

# PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## INDONESIA

15 May 2002

*This Programme Update is intended for reporting on Annual Appeals.*

*Appeal No. 01.33/2002*

*Appeal Target CHF 2,059,101 (USD 1.3m/ 1.4m EUR)*

*Programme Update No. 1 Period covered: 1 January 2002 to 31 March 2002*

### "At a Glance"

*Appeal coverage: 71.2%*

*Related Appeals: South east Asia regional programmes (01.30/2002)*

*Outstanding needs: CHF 592,797*

*Update: A partnership approach to supporting vulnerable people in Indonesia has characterised the Indonesian Red Cross' (PMI) and the Federation's work in the first quarter of 2002. Progress has been made in all areas and donors are urged to maintain their support.*

### **Operational Developments:**

This reporting period has seen the continued development of the Federation's position in Indonesia. The role for the delegation being the "Serving Leader" or "Facilitator" becomes increasingly important as new partners and donors start to work with the Indonesian Red Cross (Palang Merah Indonesia, PMI) bilaterally or through the Federation.

Specific focus for 2002 has been placed on strengthening PMI's management capacity at all levels in the organisation, and on formulating strategies for chapter and branch development in disaster prone areas.

The world's fourth most populous country, Indonesia, has faced its share of problems and challenges over the last few years. The first three months of 2002 still find Indonesia in ongoing conflict, and in a number of locations these are prolonged conflicts; from those seeking secession in Aceh, Irian Jaya, to those torn by either ethnic or religious conflict in Maluku, West Kalimantan, Central Kalimantan and Sulawesi. As the result, population movements have placed tremendous pressure on the Indonesian Red Cross to deal with the needs of more than 1,3 million Internally Displaced Persons (IDP). The Government indicated in December that its support for IDPs would cease at the end of the year.

With a continued high level of unrest stemming from secessionist, ethnic and religious differences, the Federation has worked in co-ordination with the ICRC in its response to these events.

During the first two months of 2002, Indonesia was hit by heavy floods. 700,000 people across the country were affected, and the death toll reached 150. In Jakarta, the capital city of Indonesia, more than 400,000 people had to abandon their homes. In close co-operation with the Federation, PMI competently extended assistance to the most vulnerable victims in Jakarta as well as in Central and East Java.

### ***Disaster Response:***

The Indonesia appeal for 2002-2003 does not accommodate any programme for disaster response. Nevertheless, the Federation supports the Indonesian Red Cross Society (PMI) in its role within the national disaster plan which primarily is based on 'Presidential Decrees of 1963 and 1990' articulating the close coordination with SATLAK, the local body of the National Disaster Coordination Board. Within the remit of the National Disaster Plan, there is a common understanding about PMI's mandate to respond immediately and render assistance to victims of natural disasters for the first two weeks.

#### ***Activities & Achievements***

- The PMI Jakarta chapter and five branches assisted over 8,000 families in and around the capital city during the flood disaster in January-March in terms of rescue, evacuation, health and relief distributions. Five Mobile Emergency Units and 300 volunteers were fully occupied for weeks.
- Floods and landslides caused severe disasters also in East and Central Java and Bali. PMI assisted more than 40,000 victims with rescue, evacuation and health services and distributing food and non-food items. Three Mobile Emergency Units and close to 200 volunteers were involved.
- The PMI carried out two food distributions in Sampang Madura island to 65,000 Internally Displaced Persons (IDP), while they were awaiting repatriation back to Kalimantan to commence.

#### ***Constraints***

The PMI chapters and branches fail frequently to communicate with the National Headquarters in order to use the society's full potential, in a timely and effective manner, for responding to disasters. The plan to establish the disaster management focal point network at all the PMI chapters is particularly focused on overcoming this problem of lack of information.

### ***Disaster Preparedness:***

The development of PMI's disaster preparedness programme is based on the DP Plan of 1997, which through the funding from the Japanese Red Cross laid the foundation to the disaster (conflict) preparedness structure, which mainly aims at building capacities of the chapters and branches to respond to emergencies on a local level.

The long-term goal is to have one trained and equipped multiskilled SATGANA response team in each of the disaster prone branches - local communities provide the team members. The teams are trained, equipped and mobilised in a standardised manner and backed up by Mobile Emergency Units. The structure is to be topped up by the national level rapid response team TIM KHUSUS.

The development appeal of 2002-2003 like its predecessors is also based on this leading idea. In addition, it aims to facilitate the harmonisation of the Federation and ICRC support to PMI in logistics and relief. This harmonisation and working relationship can be seen through the Community Based Disaster Preparedness (CBDP) projects, which also contain a conflict preparedness component as the ICRC input to the training programmes. Finally, a lot of emphasis has been put on the regional disaster management cooperation between the twelve operating national societies in the South-East Asia region and PMI has officially endorsed the Framework Documents.

**Objective 1**

*Further improve the capacity for adequate and timely disaster response.*

**Activities & Achievements**

- The PMI management approved the newly developed logistics system with formats and coding, which were accepted by the Society's finance department. Sets of formats are being printed.
- Surabaya (East Java) central warehouse is fully utilised by the PMI relief department and East Java chapter for pre positioning relief stocks and despatching for disaster response.
- West-Sumatra chapter in Padang and South-Sulawesi chapter in Makassar identified premises for regional warehouses made available by the local/ provincial governments
- The PMI Relief Department pre positioned 9,000 boxes of noodles in warehouses in Surabaya, elsewhere in Java and South Sulawesi and 3,000 family kits in central warehouse in Surabaya.
- Building up the disaster management communication network (focal points) has started and four chapters are linked to the HQ already.

**Constraints**

The recruitment of competent PMI logistics personnel for the central warehouse has been delayed due to the overall reorganisation constraints: to replace a number of non-productive staff with fewer, but more productive persons .

**Objective 2**

*Strengthen disaster/ conflict management capacity, in particular at headquarters' level.*

**Activities & Achievements**

- Regional disaster management cooperation has been a high priority for PMI and the society has endorsed the establishment of the SEA DM Committee.
- Regional Disaster Management Committee was attended by the PMI in Brunei
- A representative from the PMI facilitated Myanmar Red Crescent DM Workshop
- Disaster Management working group of eight experienced representatives from different chapters convened in January with specified DM development tasks
- The Federation based PMI logistics system is being established for the CVTL (East Timor Red Cross Society) with help from Indonesia
- Disaster Management Information System (DMIS) is accessed daily at the PMI relief department

**Constraints**

The full usage of DMIS as a two-way information tool is hampered by the lack of adequate computer equipment at chapter level. This will be overcome by the computerisation project just started by the Organisational Development Programme.

**Objective 3**

*Improve support for disaster/ conflict prone branches' preparedness and response activities.*

**Activities & Achievements**

- West-Java Chapter of the PMI organised a six-day SATGANA ToT training course for 45 staff members and volunteers, for most of whom it was refresher training; part of the training was facilitated by PMI relief department and the Federation
- West Nusa Tenggara chapter in Mataram conducted SATGANA training for 30 volunteers and set up the team
- The training and establishment of five more SATGANA teams in Irian Jaya (Papua), Kalimantan and Sumatra have been set to take place within weeks

**Constraints**

In several instances the planned training has been delayed due to the social unrest and insecurity

**Objective 4**

*Develop community based disaster/ conflict preparedness projects (CBDP/CP) in two selected chapters and in one branch, each serving as a pilot project and as part of the development of an overall CBDP/CP programme.*

**Activities & Achievements**

- The PMI, Federation, ICRC, Danish and Australian Red Cross Societies drew a letter of intent in order to study, plan and design CBDP/CP programme/ projects during the next six months
- Refresher training for CBDP/CP capable trainers has been organised by the PMI West-Java chapter in Bandung.

**Constraints**

The PMI implemented CBDP programmes in Indonesia, particularly in East Java in 1995-1996, but there are no records available. The CBDP project in West Timor supported by the Federation in 1999 could not be extended due to missing security guarantees.

**Health and Care:**

This programme of the Appeal 2002 has not received the support to enable any concrete planning to be done. Although the PMI has an ongoing Health and Care programme, its effectiveness and capacity is severely restricted through the lack of financial resource. The Delegation is assisting as it can from limited resources both financial and human. This programme, if supported, could have a very measurable and profound impact on the needs of the most vulnerable.

**i) Capacity Building and Technical Support****Objective 1**

*PMI has adequate human resource capacity to deliver health programmes according to the strategic plan.*

**Activities & Achievements**

- Due to the lack of funds and limited availability of human resources this objective has not been instigated. PMI does participate, as it can afford to, or is sponsored for, in Regional activities or international forums. So far this year the Division Head of Health and Care did participate as a Team member of the Regional Health Programme evaluation Team .

**Constraints**

With the presence of a Capacity building Health Delegate, the Delegation would be able to focus on this important area of management, unfortunately this is not the case. However the Organisational Development delegate is assisting, where possible, the Divisional Head with some aspects in this area.

**Objective 2**

*PMI has adequate managerial and reporting systems.*

**Activities & Achievements**

- There are current reporting and monitoring systems, however they are somewhat weak in substance and are in need of revision to provide more timely and accurate information to the National Headquarters.
- There is a recognised need acknowledged by the PMI, however again other practical priorities intervene

**Constraints**

The imposition of the day to day priorities and lack of time to adequately address this objective has placed on a low priority.

**Objective 3**

*PMI has adequate capacity to effectively co-ordinate all Red Cross health activities in Indonesia.*

**Activities & Achievements**

•The Delegation ensures all information from the Federation's Regional Health Unit is shared and utilised by the PMI. The PMI has been active in attending Regional Health activities and taking part in numerous local liaison meetings with Government and other health related organisations. This area is considered a cornerstone of PMI activity and will be included in a CAS currently being developed. However to date no concrete partnerships have been formed with sponsors. Liaison by the PMI is ongoing and every opportunity to be involved in co-ordination meetings is taken.

**(ii) HIV / AIDS Programme****Objective 1**

*Decrease HIV/AIDS related discrimination and stigmatisation of PLWHA.*

**Activities & Achievements**

•The PMI is an active member of the national body concerned with HIV/AIDS, through this involvement they are in contact not only with Government but also many NGO's involved in this area.

•They also actively participate in the Regional HIV/AIDS Committee and the Chairman has on many occasions during Chapter Assemblies etc. stressed the importance of the need for Red Cross to be active in this programme. Unfortunately, as already stated, development of material resources and the development of resources is limited by the lack of support for this programme from the Appeal source. However, due to the priority placed on this programme by the PMI it will be the focus of Red Cross Day activities on the 8th of May including a one day workshop for Branch volunteers to promote advocacy re the HIV/AIDS problem.

**Constraints**

Whilst quite a lot of work is being done from PMI resources additional funding would assist in achieving more in a problem which is ever increasing in Indonesia.

**Objective 2**

*Reduce the incidence of HIV/AIDS among youth and women by providing information.*

**Activities & Achievements**

•This activity was limited to focusing on the 8th May with the issuing of press releases and radio and TV coverage. The development of addition visual aids etc and conducting studies training needs analysis etc has been restricted due to lack of resources.

**Constraints**

As previously stated lack of support for the programme as delayed the implementation of this objective.

**Objective 3**

*Ensure sufficient support for HIV/AIDS work within PMI.*

**Activities & Achievements**

•The HIV/AIDS programme is widely advocated throughout PMI. At every opportunity the National Chairman stresses the importance of the Red Cross role in this programme and involvement by Chapters and Branches is strongly advocated by National Office staff at Chapter Assemblies. The PMI's plan for HIV/AIDS has been widely distributed and socialised already.

**Objective 4**

*Establish a co-ordination mechanism and network with other non-government institutions to strengthen support for the HIV/AIDS programme.*

**Activities & Achievements**

- As members of the National Commission, the PMI has a good consultation platform already established. This Commission formulates plans of action and seeks to ensure that any duplication in effort is addressed. It also encourages collaboration between organisations to ensure effectiveness in addressing all aspects of the HIV/AIDS problem.

**Constraints**

At this stage membership of the National Commission seems to be addressing this objective, although as always more work could be done in this area.

**(iii) Community Based First Aid****Objective 1**

*Reduced risk behaviour of target community members and increased coping mechanisms to deal with daily emergencies and common diseases through an effective CBFA programme.*

**Activities & Achievements**

- Early in the year the CBFA manual was printed and distributed. This comprehensive manual will assist in the establishment of standards in CBFA.
- Refresher training for trainers and facilitators has been conducted during the first quarter in East Kalimantan. Funds for this activity were available from the residue of last years Appeal.
- Also during this period a monitoring visit was made to Tarakan by the HOD and Secretary General of PMI. Recruitment of suitable volunteers is an on going commitment in the Tarakan Branch.

**Constraints**

With the lack of a “supervising” delegate it has been difficult to continuously monitor this project consequently the “handover” process has been slowed.

**Objective 2**

*PMI headquarters staff and chapter and branch staff have adequate capacity to implement a national CBFA programme*

**Activities & Achievements**

- No progress has been made with this objective, although the necessity to expand this programme is well acknowledged within the PMI again the lack of funding has impacted on a very important programme which has the potential to affect many of the most vulnerable.

**Constraints**

As previously stated; resources both human and financial.

**Humanitarian Values:**

Based on the Hanoi declaration in 1998, recognising communication as one of the priority areas for the Movement in the region, the Appeal 2002 included Humanitarian Values as one important programme.

Although all national societies pledged to fulfil this commitment, PMI’s communication capacity has continued to remain a relatively low priority. To date the programme is under funded, with the Netherlands Red Cross as the only donor, funding a communication workshop.

The main goal for the programme is to develop a high degree of visibility, credibility, co-operation and support for the Red Cross/Red Crescent in Indonesia.

**Objective 1**

*A strong and well- developed communications capacity of the Indonesian Red Cross.*

**Activities & Achievements**

- Ongoing support to develop a comprehensive communications strategy for the PMI.
- The delegation has ongoing dialogues with PMI leadership to encourage them to recognise the communication department as part of the core services and structure of the national society.
- Provided support to the PMI public relations division by procuring the essential technical hardware required for a well-functioning communications department.
- The delegation has supported the participation of PMI's communications staff in the regional workshop in Macao in March.

**Constraints**

The implementation of the programme has been possible thanks to close co-operation between the delegation and the PMI. Due to low donor interest in this particular programme in 2002, we had to postpone some of the activities until later this year.

**Objective 2**

*Expanded strategic links with local and international media to ensure sustained and high profile media coverage for the activities of the Federation and PMI, particularly in times of emergencies.*

**Activities & Achievements**

- During the flood operations in January- February, the Federation together with PMI provided the information needed for the media, national as well as international.
- Organised press release as well as press conference during the South East Asian Partnership Meeting in Jakarta in March.

**Objective 3**

*Heightened awareness of Red Cross/ Red Crescent activities and humanitarian values in Indonesia among key external stakeholders, including diplomatic missions, the corporate sector, the authorities, NGOs, Ingots and civil Society.*

**Activities & Achievements**

- The Federation staff in Indonesia has further developed the good relationship with key external partners, to promote more effective, co-ordinated services and support.
- The Federation staff are attending the regular interagency meetings, seminars and briefings, and network with foreign missions and other potential donors.
- Federation, PMI and ICRC have regular co-ordination meetings on planning and training of communications/ dissemination staff and volunteers, thus avoiding duplication of efforts and inputs
- HoD participated in the Regional Ministerial Conference on people smuggling trafficking in persons and related transnational crimes, and presented the Red Cross views in this difficult, but important issue.

**Objective 4**

*Integration of communications components into all national programmes.*

**Activities & Achievements**

- Nothing achieved so far

**Constraints**

Due to the capacity of the Public Relations department, other activities had to be given priority in the period of review.

## ***Organisational Development:***

The first quarter of any year is one of time tabling and preparation of agreed programme content. Capitalising on the momentum gained towards the end of the last year a full schedule as been formulated. This involves the development of strategic plans for Communications, Human Resources and Organisational Development over the next twelve months. Added to this is a schedule to attend all Chapters General assemblies (i.e. the 5 yearly Assembly where the Board membership is changed) thirteen of these meetings are scheduled for the year.

Guidelines to clarify aspects of the Statues have been formulated and distributed to Chapters and Branches. Discussions have been held to initiate the process of conducting a financial system review . New computer hardware has been installed in all 9 Divisions and a IT specialist is being recruited to develop and maintain an in-house network system. This will be expanded to accommodate Chapters at a later stage.

Due to the strong support that has been received for the Organisational Development appeal, it is envisaged that all the objectives will be met, the only constraint being time and human resources.

### ***Objective 1***

*PMI has developed better application and implementation strategies for core programmes through a supportive working relationship. To achieve this the Federation has promoted and strengthened strategic guidance and consolidated technical advice to the PMI leadership and management for their organisational development process by emphasising good governance, improving management skills and capacities at headquarters and chapter level.*

### ***Activities & Achievements***

- The first quarter of the year has involved establishing a timetable for the implementation of this objective.
- Also during this time 6 Chapter Annual assemblies have been attended where the opportunity has been taken to discuss and advise the Chapters and Branches attending on governance and management issues and to encourage the development of their annual business plans etc.
- 2 management workshops have been conducted. One was a “Teambuilding” workshop for key National Office managers and the other the first of three Regional Management workshops attending by all Chapters and selected Branches from the Sumatra Island region.
- Initial discussions reviewing the progress of the Strategic plans have been held with a view to a comprehensive mid term review being conducted by the National Board.
- Human Resource strategy, Organisational development strategy and Funding workshops have been scheduled for the last half of the year.

### ***Constraints***

The dovetailing of the programmes plans with that of the day to day requirements of a busy National Office impacted by a very busy rainy season natural disaster wise, have meant some delays in scheduling important policy discussion meetings with key members both Board and staff, slowing down the implementation process.

### ***Objective 2***

*By December 2002, all levels of PMI are familiar with the PMI five year strategic development plan, and use it as a base for the development, planning and implementation of programme activities.*

### ***Activities & Achievements***

- On every occasion that a meeting or discussions are held with Chapters or Branches the five year strategic plan is discussed and explained with a view to ensuring that its elements are included in the local business plan. So far this opportunity was taken during the six Chapter visits, this Plan and discussion surrounding is also an integral part of the one day Orientation programme for new Boards, 2 such orientations have been conducted during period.
- The guidelines for the application of PMI statues and governance policy have been produced and distributed. These now form a basis of discussion during the “Orientation” programme.

**Constraints**

No constraints have been experienced. An Orientation programme for new Chapter Board members has been developed and is being well accepted.

**Objective 3**

*Three chapters (East Kalimantan, Central Kalimantan and the Maluku) and five provincial branches (one each from the Kalimantan chapters and two from the Maluku plus Sampang branch) with experience of Federation supported activities have increased management capacity which can be used as a model for comprehensive chapter and branch development.*

**Activities & Achievements**

• Whilst these Chapters and Branches have been identified as suitable candidates for development, no specific work has begun at this stage to implement the objective. This objective is to be included in a long term Community based Disaster Preparedness development programme currently being formulated in conjunction with the Danish and Australian Red Cross as organisational development is an integral part of all programme implementation. Completion of the planning and acceptance phase of this project is expected by the end of 2002 with implementation during 2003.

**Constraints**

With the active interest of 2 participating National Societies in a long term Community based Disaster Preparedness programme late last year, it was decided to delay the implementation of this objective whilst that programme was developed so as to avoid any duplication in effort and to capitalise on the opportunity to utilise programme implementation as a vehicle for organisational development.

**Regional Cooperation:**

The delegation has had a close and fruitful co-operation with the Regional Delegation in Bangkok. The delegation has tried to encourage PMI staff to participate in regional activities like workshops, seminars and meetings. The delegation has also built a good liaison with the regional delegation in Bangkok. In the preparation phase of, as well as during the implementation of the Partnership meeting for South East Asia in Jakarta primo March 2002, the co-operation between PMI, the regional delegation and the country delegation in Indonesia was excellent

**Coordination and Management:**

The Federation delegation in Indonesia was established in January 1998. Historically, support from the Federation to PMI has mainly concentrated on management issues, assistance to major disaster response events, assessment missions and presenting the PMI as a capable and credible partner to funding agencies. In 1999, the PMI announced its five year strategic development plan. Since then, increased support has been given to the process, dissemination and the implementation of the priorities outlined in the Appeal.

For the very first time, in 2002, the Federation delegation was fully staffed with a Head of Delegation, an Organisational Development Delegate and a Disaster Preparedness delegate. Locally recruited staff include a Finance and Reporting officer as well as an Office Manager.

The main goal is to facilitate and strengthen the effectiveness and efficiency of the Federation delegation through team work with the national society, the ICRC and the South East Asia Regional delegation, to deliver the organisation's humanitarian mission.

**Objective 1**

*Federation supported programmes and operations in Indonesia are well co-ordinated and soundly managed; the core programmes receive high quality technical support.*

**Activities & Achievements**

• All delegates had taken up their posts by the beginning of the year, except for a Health delegate.

- Together with skilled staff members who are familiar with the Federation strategies and new directions, the delegation has the capacity to fulfil its programme objectives.
- Still the delegation does not have adequate transport facilities, due to lack of funding of the Co-ordination and Management programme.

### ***Constraints***

The delegation has encountered a major problem in attracting funding for the Co-ordination & Management Programme. To date, only the Swedish and Netherlands Red Cross have indicated support in 2002.

### ***Objective 2***

*Heightened public awareness and profile for the Federation and Red Cross Red Crescent Movement in Indonesia, particularly in advocacy for disaster preparedness and HIV/AIDS.*

### ***Activities & Achievements***

- During this period, the HoD as well as all the delegates have participated and represented the Federation's Indonesia delegation at various different official government meetings and conferences. Together with the Federation's Secretary General, Didier Cherpitel, the HoD has visited the Vice President of Republic of Indonesia as well as organised meeting with the Minister of Foreign Affairs. The HoD has attended been in meetings with the Ministry of Foreign Affairs to discuss Status Agreement between the Federation and the Republic of Indonesia.
- In March, PMI was hosting the South East Asia Red Cross and Red Crescent Secretary General Meeting and Partnership Meeting attended by 75 participants from 25 National Societies. The Federation delegation was supporting the PMI during the preparation phase as well as the meetings.
- The delegation has co-ordinated visits from different donor societies during the period of this report.
- The Federation delegation has continued the good co-operation and collaboration with the PMI.

### ***Constraints***

No constraints have been experienced. This objective does not need specific funding, but will be an ongoing and extremely important part of the delegation's tasks.

### ***Objective 3***

*A comprehensive, well negotiated and manageable Cooperation Agreement Strategy (CAS) is in place.*

### ***Activities & Achievements***

- The process has already started with discussions between the PMI, ICRC and Federation.
- During the Partnership Meeting in March, the Cooperation Agreement Strategy (CAS) for Indonesia was discussed with other partners.
- In April, the Danish and Australian Red Cross will start the preparation phase for a bilateral programme in Indonesia within Capacity building and Disaster Preparedness. The Federation Delegation will play a vital role as "Serving Leader" during this phase. Other donors like the Swedish, Norwegian, Netherlands and Singapore Red Cross have shown interest in this new Partnership Agreement.
- The Federation Delegation with support from the Regional Delegation in Bangkok will go through this preparation phase and produce a Memorandum of Understanding (MoU) between all stakeholders involved in Indonesia. Based on this MoU, a CAS for Indonesia hopefully will develop including all national societies interesting in giving support to the PMI either through the Federation or bilateral.

### ***Objective 4***

*Sound delegation systems for finances, administration and human resource management are in place.*

### ***Activities & Achievements***

- The delegation has continued building a strong team.
- The Finance and Reporting officer has attended a training workshop in Kuala Lumpur to improve her analysis skills. Financial management is carried out in a proper way, complying to the Federation's standards.

- The OD and DP delegates have been attending various workshops in the region as well as in Geneva to ensure team capacity building and personal growth within an innovative and productive working environment
- The HoD ensures administrative support to the delegates, their team and Federation supported programmes and operations.
- The security measures have been updated according to the situation in Indonesia.

### **Constraints**

None have been experienced.

### **Objective 5**

*Effective consolidated planning, budgeting, funding and reporting systems in line with agreed programmes and donors are being implemented.*

### **Activities & Achievements**

- The delegation has taken the first step to facilitate the Federation's annual appeal for 2003/2004. In collaboration with PMI and in line with the CAS 2002-2003, the process has started. All levels in the organisation will be involved in the process.
- The Federation programme proposals have been produced in line with the Federation's national society development strategy and S2010 in consultation with the PMI.

### **Federation Delegation:**

Since October 2001, the Federation Delegation in Indonesia has been fully staffed with three delegates; the Head of Delegation, Organisational Development and Disaster Preparedness delegates as well as four locally recruited staff : Finance and Reporting officer, Office Manager and two drivers. All delegates work closely with their respective PMI counterparts within the PMI headquarters building.

Much time throughout this period has been used in building relationship between the delegation and PMI. Having a stable delegation is crucial, and one with a positive outlook & atmosphere. The delegation works very much as a partner in advising, facilitating and assisting PMI. Developing this well functioning team will be given priority in 2002.

### **Monitoring & Evaluation:**

The programmes in Indonesia have continued to be monitored by the delegation in close co-operation with the regional delegation in Bangkok.

### **Lessons Learned:**

During the short period that the Indonesian delegation has been operational with its full team, it has become apparent that there is an urgent requirement for PMI to build up its organisational capacity. PMI has been very good in ad hoc relief operations, but needs to strengthen their capacity within communications, planning, reporting and financial systems. The way the Headquarters in Jakarta is organised needs to be changed to get a more efficient humanitarian organisation.

In Health, PMI needs to expand upon their current capacity to meet the demands of the country. Assistance is needed with technical expertise in Community based health assessments, programming and implementation on a nation-wide basis. Health in the Appeal 2002/03 has been prioritised, but so far has attracted little interest from the donor community. To support and guide PMI in this field effectively, a health delegate is crucial, but without donor support the majority of programme activities have been put on hold.

The national society has indicated a clear willingness to develop its capacity through different activities and workshops.

***Financial Update (see attached annex):***

In this period of the year, the Organisational Development programme is 100% covered against the budget for 2002. Also Disaster Preparedness is well funded, and the DP budget was revised in March 2002, to include a programme budget for the floods in Jakarta and East Java.

For the rest of the programmes, the delegation is still in need for more support. The health programme which is the second biggest, still has no funding available. Whilst Humanitarian Values has received funding only from the Netherlands Red Cross.

The Swedish and Netherlands Red Cross have made some funding available for the Co-ordination and Management programme, but a large shortfall still exists. Sufficient funding for Coordination and Management programme is crucial for the support of all other programmes, as lack of financial resources will create problems in giving the needed support to other delegation's programmes.

***Wider Context***

There is a greater interest in closer Partnership co-operation between different actors operating in Indonesia. The Danish and Australian Red Cross will start the preparation phase for a bilateral programme within the DPP and Capacity building, but in close co-operation with Federation and ICRC. Singapore Red Cross has for some time supported PMI with a water sanitation bilateral program. SRC is interested in a closer co-operation with all partners in Indonesia. Through the preparation of a CAS for Indonesia, the Federation delegation is hoping to include all stakeholders in this important phase.

***Outstanding needs:***

As noted in the financial sector above, the lack of donor support for three of the programmes currently requires a revision of the Health programme as well as Humanitarian Values. Financial support for Co-ordination & Management as well as for the other two programmes are crucial for the development of the PMI and the operational capacity of the Federation delegation in Indonesia.

***Conclusion:***

With the establishment of a fully staffed delegation, attention will focus on implementing as many of the planned objectives of the Appeal 2002 as possible. The consolidation of the relationship between the Federation and PMI is continuing together with the objective of building a strong team within the delegation.

The great interest from new donors supporting PMI is positive, but until now only Organisational Development and Disaster Preparedness have shown concrete results. Building up a Partnership Agreement between all stakeholders in Indonesia will be given priority in the next months to come.

The period in review has seen an enhanced relationship with ICRC and growing complimentary approach to both working as a Movement and tackling the humanitarian needs of Indonesia. With new partners coming in, this work will be extremely important in 2002.

***Plans for the next quarter:******Disaster Preparedness:***

- Introduction and hand over the programme to the new Disaster Preparedness delegate
- To challenge PMI chapters/ branches for proper recording/reporting and finalise reporting on (extra) response activities (USAID, AusAid, French Govt, JapRC) April
- Arranging 3rd DM meeting/ Indonesia working group
- Conducting 5 SATGANA trainings in Papua/Merauke, Lampung, West Sumatra, North Sumatra and West Kalimantan

- Contribute CBDP projects' preparations, implemented by PNSs: Danish & Australian Red Cross, in close collaboration with PMI, supported by Federation delegation coherent with Appeal 2002-03 DP Objective No .4
- Procurement of 1 MEU for Headquarters asset, to manage the National response structure (SATGANA/ Tim Khusus), Tim Khusus equipment, SATGANA training equipment such as Ambu and RC masks (30), stretchers (10) and all needed training materials for SATGANA, Tim Khusus, Refresher, DM, CBDP/CP trainings which will be held by the Federation.
- To support PMI in recruiting Logistics Officer(s) for Surabaya Central Warehouse, and DP officer(s) for Headquarter
- To support PMI in refurbishing two warehouse premises in Makassar & Padang, and to initiate the setting up of logistics system
- To support PMI Relief Department in drafting an outline of the DP Development plan (5yers) based on 1997 DP Plan.

***Health & Care:***

- Whilst the PMI's own business plan will progress, none of the stated objectives addressed under the Appeal will be progress due to the current lack of support for the programme. However, the Netherlands Red Cross has made an indication to support this programme.

***Humanitarian Values:***

- Support and assist the NS business plan for 2002
- Plan the communication workshop for 2002

***Organisational Development***

- Attendance at annual Chapter Assemblies ( Makassar and South Sumatra)
- Conduct Regional Management Workshop for Sumatra Chapters and Branches (8)
- Attendance by Delegate at Organisational development Forum Geneva
- Conduct Regional Orientation seminar for Board members (Makassar)
- Attendance by Delegate and National Society counterpart at Regional OD meeting, Bangkok
- Attendance by delegate and National Society counterpart at OD training workshop Bangkok.

***Co-ordination and Management***

- Co-ordinate the preparation phase for the Danish and Australian Red Cross.
- Start the Appeal 2003/04 process
- Start the Partnership Agreement process (CAS for Indonesia)

*For further details please contact: Sandra Rosner, Phone : 41 22 730 4456; Fax: 41 22 733 03 95; email: rosner@ifrc.org*

*All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For further information concerning Federation operations in this or other countries, please access the Federation website at <http://www.ifrc.org>.*

John Horekens  
Head  
Relationship Management Department

Simon Missiri  
Head of  
Asia Pacific Department

<b>Indonesia</b>						ANNEX 1
<b>APPEAL No. 01.33/2002</b>		<b>PLEDGES RECEIVED</b>				13.05.2002
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>CASH</b>						
REQUESTED IN APPEAL CHF ----->				<b>2'059'101</b>		<b>TOTAL COVERAGE 71.2%</b>
CASH CARRIED FORWARD				640'849		
JAPANESE - RC		7'999'700	JPY	102'380	0203086	DISASTER PREPARDNESS
NETHERLANDS - GOVT		107'411	EUR	157'497	21.01.2002	ORGANISATION DEVELOPMENT, DISASTER PREPAREDNESS & HUMANITARIAN VALUES
NETHERLANDS - RC		11'236	EUR	16'446	05.03.2002	
NORWEGIAN - GVOT/RC		1'000'000	NOK	184'500	18.12.2001	DISASTER PREPAREDNESS, INSTITUTIONAL DEVELOPMENT
SAUDI ARABIAN - RC				200'000	18.03.2002	CAPACITY BUILDING, OD
SWEDISH - RC		150'000	SEK	24'180	22.04.2002	COORDINATION & MANAGEMENT
SUB/TOTAL RECEIVED IN CASH				1'325'852	CHF	64.4%
<b>KIND AND SERVICES (INCLUDING PERSONNEL)</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
FINLAND	DELEGATE(S)			20'534		
NEW ZEALAND	DELEGATE(S)			59'959		
NORWAY	DELEGATE(S)			59'959		
SUB/TOTAL RECEIVED IN KIND/SERVICES				140'452	CHF	6.8%