

Emergency appeal



International Federation
of Red Cross and Red Crescent Societies

Viet Nam: Floods

Emergency appeal n° MDRVN007
GLIDE n° [FL-2010-00194-VNM](#)
18 October 2010

This emergency appeal seeks CHF 1,034,754 (USD 1.08 million or EUR 772,216) in cash, kind, or services to support Viet Nam Red Cross (VNRC) to assist 120,000 beneficiaries for six months, and will be completed by end-April 2011. A Final Report will be made available by July 2011.

CHF 155,064 (USD 160,853 or EUR 115,896) was allocated from the Federation's Disaster Relief Emergency Fund (DREF) on 8 October 2010 to support this operation. Unearmarked funds to replenish DREF are encouraged.

The situation in central Viet Nam is currently worsening as very heavy rainfall in the area since 14 October has caused additional flooding in the provinces of Nghe An, Ha Tinh and Quang Binh where precarious conditions have become more life-threatening, considerably worsening existing vulnerability.

Furthermore, Typhoon Megi, currently heading towards Philippines, is expected to make landfall as a Category 5 super typhoon. Following this, Megi is expected to head towards the Vietnamese coastline in the coming week and seriously worsen the current flood situation.



A VNRC rescue boat in Quang Binh with Red Cross chapter staff delivering instant noodles and drinking water to affected families in Tien Hoa commune, Tuyen Hoa district, Quang Binh province on 5 Oct 2010. (Photo: Dao Huu Tuan, VNRC Quang Binh chapter.)

In Viet Nam, torrential rain from 1 to 6 October created severe flooding in the central part of the country, particularly in the five provinces of Quang Binh, Ha Tinh, Quang Tri, Nghe An and Thua Thien Hue.

Current information on the situation shows a significant level of losses and damages sustained, particularly in Quang Binh and Ha Tinh provinces. Media and assessment reports indicate that more than 660,000 people have been affected by the floods.

While communities have been supported by the government and Viet Nam Red Cross (VNRC) local

chapters, needs assessment teams deployed on the field have reported that the situation was still severe despite water receding, and that existing needs still need to be urgently covered in these two provinces, especially in the most isolated communes.

VNRC chapters have been particularly active since the onset of this disaster by participating in evacuation, and search and rescue efforts. Moreover, they conducted an efficacious and timely distribution of household kits comprising blankets, mosquito nets, kitchen utensils and water containers, as well as food, drinking water, cash, emergency tents and plastic sheets.

VNRC provincial chapters in Quang Binh and Ha Tinh are now continuing efforts in assisting those affected thanks to the DREF allocation by IFRC which serves to support the immediate distribution of drinking water, household kits, and psychosocial support (PSP) activities. However, additional support is needed in order to extend this assistance. Based on this situation, this emergency appeal responds to a request from Viet Nam Red Cross for such assistance. It focuses on providing support for appropriate and timely response in delivering assistance and relief to 28,500 of the most affected households from the Quang Binh and Ha Tinh provinces through food, non-food relief items, water and sanitation, early recovery/livelihoods and PSP.

This current context based on the present disaster situation of two consecutive floods in central Viet Nam, and the possibility of Megi striking significantly increases the probability of a greater disaster taking place in Viet Nam. Should this happen, an extension of this appeal will be made in lieu of launching a new one.

[<click to view attached emergency appeal budget; a map of the affected areas; or contact details>](#)

The situation

From 1 to 6 October 2010, flooding in Viet Nam caused severe loss and damage, particularly in the most isolated communes. According to VNRC damage reports to date, the floods have affected a total of 25 districts in the five provinces of Quang Binh, Ha Tinh, Quang Tri, Nghe An and Thua Thien Hue in central Viet Nam.

According to the latest reports from the Vietnamese government's central committee for flood and storm control (CCFSC), flash floods and collapsing houses have killed 66 people, and injured 86, with 18 reported missing. In these five provinces, more than 155,293 houses have been flooded, damaged or unroofed, while some 2,133 have been completely destroyed. Up to 14,395 families (57,580 people) have been evacuated to safer places.

Quang Binh and Ha Tinh are by far the two provinces most affected. In Quang Binh, all seven districts and 90 per cent of the communes have been flooded. In Ha Tinh,

Provinces	Damage to houses		Agricultural losses		Estimated total losses (VND billion)
	Destroyed	Flooded/damaged	Food/seeds (tonnes)	Rice/crops (hectares)	
Ha Tinh	1,882	26,350	30,000	10,400	845
Quang Binh	250	109,600	41,400	4,800	1,588
TOTAL	2,132	135,950	71,400	15,200	2,433

In these two provinces alone, more than 21,000 hectares of agricultural land (winter rice crop, winter corn, sweet potatoes, and peanuts) have been destroyed and more than 71,000 tonnes of food and seeds have been lost.

In total, the estimated loss caused by the present floods is about VND 2,758 billion (CHF 136.2 million or USD 142.5 million or EUR 101.5 million¹), with VND 2,433 billion of this sustained by Ha Tinh and Quang Binh provinces alone.

¹ Exchange rates are indicative only

In Ha Tinh, the possibility of the Ho Lo hydro-power plant reservoir embankment being breached threatened some 28,000 families living in the downstream areas. VNRC assisted in the urgent evacuation of these families while flood mitigation measures were taken whereby water was released from the power plant's reservoirs through designated spillways. This action greatly contributed toward the mitigating the threat of flooding in both the Huong Khe and Cam Xuyen districts.

With official figures stating more than 152,200 houses being flooded or damaged with 2,133 completely destroyed, it is estimated that around 660,000 people (157,000 households) have been directly affected by the flood. This emergency appeal operation targets assistance to 28,500 of the most vulnerable households, representing 18 per cent of the total population affected. As described below, VNRC together with its partners in-country and other NGOs and UN agencies carried out more in-depth assessments in all five affected provinces to obtain a more clear comprehensive picture of both people affected and needs existing.

Other fundamental elements need to be taken into consideration for a thorough understanding of the situation in Vietnam. Due to the severe situation in Quang Binh and Ha Tinh in particular, the People's Aid Coordinating Committee (PACCOM)² officially called for emergency assistance from international organizations for food and non-food relief items, livelihoods, health and educational materials on 13 October 2010.

The situation in this area continues to worsen as very heavy rainfall in central Viet Nam since [14 October](#) has caused additional flooding in the provinces of Nghe An, Ha Tinh and Quang Binh.



9 October 2010: Floodwaters washed away foundations causing houses to collapse in the Tan Hoa commune, Minh Hoa district, in Quang Binh province. (Photo: Tran Quang Tuan, VNRC)

According to the latest data from the Vietnamese government, 20 people have died and one reported missing, while some 152,200 houses have been flooded. Up to 17 October, 116,000 people have been evacuated in Quang Binh and Ha Tinh by the government with support from VNRC chapters.

Finally, with tropical storm Megi presently heading for the Philippines and gauged to make landfall there as a severe category 5 super typhoon on 18 October, there is the possibility of it affecting Viet Nam afterwards and subsequently, exacerbating the serious flood situation that already exists.

by PACCOM for international assistance and the ominous weather forecast, VNRC has requested that IFRC launch an emergency appeal to assist 120,000 of the most vulnerable people (28,500 households or 18 per cent of the total affected population) through provision of food, safe water, non-food relief items, livelihood assistance and psychosocial support.

Taking into consideration the current severe situation in Quang Binh and Ha Tinh, the call

This current context based on the present disaster situation of two consecutive floods in central Viet Nam and the possibility of Megi striking Viet Nam significantly increases the probability of a greater disaster taking place in Viet Nam. Should this happen, an extension of this appeal will be made in lieu of launching a new one.

Coordination and partnerships

In order to better facilitate coordination, VNRC, IFRC and partner national societies in-country, which include American Red Cross, French Red Cross, German Red Cross, Italian Red Cross, Netherlands Red Cross, Norwegian Red Cross and Spanish Red Cross, are presently meeting on a regular basis in order to exchange information, to decide on action to be taken, and to agree on the best way in which to provide the national society with financial and technical support. IFRC coordinates closely with all Red Cross Red

² PACCOM coordinates the foreign NGO activities in Viet Nam.

Crescent partners in order to ensure a smooth overall support process and a strong synergy which aims at strengthening VNRC in timely and effective response to the disaster.

IFRC also liaises with others involved in humanitarian assistance via regular emergency situation meetings among the disaster management working group (DMWG). The DMWG is the platform upon which IFRC and VNRC coordinate response action together with UN agencies, INGOs and representatives from the Vietnamese government, i.e. the central committee for flood and storm control (CCFSC) which is a long-time VNRC partner in the country. The first meeting of the DMWG was held on 6 October and chaired by both the chair of the DMWG and PACCOM. The meeting concluded that there was an urgent need for a joint needs assessment, and agreed on the deployment of two joint needs assessment teams to Ha Tinh and Quang Binh provinces as well as one VNRC/IFRC team in Quang Tri and Thua Thien Hue, where damages were reported to be less severe. The [results of the assessment](#) were presented at the most recent joint meeting of DMWG and PACCOM on 12 October 2010.

Local governments in the affected provinces have conducted emergency response action including the deployment of military facilities for search and rescue activities, relief distribution by air, the evacuation of people in danger, and the clearance of main roads and paths as well as the distribution of food, drinking water and plastic sheets.

The Prime Minister has requested provincial authorities from Ha Tinh to Thua Thien Hue to focus on relief activities, ensure sufficient food, drinking water and essential goods for flooded areas, rescue for boats and their crew members, and to remain in close communication at all levels. These also include clearing and repairing the main highways in order to facilitate the flow of traffic; deploying medical units to provide medication and chloramine-B tablets for water treatment. Distribution has been undertaken for affected areas including 12 tonnes of instant noodles, 200 lifebuoys, 200 plastic sheets, and hundreds of bottles of drinking water.

By 7 October 2010, the government approved the support of flood-affected communities in Ha Tinh and Quang Binh provinces with VND 100 billion (USD 5.17 million or EUR 3.7 million) and 1,000 tonnes of rice for each province.

Government authorities including the Ministry of Health, Ministry of Labour, Invalids and Social Affairs as well as the Ministry of Education and Training have been active in the response. Needs assessments, however, indicated that there are still important needs to be covered (as mentioned in the needs assessment reports (see [Needs](#)) and information from the government's CCFSC [website](#))

Among international actors, Plan International, ADRA, ActionAid, WSPA and UNICEF participated in the response, while FAO and UNDP are exploring possible support.

Red Cross and Red Crescent action

VNRC chapters at province, district and commune level have provided quick and effective response to help affected communities in their areas. VNRC headquarters is in constant communication with the provincial chapters in the affected provinces and have set up an information update routine twice a day.

During the initial emergency response, VNRC chapters distributed a total of 3,400 household kits, consisting of blankets, mosquito nets, cooking utensils, and water containers. An additional 5,400 household kits are currently on the way to Quang Binh and Ha Tinh thanks to DREF support, and local contributions from Vietnamese agencies and individuals to VNRC. Also distributed during that time were 100 plastic sheets, 400 boxes of purification tablets and VND 550,000,000 (USD 22,870 or EUR 16,480) in cash have also been distributed by VNRC chapters.

In addition to this distribution, the following activities have also been conducted at community level by VNRC staff and volunteers:

- **Quang Binh:** In the six most affected districts, VNRC chapters have:
 - Participated in the evacuation of 5,573 families (24,355 people) to safer areas during the flooding;
 - Participated in search and rescue activities using eight rescue boats;

- Carried out the distribution of 83,000 packs of instant noodles, 2,392 bottles of drinking water, 58 tonnes of rice, 1,000 household kits, 50 emergency tents and 15,000 bars of dry foodstuff to affected people;
 - Distributed 37,000 litres of drinking water to 1,326 people through the VNRC emergency water treatment unit from 8 to 10 October 2010 in Le Thuy district. From 11 October, the water treatment unit has been used to distribute 32,000 litres of drinking water to affected people in Tan Hoa commune (Minh Hoa district), one of the most affected areas in Quang Binh province.
- **Ha Tinh:** To date, VNRC chapters have:
 - mobilized Red Cross youth to evacuate families who live near the Ho Lo hydropower plant;
 - helped with the distribution of instant noodles and visited the most affected families to provide psychosocial support;
 - helped affected people repair their houses, clean wells and water storage facilities;
 - participated collectively in repairing public facilities such as health stations, schools, and markets
 - distributed instant noodles, drinking water, tinned food and bars of dry foodstuff to the affected people immediately after the flood for a total value of VND 60 million in Phuc Duong and Ha Linh communes (Huong Khe district);
 - distributed 1,000 household kits, 50 emergency tents and VND 50 million in communes of Loc Yen, Huong Do and Huong Long.
 - distributed 1,000 emergency relief sets to 1,000 affected people in Huong Khe and Vu Quang districts.
- **Quang Tri:** VNRC staff and volunteers on-site assisted local community members as needed from the very onset of the flood. To date, they have assisted the evacuation of 2,064 families to safer places, also visiting households which have lost family members or sustained injury.
- **Thua Thien Hue:** Here, the VNRC chapter distributed 208 boxes of instant noodles for affected families who need food, and distributed VND 2 million (USD 103 or EUR 74) in cash to each family who have lost one member. Up to 68 families whose houses have been damaged during the flood also received cash donation from VNRC. The Thua Thien Hue chapter also participated actively in the evacuation of families who live in potentially dangerous sites: 550 households were safely moved out from areas at risk from flash floods and other potential dangers. This chapter also prepared food and relief items for future needs.

Following the additional flooding, VNRC chapters in Nghe An, Ha Tinh and Quang Binh have resumed active search and rescue activity as well as organized the immediate distribution of rice, instant noodles, cash and relief items.

Simultaneously all staff and volunteers to prepare for Typhoon Megi which is anticipated to strike Vietnam later this week.

To increase its action in the field, VNRC needs more resources. In order to do so, the National Society launched a national appeal on 6 October to mobilize funds to assist the five affected provinces; and to build its capacity in fundraising and communication. As part of its national campaign, VNRC has also established partnerships with telecommunication companies in Viet Nam to raise funds using a text message mechanism for donations by telephone service users. To date, VNRC has raised nearly CHF 100,000 through its national appeal, which is encouraging but insufficient to cover the existing needs in the affected communities. Given this, VNRC has officially requested international assistance through an IFRC emergency appeal.

Following the pre-disaster meeting which took place on 5 and 6 August 2010 between VNRC, IFRC and partner national societies, it was agreed that a list of criteria (*see table below*) be set to guide VNRC in taking the decision whether or not to call for international assistance in case of disaster.

The data related to the eight previous disaster response operations conducted by VNRC were analysed carefully in order to have a sound understanding of the context in which emergency appeals had been launched in the past. The following list of indicators and related thresholds has been set:

Criteria	Number	Unit
Affected people	1,000,000	individuals
Houses destroyed	2,000	houses
Houses flooded/damaged	200,000	
Fields damaged	100,000	hectares
Estimated value of losses	500,000,000,000	VND

It was agreed that, when a threshold is reached for one of the criteria, an emergency meeting will take place to decide whether an emergency appeal should be launched on behalf of VNRC, taking into consideration all the criteria listed and the general context of the situation at that time.

It was also agreed that two additional essential factors will be taken into consideration in the decision-making:

1. The poverty rate of each province affected by the disaster (i.e. the percentage of population below the poverty line);
2. The estimated response provided by the government (i.e. the estimated percentage of the essential needs covered).

In the case of the recent floods, the threshold has been reached for at least two criteria: the number of houses destroyed (2,133) and the estimated value of losses (VND 2,758 billion), with the likely addition of the total number of affected people.

It is based on these indicators and, more importantly, on the needs assessment conducted in the two most affected provinces (Quang Binh and Ha Tinh) that VNRC has requested international assistance through the Federation's emergency appeal mechanism to assist 28,500 of the households (120,000 people) most affected by these floods.

The needs

Following the flood in the five provinces, needs assessment took place between 8 and 11 October 2010. A team composed of VNRC and IFRC staff conducted an emergency needs assessment in Quang Tri and Hue provinces where less damage was reported compared to Ha Tinh and Quang Binh provinces. The conclusion of this assessment was that, although there are obvious needs in the poorest districts of these two provinces, they existed prior to this disaster. Also, present floodwaters have been relatively slow-moving and have not shown significant impact in these areas. Hence, no additional support has been recommended for these two provinces.

In the two most affected provinces of Quang Binh and Ha Tinh, [needs assessments](#) were conducted by joint assessment teams (JAT) which included experienced team members from VNRC, German Red Cross and Spanish Red Cross. The teams also comprised representatives from the Vietnamese government, NGOs, and UN agencies.

In addition to that, UNICEF also conducted a needs assessment on water, sanitation and health (WASH) in Quang Binh province. The resulting needs assessment report acknowledges the important role of the Vietnamese government in the emergency response while clearly identifying gaps that may be filled in several sectors by humanitarian actors, including the Red Cross Red Crescent Movement.

Summary of the main needs reported and recommendations

- **Ha Tinh province:**

In Ha Tinh province, a major cause for concern is the destruction of a majority of the summer/autumn rice paddy, sweet potato and corn crops which constitute the main food sources for local communities. The lack of safe drinking water among those affected (e.g. in Huong Khe district alone, 42,600 people currently lack suitable drinking water) and instructions on safe water treatment are also significant causes for concern.

Immediate needs	Recommendations
Relief (food)	Immediate support needed for rice in remote area is recommended, for a total of 5,000 tonnes needed (of which Vietnamese government will support 1,000 tonnes of rice).

Water and sanitation	Provision of household level safe water through distribution of water purification tablets, and hygiene promotion
Early recovery/livelihoods	Seeds and fertilizers for agriculture production (i.e. spring rice seedlings, winter maize, and vegetable seeds)

- **Quang Binh province:**

Immediate needs	Recommendations
Relief (food)	Food distribution (45,000 tonnes of food damaged by the flood), especially in the most isolated communes.
Relief (non-food)	Roofing materials, house repairing kits, household kits, and cash
Water and sanitation	Provision of safe water, chloramine-B, water purification tablets, water containers, construction of hygienic latrines and cleaning of wells, and hygiene promotion
Early recovery/livelihoods	Seeds and seedlings and cash for livelihood (early recovery)

The proposed operation

Based on the information gathered by the joint assessment teams as well as that communicated on a daily basis by the VNRC Quang Binh and Ha Tinh chapters, the Vietnamese national society is planning the following emergency operation and its related programmes. Given the annual recurrence of typhoons and flooding in Viet Nam, an evaluation of this operation with focus on the impact of activities will be carried out once it is complete.

Relief distributions: Food

Objective: 17,000 affected households who have lost food stored in houses and/or standing crops during the floods in Quang Binh and Ha Tinh will receive rice or cash to purchase food.

Expected results	Activities planned
17,000 households (71,500 people) who have lost food and/or crops during the flood have received food assistance.	<ul style="list-style-type: none"> • Identification of beneficiaries using criteria agreed between the national society and the local communities. • Procurement of rice following Federation procurement standards OR distribution of cash (coupons) for food if needed and the appropriate conditions are met. • Organization of the transport and distribution system for rice by VNRC's Quang Binh and Ha Tinh chapters. • Distribution of rice to 17,000 households with a proper recording system. • Monitoring, evaluation and reporting.

Relief distributions: Non-food items

Objective: 3,500 affected households in the provinces of Quang Binh and Ha Tinh will be provided non-food relief items in order to meet their immediate needs and enable them to restore their everyday lives as quickly as possible.³

Expected results	Activities planned
The immediate needs in terms of basic household items for 3,500 of the most affected households (14,700 people) are met.	<ul style="list-style-type: none"> • Identification of beneficiaries using criteria agreed between the national society and the local communities. • Procurement of items for the basic household kits following Federation procurement standards. • Organization of the transport and distribution system for the basic household kits by VNRC's Quang Binh and Ha Tinh chapters. • Distribution of the 3,500 household kits to beneficiaries using a proper recording system. • Monitoring, evaluation and reporting.

³ Relief items will consist of household kits that contain one blanket, one mosquito net, kitchen utensils and water containers.

Water, sanitation, and hygiene promotion

Objective: The risks to the flood-affected people from waterborne or water- and sanitation-related diseases are reduced through the provision of safe water and hygiene promotion to 5,000 households in Quang Binh and Ha Tinh provinces.

Expected results	Activities planned
<ul style="list-style-type: none"> 5,000 households (21,000 people) are provided with safe water and trained on household level water treatment and safe storage. 	<ul style="list-style-type: none"> More detailed assessment of water, sanitation and hygiene needs in these two provinces Deployment of the VNRC water treatment unit (NOMAD) based in Thua Thien Hue by VNRC staff who have received appropriate training. Provision of safe drinking water and hygiene promotion from VNRC's water treatment unit. Distribution of 25,000 bottles of drinking water. Distribution of 5,000 water purification boxes (each box contains 100 tablets) together with training for households on household water treatment through trained VNRC staff and volunteers.



After their home was swept away by flood waters in the Xuan Tien village, Son Trach commune, Bo Trach district Quang Binh province, this 10-year-old, her two siblings and their parents will receive relief assistance from VNRC. (Photo: Tran Quang Tuan, VNRC)

Livelihood support

Objective: 3,000 households in Quang Binh and Ha Tinh provinces, who have lost their means of income (i.e. lost their crops) have received seeds, fertilizers OR cash grants to help restore their livelihoods.

Expected results	Activities planned
<p>3,000 households (12,600 people) are able to plant their crops for the next harvest.</p>	<ul style="list-style-type: none"> Conduct household and livelihood needs and capacity assessments. Scope the capacity of VNRC and IFRC to deliver a variety of livelihood initiatives such as seeds and fertilizer and/or cash grants. Develop a beneficiary targeting strategy and registration system with communities to deliver intended assistance. Provide support to the most vulnerable groups for restoration and alternative livelihood options. Monitor and evaluate the activities, and report on distribution.

Psychosocial support

Objective: To provide psychosocial assistance to 100 of the most affected families and help them to cope with their loss.

Expected results	Activities planned
100 families have received psychosocial support from VNRC.	Activities planned: <ul style="list-style-type: none">• Training and coaching on psychological support for VNRC staff and volunteers in affected provinces• Organization of community-based psychological support (door-to-door visits) by trained VNRC staff and volunteers to families in need.• Organization of various community activities by local VNRC chapters.

Logistics

Logistics support will be provided following Federation procedures to source and procure necessary relief items and to facilitate the efficient and timely delivery of these items for the success of the operation.

To date there have been no requests for the international mobilization of relief items and as such, no mobilization table has been opened for this operation. Items included in the appeal are available in-country and will be procured locally following Federation international procurement standards and quality control. A logistics and procurement delegate is supporting VNRC in the procurement of rice and other relief supplies. This delegate will also coordinate with and support partner national societies concerned in procurement procedures upon request.

The primary tasks of the in-country logistics support includes:

- Coordinating with VNRC, programme managers, and the regional logistics unit based in Kuala Lumpur for the timeliest and cost-efficient sourcing option for items required in the operation.
- Utilizing existing warehousing facilities and vehicles for storage and efficient despatch of goods to final distribution points.
- Liaising and coordinating with other key actors to ensure that the Federation logistics processes use all information to be as efficient and effective as possible.

The VNRC warehouse in Hanoi continues to be extremely busy with shipping goods out to the provinces for distribution and receiving new supplies.

Communications – Advocacy and Public information

The steady flow of timely and accurate information between those working in the field and other major stakeholders will support the programme objectives of this emergency appeal, increase the profile, funding and other support for VNRC and IFRC.

It will also provide a platform on which to advocate in the interest of vulnerable people. In close collaboration with the operation, those affected by this emergency will be provided with information to support their relief and recovery. Donors and national societies will receive information and materials they can use to promote this operation and communications initiatives will help build the information and public relations capacity of the host national society for future emergencies.

Capacity of the National Society

The Viet Nam Red Cross holds the mandate of acting as the leading humanitarian organization in providing relief, health and welfare assistance to the most vulnerable communities in Viet Nam. It has much experience in disaster response, given the frequency with which natural disasters take place in the country. The national

society itself is represented in all provinces and major cities with a total of 64 chapters at province level and some 1,000 sub-chapters at district and commune level. Each chapter has human resources of six to 20 professional staff.

The VNRC has recently increased its capacity to distribute safe drinking water through using emergency water treatment equipment donated in previous disasters and as such, are able to undertake this deployment independently of technical partner support for the first time.

VNRC works closely and has a long-standing working relationship with government agencies such as the central committee for flood and storm control (CCFSC) for data collection, especially during times of disaster; and the people's committee at province, district and commune levels for the implementation of programmes in the field. It has long-term partnerships in development programmes as well as in disaster response with partner national societies in-country including American Red Cross, French Red Cross, German Red Cross, Italian Red Cross, Netherlands Red Cross, Norwegian Red Cross, Spanish Red Cross, and Swiss Red Cross.

The national society also works with UN agencies and international non-governmental organizations, especially in relief distributions after a disaster has struck. The national society has sent staff members from the national headquarters to chapters in order to provide support.

In addition, the national society is evolving from being primarily a response-based organization. Its long-term involvement in the extensive disaster risk reduction initiative for coastal communities with the planting and maintenance of mangrove eco-systems is one example. Another is the stronger emphasis in this emergency appeal on the importance of supporting livelihood recovery.

Support of staff and volunteers, especially in this emergency environment, is being taken into consideration through ensuring sufficient rest periods, psychosocial support, and adequate security and safety awareness for all staff and volunteers. The management and coordination of volunteers with various partners involved in this operation is also taken into account in order to ensure a high positive impact not only on those who are receiving VNRC services, but on VNRC staff and volunteers who are providing these services as well.

Capacity of the Federation

The Federation Viet Nam country office comprises a team of highly experienced and committed national staff who support VNRC in monitoring and implementation of ongoing disaster operations and disaster risk reduction and disaster preparedness programmes, health initiatives and organizational development of the national society. This team is headed by a country representative, and the emergency operation itself is led by the Federation country team.

Under this operation, the country office is also supported by the Southeast Asia regional office in Bangkok and the Asia Pacific zone office in Kuala Lumpur in disaster management, water and sanitation, disaster preparedness; resource mobilization; planning, monitoring, evaluation and reporting; and communications.

Budget summary

See attached budget (Annex 1) for details.

Matthias Schmale
Under Secretary General
Programme Services

Bekele Geleta
Secretary General

How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The International Federation's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

Contact information

For further information specifically related to this operation please contact:

- Viet Nam Red Cross: Mr. Doan Van Thai, secretary general, phone +84 913 216 549, email: doanvanthai62@yahoo.com.vn
- Federation country office, Viet Nam: (phone: +844 39 422 980)
 - Pascal Bourcher, operations manager, phone: +84 164 794 3817 email: pascal.bourcher@ifrc.org
 - Bhupinder Tomar, head of country office, phone +84 904 067 955, email: bhupinder.tomar@ifrc.org
 - Dang Van Tao, disaster management programme manager, phone +84 913 361 581, email: tao.vandang@ifrc.org
- Federation Southeast Asia regional office, Bangkok (phone: +662 661 8201):
 - Anne LeClerc, head of regional office; email: anne.leclerc@ifrc.org;
 - Patrick Fox, head of regional disaster management unit, mobile: +668 1855 7683, email: patrick.fox@ifrc.org
 - Lasse Norgaard, communications delegate, mobile: +668 4752 6441, email: lasse.norgaard@ifrc.org
- Federation Asia-Pacific zone office, Kuala Lumpur:
 - Jagan Chapagain, head of operations; phone: +603 9207 5775; email: jagan.chapagain@ifrc.org
 - Heikki Väättämoinen, operations coordinator, phone: +603 9207 5729, mobile: +6012 230 7895, email: heikki.vaatamoinen@ifrc.org
 - Alan Bradbury, head of resource mobilization and PMER, phone: +603 9207 5775, fax: +603 2161 0670, email: alan.bradbury@ifrc.org
Please send all pledges of funding to zonerm.asiapacific@ifrc.org
 - Jeremy Francis, regional logistics coordinator; phone: +6012 298 9752; fax: +603 2168 8573; email: jeremy.francis@ifrc.org

[<emergency appeal budget and map below; click here to return to the title page>](#)

International Federation of Red Cross and Red Crescent Societies

MDRVN007 : VIET NAM FLOODS

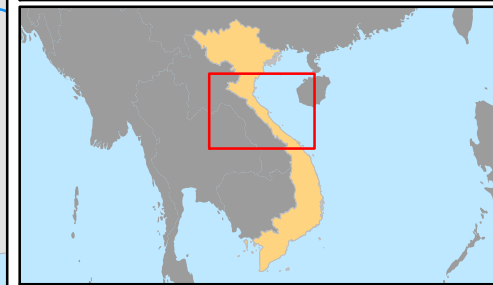
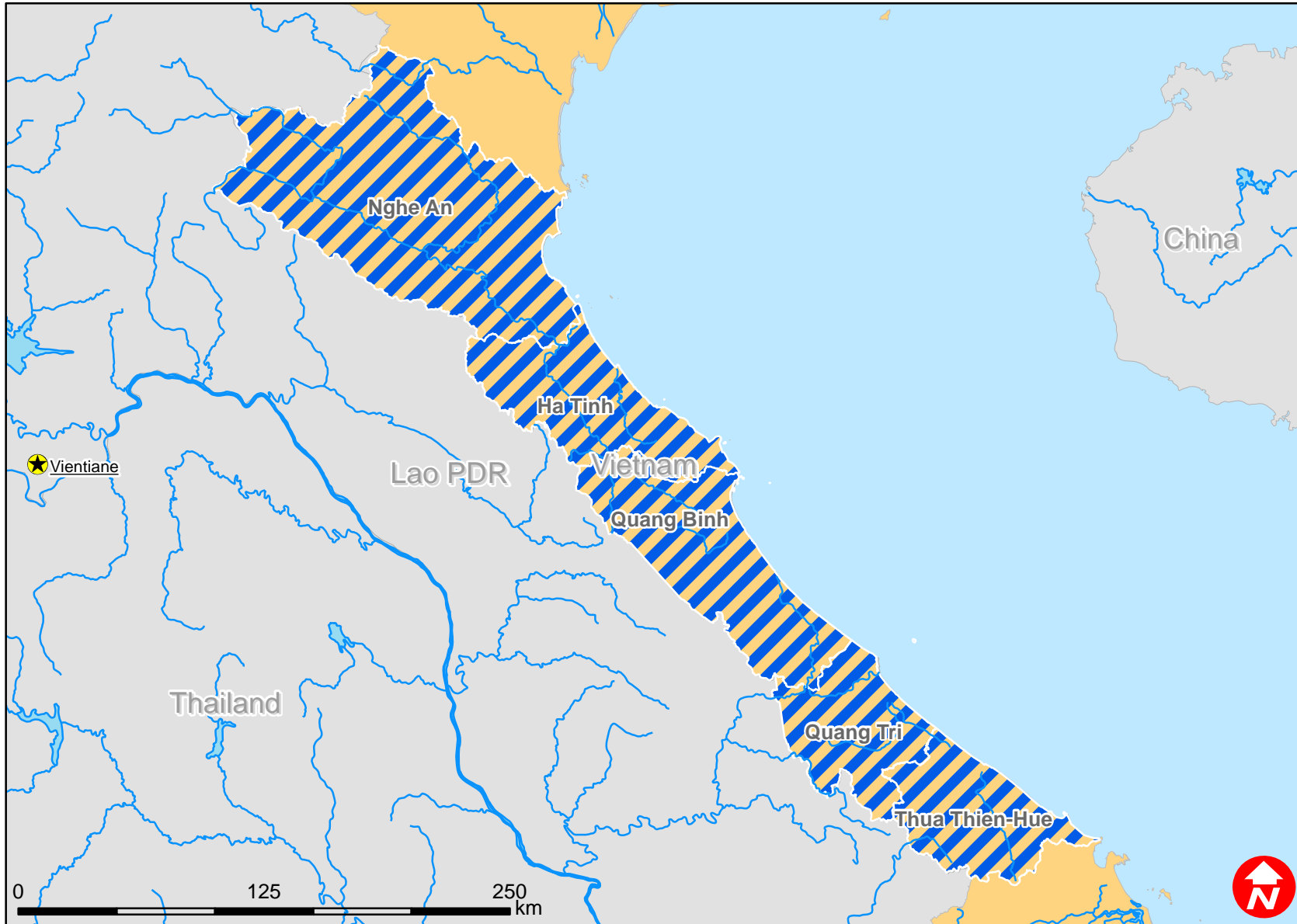
18.10.10

BUDGET SUMMARY

Budget Group	Multilateral Response	TOTAL BUDGET CHF
Food	465,000	465,000
Seeds & Plants	105,000	105,000
Water & Sanitation	60,000	60,000
Utensils & Tools	80,500	80,500
Other Supplies & Services & Cash Disbursements	40,000	40,000
Total Supplies	750,500	750,500
Computer & Telecom	5,000	5,000
Other Machinery & Equipment	3,000	3,000
Total Land, vehicles & equipment	8,000	8,000
Storage	7,000	7,000
Distribution & Monitoring	20,000	20,000
Transport & Vehicle Costs	15,000	15,000
Total Transport & Storage	42,000	42,000
International Staff	15,000	15,000
National Staff	15,000	15,000
National Society Staff	25,000	25,000
Consultants	20,000	20,000
Total Personnel	75,000	75,000
Workshops & Training	50,000	50,000
Total Workshops & Training	50,000	50,000
Travel	5,500	5,500
Information & Public Relations	20,000	20,000
Office Costs	7,000	7,000
Communications	5,600	5,600
Other General Expenses	8,000	8,000
Total General Expenditure	46,100	46,100
Programme Support	63,154	63,154
Total Programme Support	63,154	63,154
NET EMERGENCY APPEAL NEEDS	1,034,754	1,034,754



Vietnam: Floods



 Affected provinces