

# PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## CENTRAL EUROPE

15 April 2002

*Appeal No. 01.52/2001*

*Appeal Target Revised budget CHF 5,322,582*

*Programme Update No. 3; Period covered: November - December, 2001; last Programme Update (no. 2) issued 31 December, 2001*

### *“At a Glance”*

*Appeal coverage: 47.4% against the current (official) appeal budget; over 94% against the revised (internal) operational budget.*

*Related Appeals: Hungary, Romania Floods, Bosnia Floods, Poland Floods*

*Outstanding needs: N/A*

The fifteen countries covered by the Budapest Regional Delegation represent a large and varied territory. It is a region with marked diversity in terms of history, culture, population and economic development. The humanitarian context is equally complex; for many it is characterised by poverty, armed conflict, hunger, disease and natural disaster, while others enjoy a high and secure standard of living.

Yet amidst such great diversity, common regional issues are also emerging. There is the spread of HIV/AIDS and other infectious diseases, population movement, and a range of seasonal disasters. Membership in the European Union for up to ten of the region's countries is also raising questions and concerns.

Working within a fragile political and economic balance, many Red Cross/Red Crescent national societies are involved in reviewing their



*The International Federation of the Red Cross, through its Regional Delegation in Budapest (established in 1992), supports and assists the following Red Cross national societies: Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Federal Republic of Yugoslavia, Former Yugoslav Republic of Macedonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia.*

roles and activities. Their goal is to more firmly establish themselves in civil society, with a clear mandate that includes defined responsibilities and priorities in an increasingly competitive nonprofit sector.

### Some Quick Facts About Central Europe

- ◆ Approximately 130 million people
- ◆ 20-30% of population living below the poverty line
- ◆ massive flooding problems (often cross-border)
- ◆ deteriorating quality of life for many vulnerable people
- ◆ less government funding available to meet social and health needs
- ◆ re-emergence of diseases such as tuberculosis / HIV/AIDS problems
- ◆ Inter-ethnic strife in some areas
- ◆ Profound legal, political and economic changes

The last quarter saw considerable staff movement. An event impacting the entire delegation occurred in September, when the Head of the Regional Delegation left for a new Secretary of the Standing Commission. While waiting for a new Head of Delegation to be appointed, the Disaster Preparedness delegate was appointed Acting Head. The OD programme also saw the end of contract for two delegates, while a third was transferred to the Yugoslavia delegation. In addition, September saw the arrival of a new Head of the Regional Financial Unit.

Otherwise, two major activities were the focus of work for the delegation during this period: the preparation of the Appeal for 2002-03, and its presentation at the Partnership meeting at the end of November. The Partnership meeting is something new in the regional context. Previously the presentations had been done during so called PNS meetings or donor conferences. This year, all National Societies in the region participated, together with the Partnership National Societies. This new set-up proved to be very successful. The appeal received a better and broader presentation, and in addition the meeting provided an excellent opportunity for the exchange of views regarding future regional co-operation. With regards to the appeal process, and new for this year, was the fact that the Regional Delegation prepared and finalized the appeal, contrary to previous years when the Geneva secretariat had done the final touches.

Another area which required particular attention during this period were the discussions regarding the future of the OD programme. The programme will definitely need restructuring. Financial constraints were also an area of concern, affecting many programmes, but especially OD and Humanitarian Values.

Much activity occurred in the area of Disaster Response, where an overall improvement in the relief situation has been noted. The delegation also played a key role in Disaster Preparedness, and was heavily involved in the Stability Pact. Health and Care continued with a range of activities across the region, while the Humanitarian Values programme had some impressive firsts, such as publishing a national language edition of the Bridge. OD saw the acceptance by some national societies of new programmes, while Youth kept up a busy schedule, involving participants from across the region. The Regional Logistics Unit continues to run smoothly, and the Human Resources department is making steady and encouraging progress. Planning and Reporting is gaining good momentum, while the Regional Finance Unit has taken on a broad range of responsibilities.

The close of the year sees the Regional Delegation on a steady footing. After a year which saw many changes, new ways of working, quick action on lessons learned and a series of adjustments, the delegation is on solid ground for 2002.

### ***Disaster Response/ Population Movement***

#### ***Croatia/Bosnia and Herzegovina/FR of Yugoslavia***

A busy quarter saw a wide range of activities carried out. This included meetings, training sessions, co-ordination and other activities. Co-operation was established and maintained with various governmental bodies, other international organizations and Red Cross partner national societies. The Population Movement Programme budget was revised down from SFr 5,518,122 to SFr 1,145,912.

### **Regional/sub-regional**

**Objective 1:** *To create regional mechanisms to address population movement issues, emphasising the NS role pertinent to so-called “durable solutions” in Croatia, BiH, and FR Yugoslavia.*

The Yugoslav Red Cross Population Movement co-ordinator, together with the IFRC representative, visited the Croatian Red Cross. The aim was to receive a briefing regarding the ongoing activities of the Croatian Red Cross (CRC), as well as to identify potential points of convergence. In line with this, a meeting was held with the Deputy Executive President. In addition, the visitors were taken into the field to see instances of VOLREP activity in place, as well as to meet CRC field staff. Additional meetings with UNHCR and IOM completed the initial overview picture of the repatriation situation in Croatia.

During the Budapest Partnership meeting, the Yugoslav and the Croatian Red Cross conducted a meeting which touched upon an initiative from the YRC PM Coordinator regarding a cross-border information network. The PM Delegate also attended the “Reach-out Refugee Protection” training which was held in Amman.

**Objective 2 :** *To mobilize and coordinate international support for the programme.*

In all three countries regular meetings were held with the relevant stakeholders in the field of population movement. During November and December, a Netherlands Red Cross Consultant, carried out an evaluation mission in Croatia and identified potential missions in FRY and BiH. The mission aimed to identify needs activities in Croatia, FRY and BiH that can be supported by the Netherlands Red Cross in 2002-2003.

**Objective 3:** *Raising awareness of Population Movement problems and issues-over a wider region with a regional perspective.*

Five grassroots PM workshops were held from September to December 2001 (three in Croatia and two in BiH). They were organized for the Red Cross branches and local authorities, in close cooperation with the respective governmental bodies, UNHCR and IOM.



**Objective 4:** *Sharing of experience and knowledge within the region.*

(see under networking below)

## Croatia

**Objective 1:** *To establish a Population Movement Unit at the Croatian Red Cross through the recruitment of a PM Coordinator as a focal point for all the CRC activities pertinent to population displacement.*

The PM Unit was established within the Croatian Red Cross in August/September 2001, when a PM Coordinator was officially appointed.

**Objective 2:** *To establish a legal base for the CRC in dealing with Population Movement issues.*

The new law regarding the Croatian Red Cross passed before Parliament on the 12th of October. This is viewed as beneficial for future Red Cross roles and activities in the country, including those related to displacement. Provisions related to the Croatian Red Cross role in assisting refugees, displaced persons and returnees are being analysed. Similarly, negotiations are underway with UNHCR regarding the legal basis for the CRC in the law on asylum currently under preparation. This issue is being addressed through ongoing dialogue between the CRC and the government.

**Objective 3:** *Networking*

The Netherlands Red Cross consultant and Croatian Red Cross staff undertook a joint evaluation mission during the months of November and December, with the objective of evaluating project performance, impact and effectiveness. It was also of particular concern to assess the post 2001 vulnerability among beneficiaries (after the phasing out of the project supported by the Netherlands Red Cross).

Regular talks and meetings were held with the UNHCR Programme Unit regarding current programme implementation and planning of the 2002 sub-project. A draft proposal for the 2002 programming was submitted. There have been some minor changes in the proposal, compared to the 2001 sub-project, in terms of reducing costs. As mentioned above, involvement of the Croatian Red Cross in the "Asylum Home" project is being explored. With regards to the UNHCR Protection/Durable Solutions Unit, there was a sharing of information on current projects and more concrete co-operation. UNHCR expressed an interest in more work on capacity building for CRC in the area of refugee protection, asylum seeking, and other related issues which are already taking place at the grassroots workshops. Possible ways of CRC engagement with asylum seekers could be to support the social integration of those who obtain asylum in Croatia, a campaign on tolerance aimed at fighting xenophobia, and so on. A meeting was also held with the Netherlands Red Cross consultant as a part of the mission evaluation.

There were Regular meetings with IOM regarding co-operation in the *Cross Border Return Programme* between BiH and Croatia. As of September 2001, CRC local branches have been providing information on the assistance offered by the IOM to refugees and displaced persons from BiH who wish to return. This information regards the IOM's return procedure in co-operation with the IOM Mission in BiH and Croatia. The Red Cross offers assistance through filling-out and submitting applications to the IOM.

The CRC PM co-ordinator attended the round table on separated children, which was organised by UNHCR and the Centre for Social Policy Initiatives. This was done in order to present the results of the Croatian National Assessment of Separated Children, to initiate discussion on the subject and to propose a plan of action based on the results of the assessment. The situation of children under 18 years of age who are outside their country of origin and who are separated from both parents or their previous legal/customary caregiver was discussed from the Croatian perspective. A Possible role for the Croatian Red Cross in terms of providing quality care was accentuated by participants.

Other meetings held with the NLRC consultant, not previously mentioned, included the Netherlands Embassy in Zagreb, IRC, CRS, ASB, IOM, UNHCR Field Offices Sisak and Knin, as well as local NGO Serbian Democratic Forum and, last but not least, ODPR. These meetings also provided an opportunity to introduce the PM programme activities and plans.

**Objective 4:** *To develop and implement projects/activities by CRC in the field of population movement.*

**Objective 4.1:** *Provision of assistance to returnees to Croatia with basic food and hygiene items on a nondiscriminatory basis, using a community-based approach.*

i) The bilateral Netherlands Red Cross/ CRC programme of assistance to returnees and other vulnerable groups in Croatia (food parcels, hygiene parcels, welcome parcels and Volunteer Information Network) was foreseen until August 31. However, it was extended until the end of 2001, while one component of the programme (distribution of non-food items: kitchen sets, adult diapers, bed linen sets) has been extended until the end of March 2002. In December, the distribution of hygiene parcels donated by the Netherlands Red Cross was completed.

ii) UNHCR-CRC

The Community Support Service programme, funded by UNHCR, is the major CRC relief operation. It has the objective of addressing the needs of the most vulnerable within local communities located in the areas of return. Services are being provided mainly through a network of 18 mobile teams based at the local RC branches and includes the distribution of relief items, in-house help, technical assistance, small repairs, assistance with administrative tasks and the assessment of the needs of new returnees. The number of beneficiaries served by these mobile teams during December came to 14670 persons. Four teams in Eastern Slavonia and two in the areas of the north and west are carrying out a water-sanitation programme which involves cleaning wells for those who have returned home after several years of displacement.

The total number of returnees who were provided with transport home within the voluntary repatriation programme (which was partly taken over by CRC mobile teams during this year), is 485. The returnees arrived in 30 organized convoys.

iii) The bilateral German Red Cross/CRC programme

Returnses whose houses have been reconstructed under the Emergency Repair Works project funded by German Red Cross and German Government (100 house units) received basic household items (900 hygiene parcels, 100 kitchen sets, 100 tool-sets and 300 bed-linen sets).

Iv) The distribution of monthly food parcels provided by the Government for the beneficiaries of ODP (returnees, displaced persons) and social cases in the areas of returnees is underway. The average number of parcels distributed per month is 27500. Within the framework of this programme, and as a donation of the Croatian Government, 57.000 food parcels have been donated to Caritas BiH to be distributed to beneficiaries. The Croatian Red Cross provides logistical support to this project. Talks are being held as to whether the programme will continue during 2002 and how to adjust it to changing needs in the field.

Area: Banovina/Kordun	
LRC	No. of parcels
DUGA RESA	320
DVOR	960
GLINA	960
GVOZD	640
KARLOVAC	640
KOSTAJNICA	0
OGULIN	640
PETRINJA	320
SISAK	960
SLUNJ	480
TOPUSKO	480
VOJNIC	640
<b>TOTAL NORTH</b>	<b>7,040</b>

Area: Eastern Slavonia	
LRC	No. of parcels
BELI MANASTIR	480
DARDA	320
DONJI MIHOLJAC	180
ILOK	480
NAŠICE	160
OSIJEK	640
VALPOVO	180
VINKOVCI	960
VUKOVAR	480
ŽUPANJA	640
<b>TOTAL EAST</b>	<b>4,520</b>

v) Canadian Embassy Proposal: The CRC received financial resources for the procurement of briquettes, as a part of a winterisation programme. Procurement procedures and the identification of beneficiaries are underway.

Vii) The International Federation/CRC within the PM programme: During this reporting period, 20,520 parcels were distributed to the local branches of the Red Cross. Some 16,480 hygiene parcels remain in the Central warehouse, and will be dispatched and distributed during the first months of 2002.

Input: 37,000 parcels

Balance: 16,480 parcels

**Objective 4.2:** *As a part of capacity building, to work with closely CRC branches with a special focus on the former UNPAs/former sectors*

Area: Western Slavonia	
LRC	No. of parcels
DARUVAR	640
GRUBIŠNO POLJE	320
NOVA GRADIŠKA	960
NOVSKA	160
PAKRAC	640
<b>TOTAL WEST</b>	<b>2,720</b>

Three grassroots PM workshops were held during the reporting period. In total, secretaries of 59 local Red Cross branches from 15 counties participated, together with a co-ordinator for Voluntary Repatriation, and logistics co-ordinators from CRC HQ. Seminars were jointly facilitated by the PM delegate, the CRC

NORTH	<b>7,040</b>
EAST	<b>4,520</b>
SOUTH	<b>6,240</b>
WEST	<b>2,720</b>
<b>GRAND TOTAL</b>	<b>20,520</b>

PM co-ordinator and the Federation PM assistant. Significant input was also given from the UNHCR Protection and Durable Solutions Units, ODPB and IOM.

Computers, modems and printers for ten local Red Cross branches in the areas of the north and south were delivered to the following recipients: LRCs Dvor, Duga Resa, Petrinja, Gvozd, Slunj, Obrovac, Gospic, Vrlika Gracac and Knin.

Bi-weekly programme coordination meetings with CRC are taking place. The goal is to facilitate the identification of needs, with proper assistance channeled to programming development of the relevant CRC branches.

Area: Lika /Northern Dalmatia	
LRC	No. of parcels
BENKOVAC	640
DONJI LAPAC	640
DRNIŠ	320
GOSPIC	320
GRACAC	800
KNIN	1,280
OBROVAC	800
OTOCAC	480
PLITVICKA JEZERA	640
VRLIKA	320
<b>TOTAL SOUTH</b>	<b>6,240</b>

**Objective 4.3:** *Public Awareness activities and information.*

In December, the Croatian Red Cross was assisted by the Budapest Regional Delegation Head of Regional Communication Unit. A visit was organised to the collective centre for returnees in Sisak and to witness the arrival of an UNHCR organised return convoy to Sasina Greda (VOLREP), as well as CRC activities within this project. A woman who had just returned to Croatia (after six years of displacement) was taken home by a CRC mobile team, and her story was published on the IFRC web-page (www.ifrc.org) in a story called: "Going home at Christmas". Preparatory work on the CRC leaflet has started as well as an exploration of other means of advocacy.

The draft Red Cross law prepared last summer contains various provisions that, once adopted, will lay down the RC BiH base for dealing with population movement issues specifically under Article 6, paragraph 6 which states (among other things): "The RC of BiH will participate in receiving and accommodating evacuated populations, refugees and displaced persons, and in taking measures which can contribute to providing care..."

**Objective 3:** *Networking*

The NRC Consultant visited HQ and the local Red Cross Branch in Zvornik during an assessment mission. In the absence of the RC BiH PM Coordinator, the PM delegate had meetings with IOM and UNHCR in Sarajevo and Banja Luka. Liaison with the relevant governmental authorities also took place during the various activities.

**Objective 4:** *To develop and implement projects/activities by RC BiH in the field of population movements*

**Objective 4.1:** *To provide the returnees in BiH, with a special focus on minority returns with basic food and hygiene items*

RCBiH, within the PM programme, carried out the distribution of some 42.000 hygiene parcels within the 7 priority areas defined as having the highest number of minority returns (these areas are mentioned in the table above). During this reporting period, 42 000 parcels were distributed to the local branches of the Red Cross. The provision of assistance in BiH is covering a gap, but further assistance to minority returns by LRC is a form of protection. In order to make return sustainable some 15-20% of the local population is also covered by assistance.

**Objective 4.2:** *To develop the capacity of the RC BiH both at all levels with a special focus on areas of minority return*

The first grassroots PM workshop was held in Laktasi/Banja Luka on 11-12 October 2001, and was attended by RC secretaries from both entities of north-east BiH. The workshop was facilitated by IOM Banja Luka, UNHCR Zagreb and LO Banja Luka as well as by FBiH Government representative.

The second workshop was held in Ilidza near Sarajevo on 4-5 December 2001, with the participation of 18 RC BiH branch secretaries as well as by IFRC both from Zagreb and Sarajevo, IOM, and UNHCR representatives. It also included presentations by the Croatian Red Cross and the Yugoslav Red Cross, as well as information regarding UNHCR policy in the region. There was a presentation by the Ministry for Human Rights and Refugees of BiH, and working group sessions on regional co-operation, local problems, local solutions and Red Cross response to displacement.

Volunteers Info network: Following the first PM workshop in Banja Luka, Una -Sana Canton selected their volunteers for the info network. Therefore there is a need to have a one-day workshop for all volunteers in priority areas in Northern Bosnia. There is also a need for other areas, especially in Republic Srpska, to select their volunteers. It is expected that in all 7 priority areas a similar info network of volunteers will be established.

**Objective 4.3:** *Public Awareness campaign*

The Red Cross of BiH has discussed with the entity RCs the production of an addendum to the entity RC publications regarding PM related matters. Similarly, with assistance from the advertising agency Saatchi & Saatchi, the first version of the poster has been produced. The PM leaflet is under preparation.

**Federal Republic of Yugoslavia**

**Objective 1:** *To establish a PM Unit at the YRC by the way of recruitment of a YRC PM Coordinator to be the focal point of all NS population movement related activities*

The PM Unit was established within the Yugoslav Red Cross, with a Population Movement co-ordinator appointed in October 2001.

	No. of received parcels
<b>Republic Srpska</b>	
Area Doboj	9,680
Area Prijedor	5,110
Area Birac-Zvornik	3,210
<b>Federation of BiH</b>	
Canton Sarajevo	9,000
Unsko-Sanski Canton	5,580
Srednjobosanski Canton	3,420
<b>District of Brcko</b>	6,000
<b>TOTAL</b>	<b>42,000</b>

**Objective 2:** *To establish a legal base for the YRC to deal with population movement issues*

The YRC is undergoing a serious transition, and the issue of a legal basis in the field of population movement will only be reviewed once the issues concerning the future of the National Society and its *modus operandi* and forms of implementations become more clear.

**Objective 3:** *Networking*

The PM co-ordinator attended a Project Planning Process (PPP) seminar in Budapest. Regular co-ordination meetings with UNHCR, IOM and relevant NGO's are taking place. Likewise, as mentioned earlier, the YRC PM Coordinator attended the second PM workshop in Sarajevo. The visit to Croatia provided some insight not only into CRC activities but also into the return

process to Croatia.

A field trip with the PM Delegate and NLRC Consultant was organised to YRC local branches in Vojvodina, notably Ruma, Stara Pazova and in Belgrade, Zvezdara and Cukarica. The purpose was to get familiar with the RC activities in the field regarding the PM program. A similar meeting was held with the Secretary General of the Red Cross of Vojvodina as well as an introductory meeting with the acting Secretary General of the YRC.

Regular meetings are taking place with UNHCR Belgrade, Protection and Repatriation Unit, IOM, Serbian Commissioner for Refugees, and the Danish Refugee Council. UNHCR Monthly Coordination meetings are also attended.

**Objective 4:** *To develop and implement projects/activities by the YRC in the field of population movement.*

Apart from the PM program, YRC has continued to support refugees from Croatia and BiH, and IDPs from Kosovo. This occurs through programmes implemented in collaboration with the Federation Delegation in Belgrade and the ICRC, covered through country reporting. The support consisted of humanitarian relief (food parcels and basic hygienic products), psycho-social support and tracing.

**Objective 4.1:** *To provide information to the refugee caseload in FRY with a focus on return and integration.*

The provision of information to potential returnees to Croatia and Bosnia through the co-sponsoring of three refugee publications (jointly with UNHCR) is ongoing.

These publications will continue to be supported until the end of the year. In addition, an English version/summary of Real Response/Return is envisaged. At the same time, new ways and means of info targeting will be explored on a regional basis. This new direction is based on the cross-border information project developed by the YRC and accepted by the CRC which hopes to have more individually tailored information activities. Similarly in high concentration areas of refugees from Croatia and BiH, an information network of YRC volunteers will be established.

<b>Refugee Publications</b>	
“Pravi Odgovor” (Real Response): 2 000 copies per month, dealing with the return of refugees from FRY to Croatia and Bosnia, the experience and problems with re-integration, humanitarian needs and the activities of local organizations with a focus on local Red Cross.	“Suncokret”(Sunflower): 1000 copies monthly, targets children in collective centers and Red Cross social welfare clubs.
“Povratak”(Return): 2000 copies, also dealing with issues related to return to Croatia and Bosnia-Herzegovina	

Although they were planned for 2001, grassroots PM workshops for the YRC branches were not held. This was due to the overall situation at the YRC and the election process held in the 3rd quarter of 2001, in which some 60% or more RC branch secretaries were expected to be replaced. Hence, all workshops have been postponed until 2002.

**Objective 4.2:** *To increase the capacities of the YRC branches to react to displacement in their own right through a transfer of know-how*

Although they were planned for 2001, grassroots PM workshops for the YRC branches were not held. This was due to the overall situation at the YRC and the election process held in the 3rd quarter of 2001, in which some 60% or more RC branch secretaries were expected to be replaced, thus making the PM grassroots workshops pointless. Hence, all workshops have been postponed until 2002.

**Disaster Preparedness**

Time constraints have been a major factor affecting planned activities during the year. One way of overcoming problems related to this has been that the Federation DP coordinator based in Trebinje, Bosnia and Herzegovina, has taken over some responsibilities from the RD. This includes organizing the workshops mentioned later in this text. Accordingly, the RD covered 100 % of the costs for the BiH DP coordinator in the last quarter of 2001.

With the above mentioned constrains in mind the Budapest Regional Delegation continued to participate in the DPPI during the second half of the year. A follow up meeting to the DPPI Workshop in Geneva, 26-27 June 2001, was organized and hosted by the Bosnia and Herzegovinian Ministry for European Integration in Banja Luka, Bosnia and Herzegovina, October 9- 11. The idea of this workshop was to see how far the respective Governments had reached in their preparations of projects based on the outcome of the Geneva meeting. The

meeting drew participants from nearly all of the countries covered by the DPPI, and it was very clear that there are good possibilities to create future networks in the region.

♦ The Federation and UNDP have jointly started the creation of a project aimed at training future assessment staff in the NS and the countries concerned. At least one expert from each country in the region will be identified, selected and trained to be able to participate in international response teams.

♦ As a result of the work in the Stability Pact, the Regional Delegation was invited to participate in the Stability Pact Working Table III (Security) meeting held in Budapest November 27-28.

♦ *Neum*: A DPP workshop was held from 05.09. to 07.09. Participants included the Secretaries from all regions and cantons (10 from each entity), two Secretaries General, two entity DP co-ordinators, a RCSBiH representative, and ICRC and International Federation representatives. The main topics of the workshop were: position, role and responsibilities of the RC in DPP, relations between RC and Governments related to DPP, legal provisions in both entities, presentation on entities' DP plans and conflict preparedness.

♦ *Alba Julia*: Besides the Secretaries from all Romanian counties and Romanian RC HQ, the DP co-ordinators from Bosnia and Herzegovina, Albania, Bulgaria and Yugoslavia participated. An American RC DP delegate, based in Bulgaria, participated in the workshop as well.

♦ The topics of the workshop were: DP, DR, Disaster Management, Communication, Conflict preparedness and DP plans.

The idea behind the regional DP network has been -and remains- that the implementation of good national DP plans has to be carried out by the National Societies themselves, with the support of the Regional Delegation, the Federation Country Delegations and other national sister-societies inside or outside the Central European region. The added value of the work in the Regional Delegation has been, and will continue to be, to provide a platform for this DP networking.

Besides these country workshops, a Regional DP workshop was organized in Neum, BiH July 8-11. Representatives of RCSBiH, Yugoslav RC, Bulgarian RC, Macedonian RC, ICRC and the Federation participated in this meeting. Due to technical reasons, the Croatian and Albanian RC were not able to attend. The meeting was devoted to the NSs' presentations on DP/DR work, to the sharing of information and experience as well as to regional co-operation.

With regards to the objectives and the expected results for the end of 2001 in the appeal 2001-02, some of the objectives and expected results will not be fully met. The participation in the DPPI Operational Team and the regional assessment and the fact that the DP delegate had to take up the position as Acting Head of RD (as mentioned above) has taken far more time than expected. But nevertheless results have been produced:

**Objective 1:** *To strengthen the disaster response capacity of the NSs in the region through the development of disaster preparedness plans.*

Early in the year the Stability Pact Disaster Preparedness and Prevention Initiative (DPPI) Operational Team, headed by IFRC Budapest RD, concluded the assessment of 12 countries in southeastern Europe. Nine of the 12 countries are covered by the Budapest RD (Albania, Bosnia and Herzegovina, Bulgaria, Croatia, FR Yugoslavia, FYR of Macedonia, Hungary, Romania and Slovenia).

The final report from the Operational Team is available on the Internet:

[www.stabilitypact.org/stabilitypactcqi/catalog/cat\\_descr.cqi?subcat=1&prod\\_id=48](http://www.stabilitypact.org/stabilitypactcqi/catalog/cat_descr.cqi?subcat=1&prod_id=48)

The assessment gave valuable background information on the DP situation in the various countries at both national and Red Cross levels. The conclusions and the recommendations were presented to the NS in the region. The report provided the basis for the coming DP work in the region.

■ 7 or 8 out of the 15 National Societies will have a preliminary DP Plan within their national Disaster Preparedness Plan ready, including a functioning and realistic DP organization. This is in line with the expected results, but it is important to underline that some of the plans are more developed than others. It is fair to say that these plans give a good base for response in case of a disaster. Some National Societies have and will continue to develop their DP plans with the bilateral support of sister societies, i.e., American RC, German RC and the Nordic RCs.

■ 5 to 6 of the National Societies have partnerships with their government and co-operation with other organizations. (The expected result by the end of 2001 was that 8 societies would have this co-operation in place).

▪ So far, 4 out of the expected 8 National Societies have carried out basic needs and Vulnerability and Capacity Assessments (VCA) in a disaster situation according to the Sphere standard. The DP programme, together with the Youth programme, is supporting the VCA process through a special consultant helping the NS in this process.

▪ Almost all National Societies have knowledge of how to carry out a response in a disaster situation, but not following the Sphere standard. The standard followed is more ad hoc. This was very well reflected in the response to the recent floods in Hungary, Bosnia - Herzegovina and Poland. In the case of Poland, the Polish RC responded very well on the local level to demands, taking care of the first phase without any international assistance.

▪ There are established channels to mobilize international assistance in case the capacity to cope locally or nationally is overextended, but they need to be developed further.

**Objective 2:** *To draw up a disaster preparedness strategy and a regional disaster preparedness plan, including contingency planning. A regional strategy for DP will be developed within the framework of the Regional Assistance Strategy and based on the needs of the NSs. Ongoing DP programmes will be integrated into the regional strategy and plan of action.*

The Disaster Preparedness activities in the Regional Delegation during spring 2001 suffered very much from the participation in the Stability Pact Disaster Preparedness and Prevention Initiative (DPPI) Operational Team. This was due to these activities taking far more time than originally anticipated when the plans for 2001 were formulated. Almost before the work started expectations had to be scaled down: the Head of the RD was promoted to Secretary of the Standing Commission September 1st and subsequently left the delegation. The DP delegate became Acting HoRD.

The delegation has tried to continue to build up a network for the National Society staff working with DP. In the plan for DP work in the second part of 2001 was the organization of a series of DP trainings at the national level in the NSs. This has not taken place to the extent that it was planned due to the DP delegate becoming acting HoRD. Nevertheless, two out of the six planned DP trainings actually took place: Neum, BiH for the RCSBiH September 5-7 and in Alba Julia, Romania for the Romanian RC October 24-26.



An embryo of a Regional Disaster Preparedness Plan based on regional needs, opportunities and threats, and the specific roles and responsibilities of National Societies in the area of DP has not yet been developed. This task will be delayed until the first part of 2002.

The formation of a Disaster Response Unit at the Regional Delegation needs to be seriously addressed. It is important to underline that the work will not be completed by the end of the year. The main reason for this is that the role and responsibilities of the regional delegation in the Federation's disaster response system has to be further defined. As well, the internal roles within the Secretariat need defining, but also within the delegation for all programme managers (Regional Logistics Unit, information, institutional and resource development, health, training, and youth). It is only when these definitions of roles and responsibilities are in place that the Federation RD will be able to enable a timely and efficient launch of disaster response operations in co-operation with the affected National Societies and Federation Country Delegations, where applicable.

**Objective 3:** *To establish a disaster response plan for the RD, in cooperation with the Disaster Management and Coordination Division in Geneva. To achieve this, two activities will be undertaken:*

- the role and responsibilities of the regional delegation in the Federation's disaster response system will be defined as will the internal roles within the delegation for all programme staff (Regional Logistics Unit, information, institutional and resource development, health, training, and youth). This will enable the timely and efficient launch of potential disaster response operations in cooperation with the affected NS and country delegation, where applicable. This will be outlined during the autumn but not ready by the end of the year.
- a computerised regional data base will be created to track available NS staff, volunteers and delegates, vehicles under Federation control, warehouses and relief stocks, and suppliers with Federation framework agreements. The database will be presented using the Geographical Information System (GIS). Due to the constraints mentioned above, it is not believed that this result will be accomplished this year.

The Disaster Preparedness Programme has received funding from DFID, Danish Red Cross, Norwegian Red Cross and Swedish Red Cross. The funding received did not cover the 2001 budget fully (about 80 %), but the funding received was sufficient to cover the activities that were possible to carry out during the year.

### **Conclusion**

The work done within the Disaster Preparedness programme is very much in line with the goal and the objectives formulated in the appeal 2001-02. There is no need to change the goal and objectives for the programme and whatever has not been achieved this year will be carried forward to the 2002-03 appeal and will be reflected there.

### **Humanitarian Values**

While the funding situation continued to severely restrict the planned activities of the Communications Unit in the Promotion of Humanitarian Values, cooperation with other Regional Delegation programmes opened up new avenues. Working with Health and Care, Disaster Preparedness and Youth and Population Movement, the second half of the year proved extremely productive despite the resource limitations.

A major blow to the Unit came with the disintegration of the regional team it had established in the first half of the year. Having established regional priorities and targets in July, and reflected them in programme planning for 2002-2003, the team fell apart as one by one information posts proved unsustainable. The delegate post in Belgrade disappeared, along with that of the information officer, and by the end of the year the information officers in Bosnia and Herzegovina and Macedonia had also been lost. This severely compromised the Communication Unit's ability to meet 2001 objectives.

### **Objective 1:** *To strengthen the image and profile of NSs in the region.*

The Hungarian Red Cross continued to focus on communications. Based on the conclusions of an image survey, a contracted company has been working on an overall National Society (NS) communications plan with strong Public Relations (PR) and marketing elements. The RD's Communications Unit was requested to provide support as needed. A preliminary meeting took place with the NS and a representative of the company, and plans discussed for 2002. The Hungarian Red Cross became the first NS to distribute the quarterly publication *The Bridge* in its own language (see *Objective 5*), and plans were made to expand the content and scope of the Hungarian edition as a capacity building tool during 2002. It is expected that the year ahead will see major developments in communication strategy. The Romanian RC is another society anxious to develop its communications capacity. A good working relationship with the Communications Unit was established in the reporting period. Discussions explored needs the Unit could help meet and services it could provide. International profile was acquired for the NS's 125th anniversary, and for the challenges it now faces, through both Federation and public media. Like many NSs in the region, the Romanian Red Cross faces financial difficulties in keeping its own media alive, and has lost the well-known magazine it published for decades. How the regional Communications Unit could best support NSs in such circumstances was a matter of ongoing discussion, with *The Bridge*, the regional web site, and corporate sponsorship high on the agenda. Some outcome of these discussions is to be found in the 2002-2003 appeal. Public visibility for National Society activity, preparation for, and response to, disasters and social emergencies remained a priority for the Communications Unit. Articles and news stories were published by Federation print and electronic media, media releases were sent out (often simultaneously from Budapest and Geneva), and articles were placed in external media. Subjects covered included the HIV/AIDS epidemic fueled by increased drug addiction, floods in Poland, population movement topics, home care, volunteerism, disaster preparedness, social welfare, poverty and malnourishment, and disaster preparedness. See further *Objective 3* below.



Support was also provided to the information officers of country delegations in Bosnia and Herzegovina and F.Y.R. Macedonia to acquire maximum attention for National Societies.

**Objective 2:** *To put together training material on humanitarian values and principles in the national languages of the NSs to target their staff, the general public and the media. In cooperation with regional National Societies, a leaflet entitled "What do humanitarian values and principles mean for us today?" will be published as will a CD on "Principles to Action" ...*

As the mid-year review concluded, no print material could be published due to lack of funding. However, the CD, (which was tested by delegations earlier in the year), was finalized and made available to NSs. The new Movement Communicators' Guide was also placed on the web. The introduction of the guide is on the agenda of sub-regional training-of-trainers workshops included in the 2002-2003 appeal which, at the end of January, remained unfunded.

**Objective 3:** *To organize two regional campaigns on humanitarian values and principles .*

The Hungarian Red Cross Nograd Branch continued to campaign against marginalization and social exclusion of the disabled. The RD continued to provide support as needed. A national campaign was discussed with the NS and remains on the agenda. The plight of the disabled raised Red Cross concern elsewhere in the region and will be part of Health and Care consultation with NS on advocacy related to social marginalisation of the vulnerable.

Advocacy and partnership with the media was the subject of a Communications Unit presentation to the annual meeting of the European Red Cross and Red Crescent Network on HIV/AIDS (ERNA) in Almaty. Working closely with the Regional Health and Care Delegate, a communications working group was established and a strategy developed and circulated for World AIDS Day (December 1). December 1 brought widespread NS activity, the start of a public information offensive that will be part of a global Federation campaign slated to begin May 8 and run to December 1, 2002. In December, the Communications Unit ran a workshop at a Youth Conference in Budapest. The youth representatives of all 15 NS in the region committed enthusiastically to the campaign, which will advocate against stigma and the discrimination suffered by people living with HIV and AIDS. Red Cross Youth lead NS response to HIV/AIDS in the region.

The Communications Unit, (again in close collaboration with Health and Care), established a web site for ERNA. Launched on December 1, it will be developed as a key communications resource for the network, functioning both as an internal working tool and an external PR medium.

World Food Day, October 16, brought unprecedented regional response in advocacy and massive media coverage in Poland, Hungary, Slovenia and Slovakia. Activity around World Food Day has been pioneered over recent years by the Lodz branch of the Polish Red Cross which has drawn attention to nutritional problems related to widespread poverty in Poland, particularly among children. Fund-raising has led to Red Cross school meal programmes among other things. Further discussions on Red Cross advocacy campaigns in the region have taken place with a leading international advertising agency. It is prepared to donate its services in support of Red Cross activity.

**Objective 4:** *To organize six communications workshops and five media seminars on HVP for NS staff and journalists, respectively.*

As foreseen in the amended objectives of the mid-year review, Bucharest was the location of the final national media seminar of 2001. Held in September, it brought the Romanian Red Cross together with national journalists to foster a closer working relationship between them, and a better media understanding of the Red Cross, the issues it faces, and its underlying principles and values. Media seminars are staged in partnership with the ICRC and a new series is included in the 2002-2003 appeal.

Supported by the Communications Unit, a four-country campaign was mounted in 2001 in which research conducted by Red Cross Youth produced startling revelations pounced upon by the media. Such was the impact that more countries have indicated they will participate in 2002 and a plan of action was agreed upon during December's Youth Conference workshop.

Again in partnership with the ICRC, preparatory work continued on a humanitarian component for the syllabus of a regional network of media training centres. It is part of regional strategy to nurture stronger, more professional coverage of humanitarian issues in the media. Implementation is dependent on support for the 2002-2003 appeal.

**Objective 5:** *To publish regional magazines and publications focusing on particular activities, projects and programmes; and to maintain and regularly update the RD's web site.*

The redesign and restructuring of *The Bridge* publication was completed and the first issue published for the final quarter of the year. The concept of the new *Bridge* is a capacity building tool to facilitate knowledge sharing, best practice sharing, definition of issues, self-esteem building, and the promotion of values, Strategy 2010, advocacy and regional thinking and action. Feedback from NS and other programmes was extremely positive. *The Bridge*, which so far had appeared exclusively in English, was offered to NS in national language

editions so as to reach the widest possible audience, from headquarters to far-flung branches. The Hungarian Red Cross was the first to accept the offer and the fourth quarter's issue had a Hungarian edition. The Hungarian Red Cross was examining possibilities of fund-raising to increase the paging and maximize use of *The Bridge* in its communications strategy. Two more NS confirmed they wished to have own-language editions in 2002, and discussions commenced with a third. By the end of December sufficient funds had been pledged for four national editions to exist alongside the English mother version by the end of 2002. However, sustainable resources must be found during 2002 for the venture to continue. The Communications Unit will include corporate sponsorship in its search for revenue.

In October, the theme of *The Media As Partners* was on the itinerary of a regional disaster preparedness workshop held in Alba Julia, Romania. Presented by the Communications Unit, it established communications and public information as a vital element of DP. The response from NS, and journalists who attended, strengthened the resolve of the Communications Unit and the Disaster Preparedness Delegate to establish information emergency teams in the region as part of overall DP/Disaster Response strategy. Journalists will be sought to be part of them. These teams - outlined fully in the 2002-2003 appeal - will meet operational needs while building NS communications capacity.

Meanwhile, an editorial board is being established to direct the publication. It will consist of NS, Federation and ICRC representatives. *The Bridge* will continue to be produced by the Regional Communications Unit but national contributing editors are being sought.

The design and format of the Regional Delegation's new web site were finalized, and the launch was scheduled for the first quarter of 2002. It was adopted as a pilot for other Federation regional web sites.

## **Conclusion**

The loss of human resource and financial constraints severely disrupted planning. However, working closely with the RD's other major programmes the Communications Unit remained on course, and while some objectives were curtailed other achievements reflected a productive period.

With no additional funds received in the second half of the year, a desperate situation had not improved by the end of the reporting period. The outlook for 2002 was challenging. The Communications Unit may well be compelled to revise its immediate objectives by the end of the next quarter. Resourcefulness will be required to maintain progress towards the primary outcomes sought by end 2003. Those are (1) National Societies seen to be responsible advocates of humanity, tolerance and social progress, working to prevent as well as mitigate the misfortunes of the region. (2) Growing media perception of the Red Cross as a natural ally, a reliable source of independent information on humanitarian issues. (3) Responsible humanitarian reporting gaining ever more ground in the media.

## **Health and Care**

The Health and Care programme had an active quarter. There was good co-operation with other programmes, and new resources were developed. Stronger contacts were established with many national society counterparts in the region.

**Objective 1:** *To analyse the overall health and social situation within the Central European region and to identify regional needs, capacities, available resources and potential partners.*

A questionnaire was developed and sent out to all NS's in the region for this purpose. By the end of December 10 NS's had responded to the questionnaire. Five NS's have not responded despite several reminders; additional efforts will be made to get the data. A document summarizing all the information gathered was compiled. This is meant to be of use to all NS's in the region as well as to PNS, as the regional Health and Care programme often gets questions about which NS is doing what in the region. Once all information is gathered and double checked the data will be made available to all through the RD website.

During this last quarter visits took place to the following NS's: Estonian Red Cross, Latvian Red Cross, Lithuanian Red Cross, Bulgarian Red Cross, Slovak Red Cross, Hungarian Red Cross (for a specific meeting) and to the Red Cross Society of Bosnia & Herzegovina.

The visits achieved their objectives of establishing contact, a better understanding of the NS's Health and Care programmes and organization as well as wishes from the regional Health and Care programme. Very brief mission reports are available upon request.

As mentioned in the mid term review, this objective changed as more knowledge and understanding of the needs and wishes of the NS's in the region was gained. The sub-regional workshops were thus canceled and the objective is not valid and will not be reported upon.

Partners have been met during the various assessment mission to NS's. In Lithuania, meetings were arranged to the MoH, with UNAIDS, WHO, Ministry of Social Affairs etc. The numbers of partners met has varied from country to country and the partnerships on country level are up to each different NS to pursue. Partnerships at the regional level have not been developed to the extent possible and this task will be carried forward to 2002.

The WHO office for Europe was visited in Copenhagen. Follow up from this mission is still to be done and a report will be available at the end of the first quarter 2002.

No official contacts have yet been made to UNAIDS offices.

Collaboration with the European Network of People living with Aids (ENP+) was developed.

A representative from ENP+ participated in the 5th ERNA meeting where the regional Health and Care programme organized a workshop on Youth Peer Education, to which the success is mainly due to the excellent facilitation of the ENP+ representative.

ENP+ also assisted in organizing a successful one day seminar about HIV/AIDS for the Estonian RC staff from HQ and Branches.

Collaboration will be further developed during 2002.

**Objective 2:** *To assist in drawing up National Society health policies and strategies and corresponding strategic plans*

One workshop / seminar on Home Care / Visiting Nurses / Visiting Services was arranged upon request from NS's in the region.

The seminar took place in Budapest on the 5-6 December with participants from the Red Cross societies of Bosnia and Herzegovina, Yugoslavia, Latvia, Lithuania, Russia, Britain and Canada (through the Federation delegate based in FRY). The seminars' main objectives were to exchange experience and to make recommendations on future collaboration and the Federations role in assisting NS's in this field. Translation was arranged to three languages apart from English. A separate report from this meeting is available upon request.

**Objective 3:** *To strengthen National Society human and organizational capacity in order to design and carry out comprehensive, focused and relevant health and care programs*

The regional programme agreed to fund an HIV/AIDS youth peer education pilot project of the Bulgarian Red Cross during the last quarter. A MoU was signed and the first installment of funds transferred. The Bulgarian Red Cross staff have strong capacity in the field and they will guarantee the implementation of the pilot programme. Reporting to the regional delegation will take place according to the agreement in the MoU.

Apart from this project, proposals for HIV/AIDS projects in Armenia, Kirgistan, Poland, Estonia and Latvia were received by the regional delegation. The project proposals from outside the region were forwarded to Geneva for follow up and concerning Estonia, Latvia and Poland the regional programme has commented on project proposals and is in the process of assisting in locating funding.

**Objective 4:** *To facilitate partnership building and cooperation with governmental and non-governmental programs and agencies, both on national and international levels, as well as with sister National Societies*

The meeting and the capacity building workshop on YPE were successfully held in Almaty, Kazakhstan. The meeting gathered 26 NS from Europe (some NS's canceled participation at a late stage due to the uncertain situation of flights following September 11th) and the evaluations from the workshop were very positive.

A website was launched on the first of December (World Aids Day). To date 15 NS's have contributed with information for the site which can be found under [www.ifrccee.org](http://www.ifrccee.org)

A workshop/ conference on Psychological support was organized by the RC/RC reference center for Psychological support in Denmark during the quarter. The regional Health and Care programme participated and assisted in funding 6 participants from the region who had registered and requested financial assistance. The conference gathered over one hundred persons and was organized in working groups., This working group

is now expected to continue to network and several efforts to communicate have been made by the Federation Social Welfare programme manager based in Belgrade. So far it has proven difficult to get this networking rolling, probably due to the individual persons workload. Further discussion on how to work with Psychological support is needed (networking or not, if networking - all of Europe, Eastern Europe, the region as covered by the RD?) and this can take place at the workshop on how to plan and implement Psychological support programmes which will be organized in the region in 2002, following requests from several NS's in the region. The appointment of a new Head for the RC/RC Reference center for Psychological Support at the Danish RC is also being awaited.

A meeting of the European network on First Aid education was held in Brussels during the quarter. The regional Health and Care programme had planned to participate in this meeting but this had to be canceled due to time constraints. Contact has been established with the reference center for First Aid but efforts need to be made in 2002 to enhance collaboration.

The NS's present found it useful to learn more in the practical sense how to implement Youth Peer Education programmes and they also appreciated the chance to exchange experience with NS's who had started these kind of activities. One output from the ERNA meeting was that the participants wished for more training in actual programme planning and in answer to this request the Regional Delegation will assist ERNA to organize a workshop in Project Planning Process during 2002. A separate meeting report is available on the ERNA website which can be found under [www.ifrccee.org/ERNA](http://www.ifrccee.org/ERNA)

The activity of compiling a list of potential partners as well as a list of web sites that could be of interest to NS's has not yet been implemented. It will be done during 2002.

Contacts have been established with the bilateral delegations working with Health and Care, with Federation country delegations and with the ICRC regional delegation in Budapest. An information sharing system is under development but not yet formalized and work on this will continue in 2002.

Advice and technical support continued to be provided to the Health and Care programmes in the country delegations (Albania, FRY and BiH).

### **Additional Objectives:**

#### *1. Strategic work on regional advocacy on Health and Care*

*In relation to World Aids Day (WAD) information material will be produced and PR activities will be undertaken in collaboration with RD Communications unit.*

A communication plan was sent out to all NS's in the region for activities on World Aids Day. The process of collecting the information about what each NS in reality undertook during WAD is still under way. This is being collected by the ERNA secretariat.

*Publications and printed material about H & C to be developed for the region.*

The regional Health and Care programme has started to act as a regional resource center for the NS's in the region. A list of relevant literature and training materials available at the delegation has been circulated to the NS Health and Care department. National Societies can order material according to needs.

The regional Health and Care programme has provided material produced centrally by the Secretariat to the NS's in the region.

#### *2. Assist NS's in the region and the Federation Secretariat HQ in the preparations for the Berlin Conference 2002.*

*Participation in preparatory meetings. Other tasks upon request from NS's and Geneva.*

One meeting of the Health in Emergencies working group and one meeting of the HIV/AIDS working group were attended. Apart from this a mapping of NS activities in the field of HIV/AIDS was compiled in collaboration with ERNA secretariat. The mapping covered 38 NS's.

### **Conclusion:**

The regional Health and Care programme had a productive final quarter. The needs and requests from the national societies in the region are evident.

The preparatory work for the RC/RC European Conference (which will be held in Berlin in April 2002) required the presence of the regional Health and Care delegate at two working group meetings; once in Budapest for the meeting of the Health in Emergencies working group and once in Almaty for the meeting of the HIV/AIDS working group. The regional Health and Care programme has also assisted in the preparations (together with the ERNA secretariat) of a document mapping the activities in relation to HIV/AIDS of 38 Red Cross / Red Crescent NS's in Europe.

New for 2001 is that the technical departments at the Federation Secretariat in Geneva now review mainly the regional plans and appeals and it is the task of the regional technical delegates to assist the country delegations with technical input for country appeals. This process proved time consuming but will have positive effects on the Federations activities in the field of Health and Care in the region, as it will have consistency and we can avoid duplications can be avoided, with opportunities to build on previous experiences.

The many activities that were carried out were possible due to the method of working adopted. This included the locally employed Federation Health officer in Sarajevo devoting time to the regional programme, close collaboration with the ERNA secretariat at the Slovak RC; through a student from the Swedish Red Cross doing an internship for a Masters of Humanitarian Affairs; and with fruitful collaboration with other departments of the Regional Delegation (in particular the Advocacy and Communications department)

The regional Health and Care programme intends to continue to work in this manner, involving external resources whenever possible (students or interns are welcome), involving the NS's health and care staff to the extent possible in the implementation of the programme (however, avoiding jeopardizing the NS programmes as a consequence) and to ensure that Health and Care are considered as a concern for all Federation delegates. Specific material on Health and Care in the region has yet to be produced and this will take place in 2002 if resources are available

The programme was also represented at the 5th Int. Conference on Home & Community Care Chiang Mai, Thailand, 17-20 December 2001. A separate report on this is available.

### ***Institutional and Resource Development***

This reporting period has seen particular progress especially in the areas of skills development and participatory community development (PCD). By the end of December 2001, the ID/RD team had scaled down considerably, partly in response to the very weak funding situation. This has had, and will continue to have, a detrimental effect on the capacity of the delegation to work on the OD programme in 2002.

#### **Objective 1: Skills development**

*To enhance the analytical and decision-making skills of staff in the seven targeted national societies.*

During this period the following was carried out:

- the final Project Cycle Management (PCM) workshop for 14 participants from six national societies, in Berlin, hosted by the German Red Cross. The people trained in Albania and Yugoslavia RC have been cascading the PCM training in their national societies, the Hungarian Red Cross three branches use PCM within the PCD, and Bulgaria plans to do so in 2002.
- the sixth (of eight) workshops on management and organizational development for 24 participants from the Hungarian Red Cross. This workshop was on the subject of volunteer management.

An issue to be addressed in 2002 is the 'fit' between the PCM training already conducted, and the Federation's new standard project planning process (PPP).

#### **Objective 2: Participatory Community Development (PCD)**

*To ensure regular participation of vulnerable groups in the design, implementation, and evaluation of the National Societies' programmes and projects that affect their lives.*

The Board of the Hungarian Red Cross accepted the Participatory Community Development (PCD) Programme among its national programmes and has designed cascading plan for PCD. Implementation will start in 2002.

In Hungary, the PRA needs assessments have now been completed. Two communities have started to implement the micro projects. The project has not been able to work in two of the eight communities, so will not continue to the next stage in these areas. In one community, (Salgotarján), a Future Search Conference has been completed. Flooding earlier in 2001 affected the project in Szabolcs county, so implementation of micro-projects and the Future Search Conference will continue into 2002. During this period the PCD coordinator carried out a needs assessment (Participatory Rapid Appraisal (PRA) within the Food Security Pilot Programme in the Vojvodina region of Yugoslavia, which is managed by the Canadian Red Cross. This project aims to find sustainable solutions to continuing food shortages in six communities. It is due to be completed by 29th January 2002. Following on this cooperation, the trained PRA trainers will facilitate the PRA in the Serbian and Montenegrin part of Yugoslavia. Three other National Societies in the region (Yugoslavia, Bulgaria, Macedonia) agreed to start the Participatory Community Development Programme.

**Objective 3: Strategic Planning**

*To have the seven national societies participating in the programme draft and implement a strategic plan, based on the Federation's Strategy 2010*

In this period, the Yugoslav Red Cross produced a draft strategic plan, for discussion and approval by its executive board. Work is likely to continue on this strategy into 2002. Support to Poland was discontinued temporarily following a General Assembly and a change in PRC policy.

**Objective 4: Resource Development**

*To improve the ability of central European Red Cross societies to attract, manage and sustain reliable funding for their services and programmes.*

Based on the findings following extensive consultations with the various National Societies involved, it was decided that this objective needed to be seriously adjusted. More work had to be placed on strategic development. Parallel to this activity, the delegate focussed on the consolidation of the participatory community development pilot project in Hungary and its replication in other countries of the region (see objective 2).

**Objective 5: Finance Development**

*To achieve more effective and efficient use of financial resources through improved financial management in the national societies.*

There has been continued support to Latvia, Lithuania, Estonia, Bulgaria and Yugoslavia. Visits were made, follow-up was provided, and advice and guidance were given in a wide range of areas. The assignment of the delegate terminated during this quarter. The objective remains valid and has been defined as a priority of the national societies of the region, however discussions are ongoing as to whether the delegate will be replaced or whether a consultant will be used on an ad-hoc basis. A decision will be made in 2002.

**Objective 6: Volunteer Management**

*To improve the quality and success of volunteer management in four National Societies*

A concept paper has been produced to propose an approach to the development of volunteer management skills and knowledge in the region. This paper was discussed at the Partnership Meeting in November, with positive feedback.

The pilot project in Poland reported disappointing results, with little new or innovative work put in place to recruit and manage volunteers. Funding to this pilot project has been temporarily suspended until a proposed volunteer development delegate is in place.

**Objective 7: CAS Bulgaria**

*To increase the level of shared commitment to a single strategy for the Red Cross Movement in Bulgaria that will strengthen the impact of the national society's work in improving the lives of vulnerable people.*

A draft process was designed as a basis for discussion. To date, there has been no feedback from the national society. It is suggested that another country be selected as a pilot for the CAS in central Europe.

**Youth**

**Objective 1:** To provide methodology, tools and opportunities for the further development of national societies' youth section programmes, reflecting their capacity and better meeting the needs of identified target groups/beneficiaries.

The "From Needs to Action" project (formerly VCA) was developed to specifically target this objective. It was successfully piloted in two NS (Romania and Slovenia, January - May 2001). Both Romanian and Slovenian RC are willing to follow up the results of the pilot project and plan to expand its implementation to other local branches during 2002. In August, an overall evaluation of the project's pilot phase was conducted with the participation of regional trainers, NS co-ordinators and volunteers. The process focused on identifying best practices, tools and methodologies, as well as lessons learned from the pilot project. The information gathered was later utilized to design the final project and related materials that will be offered to NS in the form of a service.

In September the Albanian Red Cross asked for Regional Delegation support in implementing the From Needs to Action project. This included the facilitation of two initial training courses and the support of related branch level implementation. The Albanian RC covered all project related expenses.

Based on the evaluations and feedback received from the Albanian, Romanian and Slovenian RC, the chosen concept of gradual training followed by grassroots level implementation appears to be very successful and well appreciated by NSs as well as the local communities involved. The project should continue to be implemented on a country-by-country basis.

**Objective 2:** *To strengthen the capacity of national societies' youth sections in the region, by optimizing resources, human resource skills and internal procedures promoting the integrated position of youth sections within their organizations.*

#### 1) Advance Training Course and Workshop

Following the positive results achieved during ATC in year 2000, a similar 10 day meeting, with the participation of 24 NS Youth section staff and volunteers, was organized in August 2001. The objectives focused on: a) evaluation of FNA project's pilot phase; b) preparation of the Regional Youth Conference 2001; c) regional situation assessment and preparation of the Regional Youth Development Program's appeal document, work-plan and budget 2002 - 2003; d) development of a website-based regional database of national and local level projects.

The agenda of the meeting consisted of two parts: a) Initial training - designed to provide participants with information and skills in areas that were necessary for successful attainment of the meetings specific objectives. The appeal preparation process served as a case study and opportunity to utilize previously learned assessment and planning techniques; b) Following workshop - during this second part participants formed 2 working groups focusing on different objectives.

The objectives of targeting Regional Youth Development Program plans and preparing the Regional Youth Conference 2001 were fully achieved during the meeting. Work on the other two objectives has started, and will be finished at a later stage. In spite of the heavy workload and time pressure, the working atmosphere of the meeting was extraordinarily positive. Participants worked round-the-clock while still enjoying being together.

#### 2) Strategic planning and Policy preparation

The development of specific Red Cross Youth strategic planning as well as the design of national youth policies began in 2000. Both of these processes were implemented as part of an overall youth development program of the Slovak Red Cross, and were supported by the Youth Program. In September, two workshops were held to finalize the documents. National Youth Policy was then incorporated into the Development Concept of the National Society and approved by the General Assembly. The RC Youth Strategic plan 2005 was approved by the National RC Youth Council.

**Objective 3:** *To facilitate opportunities for long-term and sustainable partnership building and co-operation among national societies' youth sections as well as with other youth organizations at the country, regional and international levels.*

### 1) Regional Youth Conference

The fifth annual Regional Red Cross Youth Conference was organized in Budapest from 12 - 16 December. Forty national level RC Youth representatives (both staff and volunteers) participated. The meeting was prepared and designed by participants of a workshop held in August 2001 (Advanced Training Course and Workshop). The original conference objectives focused on active learning and best practice exchange concerning Red Cross Youth volunteer involvement in core areas of S2010 as well as the preparation of regional advocacy/awareness activities for 2002. Regarding planned changes in the Regional Youth Development Program, the agenda had to be redesigned, with more focus put on sustainability of the regional network and future co-operation, as well as on the hand over of already established processes to National Societies.

During the course of the conference participants showed strong motivation and commitment to mutual support and co-operation resulting in a highly positive working atmosphere.

Both of the main targets were fully achieved, so the framework and activities of the regional youth network were defined and advocacy/awareness activities in 2002 were planned and prepared.

A "Common Statement", (an annual networking and co-operation agreement), was (for the first time) signed by all NS Youth sections of the region. In addition, each of the Youth sections formulated individual commitments in supporting sister youth organizations.

Several other results, in particular related to situation and progress assessment, were also achieved. A co-ordination meeting of Youth Delegates from the region was also held.

Members of the support team that prepared and organized the meeting acted in a highly professional manner. No logistical or administrative problems were encountered in the course of the conference.

The 5th Regional RC Youth Conference fully achieved all the defined objectives and was well appreciated by all participating Youth sections. It provides a good background for the hand-over process from the Regional Youth Development Program to National Societies and future activities of the youth network.

### 2) Website, E-mail groups

The Regional Youth Development Program's website ([www.ifrccee.org/youth](http://www.ifrccee.org/youth)) had been regularly updated and expanded with new features. Based on feedback received, it is appreciated, and is used as a resource and information centre. Meanwhile all databases and e-mail groups were continuously updated.

### 3) Other networks

Contact and information exchange was maintained with the European Co-ordinating Committee and the Western European and Asia Pacific RC Youth Networks.

Since the last update of the Appeal for 2001 the funding situation has remained the same. The PCD programme has experienced some difficulties in Hungary. The flood emergency stopped the project implementation in three communities and the funding situation slowed down the implementation in three other communities. The programme expansion has started in Bulgaria, FRY, Macedonia, Slovakia and Albania. The PCD in Hungary is funded for expansion in 2001, but the pilot phase is still in some risk due to lack of funding.

#### **Objective 1: Skills development**

*To enhance the analytical and decision-making skills of staff in the seven targeted national societies.*

This objective is unchanged. Activities have been restructured for clarity:

- providing training in programme management and planning methodologies to improve the effectiveness of national and local programmes;

Activities carried out include:

- delivery of six Project Cycle Management workshops for eighteen participants from six national societies
- delivery of training in organization management and development. Six workshops have been delivered so far, of a series of eight. There are a total of 28 participants from the Hungarian Red Cross.
- development of a similar course for staff of the Federal Republic of Yugoslavia Red Cross, was begun in Autumn 2001 (see FRY delegation reports).

•Project Cycle Management training has been very well received by the National Societies, and some of the participants have already begun to train staff in their National Societies (Albania, FRY, Hungary). In mid 2001, the Federation Secretariat developed and piloted an equivalent project and programme management methodology (PPP). The ID/RD programme will ensure that future training in the region will be compatible with Federation-wide methodologies.

**Objective 2:** *Participatory Community Development*

*To ensure regular participation of vulnerable groups in the design, implementation, and evaluation of the National Societies' programmes and projects that affect their lives.*

This objective is unchanged. Planned activities have been scaled down from the original appeal. The Participatory Community Development project (originally referred to as the 'PRA project') chose to pilot its approach in one country (Hungary) only. The pilot has so far been successful, and will be expanded into a further four countries in 2002. Planned activities include:

- developing skills of NS personnel in vulnerability and capacity assessment (VCA) through utilization of regionally available resources and external expertise;
- designing a participatory rapid appraisal (PRA);
- organizing PRA training of trainers, including sensitivity training, through practical application in five of the region's 15 countries;
- selecting a PRA team in each of the five countries;
- identifying vulnerable groups to be assessed in the five selected countries;
- implementing, evaluating and reporting on the results of the PRA carried out in the five countries;

Achievements include:

- completion of most of the above activities in Hungary;
- community development projects identified and planned, and in three communities partially implemented;
- one 'Future Search' conference organized and facilitated in Hungary; the project has so far attracted considerable interest and funding. It will expand into Bulgaria, FRY, Albania and Macedonia and Slovakia in 2002.

For the remainder of 2001, the primary activities will be:

- supporting the development of the community development projects in the three Hungarian counties;
- supporting a PRA needs assessment in the Vojvodina part of Serbia for the RC of Serbia, (supported by the Canadian Red Cross);
- ♦preparing the four new National Societies for the development of PCD projects in 2002.

## **Regional Cooperation**

### **Regional Recruitment Programme**

**Objective 1:** *To increase the number of delegates from the 1999 regional BTC who have completed a first mission from 25% to 50% in 2001.*

During the final three months of 2001 two persons from the region departed on international delegate missions, with a third to depart early 2002. These were both second missions. Over the year, 8 persons have departed on a first mission, reaching the target of 50% from the regional BTC in 1999.

**Objective 2:** *To hold a second regional BTC in 2001, with an increased participation of NS candidates (including from Russian RC / Ukrainian RC / Belarusian RC).*

A second regional BTC was held in Hungary in December 2001, with participants also from the Russian RC/Federation Delegation in Moscow and from the Federation Delegation in Minsk. Of the 24 candidates: 5 were from National Societies in the region, and 2 from NS outside the region. At the first regional BTC in 1999 only 4 candidates were from National Societies, therefore increased participation from NS has been achieved. However, the majority of candidates continue to come from Federation delegations - 8 from Federation delegation staff in the region, and 2 from Federation delegation staff outside the region.

**Objective 3:** *Establish appropriate procedures by end of 2001 in NS / delegations / RD to provide support to delegates, regionally deployed staff and staff on loan regarding contract, insurance, briefing and debriefing issues.*

Support was provided to delegates, staff on loan and delegation recruited staff according to existing guidelines. Work will continue to prepare a one day session to introduce existing procedures to all delegates and delegation recruited staff in Budapest in the new year.

**Objective 4:** *To review professional / technical training opportunities for potential delegates from the region prior to first mission.*

The HR and Training Coordinator took part as a participant in the pilot phase of the Project Planning Process (PPP) training course held in Budapest in October 2001. To be coached in this process and with the aim of acting as a facilitator for the development of PPP training in the region, the coordinator co-facilitated a second PPP course in Budapest in November. In this role some of the technical training needs and opportunities have been addressed, targeting needs wider than just those identified for potential delegates. Involvement in the PPP training has meant that time available for ongoing HR administration related issues has been limited and the service provided at a minimum level. Plans to extend the HR and training position to one full time person through a job share opportunity in January will address this issue.

Plans to introduce the new performance development review (PDR) appraisal system for Federation delegates in Budapest were rescheduled for January due to the work load at the Regional Delegation.

### **PNS Coordination Project**

**Objective 1:** *To create the network needed for setting up mechanisms to map all assistance to the NSs in the region, both through the Federation and bilateral assistance*

The one year PNS Coordination Pilot Project which began in August 2000, establishing this network and the mechanism for mapping all the assistance to the NSs in the region, came to an end, as planned, in August 2001. The information collected has been put on a database, and is being kept updated by the RD, and by the Desk Officer for Central Europe based in Geneva. In addition, from 2002, this information will be placed on the RD's website.

**Objective 2:** *To develop mechanisms for efficient facilitation of all PNS assistance to, and partnership with the NS in the region and to ensure that the most important elements of NS strategic plans are being supported.*

The PNS Coordination Project has made a contribution to more efficient facilitation of PNS assistance to and partnership with NS in the region. During the fourth quarter, following the end of the one year PNS Coordination Project and departure of the PNS Coordination delegate from Budapest RD, the ongoing liaison with PNS was maintained by the Desk Officer for Central Europe in the Europe Dept in Geneva, and the links with the CE NS regarding PNS support were maintained by the regional delegates of the RD.

**Objective 3:** *To develop improved mechanisms for closer cooperation between NS active in the region.*

From 28-30 November 2001, the Regional Delegation organized and hosted a Central Europe Partnership Meeting, bringing together representatives of 14 of the 15 Central Europe National Societies, and representatives of 13 PNS active in the CE region. It was the first time such a partnership meeting had been held with all 15 CE NS invited (previous meetings had been for all the CE NS but not for PNS, and partnership meetings had previously often only included the Balkans NS). The meeting was generally warmly received by all, and regarded as an excellent way to promote closer cooperation between NS in the region and outside the region.

**Objective 4:** *To improve quality and participatory approach of planning tools such as the regional and country assistance strategies (RAS/CAS).*

During the fourth quarter of 2001, preparatory work was done on a Central Europe Regional Assistance Strategy. Two staff-on-loan were seconded to the Regional Delegation from the Bulgarian RC and Finnish RC to participate in this work, and much information was collected from National Societies in the region. However, during the Central Europe Partnership Meeting of 28-30 November, it was agreed by all that the RAS process should be put on hold.

**Objective 5:** *To ensure more efficient coordination and cooperation between the Federation and the ICRC in development cooperation to build capacities of the region's NS.*

During the fourth quarter, close cooperation between the regional delegations of the Federation and ICRC in Budapest continued, with regular sharing of information, communications, joint meetings and workshops for National Societies, ensuring a more efficient utilization of resources.

**Objective 6:** *To develop mechanisms for better coordination between the Federation, the ICRC and NS in the event of disaster in the region.*

Work on this is ongoing, and improvement in coordination of regional disaster management will be an important priority for the Regional Delegation in 2002.

**Objective 7:** *To identify and seek to fill the funding gaps in the regional and NS programmes.*

The PNS Coordination Project's mapping of all support in the region has enabled the Regional Delegation and the Europe Dept of the Secretariat in Geneva to have a much clearer and more complete picture of all the support to CE NS in the region, also showing which NS receive little support and where the critical gaps are. Filling the identified funding gaps is something much more difficult to achieve. During the Central Europe Partnership Meeting of 28-30 November 2001, a rough mapping was completed by all participants, showing support to all the CE NS, and clearly showing which NS in the region received very little support, and also the varying levels of support to the regional programmes. It was a useful exercise, and will form the basis for further work by the Regional Delegation and Europe Dept of the Secretariat on future support and cooperation in the Central Europe region.

## **Co-ordination and Management**

**Objective 1:** *To provide efficient and professional support to the various regional programmes and the country delegations in the region.*

*Regional set up* - The Head of Delegation in Bosnia finished the term of his contract in this quarter, and the Albanian and Macedonian Heads of Delegation ended their contracts at the end of the year, and were not replaced. As part of a firm exit-strategy decided upon in late 2000, the country delegations in Albania and Macedonia scaled down in 2001, transferring tasks to the regional delegation and the national society.

The FR Yugoslavia country delegation has consolidated its activities and started reporting to the Regional Finance Unit (RFU) for financial matters and to the Regional Planning and Reporting Unit.

*Planning and Reporting* - Much attention was placed on the preparation and finalization of the 2002-2003 appeal process. A programme meeting was organized in Budapest at the beginning of October, and was attended by Heads of Delegation, desk officers, the Head of Europe Department and was aimed at reviewing the draft appeal for 2002-2003. This involved considerable work and liaison efforts with country delegations and national societies to insure coherent planning and budgeting on behalf of each party. This was the first time that the Regional Delegation took the full responsibility for the Country Appeals. The process required strong co-ordination and support to the Programme Managers. This was a time-consuming and heavy process, but proved to be a successful one. The appeals were finalized on time. A new initiative saw the production of Appeal Overviews; shorter versions of the appeal document targeted at a broader audience (Red Cross Movement and outsiders). This initiative was very much in-line with the idea of better marketing and promoting Federation work in the region. The planning and reporting unit also organized two workshops on project planning process, with the support of the OD department. These workshops were attended by Central Europe national society staff, delegates and local staff. The work done in these workshops has provided a solid foundation for improved future work regarding the appeal process. The Planning and Reporting Unit was reinforced through the recruitment of a new reporting officer.

**Objective 2:** *To support and manage the regional delegation in its strategic guidance to national society programming.*

*EU enlargement-* During the November Partnership Meeting the Head of the Red Cross Office in Brussels provided an extensive briefing to National Societies regarding EU enlargement. The Regional Delegation has maintained close contact with the Red Cross office in Brussels, and has integrated EU enlargement as an objective in the Regional Appeal 2002-2003.

**Objective 3:** *To promote and represent the interest of the Federation in the region.*

Programme Managers in the various core areas have been actively involved throughout the countries of the region. The wide range of activities undertaken are more fully reported on in the individual programme sections of this report. Good results have been achieved with national societies, RC PNS's operating in the region, and with other governmental and non-governmental bodies.

**Objective 4:** *To provide better financial and budget management support to the various programmes, country delegations and NS in the region.*

This quarter saw the arrival of a new Head for the Regional Finance Unit, after the end of contract for the previous head. The Regional Finance Unit completed the scope of its original work-plan. All countries in Central Europe are now reporting directly to Budapest. Working advances and transfers to National Societies are carefully monitored by the unit. The Unit was very active during the quarter with the preparation and finalization of appeal budgets. Support continued to be provided to National Societies and country delegations on a daily basis. In addition, the Head of the Unit attended a Regional Financial Workshop in Geneva. No major constraints were faced during this quarter.

### **Regional Logistics Unit**

During this period the Regional Logistics Unit organized the Basic Logistics Workshop. The workshop was held in Budapest, and involved seventeen participants. Attendees came from within the region, but also from the Dutch RC, Turkey, Denmark, and India. The workshop dealt with different aspects of logistics during emergencies. Support in facilitating the workshop was provided by the Logistics Department in Geneva, and the Belgrade Delegation. The Head of the Regional Logistics Unit also participated in the project planning process (PPP) workshop.

### **Objective 5:1**

During the reporting period, the overall situation in the region dictated the level of activities. The result was a decrease of activities towards the end of the reporting period in comparison with previous periods. The decrease in activities is mainly due to turning away from relief efforts to other areas which do not require such a high level of logistical support.

## **2. Procurement**

The total value of procurements executed by the RLU, Budapest during the 4th quarter of the year 2001 was CHF 1,539,572.00.

Examples of items procured included: computers and related equipment, washing powder samples (received for the procurement of Hygienic Parcels), which were taken to an independent inspection company to be tested for their compliance with RLU requirements. In the meantime the tendering process for the procurement of winter underwear sets and hygienic parcels for Yugoslavia (from British and Swedish donations respectively) and the Family Type hygienic parcels for Macedonia (under the ECHO programme) was also completed. All the relevant documents were sent to the Logistics Department in Geneva for authorization.

The purchase orders were issued for the winter underwear sets for Yugoslavia and the Hygienic Parcels. Authorization has also been received for the procurement of the Family type Hygienic Parcels for Macedonia. One of the tasks of the RLU is to support the PNSs in the region if needed. In this respect, the RLU was contacted by the American Red Cross Macedonia Delegation to procure Family type Hygienic Parcels and Baby Parcels for their programmes. Other small purchases consisted of vehicle spare parts for the fleet in the Yugoslav delegation. Another main task of the RLU was to control and to monitor the delivery of the commodities that were contracted in the previous months, in close co-operation with the relevant country delegations.

## **Conclusion**

Red Cross values and principles were very actively advocated and promoted in this quarter. Special events such as World Hunger Day, World AIDS Day, and Volunteer Day saw the National Societies in the region actively participating. The Regional Delegation gave considerable support for these activities. This was a particularly good example of co-operation between the Regional Delegation and National Societies. Support and guidance were provided by the delegation, but the activities were directly implemented by the National Societies themselves.

The final quarter proved to be a time for acting on lessons learned. Positive and concrete steps were taken to realign the delegation according to practical realities. The various programmes were busy with activities across the region. Solid achievements (and some firsts) were seen in things like the Partnership Meeting and Appeal 2002-2003. As the current year ends and the new year is about to begin, the Regional Delegation finds itself in a stable position, with a very positive outlook for the immediate future, ready to actively implement its important activities in the region.

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*All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For further information concerning Federation operations in this or other countries, please access the Federation website at <http://www.ifrc.org>.*

John Horekens  
Head  
Relationship Management Department

Lynette Lowndes  
Head  
Europe Department

Budapest Regional Programmes						ANNEX 1
APPEAL No. 01.52/2001		PLEDGES RECEIVED				10.04.2002
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>CASH</b>						<b>TOTAL COVERAGE</b>
REQUESTED IN APPEAL CHF ----->				<b>10'877'065</b>		<b>47.4%</b>
CASH CARRIED FORWARD				628'680		
SECRETARIAT PROG SUPPORT				525'442		
BRITISH - GOVT (DIFD GRANT)				930'000	03.02.2001	PARTNERSHIP IMPLEMENT. PLAN 2001
BRITISH - GOVT (DIFD GRANT)				43'000	03.02.2001	PLANNING & REPORTING
BRITISH - RC		14'000	GBP	34'440	03.05.2001	YOUTH DEVELOPMENT
BRITISH - RC		14'000	GBP	34'440	03.05.2001	REG. INFO TRAINER H. VALUES
BRITISH - RC				69'422	03.05.2001	REGIONAL YOUTH DELEGATE
BRITISH - RC		14'569	USD	23'660	05.11.2001	FINANCIAL MGT SYSTEM OF BRC
CANADIAN - GOVT/CIDA		198'000	CAD	217'444	09.04.2001	HYGIENE PARCELS, CROATIA & BOSNIA
CANADIAN - RC		880	CAD	962	30.03.2001	INFORMATION
FINNISH - RC		33'637	EUR	51'747	26.03.2001	INSTIT. & RESOURCE DEV.
FINNISH - RC		33'637	EUR	51'747	26.03.2001	HUMANITARIAN VALUES
FINNISH - RC		16'819	EUR	25'874	26.03.2001	BOSNIA-HERZEGOVINA, REPAT. & REINTEG.
FINNISH - RC		33'637	EUR	51'300	21.06.2001	COORDINATION & MGT
ICELANDIC - RC		2'000'000	ISK	34'530	23.07.2001	OD
ICELANDIC - RC				1'988	30.06.2001	DIRECT TO HUNGARY
NORWEGIAN - RC				10'000	31.01.2001	PNS CO-ORDINATION PROJECT, CO-ORDINATOR COSTS
NORWEGIAN - GOVT/RC		1'078'749	NOK	206'369	13.06.2001	BOSNIA, REPAT. & REINTEG. OF REFUGEES
NORWEGIAN - GOVT/RC		530'000	NOK	100'734	02.07.2001	DR + DP
NORWEGIAN - GOVT/RC		500'000	NOK	95'033	18.07.2001	HIV/AIDS PROGRAMMES
NORWEGIAN - GOVT/RC		647'249	NOK	123'821	19.06.2001	REPAT. & REINTEG. CROATIA
NORWEGIAN - RC				91'358	21.09.2001	DEVELOPMENT DELEGATE
NORWEGIAN - GOVT/RC		3'236'624	NOK	590'693	26.09.2001	YUGOSLAVIA, MACEDONIA, BULGARIA PRA-PCD
NORWEGIAN - GOVT/RC		1'078'749	NOK	198'490	04.11.2001	HUNGARY, SLOVAKIA, ROMANIA
NORWEGIAN - RC		3'000	USD	5'004	26.11.2001	NS PARTICIPANTS, TRAVEL & ACCOMMODATION
SWEDISH - RC		7'500	SEK	1'303	23.01.2001	PSC USED CLOTHES
SWEDISH - RC		375'000	SEK	65'138	22.03.2001	DISASTER RESPONSE
SWEDISH - GOVT/RC		2'150'000	SEK	355'825	08.06.2001	DR, PREP., HEALTH & CARE, OD, COOP COORD. & MGT
SWEDISH - RC		1'500	USD	2'436	29.11.2001	BUDAPEST MEETING 2001

SUB/TOTAL RECEIVED IN CASH				4'570'880	CHF	42.0%
<b>KIND AND SERVICES (INCLUDING PERSONNEL)</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
Denmark	Delegate(s)			18'563		
Finland	Delegate(s)			92'155		
Great Britain	Delegate(s)			171'005		
Iceland	Delegate(s)			58'973		
Norway	Delegate(s)			99'878		
Sweden	Delegate(s)			108'745		
SWEDISH - RC		210'000	SEK	36'477	23.01.01	30'000 KG USED CLOTHES, TRANSPORTATION
SUB/TOTAL RECEIVED IN KIND/SERVICES				585'796	CHF	5.4%
<b>ADDITIONAL TO APPEAL BUDGET</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	
<b>THE FOLLOWING PROJECTS ARE LINKED TO THIS APPEAL:</b>						
P66507						