

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

ALBANIA

3 December, 2002

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in 178 countries. For more information: www.ifrc.org

Appeal No. 01.43/2002

Appeal Target CHF 1,561,569; Revised budget CHF 4,100,065

Beneficiaries/target groups: youth, volunteers, elderly lonely people, disadvantaged women etc.

Programme Update No. 3 ; Period covered: August, September, October 2002

IN BRIEF

Appeal coverage: 83%%

Related Appeals: Snowfall operation, Elbasan earthquake

Summary: The Albanian RC General Assembly took place in October 2002 and its main focus was the completion of its structural change, and the establishment of a new structure at governance level, and at local level .

During this period, Albanian RC has also been very active in responding to the needs of vulnerable people caused by a flooding situation at the end of September, by some slight earthquakes happened during July and August in Elbasan area (middle of Albania) and a difficult situation on the border with Greece in the third week of August when Albanian emigrants were going back to Greece from summer holidays.

The Albanian RC has continued with the planned activities. Some activities related to Humanitarian Values, Fund Raising programme and Volunteers Management programme had to be scaled-down due to moving of staff. However, measures were taken to complete the most important activities during the remaining period, and till the end of the year.

Operational Developments

The NS staff was heavily involved together with other partners in dealing with relief and population movement activities.. Firstly, with some slight earthquakes which hit Elbasan prefecture, in the centre of Albania and secondly, with the difficult situation created at two cross border points with Greece when Albanian emigrants were returning back from their holidays. The government set up structures to be prepared to respond to various disasters but it is still at an early stage. The needed infrastructures are not yet in place.

Although the NS has had limited capacities its image has been increased considerably through the efficient response it had delivered to vulnerable people affected by the recent disasters (snowfalls in January, Flooding, Earthquake ...etc.).

The NS has continued to work closely with the Finish RC to complete the draft a DP national plan.

In the area of health education the NS is playing an important role through the dissemination of health knowledge. Public Health in the country faces inherited and new problems such as dilapidated health infrastructures, lack of pharmaceuticals and medical supplies and poor incentives for health professionals. The

experience gained in recent years has enabled the NS to strengthen its capacities and enlarge the geography of its activities throughout the country. A pilot project on AIDs has been developed and its implementation is going well. First Aid knowledge is continuing to be spread, especially among at risk groups and the local branches are prepared to offer FA courses for the public in general although the outcome is far from what has been expected. FA training to the newly licensed drivers is still under negotiations with the government. A meeting was held with the Minister of Transport regarding this important issue and some other ones at expert level.

The Albanian Red Cross completed by the end of October 2002 (at the VIth General Assembly) its structural changes, including the creation of twelve large branches instead of the old 36 local committees. These branches have been already constituted and each of them have three to four sub branches where in fact will be organised the real life of the Red Cross. The establishment of a new structure at governance level at local level (Sub-branch and Branch) was followed with the reshaping of the position of the management. Each branch did elect delegates for the IV-th General Assembly. These changes are in line with the new administrative division of the country, approved in 2000, and it is expected that this will influence the strengthening of the capacity of the NS at the local level.

Disaster Management

The DP programme during this time has been focused on designing the NS Disaster Preparedness plan. In this plan the NS is clarifying its role and responsibility in the national framework. A number of meetings were held with the Ministry of Local Government, UNDP and some other NGO-s operating in this area.

The NS has continued the training of its disaster teams using all the Federation modules, recommended to the NS. In addition to that, the disaster teams, in at least two of the twelve RC branches, are increasing their preparedness knowledge and team- work attitudes. An earthquake simulation exercise was organised during this period, it showed the good level of knowledge and preparedness the DP teams at branch level have reached.

At the same time, special attention has been given to increasing the DP stock capacity of the NS. The central warehouse of the NS is under construction. Its hand-over to the NS is planned for mid December 2002. In Korca district, the construction of the RC complex where the regional warehouse will be located has started. Two other regional warehouses have been regularly maintained. The stock of disaster for 8 000 family beneficiaries is already replenished and stored according to the NS approved plan.

The NS has managed to solve some of the existing problems related to the usage of the wave mail and its oral radio communication system. A local communication expert has been recruited, he met a communication expert from Finnish RC at the end of September 2002 and a number of issues were discussed on how to get greater benefit from the communication system of the NS.

Objective 1 To disseminate and distribute the Albanian RC disaster preparedness plan to all branches, governmental structures, and interested institutions.

The drafting of the DP plan has been jointly worked out with a DP expert (Finnish RC adviser) who paid his third visit to the NS in September 2002. Together with him, a final draft of the DP plan was completed. This has been done through continuous discussions at the branch level.

On October 17th, 2002 a Letter of Understanding on a Strategic Partnership between UNDP office in Albania and Ministry of Local Government & Decentralisation and the Albanian Red Cross was signed. This Partnership is proposed in the following areas:

- ✓ Vulnerability and capacity assessment at commune levels resulting in a report on “Vulnerabilities and capacities from a local perspective”.
- ✓ Commune/ Municipality level disaster planning and preparedness activities involving local communities, institutions and authorities.
- ✓ Commune/ municipality level public awareness and education campaigns
- ✓ Prefecture and nation level disaster management training.

The DP co-ordinator of Albanian RC participated in this frame in two workshops organised by UNDP, one in Albania and the other one in Sarajevo, as a regional workshop for South Eastern Europe, where UN agencies, governmental and Red Cross representatives also participated. The main topic of both workshops was co-ordination between governmental agencies, UN agencies and NGOs, to define the role and responsibilities

for each of them during the Development of Disaster Management Planning Process and Emergency Response.

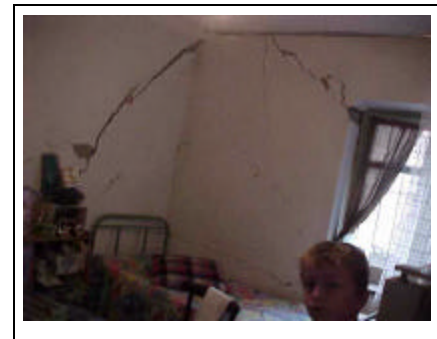
The Government nominated the Director for Planning and Responding to Emergency, who was met and briefed about the Albanian RC role and responsibility in the event of a disaster situation. This director is working on completing the emergency legislation - adding sub laws. One of them will be setting up a special commission at national and local level, where Albanian RC will have representatives in each level.

The heavy flooding which hit Albania in September 2002 showed the need for establishing an Inter Ministerial Emergency Committee in Tirana and Local Level Emergency Committees in the prefectures in full accordance with the "Law on Emergencies". The Albanian RC was recognised as a serious and important partner in this situation and was invited to participate in all meetings of these structures. The exchange of information and the better co-ordination in place benefited the Albanian RC as overlapping was largely avoided in response to the situation.

Objective 2 To maintain the logistics and relief capacities at the central and local levels, to meet the relief and shelter needs of 8,000 beneficiaries according to international standards.

Maintaining warehouses and relief stock items stored in them is daily work. The central warehouse in Tirana and two RC property regional ones, in Fier and in Shkodra, are regularly maintained in terms of security, cleaning, fumigating etc.

A number of slight earthquakes hit the Elbasan prefecture, located in the central part of the country, during the end of July-beginning of August 2002. These strikes created a big panic among the population and at the same time some damages occurred to some 150 houses. There were no victims among the population but the tension which was created required Albanian RC intervention. The Albanian RC distributed food and non food items for 50 families and gave 50 tents to these family.



Around 80 000 Albanian emigrants were blocked at the border between Albania and Greece on the way back to Greece. Apparently they had planned to go back to Greece at the end of August, however capacities of two police control border checks on the Greek side could not handle the situation. There were an average of 8 000 emigrants with their cars for a 10 day period waiting in the queue at two cross border points. Each family could not cross the border without 2-3 days of waiting. That situation created some problems for their health, due to a lack of proper facilities in that area. Albanian RC intervened with the FA teams of Korça and Gjirokastra branch and some distribution of biscuits, water, juice and canned meat for 8 000 beneficiaries (children and women)

The NS responded to the flooding situation which hit the country at the end of September 2002. A separate Emergency Appeal and Operations Update detailing the situation and the Red Cross actions in meeting the needs of the population was released and can be located on the Federation web site at:

http://www.ifrc.org/cgi/pdf_appeals.pl?02/2702.pdf

Objective 3 To increase the knowledge and skills of the headquarters and branch staff in disaster response and disaster preparedness.

The three emergency situations experienced during this trimester were a real test for the performance of the volunteers who were included in the disaster teams of the sub branches. There were ten RC sub branches which have been involved in these "real" tests.

Objective 4 To raise public awareness about disaster preparedness.

Four Albanian RC branches (involving 6 sub branches), Tirana, Elbasan, Kukës and Lezhë, have been involved in organising contacts with communities likely to be affected by disaster and also with the construction businesses in order to increase their awareness for eventual disasters (earthquakes)

During this reporting time 15 000 leaflets and 2 000 copies of the brochure: "Be prepared not scared" have been distributed, which give short messages in the event of various disasters.

In the fourteen meetings organised in the high risk communes and schools, four Albanian RC branches and six sub branches disseminated information about the hazards and preparedness of the community in times of disaster as a result increasing the public awareness. There were about 25 000 beneficiaries in these meetings.

The drafting of the DP plan continued and will build on lessons learned, based on recent experiences gained by the NS.

Humanitarian Values

Objective 1 To promote IHL, the fundamental principles and humanitarian values among target groups (government, academic and university circles and youth, in particular)

The seminars will be organised during second half of November and December. Profile of the participants for the seminars of IHL and Principles is prepared. It will help to identify and train new information and dissemination responsible people at each sub branch.

A monthly informative sheet has been prepared and distributed to relevant institutions as: Ministry of Local Authorities, Ministry of Health, Ministry of Interior, Ministry of Defence, Ministry Social Work, Media.

Press release has been drafted and was distributed during the first month of the flooding emergency response and VI General Assembly of Albanian RC. New web site page of Albanian RC is already available to all those who like to get information on Albanian RC activities. The address of Albanian RC web site is: www.kksh.org

The dissemination co-ordinator left the NS. A new disseminating co-ordinator started to work at the beginning of October 2002.

Health and Care

The projects and activities of Albanian RC for the Health Programme have been in accordance with Albanian RC Strategy, incorporating the experience from activities during the previous years. The work has been focused at increasing the level of health knowledge among the population related to the infectious diseases, personal and environmental hygiene. Almost all RC local branches were involved in these activities.

Twenty one RC local branches have been involved in the implementation of reproductive health projects. The activities were spread out through a lot of communes and in health activities 360 volunteers have been involved, transmitting health information to the benefit of the beneficiaries (women and girls)

Twenty RC local branches have been involved to personal hygiene activities through dissemination of information about health education, mostly for the children of primary schools. More than 280 volunteers were involved in organizing talks with beneficiaries who have been children of the obligatory schools. These activities have taken place in 200 village schools spread out in 48 communes all over the country.

The Albanian Red Cross has co-operated closely with the American Red Cross delegation in the country during the National Awareness Campaign for the vaccination of 240 000 women of 16-35 years against Measles and Rubella.

Concerning the environmental hygiene, massive awareness campaigns were organised throughout the whole country. Twenty Albanian RC local sub-branches and more than 220 volunteers were involved.

In the framework of the co-operation with the French Red Cross, two projects for Health Education were implemented: *Mother and Child Care* project in 4 districts: Shkoder, Fier, Malesi e Madhe and Lezhe. The NS focus has been to give information and transmit messages for the reproductive health, mother and baby care and prevention of infectious diseases. The other project, *Education and Prevention from HIV/AIDS* was implemented in six main districts of the country: Tirane, Durres, Fier, Vlore, Shkoder and Elbasan where young volunteers from high schools and universities were involved.

In collaboration with the Icelandic RC, a Health Education project has been implemented with the involvement of non-professional volunteers in four districts of South of Albania: Gjirokaster, Tepelene, Delvine and Permet. Sixteen communes, and approximately sixty villages, which were affected by Brucelosis disease, are included in this project. Albanian RC volunteers have been trained before the organisation of the talks with the beneficiaries.

First Aid activities are given a considerable part in Albanian RC Strategy for several reasons. Since Albania is located in a geographic area with high risks of natural and man-made disasters, First Aid activities remain indispensable. These disasters are more difficult to deal with if consideration of the developing infrastructure, the poor transport situation, and the location of Albania in a volatile region is taken. Natural disasters that may need first aid intervention are: earthquakes up to level 7 of the Richter Scale, flooding, land slides, avalanches and earthquakes. First Aid teams are being established and equipped in every local branch with the purpose to assist people in need if any emergency or disaster occurs.

At present, the aim of the programme has been dissemination of first aid to the public and targeted groups, as well as the recruitment and training of instructors and volunteers for each sub-branch. The instructors of the sub-branches have in turn organised first aid courses for volunteers and other interested groups. By attending first aid training the volunteers learn the principles and the practice of first aid and they will be able to assist casualties. In addition, the presence of trained first aid volunteers at public events and sport competitions will raise the profile of the Albanian RC for the public.

There is a lack of legal provision to support first aid services in Albania. The Albanian RC is aiming to achieve an official agreement with the Ministry of Transport on a "First Aid in driving schools" project. The issue is followed and discussions with experts of this Ministry are in process.

Objective 1 To continue to provide health education information and support to the most vulnerable groups of the society.

Evaluation of environmental hygiene activities was organised at all 18 sub branches involved in the project. The lack of support from donors hampered the implementation of the second phase, which was planned to be organised during September-November 2002. However, the sub branches were asked to assess possibilities and to implement when possible the second phase with their own resources. As a result of that, 12 sub branches reported to have organised the second phase of this campaign. They have been focusing on activities with the communities and with the high schools aiming at increasing public awareness. Health materials have been distributed and displayed at visible places. All these sub branches have also been active in organising the cleaning activities at their towns.

An evaluation of the project was made in October . The main aspects pointed out were as follows:

- ✓ Media should be used better in order to benefit as much as possible.
- ✓ A better co-operation with ONG's who are operating in health area in the respective sub branch areas.

Dissemination of the health information has taken place at twenty sub branches about issues related to pregnant women and baby's care. Two hundred non professional health volunteers were trained in April 2002 and organised talks with the beneficiaries till late September 2002, mainly to communes where the need for health information is high. There have been 14 000 beneficiaries, mainly young females. The final evaluation will be submitted to the Hqs in December 2002.

During these talks 400 copies of the book "New Parents", 100 copies of the book: "For nurses manual" and three kinds of leaflets, in total 15 000 copies have been distributed. The leaflets were used in accordance with the themes held with the beneficiaries. Through these sessions, the "New Parent" book currently being used by volunteers was recognised as a very good and useful tool by the beneficiaries. The NS is considering the possibility of printing some additional copies and distributing them.

In co-operation with the French RC the implementation of the health education in the community and training of the non professional volunteers were conducted in four RC sub branches. The same procedure has been followed, thus recruiting four health co-ordinators, identifying 72 health volunteers, organising the training of four co-ordinators and four training's for the volunteers at each RC sub branch (four sub branches). These training's were linked with the themes to be delivered at the community as: Care for pregnant women, care for the effective bringing up of the child, family planning and SST. During the reporting period were organised meeting with almost 7 000 beneficiaries. Four different type of leaflets were distributed with a total of 15 000 leaflets disseminating information relating to the reproduction health, personal and environmental hygiene.

With support of Icelandic RC the implementation of the health education project was started in four sub branches in the south of the country (Gjirokaster, Permet, Delvine and Tepelene) for the prevention of Brucellosis. 16 communes were involved in the project and 12 non professional volunteers were trained. They have started talks in the villages where is planned to benefit almost 6 000 beneficiaries. Proper information on

how to fight brucellosis disease and other infectious diseases has been disseminated through these talks and distribution of leaflets. 5 000 leaflets with information regarding brucellosis have been distributed.

The implementation of the social mobilisation campaign against Measles and Rubella project is going well. This project is implemented in co-operation with the American RC delegation in Tirana. During the reporting period, the activities in 30 RC sub branches (out of 39 RC sub branches in total) of the country have been monitored. The broadcasting of a TV spot has continued. From this monitoring, it came out that the percentage of public awareness about the vaccination is high. The best indicator, reflecting the situation is the percentage of vaccination registered: 98% of the predicted figure at nation wide.

National and local media has reflected these activities on AIDS and the authorities have welcomed the activities of the RC in this field.

Eight summer camps were organised for youth, street children and orphans by the sub- branches of Durres, Tirana, Vlora, Pogradec, Korca, Kukes, Fier and Peshkopi. There was around 450 children who benefited from these camps.

The "Children at risk" project, in co-operation with the Spanish Red Cross in the sub branches of Durres, Shkodra, Elbasan, Berat, Fier and Vlora has continued. The project is intended to continue until the end of December 2002 and is expected to be extended also in 2003.

Seven sub-branches have introduced the project called "Learning a new profession" for around 480 disadvantaged women.

An educational project has started for 600 children at risk in 10 sub- branches. Red Cross volunteers will lead groups of 15-20 children on topics such as hygiene and health promotion; first aid; respect for the human being; friendship and co-operation will represent integral parts of this project.

Objective 2 To further promote First Aid in general public as well as in other targeted groups.

Regular contacts were made with experts from the Ministry of Transport. The process which started some years ago relating to the training of the newly licensed drivers is continued. The outcome of the efforts is satisfactory, Albanian RC was asked by the Ministry to provide some sample of other RC sister documents. Albania RC contacted some NS and asked them to share their experience in dealing with their governments. So far, Austrian RC, Kosova RC, Lithuanian RC and Bulgarian RC have sent sample of documents, which were forwarded to the Ministry of Transport experts. This work is still in process and the NS is following it up very closely as reach this objective as soon as possible.

A working group was set up in order to collect ideas about FA information that should be provided to benefit at risks groups. As a result, four different kinds of leaflet, three kinds of poster and a brochure will be published during November and December.

Some RC sub branches (Korça, Peshkopi, Mat, Vlora, Kukes, Tirana, Berat, Lushnje, Pogradec etc.) organised from July to October the dissemination of information and an awareness campaign in their towns regarding the FA. These activities are continuing throughout November and December. Talks were conducted and demonstration on FA skills were organised in public. Leaflets and posters were distributed. All these activities have been broadcast on the local TV.

A four days refreshing FA training course with participation of 17 trainers from the branches took place in July 2002. An expert from Austrian RC attended the course and introduced some new techniques. Twenty seven sub branches organised FA training sessions with 400 FA volunteers. After these training sessions, the FA teams participated at the regional FA meetings.

The new FA co-ordinator has established contacts with European Reference Center for FA Education in order to obtain the European FA certificate. The materials necessary were sent to Brussels and notification was sent during November that the European FA Certificate will be awarded to the Albanian RC. This will be really helpful for the Albanian RC, particularly for the negotiations with authorities for the FA courses for newly licensed drivers are in process.

Three regional FA competitions were organised during July. The national FA competition took place on September 14th. The national FA team participated also at the European FA competition which was held in Brussels and came 18th, out of the 22 participating teams.

In conclusion, despite all efforts made by the NS, still more should be done in order to improve the expected achievements. The TV awareness campaign organised during this reporting period, which was aiming to increase the number of FA courses did not produce the expected outcome, probably due to the low interest people are showing to learn FA skills. However, the Albanian RC remains convinced that through better and concerted efforts, better results can be achieved. The training of volunteers at local level has gone as planned.

Objective 3: To continue assisting the vulnerable social groups.

This period has served as a preparatory one for the new educational project for the orphans and street children, starting in June. 400 children and their families directly, and over 2000 children indirectly have benefited from the project *Reintegration in social life of the children at risk*, project implemented in Tirana in co-operation with the Spanish RC delegation. The project was extended to RC sub branch of Lezha, starting on 15 September till end of September 2003. Each sub branch has fifty beneficiaries except Durres sub branch where there are 150 beneficiaries.

Four hundred and fifty children at risk were included in integration activities, assisted by qualified teachers, in order to reinforce their level of education. Extra class lessons are organised three times per week and all these children are benefiting from these lessons. Monthly family visits were carried out by RC volunteers, teachers and social workers. School hygienic kits and family hygienic kits were distributed in September to the benefit of these 400 beneficiaries (children). Four training seminars were conducted for the teachers involved in the project. Libraries with pedagogical books have been donated to Vlora, Fier, Elbasan and Berat RC sub branches which have become already property of the RC local structures.

The Education project for orphan children began in July in seven RC sub branches: Tirana, Dibra, Mat, Kukes, Lezha, Elbasan, Fier, targeting at 400 orphan children. It is a six month project, aiming at reintegrating these beneficiaries into the society, through various activities. During July and August, summer camps took place in these seven RC sub branches with lots of varied activities. During September-October the project continued to four RC sub branches: Tirana (100 beneficiaries), Diber, Mat and Kukes (50 beneficiaries at each sub branch). The project will continue till the end of December. Special activities are included in these activities such as visits to cultural sites, talks on RC mission and activities, FA and hygiene.

The third *Learn a new profession-trust in yourself* courses was successfully completed and the fourth course started at the beginning of October. During the reporting period 140 disadvantaged women received certificates. A social worker has been providing psychological support to those women experiencing problems. Only RC sub branches of Tirana and Elbasan are receiving financial support from the Spanish RC delegation in Albania while the rest of the sub branches are developing the project with their own resources, taking advantage of sales of the product they have through the implementation of the project.

As a conclusion, the number of beneficiaries respectively has been: 450 children at risk, 400 orphan children during July-August and 250 during the period September-December and 120 disadvantaged women. Social area activities have been partially supported by Spanish RC. What was appealed for has not yet been received, and the Albanian RC is spending its modest reserve fund to continue the implementation of this important project. Recently, a Swedish RC pledge under the Health and Care in the community goal was made and it was decided to use it in the social area.

No support was received so far for the project *Assistance for lonely elderly people*, therefore the second phase of this project will not be implemented.

Organizational Development

A number of documents aiming at the implementation of the electoral process were approved in October in full accordance with the revised statutes and the new internal regulation. In accordance with the electoral rules of NS, the new sub-branch and branch councils are in place, so the implementation of the new structure of the NS is implemented successfully. The revision of the current policies of the NS has also taken place and new ones were approved. The central level governance divisions have been meeting regularly.

A lot of the activities below reported could be implemented thanks to the allocation granted by the Capacity Building Fund (CHF 73,500). The funds were earmarked to support:

- ✓ the training in governance for twelve branches,
- ✓ the implementation of the new electoral process
- ✓ Programme design and implementation, Volunteer Management

Objective 1 To further develop the Albanian Red Cross structure and strengthen the role of governance.

A meeting of the Policy Commission of the General Council (GC) was held to discuss new policies to be approved or revised.

- ✓ Public relation policy
- ✓ Gender issue policy
- ✓ Relations with NGO-s policy

The drafts of these policies were submitted for approval to the General Council meeting held in September '02 where they were approved.

The handbook of the Albanian RC has been prepared and will be published by the end of November 2002.

A meeting with participation of all branch chairmen and secretaries was held in August 2002 in order to design the draft of the job descriptions for the main branch and sub branch components.

The basic materials for training sessions were prepared during August 2002. Following that, six regional training sessions were held with the participation of new elected branch Council members and branch secretaries. The main issues of these training's were:

- ✓ Parliamentary rules
- ✓ Characteristics of a well functioning national society
- ✓ Relationships between governance and management
- ✓ Relationship between branch - sub branch councils and councils- branch secretary
- ✓ Job description of branch members, sub branch members and branch secretary

The General Assembly (GA) of Albanian RC was held from 25-27 October 2002 in Tirana. The Assembly was a special event for the Albanian RC as it was restructured on the basis of the Revised Statutes, approved in October 2000. The agenda of the General Assembly also included the election for the positions of: President, Vice President, Finance Commission Representative and ten other members of the Steering Council.

For the first time a Prime Minister of Albania participated and welcomed the GA of ARC.

Two meetings of the General Council took place in July 2002. It approved the report on the NS activities, the financial report and incomes. General Council approved the policies presented by the Policy Commission. The General Council also recognised all Branch Councils, after having carefully studied all materials regarding them.

The General Council approved profiles of the key governance positions at the central level. The profile for the position of the President and vice President of the NS, the profile for the position of the head of Finance commission and the profile for the member of the Steering Council. The GC also appointed the central Nomination Commission for the elections to be held during General Assembly of the NS.

Objective 2 To increase the level of professionalism in designing, implementing and evaluating programmes/projects.

The training materials and the profile of the participants for these training sessions are now complete. Meanwhile, the project-proposal sent to Spanish RC HQ was approved and the implementation of the project is going on with the publishing of the PPP method.

The training session organised for mixed teams of RC volunteers and community representatives was organised in October in Shkodra Branch. Theoretical issues were addressed and practical work was done during this training. At the end a plan of action was drafted and planned to be implemented in November and December 2002 by the teams.

A training session was organised in October with secretaries and administrators of the new branches. Standardisation of the material resources administration, creating and storing of documents, human resources and financial reporting were the main issues which were discussed during this training. This activity was supported by the German RC and the head of delegation of the German RC in Tirana attended the session.

Objective 3 To increase the national society's income generation base.

The mapping of the donor's NS has been drafted. Through this exercise, it is aimed to approach to potential local donors in order to increase local fund raising. Two projects, one in the health area and the next in the

social area, have been drafted and sent to an NGO's (Partners-Albania) for funds where the sought total amount is USD 59 000. The response from donors was negative as Albanian RC projects were not among the priority areas outlined by the donor.

A marketing plan of the NS was carried out in co-operation with the American RC delegation in Albania. This plan was approved by General Council of Albanian RC. According to this plan, it is expected that potential local donors will support our NS in the future. Further contacts should be made to increase donor's awareness on Albanian RC activities. Actually, the climate in Albania is not favourable to the Albanian RC to be supported by local donors. This kind of support is not yet in the culture. Donor's education needs to be undertaken.

A market assessment survey has been prepared. During the last quarter, more than 70 000 CHF was raised by 12 RC branches. The major part of this amount came from internal donations, vocational courses and membership fees. At the beginning of October 2002 the Fund Raising left, the recruiting procedure has been started.

Objective 4: To increase the volunteer management capacities.

The volunteer management commission which is responsible for designing the Albanian RC structure and policies has organised regularly monthly meetings. During all this time issues like financial treatment of the Albanian RC volunteers, the role of the volunteers in emergency situations, the training system of Albanian RC and the system of rewards. The commission is aiming to finish all this work by 2002 and in the following year will be devoted to the implementation of these guidelines.

Volunteer manual has been designed and will be completed, printed and distributed to the RC sub-branches by the end of the year. This activity was made possible thanks to the co-operation of the German RC. The format for the data collection is ready. The design of the electronic database to maintain all this information is going to be completed by end of November 2002.

During the reporting period four regional training's on youth leadership were organised. Another training is planned during November 2002 in the northern remote areas of Albania. Seventy two youth volunteers from thirty four sub branches have participated (out of 39 sub branches) in these training sessions. During these activities youth volunteers have worked on issues like the dissemination of Principles and Values of the Red Cross and Red Crescent Movement, Project Design and Implementation, Team work, Leadership, fund-raising and local initiatives. A follow up will be organised during December 2002 and volunteers who have participated are committed to organising in their local communities activities on "Hunger Day", 16 October 2002 and on World AIDS Day campaign, 1 December 2002.

The training of youth leaders is expected to have a very good impact on the performance of the NS. As some of the activities of the volunteer management area were not fully covered by the appeal the NS got some support from the German RC.

Co-ordination and Management

To improve the co-ordination and compatibility of PNS programmes working in Albania with the Albanian RC's strategy and provide administrative support to them

The involvement of some PNS's in projects of our Strategy has been a good factor for the development of Albanian RC. It has certainly improved the co-ordination mechanisms and the compatibility of PNS supported programme in the country with the Albanian RC strategy. French RC is involved in the implementation of an health education project to four RC branches and the initiating of the AID's project to six RC sub branches. The American RC is assisting with the Social Mobilisation for the vaccination campaign, the Icelandic RC is contributing to the developing of a health education project in four RC branches. The Empress Shoken fund for the Health Education project has been granted to the Albanian RC for the first time and a pledge from the Austrian RC for the FA activities.

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All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

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Albania						ANNEX 1
APPEAL No. 01.43/2002		PLEDGES RECEIVED			03.12.2002	
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
CASH						
REQUESTED IN APPEAL CHF ----->				4'100'065		TOTAL COVERAGE 83.0%
CASH CARRIED FORWARD				2'414'241		
AUSTRIAN - RC				65'000	20.06.2002	FIRST AID BILATERAL
BRITISH - RC		70'000	GBP	160'678	24.06.2002	DIRECTLY TO ALBANIAN RC
CANADIAN - RC		1'025	CAD	1'059	27.05.2002	IDRD
DANISH - RC		370'000	DKK	73'149	15.08.2002	HUMANITARIAN VALUES, DEVELOPMENT
FINNISH - GOVT/RC		105'013	EUR	155'304	28.01.2002	DISASTER PREPAREDNESS
NORWEGIAN - GOVT/RC		1'618'123	NOK	325'570	18.10.2002	DISASTER PREPAREDNESS/RESPONSE , HEALTH & SOCIAL SITUATION, HUMANITARIAN VALUES
SWEDISH - RC		300'000	SEK	47'430	15.04.2002	HEALTH & CARE, PUBLIC HEALTH EDUCATION, INSTITUTIONAL & RESOURCE DEV.
SWEDISH GVT		300'000	SEK	47'938	25.05.2002	HEALTH & CARE, PUBLIC HEALTH EDUCATION, INSTITUTIONAL & RESOURCE DEV.
EMPRESS SHOKEN FUND				41'000	24.06.2002	DIRECTLY TO ALBANIAN RC
CAPACITY BUILDING FUND				30'000		PAL015
CAPACITY BUILDING FUND				26'000		PAL008
CAPACITY BUILDING FUND				17'500		PAL001
SUB/TOTAL RECEIVED IN CASH				3'404'869	CHF	83.0%
KIND AND SERVICES (INCLUDING PERSONNEL)						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED IN KIND/SERVICES				0	CHF	0.0%
ADDITIONAL TO APPEAL BUDGET						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	