

Operations update



International Federation
of Red Cross and Red Crescent Societies

Viet Nam: Floods and typhoons

Emergency appeal n° MDRVN006
GLIDE n° [FL-2009-000207-VNM](#)
Operations update n° 4
27 October 2009

Period covered by this Operations Update:

12-20 October 2009

Appeal target (current): CHF 5,571,176 (USD 5.47 million or EUR 3.67 million)

Appeal coverage: The appeal is 43 per cent covered to date, and 61 per cent covered with pledges in the pipeline. Funds are urgently needed to enable Viet Nam Red Cross to continue providing immediate humanitarian assistance to those affected by this disaster.

[<go directly to the updated donor response report, or here to link to contact details >](#)

Appeal history:

- The revised emergency appeal was launched 19 October 2009 for CHF 5,571,176 (USD 5.47 million or EUR 3.67 million) to assist 60,000 families (approximately 270,000 people) for 12 months.
- This emergency appeal was initially launched on a preliminary basis on 2 October 2009 for CHF 4,939,626 (USD 4.75 million or EUR 3.25 million) to assist 50,000 families (approximately 210,000 people) for 12 months.
- Disaster Relief Emergency Fund (DREF): CHF 314,064 (USD 324,167 or EUR 214,633) was allocated from the Federation's DREF to support the national society in initial emergency response.

Summary:

Currently, distribution of the 10,000 household kits is ongoing. Seven out of ten provinces have completed the distribution, while distribution in the provinces of Hue, Quang Ngai and Kon Tum will be completed by 5 November.

The Viet Nam Red Cross (VNRC) and the International Federation have agreed on rice allocation per province. The procurement process has begun with the assistance of the Federation logistics and procurement delegate. VNRC has confirmed the quality and standard for rice procurement, which will be carried out according to Federation standard procurement procedures.

The national society, the Federation and partner national societies continue to meet every week to update each other and exchange information on new developments and findings. In this reporting period, the International Federation reported on its joint mission with VNRC to the Kon Tum, Gia Lai and Hue provinces, while Spanish Red Cross shared their findings from the Da Nang and Quang Nam provinces. This information provides additional clarity on how to proceed with the operation and the areas that require priority attention at this stage.

It is proposed that the livelihood objective for the appeal within the four provinces will primarily consist of



Despite parts of the provinces still lying underwater and classrooms damaged, school continues for these children, who have to cross flooded areas and rivers to get there. Under this appeal, there is a call for life-vest school bags to help them better prepare for flood-related disasters. (Photo: Rozalla Iskandar/Malaysian SEA RDRT)

providing cash grants to empower the beneficiaries in utilizing these resources to address their most pressing needs. The national society has distributed cash grants before, and for this operation, will also be supported bilaterally by American Red Cross in conjunction with technical support from the Asia Pacific zone office in Kuala Lumpur. The American Red Cross recovery advisor is currently in Viet Nam, planning this cash programming with VNRC.

In terms of human resources, the operations manager and the logistics and procurement delegate arrived by 17 October and are now working directly with counterparts from the national society. This also heralds the departure of the field assessment and coordination team (FACT) operations manager from Norwegian Red Cross this week. The VNRC's on-site focal person is also now working on a full-time basis with the International Federation and partner national societies at the collective operations room on Federation premises.

The regional disaster response team (RDRT) member deployed for this operation continues to report on a daily basis from the field and together with VNRC team members, has visited the provinces of Thanh Hoa, Nghe An, Ha Tinh, Quang Binh and Quang Tri. This mission continues to garner information on needs and to monitor the distribution of household kits and water purification tablets to those affected by this disaster. The team is expected to return from the field on 25 October.

To date, support to this appeal has been received from American Red Cross, Australian Red Cross/Australian government, British Red Cross, Canadian Red Cross/Canadian government, Finnish Red Cross, Hong Kong branch of Red Cross Society of China, Japanese Red Cross, Republic of Korea Red Cross, Monaco Red Cross, Netherlands Red Cross/Netherlands government, New Zealand Red Cross/New Zealand government, Swedish Red Cross/Swedish government, and the United Arab Emirates Red Crescent. Contributions have also been received from the Italian government and USAID. Bilateral contributions have been received from: American Red Cross, French Red Cross, German Red Cross, Spanish Red Cross and Swiss Red Cross.

On behalf of Viet Nam Red Cross, the International Federation would like to thank all partners and donors for their quick and generous response to this appeal.

The situation

On 29 September, Typhoon Ketsana struck central Viet Nam with wind gusts of up to 160 km/hour. The typhoon swept through 12 provinces including Binh Dinh, Da Nang, Dak Lak, Gia Lai, Kon Tum, Lam Dong, Phu Yen, Quang Binh, Quang Nam, Quang Ngai, Quang Tri and Thua Thien Hue. It caused wide-spread destruction, with the provinces of Quang Nam and Quang Ngai the hardest struck, resulting in the evacuation of 103,123 households (some 356,790 people).

A general overview of the destruction reported is as follows:

Province	People			Damages			
	Deaths	Injured	Missing	Houses (units)		Agriculture (ha)	Rice lost (tonne)
				Destroyed	Damaged		
Binh Dinh	9	41	1	355	8,098	13,300	1,000
Da Nang	8	92	1	375	34,393	11,000	
Dak Lak	1	9	0	40	3,014	18,207	
Gia Lai	1	6		182	3,793	9,210	
Ha Tinh	5	5		7	5,406	2,112	
Thua Thien Hue (Hue)	15	59	3	375	34,393	3,550	720
Kon Tum	50	13	2	409	1,312	8,585	
Lam Dong	2	14		22	192	75	
Phu Yen	1	0	0	47	239	7,831	
Quang Binh	2	11	0	30	31,577	2,056	1,020
Quang Nam	30	220	3	15,200	231,377	11,000	12,760
Quang Ngai	36	357		4267	68,765	9,010	22,623
Quang Tri	10	33	2	418	51,005	7,908	870
Total	170	860	12	21,727	473,564	103,844	38,993

Source: CCFSC Viet Nam dated 15 Oct 2009

The VNRC is already engaged in the distribution of household kits provided with the support of the disaster relief emergency fund (DREF).

Coordination and partnerships

Coordination meetings to help ensure support for VNRC is made in a smooth holistic manner are held weekly on Tuesdays and chaired by the International Federation. It is anticipated that VNRC will take over the lead role beginning next week. Also, VNRC, the Federation and partner national societies including American, French, German and Spanish Red Cross are working together to gradually harmonize VNRC's guidelines on distribution such as beneficiary criteria, the organization of community/village meetings, selection of distributions and other relevant issues.

With the support of the International Federation, VNRC will set standard specifications for relief goods and allocations to guide all Movement partners in all future operations.

Red Cross and Red Crescent action

Overview

The Viet Nam Red Cross (VNRC), supported by the International Federation and partner national societies, is engaged in full operation mode. Distributions in the field are taking place everyday, and more detailed information is available [here](#).

American Red Cross will support VNRC in livelihood support of those affected through a cash grants programme. While this is being undertaken on a bilateral basis with the Vietnamese national society, it will be implemented under the livelihood support component of the International Federation appeal framework

Red Cross teams returned from the field early this week with more information garnered from damage and needs assessments, providing a clearer picture of the situation in the areas presumed worst affected by the typhoon and floods. It was confirmed that areas in several provinces are still under flood waters including the Hai Lang and Dkrong districts of Quang Tri province.

The Federation disaster management manager visited the Kon Tum, Hue and Gia Lai provinces from 13-16 October together with VNRC. Local communities are working in the aftermath of the typhoon and flooding with the aid of local contributions and some bilateral distributions. Red Cross staff at these chapters average less than 10 per chapter, and their time is stretched as they are required to travel across areas that have encountered severe damage in order to connect with isolated communities, assess needs and damage, or assist in the distribution of relief goods. Also, even with the arrival of relief supplies, these chapters have limited funds for transport costs, monitoring and reporting activities. While clearer guidance from the national headquarters is forthcoming, the determination of needs and the analysis of ongoing activities are necessary to help facilitate smoother operations.

In Hue province, the water treatment unit continues its operation under the care of Red Cross chapter staff trained by a water and sanitation expert seconded by Australian Red Cross. The unit runs for three hours in the morning and another three in the afternoon, providing 1,000 litres per hour. Its primary water source is from an open well in Dong Luu village, and provides clean water for some 3,330 people in the villages of Dong Tru and Dong Hai.

In Gia Lai, there is a comparatively well-equipped chapter with nine full-time staff and two part-timers. However, access to the damaged areas remains difficult. Up to 926 people have been affected by the typhoon in Bar Maih commune in Chu Se district. In this district, 28 houses have collapsed and 1,343 others with roofs blown away. A total of 8,433 people in 1,373 households are affected; of these, 886 households live below the poverty line. The chairperson works actively and closely with local authorities, submitting weekly reports to the People's Committee on activities carried out and plans for the next steps. However, a wider sharing of current information with the VNRC national headquarters and the International Federation is needed to better optimize available resources in the country.

The distribution of 200 household kits supported by VNRC HQ has been planned in the Bar Maih and H'Bong communes (Chuse district), and the Lamor, LaTor and LaPia communes of ChuProng district.



Despite flood waters, farmers continue salvage what is left of their harvest. (Photo: Rozalla Iskandar/Malaysian SEA RDRT)

In Kon Tum province, access to affected communes has been greatly hampered in the wake of landslides and mud and debris left behind by flood waters. Most of the Red Cross chapter staff members are in the field. While some figures on damage and needs are available, these are not comprehensive at the moment, as information continues to be garnered in the field. However, 500 household kits have been distributed to 500 families in the Turmrong district: 300 families in Ngoc Yeu commune, 50 families in Van Xuoi commune, and 150 families in Dakrong commune. A further 1,280 kits is planned for distribution by the chapter in the coming week. It is also noted that the Red Cross chapter seeks clarification on the coverage of transport and logistics costs as it has limited funds for this purpose. As local relief contributions are transported directly to distribution points, it is important the VNRC headquarters and the International Federation take this into account when planning transport and distribution of relief supplies.

In these provinces, there has been insufficient volunteer aid given the volume of work that needs to be done. In Hue, it was not clear that the people working in distribution were Red Cross volunteers, while in Kon Tum, there was no well-defined established volunteer management system in place. Community members were also greatly occupied with daily wage-earning activities, collecting firewood and timber to rebuild or reinforce their

shelters, or clearing debris and mud from the floods. The long arduous journey from the commune to relief distribution points also required time that people needed to clean and re-establish their living areas.

In Hue and Quang Tri, some bilateral relief distribution by Save the Children is also being carried out with the cooperation of VNRC.

From 13 to 16 October, Spanish Red Cross representatives in-country visited the provinces of Da Nang and Quang Nam to meet with the Red Cross chapters and local authorities at province, district and commune levels, and community members themselves in order to gauge the situation.

In Da Nang's Hoa Bac and Hoa Lien districts, eight deaths were reported and further 92 people injured. Damages were high for these small communities wherein 283 houses had completely collapsed and a further 92 sustained heavy damage. Up to 1,798 houses had their roofs blown off and another 6,194 roofs partially damaged. Some 26,142 houses sustained significant flooding. In terms of agriculture, up to 106 hectares of rice fields and 103 hectares of other farmland were flooded. Damages to aquaculture spread across 72 hectares while livestock losses were counted at 5,755 animals.

Also in Da Nang's Hoa Vang district, the Hoa Bac commune, considered among the poorest and most vulnerable communes, suffered heavy losses. Comprising a largely ethnic minority population, Hoa Bac consists of seven villages of 856 households or some 2,865 residents, the majority of whom are farmers. Up to 29 houses were reported completely destroyed and another 69 having lost their roofs. As many as 49 hectares of rice harvest have been lost, portending a possible serious shortage of food in the upcoming months. While schools and kindergartens have begun classes once again, there still exists the work of cleaning and rehabilitating living and public areas for the community. Priorities for this commune include rice/food, rice seedlings and toolkits for household repair.

In Hoa Lien commune which consists of 13 villages or some 3,205 households (or 12,285 people), 56 homes were completely flattened while 257 had their roofs blown off and 1,505 others had their roofs partially damaged. Hoa Lien has an estimated 848 poor households with 51 suffering extreme poverty. Most of the 547 hectares of the rice harvest has been lost with seven hectares completely buried under mud. At least 43 tonnes of rice have been lost. In community buildings, 18 kindergarten classrooms were destroyed, but schools have now re-opened and are being repaired with government aid. Priorities for this commune include rice/food, rice and vegetable seedlings, clothes, blankets, kitchen sets and stationery for school children.

To date, the joint field visit by VNRC and the Federation regional disaster response team (RDRT) representative has now crossed the provinces of Thanh Hoa, Quang Binh, Nghe An, Ha Tinh and Quang Tri. Destruction of livelihoods is highly visible with farmlands under water or blanketed by mud. Clean water sources are badly affected, but through coordination with the ministry of health, wells are undergoing treatment and communities

have receive water purification solutions from the government and water purification tablets through Federation assistance. Household kits have also been distributed to the community through Red Cross district and commune members.

Other UN agencies and international organizations are also working to provide relief in Da Nang and Quang Nam provinces. Coordination among the VNRC, International Federation and partners in the field continues.

Progress towards objectives

The arrival of the operations manager and the logistics and procurement delegate has helped the operation gain pace in coordination and implementation. Support and coordination assistance from the field assessment and coordination team (FACT) operations manager from Norwegian Red Cross has been invaluable in helping initiate coordination between the VNRC and the International Federation in this operation. These activities have also included meetings for cooperation and collaboration between partner national societies in-country, and facilitated working together with VNRC. Emphasis has also been laid on the tools used by the FACT for assessment, implementation and monitoring to help aid the progress of the operation. The FACT operations manager worked closely with the head of the Federation country office and the staff of VNRC.

Clarification of roles and responsibilities of the VNRC staff working closely with the Federation and partners at the operations room on Federation premises is currently being finalized for a better understanding and allocation of work in this operation.

Relief distributions (food)	
Objective: Provision of 10kg of rice per person for 50,000 families (210,000 people) for one month in Quang Nam, Quang Ngai, Kon Tum, Thua Thien Hue, Da Nang, Dak Lak, and Quang Tri by end-February 2010 ¹ .	
Expected results	Activities planned
210,000 people (50,000 families) who have lost basic income and crops during the floods have received food assistance.	<ul style="list-style-type: none"> • Training on needs assessment, selection of beneficiaries, relief distribution. • Identification of beneficiaries through criteria agreed upon between the national society and the local communities. • Procurement of rice following International Federation procurement standards. • Organization of transport to the distribution points. • Organization of the various distributions by the local chapters concerned. • Distribution of rice with a proper recording system. • Monitoring, evaluation and reporting.

The selection of beneficiary provinces is based on the population size of each province, and on the degree of damage sustained by the respective provinces in general, as well as the destruction of food crop harvests and farmlands which will take time to be rehabilitated sufficiently to allow re-planting of crops. Also taken into consideration is the provision of rice from the government, sources external to the Red Cross Red Crescent Movement such as local and international organizations, and from bilateral partners of VNRC.

Following the provinces' request to the central government for a total 24,000 tonnes of rice, the government has pledged the release of 10,000 tonnes of rice which is currently being distributed in part.

To ensure equitable distribution to unassisted vulnerable groups, the International Federation and VNRC have agreed to support the provision of rice to the provinces listed below. Procurement of rice according to International Federation procurement standards is already being carried out with the support of the logistics and procurement delegate from Swedish Red Cross. This delegate will also provide support to partner national societies in procurement of relief supplies in order to facilitate a holistic approach in this effort, to ensure

¹ Subject to available funding

duplication does not occur and to generally promote a smoother coordinated effort among all Red Cross Red Cross Movement partners working in this operation.

Distribution will be carried out in the following ten provinces:

Province	Rice (tonnes)
Thanh Hoa	150
Nghe An	150
Ha Tinh	150
Quang Binh	200
Thua Thien Hue	300
Da Nang	100
Quang Nam	500
Quang Tri	150
Dak Lac	200
Gia Lai	200
TOTAL	2,100

This distribution is planned for implementation from December 2009 through January 2010. Scheduling is still being drawn up and distribution dates will be confirmed.

Discussion on the quality standard of rice procured by Red Cross partners through VNRC also took place. In this operation, it has been agreed across the board that rice with a 25 per cent broken margin will be the current standard. The International Federation will continue to work with VNRC to clarify rice quality standards for rice procurement in future operations.

More information on the progress of this procurement and subsequent distribution will be provided when available in forthcoming operations updates.

Non-food items

Objective: By end of January 2010, 10,000 families (40,000 people) in the affected areas in the 12 provinces of Quang Nam, Quang Ngai, Kon Tum, Thua Thien Hue, Da Nang, Dak Lak, Quang Tri, Quang Binh, Binh Dinh, Gia Lai, Lam Dong and Phu Yen will receive one basic household kit composed of: cooking and kitchen utensils, one mosquito net, two blankets, one 10-litre water bucket and one 40-litre water plastic container. The provision of these items aims to meet the immediate needs of the affected families to enable them to return to everyday life as quickly as possible.

Expected results	Activities planned
The immediate needs of non-food items for 10,000 affected families are met to enable them to return to everyday life as quickly as possible.	<ul style="list-style-type: none"> • Training on needs assessment, selection of beneficiaries, relief distribution. • Identification of beneficiaries using criteria agreed between the national society and the local communities. • Procurement of items for the basic household kits following International Federation procurement standards. • Training of beneficiaries on using relief items. • Organization of the transport and distribution system for the basic household kits by each of the local chapters concerned. • Distribution of basic household kits with a proper recording system. • Monitoring, evaluation and reporting.

The distribution of Federation-funded household kits under this appeal was begun on 30 September and is scheduled for completion by 5 November. Support of household kits through the International Federation DREF funding and emergency appeal is as follows:

Province	Allocation plan	Already distributed	Date of completion	To be distributed	Date of completion (estimated)
Thanh Hoa	1,200	1200	17 Oct		
Nghe An	1,000	1000	18 Oct		
Ha Tinh	600	600	25 Oct		
Quang Tri	500	500	23 Oct		
Quang Binh	1,200	1200	20 Oct		
T T Hue	720	220	3 Oct	500	29 Oct
Da Nang	500	500	4 Oct		
Quang Nam	500	500	5 Oct		
Quang Ngai	1,500	500	5 Oct	1000	5 Nov
Kon Tum	2,280	500	5 Oct	1780	5 Nov
Total	10,000	6,720		3280	

Water and sanitation

Objective: By end of September 2010, support will have been provided to up to 7,500 families (31,500 people) with no or limited available means to restore or rehabilitate their water and sanitation facilities. The provision of appropriate hardware will be linked to relevant hygiene promotion campaigns and awareness-raising.

Expected results	Activities planned
<p>7,500 families (31,500 people) will be provided with appropriate clean water facilities.</p> <p>15,000 people will be trained on how to treat the water at home during emergency periods.</p> <p>One water treatment unit will provide clean water for up to 5,000 people per day for 30 days.</p>	<ul style="list-style-type: none"> • Identification of beneficiaries with destroyed/damaged water and sanitation facilities, through community participation. • Hygiene promotion activities focusing on personal hygiene, sanitation and safe water for targeted populations. • Provision of potable drinking water from the national society's water treatment unit. • Procurement of needed materials/equipment following International Federation standards. • Provision of water collection containers (in household kits). • Provision of household water treatment equipment through the distribution of water purification tablets. • Production and dissemination of hygiene promotion materials on malaria, dengue and influenza. • Training of Red Cross staff and volunteers on monitoring and evaluation following the agreed model and standards. • Training of Red Cross staff and volunteers on hygiene promotion and proper hygiene practices. • Training beneficiary families on how to treat water during emergency periods. • Monitoring, evaluation and reporting.

Procurement of 7,500 water storage tanks, each of a 500-litre capacity, will start beginning November.

The water and sanitation component of this appeal will more explicitly link into existing health initiatives in-country, to work towards a more holistic approach to addressing vulnerability in this regard. Activities will

include the dissemination of information, education and communication (IEC) materials on hygiene promotion and prevention of communicable diseases (such as H1N1 as elaborated in the H2P programme and build on the existing community-based health and first aid programme) between November 2009 and February 2010.

The wider health and sanitation needs will be covered by local authorities and the local people's committees have been mobilized to address waste disposal and promote environmental safety.

Livelihood support	
Objective: By end of January 2010, 5,000 families (21,000 people) in the areas worst affected, who have lost their homes and/or crops and other means of income, have a viable source of income.	
Expected results	Activities planned
5,000 households (21,000 people) have improved means of livelihood	<ul style="list-style-type: none"> • Conduct household and livelihood needs and capacity assessments. • Scope the capacity of VNRC and the International Federation to deliver a variety of livelihood initiatives such as cash grants, cash-for-work and other recovery initiatives for vulnerable families to reinforce economic and social security. • Develop beneficiary targeting strategy and registration system with communities to deliver intended assistance. • Provide support to the most vulnerable groups for restoration and alternative livelihood options. • Distribute resources according to plans emanating from livelihoods assessments linked to shelter assistance. • Monitor and evaluate the activities and provide reporting on distribution.

American Red Cross is working together with the International Federation and has confirmed bilateral support to VNRC for livelihoods rehabilitation through cash distribution under this objective of the emergency appeal. The objective is increased to cover 6,900 families (34,500 beneficiaries) who are from highly vulnerable groups in the areas most affected by the typhoon.



Visible impact of Ketsana in an area where 98 per cent of the rice and crop harvests have been destroyed by mud and flood waters: livelihoods rehabilitation will be carried out through community-based outreach to help rebuild income-generation activities. (Photo: Rozalla Iskandar/Malaysian SEA RDRT)

Community-based outreach will be the prime mechanism for delivery, working through local Red Cross chapters with community members to identify these vulnerable groups within their own communities. At present, the provinces of Quang Nam, Quang Ngai in central Viet Nam, and Gia Lai and Kon Tum in the central highlands have been selected for this programme. Working with VNRC with its long experience of livelihoods support, American Red Cross also participates in the People's Committee coordination meetings to facilitate this programme.

Shelter

Objective: By end of September 2010, 1,000 families (4,200 people) in the areas worst affected, will be supported to re-construct their homes with access to water and sanitation facilities.

Expected results	Activities planned
<p>1,000 families / households (4,200 people) are supported to repair their house structures and supported with the installation of appropriate water and sanitation facilities.</p>	<ul style="list-style-type: none"> • Deployment of trained local VNRC staff and volunteers to carry out beneficiary selection, including dissemination of self help programme. • Identification of villages and beneficiary selection for VNRC assistance. • Public notification of assistance to beneficiaries to ensure community acceptance. • Procurement following International Federation standards and distribution of locally appropriate shelter materials, tools and guidance to improve the privacy, repair damages and collectively maintain the premises. • Training beneficiary families on safe and resilient shelter construction and design together with appropriate water and sanitation. • Reconstruction of new houses providing a 'core unit' or provision of resources and technical assistance. • Monitoring and evaluation and reporting of the rehabilitation of damaged houses.

The implementation of the shelter component under this appeal is contingent on the availability of funding.

To build on past experience, a shelter expert will arrive in Hanoi within the next few weeks to further discuss with VNRC, the International Federation and partners how to proceed to this end as this constitutes a longer-term objective for VNRC.

Disaster risk reduction

Objective: By end-June 2010, up to 30,000 youth and school children will be equipped with knowledge and materials to better prepare them in the event of typhoons and floods.

Expected results	Activities planned
<p>Up to 30,000 children at primary and secondary schools are trained in disaster risk reduction measures by June 2010.</p> <p>Up to by 1,000 school teachers are trained in disaster risk reduction measures.</p>	<ul style="list-style-type: none"> • Selection of schools worst affected by Typhoon Ketsana and subsequent floods. • Printing of training and promotional materials on disaster risk reduction. • Training of VNRC volunteers in DRR. • Provision of training and materials on disaster risk reduction to teachers. • Provision of disaster risk reduction training and materials to children by teachers. • Sharing of experiences of typhoon Ketsana by children and youth with their peers. • Monitoring, evaluation and reporting of activities.

<p>Up to 9,000 life-vest school bags² for children who go to school on a daily basis by crossing rivers/streams and flood-prone areas by June 2010.</p>	<ul style="list-style-type: none"> • Identification of beneficiaries. • Procurement of 9,000 life-vest school bags following International Federation standards. • Distribution of the life-vest school bags. • Demonstration and teaching of children on how to use the life-vest school bags. • Monitoring, evaluation and reporting of activities.
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This component has been added following field assessments and requests from communities to enhance disaster risk reduction and preparedness, especially for youth and children. It builds on the ongoing preparedness programme of VNRC, which is key to reducing disaster risks for communities during the annual typhoon season. This is focused particularly among young people and children, and will contribute to building community resilience. It will give youth and children in the areas impacted by Ketsana, a venue to share their experiences of the disaster in a safe and familiar environment.

Institutional capacity building	
<p>Objective: The operation will contribute to the ongoing organizational development and capacity building of VNRC in a manner which leaves behind a stronger set of skills and capacities at headquarters and branch levels.</p>	
Expected results	Activities planned
<p>By the end of the operation, VNRC staff and volunteers are provided with relevant on-the-job training skills to carry out assessments, programme implementation, and monitoring and evaluation.</p>	<ul style="list-style-type: none"> • Briefing and coaching of VNRC volunteers, staff and branches on needs assessments, implementation, monitoring and reporting skills. • Organization of coaching and mentoring of specific volunteers and staff in project management and human resource development skills. • Carrying out of evaluation and documenting lessons and recommendations for further strengthening internal VNRC systems and procedures to strengthen future operations.
<p>Systems and procedures will have been strengthened to enhance efficient financial resource mobilization, procurement, reporting, and communications leading to public appreciation of VNRC.</p>	<ul style="list-style-type: none"> • Existing finance systems will be enhanced to enable efficient recording of rapidly scaled up donations and reporting back to local and international donors. • Procedures for procurement of relief items will be strengthened. • Communications capacity will be scaled up through coaching and mentoring of VNRC counterparts to increase visibility, understanding, and support to VNRC's role.

The logistics and procurement delegate is working closely with VNRC procurement staff to provide technical support in International Federation procurement procedures and standards. Assessments are also being done by the delegate in order to build a proposal for VNRC capacity building in logistics and procurement. This proposal is expected to include components on procurement, warehousing, fleet management and chain supply management. With support also forthcoming from Spanish Red Cross for this initiative, this assessment will be carried out by the Federation and used as a tool to implement capacity building in a way that best suits the VNRC.

The operations manager is also working in collaboration with the VNRC on-site focal point on guidelines for needs assessment, criteria for the selection of beneficiaries, monitoring, evaluation and reporting, based on those already used by the national society. The objective of this exercise is to develop brief and user-friendly

² These life-vest school bags convert into life-jackets should a child carrying one e.g. fall into deep water on the way to school. These life-vest school bags will be procured following proper standards and procedures to ensure their quality and suitability prior to procurement.

checklists and kits that will help facilitate requirements of multiple parties in operations; in this case, American Red Cross, French Red Cross, German Red Cross, Spanish Red Cross and the International Federation.

Further proposals for capacity building will be considered following more assessments as this operation continues.

Logistics

To date, there has been no request for the international mobilization of relief items and as such, no mobilization table has been opened for this operation. Items included in the appeal are available in-country and will be procured locally following Federation international procurement standards and quality control. The logistics and procurement delegate from Swedish Red Cross is presently working closely with VNRC counterparts in the procurement of rice and household kits, water storage tanks and life-vest school bags. The delegate will also work in support of partner national societies in the procurement of goods for this operation.

Communications – advocacy and public information

The VNRC will continue to be supported by the Asia Pacific zone office in Kuala Lumpur and the Southeast Asia regional office in Bangkok to ensure it retains international visibility for the work of its volunteers as well as its prominent position in terms of nationally coordinated disaster response. Updated news stories and reports will continue to be available on the Federation [website](#).

Viet Nam will also participate in the regional production of a video on disasters in the Asia Pacific zone entitled “Early recovery after four disasters.” Budget allocations have also be made for external communications support including production and distribution of media items.

The International Federation also helps support VNRC through regular reporting and operation updates on the Federation [website](#).

How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation’s activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation’s mission to “improve the lives of vulnerable people by mobilizing the power of humanity”.

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

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Please send all pledges of funding to zonerm.asiapacific@ifrc.org
 - Jeremy Francis, regional logistics coordinator, phone: +6012 298 9752, fax: +60 3 2168 8573, email: jeremy.francis@ifrc.org

[<click here to return to the title page>](#)

No.	Province	Support from the VNRC HQ			Support through IFRC					German Red Cross					
		Emergency relief			On-going activities					Distribution next week	Procurement started				
		Cash (in VND dong/million)	Household kits (batch 1)	Household kits (batch 2)	Household kits	Water purification tablets (satches)	Manual on water treatment in emergency	Food parcel	Rice		Household kits	Water storage tank	House repairment kits	Jerry can for drinking water	Water purification tablet
Stt	Implementing date	Distributed on 29/9/09	Distributed on 29/9/09	Distributed on 1/10	On-going distribution	On going distribution	Printed	Procured by chapters and on-going distribution							
1	Thanh Hóa	50			1,200	1,200	1,200	1,200	150						
2	Nghệ An	50			1,000	1,000	1,000	1,000	150						
3	Hà Tĩnh				600	600	600	600	150						
4	Quảng Trị	50	200		500	500	500	500		2,000	30	130	400	400	300
5	Quảng Bình	50	200		1,200	1,200	1,200	1,200	200	1,000	30	120	300	500	300
6	TT Huế	100	280		720	500	500	500	300	1,000	40	80	300	500	400
7	Đà Nẵng	100			500				100						
8	Quảng Nam	100			500				500						
9	Quảng Ngãi	100	200	300	1,500										
10	Bình Định	50	200						150						
11	Phú Yên	50	200												
12	Đắk Lắk	50		200					200						
13	Kon Tum	150			2,280										
14	Gia Lai	50		200					200						
15	Lâm Đồng	50		200											
16	Cà Mau														
	Total	1,000	1,280	900	10,000	5,000	5,000	5,000	2,100	4,000	100	330	1,000	1,000	1,000

No.	Province	Swiss Red Cross					Spanish RC	French Red Cross (ECHO)		
		MoU signed					Informed VNRC	Final MoU is under finalization for signature		
Stt	Implementing date	Rice (ton)	Life-vest school bag	House repairment kits	Household kits (imported)	Food parcels	Selecting relief items	Rice (ton)	Household kits	Plastic sheeting
		Distributed	under production	13 - 20/10 shipment arrives in Vietnam	14 - 20/11 shipment arrives in Vietnam	Chapters procures and distributes	Survey is on-going to prepare for proposal			
1	Thanh Hóa									
2	Nghệ An		500							
3	Hà Tĩnh		500							
4	Quảng Trị	60	500							
5	Quảng Bình		500							
6	TT Huế	42	500							
7	Đà Nẵng			150						
8	Quảng Nam			200						
9	Quảng Ngãi			200				610	2,000	3,500
10	Bình Định			150				250	1,000	2,000
11	Phú Yên			150						
12	Đắk Lắk									
13	Kon Tum			230	550	550		150	1,200	1,500
14	Gia Lai							100	800	1,000
15	Lâm Đồng									
16	Cà Mau		500							
	Total	102	3,000	1,080	550	550		1,110	5,000	8,000