The Mozambique Red Cross Society (CVM), with the support of the Federation of DREF allocation, responded to the needs of Mozambican nationals returning to the country from South Africa following violent urban disturbances. The incidents in South Africa, xenophobic in nature and characterised by elements of criminality, started on 11 May 2008. The brutal xenophobic attacks resulted in the widespread looting and destruction of personal belongings and shelter. The Mozambican nationals had to cross the border into Mozambique without belongings, shelter or food, hence their need for immediate relief assistance.

<click here for the final financial report, or here to view contact details>
The situation
The wave of xenophobic attacks on foreign nationals began on 11 May and continued into June 2008, affecting around 40,000 Mozambicans. Of the reported 40,000 people that returned to the country, 4,336 returned with the support of the government through INGC while the remainder – 35,664 returned independently.

The government of Mozambique established two transit camps with a capacity for approximately 400 returnees in Maputo City and Maputo Province. While at the transit camp, and for as long as they were in the process of re-integrating into the community, the returnees received relief assistance in terms of food and non-food items.

Coordination and partnerships
The government, through the District Health Directorate and in collaboration with CVM, provided clean water, sanitation facilities, health and care services, First Aid and hygiene promotion. In further collaboration with government authorities and other partners through the National Centre for Emergency Operations (CENOE), the CVM assisted in data collection and information sharing on returnee statistics; identified immediate needs and services; and mobilised transport and other logistical arrangements to assist those affected. The joint operation included camp management and ensuring efficient service delivery. Situation and progress reports were consistently shared among the stakeholders, which ensured the implementation of coordinated activities. The CVM provincial branches also worked closely with provincial operation centres (COE) in Maputo Province and Maputo City.

The Government institutions and other partners carried out the following activities:
- National Disaster Management Institute Mozambique (INGC) - overall coordination of the operation and provision of family tents, blankets, sleeping mats, water reservoirs, buckets, meals and transportation of families to their destinations;
- Mozambique Defence Force (FADM) – Support in cleaning the area surrounding the transit centre, logistics and the provision of ambulance services;
- Mozambique Electricity Company (EDM) – Provision of electricity at the transit centres;
- District Health Directorate (DDS) in Boane District – Provision of health kits; and
- Mozambique Police (PRM) – Provision of security and protection at the transit centre.

Red Cross and Red Crescent action
CVM mobilised and deployed a total of 95 trained volunteers (63 from Maputo, 16 from Gaza and 16 from Inhambane) to assist the returnees. The trained volunteers and CVM staff members were engaged in the registration of beneficiaries at the border posts, setting-up First Aid posts, traditional First Aid and the distribution of relief items. Some volunteers were deployed at the Ressano Garcia Boarder Post to help with receiving the returnees.

Progress towards objectives

**Relief distributions (food and basic non-food items)**

**Objective:** To distribute food and non-food items to a target population of the most vulnerable people returning to Mozambique from South Africa, according to assessment and selection criteria that identify the actual needs and vulnerable groups.

**Activities planned:**
- Conduct further assessments to determine the actual needs and number of beneficiaries crossing the boarder into Mozambique.
- Procure and distribute relief items (such as pieces of kanga, towels, toothpaste, toothbrushes, soap, sanitary towels, condoms, flash/thermal bottles, disposable nappies, bottles with water, baby kits, biscuits etc. using proper beneficiaries’ records.

Distribution at the transit camp
Achievements: Beneficiaries were registered at the border posts and relief items distributed according to the action plan. Relief distribution included 60 water buckets and 12 water reservoirs with a capacity of 5,000 litres each (totalling 60,000 litres) provided by INGC. The distribution of basic household tools including two hoes, two shovels and two saws per household enabled the returnees to clear their allocated plots of land in preparation for crop seeds planting.

Emergency shelter and security

Objective: To ensure that the returnees have adequate and secure shelter at the transit camp.

Activities planned:
- Provide shelter by setting up tents (provided by the INGC).
- Provide services on tracing and family reunification.
- Ensure the protection and promotion of humanitarian values.

Achievements: CVM volunteers set up a total of 200 tents made available by the INGC at the transit centres, as well as four tents provided by Gaza provincial branch. The National Society also undertook tracing and family reunification as a result, in Inhambane province 767 returnees were reunited with their families. The protection and promotion of Humanitarian Values was also emphasised.

Emergency health

Objective: To promote health and hygiene at the transit camp aimed at preventing the outbreak of communicable diseases.

Activities planned:
- Conduct community-based First Aid and HIV prevention activities.
- Provide psychosocial support to the returnees.
- Print and distribute information, education and communication (IEC) material for hygiene promotion and health education.

Achievements: The provision of community-based First Aid to returnees at the Ressano Garcia border post and at transit centres established by the government in partnership with CVM, covered a total of 2,066 returnees (1,845 in Maputo Province and 221 in Gaza). The National Society also conducted some health education sessions, hygiene promotion campaigns, HIV and AIDS awareness and psychosocial support to the returnees. IEC material was distributed alongside the social mobilisation campaigns. Minor ailments and common diseases were treated at the transit centres and at the Ressano Garcia Border Post as referred by the volunteers. Complicated cases were transferred to the local hospitals or health centre.

Logistics

Objective: To develop logistical procedures, including arranging for appropriate transportation to the distribution points, careful registration and a system/process that controls the movement of goods.

Activities planned:
- Distribute relief supplies and control supply movements from point of dispatch to the beneficiaries.
- Transporting relief items and providing administration services.

Impact: CVM provided all the logistics required for relief distributions for the operation. Weekly situation reports on the distribution and stock levels were shared with the stakeholders, Movement Components, thus IFRC, ICRC and resident partner National Societies.
How we work

*All International Federation assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.*

The International Federation’s activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation’s mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

**Global Agenda Goals:**

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

- **In Mozambique:** Fernanda Teixeira, Secretary General, Maputo; Email [fernanda.teixeira@redcross.org.mz](mailto:fernanda.teixeira@redcross.org.mz); Phone: Tel: +258.21.497.721; +258.1.490.943; Fax +258.1.497.725
- **In Mozambique Country Representation:** Martin Acosta; Email [martin.acosta@ifrc.org](mailto:martin.acosta@ifrc.org); Phone: Tel: +258.21.497.721. ext 117; Fax: +258.1.497.725
- **In Southern Africa Zone:** Françoise Le Goff, Head of Zone Office, Johannesburg; Email [francoise.legoff@ifrc.org](mailto:francoise.legoff@ifrc.org); Phone: Tel: +27.11.303.9700; +27.11.303.9711
- **In Geneva:** John Roche, Operations Coordinator for Africa; Email [john.roche@ifrc.org](mailto:john.roche@ifrc.org); Phone: +41.22.730.4400, Fax: +41.22.733.03.95

<final financial report below; click here to return to the title page>
**International Federation of Red Cross and Red Crescent Societies**

**MDRMZ004 - Mozambique - Population Movement**

**Final Financial Report**

## I. Consolidated Response to Appeal

<table>
<thead>
<tr>
<th>Goal 1: Disaster Management</th>
<th>Goal 2: Health and Care</th>
<th>Goal 3: Capacity Building</th>
<th>Goal 4: Principles and Values</th>
<th>Coordination</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>109,701</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>109,701</td>
</tr>
</tbody>
</table>

- **A. Budget**
  - 109,701

- **B. Opening Balance**
  - 0

### Income

<table>
<thead>
<tr>
<th>Cash contributions</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>DREF</td>
<td>109,699</td>
</tr>
<tr>
<td>C1. Cash contributions</td>
<td>109,699</td>
</tr>
</tbody>
</table>

### C. Total Income = SUM(C1..C5)

- 109,699

### D. Total Funding = B + C

- 109,699

**Apex Coverage**

- 100%

## II. Balance of Funds

<table>
<thead>
<tr>
<th>Goal 1: Disaster Management</th>
<th>Goal 2: Health and Care</th>
<th>Goal 3: Capacity Building</th>
<th>Goal 4: Principles and Values</th>
<th>Coordination</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **B. Opening Balance**
  - 0

- **C. Income**
  - 109,699

- **E. Expenditure**
  - -109,699

- **F. Closing Balance = (B + C + E)**
  - -0

All figures are in Swiss Francs (CHF)
### III. Budget Analysis / Breakdown of Expenditure

<table>
<thead>
<tr>
<th>Account Groups</th>
<th>Budget</th>
<th>Expenditure</th>
<th>Coordination</th>
<th>Variances</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>A</td>
<td>B</td>
<td>TOTAL</td>
<td>A - B</td>
</tr>
<tr>
<td><strong>Budget (C)</strong></td>
<td>109,701</td>
<td>109,701</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Supplies</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clothing &amp; textiles</td>
<td>2,015</td>
<td></td>
<td></td>
<td>2,015</td>
</tr>
<tr>
<td>Medical &amp; First Aid</td>
<td>11,605</td>
<td></td>
<td></td>
<td>11,605</td>
</tr>
<tr>
<td>Other Supplies &amp; Services</td>
<td>1,751</td>
<td></td>
<td></td>
<td>1,751</td>
</tr>
<tr>
<td>Total Supplies</td>
<td>15,371</td>
<td></td>
<td></td>
<td>15,371</td>
</tr>
<tr>
<td><strong>Transport &amp; Storage</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transport &amp; Vehicle Costs</td>
<td>12,753</td>
<td></td>
<td></td>
<td>12,753</td>
</tr>
<tr>
<td><strong>Personnel</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Society Staff</td>
<td>21,938</td>
<td></td>
<td></td>
<td>21,938</td>
</tr>
<tr>
<td>Total Personnel</td>
<td>21,938</td>
<td></td>
<td></td>
<td>21,938</td>
</tr>
<tr>
<td><strong>Workshops &amp; Training</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Workshops &amp; Training</td>
<td>11,375</td>
<td></td>
<td></td>
<td>11,375</td>
</tr>
<tr>
<td><strong>General Expenditure</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Travel</td>
<td>25,771</td>
<td></td>
<td></td>
<td>25,771</td>
</tr>
<tr>
<td>Office Costs</td>
<td>4,832</td>
<td></td>
<td></td>
<td>4,832</td>
</tr>
<tr>
<td>Communications</td>
<td>10,530</td>
<td></td>
<td></td>
<td>10,530</td>
</tr>
<tr>
<td>Total General Expenditure</td>
<td>41,133</td>
<td></td>
<td></td>
<td>41,133</td>
</tr>
<tr>
<td><strong>Contributions &amp; Transfers</strong></td>
<td>102,569</td>
<td>102,569</td>
<td>-102,569</td>
<td></td>
</tr>
<tr>
<td><strong>Programme Support</strong></td>
<td>7,130</td>
<td>7,130</td>
<td>7,130</td>
<td>0</td>
</tr>
<tr>
<td><strong>TOTAL EXPENDITURE (D)</strong></td>
<td>109,701</td>
<td>109,699</td>
<td>109,699</td>
<td>1</td>
</tr>
<tr>
<td><strong>VARIANCE (C - D)</strong></td>
<td>1</td>
<td></td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>