Palestine Red Crescent Society

This Programme Update is intended for reporting on Annual Appeals.

Appeal No. 01.57/2002

Appeal Target CHF 3,745,706

Programme Update No. 2  Period covered: July - December 2002

“At a Glance”

Appeal coverage: 42.7%

Related Appeals:  MENA regional programmes (01.93/2003)

Outstanding needs: CHF 2,144,751

Update: Instability in the West Bank and Gaza Strip has continued. Palestinians in the autonomous/occupied territories (A/OT) have faced many difficulties. The Palestine Red Crescent Society (PRCS) has faced a huge task to maintain humanitarian assistance and services. With support from the Federation and ICRC, and an expanded budget from the ICRC as well as funds received from an emergency appeal launched by the Federation, based on the “PRCS Post Disaster Rehabilitation Plan”, the National Society has continued its humanitarian programmes. Under its expanded budget the ICRC has also been stepping up its relief programme, providing non food items to families, who have had their houses demolished, as well as running a food programme. In response to the Federation appeal there were immediate donations from a few national societies, some through the Secretariat system and others directly to the national society (NS) as bilateral contributions.

Operational Developments:

Statistics at the end of November 2002 show that about 2,000 Palestinians and 600 Israelis have been killed during the latest intifadah, which started more than two years ago. The number of wounded is about 30,000. For Palestinian society the effects of the conflict is becoming more severe by the month.
Several alarming reports have been published, among others from the Personal Humanitarian Envoy of the UN Secretary General and from CARE International. According to the CARE International nutritional assessment report published, almost 10% of children under five years are suffering from acute malnutrition and almost 20% from anemia.

Restrictions on movement have been severe all around the West Bank and Gaza Strip, including for members of the Palestinian Authority and humanitarian organizations. Delivery of humanitarian aid, such as medicine, medical equipment and health care, as well as food and other relief items, has been disrupted. More than half of the Palestinian population in West Bank and Gaza Strip are dependent on foreign aid.

**Disaster Management**

- **Disaster Response**

Response to the crisis has taken much of the capacity, energy and time of the staff and management of the Palestine Red Crescent Society. The Federation delegate, who since late December 2001 has been alone in the Federation Office, has to a great extent been engaged in responding to the emergency programme of the National Society (NS). In particular this has been in relation to monitoring and supervision of the Primary Health Care programme as well as possible increase of the capacity and response of the NS.

Security situation and restrictions on movement has left the NS with many problems as far as programme implementation is concerned. During September, the people of Nablus town experienced only eight days without curfew. Staff and volunteers of PRCS in the West Bank and Gaza Strip are on alert 24 hours a day. In particular the staff of the Emergency Medical Service (EMS) had to carry the main burden, stretching their capacity and courage.

Under this difficult and dangerous environment the ICRC and Federation delegates have been working closely with the NS, whenever there is a need for coordination with the Israeli Authorities of access to sick people for ambulances and medical staff of the PRCS. The PRCS staff have still had problems of access. In some cases the only way for the NS to carry out its humanitarian mission was for ambulances and health workers to be escorted by delegates.

Even though the general situation has deteriorated the PRCS has, due to good disaster preparedness been able to mobilize staff and volunteers and carry out programmes in the difficult environment. Much has been based on the disaster preparedness plan of the Society and the experience gained through internal processes related to the Vulnerability and Capacity Assessment (VCA) carried out in 2000 by the PRCS with support from the Federation.

1. **Integration of Emergency Medical Services (EMS) and Primary Health Care services (PHC).**
   
   In a number of locations where the PRCS runs a PHC center there is also an EMS station. This structure has been to the benefit of both programmes and the beneficiaries. Measures have been taken to further strengthen the ties and the daily cooperation in terms of replenishing supplies and equipment, as well as doing monitoring, continuing follow up training, and providing services to people, in need in particular in the remote areas of the territories.

The original idea behind the EMS is to provide the earliest possible treatment to emergency cases, and if and when needed, with professional supervision to transport patient to hospitals, health centers or other available health facilities. Due to logistical constraints for the MoH and all other organizations / agencies in providing ambulance transport of non emergency cases, the PRCS EMS has been responding to these demands. This has also been to the advantage of the PRCS PHC programme, but it has put a heavy burden of the PRCS EMS staff and volunteers. With its fleet of ambulances, at the moment 105 operational vehicles, from dispatch stations in the districts and the
additional substations around the whole West Bank and Gaza Strip, the EMS programme has helped in the transport of medicine and medical supplies to the PHC centers as well as to hospitals in need.

The PRCS PHC programme has, due to the present support from the RC/RC Movement, been able to run almost according to the plan. While other providers of health services in the West Bank and Gaza Strip have been facing huge constraints in the implementation of programmes, the PRCS has throughout these difficult months been able to replenish stocks of medicine and medical supplies in all PHC centers. In some centers the NS has even been providing 24 hours services. A special project called “Medical Hotline”, supported by the French Red Cross, is providing medical advice and support through the telephone network.

The Home Based Care component of the Integrated Health Care programme has been running well from most health centers, providing direct curative services as well as teaching the other family members of the sick person how to give relief and help to their relative.

2. **Emergency Response Unit (ERU) with field hospital.**

The work to equip an ERU field hospital with fifty beds, ready for deployment locally or in the MENA region, is continuing. Parts of the equipment have been purchased locally or received as in kind donations, but still there are some important components missing. In the current situation, with closures and strict movement restrictions, it is unlikely that the field hospital will be deployed as one unit outside Palestine A/OT. However, with its structure, comprising of smaller units, this project is of greatest importance of the capacity of the PRCS to be able to serve the most vulnerable people in times of limited, isolated emergency needs.

Training of personnel in the context of ERU has, despite all difficulties experienced, been going on in the headquarters as well as some of the major branches. At the end of October eight PRCS staff attended, together with staff and volunteers of its sister societies in Egypt, Israel, Jordan and Norway an ERU workshop in Oslo, Norway. This initiative of Norwegian Red Cross will be followed up with more training of the same kind in the future.

3. **Strengthen the volunteer & branch network with the following activities: Rapid Needs Assessment, Water & Sanitation programme, and Camp Management.**

After more than two years of conflict between the Israeli and Palestinian people, with a dramatic impact in terms of economical capacity of individual families and villages almost everywhere around the autonomous and occupied territories, access to health facilities, educational system, availability of clean water, etc. there is a great need for collecting data for monitoring and quick response purposes. The PRCS has developed and is now using the Rapid Damage Assessment as a tool to collect such data to be able to intervene at the earliest possible stage. The Society is through this tool also able to alert other organizations / agencies in times of imminent needs in specific pockets in the territories. Data is being collected from satellites of the NS, like branches, PHC centers and EMS stations, as well as from the other components of the RC/RC Movement.

Workshops have been conducted focusing on water and sanitation, and stock of equipment for purification of water has been deployed in a number of the PRCS branches.

4. **Centralized emergency and logistics management.**

Based on the experience from the March - April 2002 reoccupation by the Israeli Defense Force of many cities and villages in the West Bank, imposing strict curfew for months, the PRCS has strengthened its emergency and logistical structure in the headquarters as well as in some of the branches. Operation rooms have been established and people trained in disaster management and response. Training sessions have been conducted in a number of places, and “on the job training” has provided important and valuable experience to the further development of the capacity of the NS.
The newly established Disaster Management unit in the PRCS HQ is the driving force in the development process to improve the PRCS disaster response capacity. Due to the regular closure of roads and other logistical constraints it has become important to adopt a regional approach as far as storage of relief supplies is concerned. Therefore the two new sub-warehouses in Hebron, West Bank south and Nablus, West Bank north as well as that one in the Gaza city branch have been equipped and stocked with non food relief items, purchased locally or received as donations from donors within as well as outside of the RC/RC Movement.

**Disaster Preparedness**

With the intifada continuing, implementation of programmes and projects was delayed.

**Develop skills and experience within PRCS in professional response to disasters of different kinds in the spirit of Strategy 2010 and in line with Sphere recommendations.**

Alongside the Disaster Response programme implemented, the PRCS has gained enormous experience in how professionally to act in times of armed conflict. The operating rooms established in the HQ and some branches became the focal points for most decisions and response to urgent needs. Each unit of the Society, branch as well as EMS station and PHC center have, due to closure and curfew been forced to work on their own and maintain contact with the other parts of the Society mainly over the telephone.

In October/November there were two PRCS EMTs together with two EMTs from Magen David Adom (Israel) going for three weeks to Norway, working with their Norwegian colleagues in the Norwegian Ambulance Service. This exchange programme was followed up with four paramedics from Norway coming for three weeks to the region, two for PRCS and two for MDA. At the same time eight PRCS staff went to Norway for an ERU workshop. At the same workshop also two from Egypt RC, two from Jordan RC and eleven from MDA attended..

Other humanitarian organizations have faced the same or even more problems than the PRCS in terms of movement restrictions, at times leaving them with a low profile or even no activity at all. This has put increasing pressure on the PRCS to deliver even beyond its capacity. The success of PRCS as an effective and efficient provider of humanitarian services to people in need in times of conflict is due to good planning within the Society. It is also to a great extent a strength for the PRCS being part of the Red Cross & Red Crescent Movement, receiving support of different kind from its various RC/RC partners.

Based on the experience and successful development gained through building up the Disaster Management Unit in the headquarters, workshops have been conducted in several PRCS branches. Similar initiatives will follow in the months to come.

More volunteers have joined the Society and been trained in first aid and disaster response. On a regular basis there are international volunteers staying with the PRCS working in different fields like health, EMS or relief programmes. These volunteers are an important contribution to the Society and the people in times of severe movement restrictions for all Palestinians.

**Strengthen disaster preparedness and response on the national level.**

This task has become impossible to fulfill due to restrictions imposed on Palestinians. Because of the lack of a national Disaster Preparedness Plan the PRCS has continued developing its own profile, based on current capacity and its responsibility in Palestine A/OT.

**Defining the roles and responsibilities of PRCS in the overall framework in line with Strategy 2010.** This was an important objective of the VCA project in 2000, and the “map” was drawn. What has happened, however, during 27 months of conflict is that expectations have increased around the
territories on what should be delivered by the PRCS. Due to this pressure and the support from outside the PRCS decided to take up certain activities not in the plan before the start of the intifada.

**Build up resources, enabling the PRCS to carry out its part of the disaster preparedness plan.**

The intifada has been an enormous challenge for the PRCS, where the NS was forced to learn how best to mobilise, utilise and coordinate available human and material resources, and at the same time develop and/or look for new ones. In particular through its Emergency Medical Service (EMS) and the Primary Health Care (PHC) programmes, training has continuously been conducted on various levels, experience gained and capacities built. The PRCS Emergency Medical Service schools are central places for higher education within the NS. Students come from around the West Bank and Gaza Strip to receive education and become new Emergency Medical Technicians (EMT) or refresh their knowledge.

This autumn, the PRCS HQ organized a drill / exercise for its volunteers and employees, based on the possibility of further escalation of the conflict in the region. Also the RC/RC partners in the West Bank, ICRC, Federation and the French RC took part in the exercise.

The construction work on the PRCS HQ in Al-Bireh is continuing, where the EMS Dispatch Centre, EMS School, Vehicle Workshop, Central Warehouse and the Total Communication Center are the first departments to move in. The work has to a great extent been delayed by the almost constant curfew for the last months in Ramallah/Al-Bireh. Most likely by midsummer 2003 these programmes will move into the new building.

**Humanitarian Values**

Hostility between Palestinians and Israelis continues to grow. Like all groups within the Palestinian community, children and youth have been suffering from many traumatic experiences. Children have been prevented from going to school. Business activity has been regularly closed down. Poverty is growing, which has a deteriorating impact on the mental health of the population. Some children and youth have been involved in the uprising. Tension within families has grown.

With the objective to give an alternative and to change this negative development, the PRCS has also this year like before, partly with financial support from the Federation, been running a number of summer camps for the younger generation. This programme is an activity mainly implemented by the branches and various health or rehabilitation centers of the NS. Among other topics being focused on, the RC/RC Principles as well as learning First Aid. Even though the closure of Palestinian cities and villages continues to create logistical constraints, a total of 35 summer camps took place in 2002, giving an alternative to children and young people aged between 8-25.

PRCS branches in Bethlehem and Hebron have through their mental health programmes, in addition to running summer camps, also been focusing on reducing the violence at home and in the street. Youth are involved on both sides in this programme. The two branches are also running a programme focusing specifically on families and family members with traumatic experiences. PRCS is from various branches and centers around the West Bank and Gaza Strip, under the administration of the headquarters running a psychological support programme for EMTs. To some extent the programme is also available for families of the EMTs.

Danish Red Cross (DRC) has for more than a year been planning the implementation of a psycho-social programme (CABAC) in two schools in the village of Tubas (WB). This long term programme will be starting from January 2003. Also with support from DRC as well as from ICRC and Federation the PRCS has established an IHL unite in PRCS HQ, doing dissemination lectures for internal as well as external use.
Rehabilitation work for children and youth with disabilities has been one of the most important activities of the NS for years. Under the slogan “Ability Development” the PRCS has continued this work. As part of the rehabilitation programme the Home Enrichment or Community Based Special Education (CBSE) project with Federation support has continued, focusing on disabled children in families and the integration into the Palestinian society.

Health and Care

The PRCS Primary Health Care (PHC) programme operates 25 Primary Health Care centres in the West Bank (20) and Gaza (5). The support from the Federation for the last years has gradually changed, from giving financial and professional input to become more of a logistical and monitoring approach. National societies with interest in the programme have gradually changed to more bilateral agreements. The programme is putting more emphasis on the preventive aspect, with more community involvement. However, with the growing difficulties for anybody to deliver quality curative health services the PRCS has been forced to continue and strengthen this part of the programme.

Primary Health Care (PHC)
This programme, with financial support from German Red Cross aims at strengthening the Community Health Committees (CHC) attached to and operating out of PHC Centres. Meetings and training has continued throughout the entire period. Due to closure and curfew, however, this part has been carried out with various success, but as a whole a community approach is becoming increasingly vital for the programme. The objective of CHCs is to improve the health of the population through facilitation of community health education and health awareness campaigns. The main target groups are elderly people, children, women, and disabled or otherwise underprivileged persons. An important part is also to promote the feeling of responsibility for public and individual health.

Women an Children’s Health (WCH)
This component of the PHC programme, supported in the past by Australian Red Cross and currently under a bilateral agreement with French Red Cross (FRC) has been implemented in 12 targeted PHC centres, and now in another four. The project is providing training and assuring quality services to women and children. The Safe Motherhood component is very well received by the local community. Women are enthusiastic and committed to improve the general health and knowledge among mothers in their community. To the FRC bilateral project there is also a delegate based in the PRCS HQ, Al-Bireh, with the objectives to monitor, organise training and write new project proposals.

In Palestine only the clinics of MoH are doing immunisation of children. In the current situation this system has been an obstacle to reach high coverage rate. In six villages MoH and PRCS health centres have merged, allowing also PRCS to do this programme. At the moment there is from UNICEF a request to the PRCS to be more active in general immunisation, something which will be followed up by the NS.

Home Based Care (HBC)
A third component of the PHC programme is the Home Based Care. This was started early 2000 with financial support over a period of one year from a Norwegian NGO. The programme, currently supported by the Spanish Red Cross is run from all PHC centres, with 40 - 60 patients visited every month from each centre. The service is mainly for patients who have to stay sick at home without any other professional health care due to all the closures and restrictions of movement around West Bank and Gaza Strip.

Objectives and Activities
Continue to operate and strengthen all PRCS primary health care centres.
The Primary Health Care department has from most of its health centres been able to continue providing vital services to the people. However, for some centres it has been difficult for some of the staff, who live outside the village of work, to report on duty every day. In some cases it has become
impossible for nurses and physicians for weeks to carry out their duty. Where it is possible the staff has been told temporary to the village, until this difficult situation is over and people can move freely around.

A special monitoring formula has been developed and is a useful tool for more coherent improvements in the various health centres.

The PHC department has in the course of the last months got a new Head of Department. The one who has been in charge for the last two years has taken up her new appointment in the planning department. In view of movement restrictions imposed on Palestinians, the NS is preparing for a mobile health clinic to cover neglected and closed areas of the territories.

**Develop PRCS primary health care centres towards a strengthened PHC focus and quality of implementation, and gradually broaden the scope of PHC activities and services out of each centre.**

With about 160 volunteers around the territories the Society has for months been running a new service under the name “Hotline”. 24 hours service is provided by using the telephone line and consultations when needed. The project has been supported by French Red Cross on a bilateral basis.

A new project was introduced a few months ago in one of the PHC centres, aiming at discovering disabilities on children at the earliest possible stage. The project, with funding from Empress Shoken Fund has been developed and is a success. Funds will be sought for the Society to be able to provide similar services from other PHA centres. Those who through this screening project are thought to be able to benefit from the PRCS Rehabilitation programme will be included into its development activities as soon as possible. Other children are referred to various specialists for professional treatment. The project is also aiming at getting disabled children confined to home out of their isolation.

With some material and small funding through Amman Regional delegation a concept is introduced in most centres, focusing on transmitted diseases, such as HIV/AIDS, STD, TB and other diseases.

Health education is daily being provided systematically in all the PHC centres. New and more updated material is printed. The monthly magazine, Balsam, issued by PRCS is in all additions including health information and education.

**Community Based Special Education**

The Community Based Special Education project aims at empowering the families of the disabled children, the communities as well as the children themselves. Since the last two years this project as part of the PRCS Rehabilitation Programme has been implemented in six different locations. The enrichment activities address the following areas: Self care / Gross motor muscles / Fine motor muscles / Expressive language / Receptive language / Social interaction / Sensation. To meet the objectives; “To enhance community involvement of people with special needs”, “To enhance rehabilitation workers’ and families’ skills in working with disabled children” and “To change attitudes with regard to the role of disabled people in the society” is an ongoing process which takes time and works in all the six locations.

As the Palestinian/Israeli conflict has continued implementation of development programmes takes more time than expected. For this year also financial constraints have been hampering the programme as no pledge was granted, and when funds were approved it was November. Nevertheless, the more than 220 beneficiaries in the programme, of whom most are mentally retarded and 31, deaf have all received training throughout the year. Families take part in the implementation of this programme, which to a great extent focuses on future integration into the Palestinian society of disadvantaged children.

**Organizational Development**
Reduce dependency on financial support from external donors and generate new financial resources. When preparing the appeal for 2002 some objectives were based on the assumption that the general situation would improve. Raising funds locally is today almost impossible, in a situation where a growing number of people are becoming dependent on foreign aid and business activity is low. In fact the PRCS is facing even bigger challenges and higher degree of dependency today than one year ago.

Establish a long-term comprehensive programme for development of the PRCS headquarters in Al-Bireh and the branches in West Bank, Gaza Strip and in the Diaspora. Even though the current security situation and working conditions in the West Bank and Gaza Strip are extremely difficult the National Society is continuously focusing on developing its headquarters and network around the territories. To implement a long term development programme is, however, not an easy task due to the rapid changing environment, with regular incursions by the IDF into Palestinian towns and villages and the tight closure. Regular contact between HQ and branches has become difficult.

The new international humanitarian law (IHL) department in the HQ has become active with dissemination and workshops for internal as well as external participants. The department is in addition to general IHL issues also the focal point for EHL (Exploring Humanitarian Law), a new educational programme for young people.

The Disaster Management Department in the HQ has developed further and is becoming and increasingly important part of the NS.

Strengthen planning capacities and improve reporting of programmes and activities. The planning unit has become the focal point for preparing new applications to external donors, inside as well as outside of the RC/RC Movement. Here also a comprehensive document of the inventory of the NS has been prepared. Another document in the making is the Strategy for the entire Society, with work plan for branches and various units. The plan is to present these documents for a bigger PRCS meeting to be arranged in Amman early next year. An information/communication workshop for the PRCS HQ and branches, facilitated by Federation Regional Delegation, Amman was on the plan for this year, but due to visa problems for the Amman staff it was postponed until early 2003.

Develop the human resources of the Society. As for other programmes it became in many cases difficult to run training programmes on a central level. However, regionally as well as in the branches and health centres training has been implemented, using local resources or personnel from the HQ in Al-Bireh. The EMS school in PRCS HQ, which has got a new director has continued without a break. PRCS has also this autumn continued building human resources through external courses, such at EMT and ERU in Norway.

Improve awareness of the role of PRCS both internally and in communities, relating to core activities, disaster response, capacities and objectives. In these times of uprising, where the PRCS has proven to be the most efficient and effective implementor of emergency services, there has been an increase in terms of expectations towards the NS. Even though the NS is aware of the danger of such a trend it is difficult to stop it in the current crises. The strength of the Society is first of all due to its own experience, capacity and sincerity, but also as a result of the daily support from its RC/RC partners, Federation, ICRC and certain PNSs.

Develop the youth and volunteer programmes. More volunteers are joining the National Society. A new database has been developed, categorizing all volunteers and youth of the PRCS. This makes it easier for the Youth & Volunteer department to call on the most competent person(s) whenever needed. All new groups of PRCS supporters have followed basic First Aid as well as Dissemination courses. Traditional summer camps from a number
of branches and centers were this summer as popular as ever. Most camps are for children 8-15, but also camps with even more educational profile were provided for youth at the age of 16-25.

**Coordination and Management**

With the intifada in its 27th month, people are suffering from denied access. National and international humanitarian workers are also hampered in their work. The RC/RC Movement has not been an exception. The PRCS has still linked up with other organisations to keep programmes going. For the Palestinian Authority and for most organisations the difficult situation has forced them to reduce or close programmes.

In this context duplication is rarely a problem but the needs are far from being covered. Between the different components of the RC/RC Movement there has been exceptionally good cooperation and co-ordination. The ICRC is the Lead Agency and the Federation helps co-ordinate interventions from PNSs under the Strategy 2010 framework.

**Strengthen links between the PRCS and international partners.**
The Federation Representative works in close co-operation with the NS. Links to potential donors or partners are encouraged and facilitated. Through its web site, the PRCS has established many new partners or potential partners. The capacity and proficiency of the Society as a reliable source of information and implementor of programmes over the past couple of years has attracted the interest of international organisations to support the PRCS.

**Support institutional development and disaster preparedness programmes.**
There is a constant focus on development of the Society, even though the situation resembles an emergency. Through emergency response there is at all times an element of development. A Rapid Damage Assessment module has gradually been developed and improved, and is now a useful tool to gather information from around the WB&GS in times of disaster and/or emergency.

**Strengthen links between the NS and Country Delegation with other national societies and delegations in the MENA region.**
PRCS is prepared to contribute to any regional effort with the aim to start programmes and operations in neighbouring national societies. However, as the political and security situation in Palestine A/OT is calling on all its capacity, there is not at the moment the prospect of external participation.

**Supervise all Federation supported programmes and projects.**
With only the Federation Representative present in Palestine A/OT for the last year, the workload does not permit an in department support on all programmes. However, the co-operation and working environment between the Office and the National Society is excellent.

**Regional Cooperation**

As part of the MENA team the Federation Representative has attended meetings arranged by the Regional Delegation in Amman for the heads of delegations (HoD).

Support to the Office from the Reporting Delegate in Amman helped with an ECHO application through Finnish Red Cross. Also the visit of the Regional Information delegate was important for the input to Al-Ittihad and the global web site of the Federation. The Regional Finance Unit is of great help to the Federation Representative Office in Al-Bireh.

For some time the NS has been talking about having the Regional Development Delegate from Amman coming to follow up with a Self Assessment and Institutional Development workshop.

**Outstanding needs**
With the Intifada and suffering continuing, the NS is facing a big challenge. New funding is required to meet needs. After more than two years of constant unrest, the economy is desperate. Most services offered by the authorities have been scaled down or completely ceased. Eyes have turned to the PRCS with growing expectations. However, with the collapse of some of its income generating programmes as well as cost recovery systems the financial burden has become a difficult task for the National Society.

In these critical times it is important that the Federation with its members to continue supporting programmes of the PRCS. The economic decline has impacted on the NS and its ability to raise funds locally. It is important to expand support to the PRCS through country and regional programmes, such as Health Care and Disaster Management, as these are priorities of the PRCS and crucial for the most vulnerable people.

For further details please contact: Evgeni Parfenov, Phone: 41 22 730 43 25; Fax: 41 22 733 03 95; email: evgeni.parfenov@ifrc.org.

All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For further information concerning Federation operations in this or other countries, please access the Federation website at http://www.ifrc.org.

John Horekens  
Director  
External Relations

Ali Said Ali  
Head  
MENA Department
### Annex 1

**Palestine Red Crescent Society**

**Appeal No. 01.57/2002**

**PLEDGES RECEIVED**

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**CASH**

**REQUESTED IN APPEAL CHF**  

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**TOTAL COVERAGE**

- **REQUESTED IN APPEAL CHF**: 3'745'706
- **42.7%**

**CASH CARRIED FORWARD**: 34'678

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**KIND AND SERVICES (INCLUDING PERSONNEL)**

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**SUB/TOTAL RECEIVED IN CASH**: 1'540'996

**CHF**: 41.1%

**Sub/Total received in kind/services**: 59'959

**CHF**: 1.6%