

# PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## ZAMBIA

2 December 2003

Appeal No. 01.22/2003

Appeal Target: CHF 1,072,143 (USD 735,653 or EUR 728,947)

Programme Update No. 2

Period covered: April to October 2003

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### In Brief

**Appeal coverage:** 155.1%; [Click here to go to the attached Contributions List](#), or refer to Federation's website.

**Outstanding needs:** None

#### Related Emergency or Annual Appeals:

- Southern Africa: Food Security and Integrated Community Care (Emergency Appeal no. 15/2003)
- Southern Africa Regional Programmes (Annual Appeal no. 01.24/2003)
- Zambia: Cholera (Information Bulletin no. 1; dated 10 October 2003)

**Programme Summary:** The **Zambia Red Cross Society** has continued to implement health and care and food security projects in the country. There has been considerable promotion of the home-based health care programmes for people living with HIV/AIDS and effective management of malaria and cholera. The national society has also scaled up the water and sanitation programmes. All this has been done despite funding constraints. The Federation has opened a country delegation in Zambia and appointed a full time head. The Zambia Red Cross also has a new secretary general who was approved by the national society's National Executive Council (NEC) after six months probation.

During the reporting period the national society was guided by a recovery plan and budget aimed at improving organizational development. A disaster management policy and plan was drafted and will be operational by the end of the year. The national society also aimed at boosting the volunteers' capacities in disaster response by training. The Zambia Red Cross, with support from the Federation, is actively pursuing its relations with partners and other stakeholders to ensure effective delivery of its programmes.

### Operational developments

The Federation has had no permanent presence in Zambia over the last three years except for limited presence of the Federation delegates associated with food security emergency intervention and some bilateral partner national societies (PNS) in-country representation. During the reporting period, the Federation has re-opened the country delegation by assigning a full-time head of delegation to lead in the coordination of international disaster response, effective coordination of bilateral PNS partners and in the institutional development of the Zambia Red Cross Society.

Despite funding constraints experienced at the beginning of the year, Zambia Red Cross supported by the Federation continued to implement an integrated health and food security projects in all the planned districts of

Livingstone, Maamba, Sesheke and Kapiri Mposhi, targeting 12,814 HIV/AIDS affected through well established home-based programmes.

Following the end of mission of three Federation food security delegates in August, the remaining delegates' job description has been reviewed to reflect expanded role and new assignments. As the Federation supported food security operation phases down, it is anticipated that bulk of the caseload may be absorbed under the Nether lands Red Cross/ECHO supported intervention. The ECHO-funded food security programme in southern province targeting 17,048 individuals is expected to run through April 2004.

Despite the peace agreement signed by the warring factions in the Democratic Republic of the Congo (DRC) early this year, and the withdrawal of foreign troops from eastern Congo, there has been an increase in hostility spearheaded by the Mai Mai rebels. Increased rebel incursions in eastern Congo have caused havoc and misery resulting into increased population movement in northern Zambia. An average of 486 Congolese refugees are received and settled in the transit centres of Kaputa, Mpulungu, Chiengi and Mwense every month. From here the refugees are relocated to Mwange and Kala camps in Northern and Luapula provinces respectively. It is expected that a new camp may be established to accommodate more refugees as Kala camp may no longer absorb increased refugee influxes.

Repatriation of Angola refugees has been put on hold due to heavy rains experienced recently, thereby rendering roads impassable. During reporting period, some 97,000 Angolan refugees have been spontaneously repatriated from Zambia, leaving 189,000 in western and north-western refugee camps. Zambia Red Cross supported by the Federation has assembled a multi-sectoral assessment team expected to carry out an in-depth assessment in western and north-western Zambia with a view to exploring possible areas and activities for intervention. It is expected that an appeal may be launched to support a Red Cross intervention once the findings of the assessment are released and shared with partners.

In September, cholera outbreak in northern Zambia has claimed three lives since the outbreak was reported in September. A DREF (Disaster Relief Emergency Fund) allocation of CHF 50,000 has enabled Zambia Red Cross to provide curative and preventive services to victims hospitalized in Chiwala health centre and surrounding areas. Zambia Red Cross with the assistance of the Federation has deployed health information teams to work with the local community in the area of hygiene promotion and public health education campaigns. Preparedness measures have been stepped up in the refugee camps following the outbreak (see Information Bulletin, *Zambia – Cholera Outbreak* for details).

Zambia Red Cross NEC approved the appointment of the new secretary general who has been on acting capacity for the last six months. The appointment has come at the right time when Zambia Red Cross is busy on rebuilding its lost image, which led to loss of donor confidence. NEC has approved the national society's revised constitution presented by KPMG consultants.

Zambia Red Cross has been considered for the second round of Federation capacity building fund (CBF) allocation totalling CHF 168,000. This contribution is earmarked for the implementation of Zambia Red Cross recovery plan. A CBF visitation - tripartite advisory group comprising of CBF donor, national societies and governments is expected early next year to evaluate and monitor implementation of capacity building and recovery plan activities.

A team of experts constituted by the Federation Secretariat in Geneva visited Zambia and the national society in particular to look at the possibility of providing antiretroviral drugs to HIV/AIDS affected population. Zambia Red Cross president led the team and a number of stakeholders were visited including the government and non-governmental organizations (NGOs).

## 1. Health and care

**Goal: A sustainable improvement in the general health and reduction in HIV/AIDS transmission of the targeted vulnerable communities through the provision of community-based health and care interventions.**

**Programme Objective: The Federation supports Zambia Red Cross capacity to implement community-based health care programme, including HIV/AIDS and water and sanitation programming, thereby improving the general health situation in targeted communities and increasing the community's coping capacity in disaster situations.**

### 1.1 Health

**Objective: The capacity of Zambia Red Cross to design and implement health projects that contribute to the reduction of morbidity and mortality from common health problems is strengthened:**

#### **Progress/Achievements:**

- **Improved immunization coverage in targeted areas to 100%**

The recently concluded measles campaign with a record coverage of over 92.5% is part of a measles initiative, by the alliance of international public health organizations including American Red Cross and the Federation. Over 1,800 Zambia Red Cross volunteers were mobilized during the campaign to vaccinate five million children against the measles.

Insecticide treated nets (ITNs) were also distributed to highly vulnerable areas to prevent malaria, another major cause of morbidity and mortality children. Approximately 75,000 ITNs were distributed in such a short time. With support from the regional delegation, Zambia Red Cross has managed to establish and implement a community malaria prevention pilot project in Sinazongwe district. A total of 80 volunteers were identified from whom 45 have already been trained in malaria interventions. Communities have been mobilized for malaria interventions and 1,500 ITNs are being distributed in Sinazongwe. UNICEF donated 15,350 ITNs to the Zambia Red Cross who distributed them to refugee project areas in northern Zambia: Luapula and Northern provinces. With support from the food security project, distribution of ITNs will continue in the southern provinces locations of Choma and Livingstone.

- **A project proposal developed by the Zambia Red Cross and submitted to GFATM<sup>1</sup>**

Zambia Red Cross has been identified by the national tuberculosis (TB) programme as a partner for the implementation of the community TB DOTS<sup>2</sup>. The implementation will start after signing of the memorandum of understanding with the ministry of health, which has already been drafted. The two districts that have been identified to start the programme are Kapiri Mposhi and Mansa.

- **Eighty Red Cross volunteers in four districts are involved in prevention and response to cholera outbreaks, benefiting 4,000 families**

Zambia Red Cross supported by the Federation has deployed health information teams to work with the local community in Mwange refugee camp and Kasongole community in the area of hygiene promotion and public health education campaigns. Some 55 volunteers have also been mobilized to carry out public health education and distribution of preventive and curative items following the outbreak of cholera in Kaputa in the Northern province. So far, the outbreak in northern Zambia has claimed three lives since the outbreak was reported in September. A DREF allocation of CHF 50,000 has enabled Zambia Red Cross to provide curative and preventive services to victims hospitalized in Chiwala health centre and surrounding areas. At the time of reporting there were 12 people admitted in the health centre. Preparedness measures have been stepped up in the refugee camps following the outbreak.

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<sup>1</sup> GFATM - Global Fund to fight AIDS, Tuberculosis and Malaria

<sup>2</sup> DOTS – Directly Observed Treatment Short-course

- **The Zambia Red Cross have created new partnerships with other organizations.**

Zambia Red Cross is an active member of the interagency coordination committee and the national social mobilization committee.

### **Impact**

The malaria project in Sinazongwe district has increased the knowledge on malaria to a wider population group including Zambia Red Cross home-based care (HBC) facilitators and 26 Red Cross volunteers. The knowledge enables the Red Cross volunteers and care facilitators to provide accurate information on how to prevent and respond to malaria infection at community level. Zambia Red Cross volunteers have also been trained as community chloroquine administrators, thus improving the accessibility of anti-malarial drugs to high-risk communities.

The social mobilizations for mass measles and malaria campaigns have enhanced visibility and profile of Zambia Red Cross. With a record coverage of over 92.5%, Zambia Red Cross has been able to re-establish contact with a wider population base. This will reduce morbidity and mortality amongst the under fives.

### **Constraints**

The implementation of planned activities was derailed due to shortfalls in funding and high staff turnover at the Zambia Red Cross. With the appointment of a new health coordinator for Zambia Red Cross, it is anticipated that monitoring and supervision of project activities will be carried out effectively and timely.

## **1.2 HIV/AIDS**

**Objective: By the end of 2003, the Zambia Red Cross has increased the impact of its HIV/AIDS programme through increasing the quantity and quality of its interventions**

### **Progress/Achievements**

- **The Zambia Red Cross home-based care project for people living with HIV/AIDS (PLWHA) is expanded to reach a total of 5,000 clients.**

During the fourth quarter, HIV/AIDS HBC coaches, care facilitators and youths were involved in the observation of adherence to treatment protocols, counseling, health education, inspection of water sources, hygiene education and training of primary health care givers on home care.

Nutritional supplements and hygiene material have been distributed to 713 HBC clients in Kapiri, Maamba and Livingstone. Additional 98 HBC clients have been identified in above mentioned areas. Sixty-one weaned off and 27 deaths having been recorded during the period. A total of 50 care facilitators in Maamba and 45 in Kapiri Mposhi have been trained in formation and management of support groups.

As a way of rolling-up and scaling up, additional HBC project has been set up in Mporokoso district in northern Zambia following a successful baseline survey carried out in the year. Presently, some 64 volunteers are being trained as care facilitators in the district. As the district is also hosting Congolese refugees, some nine refugees have been included in the training programme.

- **The Zambia Red Cross youth peer education project is expanded to reach a total of 5,000 youths in safer sex skills.**  
Youth peer-education activities have been established in Livingstone and Kapiri Mposhi after a training that targeted 50 youths from each district.
- **The Zambia Red Cross HIV/AIDS programme is expanded to reach a total of 5,000 Orphans supported materially and psychologically.**  
Orphans and other vulnerable children (OVC) have been identified and registered. Zambia Red Cross will support the OVCs in accordance with the guidelines with the assistance from the regional OVC delegate.

- **The capacity of the Zambia Red Cross to manage, implement, monitor, and evaluate its HIV/AIDS programme is strengthened.**  
Zambia Red Cross National and project HIV/AIDS officers have learnt how to implement HBC projects and are now well oriented with the monitoring of the programme. Branches have been strengthened through the establishment of HIV/AIDS projects.
- **The Zambia Red Cross has created new partnerships with other organizations.**  
Partnerships have been established with local offices for UNAIDS, UNICEF, National AIDS Council, embassies and other government Departments.
- **The Zambia Red Cross is recognized both nationally and internationally as a key actor in the fight against HIV/AIDS, through advocacy and communications strategies directed at media and authorities.**  
The Zambia Red Cross has increased its visibility since the implementation of the recovery plan. Most of the national society activities are publicized to the media through the office of the information officer.

### **Impact**

- Awareness about HIV/AIDS in the communities where HBC projects are implemented has increased.
- Stigma and discrimination has been addressed through establishment of income generating activities and support groups. More people are talking openly about their status and more are now going for the voluntary testing and counseling.
- Collaboration with other organizations such as the UNAIDS, UNICEF, UNFPA, PNS and the government has improved.

### **Constraints**

The Zambia Red Cross has no vehicles to aid in implementing the community-based HIV/AIDS programme, thus affecting progress in monitoring and expansion of the programme.

## **1.3 Water and Sanitation**

The regional programme continued supporting the WatSan activities of Zambia Red Cross as planned and in good coordination and collaboration with the food security operation. The complementary approach undertaken by the integrated health and care programme which provides nutrition support through the home-based care programme and ensuring clean and adequate water supply and improved hygiene conditions has been encouraging. During the reporting period, all the planned WatSan activities under the previous Southern Africa Food Security Operation were completed thus reaching a target beneficiary of 50,000 in the operational areas in southern province (for details, please refer to the Operations Updates for Southern Africa Food Security Appeal 12/2002). In addition, a second water supply, sanitation and hygiene promotion project targeting 21,000 beneficiaries funded by the Swedish Red Cross through the Federation is underway in the same province.

**Objective: The Zambia Red Cross Society capacity in the provision of sustainable water and sanitation services is increased.**

### **Progress/Achievements**

- **The Zambia Red Cross has developed an integrated local approach to determining emergency and developmental water and sanitation needs taking into account SHPERE and country standards**  
Integration with HIV/AIDS interventions is becoming a reality. Under both the Swedish Red Cross funded project and the food security operation, water supply, sanitation and hygiene promotion activities were carried out in an integrated manner with the HIV/AIDS project in Livingstone. Ten new boreholes fitted with handpumps have been completed. Latrines have been constructed at schools in the area.

Zambia Red Cross targets interventions by comparing the existing water and sanitation facilities in an area with the government minimum service standard targets. Those communities that fall below the minimum standards are assisted.

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- **The Zambia Red Cross effectively disseminates the impact of its water and sanitation activities to existing and future partners.**

Zambia Red Cross now contributes to the water supply and sanitation sector coordination meetings chaired by UNICEF. This is a good forum for raising the visibility of Zambia Red Cross work in water and sanitation. Zambia Red Cross has anecdotal evidence of the impact of its projects. Water, sanitation and hygiene promotion projects lead to improvements in health, and save the beneficiaries' time and energy, thus enhancing livelihood opportunities. However quantitative impact can only be measured some time after the project end and if there has been an initial baseline survey. This process has not been systematically applied in Zambia Red Cross WatSan projects to date. Starting from 2004 projects will start with a baseline survey and will be evaluated one year after project completion. Evaluation will measure, for example, usage and maintenance of latrines and functionality of handpumps.

- **The Zambia Red Cross has in place effective monitoring, reporting and evaluation systems.**  
Progress has been made on reporting and monitoring. There is still much to do on evaluation (see above). The regional delegation is developing systems for water supply, sanitation and hygiene promotion projects in southern Africa. The adoption of these by Zambia Red Cross will further improve effective monitoring, reporting and evaluation.

- **The Zambia Red Cross water and sanitation strategy is consistently implemented with all partners.**  
The strategy is still under development and requires documentation. Generally Zambia Red Cross works in line with best practices and with the government sector strategy. In addition, some 30 volunteers gained from the PHAST<sup>3</sup> training in Monze and are already deployed in various regions in the country, mainly through the well-established government extension services.

- **The Zambia Red Cross has increased the capacity of beneficiaries in water and sanitation planning and implementation with linkages to health and HIV/AIDS programmes.**

The WatSan programme positively impacted on PLWHA and institutionalized links with the HIV/AIDS programme. In Maamba, Livingstone and Kapiri, care facilitators were trained in hygiene promotion and boreholes have been drilled in Maamba and Livingstone to improve the water and sanitation standards in the community. At all rehabilitated and new handpumps works, Zambia Red Cross trains village water and sanitation health education (V-Washe) committees to enable the community to manage, operate and maintain their water supply. Over 100 V-Washe committees have been trained this year. Zambia Red Cross also trains community-level volunteers to build latrines at schools. To date, over 100 school latrines have been constructed. Other community-level volunteers identify households to benefit from the SanPlat<sup>4</sup> (sanitary platform) distribution that improves people's traditional latrines. Volunteers are trained and active in hygiene promotion in the communities targeted.

- **Water and sanitation technical and managerial capacity in the Zambia Red Cross is increased**  
During the reporting period, Zambia Red Cross WatSan coordinator attended a three-week management development programme. WatSan activities have been scaled up this year due to the food security operation. Zambia Red Cross has managed to cope with this scaling-up demonstrating improved managerial capacity. The regional water and sanitation delegate has advised Zambia Red Cross on technical and managerial aspects of the project and the WatSan coordinator has made significant improvement. Management systems, however, still require improvement (see above).

- **The Zambia Red Cross ability to implement emergency water and sanitation interventions is increased**  
This has been demonstrated by the Zambia Red Cross effective response to the food insecurity situation in the country as detailed above.

The following expected results are funded by the Swedish Red Cross:

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<sup>3</sup> PHAST – Participatory Hygiene And Sanitation Transformation

<sup>4</sup> SanPlat (sanitation platform) is a concrete latrine slab that can be integrated into any existing traditional latrine system.

- **Reduced water related disease outbreaks amongst 18,000 people in Choma and Kalomo districts, Southern Province, Zambia.**
- **Improved water access to 3,000 people affected by HIV/Aids in Livingstone district, Southern Province, Zambia.**

### **Progress/Achievements**

In Choma and Kalomo, the intervention includes the establishment of community-based management committees at 25 operational water points, rehabilitation of 25 water points in Choma and Kalomo, construction of 30 ventilated improved pit (VIP) latrines at six schools, hygiene promotion at areas selected for WatSan interventions, casting and distribution of 400 SanPlats to improve household traditional latrines. To date, 25 VIP latrines have been completed at five schools. Hygiene promotion has been conducted at all latrine sites and is continuing. 300 SanPlats have been cast and distributed.

The project at Livingstone plans to establish community-based management committees at six new boreholes, to drill six new boreholes in Livingstone, construct 20 MP latrines at four schools, conduct hygiene promotion at sites selected for WatSan interventions, cast and distribute 100 sanitation platforms. So far, six new boreholes have been drilled in Livingstone. Other activities are expected to be completed in December 2003.

### **Impact**

Quantitatively scaling up of WatSan activities have had a major impact on improved living conditions for most vulnerable people in Choma and Kalomo – a predominantly food insecure and HIV/AIDS high-risk areas. Integrated health and care approach must be encouraged at all levels. This involves joint planning meetings, targeting the same beneficiaries in the same project areas, and active involvement of all stakeholders at all levels of the projects from top management to grass-root level volunteers and community.

### **Constraint**

Community participation was slow in food insecure areas but improved very much with the start of food distribution activities. To improve the software of the projects (community management of water points and hygiene and sanitation promotion), Zambia Red Cross will need to recruit a person who can manage effectively this aspect of WatSan projects. This is planned for 2004.

## **2. Disaster Management**

**Goal: National Society capacity enhanced so as to enable it to be prepared and able to respond to disasters with appropriate interventions through building capacity of vulnerable communities and Red Cross volunteers**

**Objective: Zambia Red Cross disaster management (DM) capacity is strengthened in order to benefit the vulnerable communities and cushion them against impact of hazards**

### **Progress/Achievements**

- **The quality of life and health of the refugee population in Mwange refugee camp is improved**  
A steady influx of some 490 asylum seekers continues to flow into northern Zambia from the Democratic Republic of Congo. The Zambia Red Cross, supported by the Federation, are responsible for providing comprehensive support to some 26,000 Congolese refugees in the service areas of health and nutrition, water and sanitation, relief distribution, logistics and overall camp management and administration according to a tripartite agreement with the UNHCR and the Zambia government. The Zambia Red Cross and the Federation will remain the primary implementing partners in 2004.
- **DM policy and plan developed and operational by the end of 2003**  
Zambia Red Cross has developed a draft DM policy and plan which will be presented to the NEC for approval later in the year.

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- **Customized disaster management training conducted for 200 staff and volunteers by end of 2003.**

A disaster management training workshop supported by the regional delegation attracted some 25 participants, among them field staff and governance members. Facilitated by the regional delegation, the workshop objective was to acquaint participants with various disaster management tools in order to enhance the Zambia Red Cross disaster management capacity.

Pilot vulnerability and capacity assessment (VCA) training was conducted and a field exercise targeting Zambia Red Cross staff and volunteers will be done, to acquaint participants with different methodologies for VCA at community level. Findings of this assessment will provide a possible benchmark in targeting high-risk branches for institutional development. In addition it assists in identifying highly vulnerable areas for possible Zambia Red Cross intervention.

- **Improved disaster preparedness and response capacity and emergency funds and stocks available by the end of 2004**

Regional disaster response training (RDRT) was held in Malawi from 20 September to 4 October and three Zambia Red Cross staff participated. The RDRT experiences are being shared widely in the national society ensuring cross learning and knowledge sharing at all levels. To date, the Zambia Red Cross RDRT database exhibit nine high-impact trained personnel who can be deployed at a short notice within the country and the southern Africa region.

The regional office has also provided 50 family tents, chlorine powder, 100 collapsible jerry cans, three bales of blankets and 25 large kitchen sets for replacement of emergency stocks used in the recent emergencies. This is a clear indication that the disaster management capacity is improving.

- **Zambia Red Cross has identified sustainable food security initiatives and integrated them into other sector programmes in vulnerable districts by 2004.**

As the Federation supported food security operation phases down, it is anticipated that bulk of the caseload may be absorbed under the Netherlands Red Cross/ECHO supported intervention. The ECHO-funded food security programme in southern province targeting 17,048 individuals is expected to run through April 2004. Some 56 Zambia Red Cross staff and volunteers are engaged in both the Federation and Netherlands/ECHO supported food distribution projects (see Food Security Appeal 15/03 operations update no.2).

Through the recovery plan, Zambia Red Cross has designed strategies through which effective programming will be achieved. The national society has now adopted integrated programming approach in which all programme sectors are now linked to one another.

### **Impact**

The programme activities have contributed to Zambia Red Cross response capacity to improve the lives of the vulnerable communities. Generally, the disaster management capacity of the national society is progressing positively. This is affirmed by the use of early warning systems, early response, and timely and quality reports. This shows commitment and is benefiting the targeted beneficiaries.

### **Constraints**

Due to the current emergency caused by droughts in the southern province, a delay was experienced in the implementation of planned activities as resources were diverted to respond to emergency situations. It is hoped that as emergencies subside, the planned activities will be achieved, as some funding will be made available for the programme.

### 3. Organizational development

The organizational development support for Zambia Red Cross for the year 2003 is being guided by the national society's recovery plan and budget. Funding towards the implementation of the recovery plan was obtained through the Federation's capacity building fund.

**Goal: Implementation of the characteristics of a well-functioning national society has improved the Zambia Red Cross in the three key areas; foundation, capacity and performance.**

**Objective: Through Secretariat-supported technical guidance, the national society has addressed many issues from financial and administrative to separation between governance and management and is clearly heading towards becoming a well-functioning national society.**

#### Progress/Achievements

- The Zambia Red Cross has increased its capacity to design and implement their strategic directions
- Established and has a legal foundation that supports the effective implementation of programme.
- Put in place effective leadership and management.
- Implemented a provincial structure to support branch development.
- Put in place effective financial management systems
- Increased its financial resource base in both value and diversity

The Zambia Red Cross NEC was convened and attended by all members and the Federation head of delegation as an observer. The meeting made the following resolutions:

- Appointment of the secretary general
- Carry out branch governing board elections in three regions (Mabvuku, Livingstone and Mansa)
- Engage consultants to carry out external audit of Zambia Red Cross books of account
- Approval of capacity building activities linked to Zambia Red Cross recovery plan
- Approval of revised constitution
- Engagement of consultants to carry a review of Red Cross Act in collaboration with the government
- Re-assessment of Zambia Red Cross assets and liabilities with a view to creating a feasible debt-servicing plan
- Following the development of Zambia Red Cross strategic plan, agree next steps to develop a cooperation agreement strategy (CAS)

Through the recovery plan, Zambia Red Cross has designed strategies to achieve effective programming. Integrated programming approach is being used to ensure all programme sectors are inter-linked.

The NEC now has a national legal adviser. The Zambia Red Cross in conjunction with the Law Development Commission is revising the Zambia Red Cross Act. The revision seeks to strengthen the legal foundation that will support the effective implementation of programmes and other activities.

A new secretary general has been appointed and a new senior management structure established with four senior managers assisting the secretary general in the day-to-day running of the national society. The managers are programmes manager, audit manager, finance and administration manager, and resource development and public relations Manager.

The provincial structure was implemented in Southern province where there is ongoing integrated food security operation in the five branches of Sesheke, Livingstone, Kalomo, Choma and Maamba. The position of a provincial branch development officer was created and programme development officer assists and supports branches in programming and implementation including monitoring and evaluation. There is a plan to complement this with volunteer structures, a provincial council and a provincial committee, and replicate it in other provinces.

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Zambia Red Cross has also improved in the management of project funds and reports. An upgraded financial package is now in place in the national society. A finance development delegate position has been created to help expedite the finance development process.

Zambia Red Cross is running a 15-room hostel in Livingstone for income generation. The national society has also stepped up commercial first aid training and manufacturing and sale of first aid boxes.

### **Impact**

The recovery plan is progressing well with the set objectives and targets being on course. This has resulted in a new governance board and staff having been recruited to take up key positions, indicating that Zambia Red Cross is moving towards becoming a well-functioning national society.

### **Constraints**

The major constraint is the weak financial base to support the Zambia Red Cross core costs and to minimize staff turnover induced by the ongoing restructuring and re-organization at both headquarters and field levels.

### **Coordination**

The Federation delegation will act as a central coordinating and facilitating body for the Federation in the country with other partners.

Coordination and collaboration with UNHCR, WFP, government of Zambia and other key stakeholders in the refugee affairs have been strengthened through continuous dialogue and engagement at both the field and national level. The head of delegation, accompanied by the secretary general continued to participate in the inter-agency coordination meetings in Lusaka. At the field level, both the Federation programme coordinator and Zambia Red Cross project coordinator continue to participate actively in the camp coordination meetings with all implementing partners.

A coordination committee framework (CCM) has also been established as a country coordination and cooperation mechanism for the ICRC (International Committee of the Red Cross), the Federation, Zambia Red Cross and all bilateral PNSs to provide feedback and advice to the Zambia Red Cross on national programmes, governance and issues of common interest and concern. It is hoped that the CCMs at country level will help strengthen coordination, cooperation and collaboration amongst Red Cross Red Crescent partners in order to achieve a greater level of humanitarian impact. Harmonization of planning with ICRC and other bilateral PNS partners is the key to the successful integration and implementation of all programmes. The Federation has continued to work under the CCM framework to accept, harness and coordinate the bilateral roles and initiatives of the PNS ensuring effective and high-impact support is rendered to Zambia Red cross in its programmatic sectors.

Cooperation Agreement Strategies (CAS) once negotiated and developed for Zambia Red Cross will be the key tool in the efforts to coordinate the programming of various partners. Success of the CAS process will depend on the strength of the national society's strategic plans and on the PNS demonstrating that they value the contribution that the process makes in ensuring the coherence of Movement efforts.

Zambia country delegation will go further in accepting, harnessing and coordinating the bilateral roles and initiatives of PNS, provided that there is discipline among all to work within the CAS framework. The Federation head of delegation will facilitate the CAS process and support the Zambia Red Cross to implement its recovery plan

Southern Africa Partnership for Red Cross (SAPRCS) forum will remain the central regional coordinating body where learning and knowledge sharing takes place. The Zambia Red Cross and the Federation country delegation will continue to participate in this forum. Support to national society leadership and governance in certain contexts, such as facilitation of common positions on advocacy issues, HIV/AIDS and food security for example, issuance of opinion statements, promotion of the fundamental principles, integrity issues or relationships with the government will be key in the planning period.

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*All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>*

*[<Contributions List below - Click here to return to title page>](#)*

APPEAL No. 01.22/2003

## PLEDGES RECEIVED

03/12/2003

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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## CASH

					TOTAL COVERAGE	
REQUESTED IN APPEAL CHF ----->				1,072,143		155.1%
CASH CARRIED FORWARD						
REALLOCATIONS FROM AP.01.24/2003						
AMERICAN - GOVT/PRM		170,000	USD	231,115	29.04.03	HIV/AIDS ASSISTANCE TO REFUGEES
SWEDISH - RC		123,000	SEK	19,680	30.04.03	ORGANISATIONAL DEVELOPMENT, DISASTER MANAGEMENT
SWEDISH - GOVT		1,377,000	SEK	220,320	30.04.03	ORGANISATIONAL DEVELOPMENT, DISASTER MANAGEMENT, WATER/ SANITATION
UNHCR (200 A\$,A)		2,700,245,000	ZMK	726,465	01.02.03	CARE & MAINTENANCE CONGOLESE REFUGEES
UNHCR (200 A\$,A)		25,500	USD	34,616	01.02.03	CARE & MAINTENANCE CONGOLESE REFUGEES
NORWEGIAN RC/GOVT				10,000	20.11.03	REALLOCATIONS - OD
NORWEGIAN RC/GOVT				20,000	20.11.03	REALLOCATIONS - DM
SUB/TOTAL RECEIVED IN CASH				1,662,826	CHF	155.1%

## KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED IN KIND/SERVICES						
				0	CHF	0.0%

## ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED						
				0	CHF	