does not need further financial support and the Federation and the Sri Lanka Red Cross express their gratitude and appreciation to all contributing partners to this appeal.

Operational developments

Immediately after the floods the SLRCS efficiently mobilized its community trained volunteers who were well experienced in assessment and relief following their involvement in the drought operation carried out by the Hambantota branch in 2001 and 2002. The volunteers distributed food packets, non-food relief goods and water to the most vulnerable families in the five affected districts of Ratnapura, Matara, Galle, Kalutara and Hambantota which had an immediate positive impact on the affected people.

The response to the floods was prompt with the Regional Disaster Response Delegate and Regional Disaster Preparedness Manager being deployed immediately to Sri Lanka. Further aiding the rapid response was the fact that the Region's second Regional Disaster Response Team (RDRT) training had concluded in Sri Lanka just before the floods and 3 officers deployed by SLRCS for assessment were fully RDRT trained. A joint task force

consisting of 3 FACT members, 1 RDRT member and key SLRCS staff members (of whom, some were also RDRT trained) was constituted to coordinate and support the Red Cross assistance to the most vulnerable people through a well targeted and realistic plan.

The SLRCS was the first organization to start cleaning wells and cleaned more than 5,600 which made a real difference in the environment of the communities who depend on these for their drinking water needs. The overall response from the national and international community was extensive and the emergency needs were met very quickly.

The post-emergency and long-term rehabilitation needs are substantial, as the floods exposed weaknesses and limitations in disaster preparedness in the country including the Sri Lanka Red Cross Society. Realizing Sri Lanka's vulnerability to serious flooding, the revised appeal aimed to strengthen the Sri Lanka Red Cross's capacity to respond to the current disaster's impact and future disasters. The SLRCS viewed this operation as an opportunity to also reshape its long-term operations, including the role it could play in the country's disaster preparedness and response. In order to achieve this long term capacity building, the International Federation and SLRCS has been working closely to carry out the operation in a manner governed by the Principles of the Movement, the Principles and Rules of Disaster Response and the Code of Conduct, respecting SPHERE Guidelines and SLRCS's rules and regulations.

The tendering process for procuring the relief items for the family kit has been very successful, after some initial challenges, and the SLRCS staffs who have worked alongside the International Federation's delegates have gained tremendous experience fulfilling the objective of long-term capacity building. Difficulties were initially experienced in applying the required, exacting system and procedures and this delayed the process for a while. However these issues were overcome and the cooperation between the International Federation and SLRCS has become more effective and efficient. The Federation was greatly assisted by the German RC agreeing to second their bilateral representative in Delhi, as Acting Federation Head of Delegation for 6 weeks, allowing the Federation Head of Delegation to accompany Sri Lanka Red Cross senior management to attend the large international donor forum about Sri Lanka organized by the Japanese Government in June 2003.

The Transport Management System (TMS) Software has been installed with training for SLRCS's staff who are now using it successfully. The field coordinators for all 5 districts were trained to develop their plan of action based on the Appeal in order to make them familiar about how to draw up a Plan of Action and Budget. These field coordinators are performing their job very well e.g. selection of beneficiaries, distribution of relief goods etc. In all the warehouses (NHQ and 5 Branches) Stock Cards and Bin Cards have been introduced and used to maintain proper inventory records. In addition, Beneficiary Cards have been printed and issued to district branches for the registration of beneficiaries.

In order to improve working efficiency the computer networking at SLRCS NHQ is in progress. Finance software has already been purchased to computerize the accounting system which will enable SLRCS to produce timely and accurate financial reports to the donors. The working advance and cash flow system between SLRCS NHQ and the Branches, particularly in disaster situations, is being reviewed and adjustments will be made for increased efficiency.

Lack of appropriate vehicles in operating Red Cross Branches has severely impeded effectiveness during relief operations for many years, as well as in this flood emergency phase. Vehicles had to be hired from the beginning of the operation in all Branches except Ratnapura where the ICRC provided a Land Cruiser until the third week of June. Branches will remain dependent on hired vehicles until the end of the operation which will prove very costly. Therefore, 3 out of the 5 flood-affected branches is being equipped with a Nissan 4x4 double cab pick-up as an additional Disaster Preparedness measure to ensure effective and rapid response in future emergencies.

The revised appeal was designed to target 7,500 families; however the SLRCS was supporting 11,000 families with specific items procured with bi-lateral funding received from AUSAID, USAID and the Chinese Red Cross Society. In addition, 9,960 blankets received from the Thai Red Cross Society as a bilateral donation is also included in the family kit. It was realized therefore that the contents of the family kits would not be uniform and that this could create a problem at a later stage. To avoid this, the SLRCS will now support 11,000 families by giving a standard family kit consisting of the items already procured with bilateral funding, with the remaining

items procured out of funds raised by the International Federation. The Family Kit will now be supplied in a more systematic, uniform and consistent way in order to ensure that no discrimination occurs among beneficiaries. This will also help the SLRCS to meet reporting requirements to bi-lateral donors. All the items procured for the family kits have already been received in the SLRCS warehouse and packing of the family kits will be completed by the end of August.

Beneficiary families have been selected on the criteria of complete or near complete destruction of their homes, loss of belongings, high numbers of children, female-headed households, unsupported elderly and those who have limited access to other relief programmes.

Since the overall response from the national and international community was extensive, the emergency needs were met quickly. The initial emergency situation with large numbers of people living under dangerous water supply and sanitation circumstances was soon over and the situation has changed from an emergency, to a post-emergency/rehabilitation and disaster preparedness phase. The distribution of Water Filter Kits in 2 districts and Water Purifier Sachets in 4 districts is almost complete. If not utilized immediately these water purifier sachets and water filter kits will be used as a Disaster Preparedness measure in future emergencies.

The Spanish Red Cross programme for water and sanitation has been approved by the ECHO. However, since the needs on the ground have changed, the Spanish Red Cross has made a fresh assessment and will submit its new proposals to ECHO for revision.

In addition, the SLRCS will be supporting school children by providing school bags, books, and other material using assistance received from further bi-lateral donors - Plan Sri Lanka and Risho (Japanese NGO).

There are no serious health issues. Mobile clinics were organized and no communicable disease outbreaks were reported. Sporadic cases of dysentery, leptospirosis, dengue and viral flu were reported in some areas.

Red Cross and Red Crescent action - objectives, progress, impact

WATER AND SANITATION:

Objective 1: To restore safe water supply and proper sanitation, in order to improve living conditions for the affected population and strengthen the communities' preparedness for future disasters.

Progress

Activity 1: Pump, de-sludge and chlorinate a total of 5,600 flooded wells, as identified in coordination with local authorities and other actors, using 23 teams of Red Cross volunteers working alongside hired professionals.

Expected Result 1: 30,000 families (150,000 people) have regained access to safe wells. All 5,600 wells have been cleaned and Red Cross volunteers worked together with teams of hired professionals as a capacity building component. The volunteers were trained in dissemination of the health awareness message on personal hygiene and safe water. These messages were passed on to the well owners in order to prevent outbreak of disease. The Sri Lanka Government advised the SLRCS that chlorination of wells is the responsibility of the Ministry of Health to be done under the supervision of the Public Health Inspector (PHI) by the field health staff. The wells cleaned by the Red Cross have been certified by the PHI as cleaned and chlorinated. The district/divisional details of cleaned wells are as follows:

DISTRICT	DIV. SECRETARIAT	NO. OF WELLS
MATARA	Matara	559
	Kamburupitiya	301
	Thihagoda	604
	Athuraliya	137
	Pasgoda	125
Total		1,726
RATNAPURA	Ratnapura	535

	Elapatha	465
Total		1,000
HAMBANTOTA	Weeraketiya	71
	Tangalle	32
	Walasmulla	26
	Beliatta	98
	Katuwana	147
Total		374
KALUTARA	Bulathsinhala	383
	Ingiriya	287
	Dodangoda	510
	Kalutara	328
	Millaniya	200
	Walallavita	251
	Madurawala	360
	Govinna	38
	Opalla	39
	Retiyala	104
Total		2,500
TOTAL WELLS CLEANED		5,600

Activity 2: Distribute a total of 140,000 sachets of the water purification chemical Chlor-Floc together with 10,000 buckets, enabling 10,000 families to have 20 litres of safe water each day for two weeks.

Expected Result 2: 10,000 families are able to purify 20 litres of safe water each day for two weeks, to tide them over until their wells are safe. Since the overall response from the national and international community was extensive, the emergency needs were met very quickly. The initial emergency situation with large numbers of people living under dangerous water supply and sanitation circumstances was soon over and the situation has changed from an emergency, to a post-emergency/rehabilitation and disaster preparedness phase. The distribution of Water Purifier Sachets is almost complete in 4 districts. Volunteers were trained in dissemination about the use of the sachets and each family has been provided with a user manual in the local language.

The District/Divisional Secretariat details of distribution of water sachets to 8,412 beneficiary families are as follows:

DISTRICT	DIV. SECRETARIAT	NO. BENEFICIARY FAMILIES
RATNAPURA	Ratnapura	726
	Elapatha	604
	Nivithigala	152
	Ayagama	300
	Kollonna	30
	Pelmadulla	85
	Kuruwita	112
	Kalawana	68
	Kahawatta	76
Total		2,153
KALUTARA	Bulathsinhala	500
	Ingiriya	250
	Dodangoda & Kalutara	565
	Millaniya	300
	Walallavita	142
	Madurawala	277
	Palindanuware & Agalawatta	250
Total		2,284

GALLE	Neluwa	233
	Nagoda	200
	Welivitiya	387
	Elpitiya	23
	Thawalama	200
	Niyagama	100
	Baddegama	357
<i>Total</i>		1,500
MATARA	Pitabeddara	100
	Thihagoda	275
	Mulatiyana	200
	Athuraliya	275
	Weligama	275
	Pasgoda	250
	Akuressa	275
	Malimbada	200
	Welipitiya	250
	Kotapola	100
	Kamburupitiya	275
<i>Total</i>		2,475
TOTAL NO. OF BENEFICIARY FAMILIES		8,412

Activity 3: Distribute 4,000 drinking water filtration kits to 4,000 families in the Deniyaya Division of the Matara District and other areas where the population is sourcing drinking water from rivers. The kits can provide the families with filtered water for 6-12 months.

Expected result 3: 4,000 families in areas where the population is drinking from river waters, have water filter kits which can provide them with filtered water for 6-12 months. Since the initial emergency situation where large numbers of people were living under dangerous water supply and sanitation circumstances was brief, it was decided that the kits will be distributed equally in 2 districts i.e. 2,000 kits in Matara and 2,000 in Ratnapura. The volunteers were trained in dissemination about the use of the kits and each family will be provided with a user manual in the local language.

The District/Divisional Secretariat details of distribution of water filter kits to 3,237 beneficiary families so far are as follows:

DISTRICT	DIV. SECRETARIAT	NO. OF KITS
RATNAPURA	Ratnapura	300
	Elapatha	607
	Nivithigala	100
	Ayagama	60
	Pelmadulla	100
	Kuruwita	110
	Kalawana	55
<i>Total</i>		1,332
MATARA	Pitabeddara	600
	Thihagoda	20
	Mulatiyana	20
	Athuraliya	20
	Weligama	25
	Pasgoda	400
	Kirinda	20
	Malimbada	20
	Welipitiya	20
	Kotapola	600

	Hakmana	20
	Matara	100
	Kamburupitiya	20
	Akuressa	20
<i>Total</i>		1,905
TOTAL NO. OF KITS DISTRIBUTED		<u>3,237</u>

Activity 4: Supply a total of 400 latrine slabs, inform local authorities of their availability and agree on where they would best be deployed.

Expected result 4: Local authorities are informed of the availability of 400 latrine slabs, and agreement on their deployment has been reached. In consultation with the local authorities, Red Cross has so far issued 400 latrine slabs provided by the ICRC as per the following details:-

DISTRICT	DIV. SECRETARIAT	NO. OF LATRINE SLABS
RATNAPURA	Ratnapura	10
	Elapatha	70
	Nivithigala	70
	<i>Total</i>	150
MATARA	Pittabeddala	36
	Deniyaya	24
	Kamburupitiya	10
	Pasgoda (camp)	45
	Matara (camp)	30
	Kamburugamuwa	5
	<i>Total</i>	150
GALLE	Neluwa	20
	Nagoda	20
	Welivitiya / Divithura	10
	Thawalama	20
	Niyagama	10
	Baddegama	20
	<i>Total</i>	100
TOTAL NO. OF LATRINE SLABS		<u>400</u>

Activity 5: De-sludge flooded latrines, clean and disinfect sites used as camps in Matara district, as identified in cooperation with local authorities and other actors, and community mobilization of support for the cleaning and disinfecting.

Expected Result 5: Sites used as camps in Matara district are cleaned and disinfected, and their latrines are desludged, and the community participated in the work. SLRCS were advised by the Sri Lanka Government that the provision for proper disposal of human excreta is the responsibility of the local authority and cleaning of public latrines is done by the local authorities. The Red Cross volunteers were however involved with this activity. The respective communities also took part during the cleaning of latrines

Activity 6: Procure and install a total of five 5,000 litre water tanks and repair the damaged pipelines in five sites used as large camps in the Matara District, and procure and distribute a maximum of 1,000 water buckets to the population still staying in the above-mentioned camps at time of installation of the tanks.

Expected Result 6: The population still living in large camps in Matara district has access to water, and the sites' water capacity for future displacement situations is improved. The water tanks have been procured and will be transported before the end of August for installation at 5 identified sites. As it was found technically difficult to install 5,000 litre tanks which are too large, it was decided to procure 2,000 litre tanks and each site will be provided with 2 tanks of 2,000 litre capacity against the planned 5,000 litre tank. 978 buckets have so far been distributed.

NON-FOOD RELIEF ITEMS:

Objective 2: To support 7,500 families (37,500 people) with the minimum livelihood requirements to the most vulnerable of those whose houses have been completely or partially destroyed, and who have lost their belongings.

Activity: Procure and distribute family kits to 7,500 identified most vulnerable families in all five districts.

Expected Result: 7,500 vulnerable families have minimum livelihood requirements. The revised appeal was made to support 7,500 families however the SLRCS was supporting a larger number of families (11,000), with specific items procured with bi-lateral funding they received from AUSAID, USAID and the Chinese Red Cross Society. In addition, 9,960 blankets received from the Thai Red Cross Society as a bilateral donation is also included in the family kit. It was realized therefore that the contents of the family kits would not be uniform and that it could create a problem at a later stage. To avoid this, the SLRCS is now supporting 11,000 families by giving a standard family kit consisting of the items already procured with bilateral funding, with the remaining items procured out of funds raised by the International Federation. The Family Kit will now be supplied in a more systematic and uniform manner in order to ensure that no discrimination occurs among beneficiaries. This will also help the SLRCS meet reporting requirements of bi-lateral donors.

All the items procured for the family kits have been received in the SLRCS warehouse and packing of the kits will commence at the end of August. The beneficiary families have been selected on the criteria of complete/almost complete destruction of house, loss of belongings, high numbers of children, female-headed households, unsupported elderly and those who have limited access to other relief programmes. The distribution of family kits will be as follows:

DISTRICT	NUMBER OF FAMILIES
Hambantota	1,000
Matara	2,850
Galle	1,950
Kalutara	1,850
Ratnapura	3,350
TOTAL	11,000

The contents of the uniform family kit are as follows:

<u>Items</u>	<u>Quantity</u>	<u>Total</u>	<u>From</u>	<u>In-kind</u>	<u>From</u>
	<u>Per</u>	<u>items</u>	<u>Bi-lateral</u>	<u>support</u>	<u>IFRCS</u>
	<u>Family</u>	<u>required</u>	<u>support</u>		<u>support</u>
1. Family Utensils Set	1	11,000	1,000	-	10,000
2. Lanterns	1	11,000	7,300	-	3,700
3. Sarong (male clothing)	1	11,000	8,300	-	2,700
4. Saree (female clothing)	1	11,000	8,300	-	2,700
5. Blankets	1	11,000	11,000	-	-
6. Bed Sheets	2	22,000	6,000	-	16,000
7. Sleeping Mats	3	33,000	8,300	-	24,700
8. Jerry Cans (10 Ltrs.)	1	11,000	-	7,000	4,000
9. Toilet Soap	2	22,000	22,000	-	-
10. Laundry Bar Soap	2	22,000	15,000	-	7,000
11. Girls Uniform Material	2.50 mtrs.	27,500	-	-	27,500
12. Boys Trouser Material	1.25 mtrs.	13,750	-	-	13,750
13. Boys Shirt Material	1.50 mtrs.	16,500	-	-	16,500
14. Health Leaflet Message	1	11,000	10,000	-	1,000

15. Red Cross Brochure	1	11,000	-	-	11,000
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In each family kit a Red Cross Brochure in the local language will be packed in order to disseminate the Red Cross Movement's Fundamental Principles. In addition, 1 health message leaflet in the local language will also be packed to disseminate knowledge about the prevention of water and vector borne diseases.

SHELTER:

Objective 3: Provide temporary shelter to 390 families whose houses have been completely destroyed and have no extended family to live with.

Activity: Procure and distribute 390 tents.

Expected results: 390 vulnerable families have temporary shelter. Since the initial emergency situation was soon over, many displaced people went back either to live with their extended families or to their own houses. The population in the camps has decreased considerably. Accordingly the following 240 most vulnerable families were provided with tents donated by Iranian Red Crescent Society.

DISTRICT	DIV. SECRETARIAT	NO. OF TENTS
RATNAPURA	Ratnapura	25
	Elapatha	25
	Kalawana	35
	Total	85
MATARA	Deniyaya	110
	Matara	1
Total		111
GALLE	Nagoda	5
	Welivitiya	5
	Thawalama	5
	Baddegama	5
	Total	20
HAMBANTOTA	Beliatta	1
	Katuwana	5
	Wallasmulla	5
	Weeraketiya	6
	Total	17
KALUTARA	Milleniya	2
	Bulathsinhala	2
	Palinda Nuwara	2
	Madurawella	1
	Total	7
TOTAL NO. OF TENTS DISTRIBUTED		240

HEALTH:

Objective 4: To increase awareness about water and vector borne diseases in the affected population.

Activity: Print and distribute posters and leaflets with health awareness messages on personal hygiene and safe water in local language to all families assisted under this operation, and training of volunteers in dissemination of these messages.

Expected result: There is no increase in outbreaks of water and vector borne diseases in the areas of operation. The volunteers were trained by the Federation Delegates and SLRCS staff in the dissemination of health

awareness messages on personal hygiene and safe water. This information was also conveyed to the well owners in order to help prevent an outbreak of disease. In addition, health message leaflets are being printed in local languages with information on personal hygiene and safe water. These will be packed in the family kit for all 11,000 families assisted under this operation.

DISASTER PREPAREDNESS AND RESPONSE CAPACITY:

Objective 5: Improve the disaster preparedness and capacity to respond speedily and effectively in Sri Lanka Red Cross' headquarters and branches in floods and landslides prone areas.

Activity 1: Strengthen and expand the number of DP/DR trainers and trained volunteers to a total of 60, by organizing one workshop for trainers and one for volunteers. The training will also include assessment methodology and nutrition support.

Expected result 1: A total of 60 new trainers and volunteers are trained in DP/DR, including assessment methodology and nutrition support. Under this activity the planned workshops to strengthen and expand the number of DP/DR trainers and trained volunteers, will be carried out in the last month of the operation after the completion of the relief distribution. The workshop for trainers will be held with the assistance of the Federation Disaster Response Delegate and will be targeted at NHQ level. The second workshop will be aimed at volunteer and branch level.

Activity 2: Assist the national society in its ongoing work to develop a new DP/DR plan.

Expected result 2: A new DP/DR plan is in place. The regional delegation will conduct a workshop later this month on DM training material development. This workshop will have participants from India & Bangladesh as well, to make the learning and contributions more meaningful with a broader perspective.

Activity 3: Strengthen the branches with urgently needed DP/DR equipment and stocks.

Expected result 3: Needed DP/DR equipment and stocks are in place. The branches have already been equipped with mobile phones and fax machines in order to establish quicker and more efficient communication. The lack of vehicles in operating Red Cross Branches severely impeded effectiveness during the emergency phase. Vehicles had to be hired from the beginning of the operation in all Branches except Ratnapura where the ICRC provided a Land Cruiser until the third week of June. Branches will remain dependent on hired vehicles until the end of the operation, which will prove very costly. Therefore, 3 out of the 5 flood-affected branches are being provided with a Nissan 4x4 double cab pick-up as an additional Disaster Preparedness measure to ensure effective and rapid response in future emergencies.

Impact

The Red Cross interventions had a strong and immediate impact on the affected people and helped them in preventing any outbreak of diseases and deaths.

The family kit will support the most vulnerable beneficiary families with the minimum livelihood requirements to serve their immediate as well as long-term needs. In addition, the response capacity of these families will also be strengthened to help them survive the next disaster.

The SLRCS learned that it has weaknesses and limitations in disaster preparedness, with these being exposed during the floods. This operation has given the SLRCS an opportunity to overcome these problems and improve their systems and procedures working side-by-side with the International Federation's delegates. The SLRCS will be able to make a quick and effective response in future disasters by deploying their own vehicles.

Constraints

Some difficulties were initially experienced in applying the required, exacting systems and procedures, especially for transparent procurement, and this delayed the process for a short while. However these issues have now been overcome and the cooperation between the International Federation and SLRCS has become more effective and efficient.

Federation Coordination

The Sri Lanka Red Cross and the Federation Relief Delegates are coordinating and exchanging information with other actors through the Consortium of Humanitarian Agencies (CHA) – a grouping of the NGOs in Sri Lanka. The Sri Lankan government has also established a system of sectoral meetings, in which the Red Cross is taking part alongside the UN agencies and other actors. These meetings help in the process of allocating areas of responsibility between the various actors in order to avoid duplication and to ensure identification of the most vulnerable.

In addition, the International Federation is working in close collaboration with the Spanish Red Cross Society on many operational issues. The SLRCS and International Federation are also coordinating with the Ministry of Social Welfare, Ministry of Ports Development and Shipping, local authorities e.g. Assistant Government Agent (AGA), District Secretary and Gram Sevaka Niladari (Village Service Officer) to run the operation in the most coordinated and efficient way.

Red Cross and Red Crescent Movement -- Principles and initiatives

The relief operation is reaching out to the most vulnerable people in the affected area. In each family kit 1 Red Cross brochure in the local language will be packed in order to disseminate the Red Cross Movement's Fundamental Principles.

National Society Capacity Building

1. During the cleaning of 5,600 wells, Red Cross volunteers worked together with the team of hired professionals as a capacity building component. The volunteers were also trained in dissemination about the health awareness message on personal hygiene and safe water which was distributed to the well owners.
2. A previous staff on loan arrangement from Nepal Red Cross with a view to support capacity building of the Hambantota branch to monitor programme implementation and effective volunteer mobilisation as part of the Disaster Preparedness Programme, enabled volunteers from Hambantota to train volunteers also in the Matara District.
3. The tendering process for procuring the relief items for the family kits has been very successful and the SLRCS staff who worked alongside the International Federation's delegates have gained tremendous experience fulfilling the objective of long-term capacity building.
4. The Transport Management System (TMS) Software has been installed. SLRCS staff were trained and are now using TMS successfully.
5. The field coordinators for all 5 districts were trained to develop their plan of action based on the Appeal in order to make them familiar about how to draw up a Plan of Action and Budget.
6. These field coordinators were also trained in selection of beneficiaries, distribution of relief goods etc.
7. In all the warehouses (NHQ and 5 Branches) Stock Cards and Bin Cards have been introduced and used to maintain proper inventory records. In addition, Beneficiary Cards have been printed and issued to the district branches for registration of beneficiaries.
8. The branches have already been equipped with mobile phones and fax machines in order to establish quicker and more efficient communication means to build effective response capacity.
9. Two Staff members from the SLRCS have been working full-time along with the Federation Relief Delegates from the beginning of this project. This is to build up the capacity of the SLRCS staff.

Communications – Advocacy and Public Information

The Federation has supported the Sri Lanka Red Cross in building a strategic relationship with the media, government ministries, diplomatic and aid missions, and other external humanitarian organizations and actors. The Sri Lanka Red Cross Fundraising and Communications Division has built an excellent rapport with all international media agencies. Its mailing list contains over 500 institutions, donors, media, foreign missions, international NGOs, etc. It is at present building a library of pictures, reports, videos etc about the emergency and the response, for use at appropriate fora. The regional information officer and regional reporting delegate in Delhi provided support.

For further information please contact:

Appeal title: Sri Lanka: Floods; Appeal no. 13/03; Operations Update no. 4

- *National Society, Director-General Chandra Ranawickrama on 0777/278642, e-mail: dg_slrcs@yahoo.com*
- *Regional Delegation: Head of Regional Delegation Bob McKerrrow, e-mail: ifrcin02@ifrc.org*
- *Sri Lanka Federation Delegation: Federation Representative Mr Shunichi Kagami, e-mail: ifrcslk02@ifrc.org*
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All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>

Sri Lanka - Floods and Landslides

ANNEX 1

APPEAL No. 13/2003

PLEDGES RECEIVED

29.08.2003

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

REQUESTED IN APPEAL CHF ----->				2'632'584		TOTAL COVERAGE 100.4%
AMERICAN - GOVT		50'000	USD	64'375	11.06.03	BILATERAL
AMERICAN - PRIVATE DONOR		21'400	USD	28'911	20.06.03	
AUSTRALIAN - GOVT		100'000	AUD	82'200	26.05.03	BILATERAL
AUSTRIAN - RC		35'000	EUR	53'288	18.06.03	
BRITISH - GOVT/DFID		49'020	GBP	109'020	29.05.03	
BRITISH - RC		5'616	GBP	12'375	02.07.03	
CANADIAN - GOVT/CIDA/IHA		99'000	CAD	99'099	20.06.03	
CHINESE - RC		20'000	USD	27'200	23.05.03	BILATERAL
DANISH - RC		462'500	DKK	94'119	20.05.03	
DANISH - GOVT		4'131	USD	5'639	04.08.03	PROGRAMME SUPPORT
IRISH - GOVT		150'000	EUR	228'375	27.05.03	
JAPANESE - RC		46'700	USD	63'489	23.05.03	
KOREAN - RC				20'000	28.05.03	
KUWAIT - RC		50'000	USD	64'375	28.05.03	
MONACO - RC		10'000	EUR	15'430	28.07.03	
NORWEGIAN - GOVT/RC		1'496'667	NOK	279'877	26.05.03	
NORWEGIAN - GOVT		79'300	NOK	14'968	04.06.03	PROGRAMME SUPPORT
PRIVATE DONORS		1'510	EUR	2'330	26.06.03	
SINGAPORE - RC		34'000	SGD	26'092	27.05.03	
SPANISH - RC/ECHO		500'000	EUR	761'250	13.06.03	BILATERAL
SWEDISH - GOVT		800'000	SEK	128'000	08.05.03	RELIEF ITEMS, TRANSPORT, STORAGE & DISTRIBUTION
SWISS - GOVT(SDC)				100'000	23.05.03	
THAI - RC		860'000	THB	27'109	27.05.03	BILATERAL
WHO - STAFF ASSOCIATION (VERF)				1'500	23.05.03	PURCHASE OF MEDICAL AND RELIEF SUPPLIES
SUB/TOTAL RECEIVED IN CASH				2'309'021	CHF	87.7%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
DANISH - GOVT		63'550	USD	86'746	04.08.03	6'200 PCES KITCHEN SETS
GERMAN - RC				10'000	11.06.03	DELEGATE
NORWEGIAN - GOVT		1'220'000	NOK	236'070	06.06.03	7000 JERRY CANS, 4000 WATER PURIFICATION KITS
SUB/TOTAL RECEIVED IN KIND/SERVICES				332'816	CHF	12.6%

ADDITIONAL TO APPEAL BUDGET

Sri Lanka - Floods and Landslides

ANNEX 1

APPEAL No. 13/2003

PLEDGES RECEIVED

29.08.2003

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

REQUESTED IN APPEAL CHF ----->				2'632'584		TOTAL COVERAGE 100.4%
AMERICAN - GOVT		50'000	USD	64'375	11.06.03	BILATERAL
AMERICAN - PRIVATE DONOR		21'400	USD	28'911	20.06.03	
AUSTRALIAN - GOVT		100'000	AUD	82'200	26.05.03	BILATERAL
AUSTRIAN - RC		35'000	EUR	53'288	18.06.03	
BRITISH - GOVT/DFID		49'020	GBP	109'020	29.05.03	
BRITISH - RC		5'616	GBP	12'375	02.07.03	
CANADIAN - GOVT/CIDA/IHA		99'000	CAD	99'099	20.06.03	
CHINESE - RC		20'000	USD	27'200	23.05.03	BILATERAL
DANISH - RC		462'500	DKK	94'119	20.05.03	
DANISH - GOVT		4'131	USD	5'639	04.08.03	PROGRAMME SUPPORT
IRISH - GOVT		150'000	EUR	228'375	27.05.03	
JAPANESE - RC		46'700	USD	63'489	23.05.03	
KOREAN - RC				20'000	28.05.03	
KUWAIT - RC		50'000	USD	64'375	28.05.03	
MONACO - RC		10'000	EUR	15'430	28.07.03	
NORWEGIAN - GOVT/RC		1'496'667	NOK	279'877	26.05.03	
NORWEGIAN - GOVT		79'300	NOK	14'968	04.06.03	PROGRAMME SUPPORT
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SPANISH - RC/ECHO		500'000	EUR	761'250	13.06.03	BILATERAL
SWEDISH - GOVT		800'000	SEK	128'000	08.05.03	RELIEF ITEMS, TRANSPORT, STORAGE & DISTRIBUTION
SWISS - GOVT(SDC)				100'000	23.05.03	
THAI - RC		860'000	THB	27'109	27.05.03	BILATERAL
WHO - STAFF ASSOCIATION (VERF)				1'500	23.05.03	PURCHASE OF MEDICAL AND RELIEF SUPPLIES
SUB/TOTAL RECEIVED IN CASH				2'309'021	CHF	87.7%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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GERMAN - RC				10'000	11.06.03	DELEGATE
NORWEGIAN - GOVT		1'220'000	NOK	236'070	06.06.03	7000 JERRY CANS, 4000 WATER PURIFICATION KITS
SUB/TOTAL RECEIVED IN KIND/SERVICES				332'816	CHF	12.6%

ADDITIONAL TO APPEAL BUDGET