

Operations update



International Federation
of Red Cross and Red Crescent Societies

Viet Nam: Flood and typhoon

Emergency appeal n° MDRVN006
GLIDE n° [FL-2009-000207-VNM](#)
Operations update n° 2
8 October 2009

Period covered by this Operations Update: 6 October – 8 October 2009

Appeal target (current): CHF 4,939,626 (USD 4.75 million or EUR 3.25 million)
[<click here to view the attached Preliminary Emergency Appeal Budget>](#)

Appeal coverage: 13%; there are pledges in the pipeline covering approximately 26%, bringing the total appeal coverage to 39% to date. Funds are urgently needed to enable Viet Nam Red Cross to continue providing immediate humanitarian assistance to those affected.

[<click here to go directly to the updated donor response report, or here to link to contact details>](#)

Appeal history:

- This Emergency Appeal was initially launched on a preliminary basis on 2 October 2009 for CHF 4,939,626 (USD 4.75 million or EUR 3.25 million) for 12 months to assist 50,000 families (approximately 210,000 people).
- **Disaster Relief Emergency Fund (DREF):** CHF 314,064 (USD 324,167 or EUR 214,633) was initially allocated from the Federation's DREF to support the national society to respond.



Viet Nam Red Cross, with support from the Australian and German Red Cross, provided up to 70,000 litres of clean water between 3 – 5 October to affected communities in An Loc commune, Phu Loc district, Hue province. Frank Kueppers/German Red Cross.

Summary:

Latest statistics on human loss and injury released by the Central Committee for Flood and Control (CCFSC) indicate that 163 people died, 11 are still missing and up to 629 people were injured. Economic losses have been re-evaluated to USD 785 million.

Thanh Hoa, Nghe An, Ha Tinh, Quang Tri, Quang Binh and Hue chapters of the Viet Nam Red Cross (VNRC) are operating with the International Federation's DREF which was used to support the distribution of 5,000 household kits and food parcels. In addition, water and sanitation activities have commenced in Loc An commune, Phu Loc district, Hue province, with approximately 1,000 people reached per day through the VNRC-operated water treatment unit, supported by the Australian and German Red Cross. Preparation for the distribution of 50,000 water purification tablets (equivalent to 5,000 sachets) is ongoing.

Partners which have made contributions to the appeal to date include the American Red Cross, British Red Cross, Canadian Red Cross, Japanese Red Cross, Republic of Korea Red Cross, Netherlands Red Cross/Netherlands government and the United Arab Emirates Red Crescent, with other contributions in the pipeline, including those from Australian Red Cross/ Australian government, Swedish Red Cross/Swedish government and the US government.

The International Federation, on behalf of the Viet Nam Red Cross Society, would like to thank all partners for their quick and generous response to this appeal.

The situation

Affected communities continue to try to recover from the typhoon and floods. Many households are building temporary shelters out of materials salvaged from the disaster, especially so that the elderly and children have places to sleep at night. In areas where household wells were submerged, clean water is a major need. On 2 October 2009, the ministry of health officially requested the World Health Organization (WHO) in Vietnam to support 10 million Aquatabs tablets for 12 provinces.

A joint assessment was carried out from 1 to 5 October in the six provinces of Quang Tri, Hue, Da Nang, Quang Nam, Quang Ngai and Kon Tum by the disaster management working group, in which Viet Nam Red Cross (VNRC) was represented. According to the outcomes of the assessment, vulnerable families will lack food for one to six months due to the loss of the last rice crop. The risk of increased malnutrition among children was also expressed. Other needs identified include non-food items, water and sanitation, information, education and communication materials on health and environment, seeds and fertilizer for the next crop, reconstruction of houses, as well as a disaster risk reduction programme which includes safe housing construction techniques.

Latest statistics on human loss and injury released by the Central Committee for Flood and Control (CCFSC) indicate that 163 people died, 11 are still missing and up to 629 people were injured. Economic losses have been re-evaluated to USD 785 million.

Flood waters are receding in almost all affected places, except for lagoons and low land areas nearby rivers such as Kien Giang River, in Le Thuy district of Quang Binh province, Hai Lang district of Quang Tri and some low-lying areas in Thua Thien Hue which remain accessible by boat only. In other places like Phu Loc district, one of the worst hit districts in Thua Thien Hue province, accidents due to landslides remain a risk unless timely repairs are carried out. In addition, rural areas such as in Quang Ngai province still have no electricity.

A joint meeting between the government of Viet Nam and the United Nations was held on 6 October to present the latest information on the impact of typhoon Ketsana, the government's response as well as outcomes of the joint needs assessment carried out by the disaster management working group, of which VNRC is a member.

While investing in recovery efforts, the government of Viet Nam and communities were also on alert of typhoon Parma. Early warning messages have been activated, and a preparedness plan was communicated from the central to local governments.

Coordination and partnerships

Since the start of the disaster regular coordination meetings between VNRC, the International Federation and in-country partner national societies. The Federation representative and the disaster management officer of the Federation office took part in an inter-agency debriefing session of six rapid assessment teams deployed to the affected provinces. In addition, daily meetings with VNRC are held to facilitate the ongoing relief operation.

Red Cross and Red Crescent action

Overview

Thanh Hoa, Nghe An, Ha Tinh, Quang Tri, Quang Binh and Hue VNRC chapters are operating with initial DREF money which was used to support the distribution of 5,000 household kits and food parcels. Distribution of water purification tablets (AquaTab) and water treatment manuals will follow in the coming days. In addition, water and sanitation activities have commenced in Loc An commune, Phu Loc district, Hue province, with up to 70,000 litres of clean water produced by the Australian Red Cross-supported water treatment unit between 3 – 5 October.

Progress towards objectives

Relief distributions (food and basic non-food items)	
Objective: Provision of 10 kilogrammes of rice per person for 50,000 families (210,000 people) for one month in Quang Nam, Quang Ngai, Kon Tum, Thua Thien Hue, Da Nang, Dak Lak, and Quang Tri.	
Expected results	Activities planned
210,000 people (50,000 families) who have lost basic income and crops during the floods have received 10 kilogrammes of rice.	<ul style="list-style-type: none"> • Training on needs assessment, selection of beneficiaries, relief distribution. • Identification of beneficiaries through criteria agreed upon between the national society and the local communities. • Procurement of rice based on International Federation logistics standards. • Organization of transport to the distribution point. • Organization of the various distributions by the concerned local chapters. • Distribution of rice with a proper recording system. • Monitoring and evaluation.

Progress: VNRC is currently distributing food parcels procured with initial DREF funding to affected communities. This fact demonstrates the effective of DREF as a global tool enabling prompt local action. Further information on distributions carried out will be provided in future operations updates as they become available.

The procurement and distribution of rice will commence with the arrival of the logistics delegate on 16 October.

Non-food items	
Objective: By end of January 2010, 10,000 families (40,000 people) in the affected areas in 12 provinces of Quang Nam, Quang Ngai, Kon Tum, Thua Thien Hue, Da Nang, Dak Lak, Quang Tri, Quang Binh, Binh Dinh, Gia Lai, Lam Dong and Phu Yen will receive one basic household kit composed of: cooking and kitchen utensils, one mosquito net, two blankets, one 10-litre water bucket and one 40-litre water plastic container. The provision of these items aims to meet the immediate needs of the affected families to enable them to return to everyday life as quickly as possible.	
Expected results	Activities planned
The immediate needs of non-food items for 10,000 affected families are met to enable them to return to everyday life as quickly as possible.	<ul style="list-style-type: none"> • Training on needs assessment, selection of beneficiaries, relief distribution. • Identification of beneficiaries using criteria agreed between the national society and the local communities. • Procurement of items for the basic household kits based on International Federation logistics standards. • Training beneficiaries on using relief items. • Organization of the transport and distribution system for the basic household kits by each of the local chapters concerned. • Distribution of basic household kits with a proper recording system. • Monitoring and evaluation.

Progress: Preparation for the distribution of 3,280 household kits supported by USAID is ongoing. The Federation country representative, American Red Cross country representative and a regional representative

from USAID are currently in the field to help assess the damage in Quang Ngai province, and share experiences in relief distribution with the Red Cross branches and local governments, as well as promote Red Cross fundamental principles.

The distribution of 5,000 basic household kits procured with the International Federation's DREF on 2 October in the provinces of Thanh Hoa, Nghe An, Ha Tinh, Quang Tri, Quang Binh, and Thua Thien Hue will be detailed in coming operations update when reports from Red Cross chapters are available.

Out of 16,088 household kits in the VNRC's warehouse, 9,300 kits were released to respond to the needs identified. About 3,300 kits were released on 29 September and 1 October to immediately respond to the need by the headquarters. VNRC welcomes support to help replenish its disaster preparedness stocks.

Water and sanitation	
Objective: By end of September 2010, support will have been provided to up to 7,500 families (31,500 people) with no or limited available means to restore or rehabilitate their water and sanitation facilities. The provision of appropriate hardware will be linked to relevant hygiene promotion campaigns and awareness rising.	
Expected results	Activities planned
7,500 families (31,500 people) will be provided with appropriate water and sanitation facilities. 15,000 people will be trained on how to treat the water at home during emergency period. One water treatment unit will provide clean water to maximum 5000 people per day in 30 coming days.	<ul style="list-style-type: none"> • Identification of beneficiaries with destroyed/damaged water and sanitation facilities, through strong community participation. • Hygiene promotion activities focusing on personal hygiene, sanitation and safe water for targeted populations. • Community meeting to discuss design of appropriate water supply and sanitation facilities. • provision of potable drinking water from national society water treatment unit. • provision of water collection containers (within household kit) • Provision of household water treatment equipment through the distribution of water purification tablets. • Training of Red Cross staff and volunteers on monitoring and evaluation following the agreed model and standards. • Training beneficiary family on how to treat water during emergency period. • Monitoring and evaluation.

Progress: VNRC's Australian Red Cross-supported water treatment unit is producing clean water for the affected people in Loc An commune, Phu Loc district, Hue province. The unit has been operating since 3 October, with technical assistance provided by water and sanitation delegates from German and Australian Red Cross. Approximately 70,000 litres of clean water have been produced from between 3- 5 October for the villagers. About 1,000 people are estimated to benefit from this support each day. It is the VNRC's first experience in providing this support to affected communities. There are lessons learnt in terms of needs assessment and recording for VNRC in the coming days.



Local spirit: this young Vietnamese girl travelled by boat with members of her community to get water supply from the Viet Nam Red Cross-operated water treatment unit for up to 140 households in her hamlet of Chau Thanh, An Loc commune, Phu Loc district, Hue province. Frank Kueppers/German Red Cross.

The unit is planned to operate as long as it is needed. At present, two water technical water and sanitation delegates from Australian Red Cross are supporting this, together with VNRC personnel from the headquarters and Hue chapter. The VNRC team now can run the unit, and additional training on trouble shooting, proper cleaning and storage as well as its operation in bad weather will be provided to the team by the two Australian delegates. This activity and its outcome will continue to be reported in future operations updates.

Preparation for the distribution of 50,000 water purification tablets (equivalent to 5,000 sachets) is on going.

Livelihood support	
Objective: By end of January 2010, 5,000 families (21,000 people) in the worst affected areas, who have lost their homes and/or crops and other means of income, have a viable source of income.	
Expected results	Activities planned
5,000 households (21,000 people) have improved livelihood means.	<ul style="list-style-type: none"> • Conduct household and livelihood needs and capacity assessments. • Scope the capacity of VNCS and the International Federation to deliver a variety of livelihoods initiatives such as cash for work and other recovery initiatives for vulnerable families to reinforce economic and social security. • Develop beneficiary targeting strategy and registration system with communities to deliver intended assistance. • Provide support to the most vulnerable groups for restoration and alternative livelihood options. • Distribute resources according to plans emanating from livelihoods assessments linked to shelter assistance. • Monitor and evaluate the activities and provide reporting on distribution.

Progress: The provincial chapters are currently assessing livelihood needs in the affected provinces. Further information will be provided in future operations updates as they become available.

Shelter	
Objective: By end of September 2010, 1,000 families (4,200 people) in the worst affected areas, whose houses are destroyed, will be supported to re-construct their homes with access to water and sanitation facilities.	
Expected results	Activities planned
1,000 families (4,200 people) households are supported to repair their structures together with water and sanitation facility.	<ul style="list-style-type: none"> • Deploy trained local VNRC staff and volunteers to carry out beneficiary selection, including dissemination of self help programme • Identification of villages and beneficiary selection for VNRC assistance • Public notification of assistance to beneficiaries. • Provision of emergency shelter assistance to support beneficiaries with their self recovery • Procurement and distribution of locally appropriate shelter materials, tools and guidance to improve the privacy, repair damages and collectively maintain the premises • Training beneficiary families on safe and resilient shelter construction and design • Reconstruction of new houses • Monitoring and evaluation

Institutional capacity building	
Objective: VNRC staff and members at headquarters and relevant Red Cross chapters will improve their skills and capacity on needs assessments, monitoring and reporting.	
Expected results	Activities planned
By end of September 2010, 1,200 Red Cross staff, volunteers are provided with relevant on-the-job training skills to carry out assessments, and monitoring and evaluation.	<ul style="list-style-type: none"> • Briefing and coaching of VNRC volunteers, staff and branches on needs assessments, monitoring and reporting skills. • Organization of workshops • Carrying out of evaluation and documenting lessons and recommendations

Progress: VNRC staff at headquarters' and chapter levels are receiving technical support from the International Federation in planning, implementing and coordinating resources, and will continue over the course of the operation. Coaching and training workshops on specific topics will be conducted throughout the implementation of the plan of action.

Logistics

Procurement of relief items will commence according to plan and availability of funding, with the technical support of logistics personnel from Swedish Red Cross. The logistic delegate will be in country on 16 October.

Communications – Advocacy and Public information

The communications delegate from the International Federation's Southeast Asia regional office left Vietnam on 3 October, and will continue to support the country team from the Asia Pacific zone office in Kuala Lumpur.

Capacity of the National Society

The VNRC, with its experience in responding to floods, continues to develop its coordinating role as the host national society. Regular discussions are held between VNRC, the International Federation's country office and partner national societies in-country to ensure a coordinated response from the Movement. A mapping of support and plan of goods' allocations was developed and updated on a daily basis, and is proving to be a very useful tool for the VNRC as well as its partners in planning and coordination.

A steady flow of information from Red Cross provincial chapters (though not all) has also resulted in an improvement in reporting by the national society. VNRC will continue to receive technical support from the International Federation's country office to further develop its planning and reporting capacity.

The VNRC's finance department has initiated to develop guidelines on finance reporting and management to share with its provincial Red Cross chapters at early stage, reflecting lesson-learned from the 2008 flood operation.

Given these encouraging developments, VNRC is taking in recommendations and points for improvement presented by the International Federation's country office in an "in-house" review meeting which was held recently in Thanh Hoa province in mid-September to review the 2008/2009 relief operation, showing commitment toward a professional operation.

Capacity of the International Federation

Human resources to add capacity to the International Federation's Viet Nam country office is being prioritized. Arrangements have been made to have the following positions in place in the coming weeks in order to support the VNRC in getting the operation move. They include:

- a operations manager
- a logistics delegate from Swedish Red Cross
- a field assessment and coordination team member from Norwegian Red Cross

Building capacity among national societies in relief operations coordinated by the International Federation will be experienced in this operations. Willingness to contribute human resource from the Swedish Red Cross makes this happen.

The International Federation's Viet Nam country office will continue to receive support from the regional office in Bangkok and the Asia Pacific zone office in Kuala Lumpur in all aspects including technical support in disaster management, health and care, finance, resource mobilization and planning, monitoring, evaluations and reporting.

How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

- Viet Nam Red Cross: Mr. Doan Van Thai, secretary general, phone +84 913 216 549, email: doanvanthai62@yahoo.com.vn
- Federation country office, Viet Nam: Ms. Ewa Eriksson, head of office, phone: +84 04 39 422 980, email: ewa.eriksson@ifrc.org; Mr. Dang Van Tao, disaster management manager, phone +84 913 361 581, email: tao.vandang@ifrc.org
- Federation Southeast Asia regional office, Bangkok (phone: +66 2 661 8201):
 - Alan Bradbury, head of regional office, email: alan.bradbury@ifrc.org
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- Federation Asia-Pacific zone office, Kuala Lumpur:
 - Jagan Chapagain, deputy head of zone, phone: +603 9270 5700, email: jagan.chapagain@ifrc.org
 - Michael Annear, disaster management coordinator, phone: +603 9207 5726, mobile: +6012 234 6591, email: michael.annear@ifrc.org
 - Penny Elghady, resource mobilization and PMER coordinator, phone: +603 9207 5775, fax: +603 2161 0670, email: penny.elghady@ifrc.org
Please send all pledges of funding to zonerm.asiapacific@ifrc.org
 - Jeremy Francis, regional logistics coordinator, phone: +6012 298 9752, fax: +60 3 2168 8573, email: jeremy.francis@ifrc.org

***<appeal budget and map of affected areas below;
click here to return to the title page>***

APPEAL BUDGET SUMMARY

Vietnam: Flood and Typhoon

Annex 1

MDRVN006

RELIEF NEEDS

Construction Materials	1,400,000
Food	1,260,000
Seeds & Plants	187,500
Water & Sanitation	750,000
Teaching Materials	45,000
Utensils & Tools	250,000
Other Supplies & Services	15,000

Total Relief Needs **3,907,500**

CAPITAL EQUIPMENT

Computers & Telecom Equipment	5,000
Other Machinery & Equipment	3,000

TRANSPORT, STORAGE & VEHICLES

Storage - Warehouse	9,000
Distribution & Monitoring	30,000
Transport & Vehicles Costs	55,000

PERSONNEL

International Staff	200,000
Regionally Deployed Staff	39,000
National Staff	45,000
National Society Staff	55,000
Consultants	15,000

WORKSHOPS & TRAINING

Workshops & Training	65,000
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GENERAL EXPENSES

Travel	100,000
Information & Public Relations	25,000
Office running costs	35,000
Communication Costs	12,000
Financial Charges	6,550
Other General Expenses	11,500

PROGRAMME SUPPORT

Programme Support - PSR (6.5% of Total)	321,076
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Total Operational Needs **1,032,126**

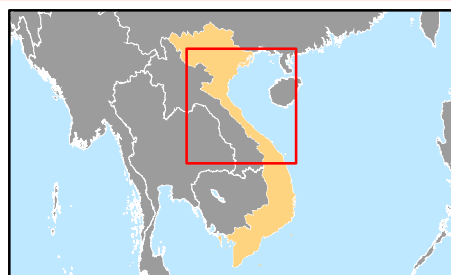
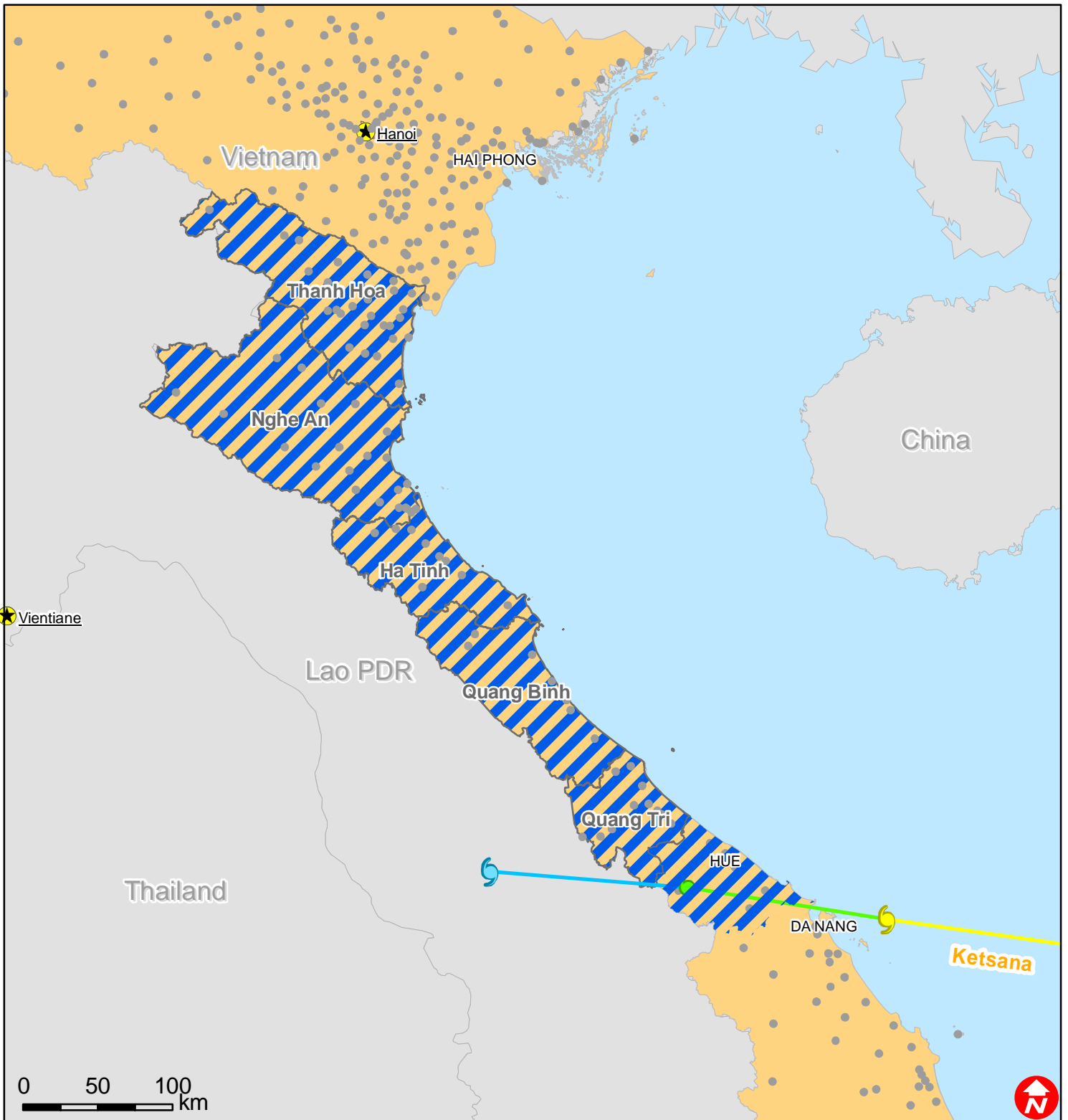
Total Appeal Budget (Cash & Kind) **4,939,626**

Less : Available Ressources

Net Request in CHF **4,939,626**



Vietnam: Flood



- Tropical Depression
- Tropical Storm
- Typhoon category 1
- Typhoon category 2
- Affected provinces
- Settlements

The maps used do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities. Map data sources: ESRI, DEVINFO, International Federation, ISCGM, Unisys - MDRVN006.mxd