Indonesia: West Sumatra earthquakes

Period covered by this Operations update: 30 October – 8 November 2009
Appeal target (current): CHF 13,293,583 (USD 12.9 million or EUR 8.8 million)

<click here to view the attached Revised Emergency Appeal Budget>

Appeal coverage: With contributions received to date, the appeal is 72 per cent covered in cash and kind, with further pledges in the pipeline. Additional funds are needed to enable Indonesia Red Cross (Palang Merah Indonesia/PMI) to scale up its response and provide humanitarian assistance to those affected by the disaster.

<click here for the donors’ response list or here for contact details>

Appeal history:

• The Emergency Appeal was launched on 5 November for CHF 13,293,583 (USD 12.9 million or EUR 8.8 million) in cash, kind, or services. The overall budget of PMI’s operations is CHF 19,627,833 (USD 19.17 million or EUR 12.99 million). The balance is being covered by bilateral contributions made directly to PMI by a number of partner national societies.

• A revised preliminary Emergency Appeal was launched on 7 October for CHF 19,185,775 (USD 18.64 million or EUR 12.69 million) in cash, kind, or services to support the Indonesian Red Cross (Palang Merah Indonesia/PMI) to assist up to 20,000 families (approximately 100,000 individuals) for six months.

• A Preliminary Emergency Appeal was launched on 4 October 2009 for CHF 6,842,032 (USD 6.60 million or EUR 4.53 million) in cash, kind, or services to support the Indonesian Red Cross (Palang Merah Indonesia/PMI) to assist up to 5,000 families (approximately 25,000 individuals) for six months.

• CHF 235,000 (USD 227,106 or EUR 155,302) was allocated from the International Federation’s Disaster Relief Emergency Fund (DREF) to support this operation.

Summary:
The Palang Merah Indonesia (Indonesian Red Cross/PMI) has slowed down briefly in relief distributions a month after the emergency phase, to take stock of relief items available while awaiting further consignments in the pipeline. A change over of volunteers has also taken place, with many departing West Sumatra at the end of the month, and new volunteers, mostly from the Sumatra region, arriving as replacements. With further relief
consignments due in Padang by the end of the week, it is expected that the pace of distributions will resume shortly. Meanwhile, activities in health and hygiene promotion and water and sanitation continue unabated.

As of 31 October, final verified numbers of beneficiaries reached through PMI medical action teams in 40 villages and up to 83 visits are 8,100 people. The medical action teams have left since, with longer-term activities in health and hygiene promotion as well as psychosocial support being carried out in its place. Psychosocial support activities continue to be carried out in schools and communities, reaching up to 2,259 people as of 7 November 2009. Meanwhile, water distributions as of 8 November 2009 have reached 2,381,000 litres.

Partners which have made contributions to the appeal to date include the American Red Cross, Australian Red Cross, British Red Cross/British government, Canadian Red Cross/Canadian government, Finnish Red Cross, French Red Cross, Hong Kong branch of the Red Cross Society of China, Iranian Red Crescent, Irish Red Cross, Japanese Red Cross, Macau branch of the Red Cross Society of China, Monaco Red Cross, Netherlands Red Cross/Netherlands government, New Zealand Red Cross/New Zealand government, Spanish Red Cross and Swedish Red Cross/Swedish government as well as the government of Estonia, Organization of the Petroleum Exporting Countries (OPEC) Fund of International Development and Irish Aid.

Bilateral partners supporting PMI include the American Red Cross, British Red Cross, Canadian Red Cross, Danish Red Cross/Danish government, French Red Cross, German Red Cross, Italian Red Cross, Netherlands Red Cross, Norwegian Red Cross, Singapore Red Cross, Spanish Red Cross, Swiss Red Cross, Turkish Red Crescent and United Arab Emirates Red Crescent.

The International Federation, on behalf of PMI, would like to thank all partners for their generous response to this appeal.

The situation
Two major earthquakes off the coast of West Sumatra, Indonesia, measuring 7.6 and 6.8 on the Richter scale respectively, occurred on 30 September 2009 and 1 October. On 16 October, another earthquake measuring 6.1 struck in the Sunda Straits, 125 km off Telukbetung in Sumatra. The National Disaster Management Agency (BNPB) of the Government of Indonesia estimates that 1,117 people died and another 2,902 were injured.

While activities continue on the ground, the Government of Indonesia is expected to announce the details of its rehabilitation and reconstruction action plan on 15 November. According to the latest government reports, damage and losses in West Sumatra are estimated at IDR 21.6 trillion (approximately USD 2.3 million). Almost 80 per cent of all damage and losses are recorded in the infrastructure sectors (including housing as the worst affected), followed by the productive sectors with 11 per cent (trade is the worst affected).

It is reported that the disaster is likely to have only a limited impact on the region’s economy. The government forecasts that the negative impact on employment will likely be limited. Preliminary estimates project a decline in employment of 41,000 people, particularly in the trade and industry and tourism sectors. The impact is likely to be localized, the government reports predict and call for paying particular attention to the poor and vulnerable in the worst-affected districts.

Based on the outcomes of the preliminary needs assessments, the Government recommends the use of community-driven approaches to rebuild housing, community infrastructure, irrigation systems, schools and health centers where appropriate.

Coordination and partnerships
The technical working groups (TWGs) continue to hold regular meetings to ensure good coordination between staff and volunteers from PMI Jakarta, PMI West Sumatra chapter, the International Federation and partner national societies who are working in this relief operation.

The Government of Indonesia has declared the emergency phase over, and as such, will no longer hold coordination meetings in the government office.

Red Cross and Red Crescent action
The Palang Merah Indonesia (Indonesian Red Cross/PMI) has slowed down briefly in relief distributions a month after the emergency phase, to take stock of relief items available while awaiting further consignments in the pipeline. A change over of volunteers has also taken place, with many departing West Sumatra at the end
of the month, and new volunteers, mostly from the Sumatra region are arriving as replacements. PMI headquarters have determined that a number of the new volunteers deployed will be entrusted with field coordination as well as the responsibility of building the capacities of local volunteers in West Sumatra. As of 6 November, there are 184 active volunteers registered within the operation, including 56 local volunteers at the West Sumatra PMI Chapter. With further relief consignments due in Padang by the end of the week, it is expected that the pace of distributions will resume shortly. Meanwhile, activities in health and hygiene promotion and water and sanitation continue unabated.

The PMI's West Sumatra chapter is working on a new operational structure, which will be presented to all partners on 11 November in Jakarta. This structure will provide clarity on working procedures, and will aim to improve coordination with all stakeholders, including the national headquarters, the International Federation and partner national societies.

The International Federation continues to support PMI in the ongoing emergency operations.

**Partner national societies – bilateral support**

In addition to support from the International Federation, PMI received bilateral support from partner national societies in relief, shelter, water and sanitation, logistics and health and care. Partners include American Red Cross, Danish Red Cross/Danish government, French Red Cross, Italian Red Cross, Netherlands Red Cross, Qatar Red Crescent, Spanish Red Cross and Turkish Red Crescent. The following includes brief overviews of some of the bilateral work on the ground:

**American Red Cross**

American Red Cross received a grant of CHF 505,305 (USD 500,000) from USAID to support PMI in the earthquake operations in West Sumatra. Under this grant, American Red Cross supported PMI with non-food items for 5,000 families, including 5,000 family kits, 1,000 baby kits, and 10,000 sarongs. American Red Cross also reimbursed PMI for existing disaster preparedness stocks deployed from its warehouses in Surabaya and Jakarta, organized free transportation for the non-food items with the support of IOM, and helped PMI with costs related to distribution activities including per diems, fuel and vehicles. Free warehousing and further transport was also secured for PMI, as well as the use of two forklifts to help facilitate logistics.

American Red Cross is also working with both PMI and the local water authorities (PDAM) to support emergency water supply for up to 10,000 people a day in Kota Padang until 8 December. Up to five trucks were leased for water distributions, and PMI/American Red Cross will provide tap stands and water containers at 100 locations identified by PDAM.

In the days immediately following the disaster, American Red Cross contributed a further 20,980 blankets, 13,200 mosquito nets, and 10,000 tarpaulins from its pre-positioned stocks in Kuala Lumpur. These were contributed through the International Federation’s mobilization table.

Under human resources, a field coordinator was deployed to the base camp in Padang Pariaman to support PMI's management of air operations. At the request of the PMI national disaster coordinator, the American Red Cross also contributed a finance officer to provide support on financial systems and record keeping, working directly with the Padang chapter staff. In addition, an acting team leader was deployed to support the operations, based in Padang until 23 November 2009.
Danish Red Cross
In the immediate aftermath of the disaster, the Danish Red Cross/Danish government released up to 50 school tents and non-food items including 1,500 hygiene kits, 1,500 sarongs, 1,500 blankets and 600 tarpaulins to PMI bilaterally for relief distributions. A delegate (T-Shelter/ early recovery) as well as a national staff (shelter- technical expert) was subsequently deployed to support the PMI West Sumatra chapter in the ongoing emergency operations for the next three months, in coordination with PMI, the International Federation and other partner national societies present.

The Danish Red Cross/ Danish government will support PMI with an estimated 2,000 T-shelters in Pesisir Selatan, including trainings for volunteers and technical support as required. Pesisir Selatan district has been identified as an area where other agencies are not present, and where the Danish Red Cross, through PMI, have established their presence through previous support to community-based disaster preparedness programmes in the area.

Netherlands Red Cross-French Red Cross consortium
The Netherlands Red Cross and French Red Cross formed a consortium to manage the European Commission’s Humanitarian Aid Department (ECHO) grant disbursed in response to the West Sumatra earthquake. The consortium works bilaterally with PMI, and Netherlands Red Cross, the lead partner in the consortium, deployed its relief coordinator and a national staff to support the national society’s chapter to manage the CHF 1.23 million (EUR 815,000) grant. The grant was used to purchase relief items including tents, mosquito nets, shelter kits and tarpaulins, and the items are distributed to two categories: households with severely damaged houses and households with less severely damaged houses. The consortium’s focus for distributions is Agam district, with the balance of materials, if any, to be distributed to other affected areas including Pariaman, Padang Pariaman, Pesisir Selatan and Kota Padang.

In addition to the consortium, the Netherlands Red Cross, together with the Netherlands Ministry of Foreign Affairs, also contributed CHF 755,500 (EUR 500,000) worth of tents and jerry cans towards the relief phase of the operation.

Spanish Red Cross
The Spanish Red Cross is supporting PMI bilaterally in water and sanitation, shelter and relief, through a combination of technical capacity, human resources, water and sanitation ERU equipment, transportation (trucks for relief items and water distribution), non-food relief items as well as funding for the PMI water and sanitation and T-shelter programmes. To date, up to five delegates and four national staff have been deployed to support the PMI West Sumatra chapter in the first month of operations, with a delegate (early recovery) and national staff (shelter – technical expert) in place for between three to six months, to support the early recovery/ T-shelter programme.

In water and sanitation, the Spanish Red Cross has and continues to support PMI in water distribution activities in Kota Padang. For further information, please refer to water and sanitation section below.

Spanish Red Cross’s in-kind support is approximately CHF 803,000 to date, and does not include its commitment of CHF 377,700 (EUR 250,000) for the construction of up to 2,000 T-shelters in Padang Pariaman, with an additional reserve of another CHF 377,700 (EUR 250,000) for the same programme in Padang Pariaman. The Spanish Red Cross continues to work closely with PMI, the International Federation and other partner national societies present in ensuring coordinated support to PMI and the most vulnerable.

Progress towards objectives

Relief distributions (food and basic non-food items)

<table>
<thead>
<tr>
<th>Objective: Up to 20,000 families (100,000 individuals) have their immediate needs provided for through the distribution of non-food items, such as hygiene kits, kitchen sets, tarpaulins, tents, shelter repair kits, bedding, jerrycans and household items, by the Red Cross and Red Crescent relief operation.</th>
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<tbody>
<tr>
<td><strong>Expected results</strong></td>
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<tr>
<td>The immediate needs of 20,000 affected families are met through relief distribution.</td>
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Monitor and evaluate the relief activities and provide daily reporting on distributions to ensure accountability to donors.

Ensure the implementation of a common approach to volunteer mobilization, induction, support and recognition across all programmes that leads to strengthened branch volunteer base and volunteer management capacities for the future.

Progress:
Relief distributions continue in Kota Padang and Pesisir Selatan in this reporting period. These are led by PMI volunteers who perform the role of both relief field coordinators and technical mentors to the PMI branches targeted. All activities are supported by the International Federation and partner national societies. As of 6 November 2009, approximately 18,800 families were reached with non-food and limited food items. Detailed analysis of current monitoring and evaluations is ongoing, with major efforts being made to verify the number of families reached through relief distributions so far.

The new relief coordinator is in place, and continues to support relief distributions while working with logistics to consolidate all commodities remaining in the warehouse. Plans were drawn up to determine the distributions of remaining non-food items, together with a proposal to retain approximately 50 tents and associated commodities for ad hoc interventions by the PMI. These will be transferred to the PMI warehouse in due course.

With stocks in warehouses low (next consignments of relief stock from the Kuala Lumpur regional warehouse expected to arrive in Padang approximately 13 November) and the current change over of volunteers, the opportunity was taken to draw up and finalize plans for the next round of distributions while tightening up processes with logistics to ensure International Federation standards are adhered to. Meetings were also held with health and water and sanitation teams to identify relief distribution areas where a simultaneous follow-up can be carried out on health interventions provided in the immediate aftermath of the disaster.

A plan is also being developed to visit identified remote communities who have not received support from any aid agency since the earthquake, and may include a helicopter assessment for broader and more effective coverage. The proposed itinerary will be assessed in-house by both the PMI and International Federation, and UNOCHA will be consulted on the locations identified.

Emergency shelter

Objective: Up to 10,000 households are assisted with adequate temporary shelter and up to 2,000 shelters constructed in West Java.

<table>
<thead>
<tr>
<th>Expected results</th>
<th>Activities planned</th>
</tr>
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</table>
| Improved shelter conditions which are more resilient to future natural disasters for affected families with severely damaged and destroyed houses. | • Analysis based upon ongoing needs and capacity assessments to determine the extent of the shelter needs and preferred shelter solutions.  
• Develop community-self directed targeting strategy and registration system to deliver intended assistance, prioritising the most vulnerable in selected communities.  
• Support formation of community management teams to monitor funds for community-built shelters using cultural practices that highlight working together.  
• Identify shelter solutions to suit the local context that are culturally appropriate.  
• Promote safe and durable shelter construction through the provision of technical assistance and guidance to all involved in the shelter activities.  
• Reproduce and distribute safe building practice materials (information, education and communication).  
• Support, as appropriate, additional needs for identified individual households.  
• Monitor, coordinate and evaluate the shelter programme.  
• Ensure the implementation of a common approach to volunteer mobilisation, induction, support and recognition across all programmes that leads to strengthened branch volunteer base and volunteer management capacities for the future. |
Progress:
The emergency shelter cluster was activated in Padang and the International Federation was assigned as the lead agency. In addition to distributing emergency shelter items, such as tents, toolkits and tarpaulins, PMI and Movement partners are actively involved in temporary shelter plans. Following the decision to adopt the transitional shelter approach successfully implemented in the Yogyakarta and West Java earthquakes operations, PMI and involved partner national societies engaged in an active dialogue with local government authorities and other stakeholders to provide temporary shelters (referred as T-shelters in Padang) to the communities.

In this reporting period, socialization for communities and training for volunteers related to the T-shelter programme continue. To date, two model T-shelters were completed in Padang Pariaman, in the villages of Sintuk and Sungai Rambai. Approximate time to build each shelter is three and a half days, taking into consideration the heavy rains every afternoon.

The first two model T-shelters were successfully built by PMI volunteers in the villages of Sintuk and Sungai Rambai in Padang Pariaman, with identified families to move in as soon as possible. Socialization activities continue in the districts identified for the T-shelter programme. Photo: International Federation.

Progress was also made in discussions between PMI and a local bank to handle the disbursement of funds to communities for the construction of T-shelters, whereby the PMI chapter has agreed to open a bank account for the programme with Bank Nagari to expedite transfer of funds. The bank was chosen as they had branches in the selected districts where the T-shelter programme would be carried out and would support the communities through mobile distribution of funds in sub-district and village levels. This decision was made based on lessons learnt in previous shelter programmes, where the disbursement of funds was challenging as not all communities had access to the necessary banks. Mobile distributions organized by the bank will help address this challenge. Plans are underway for socialization activities to be carried out in Padang Pariaman and Pesisir Selatan.

Health and care

<p>| Objective: A projected 10,000 families (50,000 affected people) have benefited from a variety of preventive, curative and/or referral health services, thus reducing community health risks for a quicker rehabilitation and recovery process. |</p>
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<thead>
<tr>
<th>Expected Results</th>
<th>Activities planned</th>
</tr>
</thead>
</table>
| Disaster-related diseases and deaths in hardest hit areas are reduced, enabling community members to participate in recovery activities. | • Support PMI in establishing emergency health posts and/or mobile health clinics to serve hard-to-reach areas and meet gaps in health services.  
• Mobilize PMI first aid using helicopters and ambulance services to meet the emergency health/medical needs.  
• Provide psychological support to the traumatized population and volunteers where appropriate.  
• Coordinate/work with national/local health authorities in the delivery of health activities, and provide direct material support as needed.  
• Ensure the implementation of a common approach to volunteer mobilization, induction, support and recognition across all |
The resilience of the community is improved through better health awareness, knowledge and behaviour.

- Update/mobilize community-based volunteers on health/hygiene promotion and disease prevention according to identified priority needs.
- Reproduce and distribute health education/information, education, communication (IEC) materials.
- Conduct targeted health promotion/disease prevention campaigns as an integrated component in the delivery of PMI emergency response interventions (such as water, sanitation and hygiene promotion).
- Distribute essential health supplies to reinforce health promotion/disease prevention campaigns, e.g. mosquito nets.
- Strengthen community-based health and first aid activities as soon as possible to create a sustainable community approach through training of trainers/volunteers, and involvement of community leaders and members.
- Undertake in-depth assessments of ongoing needs in identified locations and support as appropriate.
- Ensure the implementation of a common approach to volunteer mobilisation, induction, support and recognition across all programmes that leads to strengthened branch volunteer base and volunteer management capacities for the future.

Psycho-social support is provided to the target population (including school children and teachers) and PMI staff/volunteers as needed.

- Consult with communities and volunteers to determine appropriate responses – stand alone or mainstream and/or integrated into other programmes and services.
- Develop and implement a range of psychosocial support to affected people and volunteers. Services to include updating/training of more volunteers, and community activities throughout the recovery period.
- Develop/adopt key policies and procedures to support their provision of psychosocial support interventions taking into account beneficiaries with diverse needs (e.g. women, men, the elderly, children, families and people with disabilities).
- Integrate psychosocial support with ongoing recovery programmes (such as within shelter programme) as well as within existing PMI programmes.
- Ensure the implementation of a common approach to volunteer mobilisation, induction, support and recognition across all programmes that leads to strengthened branch volunteer base and volunteer management capacities for the future.

Progress:

As of 31 October, final verified numbers of beneficiaries reached through PMI medical action teams in 40 villages and up to 83 visits are 8,100 people. The medical action teams have left since, with longer-term activities in health and hygiene promotion as well as psychosocial support being carried out in its place.

Fogging activities to address dengue concerns started on 28 October, and as of 30 October, has covered up to 1,246 families in three villages in Kota Padang municipality – Belimbing in Kuranji, Sungai Gadang village in Nanggalo, as well as Air Tawar Barat in Tawar. Fogging activities have since been put on hold while additional technical support and protective materials are made available to volunteers. Water, sanitation and hygiene sensitization activities were carried out in tandem with the fogging.

In this reporting period, further trainings were provided to 24 volunteers from Padang Pariaman, Kota Pariaman and Kabupaten Agam on health education and hygiene promotion.

Data from the health assessment in Kota Pariaman is being analyzed for further interventions if needed, and discussions are being carried out with Danish Red Cross and Spanish Red Cross to inquire about their respective T-shelter projects in Pesisir Selatan and Padang Pariaman, with the possibility of integrating health and hygiene promotion activities at the same time.
Training for ten volunteers for Kota Padang PMI branch and seven volunteers for Agam PMI branch in effective health and hygiene promotion for volunteers in Kota Padang will be carried out on 10 November 2009, with one selected from this group to lead as coordinator in further promotion activities.

Meanwhile, volunteers in Pesisir Selatan, Kota Pariaman and Agam are coordinating hygiene promotion activities with relief distributions in their respective branches.

Verification of health and hygiene promotion in PMI Agam district will start on 9 November 2009.

Plans are also in place for training for ten volunteers in effective health and hygiene promotion for volunteers in Pesisir Selatan on 15 November 2009, with one selected from this group to lead as coordinator in further promotion activities.

In psychosocial support, the team has used the opportunity to consolidate its data while continuing creative expression and focus group discussion meetings, especially for elementary school children. As of 7 November 2009, psychosocial support to schools and communities including children and the elderly are as follows:

<table>
<thead>
<tr>
<th>Location</th>
<th>People supported in schools</th>
<th>People supported in communities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kota Padang</td>
<td>710</td>
<td>54</td>
</tr>
<tr>
<td>Kota Pariaman</td>
<td>600</td>
<td>472</td>
</tr>
<tr>
<td>Agam</td>
<td>327</td>
<td>96</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,637</strong></td>
<td><strong>622</strong></td>
</tr>
</tbody>
</table>

The health unit also used this time to prepare their health, water and sanitation and psychosocial support recovery plan and budget. Click here for maps detailing medical action team and PSP activities.

**Constraints:**

With limited volunteers available at times, PMI, with support from the International Federation, plan to review and further improve their strategy of integrating hygiene promotion and health education activities with ongoing relief and recovery activities. Continued training of volunteers in psychosocial support are also being carried out to increase local capacity in West Sumatra.

**Water, sanitation, and hygiene promotion**

**Objective:** The risk of waterborne as well as water and sanitation-related diseases is reduced through the provision of safe water, adequate sanitation facilities, and hygiene promotion for up to 10,000 families (50,000 people) within the affected area for 12 months.

<table>
<thead>
<tr>
<th>Expected results</th>
<th>Activities planned</th>
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</thead>
<tbody>
<tr>
<td>Access to safe water is provided to affected populations in the targeted locations.</td>
<td>• Establish potable water treatment facilities.</td>
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<td></td>
<td>• Set up water emergency water distribution network, including truck tankering, bladders, storage and tap stands (already on stand-by in other parts of the country).</td>
</tr>
<tr>
<td></td>
<td>• Deliver support to pre-earthquake water supply infrastructure with the transitional-shelter programme beneficiary households and those close to it.</td>
</tr>
</tbody>
</table>
### Appropriate sanitation facilities are provided at target evacuation centres.

- Build sanitation facilities in emergency camps and in other locations where required.
- Support pre-earthquake sanitation infrastructure to the transitional-shelter programme beneficiary households and those close to it.

### The health status of the population is sustainably improved through hygiene promotion activities.

- Establish disease vector and safe hygiene monitoring.
- Ensure fogging activities carried out where required in relation to both high risk areas of dengue fever and malaria.
- Train community-based volunteers on participatory hygiene and sanitation transformation (PHAST)/International Federation water and sanitation software.
- Conduct hygiene promotion activities within the affected population, in conjunction with sanitation according to assessments.
- Ensure the implementation of a common approach to volunteer mobilization, induction, support and recognition across all programmes that leads to strengthened branch volunteer base and volunteer management capacities for the future.

### Progress:

At the request of the local water authorities (PDAM), PMI-led water and sanitation activities continue in the second month after the earthquake, with PMI working closely with American Red Cross, Spanish Red Cross and the International Federation to produce up to 100,000 litres of potable drinking water each day in Kota Padang.

The Spanish Red Cross continues to support PMI bilaterally with four SETA water treatment plants and four LMS water treatment plants as well as trucks for distribution activities. Similarly, the American Red Cross is supporting PMI bilaterally with trucks and up to 100 water tanks, each with a capacity of 2,000 litres, to be distributed throughout the city.

Water distributions as of 8 November 2009 have reached 2,381,000 litres.

Hygiene promotion activities are being conducted in close collaboration with health and relief teams. Distribution of hygiene kits, jerry cans and mosquito nets is being accompanied with hygiene promotion messages, delivered by trained PMI volunteers.

### Organizational development (Capacity development and organizational strengthening)

**Objective:** To strengthen the short- and medium-term capacities of PMI staff and volunteers at branch level to complete the operational needs and leave behind sustainable capacities for the future.

<table>
<thead>
<tr>
<th>Expected results</th>
<th>Activities planned</th>
</tr>
</thead>
<tbody>
<tr>
<td>The coordinated mobilization of local spontaneous volunteers has built short medium and long term branch capacities.</td>
<td>Conduct rapid volunteer mobilization and orientation in affected areas. Conduct support activities for volunteers including weekly peer support meetings to address stress and psycho-social issues. Develop and maintain a volunteer database registering skills and availability. Implement a volunteer insurance scheme in keeping with the International Federation's global volunteer insurance scheme.</td>
</tr>
<tr>
<td>Strengthened financial systems have receipted and spent locally and internally sourced donations efficiently and led to long term enhanced systems at branch level.</td>
<td>Existing branch financial management and reporting systems are scaled up to efficiently report on scaled up resources. Management information systems are strengthened at branch level to enable effective decision making. Reporting systems have been developed and followed.</td>
</tr>
<tr>
<td>Communications capacity at branch level will have been strengthened to increase PMI’s visibility and also to undertake humanitarian diplomacy on behalf of affected communities.</td>
<td>Existing branch level communications infrastructure, roles and capacities will be immediately scaled up by allocating roles and equipment to both staff and volunteers to facilitate immediate information flow. Key messages from affected communities will be communicated by PMI to enable enhanced support from other responding institutions.</td>
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</tbody>
</table>
Objective: To ensure that people affected by this emergency will be provided with opportunities to make their voices heard and will receive information to support their relief and recovery.

Expected Results | Activities Planned
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Working with the host national society and in close consultation with operational and technical leadership, people impacted by this emergency are encouraged to take a lead role in programme development and delivery through provision of timely, accurate information on this disaster and services available to support their relief and recovery. | • Key audiences affected by this emergency and their common sources of and access to information are identified.  
• Those sources of and access to information are prioritized and utilized to provide details on relief and recovery resources, qualification criteria, and other essential information to benefit vulnerable individuals.  
• The inputs of affected populations are sought and incorporated into the planning, implementation, monitoring and evaluation of the process of this operation.  
• Special focus is given to identifying and communicating with potentially marginalized groups through methods that ensure their dignity.  
• A transparent reporting mechanism will be strengthened to inform all donors of what PMI activities they have assisted to build long term donor confidence in PMI.

Logistics

Two Antanov-12 flights carrying 1,950 shelter kits each (3,900 kits in total) arrived on schedule on 29 and 31 October respectively.

The warehouse in Padang is almost completely emptied of relief items, with ongoing distributions outstripping projected numbers. A total of two consignments by ship are on their way, mobilized by the regional logistics unit in Kuala Lumpur, with the first consisting of six 40-foot containers carrying tarpaulins, jerry cans, mosquito nets and shelter kits, which arrived in Medan 2 November. Pending customs clearance, it is expected that the containers will arrive in Padang by the end of the week, and the items will be dispatched to warehouses for further distributions shortly thereafter.

The second consignment consisting of five 40-foot containers containing tarpaulins, jerry cans and blankets will follow shortly, and is estimated to arrive in Padang on approximately 15 November 2009.

There are currently three rub halls in place for the operation, with a fourth being constructed in preparation for the consignments due to arrive. A fifth rub hall may be mobilized for additional warehousing if required, together with Federation logistics/warehousing system in place.

The British Red Cross logistics emergency response unit (ERU) has been functioning from Padang since early October, supporting PMI and International Federation personnel already on the ground. The ERU team has completed its first rotation, and the outgoing team was replaced with three other delegates. The logistics delegate arrived on 8 November, and is currently working with the temporary logistics delegate in handover.

Donors are requested to coordinate with the regional logistics unit in Kuala Lumpur regarding outstanding needs. Shipping instructions will be provided to donors with a consignment tracking number to be issued before shipping any goods to the operation. Procurement of goods and transport can also be arranged through the regional logistics unit.
Communications – Advocacy and Public information

Domestic and global media interest in this emergency has been extremely high, with 287,000 media impressions registered on the web for this operation over a ten-day period. A steady flow of materials, such as web stories, has been maintained on the International Federation website. Photographic materials have been shared with partner national societies. The International Federation’s communication delegate maintained a daily aid worker’s diary for BBC Online. And updates are being shared with the International Federation’s country office in Jakarta and all Movement partners.

To support the appeal, media visits using a helicopter were undertaken with BBC and Reuters to document the work of the PMI MATs. The communications team is documenting different aspects of the operation, including relief distribution, and search and rescue work. The team is also developing key messages for the use of partner national societies.

The steady flow of timely and accurate information between those working in the field and other major stakeholders, including those affected by this disaster, will support the programme objectives of this emergency appeal, and increase the profile, funding and other support for PMI and the International Federation.

Capacity of the National Society

PMI has a strong and well-established capacity in emergency preparedness and response, considering the widespread and frequent occurrence of natural disasters throughout the world’s largest archipelago. As well, as a direct result of the build-up in volunteers and human resource capacities following the December 2004 tsunami in Aceh province of northern Sumatra, PMI has built up a robust inter-dependence among its branches. PMI branches actively engaged in the operations include Central Java, Jambi, Lampung, Riau, Bengkulu, Aceh NAD, Jakarta and North Sumatra.

In addition, given the longer term programming of the Canadian Red Cross, Danish Red Cross, French Red Cross, German Red Cross and other partner national societies, in disaster risk reduction, the capacity of the national society has been augmented by the existence of community based action teams – core components of disaster risk reduction programming of PMI.

Capacity of the Federation

Following the 26 December 2004 tsunami that struck Aceh province and the 28 March 2005 earthquake under Nias Island, the International Federation capacity in support of PMI has expanded substantially, in terms of personnel and resources in the country. Currently, there is a strong International Federation support in country with 16 partner national societies present (with approximately 112 experienced delegates and 870 national staff) and an International Federation country team comprising of 25 delegates and 201 national staff who support the PMI in their emergency and longer-term programming.

In support of the initial emergency response, the International Federation country office has deployed locally-based relief, logistics, disaster management, health, telecommunications and information and reporting staff to support PMI for this operation. In addition, the Asia Pacific zone office in Kuala Lumpur has reinforced the country office capacity with deploying communications and reporting representatives, a FACT relief coordinator and sourcing experienced organizational development consultants to assist PMI to plan to generate long term capacities as an integrated aspect of the programme and within the overall exit strategies as well. The deployment of an Asia Pacific field and assessment coordination team (FACT) based in Kuala Lumpur has supported the country office in providing much needed technical support. Through the formalization of the appeal revision, human resource needs have been confirmed. The recruitment of the identified positions will be advertised on JobNet in line with Federation procedures and the currently advertised head of sub-office position.
How we work

All International Federation assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The International Federation’s activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation’s mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

- **Indonesian Red Cross:**
  - Iyang Sukandar, Secretary General, phone: +62 217 992 325; fax: +62 217 995 188; email: pmi@pmi.or.id

- **Indonesia country office:**
  - Bob McKeerrow, head of country office, phone: +62811 824 859; email: bob.mckerrow@ifrc.org
  - Amara Bains, deputy head of country office, phone: +62811 492 423; email: amara.bains@ifrc.org
  - Wayne Ulrich, disaster management coordinator, mobile: +62 8118 6614, email: wayne.ulrich@ifrc.org

- **Shelter cluster coordination team, Indonesia (http://groups.google.com/group/SMU09):**
  - Graham Eastmond, phone: +62 81 395 066 195, email: sc.wj.coord@gmail.com
  - Neil Brighton, Information manager, phone: +62 81 374 973 379
  - Wan Sophonpanich, phone: +62 813 746 93 331

- **Federation Asia-Pacific zone office, Kuala Lumpur:**
  - Elzat Mamutalieva, operations coordinator, phone: +603 9207 5727, mobile: +6019 274 4960, email: elzat.mamutalieva@ifrc.org
  - Jagan Chapagain, deputy head of zone office, phone: +603 9207 5700, mobile: +6012 215 3765, email: jagan.chapagain@ifrc.org
  - Penny Elghady, resource mobilization and PMER coordinator, email: penny.elghady@ifrc.org; phone: +603 9207 5775, fax: +603 2161 0670
  - Please send all pledges of funding to zonerm.asiapacific@ifrc.org
  - Jeremy Francis, regional logistics coordinator, phone: +6012 298 9752, fax: +603 2168 8573, email: jeremy.francis@ifrc.org
  - Jason Smith, zone communications manager, mobile: +6012 387 0829, email: jason.smith@ifrc.org; Patrick Fuller, tsunami communications coordinator, phone: +603 9207 5705, mobile: +6012 230 8451, fax: +603 2161 0670, email: patrick.fuller@ifrc.org.

Please send all pledges of funding to zonerm.asiapacific@ifrc.org.

<revised emergency appeal budget and health maps below; click here to return to the title page>
**APPEAL BUDGET SUMMARY**

Indonesia : West Sumatra Earthquakes

<table>
<thead>
<tr>
<th></th>
<th>ORIGINAL</th>
<th>REVISED</th>
<th>VARIANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>RELIEF NEEDS</strong></td>
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</tr>
<tr>
<td>Shelter</td>
<td>12,610,000</td>
<td>6,060,000</td>
<td>(6,550,000)</td>
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<tr>
<td>Clothing &amp; Textiles</td>
<td>280,000</td>
<td>480,000</td>
<td>200,000</td>
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<tr>
<td>Water &amp; Sanitation</td>
<td>222,000</td>
<td>799,000</td>
<td>577,000</td>
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<tr>
<td>Medical &amp; First Aid</td>
<td>360,000</td>
<td>570,000</td>
<td>210,000</td>
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<tr>
<td>Utensils &amp; Tools</td>
<td>1,498,200</td>
<td>-</td>
<td>(1,498,200)</td>
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<tr>
<td>Other Supplies &amp; Services</td>
<td>280,000</td>
<td>300,000</td>
<td>20,000</td>
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<tr>
<td><strong>Total Relief Needs</strong></td>
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<td>8,209,000</td>
<td>(7,041,200)</td>
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<tr>
<td><strong>CAPITAL EQUIPMENT</strong></td>
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<tr>
<td>Computers &amp; Telecom Equipment</td>
<td>150,000</td>
<td>150,000</td>
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<td>Office/Household Furniture &amp; Equip.</td>
<td>40,000</td>
<td>40,000</td>
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<tr>
<td>Other Machinery &amp; Equipment</td>
<td>50,000</td>
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<td>-</td>
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<tr>
<td><strong>TRANSPORT, STORAGE &amp; VEHICLES</strong></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Storage - Warehouse</td>
<td>392,500</td>
<td>392,500</td>
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<tr>
<td>Distribution &amp; Monitoring</td>
<td>320,000</td>
<td>320,000</td>
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<tr>
<td>Transport &amp; Vehicles Costs</td>
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<td>705,000</td>
<td>5,000</td>
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<td><strong>PERSONNEL</strong></td>
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<tr>
<td>International Staff</td>
<td>336,000</td>
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<tr>
<td>National Staff</td>
<td>220,000</td>
<td>300,000</td>
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<tr>
<td>National Society Staff</td>
<td>120,000</td>
<td>240,000</td>
<td>120,000</td>
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<tr>
<td>Consultants</td>
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<td>115,000</td>
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<td><strong>WORKSHOPS &amp; TRAINING</strong></td>
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<td>Workshops &amp; Training</td>
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<td>42,000</td>
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<td><strong>GENERAL EXPENSES</strong></td>
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<tr>
<td>Travel</td>
<td>100,000</td>
<td>110,000</td>
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<td>Information &amp; Public Relations</td>
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<td>10,000</td>
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<tr>
<td>Office running costs</td>
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<tr>
<td>Communication Costs</td>
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<tr>
<td>Professional Fees</td>
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<tr>
<td>Other General Expenses</td>
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<td>650,000</td>
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<tr>
<td><strong>PROGRAMME SUPPORT</strong></td>
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<tr>
<td>Programme Support - PSR (6.5% of total)</td>
<td>1,247,075</td>
<td>864,083</td>
<td>(382,993)</td>
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<tr>
<td><strong>Total Operational Needs</strong></td>
<td>3,935,575</td>
<td>5,084,583</td>
<td>1,149,007</td>
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<tr>
<td><strong>Total Appeal Budget (Cash &amp; Kind)</strong></td>
<td>19,185,775</td>
<td>13,293,583</td>
<td>(5,892,193)</td>
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<table>
<thead>
<tr>
<th></th>
<th>ORIGINAL</th>
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<th>VARIANCE</th>
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<tbody>
<tr>
<td>Less Available Resources</td>
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<tr>
<td><strong>Net Request</strong></td>
<td>19,185,775</td>
<td>13,293,583</td>
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