

FINAL REPORT



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

PALESTINE RED CRESCENT SOCIETY: CALL FOR SUPPORT

*Appeal No. MDRPS001
16 May 2007*

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in 185 countries.

In Brief

Final Report; Period covered: 1 May 2006 to 31 March 2007; Final appeal coverage: 69%.
[<click here to link directly to the attached Final Financial Report>¹.](#)

Appeal history:

- Call for Support letter issued in May 2006 for CHF 6,589,593 (USD 5,430,000) for 6 months.
- Due to the continuation of the international embargo, the original PRCS Emergency Appeal was revised till the end of December 2006 and the total budget increased; nevertheless the Call for Support budget was not changed.
- Disaster Relief Emergency Funds (DREF) allocated: CHF 250,000 (later returned to DREF).

This operation is aligned with the International Federation's Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

For further information specifically related to this operation please contact:

- *In occupied Palestinian territory: Younis Al Khatib, President, Palestine Red Crescent Society; email: Younis@palestinercs.org; phone: +970 2 240 6515/6/7; fax: +970 2 240 6518*
- *In occupied Palestinian territory: Ola Skuterud, Federation Representative, Federation Representative Office, Ramallah; email: Ola.Skuterud@ifrc.org; phone: +972 2 240 0485; fax: +972 2 240 0484*
- *In Geneva: Evgeni Parfenov, Federation Regional Officer, MENA Department, Geneva; phone 41 22 730 43 25; fax 41 22 733 03 95; email: Evgeni.Parfenov@ifrc.org*

¹ The budget indicated as CHF 4,628,965 in the attached final financial report is an adjustment based on the contributions received.

Palestine Red Crescent Society: Call for Support; Appeal no. MDRPS001; Final Report

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

For longer-term programmes in this or other countries or regions, please refer to the Federation's Annual Appeal. For support to or for further information concerning Federation programmes or operations in this or other countries, or for national society profiles, please also access the Federation's website at <http://www.ifrc.org>

Background and Summary

Following the Oslo peace accord in 1993 between the Israeli Government and the Palestinian Liberation Organization (PLO), the Palestine Red Crescent Society (PRCS) moved its headquarters into the occupied Palestinian territory (oPt). The society was in 1996 and 1999 mandated by the Palestinian Authority (PA) to provide Ambulance, Blood Transfusion, and Pre-Hospital Emergency Services in the territory as well as Secondary Health Care services to the Palestinian refugees in the Diaspora (Lebanon, Syria, and Egypt). With these commitments the society has for the last years been receiving substantial financial support from the Palestinian Authority to cover the salaries of a big number of its employees.

After the general elections in oPt on 25 January 2006 there was suddenly a new political situation in the territory, with Hamas forming the new Palestinian Government. However, this led the international donor community to impose an international financial embargo on the Palestinian Government, leaving the authorities in a sudden economical crisis, not able to fulfil its financial commitments. The monthly contributions from PA to the PRCS ceased immediately, and the society was all of a sudden in a situation where it could not any longer pay salaries to the majority of its employees. Seeking for desperately needed funding from the Red Cross and Red Crescent (RC/RC) Movement and other partners, the PRCS in April 2006 launched an Emergency Appeal for USD 7,943,400 to cover a six months period, from April to October 2006. This appeal, as was also supported by the International Committee of the Red Cross (ICRC), was soon supported by the International Federation of Red Cross and Red Crescent Societies (IFRC) through the **Call for Support** mechanism, launched in May 2006. As the embargo was still in place towards the end of these six months, the PRCS, in coordination with its partners, launched a revised appeal (USD 10,848,171) including the rest of the year.

The Call for Support mechanism established was developed as an alliance, with a Steering Committee comprising members from the donor societies, the ICRC, IFRC, and the PRCS. Donations should in principle be channelled through the Federation Secretariat and released to the society once a month, following a cash request from the PRCS based on the payrolls and foreseen administrative expenses. Nevertheless, also donations directly to the PRCS were received and became important in ensuring the continuity of the PRCS programme implementation. Monitoring of the activities as part of the appeal was undertaken with the support of bilateral delegates from the Netherlands Red Cross and Norwegian Red Cross, who were already present in the field.

As part of the RC/RC Movement response to the difficult financial situation of the PRCS, the ICRC, being the lead agency in oPt pledged a total amount of USD 3.9 million. In the meantime, a letter from the Secretary General of the IFRC was issued on 17 May 2006, requesting support from sister National Societies in the amount of USD 5,430,000 (CHF 6,589,593) to PRCS's Emergency Appeal. In response to this call, CHF 4,532,513 was received by the Federation and transferred to the PRCS, which amounted to 69% of the initial budget of the Call for Support (CHF 6,589,593). In addition, USD 1,747,921 (CHF 2,161,381) was directly donated to the PRCS.

Coordination

The Federation Representative office in Ramallah, throughout the year, has been supporting the PRCS with branch development, planning, reporting, appeal preparation, management and monitoring of the response from partners to the "Call for Support". As a consequence of PRCS deciding to be one of the pilot societies in the new

Palestine Red Crescent Society: Call for Support; Appeal no. MDRPS001; Final Report

concept of the Movement, the Operational Alliance, the Federation office has been supporting the development of this cooperation and coordination methodology.

The PRCS Emergency Appeal 2006 which was supported by the Federation Secretariat through the “Call for Support” mechanism, where most of the funding was channelled and managed through the Secretariat and the country delegation, was receiving donations from RC/RC members and other partners. This made it possible for PRCS to continue providing humanitarian services to the vulnerable people in the West Bank & Gaza Strip, and to the Palestinian refugees in Lebanon, Syria and Egypt. As the international financial embargo on the Hamas-led Palestinian government is still in place, creating serious challenges for all Palestinians including the PRCS, the Update of the Appeal 2006-2007 launched on 26 January 2007 has taken the situation into account when presenting the new budget.

Our Partners: The PRCS/Federation are collaborating with communities in all areas of the 21 branches and 7 sub-branches, 30 primary health centres, 18 rehabilitation centres, 27 villages with mobile health clinics, and through the 26 centres for psycho-social programmes, and the PRCS structures in the Diaspora. Cooperation is also with ministries, four United Nations (UN) and international non-governmental organisations (NGOs), nine participating national societies (PNSs) on bilateral basis, as well as the ICRC.

Analysis of the operation - objectives, achievements, impact

Goal: To ensure that the PRCS could continue providing its humanitarian services to the Palestinian people in oPt and the Diaspora.

Objective 1: To secure the continuation of PRCS hospital services.

Salaries were paid to 499 staff in the four hospitals in Hebron (Al-Muhtaseb Hospital), Tulkarem (PRCS Tulkarem Hospital), Gaza City (Al-Quds Hospital), and Khan Yunis (Al-Amal Hospital). Medical, surgical and disposable supplies were delivered to four PRCS hospitals, and operational running costs were paid for nine months. With the ongoing hostility and conflict, and the health personnel in hospitals of the Ministry of Health (MoH) on strike for longer periods of the year, the role the PRCS hospitals are playing in the overall provision of secondary health care services to the Palestinian population in West Bank and Gaza Strip is crucial.

Objective 2: To secure the continuing provision of Primary Health Care (PHC) services.

Owing to the payment of salaries to 114 employees of the PHC programme, the centres have been able to continue providing essential curative and routine diagnostic services from its 30 locations. The services include women health, child health, reproductive health, medical consultation, laboratory services, and dental services, in addition to regular home-based care services.

In addition, as a response to the adverse effects of the Separation Wall, separating tens of thousands of Palestinians who live between the wall and the border to Israel from access to health care services, the PRCS PHC programme has been able to run five mobile health clinics in 27 villages in the three districts of Qalqilia, Hebron and Jenin, with a population of around 70,000. These mobile clinics were providing immediate health care services, medical consultations, medical care and medicines for patients, as well as emergency services to around 15,000 people. Health promotion and other preventive services were provided in the 30 PHC centres.

Similar to the personnel of the MoH hospitals in oPt, also health personnel of the MoH PHC centres have been on strike for months of the year. This has again increased the importance of keeping the PRCS PHC programme up running.

Objective 3: To ensure the continuation of Emergency Medical Service (EMS) to the Palestinians in the oPt.

Palestine Red Crescent Society: Call for Support; Appeal no. MDRPS001; Final Report

The regular confrontations between the Israeli Defence Force (IDF) and the Palestinians have over the past months even increased the importance of maintaining the PRCS EMS programme running. PRCS ambulance personnel have almost on a daily basis been providing lifesaving services in areas where the human suffering of the conflict is huge. The national “101” EMS telephone number at the headquarters in Ramallah, in eight main stations and 23 substations in the West Bank, and in six main stations and one substation in the Gaza Strip, with an average of 44 vehicles, are receiving calls from around the oPt. In total 352 well trained staff and a big number of volunteers are on duty 24 hours a day. Thanks to the commitment of the ICRC, these services continued without any interruption.

Objective 4: To secure effective operational linkages between Disaster Management (DM) and other Departments.

Disaster Management at PRCS headquarters continued throughout the year to coordinate and link the most essential emergency services thanks to the core cost support for three of its staff through the Call for Support mechanism. The Emergency Response Unit (ERU), which consists of the Advanced Medical Post (AMP) and the Referral Services, is ready for deployment during emergencies. PRCS DM has maintained the three operation rooms in the West Bank (Ramallah, Hebron, and Nablus) and one in the Gaza Strip (Gaza city) in order to monitor and follow up the current emergency situation.

Rapid emergency assessment was conducted in coordination with ICRC, IFRC and Norwegian Red Cross, focusing on new vulnerabilities facing the Palestinian society, and implications for PRCS to continue providing services under the current situation.

Objective 5: To ensure the operational capacity of PRCS HQ to manage and coordinate PRCS essential services.

Core operational cost and salaries for 57 employees at PRCS HQ in Ramallah was secured, enabling the management and staff at the headquarters to manage, monitor, report and follow up on all PRCS programmes and services in the oPt and Diaspora, including operational capacity of essential services, procurement and management of supplies, in addition to management of logistics network.

Core operational cost and salaries for 329 employees at PRCS Gaza branch was secured, enabling the PRCS administration in Gaza to coordinate, monitor and follow up all PRCS programmes and services in this densely populated and highly volatile part of the oPt, including operational capacity of essential services, procurement and management of supplies, in addition to management of logistics network.

Objective 6: To secure regular delivery of primary and secondary health care services to Palestinian refugees in Lebanon in PRCS hospitals and PHC centres.

With PRCS being the only organization running hospitals for the Palestinian refugees in the Diaspora, the core operational cost and salary support for 1,455 employees received through the Call for Support mechanism has been of invaluable importance for the big Palestinian population in Lebanon, Syria, and Egypt. The financial support enabled the five hospitals in Lebanon, where technical and material support is provided by the Netherlands Red Cross, and the nine PRCS PHC centres to continue providing health care services in areas where such services are limited for the refugees and needs are great. Salaries of both Syria and Egypt PRCS branches were also secured, which made it possible for them to maintain the services they have been used to providing to Palestinian refugees in the two countries.

Objective 7: To secure the continuation of PRCS Rehabilitation programme from its centres for disabled children in the oPt.

Through the financial support for 204 employees in the Rehabilitation programme, the PRCS has maintained the operation of 27 rehabilitation centres and specialized units to continue the provision of rehabilitation programmes and services such as physiotherapy, occupational therapy, special education, vocational training, creative

Palestine Red Crescent Society: Call for Support; Appeal no. MDRPS001; Final Report

activities, assistive devices, hearing & speech services for the benefit of the population in the West Bank & Gaza Strip.

Objective 8: To secure the operational capacity of the Psychosocial Department at PRCS HQ to manage and coordinate the Psychosocial Support Programme (PSP).

The salaries of three staff from the management of the Psychosocial Department at PRCS HQ in addition to salaries of four of the PSP mobile clinic in Nablus were secured through the Call for Support mechanism, enabling the PSP mobile clinic to function, benefiting approximately 2,794 individuals from consultation, educational sessions and individual cases. The beneficiaries are in general suffering from mental disorders and are unable to travel to appropriate facilities, because of physical barriers such as the Separation Wall, closures, checkpoints and/or financial considerations. Moreover, the running costs (fuel, maintenance, insurance and communication) of both the mobile clinics were covered through this support, as well as the running costs (electricity, water, phone, and heating) of the PSP Department in the HQs. This enabled the continuation of the PSP and services to the targeted population.

The total number of employees supported through the Call for Support mechanism was 3,020. The estimated number of beneficiaries of the 2006 appeal is in the range of 1 million, of whom some 58% are females, 27% children, and 15% males.

[Final financial report below; click here to return to the title page.](#)

International Federation of Red Cross and Red Crescent Societies

MDRPS001 - PALESTINE CALL FOR ASSISTANCE

Final Report

Selected Parameters	
Reporting Timeframe	2006/05-2007/03
Budget Timeframe	2006/05-2007/03
Appeal	MDRPS001
Budget	APPEAL

All figures are in Swiss Francs (CHF)

I. Consolidated Response to Appeal

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
A. Budget		4,628,965				4,628,965
B. Opening Balance		0				0
Income						
<u>Cash contributions</u>						
<i>Belgium Red Cross (Flanders)</i>		155,900				155,900
<i>British Red Cross</i>		45,600				45,600
<i>Canadian Red Cross Society</i>		82,650				82,650
<i>Danish Red Cross</i>		39,490				39,490
<i>German Red Cross</i>		235,476				235,476
<i>Icelandic Red Cross</i>		125,720				125,720
<i>Japanese Red Cross Society</i>		321,000				321,000
<i>Libyan Red Crescent</i>		5,000				5,000
<i>Monaco Red Cross</i>		23,550				23,550
<i>Netherlands Red Cross</i>		965,878				965,878
<i>Norwegian Red Cross</i>		927,679				927,679
<i>Qatar Red Crescent Society</i>		221,032				221,032
<i>Swedish Red Cross</i>		1,312,000				1,312,000
<i>Switzerland - Private Donors</i>		10,990				10,990
<i>United Arab Emirates Red Crescent So</i>		60,547				60,547
C1. Cash contributions		4,532,513				4,532,513
<u>Reallocations (within appeal or from/to another appeal)</u>						
<i>Swedish Red Cross</i>		0				0
C3. Reallocations (within appeal or		0				0
C. Total Income = SUM(C1..C6)		4,532,513				4,532,513
D. Total Funding = B + C		4,532,513				4,532,513

II. Balance of Funds

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
B. Opening Balance		0				0
C. Income		4,532,513				4,532,513
E. Expenditure		-4,532,513				-4,532,513
F. Closing Balance = (B + C + E)		-0				-0

International Federation of Red Cross and Red Crescent Societies

MDRPS001 - PALESTINE CALL FOR ASSISTANCE

Final Report

Selected Parameters	
Reporting Timeframe	2006/05-2007/03
Budget Timeframe	2006/05-2007/03
Appeal	MDRPS001
Budget	APPEAL

All figures are in Swiss Francs (CHF)

III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation		
A							B	A - B
BUDGET (C)		4,628,965					4,628,965	
General Expenditure								
Travel			164			164	-164	
Professional Fees	24,333		36,900			36,900	-12,567	
Total General Expenditure	24,333		37,064			37,064	-12,731	
Federation Contributions & Transfers								
Cash Transfers National Societies	4,604,632		4,495,449			4,495,449	109,183	
Total Federation Contributions & Tr	4,604,632		4,495,449			4,495,449	109,183	
Program Support								
Program Support	0						0	
Total Program Support	0						0	
TOTAL EXPENDITURE (D)	4,628,965		4,532,513			4,532,513	96,453	
VARIANCE (C - D)		96,453					96,453	