The situation

Heavy rainfall on Friday, 13 March 2020 from 16:00 to 18:00 local time caused an overflow of river and huge floods in Timor Leste. The flood brought water and mud along the road, damaging vehicles, houses and electricity lines in Dili municipality, mainly in administration posts of Cristo Rei, Nain Feto, Dom Aleixo, and Vera Cruz, and outside of Dili, namely in Hera.

According to the impact assessment conducted on 14 to 15 March 2020 led by Timor Leste's Civil Protection Department together with CVTL, IOM, Mercy Corps, Plan International, Oxfam, UNICEF and other governmental agencies, 1,664 households or 9,126 people (4,875 female and 4,251 male) are affected. The flood has destroyed at least 190 houses and injured seven teenagers. The flood damaged people's houses, affected school activities, contaminated clean water, and caused health issues.

Immediate needs
Based on initial information collected by CVTL through the assessment, current immediate needs are food, access to clean water and health services. The predicted needs to follow are education services and cleaning equipment.
Red Cross and Red Crescent action
CVTL has been in coordination with the government and is involved in the government-led impact assessment with other organizations. CVTL was also involved in the evacuation of affected families and has mobilized their volunteers, BDRT (Branch Disaster Response Team) and NDRT (National Disaster Response Team) with the following detail:

<table>
<thead>
<tr>
<th>Date</th>
<th>Municipality</th>
<th>BDRT F</th>
<th>BDRT M</th>
<th>NDRT F</th>
<th>NDRT M</th>
</tr>
</thead>
<tbody>
<tr>
<td>14 March 2020</td>
<td>Dili</td>
<td>5</td>
<td>14</td>
<td>2</td>
<td>9</td>
</tr>
<tr>
<td>15 March 2020</td>
<td></td>
<td>9</td>
<td>20</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>16 March 2020</td>
<td></td>
<td>3</td>
<td>16</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>17</td>
<td>50</td>
<td>2</td>
<td>14</td>
</tr>
</tbody>
</table>

In addition, CVTL is supporting the government in the distribution of food and non-food items and is in charge of data entry of the assessment. The Government through its National Disaster Risk Management Directorate (NDRMD) has requested CVTL to support the Secretary State of Civil Protection to respond to the flood.

Click here
1. Click here to see the map
2. Click here to return to the title page
Contact information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere) in delivering assistance to the most vulnerable. The IFRC’s vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

- **Save lives.**
  - Protect livelihoods, and strengthen recovery from disaster and crises.

- **Enable healthy and safe living.**
  - Promote social inclusion and a culture of non-violence and peace.