

# OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## IRAN: BAM EARTHQUAKE

19 January, 2004

### FOCUS ON RELIEF AND SUPPORT TO THE CAMPS FOR THE HOMELESS

Revised Appeal No. 25/03; Operations Update no. 6; Period covered: 08 to 16 January, 2003

#### Appeal history:

- Preliminary Appeal launched on 26 December 2003 for CHF 15,409,300 (USD 12,290,337 or EUR 9,886,505) for 6 months for 200,000 beneficiaries.
- Revised Appeal launched on 8 January 2004 (USD 42,006,534 or EUR 33,119,207) for 6 – 8 months to assist 210,000 beneficiaries.

Disaster Relief Emergency Funds (DREF) allocated: N/A

*The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries.  
For more information: [www.ifrc.org](http://www.ifrc.org)*

### In Brief

Appeal coverage: 38%

Outstanding needs: CHF 32,001,842

**Summary:** Seismic activity in southern Iran continues to be intense with constant aftershocks recorded in Bam and its surroundings and as many as 34 tremors felt over a four-day period of last week in the towns of Masjed Soleiman and Izeh, situated in the major oil and gas-producing Khuzestan Province, in the southwest of the country. An earthquake measuring five on the Richter scale has hit the southern Iranian province of Fars, but there were no reports of serious damage or casualties (reported by the state news agency IRNA).

Three weeks after the disaster, the ongoing national and international relief efforts are still focused on the emergency relief needed for the survival of tens of thousand families amid freezing night temperatures, sandstorms and aftershocks. Meanwhile, reports indicate the final death toll from the earthquake could be as high as 45,000. These are the latest official estimates given by the supreme leader of the Islamic Republic of Iran, Ayatollah Ali Khamenei during his second visit to Bam on Friday, 16 January (reported by the state news agency IRNA). The report states further that 41,000 bodies have been so far recovered from the debris.

**In support of the mobilization of resources needed for the provision of the assistance as outlined in the Federation's Revised Appeal no. 25/03, the Red Crescent Society of the Islamic Republic of Iran (IRCS) and the International Federation a meeting of partner national societies in Iran on 19-20 January.**

## Background

A major earthquake measuring 6.3 on the Richter scale hit Iran on the morning of 26 December 2003 at 05:28 (local time), centered on the city of Bam, Kerman Province in the southeast of the country. Given the scale and scope of the disaster, the Government of the Islamic Republic of Iran and the Red Crescent Society of the Islamic Republic of Iran (IRCS) formally requested international assistance, and the Federation responded by launching a preliminary Appeal (no. 25/03) on 26 December 2003 to provide immediate relief and basic assistance to the intended 200,000 beneficiaries, and to undertake assessment with a view to providing longer-term rehabilitation and reconstruction assistance. This was followed by a Revised Appeal launched on 8 January 2004 intended to assist 210,000 people, and articulates how the Federation will assist the IRCS to effectively respond to the actual emerging needs in Bam while serving to emphasize the Federation's commitment to supporting the IRCS in carrying out effective, targeted, and discrete rehabilitation activities in the health, water and sanitation, shelter, logistics, and disaster preparedness sectors.

## Operational developments

The IRCS, supported by the International Federation, continues to be at the forefront of large-scale relief efforts mobilized on behalf of the people affected by the earthquake. The operation is entering into a structured phase of coordination and cooperation with all international response tools such as Emergency Response Units in Health, Water and Sanitation, Logistics and Relief being integrated gradually into the IRCS activities and increasingly supported especially in terms of recruitment of national qualified personnel and staff vital for the proper functioning of the Federation health facilities that will be handed over to the IRCS.

The Federation's operation is supported by some 130 expatriate delegates and an increased number of national staff members. Federation teams and IRCS counterparts are in the process of developing sectoral plans of action for the implementation of objectives outlined in the Revised Emergency Appeal. In the meantime, several damage assessments have been completed. Below are some of the findings from FAO and Save the Children:

- The U.N. Food and Agriculture Organization (FAO) reports that an ancient system of underground irrigation canals, called "qanats", may be badly damaged, threatening the long-term future of agriculture in the region. According to the local government, 25 out of 64 "qanats" in the region have been damaged. FAO reports as well that, in addition to damage to the irrigation system, the agricultural infrastructure and livestock shelters will also need repairs. According to the FAO, agriculture provides employment for more than 25 percent of the population in the Bam region.
- Save the Children reports that schools have been leveled throughout the area, leaving between 20,000 and 30,000 children and young people without access to schooling. In addition, a third of all teachers in the city may have lost their lives in the earthquake, according to Iranian officials.

## Red Cross and Red Crescent action

### Federation Coordination

The Federation has been asked by UN to organize and chair relief coordination meetings for all NGOs and agencies involved in the relief activities. The relief ERU initiated this process with the first meeting held on 10 January 2004. Meetings are hosted twice a week in the Federation compound. The relief ERU is also working in developing a distribution-tracking tool to be made available to all organizations involved in the relief operation. Those participating will download the copy of the tracking tool at the coordination meeting, fill in data in between the two meetings and bring it back to the next meeting. The relief ERU will then electronically update the system tool thereby creating a comprehensible and exhaustive database available to all concerned. It is expected that the system will be up and running shortly.

## Emergency relief (food and basic non-food items)

### Registration of the affected people, targeting of beneficiaries and distribution of ration cards

Less than one week after the disaster, the IRCS started the process of registering the affected people, targeting of beneficiaries, and issuing food and non-food distribution ration cards thus ensuring proper and fair targeting and beneficiary selection.

Many beneficiaries have lost their official ID cards in the disaster, and the registration process carried out by the IRCS has been the first step for providing identification to the affected people. Given the number of the affected population, the process is still ongoing with approximately 50,000 ration cards for food and non-food items distributed so far. Bam is divided into 12 sub-operational zones each covered by a team of IRCS staff and volunteers, coming from other provincial IRCS branches, with temporary assignments in Bam.

Community leaders and IRCS volunteers dispatch relief items into sub zones for further direct distributions. Tent-to-tent visits are being carried out to ensure proper registration and distribution of relief items and prevent uncoordinated distribution (so far limited). The IRCS also started the process of verification of the ration cards issued so far.

### Food

The United Nations World Food Programme (WFP) has launched a programme to provide food supplies to the people of Bam for an initial period of three months with the IRCS as implementing partner. The programme for an expected number of 100,000 to 150,000 beneficiaries will start in February. According to a January 15 UN OCHA report, WFP has distributed approximately 100,000 food rations to date. In addition, there are three mobile bakeries and three permanent bakeries with a total baking capacity of 4.4 metric tons (MT) of bread per day. Furthermore, 30 MT of bread, baked in Kerman, is distributed daily in Bam.

The rations have been distributed based on the rations cards issued by the IRCS to ensure that everyone receives adequate and proper amount of food items and avoid irregularities.

### Non-Food items

The following items were available in Federation warehouse in Bam on 11 January.

Blankets	Tents	Tarpaulins	Kitchen sets	20 lit Water jerry cans
24,973	1,200	28	1,940	2,254

**NB. For details on the relief pipeline please refer to the mobilization table available on DMIS**

The Federation's relief ERU, working in close cooperation with the IRCS, is in the process of identifying gaps in supplying certain sectors with the basic relief items from donations channelled in response to the Federation Appeal. Based on daily assessment in different city locations, the IRCS and Federation teams are dispatching (from the Federation stocks) the quantities to meet unmet needs.

### Camps for homeless people

The IRCS has been tasked by the government to assume responsibility for the management of a number of tent camps for homeless people and ensure the necessary infrastructure within these camps. The Federation's assistance has been requested in the fields of health services, water/ sanitation utilities and non-food relief supplies to include tents. Recently, the Federation's support was requested in the setting-up and management of a camp for 3,000 people who were injured in the earthquake and evacuated temporarily to the provincial capital Kerman. In addition to the provision of all the tents for the camp, the Federation also supplied 600 jerry cans, 300 kitchen sets, and 6,000 blankets. The number of blankets per beneficiary will increased from 2 to 4 due to the cold weather.

## **Iran: Earthquake; Appeal no. 25/03; Operations Update no. 6**

The Federation has also provided also two mini mobile warehouses to be used as storage facilities in the camp. Other ERUs are involved as well in the provision of basic and support services to the camp population. The Austrian and Swedish Red Cross teams are contributing with water and sanitation supplies and facilities, the Norwegian Red Cross team with rubble construction, the Japanese Red Cross basic health unit with installation and management of a health clinic, and the Danish/Icelandic Red Cross team with psychosocial support activities.

The IRCS has a very detailed registration system that is being implemented at the Hamadan camp. The beneficiary information is very inclusive and provides all relevant information. The Federation relief ERU will provide support to the selection and registration processes, with the system becoming cohesive in the coming days. The Federation relief ERU is also coordinating with NGO's and other organizations working in the camp: Nuevo Mundo (kitchen installation) and the government body responsible for sanitation. Federation support in setting-up the Hamadan camp, its infrastructure and services was highly appreciated by the IRCS. This type of integrated support is likely to expand to other city sectors.

### **Health**

In the period from 3-16 January inclusive, a total of 6,380 patients were treated in Federation health facilities in Bam: the referral hospital (Finnish/Norwegian Red Cross ERU), and three basic health care emergency units in different sectors of the city (two from the German RC and one from the Japanese Red Cross).

The statistics from the referral hospital indicate an increase of outpatients treated until 12 January with a peak of 613 patients per day and reaching 394 patients on 16 January. Forty-two surgical interventions were performed including 5 caesarean sections. Within the reporting period more than 438 laboratory tests were done, and 165 X-Ray examinations. With the expected closure within the next 10 days of other emergency facilities deployed in Bam, the number of patients in the Federation health facilities is likely to increase again. The main health problems as recorded in the referral hospital are earthquake related trauma, respiratory tract infections and psychological disorders. A referral system has been set up between the operating partners. For the time being there is no increase of diarrhoeal diseases or other communicable diseases. The vaccination coverage of the affected population is reported to be high.

Recruitment of the medical and support staff for the hospital and the primary health centers is gradually improving thus ensuring the normal functioning, the scope and the quality of the Federation health services. The first rotation of expatriate medical teams is about to be completed with new teams coming in to take on the high workload. The Malaysian Red Crescent medical team is expected to join the teams from Finland and Norway on Monday, 19 January.

The health situation in the camps that were set up to shelter earthquake victims has been closely monitored. There is a close cooperation with the water and sanitation teams to improve the hygiene situation. Joint assessments with the water- sanitation team and the psychological support team in surrounding villages outside of Bam are planned during the coming week, to assess the degree of vulnerability of the population and the returnees from places to which victims were evacuated for health interventions during the immediate emergency.

A health coordination meeting for the partner national societies has been set up in Bam by the Federation to streamline health, hygiene and psychological support activities and link the comprehensive health care components. The Federation and the IRCS have actively participated in coordination meetings for health NGOs (MSF, Medecins du Monde, Mercy Corps, Medair, World Vision, Peace with Japan etc) organized and chaired by Ministry of Health and UN.

The Federation health facilities continue to receive the attention and visits from health officials of the Kerman province, Ministry of Health-Teheran, Bam health authorities, staff members from other emergency hospitals and media.

### **Psychological support**

## **Iran: Earthquake; Appeal no. 25/03; Operations Update no. 6**

The Ministry of Health estimates that some 25,000 people will need special psychological support to overcome trauma experienced in the earthquake. The IRCS is planning to deploy approximately 75 volunteers in 11 teams to implement a psychological support programme over the next six months and boost the effort of the three teams currently on the ground. Each team will consist of a psychologist, a nurse, a relief expert, and educators. In each district, the IRCS will erect two large tents where people, particularly mothers and children will have the opportunity to participate in recreational but also in income generation activities. Advice on how to cope with trauma will be broadcasted by the local radio.

In coordination with the Federation PSP team and the IRCS, the Turkish Red Crescent Society opened the first school for 100 students in the camp constructed and managed by this national society. There are further plans to expand support to the homeless people sheltered in the camps by creating appropriate space for social and recreation activities.

Along with its assessment mission that will be concluded at the end of January, the Federation PSP team is playing an important role in providing immediate advice and guidance and linking the IRCS to relevant partners.

Coordination meetings with the Ministry of Health, the Ministry of Social Welfare, and the IRCS continue to take place to limit duplicative activities.

### **Water**

The Austrian Red Cross unit produced a total of 420,000 litres of purified water for the Federation referral hospital and the neighbouring Federation compound. Raw water storage capacities for 162,000 litres and pure water storage capacities of 235,000 litres were installed to guarantee a smooth and safe water supply.

Four of the Spanish mobile treatment plants were installed at the following locations:

- German BHC centre with daily consumption of 3500 litres;
- German BHC unit with daily consumption of 1500 litres;
- Japanese HBC unit with daily consumption of 1500 litres;
- district hospital with daily consumption of 1,500 litres.

The French and the Swedish teams have installed storage capacities at the following locations:

In the camps:

- Turkish camp: bladder tank of 10 m3;
- Turkish camp 2: corrugated iron sheet tank with 70 m3 storage;
- Hamadan camp: 3 bladder tanks of 10 m3 storage each;
- Bafia camp: 2 bladder tanks of 10 m3 storage each and a 95 m3 storage tank.

In the streets:

- One 70 m3 tank at the pump station;
- Six tanks of 11 m3 each at Mahaiavi street, Edalat square and Pasdaram street, sector 5 and two in the sector 8;
- One bladder tank of 10 m3 in the sector 5;
- Four bladders of 5 m3 each at Azedi square, Jan Barean street, telecom station and sector 5.

The teams also installed distribution lines and tap stands.

### **Sanitation**

The following activities have been implemented.

- 60 emergency latrine slabs installed in the IRCS Jadji camp.
- 50 emergency latrine slabs installed in the IRCS Bam centre.
- 30 emergency latrine slabs installed in the IRCS Hamadan camp
- Latrines have been installed as well in the Federation referral hospital, the 3 clinics and the Red Cross and Red Crescent compound.

**Iran: Earthquake; Appeal no. 25/03; Operations Update no. 6**

The arrival of a water/sanitation coordinator responsible to coordinate the Federation's watsan activities, for contact to authorities and all other agencies active in the watsan sector and for assessing the situation for further involvement in watsan response to the disaster.

**For further details please contact:**

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*All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>*

# Iran - Earthquake

ANNEX 1

APPEAL No. 25/2003

## PLEDGES RECEIVED

19.01.2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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### CASH

REQUESTED IN APPEAL CHF ----->				51'913'000	TOTAL COVERAGE 38.4%	
AMERICAN - GOVT/USAID		600'000	USD	779'100	30.12.03	
AMERICAN - RC		200'000	USD	249'800	05.01.04	RELIEF & SUPPORT TRANSPORT OF RELIEF ERU
AMERICAN - PRIVATE DONORS				1'168	30.12.03	
AUSTRALIAN - RC		500'000	AUD	466'250	06.01.04	APPEAL SUPPORT
AUSTRALIAN - GOVT		500'000	AUD	466'250	07.01.04	
BELGIUM - PRIVATE DONOR		3'000	USD	3'747	12.01.04	
BRITISH - GOVT/DFID		147'059	GBP	327'721	30.12.03	
BRITISH - FOUNDATION		1'700	USD	2'123	09.01.04	
BRITISH - PRIVATE DONOR		150'000	USD	187'350	08.01.04	
CANADIAN - RC		100'000	CAD	99'500	27.12.03	
CANADIAN - GOVT		742'500	CAD	738'787	29.12.03	
CANADIAN - GOVT/CIDA-IHA/RC		9'750	CAD	9'701	27.12.03	PROGRAMME SUPPORT
CANADIAN - RC		500'000	CAD	476'750	02.01.04	
DANISH - RC				38'757	26.12.03	
DANISH - GOVT				199'023	26.12.03	
DANISH - RC				19'400	12.01.04	PSP ACTIVITY MATERIALS
DANISH - RC		11'700	DKK	2'451	14.01.04	PROGRAMME SUPPORT
ECHO (01001)		622'129	EUR	963'367	28.12.03	
ECHO/FINNISH - RC/GOVT		1'500'000	EUR	2'340'000	02.01.04	BILATERAL: FIELD HOSPITAL
FINNISH - RC		100'000	EUR	154'850	02.01.04	
HELLENIC - RC		20'000	EUR	30'970	29.12.03	TO PURCHASE 5'900 BLANKETS
HUNGARIAN - RC				11'900	09.01.04	
ICELANDIC - RC		2'000'000	ISK	35'200	28.12.03	
IRISH - GOVT		500'000	EUR	780'000	07.01.04	
IRISH - RC		5'231	EUR	8'160	06.01.04	PROGRAMME SUPPORT
JAPANESE - RC		249'543	USD	324'031	27.12.03	
KOREAN - RC				50'000	29.12.03	
LIBYAN - RC				25'000	27.12.03	
MALAYSIAN - RC		10'000	USD	12'985	30.12.03	BILATERAL
MONACO - RC		15'000	EUR	23'228	29.12.03	
NETHERLANDS - RC		12'372	EUR	19'300	26.12.03	PROGRAMME SUPPORT
NEW ZEALAND - RC		50'000	NZD	41'500	02.01.04	
NORWEGIAN - GOVT/RC		595'111	NOK	110'094	05.01.04	PROGRAMME SUPPORT
NORWEGIAN - GOVT/RC				53'250	07.01.04	PURCHASE DEMA CAMP MODULE
OPEC FUND FOR INTERN. DEVELOPMENT		750'000	USD	973'875	29.12.03	
SAUDI ARABIA - PRIVATE DONOR		1'000	USD	1'298	30.12.03	
SINGAPORE - RC				30'000	29.12.03	TO PURCHASE 100 TENTS
SLOVAK - RC		50'000	SKK	1'910	29.12.03	
SWEDISH - GOVT		1'000'000	SEK	172'000	29.12.03	
SWEDISH - GOVT		2'000'000	SEK	344'000	29.12.03	
SWISS - RC				13'167	30.12.03	PROGRAMME SUPPORT
SWISS - PRIVATE DONOR				774	29.12.03	
SWISS - PRIVATE DONORS				9'895	06.01.04	
WHO STAFF				5'000	08.01.04	

# Iran - Earthquake

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## PLEDGES RECEIVED

19.01.2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED IN CASH				10'603'632	CHF	20.4%

### KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
AMERICAN - RC		62'000	USD	77'438	06.01.04	BILATERAL: RELIEF
BULGARIAN - RC/AMCROSS		79'717	USD	99'567	16.01.04	BILATERAL: 12'000 BLANKETS, 250 DOUBLE FLY TENTS
CANADIAN - GOVT/CIDA-IHA/RC		150'000	CAD	149'250	29.12.03	RELIEF MATERIAL
DANISH - GOVT/RC				65'000	02.01.04	BILATERAL: LOGISTICS ERU
DANISH - RC				13'200	14.01.04	ADMINISTRATIVE DELEGATE
EGYPTIAN - RC				60'000	29.12.03	BILATERAL: 100 TENTS, 4000 BLANKETS, TRANSPORT & INSURANCE
GERMAN - GOVT/RC/ECHO		577'000	EUR	893'485	30.12.03	BILATERAL: WATER TTT & SUPPLY LINE, BASIC HEALTH CARE & PERSONNEL
HUNGARIAN - RC		6'062'500	HUF	36'981	30.12.03	BILATERAL: 25 PCS MILITARY TENTS, 4000 BLANKETS
INDIAN - RC				150'000	05.01.04	BILATERAL: 5000 BLANKETS, 5000 COOKING UTENSILS
IRISH - RC		80'470	EUR	125'533	06.01.04	6500 BLANKETS, TRANSPORT INS
ITALIAN - RC				4'400	30.12.03	RELIEF DELEGATE
KOREAN - RC				108'265	12.01.04	2'500 BLANKETS, 2'400 KITCHEN SETS
MALAYSIAN - RC				5'000	29.12.03	BILATERAL: 1000 BLANKETS
NETHERLANDS - RC		190'332	EUR	296'918	26.12.03	
NORWEGIAN - GOVT/RC		11'063'557	NOK	2'046'758	05.01.04	4 FLIGHTS OF MEDICAL, RELIEF ITEMS, TOOLS, GENERATORS, ETC.
PAKISTAN - RC		20'000	USD	25'970	29.12.03	BILATERAL: 1000 BLANKETS, 100 TENTS, 500 KITCHEN SETS, 500 KEROSENE STOVES
SAUDI ARABIAN - RC		9'000'000	SAR	3'918'258	07.01.04	BILATERAL: FIELD HOSPITAL WITH EQUIPMENTS & TEAM, AMBULANCES, 4000 BOXES FOOD ITEMS, 2600 TENTS, 3600 BLANKETS
SWISS - RC				289'400	30.12.03	BILATERAL: FIELD HOSPITAL WITH EQUIPMENTS & TEAM, AMBULANCES,
TURKISH - RC		566'630'000'000	TRL	509'967	27.12.03	BILATERAL: 400 TENTS, 7500 BLANKETS, 3000 BODY BAGS, 3000 KITCHEN SETS, 110 HEALTH EQUIPMENTS, 14 GENERATORS

# Iran - Earthquake

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19.01.2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
TURKISH - RC		225'645	USD	281'831	04.01.04	BILATERAL: 10'000 BLANKETS, 10 TENT FOR MEDICAL PURPOSES, 1'000 GASOLINE HEATERS, 3'000 SLEEPING BAGS
UNITED ARAB EMIRATES		37'219	USD	48'330	31.12.03	BILATERAL: 224 TENTS, 706 BLANKETS
UNITED ARAB EMIRATES		281'310	AED	101'975	28.12.03	BILATERAL: 250 TENTS, 2022 BLANKETS, 50 FIRST AID KITS
SUB/TOTAL RECEIVED IN KIND/SERVICES				9'307'526	CHF	17.9%

## ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
EGYPTIAN - RC				150'000	29.12.03	BILATERAL: 150'000 UNITS OF IV SOLUTIONS,
HUNGARIAN - RC		8'840'624	HUF	53'927	31.12.03	BILATERAL: MEDICAL SUPPLIES
KOREAN - RC				198'204	12.01.04	BILATERAL: 6 TRUCKS, 4 AMBULANCES, 5000 STATIONARY SETS
MALAYSIAN - RC					29.12.03	BILATERAL: 30 BALES CLOTHINGS
SINGAPORE - RC					02.01.04	25'000 MEALS-READY-TO-EAT
UNITED ARAB EMIRATES - RC		63'325	USD	82'227	31.12.03	BILATERAL: FOOD, 20 FIRST AID KITS, 200 DISPOSABLE MEDICAL ITEMS
UNITED ARAB EMIRATES - RC		84'191	AED	30'519	28.12.03	BILATERAL: 250 FOOD KITS, BED LINEN, PILLOWS, BODY BAGS, MEDICAL SUPPLIES
SUB/TOTAL RECEIVED				514'877	CHF	