

# PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر



30 June 2005

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مشاطرة المعرفة العالمية

## FEDNET

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 181 countries.  
For more information: [www.ifrc.org](http://www.ifrc.org)

### In Brief

**Appeal No. 05AA094; Appeal target: CHF 484,471 (USD 415,368 or EUR 318,959); Programme Update no. 1, Period covered: January to June, 2005; Appeal coverage: 37.7%; Outstanding needs: CHF 301,671.**  
*(click here to go directly to the attached Contributions List (also available on the website).*

**Programme summary:** FedNet was launched at the International Federation's General Assembly in December 2003 to respond to the demonstrated need for a single Web-based platform for operational and internal communications and coordination. The FedNet Plan of Action 2004-2006 (available on FedNet) sets out a program of consolidation, development, training and promotion; despite some human resource and funding constraints the 2005 objectives are largely in line to be met. FedNet is established as a core platform for information sharing in the Federation.

**N.B. Expected results below are for the period 2004-2006 – for more information see the FedNet Plan of Action 2004-2006 (available on FedNet).**

FedNet is at <http://fednet.ifrc.org> . Access is open to all Red Cross/Red Crescent staff and volunteers – follow the instructions on the login page to request an account.

**For further information specifically related to this operation please contact: in Geneva: Jeremy Mortimer, Senior Officer, FedNet, email: [jeremy.mortimer@ifrc.org](mailto:jeremy.mortimer@ifrc.org) phone: +41 22 730 4497**

*This Programme Update reflects activities to be implemented over a one-year period. This forms part of, and is based on, longer-term, multi-year planning (refer below to access the detailed logframe documents). All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>*

**Goal: A universally accessible extranet system supports the information and communication needs of all components of the Red Cross and Red Crescent Movement.**

**Indicators:**

- **Page retrievals exceed 120,000/month at end 2005:** currently 96,000/mo (June figures).
- **Users active on FedNet exceed 2,500 at end 2005:** currently 4,100 registered users, although not all are active.
- **Number of pages on FedNet exceeds 4,500 at end 2005:** currently 5,283.

**Objective 1: Consolidate and extend the capabilities of FedNet.**

**Expected Result:** FedNet is established on a stable and scalable IT platform and routine operations and administration are assured. Information presentation is of a consistently high and improving standard, and additional functionality is made available in response to the needs of users and information managers in National Societies and delegations.

**Progress/Achievements (activities implemented within this objective):**

- Reviewed and stabilized technical operations and procedures.
- Resolved outstanding technical issues.
- Implemented statistical and monitoring tools to track national society usage.
- Troubleshooting and enhancements to document search tools.
- Enhanced password and username reminder functionality.

**Impact:** Establishing a stable and scalable platform is an essential precondition to deliver the benefits of FedNet. Activities in the first half of 2005 have continued to protect against scalability issues, as well as adding or enhancing tools to assist users and administrators. We have also developed new techniques for monitoring usage, allowing us to monitor usage by National Societies, in preparation for increased national society input to and usage of FedNet.

**Objective 2: Train and equip Red Cross and Red Crescent leadership and staff worldwide to share their information on FedNet.**

**Expected Result:** A worldwide network of information providers based in National Societies, Federation secretariat and delegations is in place to feed information into FedNet and provide FedNet access to their own constituencies.

**Progress/Achievements (activities implemented within this objective).**

- Created a framework for National Societies to enter information on FedNet.
- Conducted pilot training workshops (UAE, Geneva).
- Trained one regional focal point (Turkey).
- Worked with regional departments to identify ways to use FedNet for knowledge sharing in regions.

**Impact:**

Our training methodology has been validated in limited programs in MENA, and tools and structures are in place for a wider involvement of National Societies. Training of Geneva staff is now routine, and this is resulting in a steady improvement in the quality of information available on FedNet.

**Constraints:**

Lack of direct funding continued to necessitate an ad hoc approach to training in National Societies, and some human resource constraints also limited action under this objective. Strong demand for training indicates the extent to which FedNet is accepted as a core tool; we hope to be in a position to approach this more systematically in the second half of 2005.

**Objective 3: Consolidate Extend the scope and depth of content in FedNet.**

**Expected Result:** Information is available on FedNet covering a wide range of Red Cross and Red Crescent activities, in all four official languages. The information content of FedNet develops in line with increasing demands from users, and is structured and presented to maximize ease of use.

**Progress/Achievements (activities implemented within this objective)**

- Undertook an extensive review of site structure in response to user feedback, prepared plan for site restructuring to be implemented in second half of 2005.
- Assisted content providers with publication of their information (PNS meeting, HoRD meeting, WENDOV Volunteer Reference Centre, Federation of the Future, General Assembly, Governing Board, Disaster Management Resource Framework and many others).

**Impact:**

The breadth and depth of information on FedNet continues to grow. The site is now sufficiently mature to allow us to start to evolve it based on user experiences, and this is reflected in the introduction of a plan for restructuring. Although most content still originates from the Secretariat, the structures and mechanisms are in place to allow National Societies to contribute as the training program proceeds.

**Constraints:**

Staff constraints continue to limit content development. Ideally the team should include a content manager. Tasks postponed from 2004 are however being addressed.

**Objective 4: Promote understanding and use of FedNet in the Red Cross and Red Crescent Movement**

**Expected Result:** The potential of FedNet is understood at all levels within the Red Cross and Red Crescent Movement; FedNet is used to improve the effectiveness and efficiency of the widest possible range of Red Cross and Red Crescent activities and to strengthen the sense of common identity and cooperation in the organisation.

**Progress/Achievements (activities implemented within this objective)**

- Presented and promoted FedNet at key Federation events, including National Society meetings, information workshops in Geneva and Abu Dhabi, Heads of Regional Delegation meeting, PNS meeting, Governing Board meeting, etc.

**Impact:**

Awareness of the utility of FedNet is well developed among delegation staff, essentially all of who now have access, and among staff of a representative selection of National Societies. The level of feedback from National Societies continues to increase. We are in a good position to promote knowledge sharing through FedNet to National Societies more systematically in 2005-6.

**Objective 5: Manage the development of FedNet.**

**Expected Result:** FedNet develops in a sustainable manner both technically and financially in response to the needs and objectives of National Societies and the Federation secretariat and delegations.

**Progress/Achievements (activities implemented within this objective)**

- Activities continued in line with the Plan of Action 2003-2006.
- Improved capability for monitoring usage of FedNet (see objective 1).

**Impact:**

FedNet continues to develop in line with expectations and the objectives set out in the plan of action, despite some continuing funding and staffing issues. FedNet is well established as a core information and knowledge sharing platform for the Federation.

**[Contributions list below; click here to return to the title page and contact information.](#)**

APPEAL No. 05AA094

## PLEDGES RECEIVED

18/07/2005

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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**CASH**

					TOTAL COVERAGE	
REQUESTED IN APPEAL CHF ----->				<b>484,471</b>		<b>37.7%</b>
BRITISH - GOVT/DFID GRANT				100,000	01.01.05	
SWEDISH - GOVT		200,000	SEK	34,200	18.04.05	
SUB/TOTAL RECEIVED IN CASH				134,200	CHF	27.7%

**KIND AND SERVICES (INCLUDING PERSONNEL)**

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SPAIN	DELEGATE(S)			48,600		
SUB/TOTAL RECEIVED IN KIND/SERVICES				48,600	CHF	10.0%

**ADDITIONAL TO APPEAL BUDGET**

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	