

# OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## ***SOUTHERN AFRICA: FOOD AID AND HUMANITARIAN ASSISTANCE***

29 August, 2002

*This Ops Update is intended for reporting on emergency appeals.*

*Appeal No. 12/02*

*Launched on 2 May 2002 for CHF 6,803,000 for 12 months revised 22 July to CHF 89,285,274 (USD 61.6 m/EUR 60.9m) in cash, kind and services to assist a minimum of 1.3 million beneficiaries for 12 months. Disaster Relief Emergency Funds (DREF) allocated: CHF 50,000*

*Operations Update No. 6; Period covered: 19 - 26 August 2002*

### **IN BRIEF**

*Appeal coverage: 19.4%*

*Related Appeals: Southern Africa 2002 Annual Regional Appeal no. 01.16/2002*

*Outstanding needs: CHF 71,932,337*

*Summary: Vehicles donated by the Norwegian government and the Norwegian Red Cross for the Transport Support Package (TSP) arrived in Durban on 23 August and final work is being done by a team of delegates from the Norwegian Red Cross, the Federation, and IT delegates from the Austrian and Spanish Red Cross Societies to make the TSP operational.*

*National Societies in Malawi, Swaziland, Lesotho, Zambia and Zimbabwe are actively engaged in procurement and planning activities for upcoming relief distributions.*

### **Operational Developments w**

The Norwegian ship, Hual Europe transporting 200 M-6 trucks, 2 M-6 tankers, 1 M-35 rescue vehicle, 10 truck and trailers (long hauls), 14 light vehicles (pick-up trucks), and 5 forklifts donated by the Norwegian government and the Norwegian Red Cross Society (NRC) arrived in Durban on 23 August. A second smaller ship transporting ten more light vehicles/pick-up trucks from the Federation's logistics base in Abu Dhabi is expected to arrive in the next two days. Use of the Hual Europe, which is one of the largest vehicle transport vessels in the world, and transport costs were provided to the NRC and the Federation by Leif Høegh & Company. In addition, the Port Authority of Durban greatly reduced the shipment's handling fees.



*Trucks after unloading in Durban from the long-haul transport ship.*

Fourteen NRC technical delegates arrived in Durban on 21 August to meet the ships carrying vehicles that will be part of the Federation's Transport Support Package for the World Food Programme (WFP). Delegates from the Austrian and Spanish Red Cross Societies are working with a Federation telecommunication's officer from Geneva on the largest mobilisation of Federation telecommunications staff ever. The team of seven, including a consultant from the French Red Cross and a technician from Ericsson, will work over the next two weeks to set up the fleet and workshops with the necessary telecommunications materials. The Federation's information delegate arranged for a press coverage of the event, while the Federation's Transport, Fleet and Logistics coordinators and the Liaison delegate to WFP have worked closely on the planning of the deployment of the vehicles with their WFP counterparts in Johannesburg and are waiting for further information from the WFP country reps to determine destinations for the truck fleet.

WFP representatives worked with the Federation to facilitate the offloading of vehicles and address the press. In addition, the regional directors of the Free State and KwZulu Natal district branches of the South African Red Cross Society were in attendance.

The unprecedented logistical partnership between the WFP and the Federation will allow for available funding to be used to its maximum benefit and increase both of the agencies' capacity to respond to the food crisis in Southern Africa. The Federation and the WFP entered into an operational partnership in order to build upon each other's strengths and use limited resources efficiently to meet the mutual goal of providing food aid and humanitarian assistance to affected communities in the region. The partnership developed out of the need to avoid unnecessary duplication of activities and reach as many beneficiaries as possible in the least amount of time. With the WFP and the press reporting that the situation in Southern Africa continues to steadily deteriorate, there is no room to waste resources or an opportunity to provide assistance to the numerous amount of people who are in need.

The Federation's Transport Support Package will play a significant role in ensuring regular and efficient distribution of WFP donated food items to hard to reach and isolated communities throughout the region, while at the same time, drawing attention to Southern Africa's National Red Cross Societies' response to the food crisis in their respective countries.

The Zambian government announced their intention to provide food assistance in the country, and the country has been offered donations of maize from Kenya and Tanzania.

### ***Red Cross and Red Crescent action w***

- ***TRANSPORT SUPPORT PACKAGE FOR WFP***

The operation of the Transport Support Package (TSP) is the subject of a Memorandum of Understanding (MoU) between WFP and the Federation. The parties, as a display of their mutual trust, have agreed that they shall use their best efforts to ensure accountability to and the highest quality service to the beneficiaries, the donors, governments and all other stakeholders. In addition, the partners agree to protect and respect each others reputation and fundamental principles.

Over the past month, since the launch of the revised appeal, the composition of the TSP has changed with the provision of additional vehicles from the Federation.

### **Vehicles included in the Transport Support Package include:**

<b>Item:</b>	<b>Number:</b>
M 6 6x6 5mt Distribution Trucks	200
M 6 6x6 Fuel Tankers	2
M6 Recovery Truck	1
25mt Long Haul Truck Trailer Combinations	10
LandCruiser Hardtops	20
LandCruiser Pickup Mobile Workshops	4
Forklift trucks	5
Mechanical Workshops	3

Truck spare part kit	1
Light vehicle spare part kit	1
Rubb Halls	24
VHF/HF radio equipment	1
Transport to South Africa	1
Engine oil	19,000 ltr.

Each of the M6 trucks is capable of transporting five metric tonnes and able to travel off road allowing access to communities in difficult-to- reach rural areas. The M6 trucks will be essential during the upcoming rainy



*Trucks in the process of unloading in Durban from the long-haul transport ship.*

season, which ordinarily begins in September, as they are capable of travelling over terrain ordinarily unpassable by trucks. In addition, the M6 trucks will be easier to maintain in the field than ordinary trucks as they do not require computer parts to run them.

All of the vehicles in the TSP clearly display the Federation’s emblem beside the WFP logo reinforcing the message that the TSP is the core element of a successful interagency logistical cooperation. The vehicles will be registered with diplomatic plates to facilitate and reduce the cost of cross border operations and allow for flexibility with relocating the vehicles throughout Southern Africa.

**Distribution of TSP vehicles w**

The distribution of vehicles will be based on where vehicles, especially those vehicles with the ability to reach the most difficult to access areas, are required. The TSP fleet will remain fluid and under constant review allowing vehicles to be constantly redeployed in response to operational needs throughout all the operating countries. The initial deployment of vehicles was decided based on requests made to the WFP from representatives working in the operating countries.

A meeting was held in Durban on 22 August between representatives of the WFP and the Federation where it was agreed between the parties that to begin with TSP vehicles and facilities will be deployed as follows:

<b>Item:</b>	<b>ZAMBIA</b>	<b>ZIMBABWE</b>	<b>MALAWI</b>	<b>LESOTHO</b>
M6 Distribution Trucks	115		60	25
Long Haul Trucks		10		
M6 Fuel Tankers	1		1	
M6 Recovery Trucks	1			
Forklift Trucks	1	1	2	
Rubb Halls	5	8	10	
Mechanical Workshops	2		2	
LandCruiser Hardtops	5	1	2	2
Mobile Workshop	2		2	

According to the current Federation and WFP plan of action for the TSP, at the end of the Southern Africa: Food Aid Operation, the M6 trucks will be handed over to the WFP for use during other WFP operations around the world. The decision was taken as the WFP possesses the sufficient amount of resources required to maintain and operate the fleet. If, however, the need becomes apparent and adequate funding is available then some of the M6 trucks could be made available to the National Societies in Southern Africa. A number of the

light vehicles will be handed over to the operating National Societies at the close of the operation. In addition, two light vehicles will be based in Johannesburg for use in monitoring the operation. .

The TSP will enable the largest food transport operation that the Federation has ever carried out. The Federation will be transporting food provided by WFP, not only for distributions by Southern Africa's National Societies , but also on behalf of other agencies working with WFP in response to the emergency, therefore helping to reach hundreds of thousands more people in addition to the people the National Societies and the Federation will directly support through their own distributions

### **Preparation of TSP for deployment w**

Some of the NRC delegates arrived in Durban during the third week of August to commence with the procurement of additional tools for the fleet's workshop, and arrangements are being made by the Federation in consultation with the WFP for the shipment of vehicles by rail.



The Federation's telecommunication coordinator is working with delegates from the Austrian and Spanish Red cross to prepare the vehicles for use. The delegates have been sent to Durban for two weeks by their respective societies to assist with radio programming. In addition, a Federation technician is touring the operating countries with a technician from Ericsson.

Delegates from the Norwegian, Spanish and Austrian Red Cross have all taken a leave of absence from their regular jobs, and are in some instances volunteering their time to work with the Federation and the national societies in Southern Africa. Members of the Federation's TSP team were provided with vests bearing the Federation's emblem for identification.

The employment of drivers poses a challenge as the terms and conditions regarding the hiring of drivers will need a great deal of flexibility due to the need to constantly relocate TSP vehicles between the operating countries. As the National Societies in Southern Africa are fully engaged by their respective emergency operations, in addition to their ongoing core activities, the Federation with funding from the WFP will enter into one or more agreements with local contractors to provide drivers. It should also be noted that standard local practice in Southern Africa for the hiring of drivers is through an external contracting agency. The Federation's Human Resources (HR) coordinator has been made responsible for coordinating the contracting of drivers. Following the contracting of the drivers, Four NRC delegates with previous experience working with and maintaining M6 vehicles and in trucking will work with the locally contracted drivers.

Maintenance of the fleet will be supervised by the Federation's fleet manager and carried out by the Federation's technical delegates, sent by the NRC, in strategically placed workshops. Additional staff for workshops will be recruited locally depending on need.

### **The TSP and Southern Africa's National Societies w**

Enthusiasm for the operation, generated by the deployment of the fleet, will hopefully result in increased support from donors for the relief operations in Southern Africa. The high visibility of the TSP within the region will increase the image of each of the respective National Red Cross Societies as significant humanitarian actors in their respective countries.

## **Focus on Lesotho, Zambia and Zimbabwe Red Cross Societies**

### **• LESOTHO**

The Federation is providing technical support to the Lesotho Red Cross Society's (LRCS) headquarters and branches in the operating districts in preparation for upcoming distributions. The LRCS is conducting refresher courses for the Society's "Action Teams" who will be responsible for carrying out relief distributions.

- **ZAMBIA**

**OBJECTIVE 1: GENERAL FOOD DISTRIBUTION**

*To ensure secure transportation of food from main warehouse to designated distribution points and ensure the timely and fair distribution to targeted households*

The Zambia Red Cross Society (ZamCross) is responsible for distributing WFP maize to the drought and flood affected people within the districts Zambezi and Chavuma. During this reporting period over 150 MT of maize was transported from the capital Lusaka to the warehouse in Zambezi (1,400 km). Transport of the goods took one week due to bad road conditions and technical problems with the trucks. After arrival in Zambezi, the maize was not accepted because it did not comply with recently introduced government mandates, and for the time being the maize will not be distributed to the 21,200 beneficiaries. Both beneficiaries and Red Cross in the field wait for the next steps to be taken.

A field delegate has been identified by the Federation to provide technical support to the local Red Cross structure. It is planned that the delegate will be based in Zambezi within the next few weeks. His activities will mainly focus on monitoring, beneficiary selection, on-the-spot training and reporting.

**OBJECTIVE 2: TARGETED FOOD DISTRIBUTION**

*To ensure that HIV/AIDS infected and affected people and malnourished children under five years have access to nutritious food supplements*

The Swedish Red Cross Society has secured funding for the first phase of the programme in Zambia which will allow the programme to start.

Several ZamCross departments and the Federation delegate have worked together in preparation for the planned targeted food distribution programme to ensure that the relief programme is also in line with the ZamCross' development plan.

ZamCross would like to start to provide supplementary food to the clients and their families that are already included in ZamCross's Home Based Care Programme (HBC) in Livingstone, Maamba and Kapiri Mposhi. The beneficiaries consist of HIV/AIDS patients in a terminal phase and their families. The Society also anticipates extending the scope of its assistance to include clients of HBC programmes beginning in other districts.

In order to be well prepared to scale up the HBC Programme and to manage this targeted food distribution programme, additional staff needs to be employed in order to increase the operational capacity of the ZRC. Also, more assessment missions within the target area need to be implemented in order to identify beneficiaries and to make a detailed plan of action.

The Netherlands Red Cross has meanwhile submitted a proposal to ECHO, for a monthly distribution of maize and beans to 20,000 beneficiaries (3,350 families) in the target area. However, more financial support is needed to be able to assist a larger number among the estimated 170,000 HIV/AIDS affected families in the target area.

- **ZIMBABWE**

**OBJECTIVE 1: TARGETED FOOD DISTRIBUTION**

*To ensure that HIV/AIDS infected and affected people and malnourished children under 5 years have access to nutritious food supplements.*

The British Red Cross Society (BRCS) has earmarked funding for the purchase of food items to be distributed in Zimbabwe. Distributions of food will be made through the Zimbabwe Red Cross Society's Home Based Care Programme (HBC), described in further detail in Ops. Update 1202/04. Beneficiaries are existing HBC clients, who are mostly incapacitated due to serious illnesses and orphans. As presented in a press release

issued by the Federation over the reporting period, the hunger in Southern Africa is coinciding with an unprecedented number of orphans, mostly due to the impact of HIV/AIDS.

Rations for general distributions by the Zimbabwe Red Cross will be based on revised nutritional guidelines, and will consist of maize, beans, oil, corn soy blend and sugar, while orphans will be provided with cooked food. The Federation's procurement delegate spent the third week of August gathering information from several suppliers in South Africa. Tenders for food and non-food items will be opened on 26 August.

#### **OBJECTIVE 5: NON-FOOD DISTRIBUTION**

*Ensure that the HIV/AIDS affected beneficiaries have access to basic drugs, winter weather protection and means for income generation for a more dignified lifestyle.*

Following meetings with the Zimbabwe Red Cross and the Federation's Regional delegation in Harare, CIDA has announced a contribution of approximately CAD 500,000 to the Federation's Appeal (12/02). Funds are to be earmarked specifically for assistance to HIV/AIDS-affected populations in Zimbabwe, with particular emphasis on provision of hygiene and medical items, for a 12 month period. A contribution agreement has been signed by both CIDA and the Canadian Red Cross Society confirming this contribution and a PMN will follow shortly.

#### **Programme Coordination and Management w**

##### ***The Operational Management & Coordination Centre (OMCC) in Johannesburg, South Africa w***

The focus of activities over the reporting period were in Durban. The Federation's human resources (HR) and administration delegates flew to Durban to conduct a briefing with the team on safety procedures and the Federation's policy expressly prohibiting the abuse of power. Health briefings will be conducted by the operation's health coordinator in the coming weeks. The OMCC is available to assist all of the delegates working on the operation, regardless of country of assignment, with their administrative needs such as the arrangement of flights, obtaining appropriate documentation etc.

##### ***Coordination w***

The Federation's HR Coordinator is responsible for working with WFP and other agencies on the promotion of and enforcement of the policy preventing abuse of children and women.

##### ***Zambia w***

The Federation programme manager based in Zambia briefed with the Regional delegation in Harare in order to get a comprehensive overview of ongoing regional programmes in Zambia, and to coordinate activities with the Federation's programme manager in Zimbabwe. Regular contact is maintained between the OMCC, the Federation's relief coordinator based in Johannesburg and the programme manager in Lusaka to coordinate activities and to assess required follow up. A Federation finance/admin delegate, already based in Lusaka provides administrative support to this programme. Two field delegates will arrive shortly to strengthen the local ZamCross Branches in the field. One delegate will be based in Zambezi and one delegate in Choma.

#### **Outstanding needs w**

Although resources are sufficient to commence the operation, current funding is not enough to sustain the operation beyond November when access to food for those people living in Southern Africa is expected to grow increasingly more difficult.

*For further details please contact:*

- *Iain Logan, Federation Head of Operations, Phone: 41 22 730 49 84; Fax: 41 22 733 0395; email: logan@ifrc.org*
- *Richard Hunlede, Desk Officer/Nat'l Society Liaison, Phone: 41 22 730 43 14; Fax: 41 22 733 03 95; email: hunlede@ifrc.org*
- *Bernard Chomilier, Head of Logistics, Phone: 41 22 730 42 63; Fax: 41 22 733 03 95; email: chomilie@ifrc.org*
- *Denis McClean, Head of Media, Phone: 41 22 730 44 28; Fax: 41 22 733 03 95; email: mclean@ifrc.org*

- *Liz Franklin or Sarah Canna, Human Resources, Phone: 41 22 730 44 82/ 42 22; Fax: 41 22 733 0395;email: franklin@ifrc.com and canna@ifrc.org*

*Donors providing in-kind relief in response to large-scale emergencies are urged to contact the Federation's Logistics and Resource Mobilization Department to avoid any unnecessary delays in the clearance and delivery of emergency relief assistance.*

*All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*This operation seeks to administer to the immediate requirements of the victims of this disaster. Subsequent operations to promote sustainable development or longer-term capacity building will require additional support, and these programmes are outlined on the Federation's website.*

*For further information concerning Federation operations in Southern-Africa, please access the Federation's website at <http://www.ifrc.org> and the regional website at <http://www.southern-africa.ifrc.org>.*

John Horekens  
Director  
External Relations Division

Iain Logan  
Head of Operations  
Disaster Management and  
Coordination Division (DMC)

Southern Africa - food aid and humanitarian assistance						ANNEX 1
APPEAL No. 12/2002		PLEDGES RECEIVED			29.08.2002	
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>CASH</b>						
REQUESTED IN APPEAL CHF ----->				<b>89'285'274</b>		<b>TOTAL COVERAGE 19.4%</b>
AUSTRIA - RC		50'000	EUR	73'625	12.07.2002	
BRITISH - RC		172'500	GBP	396'077	31.07.2002	FOOD FOR ZIMBABWE
BRITISH - RC		25'000	GBP	57'403	01.08.2002	
BRITISH - RC		325'000	GBP	746'233	06.08.2002	FOOD
BRITISH - RC		50'000	GBP	114'805	01.08.2002	
CANADIAN - RC		100'000	CAD	96'130	31.07.2002	
CANADIAN - RC		495'000	CAD	475'200	22.08.2002	
CYPRUS - RC				5'014	22.05.2002	MALAWI RC SUPPORTING STARVING POPULATION
FINNISH - GOV/RC		1'000'000	EUR	1'464'600	27.08.2002	OF WHICH 100'000 EUR FOR TELECOM EQUIPMENT
GERMAN - RC		250'000	EUR	366'150	26.06.2002	BILATERAL
GERMAN - RC		450'000	EUR	659'070	26.06.2002	RELIEF DELEGATE, LOCAL STAFF, VOLUNTEERS
IRISH - GOVT		500'000	EUR	738'150	04.07.2002	
JAPANESE - RC		139'900	USD	206'213	14.08.2002	
KUWAIT - RC		5'000	USD	7'370	29.07.2002	
LIBYAN - RC				5'000	07.06.2002	
NORWEGIAN - RC				220'000	24.07.2002	
PRIVATE DONORS				1'963	05.08.2002	
PRIVATE DONORS		3'150	EUR	4'629	22.08.2002	
SWEDISH - GOVT/RC		3'000'000	SEK	483'600	16.05.2002	MALAWI, ZAMBIA, ZIMBABWE
SWISS - RC				38'190	05.07.2002	
TURKISH - RC		5'000	EUR	7'314	07.06.2002	MALAWI RC SUPPORTING STARVING POPULATION
SUB/TOTAL RECEIVED IN CASH				6'166'736	CHF	6.9%
<b>KIND AND SERVICES (INCLUDING PERSONNEL)</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SWISS - RC				65'000	05.07.2002	10000 BLANKETS, TRANSPORT/ INSURANCE
NORWAY - RC/GVT				10'984'036	24.07.2002	TRUCKS
AUSTRALIA	DELEGATE(S)			30'061		
GREAT BRITAIN	DELEGATE(S)			62'094		
NETHERLANDS	DELEGATE(S)			45'010		
SUB/TOTAL RECEIVED IN KIND/SERVICES				11'186'201	CHF	12.5%
<b>ADDITIONAL TO APPEAL BUDGET</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	