

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

INDONESIA

14 November 2003

Appeal No. 01.61/2003

Appeal Target: CHF 1,773,136

Programme Update No. 3; Period covered: July-September 2003

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries. For more information: www.ifrc.org

In Brief

Appeal coverage: 101%; See attached Contributions List for details.

Outstanding needs: N/A

Programme Summary: During the third quarter, the Indonesian Red Cross (Palang Merah Indonesia/PMI) continued its relief operations in the conflict area of Aceh, northern Sumatra, where martial law has been extended for another six months. More generally, approximately 85 per cent of all Federation/PMI disaster management activities scheduled for 2003 have taken place; PMI now has available a core group of well-trained volunteers ready to be deployed to any disaster/conflict situation in the country.

Following the bombing of a central Jakarta hotel in August, PMI has shown fresh interest in providing psychological support to own staff members as well as local communities. The Federation has responded to these needs by including psychological support in the revised Appeal for 2003 as well as in the Appeal 2004. A working group has been established with members from PMI, the Federation, ICRC and the Red Cross Hospital in Bogor.

Operational developments

During the reporting period, the secessionist conflict in Aceh continued and there have also been clashes in central Sulawesi. The ICRC has temporarily closed its sub-delegation in Aceh, while continuing to provide support to the national society. The Indonesian Red Cross (Palang Merah Indonesia/PMI) continues to play an important role in providing food and other assistance to the most vulnerable in the conflict area and, given the present uncertainties, this involvement may increase. The continued high level of unrest stemming from secessionist, ethnic and religious tensions in the country has necessitated further cooperation between the PMI/Federation and ICRC in the response to these events.

In early August a new terrorist act hit Indonesia, with the explosion of a car bomb outside an American-owned hotel in Jakarta that killed 12 people and injured more than 140. The PMI's SATGANA (rapid response) team in Jakarta was deployed immediately after the blast to help evacuate the dead and wounded and has received accolades from many quarters for its performance.

The first draft of the cooperation agreement strategy (CAS) is now ready and has been shared with all stakeholders in the country, as well as partners outside the region. The CAS featured prominently on the agenda of the Indonesian Partnership meeting in Jakarta in early November. It is now expected that a final version of the CAS document, and accompanying memorandum of understanding (MoU), will be ready for signing by all partners in January 2004.

Health and Care

Major and visible achievements were made during the quarter, and steady progress was seen in the planned health programmes. The Federation was able to support PMI in areas not only where needs have rapidly increased (such as in emergency health in the light of terrorist attacks and outbreak of infectious diseases such as SARS - severe acute respiratory syndrome - and HIV/AIDS) but also in strengthening and scaling up of PMI existing health capacity and programmes.

First Aid Day was celebrated on the 58th anniversary of PMI (17 September) with distribution of 3,000 first aid pocket books with HIV/AIDS prevention messages.

In the area of emergency health, PMI's psychological support programme working group was established and held two meetings. In preparation for another possible outbreak of SARS, a workshop aimed at disseminating correct information on the disease was conducted in cooperation with the Ministry of Health. A preparatory meeting was held for the planned October workshop on blood donor recruitment and motivation in Medan, north Sumatra.

As part of regional cooperation and contribution, two PMI volunteer trainers volunteered to travel to East Timor to conduct an introductory community based first aid (CBFA) training course for East Timor Red Cross staff and volunteers in August. In September, PMI also hosted the 15th ART (Asian Red Cross Red Crescent regional task force on HIV/AIDS) meeting and strategic planning workshop in Bali, with the participation of 11 national societies from East and Southeast Asia.

Goal: The health status of the most vulnerable is improved in targeted areas.

Objective: PMI's health and care capacity is enhanced through increased involvement of communities in preventative and information health programmes.

Expected Results:

1. The targeted communities are empowered to address their own challenges in hygiene, sanitation and first aid.
2. The impact of water-related and vector-borne diseases, daily emergencies and injuries is mitigated through a community-based preventative programme in Atambua (West Timor).
3. There is increased knowledge and changed attitudes about HIV/AIDS among targeted sections of the community and PMI members.
4. The number of non-remunerated volunteer blood donors is increased to equal or exceed one percent of the low-risk population.
5. There is enhanced provision of first aid training for first aid instructors at the national level.

Progress/Achievements

Health in Emergencies (included in the revised 2003 appeal)

CBFA/PHAST

- Community-based first aid: In July, a CBFA programme with an integrated participatory hygiene and sanitation training (PHAST) approach started in Serang province and progressed according to plan.
- Volunteer training: 25 CBFA volunteers (six female and 19 male) from a targeted community were selected and trained to prepare for emergency health situations. Training was monitored by the PMI national headquarters staff. Thirty first aid kits were purchased and distributed.
- PHAST facilitator training: eight selected volunteers from the targeted community and seven from the PMI's Serang branch were trained as PHAST facilitators in the community.
- PHAST in the community: PMI Serang branch conducted a series of community meetings in line with PHAST steps.

Psychological Support

The PMI working group on psychological support programme (PSP) was established in coordination with the disaster management, training and communications divisions. Two working group meetings took place to prepare for the first PMI national workshop on PSP and training.

SARS

In cooperation with the Ministry of Health, a half-day workshop on SARS was conducted, targeting PMI volunteers in Jakarta and surrounding areas to increase understanding and knowledge on the disease.

PMI national headquarters distributed 80,000 information leaflets to five branches in Jakarta and three outside the capital. Other branches received 2,000 copies each. Branches distributed the leaflets in public areas such shopping malls, airport and hospitals. Some 150 volunteers were involved in and around Jakarta.

HIV/AIDS

Commemorating PMI's 58th anniversary and World First Aid Day in September, 3,000 information kits on first aid and HIV/AIDS were distributed to the national headquarters and 11 chapters where HIV/AIDS cases are on the rise. Each chapter distributed to targeted branches in their area and each branch distributed to communities, especially targeting industrial/office districts, school teachers, Red Cross youth trainers and members of district AIDS commissions.

PMI's head of health and social welfare division, together with the Federation's health delegate attended the (Australian Red Cross-supported) HIV/AIDS Programme in Asia meeting and Gender workshop held in Kunming, China, together with other national society HIV/AIDS managers in the region. It was concluded that PMI will review the gender aspects of its HIV/AIDS programme and also start thinking of long-term partnerships with respective donors.

The Australian Red Cross supported HIV/AIDS Hotline Counselling training was successfully conducted during the quarter. There is general understanding within PMI that this programme needs to be extended to chapters/branches outside Java.

The PMI hosted the 15th ART meeting and strategic planning workshop with participation of 11 national societies from East and Southeast Asia and three partner national societies.

Blood

In October, a preparatory meeting was organised between the Federation and PMI's national blood centre for the Blood Donor Recruitment and Motivation workshop in Medan, north Sumatra (which has the lowest volunteer blood donor rate in the country).

First aid – enhancing quality

Two PMI volunteer trainers traveled to East Timor to conduct an introductory CBFA training course to 15 East Timor Red Cross staff and volunteers. The high quality of trainers is a visible indicator of the standard of PMI first aid training.

The standardisation of first aid curriculum and manuals is progressing.

Impact

During this quarter through Federation-funded programmes, the PMI:

- Built community capacity in Serang through the capacity-building process of Serang branch;
- Reached out to almost 100,000 community members with information on SARS;
- Disseminated to 3,000 PMI staff, volunteers as well as general public, messages on first aid and prevention message on HIV/AIDS;
- Contributed to members of 11 sister national societies in East and Southeast Asia by hosting the regional HIV/AIDS meeting and providing direct support to East Timor Red Cross.

Constraints

As noted on previous occasions, the human resources in PMI's health and care division are stretched due to the implementation of various activities. Through discussions and consultation it has been agreed that the recruitment of a full-time HIV/AIDS manager is a priority for the next quarter. Opportunities to receive additional funding from various donors need to be balanced against the capacity of PMI national headquarters, chapters and branches in the area of health and care.

Specifically to training conducted at community level, the overall education level of community participants is very low (mostly elementary school only) and more capacity-building training activities are needed.

Coordination

The working relationship with the Japanese Red Cross Society (JRCS) was strengthened through the planning and implementation of the JRCS-funded HIV/AIDS programme. A delegate from JRCS hospital visited PMI and held talks with PMI and Federation staff in July.

The Netherlands Red Cross health delegate (based in Jakarta) and representatives from Australian Red Cross joined the ART meeting in Bali. Both bilateral partner national societies are planning to scale-up their HIV/AIDS activities in Indonesia. There is a better mutual understanding and working relationship with the Australian Red Cross, not least by way of the ARC meeting.

Disaster Management

Goal: PMI is able to meet its obligations under Indonesian law and assure timely and effective assistance to victims of disasters and conflicts.

Objective: PMI develops disaster preparedness levels consistent with the capacity to provide timely and effective assistance to victims of disasters and conflicts, and also enhance community-based preparedness.

Expected Results

1. Through 2003/2004, PMI's disaster preparedness/management capacity is expanded to manage the national disaster management programme, with limited Federation technical support.
2. The material resources required for building capacity of the PMI to provide a standard response is enhanced by 2004.
3. PMI's capacity for timely and effective disaster response is strengthened by 2004.
4. PMI has developed a well functioning early warning/disaster information system and is playing an active role within a local, regional and global disaster management network by 2004.

The disaster management capacity-building programme of PMI is ongoing effectively with the support of the International Federation and other partners. At the end of the reporting period, some 85 per cent of planned activities had been completed. This rate of progress is possible due to the high level of commitment on behalf of PMI – not an easy task in Indonesia where the national society needs to be on constant alert to natural disasters and conflict situations. In August, a PMI SATGANA volunteer from the Bogor (Java) branch, paid for his commitment with his life during a rescue operation in his district.

Progress/Achievements (activities implemented within this objective)

Thirty staff and volunteers took part in a training-of-trainers (ToT) workshop organised for PMI's 15 most disaster-prone chapters. The objective was to allow each of these 15 chapters to have at least two DM trainers capable of sharing knowledge and skills with local SATGANA volunteers

Twenty-one staff and volunteers from eight selected chapters attended a five-day intensive logistics course aimed at implementing a standardised logistics system and to put it in practice in daily work.

Thirty-six staff and volunteers from all over Indonesia (with different expertise) participated in a special intensive course on disaster and conflict response. The objective of the workshop was to identify the best suited twenty out of this group to be members of a national-level rapid response (KHUSUS) team.

Impact

A cost effective training management system has been initiated in the 15 most disaster-prone chapters by providing local trainers with a standard training capacity. A standardised logistics system is in place in the eight selected chapters. The national office has received stock reports from these chapters, as agreed. Twenty KHUSUS members are now available and ready to be deployed nationally in response to emergencies, be they natural disasters or conflicts. Following this training, two KHUSUS members were at the end of the reporting period involved in an assessment on the internally displaced persons (IDP) situation in central and south Sulawesi.

Constraints

A long-time commitment has been fulfilled with the appointment of disaster preparedness (DP) officer in the national headquarters; appointment of a disaster response (DR) officer is still outstanding. The ongoing military conflict in Aceh continues to affect the implementation of scheduled DM capacity-building activities by key staff in the PMI's DM division. Procurement procedures and financial systems have been identified as the two key areas where further improvement is needed.

Coordination

The close cooperation between the Movement partners in Indonesia continues to benefit all involved. During the reporting period various training workshops and seminars have been planned, designed, implemented and funded jointly by PMI, the Federation and the ICRC.

Humanitarian Values

The programme has been included in the Indonesia Appeal based on the 1998 Hanoi Declaration, which recognises communication as a priority area for the Movement in the region. Although all regional national societies pledged to fulfill this commitment, PMI's communication capacity has continued to remain a relatively low priority. To date the programme is under-funded, and depends on a remainder of Netherlands Red Cross funds from 2002, as well as possible new funding from the same donor this year.

The main goal for the programme is to develop a high degree of visibility, credibility, cooperation and support for the Red Cross in Indonesia.

Goal: Heightened awareness and support for the Red Cross as a key humanitarian organisation in Indonesia

Objective: PMI has achieved a higher degree of visibility and credibility as an advocate for humanitarian values.

Expected Results:

1. PMI staff trained in communication and public relations.
2. PMI's public relations capacity is improved, technically and strategically.

Progress/Achievements

One regional communication workshop was conducted in August for 35 public relations officers from 16 chapters and 15 branches. Another regional workshop, with a similar number of participants, took place in Makassar (South Sulawesi) in mid-October.

Constraints

Lack of funding is still a major drawback to the progress of this programme.

Coordination

Coordination meetings are held regularly with ICRC and the various partner national societies.

Organisational Development

The organisational development (OD) delegate's mission ended during the third quarter. The post was filled on an interim basis for one month, until the new OD delegate arrived on 1 October. Several outstanding activities were continued during the third quarter, the major one being the commencement of the revision of PMI's statutes and the completion of the financial management review for the PMI.

Goal: The PMI has become a well-functioning society, able to mobilise support and carry out its humanitarian mission, addressing the needs of the most vulnerable in Indonesia.

Programme Objective : Through strategic guidance and technical assistance, PMI has improved its governance and management skills and capacities at national, chapter and branch levels.

Expected Results

1. Strategic guidance and technical advice is provided to the PMI leadership and management in the organisational development process.
2. The capacity of chapters and branches in resource development, administrative procedures and management information is increased.
3. PMI's capacity to train volunteers and enhance leadership skills for key volunteers is strengthened.
4. Human resources capacity in under-resourced chapters is improved together with management skills at national headquarters level.

Progress/Achievements

The strategic planning process has commenced with the formation of a small steering committee. A consultant is being identified to do an external analysis of PMI, as part of the strategic planning process. The analysis is expected take place during the fourth quarter.

The Red Cross statutes-review working group, comprised of 17 members from headquarters and various chapters, convened for the first time to review the statutes. The first version of the revised draft is expected to be shared with chapters, branches and sub-branches during the last quarter to ensure that a consultative process is undertaken throughout the society.

New financial management software has been installed and PMI's finance unit has been briefed and trained on its use. A final report of the finance review team is expected early in the last quarter.

Impact

The review of the statutes has raised, and is expected to raise more, key issues such as the protection and misuse of the emblem (not protected under Indonesian law), roles and responsibilities of governance and management, issue of membership and volunteers.

Financial reporting to the Federation and partner national societies has considerably improved in terms of timeliness and accuracy.

Constraints

General reluctance within PMI's leadership to confirm a clear delineation of roles and responsibilities exists, particularly between governance and management. Human resource capacity in the national office is also stretched.

Coordination

Continued close and harmonious cooperation continues with the ICRC and partner national societies (Danish and Netherlands). Regular coordination meetings held between PMI heads of divisions, Federation delegates, ICRC and partner national societies have been resumed and are expected to continue to improve internal communications at headquarters.

Federation Coordination

With more partner national societies running bilateral programmes in Indonesia, the need for coordination and facilitation becomes steadily more crucial. Last year's status agreement with the Indonesian government states clearly that it is the Federation's responsibility to coordinate and facilitate all partner national societies establishing new programmes in Indonesia.

Goal: The resources made available to PMI by its partners in support of the society's strategy and activities are fully optimised.

Objective: All cooperation between PMI and its partners is well coordinated.

Expected Results:

1. PMI's interaction with Red Cross Red Crescent partners in the Southeast Asia region are developed and strengthened.
2. A CAS and MoU are developed, accepted by PMI's partners, and applied by PMI and all partners, with the Federation in the coordinating role.

Progress/ Achievements (activities implemented within this objective)

The Indonesia CAS, as well as a draft MoU, have been developed with the involvement of all stakeholders. Bi-monthly meetings have been held to finalise this draft, which has been shared with all partner national societies, the regional delegation Bangkok and the Federation's Secretariat in Geneva. The MoU is expected to be finalised by the end of this year; formal signing is scheduled for January 2004.

Additional coordination within the Red Cross Red Crescent Movement includes weekly meetings with ICRC and operating partner national societies (PNS) in Indonesia, monthly coordination meetings with ICRC, PMI, PNS and the Federation, and a monthly CBDP working group meetings with PMI, ICRC, Australian Red Cross and the Federation.

Impact

Enhanced coordination between PMI, PNS, ICRC and the Federation has improved support to the national society. A common platform for supporting PMI to achieve its goals, through coordination, cooperation and communication, is found in the PMI's Strategic Plan 1999-2004. The second Danish Red Cross bilateral delegate took up his post in September (based in Makassar, South Sulawesi); the Federation is playing a vital role in providing support to the delegate and the Danish CBDP

programme. A service agreement has been signed between the Federation and the Danish Red Cross. Earlier a service agreement had been signed between Federation and the Netherlands Red Cross.

Coordination:

To improve support to PMI, with new stakeholders coming in, the Federation has been given the role as coordinator. During the CAS process, the Federation initiated coordination to bring all stakeholders together.

The following is a brief summary of PNS and external partners working with PMI in Indonesia:

PNS	Activities (July-September 2003)
Australian	Following the Bali bombing in October 2002, the Australian Red Cross has worked with the Bali chapter and branches in disaster management, health, and capacity building. During a working group meeting in June, a decision was made to continue this programme for another year.
British	For the first time, British Red Cross is supporting the Federation Appeal in Indonesia, specifically the disaster preparedness programme.
Danish	Danish Red Cross finalised the preparation phase for a new bilateral CBDP programme in South Sumatra in December 2002. DRC started up its first two CBDP programmes in May 2003, in West Sumatra and Lampung (South Sumatra).
Netherlands	In March, the Netherlands Red Cross (NRC) started a four-year bilateral CBFA programme in Indramayu, West Java, and Singkawang, West Kalimantan. A service agreement was signed between the Federation and NRC in March. NRC is also supporting the Federation's 2003 Appeal for the OD, DP and humanitarian values programmes, for four years. Capacity building is a key area of this support.
Norwegian	Delegate support as well as support to the OD and DM programmes
Japanese	The Japanese Red Cross will support the DP and the HIV/AIDS programme in 2003. In July 2003, representatives from JRCS visited Indonesia to discuss a four-year agreement with Indonesian Red Cross and the Federation.
Swedish	Swedish Red Cross has pledged SRC/Government support to the Federation OD and DP programmes in 2003.
New Zealand	NZRC has been giving support to the OD delegate in 2003 as well as giving support to the DP and OD programmes.
Singapore	Singapore Red Cross completed a bilateral CBFA project in south Sumatra in 2002, and is planning to start a similar project in West Sumatra.
External Support	
US/AID	USAID is supporting the Federation DM programme.
DFID	DFID is supporting the health and care and OD programmes.
World Food Programme	The World Food Programme is supporting the PMI with food for distribution to internally displaced people.

International Representation

Goal: Knowledge and understanding of Red Cross Red Crescent principles and values, nationally and within the international community is increased.

Objective: PMI and the Federation have leading roles in national and international fora respectively.

Expected Results:

PMI and the Federation are positioned to influence the humanitarian agenda in Indonesia and mobilise resources.

Progress/Achievements

During the third quarter, the Federation has continued visits to embassies and UN offices as well as attending various international conferences. The delegation also continued regular meetings with OCHA, and the Ministry of Foreign Affairs regarding the status of the Federation in Indonesia.

Constraints

The PMI is widely seen and respected by international governments, donors and NGOs as a disaster-response organisation. The national society understands and respects its role; however communications between the Movement and stakeholders is still an area that requires improvement, an increasingly crucial point. Building new key relationships and promoting key messages will continue in the months to come.

The importance of separating the governance and the management of PMI in building up the capacity of the organisation continues to be raised in discussions with PMI's leadership.

Coordination

The Federation attends all UN coordination meetings with WFP, OCHA and international communities to create a link for PMI to further improve its communication with all stakeholders.

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All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>

APPEAL No. 01.61/2003

PLEDGES RECEIVED

05/11/03

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

REQUESTED IN APPEAL CHF ----->				1,773,136	TOTAL COVERAGE 100.8%	
CASH CARRIED FORWARD				268,396		
AMERICAN - GOVT/USAID		350,000	USD	476,000	31.03.03	IMPROVING EMERGENCY RESPONSE CAPACITY
AUSTRALIAN - GOVT		13,090	USD	16,853	11.06.03	
BRITISH - GOVT/DFID(04)				30,000	24.02.03	INSTITUTIONAL DEVELOPMENT
BRITISH - GOVT/DFID(04)				60,000	24.02.03	HEALTH & CARE
BRITISH - GOVT/DFID		49,020	GBP	105,270	25.03.03	DM CAPACITY BUILDING
ICELANDIC - RC				60,000	15.09.03	ORGANISATIONAL DELEGATE
JAPANESE - RC		116,453	USD	149,933	18.06.03	BUILDING DISASTER RESPONSE CAPACITY PROJECT
JAPANESE - RC		83,181	USD	107,096	18.06.03	HIV/AIDS
NETHERLANDS - GOVT		118,070	EUR	179,762	20.05.03	
NETHERLANDS - RC		7,500	EUR	11,531	03.09.03	
NEW ZEALAND - RC		5,000	NZD	3,658	21/01/03	DISASTER MANAGEMENT, TRAINING
NEW ZEALAND - RC		4,768	NZD	3,595	30.04.03	
NEW ZEALAND - RC		4,767	NZD	3,573	16.06.03	
SWEDISH - GOVT		850,000	SEK	136,000	17.04.03	ORGANISATIONAL DEVELOPMENT, DISASTER MANAGEMENT
CAPACITY BUILDING FUND				65,000	29/08/03	PID005
SUB/TOTAL RECEIVED IN CASH				1,676,667	CHF	94.6%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
ICELAND	DELEGATE(S)			15,441		
NEW ZEALAND	DELEGATE(S)			34,989		
NORWAY	DELEGATE(S)			59,959		
SUB/TOTAL RECEIVED IN KIND/SERVICES				110,389	CHF	6.2%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	