

# PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## CAMBODIA

07 November 2001

*This Programme Update is intended for reporting on Annual Appeals.*

*Appeal No. 01.41.2001*

*Appeal Target: CHF 4,288,587 (Revised to CHF 3,045,875)*

*Programme Update No. 2*

*Period covered: 1 July - 30 September 2001*

### "At a Glance"

*Appeal coverage: 56.7%*

*Related Appeals: 01.40/01 South East Asia regional programmes*

*Outstanding needs: CHF 1,319,988*

*In summary: Progress was made in implementing development programmes despite financial constraints. The Cambodian Red Cross continued to be committed to the development process and partners have been supportive in providing technical and financial assistance. Several personnel changes within the delegation has proved challenging. The financial situation for some projects is critical and donors are requested to contribute - particularly to coordination and management, health and youth - so that the all planned activities can be implemented.*

### **Operational Developments:**

Voter registration for Cambodia's first ever commune elections commenced in July. 83 per cent of the 6.2 million eligible to vote were registered. Amid complaints of violence, intimidation and difficulties in registering voters, the government established a security plan for the campaign season and elections, scheduled for February 2002, involving 30,000-40,000 police and military police.

Security issues in Cambodia were also highlighted by two bomb blasts in central Phnom Penh which ripped apart two hotels, killing 3 people and wounding 11 others. There were also grenade attacks at the Ministry of Foreign Affairs and Funcipec headquarters.

The National Assembly, Senate, Constitutional Council and King approved a law to try former Khmer Rouge leaders. Talks will now be scheduled between the government and the UN on the implementation of the law. The Prime Minister indicated that the trial could commence before the end of the year.

Heavy rainfall from 15 August, caused prolonged flooding of the Mekong and Tonle Sap rivers as well as their tributaries, affecting 12 provinces/municipalities in Cambodia. By the end of September water levels upstream of Phnom Penh had receded but downstream they remained high. The damage to infrastructure is estimated at US\$ 15 million. By 26 September, the government’s National Committee of Disaster Management reported:

<b>1. DAMAGE TO PHYSICAL INFRASTRUCTURE</b>	
<b>Type of Infrastructure</b>	<b>Quantity affected</b>
National Road	39 km
Secondary Road	973 km
Bridge	108 units
Culvert	43 units
School	856 units
Health Centre	43 units
Irrigation	145 units
Temple	240 units
<b>2. DAMAGE TO AGRICULTURE</b>	
Rice producing areas	104,039 hectares
Other crop producing areas	10,112
Livestock killed (cattle, buffalo, pig)	953
<b>3. EFFECTS ON POPULATION</b>	
Provinces affected	12
Districts affected	81
Commune affected	522
No. of families	342,126
No. of people	1,669,182
No. of Families evacuated to safe areas	107, 215
No. of people evacuated	508, 666
Deaths	62
Houses Destroyed	2,734 units

The Cambodian Red Cross launched a national appeal on 30 August. To date, they have received USD 219’162 in cash, 255 metric tonnes (MT) rice (plus 500 MT from WFP), 400 sarongs, 100 pairs of trousers, 2,000 items of clothing, 50 cartons of noodles and 20 boxes of canned fish. The cash was used to procure rice and other essential relief items. The in-kind donations were distributed immediately to beneficiaries. The Federation launched an international appeal (29/2001) on 3 September for CHF 2,035,000 to assist 100,000 people and issued the first Operations Update on 11 September.

***Institutional and Resource Development***

***Objective 1:*** To implement the newly-adopted Cambodian Red Cross (CRC) Statutes with regard to the separation of governance and management at the branch level before the next scheduled General Assembly in April 2002

***Activities & Achievements***

Two Provincial Assemblies took place during this quarter (bringing the total conducted to 19, with a further five to take place before the General Assembly):

<b>Date</b>	<b>Province</b>	<b># Members Elected</b>	<b>Induction Course Y/N</b>
4 July	Kratie	10	Yes
21 July	Svay Rieng	10	Yes

**Constraints**

The role and responsibilities of Branch Committees are still not fully understood by newly elected committee members. This has caused friction between the committee and management team in some branches. During the Annual Planning meeting in July, ‘job descriptions’ were developed for branch committees to clarify their relationship to branch management.

**Objective 2:** To ensure Branches have suitable infrastructure, are appropriately staffed and have employees with the necessary skills for the implementation of projects and programmes.

**Activities & Achievements**

The following recruitment and appointment of core Branch staff took place (after the Provincial Assemblies):

Branch	Director	Admin/Finance Officer	Development Officer # 1	Development Officer # 2
Phnom Penh	Yes	Yes	Yes	Yes
Siem Reap	Yes	Yes	Yes	Yes
Battambang	Yes	Yes	Yes	Yes
Pursat	Yes	Yes	Yes	Yes
Banthey Mean Chey	Yes	Yes	Yes	Yes
Kandal	Yes	Yes	Yes	Yes
Prey Veng	Yes		Yes	Yes
Koh Kong			Yes	
Kampong Cham	Yes	Yes	Yes	awaiting confirmation
Kep				
Kampot	Yes	Yes	Yes	Yes
Kampong Chhnang	Yes	Yes	Yes	Yes
Takeo			Yes	Yes
Kampong Speu	Yes	Yes	Yes	Yes
Kampong Thom	Yes	Yes	Yes	Yes
Sihanoukville		Yes	Yes	Yes
Preah Vihear			Yes	
Kratie		Yes	Yes	Yes
Svay Rieng				

The Federation Finance Assistant was involved in the recruitment process for Administration/Finance Officers and delegates have been involved where they are providing advice and support to individual branches through CRC projects.

**Constraints**

CRC recruitment procedures state that a representative from headquarters must be present on the recruitment panel. With the large volume of recruitment, and the lack of headquarters staff to take part, some recruitment was delayed.

**Objective 3:** To disseminate CRC policy documents to headquarters and branch staff.

**Activities & Achievements**

Nothing to report this quarter.

**Constraints**

It is unclear why the printing of the CRC 'Conditions of Service' has taken so long.

**Objective 4:** To improve financial and database management at headquarters and branches.

**Activities & Achievements**

The Terms of Reference for the development of a CRC Financial Procedures Manual were finalised and several audit and accounting companies were approached to do the work. After a very lengthy process, only two international audit companies expressed an interest. The Finance/Administration Development delegate and CRC Director of Administration/Finance interviewed both and eventually awarded the contract to KPMG. Work commenced in early August and several steps in an agreed process have been carried out - planning, examination of existing documents and interviews with CRC staff at headquarters and 3 selected branches (Pursat, Kampong Speu and Kandal). The first draft manual is expected by end October.

After a tendering process, PriceWaterhouseCoopers was awarded the contracts to conduct audits of CRC accounts for the 1999 and 2000 calendar years. The CRC received draft copies of financial statements and management comments. With the assistance of the Finance/Administration Development delegate, a working group was established to review the comments and make recommendations for improvement in the implementation of certain procedures.

The staff in the Accounting Sub-Department continued their external training.

1,580 Red Cross Volunteer (RCV) records were input on the RCV database by the CRC Administration/Finance department, bringing the total to date to nearly 2,000 (40 per cent).

**Constraints**

The Finance/Administration Development delegate's time was largely spent working on delegation issues during the quarter (see co-ordination and management). This left little time for advising and supporting the CRC.

The Volunteer and Youth databases have been an ongoing activity for nearly one year with the databases themselves being developed in 2000. However, the collecting of the information from the RCV and Youth networks and the subsequent inputting has proved problematic, since the CRC Administration/Finance Department has insufficient human resources for this labour intensive activity. A suggestion to seek assistance from the CRC's Cambodian Mine Victim Information System (CMVIS) office was not acted upon.

**Objective 5:** To strengthen the capacity of the four North-eastern branches of the Cambodian Red Cross through fund raising and membership and through activities which will improve the socio-economic and health status of the most vulnerable.

**Activities & Achievements**

A significant amount of time was spent supporting the National Society to meet narrative and financial reporting requirements. Assisting the National Society to meet agreed donor reporting timelines has met with a number of constraints. The reporting schedule is now back on track following a visit from the donor. An action plan was agreed with key managers and staff which identified additional support to branches, particularly with regard to financial budgets and reports.

An interim evaluation of the project was conducted in August by Australian Red Cross, Cambodian Red Cross and the Federation. The report is currently being finalised. There were some important points identified in the 6 component areas evaluated:

1. *Development of a trained human resource base* - The establishment of the staff base appears to be sound with clear position descriptions, transparent recruitment process, access to training, and branches considering the

issue of gender balance within the organisation. The opportunities to improve in this area include some aspects of planning to maximise outcomes, wider promotion of activities, and improved understanding of the difference between governance and management.

2. *Development of a trained volunteer network* - The evaluation team found that the RCVs require more support in the form of follow up visits. Branches have been encouraged to explore other opportunities to provide this support through the utilisation of volunteer leaders.
3. *Provision of adequate resources* - The branches were considered to be adequately resourced although more support is need for RCVs to enable them to report in a timely manner.
4. *Mapping of provincial agency coverage* - this includes communication with other agencies and in general was found to be significant in the early stages of the programme. It has been emphasised in the report that branches must continue with this process of networking to maximise co-ordination and identify collaborative opportunities.
5. *Implementation of health and welfare initiatives* - The most significant of these initiatives has been the continuation of the vulnerability assessment process. The evaluation team found that the process is participatory and the community considered that the process fairly identifies the most vulnerable in the community. In relation to other activities there is a need to identify more innovative ways to deliver health messages by volunteers who indicated that communities were more interested in received material assistance.
6. *Capacity building of national headquarters* - Communication and planning are the recurring themes in relation to this area of the programme with recommendations relating to improving communications both within the national headquarters and with the branch to better co-ordinate the various components of the programme. The evaluation team also considered the opportunities to improve the capacity within the organisation in the areas of monitoring and evaluation. An implementation plan for the recommendations is being developed in consultation with the branches.

Other key achievements include:

- progress made with the vulnerability assessments conducted by the RCVs. Monitoring has been undertaken in all provinces and some 150 villages have now had an assessment conducted by the village RCV. The process has proved a significant learning opportunity for the RCVs and for the development officers supporting them. Following a workshop session to discuss the progress and approach adopted several modifications were made to the reporting format the additional support is being provided in training.
- Kratie conducted its 1st Provincial Assembly. A 10 member committee was elected, including four women, one of whom was nominated as Branch Vice President. The first responsibility of the new committee is to recruit a branch director. After much negotiation at all levels, the branch is now following the National Societies recruitment procedures.
- provision of training on safer water to RCVs in Stung Treng and Kratie. Federation/CRC contracted Partners for Development to provide training on:
  - ✓ the construction and maintenance of slow-sand household water filters
  - ✓ water use and hygiene education
  - ✓ community assessment, mobilisation and organisation.

### ***Constraints***

Anticipated funding from an external donor was not forthcoming for the remainder of the year, leaving the project with insufficient funds to continue. A Special Programme Update was issued in July to attract other donors. To date, two donors have pledged firm financial support. Although a possible third donor has indicated an interest in extending support, this has not been confirmed. The Delegation would welcome further expressions of interest / support from the donor community to ensure the sustainability of this important project.

Three changes to project are planned:

- (i) the Red Cross Youth activities will be deferred until 2002 due to the pending adoption of the CRC Youth Policy,
- (ii) Sanitation activities will also be deferred until 2002 due to the late start of this year's "safer water" training. This delay is attributed mostly to the postponed availability of the training agency.
- (iii) The appointment of Branch Directors will only take place after the provincial assemblies in early 2002.

**Objective 6:** To set up well-functioning and committed governance and management structures at municipal, district and commune levels.

#### ***Activities & Achievements***

The recruitment of key branch human resources was completed. In addition to the Branch Director and 3 Development Officers, an Administration/Finance Officer commenced a 3 month probation period. CRC headquarters and the branch adopted an organisation structure at district sub-branch and commune group level.

There has been an overall delay in the implementation of planned activities in 2001 and it is anticipated that these will now be completed by March 2002. The Branch prepared a detailed schedule and budget to recruit new 75 RCVs in 6 districts in the Municipality. The number of new RCVs was reduced from 150 to 75 to ensure the quality of recruitment, training and retention, as well as fit within budget and time constraints.

During the 2002-2003 planning process, the Federation and CRC discussed the continuation of this project after March 2002. It is felt that the large financial investment in this one branch is unsustainable in the long term. The lessons learned from the two year project will be incorporated into the national and branch development project.

For the remainder of this project time frame, the Federation will focus on strengthening the financial management capacity of the branch, including fund raising efforts, as well as identifying external training courses to benefit the management capacity.

#### ***Constraints***

There were substantial differences of opinion in the recruitment process between the Branch Committee, CRC headquarters and the Federation which caused a delay in the implementation of all planned activities. This has now been resolved to the satisfaction of all parties and the previous good working relationship restored.

**Objective 7:** To further develop fund raising activities, in line with the financial resource mobilisation strategy, to optimise recruitment, training and retention of members and to promote confidence among donors and partners.

#### ***Activities & Achievements***

##### ***Membership***

Red Cross members continued to register at the national headquarters and received printed materials on the Movement and CRC activities. Red Cross pins were also produced and distributed.

During the Annual Planning Meeting in July, branch participants requested clarification on the different membership categories and a reconsideration of membership fees. [Any change in membership fees needs to be approved by the General Assembly (scheduled for mid-2002).]

##### ***Fund raising***

To date, there was no feedback on the first draft of the fund raising guidelines which were distributed to participants of the Income Generation Workshop in January 2001.

A proposal was made to expand the CRC shop network to 2 provinces - Pursat and Siem Reap. The viability of this is being researched. Guidelines on small scale income generation projects were translated into Khmer for headquarters and branches.

Existing fund raising activities, such as charity boxes, were maintained. Some branches were able to produce more charity boxes by themselves. The largest CRC fund raising event - the Charity Bazaar & Gala Dinner - was cancelled. Other opportunities for fund raising are being examined, such as a repeat of the film premiere held in January.

The CRC launched a national appeal in August to address two natural disasters - flood and drought. The response to date is USD 250,000 in cash and kind.

**Constraints**

Fund raising and income generation are still major concerns for the society. The CRC shop, located opposite the national headquarters, does not yet generate sufficient income to support any programmes.

Policies, guidelines and financial management procedures providing the foundation of a resource mobilisation strategy are not yet in place within the CRC.

**Disaster Preparedness**

**Objective 1:** To develop CRC capacity to effectively prepare for and respond to the natural disasters annually affecting Cambodia through community based disaster preparedness (CBDP).

**Activities & Achievements**

The CRC Working Group (WG) conducted monthly meetings to provide feedback to the Management Committee (MC), its roles and responsibilities, to integrate lessons learned after almost a year of implementation and to prepare for next year’s project activities.

The CRC director of Disaster Management Department and Federation Disaster Preparedness delegate participated in an ADPC CBDM Training of Trainers. This contributed to the refreshment of overall knowledge of risk reduction measures, sharing of lessons learned and enhanced relationships with different partners and, in particular, National Societies in the region that implement CBDP related projects.

The staff in the CBDP unit received skills enhancement through formal training and informal opportunities as they implemented the various aspects of the CBDP program.

Red Cross volunteers and Provincial Red Cross were actively engaged in networking with local resources and NGOs. Local authorities at commune and district levels are represented among the RCVs and provide linkage to resources beyond the community.

At the national level the donor interest is high as the positive results from flood 2000 have demonstrated the effectiveness of grassroots preparedness. The Social Fund of the Kingdom of Cambodia (SFKC) has expressed a desire to contribute financially to the implementation of micro solutions for communities and that avenue is being pursued by CRC management.

**Constraints**

No major constraints during this period

**Objective 2:** To develop CRC capacity to successfully implement natural disaster prevention and mitigation strategies at the community level.

**Activities & Achievements**

A participatory process (communities, CRC and Federation) through site visits and group meetings, has identified and prioritised prevention and mitigation strategies that will most benefit the target communities. This process has been finalised and the implementation of micro mitigation solutions has started.

**Mitigation activities in July**

Province	District	Site visit	Objectives	Projects	Project Outputs
Kandal	Leuk Dek	2	Identify micro projects	- Road repairing	2 projects

			Release first 50% of requested budget	- Water Culvert	prioritised
Kg. Cham	Batheay	2	Identify micro project Release first 50% of requested budget	- Road repairing - Pumping wells (3)	4 projects prioritised
Prey Veng	Peam Chor	2	Identify micro projects Ensure community contribution	- Concrete bridge construction - Pumping well and latrine on safe area	2 projects prioritised
Kampot	Banteay Meas	1	Monitor & follow up micro project implementation	- Road repairing	1 project under implementation
	Kg. Trach	1		- Safe areas and latrine - Latrine and well on safe area	2 projects under implementation
Kg. Speu	Samroung Tung	1	Monitor and follow up micro project implementation	- Road repairing	Project completed
Kratie	Kratie	1	Release first 50% of request budget	- Latrine on safe area	1 Project postponed (Project site flooded)
Pursat	Kandiang	1	Monitor and follow up micro project implementation	- Concrete bridge - Water Culvert - installation	2 projects under implementation

**Mitigation activities in August**

Province	District	Site visit	Objectives	Projects	Project Outputs
Kandal	Leuk Dek	1	Release second 50% of requested budget	- Water Culvert - Road repairing	- 1 project is underway, 1 project delayed (Project site flooded)
Kg. Cham	Batheay	1	Monitor and follow up micro project implementation Clear first 50% of requested budget	- Road repairing - Pumping wells (3)	4 projects completed
Prey Veng	Peam Chor	2	Hand over 50% of requested budget Monitor and follow up micro project implementation and hand over the second 50% of requested budget	- Concrete bridge construction - Pumping well and latrine on safe area	2 projects under process
Kampot	Banteay Meas	2	Approve & release second 50% of requested budget <b>yes</b> Evaluate the micro project outputs	- Road repairing	1 project completed
	Kg. Trach	2	Approve & release second 50% of requested budget <b>yes</b> Evaluate the micro project outputs	- Safe areas and latrine - Latrine and well on safe area	2 project completed
Kg. Speu	Samroung Tung	2	Approve & release second 50% of requested budget <b>yes</b> Evaluate the micro project outputs	- Road repairing	1 project completed
Kratie	Kratie	0	-	- Latrine on safe area	Project postponed

					(Project site flooded)
Pursat	Kandiang	1	Approve & release second 50% of requested budget Evaluate the micro project outputs	- Concrete bridge - Water Culvert installation	2 projects completed

Also, in order to prepare for and respond to 2001 floods, RCVs were involved in several activities:

Provinces	Districts	Activities
<b>Prey Veng</b>	<b>Peam Chor</b>	<ul style="list-style-type: none"> <li>• <b>Disaster Preparedness:</b> <ul style="list-style-type: none"> <li>- Disseminated on preparedness measures to people located in disaster prone areas and others</li> <li>- Informed people of daily flood situations</li> <li>- Defined safe areas for evacuations</li> </ul> </li> <li>• <b>Disaster Response</b> <ul style="list-style-type: none"> <li>- Evacuated people and animals to safe areas</li> <li>- Gathered data on flood victims</li> <li>- Managed evacuated people in the safe areas</li> <li>- Followed situation of the victims in the safe areas</li> <li>- Provided water sanitation and health education</li> <li>- Cooperated with CCDM and DCDM to support daily lifelines</li> <li>- Support daily standard of living of people in safe areas including latrines and water sanitation</li> <li>- Participated with PRC and other NGOs to distribute emergency relief for the flood victims</li> <li>- Continued monitoring of water levels, and collection of information on people at risk in communities</li> </ul> </li> </ul>
<b>Kandal</b>	<b>Leuk Dek</b>	<ul style="list-style-type: none"> <li>• <b>Disaster Preparedness:</b> <ul style="list-style-type: none"> <li>- Co-operated and co-ordinated with local authorities and people to build up individual family safe areas: 164 small safe high areas finished</li> <li>- Conducted dissemination on disaster preparedness, Red Cross Movement and First Aid.</li> </ul> </li> <li>• <b>Disaster Response:</b> <ul style="list-style-type: none"> <li>- Prepared to evacuate people from disaster prone areas to safe areas</li> <li>- Evacuation of most vulnerable people in the villages and communes</li> </ul> </li> </ul>
<b>Kratie</b>	<b>Kratie</b>	<ul style="list-style-type: none"> <li>• <b>Disaster Preparedness:</b> <ul style="list-style-type: none"> <li>- Disseminated on disaster preparedness measures to local authorities and people in communities</li> <li>- Prepared 07 safe areas, 24-25 water points and latrines on evacuation sites</li> <li>- Prepared transportation for evacuating before floods occurred.</li> <li>- Prepared rescue and research teams to help people at risk</li> <li>- Co-operated and co-ordinated with local health centres and local NGOs in advance to help the potential flood victims.</li> <li>- Shared information to all relevant agencies</li> <li>- Monitored the daily water levels</li> </ul> </li> <li>• <b>Disaster Response:</b> <ul style="list-style-type: none"> <li>- Conducted early warning activities to people at risk</li> <li>- Evacuated people and animals to safe high lands</li> <li>- Stood by at emergency posts to gather information on flood victims</li> <li>- Conducted damage and need assessments</li> <li>- Prepared damage and need assessment reports</li> <li>- Sent damage and needs assessments to PRC Office</li> <li>- Participated in emergency relief distributions</li> <li>- Educated flood victims on health, water sanitation etc.</li> <li>- Rescued 2 drowning people and administered first aid to other injured</li> <li>- Transported wounded people to provincial health centres</li> </ul> </li> </ul>

<p><b>Kampot</b></p>	<p><b>Banteay Meas</b></p>	<ul style="list-style-type: none"> <li>• <b>Disaster Preparedness:</b> <ul style="list-style-type: none"> <li>- Prepared early warning equipment</li> <li>- Prepared transportation for evacuation</li> <li>- Conducted dissemination on disaster preparedness measures for people in disaster prone areas</li> <li>- Prepared safe areas for potential flood victims</li> <li>- Provided dissemination on Red Cross movement to people in communities</li> </ul> </li> <li>• <b>Disaster Response:</b> <ul style="list-style-type: none"> <li>- Co-operated and co-ordinated with local authorities to evacuate people to safe areas</li> <li>- Provided health education and water sanitation to people in the safe areas</li> <li>- Conducted damage and needs assessments</li> <li>- Collected data on flood victims and sent information to the PRC Office</li> <li>- Co-ordinated with district governor and officials to rescue flood victims (used transportation of district)</li> <li>- Sent 10 seriously ill people and wounded to district health centres</li> <li>- Assisted the PRC to distribute emergency relief to flood victims</li> </ul> </li> </ul>
<p><b>Kampot</b></p>	<p><b>Kg. Trach</b></p>	<ul style="list-style-type: none"> <li>• <b>Disaster Preparedness:</b> <ul style="list-style-type: none"> <li>- Prepared safe areas for evacuation of potential flood victims</li> <li>- Disseminated on warning signals of floods or rainfalls to people at risk</li> <li>- Prepared transportation for evacuations</li> <li>- Organised rescue and research teams to help people at risk</li> <li>- Set up security teams in the safe high lands</li> <li>- Established water sanitation and health education at all safe areas</li> <li>- Monitor water levels daily</li> </ul> </li> <li>• <b>Disaster Response:</b> <ul style="list-style-type: none"> <li>- Conducted damage and needs assessments</li> <li>- Sent reports of damages and needs to PRC Office</li> <li>- Evacuated people to safe areas</li> <li>- Provided education on health and water sanitation to people in safe areas</li> <li>- Assigned rescue and research teams to help flood victims</li> <li>- Assisted the PRC officials to distribute emergency relief to flood victims</li> </ul> </li> </ul>

**Constraints**

Floods in 2000 damaged a great deal of infrastructure. The prioritisation of micro mitigation projects has been a difficult issue for communities. Major construction work is necessitated to repair essential infrastructure, and this has become a focus of the communities. These communities however are not equipped to undertake such projects. The CBDP program centres on communities undertaking small mitigation projects, and advocacy through CBDMC and RCVs to encourage the local authorities to undertake the major construction infrastructure repairs.

Community contribution to mitigation projects has been reduced by the impact of floods in 2000. Families and communities have prioritised repairs to their houses and land so their investment in wider projects has been delayed.

This year’s rains conflicted with the early states of the micro mitigation project implementation. So far, only 2 projects have been affected but more may be affected later.

**Objective 3:** To contribute to the development of the National Committee for Disaster Management (NCDM) capacity to effectively prepare and respond to natural disasters annually affecting Cambodia.

**Activities & Achievements**

Activities were completed during the 2nd quarter. Since then, the NCDM actively disseminated the NCDM Capacity and Capability Assessment Report, 5-year Institutional Development Strategy and a 2-year Workplan. There was interest from some donors to support NCDM development through the implementation of the 2-year Plan of Action.

The Federation and CRC continued to encourage NCDM to lobby for financial support so that a comprehensive and systematic capacity building process of the NCDM can commence.

### ***Constraints***

There were no constraints during this period.

***Objective 4:*** To establish an information sharing and co-ordination network through the close co-operation and co-ordination of CRC and NCDM with organisations and agencies involved in disaster management in Cambodia.

### ***Activities & Achievements***

Emergency Response Group (ERG) meetings recommenced in August due to flooding and drought in 12 provinces. The ERG meeting is now called the “Working Group Meeting”. NCDM took the responsibility to chair these meetings which took place every Friday morning at their premises. The Federation and Cambodian Red Cross actively participated in the meetings. Despite the meetings, co-ordination and knowledge sharing is still limited by the management capacity of NCDM.

In a Working Group Meeting on 29 August, NCDM requested assistance from the international community, not only for emergency response, but also for co-ordination and management support for the current disaster. Discussions between the Red Cross, the UN-Disaster Management Team (UN-DMT) and NCDM led to a proposal that the Federation would second a Disaster Management Consultant to NCDM for 2 months to support their co-ordination, knowledge sharing and management. In the meantime, UN-DMT would identify funding to continue the Consultant's contract for a further 12 months.

The Consultant commenced his work at the NCDM on 25 September funded through the Federation's 2001 Flood Appeal. The Consultant previously led the Federation and CRC joint Capacity and Capability assessment of NCDM with the development of the NCDM 5-YDP and the 2-year Plan of Action (Mr. Sanny Jegillos, Director of International Operations from the International Institute of Disaster Risk Management [IDRM], Philippines).

### ***Constraints***

There were no constraints during this period.

## ***Health and Care in the Community***

### ***Objective 1: Community Based First Aid:***

*To improve human resource development and build CRC capacity at the grass roots, branch and HQ level, and to develop an understanding among the relevant government departments of the role and responsibility of the RCVs in improving community health.*

A RCV Impact Study was conducted in two target provinces (Siem Reap and Kampong Cham) by the French Red Cross. A “First findings” draft report was submitted and CRC is reviewing it internally prior to the publishing the final analysis report. The French Red Cross first aid technical advisor completed her mission in August and a replacement arrived in September.

The CBFA project was expanded to include Koh Kong Province. 50 RCVs were recruited and trained on basic CBFA.

A training workshop was held from the 28-30 August in Sihanoukville - organised by NMC and World Health Organisation (WHO) for all 24 provincial health supervisors to further strengthen the DF/DHF control program in the following areas:

- improved epidemiological surveillance for better response to DHF epidemics,

- evaluation and planning of mass larviciding for vector control and rational application of space spraying in epidemic control.

The health delegate was invited to the opening ceremony and participated in the event. The Federation and the Cambodian Red Cross was mentioned as very important partners in the prevention activities, e.g “clean up campaigns” and health information. The strong network of Red Cross Volunteers facilitated the community-based approach in DF/DHF control in Cambodia.

The plan developed to effectively monitor RCVs was disseminated to the six target provinces. Follow up of the implementation will take place over the coming months.

As part of the 2002-2003 Appeal process, the Federation Health Delegate and Health Advisor assisted the CRC Health & Social Welfare sub-department to develop a two year plan for each of the projects implemented by the CRC Health & Social Welfare sub-department.

The CRC finalised the list of participants to take part in the review of Red Cross Volunteers. Two groups were established - one to review the policy and the second to review all training materials, packages and RCV incentives. The Federation, Australian RC and French RC will participate in each of the two groups.

*To conduct public health education and other preventive activities, including epidemic control, water sanitation and hygiene, and cleaning up the environment.*

Health Education materials, developed with assistance from French Red Cross in June, were distributed to target provinces.

CRC conducted a workshop for Development Officers in Kampong Cham and other target provinces with assistance from Action Against Hunger (AAH). Education materials on the use of latrines, aluminium sulphate and chloramine were distributed during health education sessions on safe areas.

*To mitigate the impact of disasters by activating the Red Cross Volunteers network in the community*

The CBFA project continued to integrate activities with the Community Based Disaster Preparedness (CBDP) program in 7 target provinces. It is planned to expand to new districts within these target provinces. However, in September the CBDP project and its integration with CBFA, was put on hold while the training team and RCVs concentrated on flood relief activities and the collection of data.

### ***Constraints***

A significant amount of time was spent on planning for the next two years and from mid-September floods in several provinces were beginning to impact on planned activities.

### ***Objective 2: Community Based Primary Health Care***

#### ***Activities and Achievements***

*To develop a volunteer based outreach public health service delivery system, which can act as a model for replication*

##### **A. Rural Setting – Chong Kal district, Odtar Mean Chey province**

Literacy classes continued in Chong Kal with the participation of 150 individuals in six classes. The participants were identified and chosen through the disability component of the Chong Kal Situation Analysis.

RCVs received First Aid resupplies for third time this year.

CRC project staff, RCV Leaders and RCVs continued to monitor the use and maintenance of the wells and latrines in each village.

RCVs were involved in providing health education on malaria, diarrhoea, birth spacing and the use of Oral Rehydration Solution (ORS) to their target communities.

**B. Urban Setting – Chamcar Mon district, Phnom Penh Municipality**

CRC/Federation took part in a meeting in July to finalise the preparations for working in Choung Rouk, the new relocation site 30 minutes out of Phnom Penh. The site is home to over 7,000 people, the majority of whom were affected by the fires in Tonle Bassac Commune, Chamcar Mon district, in June.

A half day workshop was held with the existing 25 RCVs in July. The workshop enabled the 2 RCV Leaders who visited the CBPHC project in Chong Kal to share their experiences from the study trip.

The 25 existing RCVs participated in a workshop on the RCV recruitment process. These RCVs then conducted dissemination activities on the role of RCVs and assisted in the election process of 50 new RCVs in the 12 communes of Chamcar Mon and 4 villages in Choung Rouk. After the basic training, each of the 50 new RCVs received the standard RCV package plus a bicycle.

*To optimise the utilisation and accessibility of existing public health facilities*

**A. Rural Setting – Chong Kal district, Odtar Mean Chey province**

RCVs referred 5 new cases of TB to the Chong Kal Health Center. Of all TB cases referred by RCVs, 3 have completed their treatment, 50 still continue treatment in their homes and 12 are being treated at the Health Center. The CRC Field Assistant continues to work at the health centre to strengthen relations between Health Centre Staff and the RCVs.

The RCV have also referred a number of accident victims to the Health Centre over this period.

A water and sanitation proposal was submitted to ECHO to build on the activities completed in the first half of the year through a partnership with Refugee Care Netherlands (ZOA) with the construction of latrines and production of water jars. Some new activities include education of household filtration units and construction of rainwater collection systems.

**Urban Setting – Chamcar Mon district, Phnom Penh Municipality**

Project Staff have worked extensively to develop a Memorandum of Understanding (MoU) with the Chamcar Mon Health Centre. Preparations began to assist the Health Centre with the production of brochures; RCV identification tags and a log book kept in the Health Centre to record the RCVs name and details when they refer a patients. Relations have been further enhanced with the two other health centres in the area with plans to develop an MoU with each Health Centre.

With the inclusion of the Choung Rouk Commune into the project, an extensive Health Assessment was conducted in the 12 communes of Chamcar Mon and in Choung Rouk by 25 RCVs. The purpose to identify the overall health needs of each commune in order to plan the appropriate activities. The health assessment included a vulnerability component. A one day workshop was used to explain the purpose and process of the assessment.

*To ensure that local branches, municipal branches and CRC headquarters are able to replicate and implement PHC programmes in rural and urban settings, as appropriate.*

**A. Rural Setting – Chong Kal district, Odtar Mean Chey province**

The Development Officer attended Provincial Co-ordination Committee (PROCOM) meetings in Odtar Mean Chey province. These meetings are organised monthly by the Provincial Health Department for all health organisations in the province.

The Federation/CRC hosted a British TV journalist from 11-16 September. The visit was organised by British Red Cross in conjunction with Hello! magazine. A Hello! magazine photographer, British Red Cross journalist and the Bangkok Regional Information Officer accompanied the CRC and Federation Health Team to Chong Kal for 2 days. An intensive and informative program was organised by the Development and Field Officers with meetings and discussions with the vice governor, district chief, health centre staff as well as visits to villages where RCVs demonstrated some of their skills e.g. first aid, health education and water jar construction. A feature article will be published in Hello! magazine and various Red Cross publications to raise funds for Cambodia health projects.

The project Development Officer and Field Officer continued their computer and English training.

The Federation Health Advisor and Health Delegate assisted the CRC Health Officer to produce a development plan for the completion of the Chong Kal Pilot Project, and its integration into the CBFA program.

#### Urban Setting – Chamcar Mon district, Phnom Penh Municipality

The CRC Development Officer continues to receive English training.

The Federation Health Advisor and Health Delegate assisted the CRC Health Officer to produce a development plan for the completion of the Chamcar Mon Pilot Project, and its integration into the CBFA program.

#### ***Constraints***

With an additional 50 RCVs the Chamcar Mon Development Officer now has some difficulty in effectively monitoring all 75 RCVs.

#### ***Objective 3: Blood Donor Recruitment***

##### ***Activities and Achievements***

- To establish a well functioning model for blood donor recruitment in two target provinces.*
- To optimise the blood donor recruitment project through a partnership with the Ministry of Health/ National Blood Transfusion Centre*
- To ensure the replication of the project in other provinces where the MoH managed national blood transfusion service is active.*

The CRC Blood Donor Recruitment Pilot Project has successfully secured the funding of the Korean Red Cross. An assessment team from the Korean Red Cross will arrive in Cambodia within the next month. The CRC has met with their project partners: Federation, MoH/NBTC and WHO, to organise the Korean Red Cross visit. It is hoped that the visit which will be over 5-6 days will encompass visits to the National Blood Transfusion Centre (NBTC), a provincial blood transfusion centre and a mobile blood collection team. Meetings will be scheduled with appropriate individuals within the CRC, Federation, WHO, MoH/ NBTC and other relevant organisations. A plan is also underway to launch the program in conjunction with the closing ceremony of the International Year of the Volunteer on the 5th December. A working group has been established to organise this event. Its members include representatives from the Federation, CRC, WHO, MoH, United Nations Volunteers (UNV).

#### ***Constraints***

Whilst the Republic of Korea Red Cross have agreed to provide financial and technical assistance it is dependent on the results from the assessment teams visit.

#### ***Objective 4: School Based Red Cross Youth.***

There was a one month gap between the departure of one Federation Red Cross Youth Advisor and the arrival of a replacement in early August. CRC recruited a new Field Supervisor at the beginning of September, with French Red Cross financial support. This additional and permanent staff member has already significantly increased the capacity of CRC to focus on project achievements at the provincial level.

### ***Activities & Achievements***

*To further develop the existing Cambodian Red Cross Youth (RCY) policy and structure.*

The CRC Youth Policy was circulated to the regional delegation and Secretariat for final comments. Whilst the policy development is essentially finished, there needs to be a procedures section giving practical guidelines on how to implement the policy. The Federation Youth Advisor corresponded with the Secretariat and other delegations for materials to assist the process. It is anticipated that the full document will be completed by November/December 2001.

*To improve the quality of health, hygiene and environment in target schools*

The HIV/AIDS Prevention Peer Education Training of Trainer Course was conducted at CRC headquarters in August. Throughout September peer education training on HIV/AIDS prevention was delivered to Red Cross Youth members in four target provinces and this will continue into October.

First Aid Kits were distributed to 84 schools (6 schools in 14 provinces). A hand over ceremony was arranged in schools in two provinces, Kep and Kampot, and the Red Cross Youth Members received a first aid lesson from the provincial Development Officer.

The Federation Red Cross Youth Advisor was involved in discussions between CRC and French Red Cross working in Kampong Cham to develop a curriculum for hygiene education, including personal hygiene, school hygiene, safe water and use of latrines and wells. This followed the installation of water/sanitation facilities in 32 schools in the province, facilitated by French Red Cross.

### ***Constraints***

A shortage of human resources at the headquarters and provincial level impacted the youth project in terms of contact made with, and support provided to, Red Cross Youth members directly.

### ***Promotion of Humanitarian Values***

A CRC communications strategy incorporating an organisational structure and the role and responsibilities of staff, was drafted for submission to the Institutional Development Council. The draft of CRC policy will be presented to the October workshop (on Membership Drive, Fundraising and Communications) together with the sample of communications guidelines of the NSs in the region for comments and brainstorming.

The Director of the CRC Communications Department, as a member of the Regional Communication Network, is involved in the follow up of the Regional Communications Strategy. She spent one week as an intern to the Federation Regional Information Unit in July.

***Objective 1:*** To strengthen the production of publications for general dissemination purposes and improve staff skills.

### ***Activities & Achievements***

An assessment of CRC dissemination activities was conducted in early July by the ICRC Regional Information Delegate, the AYA Advisor, one volunteer and Director of the CRC Communications Department. Recommendations

included providing the communications department with appropriate dissemination equipment, adequate IHL research materials and IHL experts.

An Information/Dissemination Workshop was held at headquarters from 18-20 July. Participants included CRC disseminators (Directors and Development Officers) representing all branches.

CRC issued a press release in July relating to Respect of the Emblem and the Fundamental Principles of the Movement. Three press releases were issued in August-September stressing humanitarian activities in relation to the Fundamental Principles.

CRC Communication Department staff reviewed and updated the draft Dissemination Handbook and the latter was again distributed to participants of Information/Dissemination workshop in July and CRC Leadership for comments.

### ***Constraints***

There were no serious constraints during this period.

***Objective 2:*** To promote IHL through dissemination to targeted audiences.

### ***Activities & Achievements***

Induction courses were conducted for the newly elected Branch Committees following each provincial assembly.

The Information/Dissemination workshop in July was used to refresh participants' knowledge of the RCRC Movement and IHL. A clarification on the Principles of Neutrality and Impartiality were especially welcome.

Students of secondary schools, military police and police are the main targets for dissemination activities. Two hundred students from four secondary schools attended a 3 hour-lecture on the Movement, and international humanitarian law, plus CRC activities, and later participated in a Red Cross contest, organised on World Red Cross Red Crescent Day. The contest was televised and aired on radio.

The Director of the CRC Communications Department conducted a dissemination session for 130 female police officers from all provinces and 30 military police provincial commanders. Particular interest was paid to the protective and indicative use of the Red Cross emblem, as well as misuse of the emblem and the Principle of Unity.

### ***Constraints***

There were no serious constraints during this period.

***Objective 3:*** To enhance knowledge about IHL among the society's staff.

### ***Activities & Achievements***

The NHQ disseminators assisted one branch in their dissemination activities: Takeo, in August. Assistance was also provided to 5 branches as part of the land mine awareness pilot project.

### ***Constraints***

There were no serious constraints during this period.

***Objective 4:*** To maintain documentation and effective communication for IHL promotion

### ***Activities & Achievements***

No particular activities related to this objective have been carried out during the reporting period.

### ***Constraints***

There is a requirement for staff with record management skills.

**Objective 5:** To establish and train Red Cross Volunteers in Land Mine Awareness in selected provinces, and to strengthen the skills of already trained volunteers

#### ***Activities & Achievements***

The recruitment of 250 RCVs in 5 targeted districts commenced in August and was completed by mid September. CBFA training immediately followed the recruitment process. The dissemination and land mine awareness training commenced in mid-September) and is ongoing.

The refresher training of Red Cross Youth Advisors commenced and was completed before the new school year starts in early October. An art competition was organised for students in schools as a follow up to their training. The theme of the art competition is '*prevention of injury from land mines*'. The drawings will go into a regional prize competition and will be exhibited in local communities.

The training curriculum for dissemination was reviewed and reduced from 40 hours (5 days) to 20 hours (3 days), whilst the training on land mine awareness was increased from 2 to 3 days.

Co-ordination meetings with de-mining agencies increased in frequency now that regular meetings are conducted by the Cambodian Mine Action Centre (CMAC).

Land Mine Awareness Training of Trainers was conducted in Battambang Province and Preah Vihear Province in September and will be delivered to Red Cross Youth members in five target provinces throughout October.

#### ***Constraints***

The land mine awareness pilot project is implemented in some of the most remote districts in Cambodia. During the rainy season, the deteriorating road conditions cause a major difficulty in reaching the target areas. With the onset of emergency relief activities caused by floods and drought, there was a shortage of staff available to implement planned activities. Volunteers were called upon to assist.

### ***Co-ordination and Management***

**Objective 1:** To provide overall co-ordination and management for Federation supported programmes and operations in Cambodia.

#### ***Activities & Achievements***

The Head of Delegation and Finance/Administration Development Delegate continued to provide overall co-ordination and management, supported by locally-recruited finance, administration and logistics officers. There were some changes in staffing (see Federation Delegation below). The delegation premises are situated in the Cambodian Red Cross headquarters' compound in Phnom Penh.

External English lessons were provided to five national staff members, and three Programme Assistants (DP and Branch Development) took an advanced English writing course.

#### ***Constraints***

There were no serious constraints during this period.

**Objective 2:** To manage the Federation's delegates, finances and administration in Cambodia.

#### ***Activities & Achievements***

A new Northeast Programme Co-ordinator arrived at the end of August to begin a six week hand over with the outgoing NE Programme Co-ordinator. The Disaster Preparedness Co-ordinator completed a 3-year mission in

Cambodia in mid-September and the Disaster Preparedness delegate's mission was extended for a further six months to March 2002.

Delegation weekly co-ordination meetings continued to provide a knowledge sharing forum for all delegates and staff and weekly team building sessions concentrated on cultural issues, communication and workload, facilitated internally by delegates and staff. Bi-weekly Delegates' meetings mainly concentrated on the Federation 2002-2003 Appeal process.

Communication and interaction between the regional and country based technical teams increased in accordance with the new way of working as part of the Federation Action Research initiative. This new way of working between the country and regional delegation commenced at the beginning of the quarter whilst new management procedures commenced on 1st September. The Head of Delegation now reports to the Regional Head of Delegation instead of Geneva Secretariat and regional technical delegates now provide technical support to country delegates, although the line management remains with the HoD. Delegate supervision is shared within the delegation so that; the HoD supervises 4 delegates and one AYAD/RCY Advisor, the Finance/Administration Development delegate supervises one Branch Development delegate, and the Health delegate one AYAD/ CBPHC pilot project advisor.

The delegation drafted Performance Objectives for 2001 in accordance with the new Performance Development and Review Process.

A delegation security working group continued to review the current Security Regulations. Arrangements were made with Bangkok Regional Delegation for evacuation facilities from Phnom Penh should the need arise. Negotiations are underway with the Participating National Societies (PNSs) for their inclusion in a Federation evacuation plan. At present they generally fall under the security regulations of their respective embassies or have their own security arrangements.

The Federation Finance Assistant suffered a stroke in August and was hospitalised for two weeks. He has yet to return to work. The Finance/Administration Development delegate assumed responsibility for all financial processing until alternative arrangements could be found.

A Finance Officer was recruited at the end of September. This is part of a long term plan to have a Delegation Finance Unit operational by the end of the year, consisting of the Officer and Assistant. [At this point in time, it is anticipated that the current Finance/Administration delegate will not be replaced at the end of this year.]

### ***Constraints***

The absence of the Finance Assistant placed an additional burden of work on the Finance/Administration delegate, particularly at the month end when the monthly accounts were closed and financial reports were submitted to the Regional Finance Unit.

Prior to the standard Federation Performance Management System training, it was rather difficult to define the delegation performance objectives. The delegation had already set its objectives for the year during the 2001-2002 Appeal process last year. Training on Performance Management will be provided for the SEA region in mid-October.

***Objective 3:*** To continue to supervise, monitor and provide technical support to the CRC institutional development process.

### ***Activities & Achievements***

Whilst the Finance and Administration Development Delegate provided overall support to the CRC organisational development programme, the Head of Delegation continued the support to CRC in negotiations with the Council of Ministers on the draft Red Cross Law. As a result of these negotiations, the Council of Ministers proposed some changes to the draft Law. A final discussion on these changes and the structure of the RC Law will be conducted next quarter when the CRC, ICRC and the Federation meet with the Council of Ministers on 9 October.

The Head of Delegation followed up the CRC implementation of the Hanoi Declaration, the implementation of pledges made by the CRC in the 27th International Conference and the CRC implementation of the Plan of Action 2000-2003. CRC is in the process of finalising the updates on progress made, they will be forwarded to the Regional Delegation and Geneva Secretariat at the beginning of the next quarter. The follow-ups are already included in the CRC 5-YDP 2001-2005, annexes and updates are maintained regularly as the implementation proceeds.

### ***Constraints***

There were no serious constraints during this period other than a continuous heavy workload for key staff members and/or delegates both at the CRC and the Federation.

***Objective 4:*** To co-ordinate planning and reporting

### ***Activities & Achievements***

The Federation 2002-2003 Appeal process was co-ordinated by the Federation Finance/Administration Development Delegate. This, following intensive consultation, was conducted with CRC on the development of their individual project proposals and budgets. The Federation delegates then defined Federation objectives to support the CRC in their implementation of their programmes/projects. The Cambodia Appeal budgets were submitted to the Regional Finance Unit by 15 August and the Appeal narrative was submitted to the Bangkok Regional Delegation by 31 August, in accordance with the agreed deadlines.

The delegation issued 6 reports this quarter, however, it is hoped that this new Programme Update format, part of the minimum reporting standards, will reduce the requests for individual reports in the future.

### ***Constraints***

The CRC planning cycle does not currently fit into the Federation planning cycle. CRC branches and NHQ were not ready in time with their individual proposals before the Federation submitted their drafts to Bangkok. The CRC did bring forward their Annual Planning Meeting with branches and held it in July instead of December but it was not enough. The Federation planning cycle requires that the NS be ready with their plans for the following year before the end of June.

The Federation appeal planning process took nearly 2 months and, as a result, delegates generally were not able to provide their normal technical support to their CRC counterparts.

Many delegates were not familiar with the Federation appeal process. A need for training on the logical framework process was identified.

***Objective 5:*** To represent and advocate on behalf of the Federation and Red Cross/Red Crescent Movement in Cambodia

### ***Activities & Achievements***

The World Disasters Report was launched on 25 July in Cambodia. All Embassies, government ministries, international organisations, NGOs, international and national media were invited and the launch was well attended and reported through local media.

The delegation was represented at official functions and took part in a number of major events, such as the ASEAN Evening. The Head of Delegation met with representatives of the international community, participating national societies in Cambodia on a monthly basis for co-ordination, information sharing and CAS process discussion. The Delegation represents the Red Cross Movement in Cambodia at the monthly UN security meetings. The weekly UN Security Bulletin is also shared with all partners.

Documents such as programme and operation updates, RCRC Magazine, Asia&Pacific Focus were widely distributed to embassies, IOs, NGOs and government ministries.

### **Constraints**

There were no serious constraints during this period.

### **Federation Delegation**

<b>Programme</b>	<b># Delegate</b>	<b># AYA*</b>	<b># National Staff</b>	<b>Location</b>
Disaster Preparedness	2	-	2	Phnom Penh
Humanitarian Values	-	1	-	Phnom Penh
Health & Care	1	1	2	Phnom Penh
Organisation & Resource Development	2	-	3	Phnom Penh
Co-ordination & Management	2	-	5	Phnom Penh

Plus 30 support staff - drivers, guards, office cleaner

\* The *Australian Youth Ambassador for Development* programme is an Australian government initiative, funded through the Australian Agency for International Development (AusAID) and gives young Australians, aged 18-30, the opportunity to use their skills to assist in development projects throughout the Asia Pacific region. Assignments are usually for six months to a maximum of 12 months.

One delegate completed his mission (the Disaster Preparedness Co-ordinator in September). One delegate (Northeast Programme Co-ordinator in August) and one AYAD (RCY Programme Advisor in July) commenced their missions.

### **Monitoring & Evaluation**

An RCV Impact Study was conducted in two target provinces (Siem Reap and Kampong Cham) by the French Red Cross. A "First findings" draft report was submitted and CRC is reviewing it internally prior to publishing the final analysis report.

An Interim Evaluation of the Northeast Branch and Community Development Project was conducted in 2 provinces (Stung Treng and Kratie) and the final report will be ready for submission in October.

A CBDP project evaluation commenced during the quarter and will be completed on 6 October. A final report articulating findings and recommendations will be issued in October.

Federation Delegates continue extensive travelling together with the CRC in target provinces for programme support and monitoring purposes.

### **Lessons Learned**

#### *Flood 2000*

The Regional Mekong Flood Study was conducted in Cambodia from 10-12 July. This review was a participatory lessons learned study aimed at reviewing the quality, quantity and content of the three Federation relief assistance programs in Lao PDR, Cambodia and Vietnam. The study looked at the following aspects of the Federation flood response:

- Meeting the most critical needs as defined within the Sphere Standards?
- Timeliness of the operation?
- In what ways did the relief programmes add to the long term capacities of the NS?

- Could the relief programs have benefited in efficiency from the pooling of any functions or resources across the region and could they have benefited in effectiveness from any specific regional activities or networking?

The final report is awaited and will be issued by the Southeast Asia Regional Delegation in next quarter.

### ***Financial Update***

The delegation experienced a cash flow crisis due to deficits on four projects. A thorough analysis was conducted by the delegation and a Plan of Action developed to address the problem. The plan was subsequently agreed by the Regional Delegation and the Federation Secretariat, on the provision that it is updated on a monthly basis to address future deficits. The implementation of all activities was delayed, even those in projects with sufficient funds, because cash transfers were suspended during the analysis process. By the end of the quarter, the funding plan of one of the deficit projects had been almost fully implemented by contributions from new donors and the reimbursement of expenses by CRC.

Funding for Co-ordination and Management continues to be especially problematic. In the past, delegation expenses have been largely covered by relief operations. As Federation support to Cambodia moves from relief to development, it is increasingly difficult to attract donors who are willing to invest separately in the delegations co-ordination and management.

### ***Wider Context***

#### *Disaster Preparedness*

The Belgian Red Cross Desk Officer visited Cambodia from 28 July - 3 August to prepare bilateral support to CRC for the procurement and pre-positioning of emergency relief items. Technical advice was provided by the Delegation. A tripartite agreement was subsequently signed between the Federation, CRC and the Belgian Red Cross. A Belgian Red Cross logistics delegate arrived on 22 August to oversee the procurement process. He will also provide general technical support to CRC logistics service.

#### *Health & Care in the Community*

The CRC RCV Development Process continued. The CRC finalised the list of participants of the two groups; the first to develop guidelines for the RCV policy, the second to review current training packages and materials. The appropriate documents have been gathered and the Federation, Australian RC and French RC are providing technical assistance to each of the groups.

On 28 September, with Federation support, CRC launched a new CBFA training in the very remote province of Koh Kong where the HIV incident rate is the highest in the country among the commercial sex workers (52% of them are HIV positive). The province borders Thailand, and is formed by 18 islands comprising 7 districts. Due to its infrastructure, access is difficult within the province. There is an immediate need for simple, locally made boats to enable RCVs to conduct dissemination and health education activities in their communities. There are only a few organisations working in this province. A Federation/CRC team met with them whilst visiting the province for the launch of the RCV training. This province is clearly an area where the Chong Kal CBPHC pilot project could be replicated for health education, HIV/AIDS education and water and sanitation activities. The Cambodian Red Cross HIV/AIDS education programme is looking for funding through the Australian Red Cross and other sources to start a HIV/AIDS education programme in Koh Kong.

The CBFA program continues to receive support from the French Red Cross. A new French Red Cross CBFA Advisor commenced work in September.

The Australian Red Cross continued their bilateral support to CRC on the HIV/AIDS Prevention Project. Together they have worked on a number of activities including:

- Attending relevant planning and consultative meetings at the local and national level

- Continuing life skills training for target groups in four target provinces for 58 courses with 808 participants.
- Providing life skills training for the HIV/AIDS trainers
- Providing life skills training for the Indonesian Red Cross

The British Red Desk Officer visited the Chong Kal CBPHC pilot project and the Delegation from 2-6 July and a BRCS fund-raising team for Cambodia health programs, together with Hello! magazine visited Chong Kal CBPHC pilot project and Phnom Penh from 11 to 16 September.

The Federation and the CRC continued to work with other partners including the MoH and WHO in flood, blood donor recruitment, malaria and dengue related activities. In relation to the floods, the Health delegate and Health Advisor, CRC Health & Social Welfare Sub-Department worked closely with the MoH to identify the health needs of those affected by the floods.

### ***Outstanding needs***

Program implementation continued in a dynamic way despite time and financial restrictions. A tight budget monitoring process was maintained to ensure that activities planned in each programme will be implemented by the end of the fiscal year. **Additional funds** are still required for organisational development, Red Cross youth and health programs. Funding for co-ordination and management continues to be a problem with an increasing deficit.

### ***Conclusion***

The flood 2000 operation was completed in mid August and a new flood operation for 2001 floods commenced in early September. Whilst the magnitude of the flooding this year has not reached the levels of 2000, the effect of the floods is already significant partly due to the weakened infrastructure from the last year's flooding. Cambodia is not only suffering from flooding but 12 out of 24 provinces have reported serious drought and food shortage is obvious.

Good progress was made in the implementation of development programs in all 6 programme categories despite financial constraints. CRC continued to be committed to the development process and partners are supportive by providing technical and financial assistance.

Several changes within the delegation in terms of human resources proved a challenge and will continue to do so over the next quarter. The financial situation for some projects is critical and donors are requested to review their funding resources and contribute particularly to co-ordination & management, health and youth so the Federation can facilitate the smooth implementation of all planned activities through CRC.

### ***Plans for the next quarter***

#### **October: activities include**

- Publish evaluation reports for CBDP and Northeast projects
- Prepare final flood report for (Appeal 22/2000) operation
- Submit regular Operation Updates for 2001 flood operation
- Participate in the Membership Drive, Fund-raising and Communications Workshop on 3 - 5 October
- Meeting with Council of Ministers, CRC, ICRC to discuss Red Cross Law on 9 October
- EOM of the Northeast Programme Co-ordinator on 12 October
- Submit specific donor report for Q3 to the Australian Red Cross for Northeast program by 15 October
- Share draft Appeal 2002-2003 to partners and donors who are preparing their applications to their donors
- Performance Management System training in Bangkok (HoD and FADD) on 18-19 October
- SEA Secretaries Generals and leaders meeting on 22-25 October
- Regional OD Review from 17 to 25 October
- Recruit and train 25 RCVs in Kep and 25 in Sihanoukville
- Commence ECHO sponsored water and sanitation activities as of 1 October if funding approved

- In Chong Kal, define disabled attendants and start home-gardening activities, distribute ORS and condoms to the target communities, conduct HIV/AIDS prevention health education
- In Chamcar Mon, develop MoU with the other two health centres, distribute the RCV identification tags and Health Centre log books, organise and complete the activities as outlined from the health assessment
- Publish Situation Analysis for Chong Kal and Chamcar Mon pilot projects
- Regional technical health sector meeting from 31 October - 2 November
- Regional technical DM sector meeting

#### **November: activities include**

- Complete draft Red Cross Movement CAS 2002-2004 and circulate to partners for comments
- Facilitate a CAS feedback workshop and finalise CAS document
- HoD to participate in the Federation General Assembly In Geneva from 7 to 10 November
- Regional technical OD sector meeting
- Mid-term reviews of Chong Kal and Chamcar Mon pilot projects in co-operation with the Regional Delegation in BKK
- Visit of Swedish RC
- Active marketing of the Appeal 2002-2003

#### **December: activities include**

- 2nd Regional Management Team meeting
- Complete CAS process and sign MoU for the NS support
- Programme Update for 4th quarter
- Preparations for Annual Report 2001
- Complete RCY Policy, curriculum and training material review and disseminate results
- Cross-border activities in co-operation with the SEA Regional Delegation to mark the HIV/AIDS Day on 1st December
- Ceremony to close the UN International Year of Volunteers 2001 on 5 December with the possible participation of Her Majesty the Queen, the Honorary President of the CRC
- Preparations for the visit of the Finnish RC President, the Secretary General and the Head of the International Aid in January
- Active marketing of the Appeal 2002-2003
- EOM Finance and Administration Development Delegate on 31 December

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*All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For further information concerning Federation operations in this or other countries, please access the Federation website at <http://www.ifrc.org>.*

Head a.i.  
Relationship Management Department

Head  
Asia & Pacific Department

<b>Cambodia</b>						ANNEX 1
<b>APPEAL No. 01.41/2001</b>		<b>PLEDGES RECEIVED</b>			06.11.2001	
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>CASH</b>						
REQUESTED IN APPEAL CHF ----->				<b>3'045'882</b>		<b>TOTAL COVERAGE 56.7%</b>
CASH CARRIED FORWARD				140'122		
AMERICAN - RC		121'810	USD	208'685	21.05.2001	CBDP
AUSTRALIA - RC		71'608	AUD	61'948	22.05.2001	STRENGTHENING A COMMUNITY BASED ORGANIZATION PROGRAMME
BELGIUM - RC		25'071	EUR	37'895	22.08.2001	
BRITISH - RC		20'000	GBP	49'584	18.07.2001	
BRITISH - RC		20'000	GBP	49'768	20.07.2001	CBPHC, CHONG KAL
BRITISH - RC		50'000	GBP	120'500	17.04.01	CHONG KAL PRIMARY HEALTHCARE
CHINESE - RC		20'000	USD	32'330	02.10.2001	DEVELOPMENT PROGRAM
FINNISH - GOVT		95'867	EUR	147'482	17.04.01	LAND MINE AWARENESS
FINNISH - GOVT/RC		84'094	EUR	127'764	14.05.2001	CAPACITY BUILDING, YOUTH, INFORMATION & DISSEMINATION, RESOURCE DEV.
JAPANESE - RC				223'282	17.04.01	BRANCH & COMMUNITY DEVELOPMENT
NEW ZEALAND - RC		350	NZD	258	28.06.2001	NATIONAL COORDINATION
NORWEGIAN - RC		200'000	NOK	37'508	29.08.2001	N.E. BRANCH & COMMUNITY DEVELOPMENT
SWEDISH - GOVT		587'000	SEK	98'910	21.05.2001	INSTITUTIONAL DEVELOPMENT
SWEDISH - GOVT		88'000	SEK	14'828	21.05.2001	COORDINATION & MANAGEMENT
<b>SUB/TOTAL RECEIVED IN CASH</b>				1'350'864	CHF	44.4%
<b>KIND AND SERVICES (INCLUDING PERSONNEL)</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
Australia	Delegate(s)			47'474		
Finland	Delegate(s)			59'960		
France	Delegate(s)			43'203		
Great Britain	Delegate(s)			62'094		
Japan	Delegate(s)			59'959		
Sweden	Delegate(s)			59'959		
USA	Delegate(s)			42'381		
<b>SUB/TOTAL RECEIVED IN KIND/SERVICES</b>				375'030	CHF	12.3%