

# Programme Update 2007



## Viet Nam

Appeal No. MAAVN001

Programme Update No. 4

This report covers 1/7/07 to 31/10/07 of the 2006-07 appeal.

In a world of global challenges, continued poverty, inequity, and increasing vulnerability to disasters and disease, the International Federation with its global network, works to accomplish its Global Agenda, partnering with local community and civil society to prevent and alleviate human suffering from disasters, diseases and public health emergencies.



**Wading in:** With its unparalleled network of volunteers and staff, the VNRC reach the parts of Viet Nam other humanitarian organizations are often unable to access.

## In brief

**Programme Summary:** During the reporting period, support focused on Viet Nam Red Cross' (VNRC) initiatives in disaster preparedness and response, avian influenza preparedness and awareness raising, community-based first aid, and organizational development, including volunteering. In addition, a cost norm – whereby each partner that works with and through VNRC operates within the same cost framework – was introduced to unify modes of partnership between the various Red Cross partners and VNRC.

Typhoon Lekima and subsequent severe flooding devastated parts of central Viet Nam. The floods, which began in August and continued in November, have been remarkable in their scale and frequency. The disaster has diverted efforts and resources from the VNRC as well as the Federation and partner national societies. Relief operations hampered other programming linked to this 2006-2007 appeal as well.

The VNRC focused on finalizing the Red Cross Law, which was presented to the National Assembly of Viet Nam in early November for comment, and is due to be considered for approval in May 2008. The Federation and ICRC met the VNRC leadership to provide input to the law with the former also providing translation support of the draft into the English language. The Joint Statutory Commission gave comments twice during the process. Progress on the Law is important as it further clarifies strategic relations with the government as well as VNRC's role within a rapidly

changing Viet Nam.

**Needs:** Total 2006-2007 budget CHF 3,960,902 (USD 3.28 million or EUR 2.49 million) out of which 45.1% covered. Outstanding needs are CHF 2,172,596 (USD 1.92 million or EUR 1.3 million)

**[Click here to go directly to the attached financial report.](#)**

**Partners:** Multilateral partners who have supported VNRC include: Swedish, Japanese, German, Norwegian, Netherlands, New Zealand, and Liechtenstein Red Cross societies. VNRC has also been supported bilaterally by the American, French, Spanish, and Swiss Red Cross. The Vietnamese national society has also been working with government departments, namely in health and disasters, as well as UN agencies, such as UNICEF and other non-governmental organizations, such as World Church Service.

## Disaster management

**Global Agenda Goal 1:** Reduced deaths, injuries and impact from disasters.

**Programme objective:** VNRC fulfils its designated strategic and implementation role in the context of Viet Nam's disaster management network



**Making waves:** VNRC's emblem of hope backed with supplies to those affected by floods.

### Achievements

VNRC capacity was stretched during the second half of 2007. The national society continued activities under the Japanese Red Cross-supported coastal protection programme for mangrove plantation and disaster preparedness (DP) capacity building. At the same time, it was completing operations for the 2006 typhoons Xangsane/Durian, as well as responding to the three-month spell of flooding that included that caused by typhoon Lekima in early October.

Under the mangrove initiative, both mangroves and bamboo were planted, DP training for Red Cross staff and key people at commune level organized, and training materials for school teachers and students produced.

Mangroves were planted in the provinces of Thanh Hoa, Ninh Binh and Ha Tinh, covering 145 hectares. This new area promises a safer environment and more secure income generation for local people. Bamboo has also been planted in Hai Phong province and replicated elsewhere in 21 communes covering eight project provinces. Bamboo is apt for river mud soil, and reduces the effects of strong winds, providing good protection for river dykes. It also provides good business opportunities for local communities. Young bamboo, a Vietnamese speciality food, yields profitability to planters.

The mangrove plantation initiative is well known in Japan; and the visit of 28 Japanese Red Cross volunteers to Nghe An, one of the mangrove projects in upper central Viet Nam, was well received. The field visit and home-stay provided a good opportunity for the volunteers to see how communities have contributed to the project as well as the difference that the mangrove forest has made to the lives of people. A means of income and more resilient communities have been created. A documentary film will be used for fund raising by the Japanese Red Cross in December.

In conjunction with VNRC, the Japanese Red Cross has revised its support of the five-year project (2006-2010) to focus on more specific objectives as well as plan a clearer track for its exit strategy. VNRC has had clear notice that it needs to prepare for the withdrawal of the Japanese Red Cross. Activities planned for the last quarter of 2007 reflect this revision.

### **Constraints and challenges**

Relief efforts to the people in Ninh Binh, Thanh Hoa, Nghe An and Ha Tinh affected by floods and typhoon Lekima have delayed implementation of planned activities, such as the training of Red Cross staff, teachers and pupils. The VNRC headquarters and its chapters will report on the number of beneficiaries reached once the flood operations have settled down. VNRC finance officers still require support to prepare financial reports and supporting documents that meet Federation requirements.

## Health and care

**Global Agenda Goal 2:** Reduced deaths, illness and impact from disease and public health emergencies.

**Programme Objective:** The VNRC delivers quality health and care programmes and services that address the needs of the vulnerable people in Viet Nam.

### **Achievements**

The success of the avian influenza preparedness intervention (September 2006-May 2007) enabled the Red Cross to gain confidence and support from UN agencies. Some factors that enhanced this were VNRC's wealth of experience, capacity to raise awareness of the dangers of human exposure to the virus among communities, and technical support from the Federation. As such, it was selected to implement a UNICEF-funded project. This is set to evolve into a co-funded UNICEF/Federation/American Red Cross initiative that works through and with VNRC. The project will cover both the distribution of leaflets (UNICEF) and intensive education at household level (Federation/American Red Cross). VNRC's nationwide community reach is expected to contribute to a successful initiative.

UNICEF's initial idea was to focus on distributing avian influenza leaflets to communities. But after various consultations between the Federation and UNICEF on the benefit of a collective effort, a joint project has been forged.

Lessons learned and recommendations from previous projects helped develop the new initiative. Selection will be limited to five high-risk provinces in an effort to ensure quality. This is also based on funds available. However, a delay in the printing of information, education and communication (IEC) materials has compelled a

postponement of the date of commencement from September to November.

It has also been noted that channelling different financial support to one project helps VNRC move away from its practice of developing projects for specific donors rather than treating initiatives as a part of the national society's overall health plan of action.

The community-based first aid (CBFA) programme has progressed but is behind schedule. The training of trainers (ToT) for Red Cross staff to teach volunteers in various communities was delayed a month due to a shortage of VNRC staff qualified to do so. Feedback was positive from participants who were exposed to a new interactive and easy-to-understand teaching approach for use in communities. However, only two out of 19 trainees were qualified to act as trainers. Both will train Red Cross volunteers in Vinh Phuc province in November. The remaining 17 will complete the necessary training in 2008, depending on the availability of funds.

The VNRC blood donation programme, which focuses mainly on non-paid blood donor recruitment, is slowly developing after meetings among WHO, Federation and VNRC's blood recruitment department.

### **Challenges**

A shortage of human resources delayed implementation for much of the programme. For instance, VNRC staff assigned to work for the CBFA project, are also assigned to other projects, such as water and sanitation interventions funded by German Red Cross. In addition, the Federation and partner national societies will discuss with VNRC how to select the most suitable candidates for training to ensure that acquired knowledge is used. Internal cooperation between departments within the VNRC headquarters - for instance, between health and finance departments on the avian influenza project - needs to be enhanced to facilitate smooth planning and implementation.

## Organizational development

**Global Agenda Goal 3:** Increased local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.

**Programme objective:** The VNRC is a strong, relevant and well-functioning national society that is more effective at all levels, thus providing better service to vulnerable people.

### **Achievements**

Activities were light in the second half of the year due to lack of funding. However, a flexible approach was taken to further strengthen the capacity of the national society. As organizational development cuts across all programmes, improved capacity in monitoring, evaluation and reporting in disaster management will benefit VNRC as a whole.

The Federation adopted a new coaching approach on monitoring, evaluation and reporting for the VNRC headquarters and the chapters which implement the Xangsane/Durian operations. Coaching was facilitated by the Federation and led by a Swedish consultant who worked on a voluntary basis. Participants were programme officers and staff members from national, provincial, district and commune levels. The coaching provided insight into monitoring and reporting, as well as a better understanding of Red Cross Red Crescent Fundamental Principles. The sessions also acted as a forum for staff to exchange experiences.

This approach has proved workable and initial feedback indicates its potential for wider implementation. Small classes including implementers from all levels made it easier for trainees to share knowledge and increase their confidence. On the Federation's side, the coaching helped the delegation identify areas of need at local levels.

The VNRC volunteering project supported by American Red Cross is ongoing. The Federation has provided technical support from the beginning of the project, including its proposal stages. By project end in March 2008,

VNRC will be able to introduce its regulations on volunteer management, as well as activate its volunteer database. It is interesting to note that the understanding of the definition of *volunteers* between headquarters and chapters was often different. A Federation volunteering programme officer shared experiences on how volunteering is institutionalized in several other national societies. Northern provincial chapters provided input in October. Two similar sessions will be organized in central and southern Viet Nam so that input is received from across the country.

In addition, the Red Cross participated in meetings hosted by United Nations Volunteers (UNV) to share experiences. The meetings prepared the ground for the implementation of a UNV-funded project on volunteering activities to support the government of Viet Nam through the Youth Union. Components of the project include the development of a website to facilitate recruitment of volunteers. The invitation to the Red Cross was in light of the cooperation between the Federation, Inter-Parliamentary Union and UN Volunteers on the joint development of '*Volunteerism and Legislation: A guidance note*'.

A cost norm which sets an agreed rate of expenditure for work through and with VNRC for the Federation and partner national societies has been finalized with the agreement of the national society. The Federation and five partner national societies, apart from the Norwegian Red Cross, have, to date, signed the agreement. Further briefings are required with VNRC to ensure understanding throughout the national society. These discussions will include how external donors work and/or provide resources, and the distinction between administration and overhead costs.

### **Challenges**

The VNRC headquarters will benefit from being more in touch with what is happening at chapter level. This will help headquarters to identify what, where and how to support their chapters more effectively as well as improve their communications and project management skills at central level. VNRC needs to begin regularly attending meetings hosted by other stakeholders, such as UNV, so that it can promote the national society's comparative advantage of having its estimated 3.9 million volunteers and youth<sup>1</sup>. Its experience and expertise on volunteer development can be a model for other organizations.

## Working in partnership

VNRC partners with representation in Viet Nam are the Swedish, Japanese, Netherlands, American, French, Spanish, Swiss, Norwegian and German Red Cross. Partnership in disaster management has strengthened all partners within and outside the Movement. Training on Sphere was conducted by Oxfam in the Son La province with technical support from the Federation and Spanish Red Cross. Another Sphere training session was held in Lai Chau, Hue and Ben Tre, organized by World Church Service, and facilitated by the Federation.

## Implementation and coordination

The Federation delegation led by a country representative comprises a disaster manager, a health/organizational development officer, a finance officer, an assistant/reporting officer and an administrator. The team is committed to supporting the national society in improving its human resource and project management skills. The Federation has provided various tools which aim to help the VNRC leadership better utilize their human resources and strengthen accountability to donors. For instance, a mapping of the VNRC staff attending international training sessions/workshops both by the Federation and partner national society will be useful for the VNRC leadership to deploy personnel appropriately within the headquarters. In addition, the mapping will also help VNRC to ensure that fresh knowledge is shared within the national society and be easily accessible for other interested national societies. Similarly, mapping of VNRC staff working on partner national society-funded projects will help the leadership allocate proper assignments to their staff.

Monthly coordination meetings include VNRC, the Federation and partner national societies. The Federation representative chairs the forum at the request of the national society. This get-together has proven useful to

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<sup>1</sup> Source: Viet Nam Red Cross Society

update the relevant parties on programmes, share common programming issues, and recommend ways of improving communications. While deemed to be needed by all, this monthly forum has yet to receive due attention and participation of the VNRC decision makers as well as the heads of technical departments who are the key implementers of projects. The Federation will continue to discuss with the national society how they perceive cooperation with partners and plan the coordination meeting accordingly.

The Federation's consistent consultation with VNRC has led the national society to be the main actor in phase 3 of the co-funded<sup>2</sup> avian influenza project. This form of partnership enables integrated work with communities; for instance, communities receive leaflets financed by UNICEF and education on the dangers of avian influenza funded by the Federation/American Red Cross under one project. Of equal importance, this cooperation has led the VNRC, a main implementer of the project, to put support from donors outside the Movement into the national society's whole programme, something which needs to be encouraged for future practice.

The cost norm has been developed, with the Federation coordinating VNRC negotiations with partner national societies. All concerned realize that a common approach in financial support will make the work easier. For VNRC it should help them strengthen accountability and ownership of programmes.

## Contributing to longer-term impact

The Viet Nam programme contributed to the International Federation's Global Agenda principally in terms of goals 1, 2, and 3 as can be seen in the report above. Prompt relief to communities affected by typhoon Lekima and the commitment to help them build back better and be more resilient contributed to Goal 1; effective avian influenza pandemic preparedness contributed to Goal 2; and efforts to improve volunteer management contributed to Goal 3.

The VNRC's visibility among the diplomatic corps and business community in-country continues to be strengthened through joint visits by VNRC and the Federation to various embassies such as Japan and the United States. Contact has also been established with the Indian, Australian, and Nordic and European Chambers of Commerce. The latter included the typhoon Lekima flyer as part of their monthly newsletter in October. The national society's international profile also increased thanks to the promotion of its first-aid day activities. The Federation collected news from the chapters and shared the report internationally. The challenge of meeting the Millennium Development Goals by 2015 is huge but Viet Nam is making significant progress in many areas such as poverty reduction. It can be said that by strengthening its service delivery and organizational ability at the community level, VNRC will play a part in this major effort and is set to do so in the coming years.

## Looking ahead

More dialogue will take place to find solutions to counterpart relations, which are overly stretched due to lack of experienced human resources at the headquarters. Responsibility for coordination meetings is to be shared between VNRC and the Federation from 2008, paving the way for strengthened cooperation as one element to kick-start the implementation of several projects.

While new to the Red Cross Red Crescent Movement, the current VNRC leadership is expected to return from the series of statutory meetings in Geneva in November more familiar and inspired by the opportunities and responsibilities of being a member of both the Federation and the Movement.

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<sup>2</sup> UNICEF, Federation and American Red Cross

- In Federation regional office in Bangkok: Mr. Alan Bradbury, acting head of regional delegation, email: [alan.bradbury@ifrc.org](mailto:alan.bradbury@ifrc.org); phone: +66 26661 8201 ext 100
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**To support or find out more about the Federation's programmes or operations,  
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[Budget below; click here to return to the title page](#)

**International Federation of Red Cross and Red Crescent Societies**

MAAVN001 - Vietnam

Interim Financial Report

Selected Parameters	
Reporting Timeframe	2006/1-2007/10
Budget Timeframe	2006/1-2007/12
Appeal	MAAVN001
Budget	APPEAL

All figures are in Swiss Francs (CHF)

**I. Consolidated Response to Appeal**

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
<b>A. Budget</b>	<b>1,872,480</b>	<b>1,575,751</b>	<b>0</b>	<b>512,671</b>	<b>0</b>	<b>3,960,902</b>
<b>B. Opening Balance</b>	<b>0</b>	<b>133,328</b>	<b>0</b>	<b>3,037</b>	<b>148,006</b>	<b>284,372</b>
<b>Income</b>						
<u>Cash contributions (received)</u>						
<i>British Red Cross</i>		0		0	0	0
<i>Capacity Building Fund</i>				29,981		29,981
<i>DFID Partnership</i>		134,012		76,578		210,590
<i>German Red Cross</i>	172,111				42,048	214,159
<i>Italian Red Cross</i>					3,315	3,315
<i>Japanese Red Cross</i>		389,789			76,715	466,503
<i>Liechtenstein Red Cross</i>	500					500
<i>Netherlands Red Cross</i>	25,248				7,878	33,126
<i>New Zealand Red Cross</i>	43,290					43,290
<i>Norwegian Red Cross</i>					20,000	20,000
<i>Swedish Red Cross</i>					21,990	21,990
<b>C1. Cash contributions</b>	<b>241,149</b>	<b>523,801</b>		<b>106,559</b>	<b>171,945</b>	<b>1,043,454</b>
<u>Outstanding pledges (Revalued)</u>						
<i>New Zealand Red Cross</i>	44,350					44,350
<b>C2. Outstanding pledges (Revalued)</b>	<b>44,350</b>					<b>44,350</b>
<u>Reallocations (within appeal or from/to another appeal)</u>						
<i>British Red Cross</i>	250,000	-10,669				239,331
<i>Japanese Red Cross</i>		-0				-0
<i>Netherlands Red Cross</i>					0	0
<b>C3. Reallocations (within appeal or</b>	<b>250,000</b>	<b>-10,669</b>			<b>0</b>	<b>239,331</b>
<u>Inkind Personnel</u>						
<i>Italian Red Cross</i>					51,000	51,000
<i>Swedish Red Cross</i>					125,800	125,800
<b>C5. Inkind Personnel</b>					<b>176,800</b>	<b>176,800</b>
<b>C. Total Income = SUM(C1..C6)</b>	<b>535,499</b>	<b>513,131</b>	<b>0</b>	<b>106,559</b>	<b>348,745</b>	<b>1,503,934</b>
<b>D. Total Funding = B + C</b>	<b>535,499</b>	<b>646,459</b>	<b>0</b>	<b>109,596</b>	<b>496,751</b>	<b>1,788,306</b>

**II. Balance of Funds**

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
<b>B. Opening Balance</b>	<b>0</b>	<b>133,328</b>	<b>0</b>	<b>3,037</b>	<b>148,006</b>	<b>284,372</b>
<b>C. Income</b>	<b>535,499</b>	<b>513,131</b>	<b>0</b>	<b>106,559</b>	<b>348,745</b>	<b>1,503,934</b>
<b>E. Expenditure</b>	<b>-471,531</b>	<b>-586,274</b>		<b>-107,870</b>	<b>-486,382</b>	<b>-1,652,056</b>
<b>F. Closing Balance = (B + C + E)</b>	<b>63,968</b>	<b>60,186</b>	<b>0</b>	<b>1,726</b>	<b>10,369</b>	<b>136,250</b>

International Federation of Red Cross and Red Crescent Societies

MAAVN001 - Vietnam

Interim Financial Report

Selected Parameters	
Reporting Timeframe	2006/1-2007/10
Budget Timeframe	2006/1-2007/12
Appeal	MAAVN001
Budget	APPEAL

All figures are in Swiss Francs (CHF)

### III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation		
A		B					A - B	
<b>BUDGET (C)</b>		<b>1,872,480</b>	<b>1,575,751</b>	<b>0</b>	<b>512,671</b>	<b>0</b>	<b>3,960,902</b>	
<b>Supplies</b>								
Shelter - Relief	15,956							15,956
Construction Materials			41,306				41,306	-41,306
Food	42,000							42,000
Seeds,Plants	421,342		50,805				50,805	370,537
Water & Sanitation	137,800		15,911				15,911	121,889
Medical & First Aid	59,562				780		780	58,782
Teaching Materials	6,000	21,678	1,155		10,892		33,726	-27,726
Utensils & Tools			20			192	212	-212
Other Supplies & Services	268,110	54,335	4,588		3,003		61,925	206,185
<b>Total Supplies</b>	<b>950,770</b>	<b>76,013</b>	<b>113,786</b>		<b>14,675</b>	<b>192</b>	<b>204,666</b>	<b>746,104</b>
<b>Land, vehicles &amp; equipment</b>								
Vehicles			78				78	-78
Computers & Telecom	42,607	2,106	10,843		4,532	1,968	19,449	23,158
Office/Household Furniture & Equipm.			2,461			6	2,467	-2,467
Others Machinery & Equipment	105,611		2,758				2,758	102,853
<b>Total Land, vehicles &amp; equipment</b>	<b>148,218</b>	<b>2,106</b>	<b>16,140</b>		<b>4,532</b>	<b>1,974</b>	<b>24,752</b>	<b>123,466</b>
<b>Transport &amp; Storage</b>								
Storage			4				4	-4
Distribution & Monitoring	2,250	14,777	48,365		381	1,112	64,635	-62,385
Transport & Vehicle Costs	25,625	2,467	12,774		599	22,371	38,211	-12,586
<b>Total Transport &amp; Storage</b>	<b>27,875</b>	<b>17,244</b>	<b>61,143</b>		<b>980</b>	<b>23,483</b>	<b>102,850</b>	<b>-74,975</b>
<b>Personnel</b>								
International Staff Payroll Benefits	376,336					261,273	261,273	115,063
Delegate Benefits	55,321							55,321
National Staff	180,082	8,976	12,887		10,720	59,880	92,463	87,619
National Society Staff	176,657	96,586	49,643		576	2,800	149,605	27,052
Consultants	115,339	5,571	2,788		2,390	138	10,886	104,452
<b>Total Personnel</b>	<b>903,735</b>	<b>111,133</b>	<b>65,318</b>		<b>13,685</b>	<b>324,091</b>	<b>514,228</b>	<b>389,507</b>
<b>Workshops &amp; Training</b>								
Workshops & Training	650,902	55,344	116,873		38,526	2,955	213,698	437,204
<b>Total Workshops &amp; Training</b>	<b>650,902</b>	<b>55,344</b>	<b>116,873</b>		<b>38,526</b>	<b>2,955</b>	<b>213,698</b>	<b>437,204</b>
<b>General Expenditure</b>								
Travel	150,454	20,443	5,873		2,231	14,609	43,156	107,298
Information & Public Relation	663,591	114,825	32,960		21,058	4,769	173,613	489,978
Office Costs	171,726	20	11,685		68	42,247	54,021	117,705
Communications		171	8,139		740	10,876	19,926	-19,926
Professional Fees		398	28,995			8,123	37,516	-37,516
Financial Charges		11,716	6,679		3	10,066	28,464	-28,464
Other General Expenses	36,172	17,634	5,599		4,359	1,629	29,222	6,951
<b>Total General Expenditure</b>	<b>1,021,944</b>	<b>165,209</b>	<b>99,932</b>		<b>28,460</b>	<b>92,318</b>	<b>385,919</b>	<b>636,025</b>
<b>Contributions &amp; Transfers</b>								
Cash Transfers National Societies			-3,951				-3,951	3,951
<b>Total Contributions &amp; Transfers</b>			<b>-3,951</b>				<b>-3,951</b>	<b>3,951</b>
<b>Programme Support</b>								
Program Support	257,459	30,650	38,108		7,012	30,868	106,637	150,822
<b>Total Programme Support</b>	<b>257,459</b>	<b>30,650</b>	<b>38,108</b>		<b>7,012</b>	<b>30,868</b>	<b>106,637</b>	<b>150,822</b>
<b>Operational Provisions</b>								
Operational Provisions		13,833	78,926			10,500	103,259	-103,259
<b>Total Operational Provisions</b>		<b>13,833</b>	<b>78,926</b>			<b>10,500</b>	<b>103,259</b>	<b>-103,259</b>

**International Federation of Red Cross and Red Crescent Societies**

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<b>BUDGET (C)</b>		<b>1,872,480</b>	<b>1,575,751</b>	<b>0</b>	<b>512,671</b>	<b>0</b>	<b>3,960,902</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>3,960,902</b>	<b>471,531</b>	<b>586,274</b>		<b>107,870</b>	<b>486,382</b>	<b>1,652,056</b>	<b>2,308,845</b>
<b>VARIANCE (C - D)</b>		<b>1,400,949</b>	<b>989,478</b>		<b>404,801</b>	<b>-486,382</b>	<b>2,308,845</b>	