

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

WEST AFRICA

16 May 2003

Appeal No. 01.45/2003

Appeal Target: CHF 494,484

Programme Update No. 1

Period covered: January to March 2003

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries.

For more information: www.ifrc.org

In Brief

Appeal coverage: 33%; please refer to the attached List of Contributions.

Outstanding needs: CHF 331,856

Related Emergency or Annual Appeals: BURKINA FASO, GHANA, GUINEA, LIBERIA, MALI, & NIGER: HUMANITARIAN RESPONSE AND CONTINGENCY PLANNING FOR POPULATION MOVEMENT'S, APPEAL 34/02 (REVISED)

Programme Summary: Aside from a valuable contribution from the Government of Ireland for regional response teams, the Appeal has received a very limited response, and support is urgently required to implement the planned activities.

Operational developments

The West African region experienced much turbulence during the first quarter of 2003. Renewed fighting in Liberia affected thousands of people in western Liberia resulting in a new group of internally displaced persons (IDPs) who sought refuge in Montserrado County IDP camps. According to IRIN, some 50,000 people were caught between the front line and Monrovia in the same county.

Over a million Ivorian IDPs have resulted from this conflict and as many as 400,000 foreigners have fled the country. Furthermore, intense fighting between the Guinean-Ivorian border has led to thousands of displaced Ivorians in Liberia, OCHA said. Guinea is again faced with thousands of foreigners fleeing the conflict in addition to 92,000 refugees Guinea hosted from the Liberia and Sierra Leonean conflict.

A number of neighbouring countries such as Niger, Burkina Faso, Senegal and Ghana continue to suffer from the Ivorian conflict. Over 40,000 Liberian refugees and thousands of other nationals continue to transit through Ghana, with some seeking asylum in Ghana and others crossing over to Togo, Benin, Nigeria and Liberia. In addition to the economic impact on Burkina Faso, over 60,000 nationals have returned to the country since the start of the conflict.

The nearly seven-month armed conflict continued to rage during this quarter with serious humanitarian implications and spiraling violence in the western parts of the country despite a new reconciliation government that has been put in place. An OCHA report said the western part has become a lawless arena making it difficult for aid workers to reach civilians desperately in need of humanitarian assistance. The lack of security in the country has led to renewed discussions about relocating the Regional Delegation from Abidjan to Dakar which is likely to happen in the second quarter.

The constant influx of refugees from neighbouring Liberia could place extra pressure on Sierra Leone. In addition to a new camp opened by UNHCR for 10,000 refugees in Tobanda, Kenema district, there are over 55,000 refugees in more than seven camps situated elsewhere in the country. IRIN also reported that Lassa fever, an acute viral haemorrhagic fever, has affected over 2,000 refugees in the southern and eastern parts of the country since February. Representatives of humanitarian organisations in the region have signed an agreement with the health authorities to control the spread of the disease.

Some two million people in Cape Verde, the Gambia, Mali, Mauritania and Senegal face serious food shortages due to factors such as drought, poor harvests and political instability in Côte d'Ivoire, IRIN said. Although the Federation has launched an initial appeal of one million Swiss francs in response to the food situation in Mauritania, only 18,000 people in the hard hit regions of Adrar, Trazar and Inchiri will benefit from the assistance.

As Nigeria approaches its parliamentary and presidential elections, there is an increasing trend of political unrest especially in Imo, Kwara and Anambara states.

Health and care

Goal: To contribute effectively to the improvement of health situations of the most vulnerable population through education and prevention of endemic diseases.

Measles

A measles mass vaccination campaign ran from 10-19 January in Benin with the support of partners like WHO, UNICEF, UN, American Red Cross and CDC from Atlanta. This campaign which targeted 2,224,754 children aged 9-14 years, took place in the Borgu, Alibri, Atlantic/Littoral, Mono/Couffo and Oueme/Plateau districts. The rate of coverage was estimated at 95%. About 2,265 Benin Red Cross volunteers, and women's groups with Red Cross experience from their communities, contributed to the door-to-door social mobilization, during which they used public criers and mobile drama groups.

More than five million children aged between 9-14 years (almost 50 % of the population) were targeted in the vaccination which took place from 10-19 January 2003. The regional delegation participated in the measles vaccination on 21 February 2003. The evaluation of this vaccination campaign shows a variant from 03% to 113%.

Meningitis

Regional health gave technical support to the Dakar Office and the Burkina Faso Red Cross to carry out their fight against meningitis which has currently reached a serious level in Burkina Faso. Red Cross volunteers were actively involved in the social mobilization for the vaccination in five health districts.

Community health in Cote d'Ivoire refugee camps

The revised plan of action for the implementation of activities has just been proposed. Funds have just been requested and community health activities will soon be carried out in some zones in the western part of the country where there are no formal health structures.

HIV/AIDS

Goal: To contribute towards reducing the propagation and transmission of HIV/AIDS and STDs in West Africa.

Objective: Regionally coordinate and represent a rapidly expanding range of HIV/AIDS projects at National Society level.

Expected result

- The capacity of National Societies in the region is strengthened through the regional programme to combat HIV/AIDS through HIV/AIDS/STDs prevention activities and provision of care and support for People Living With HIV/AIDS (PLWHA) targeting high risk groups (youth, sex workers, migrant workers, industrial workers, and small traders).
- Increased collaboration between National Societies in the region and associations of PLWHA in the respective countries in all HIV/AIDS care and prevention activities.
- Networking/exchange of experiences in HIV/AIDS prevention and care in West Africa reinforced through a reinvigorated, well functioning regional network, RANY-WA.
- Collaboration agreements signed between the Federation and various partners (UNAIDS, associations of PLWHA), at all levels in the region, facilitating coordination and sustainability of activities through resource mobilisation and knowledge sharing.

National Societies assisted with developing/implementing an HIV/AIDS workplace policy.

The regional health and HIV/AIDS meeting was held in Lagos on 21-23 January, 2003 regrouping seven health and HIV/AIDS coordinators from Togo, Nigeria and Ghana. ONUSIDA, UNICEF, SWAAN and ICRC representatives attended the meeting. A Federation representative from Geneva was also present for the meeting and the Lagos HoO gave a solid technical support to the meeting. Regional health team from Abidjan facilitated the meeting together with Nigerian Red Cross Reporting Officer who facilitated the session on results-based reporting.

A protocol agreement on cooperative work between the Federation and UNAIDS inter country team for West Africa was signed on 25 February, 2003. This protocol agreement would enable the two institutions to undertake activities in the following four areas:

- Prevention of HIV/AIDS among commercial sex workers;
- Community and local response to HIV/AIDS;
- Peer educators approach notably among the youth including the promotion and distribution of condoms;
- Care and support of PLWHIV/AIDS;
- Strengthening international partnership against AIDS in Africa within the sub-region of West and Central Africa.

A letter has been written to all the NS to explain to them the plan of action for the 2003 HIV/AIDS project in relation to the above-mentioned protocol agreement.

Impact

The health meeting provided a good opportunity for exchange and knowledge sharing with the National Societies that attended the meeting. Regarding the 2003 HIV/AIDS project, the National Societies have been assured of reliable partners to work with on their HIV/AIDS project.

Constraint

The Regional HIV/AIDS Coordinator has left the country and it has not been decided whether the regional health officer will continue with this project. This project is therefore not being attended to at the moment.

DISASTER PREPAREDNESS

Goal: Improve Red Cross disaster response within the region.

Objective 1: Improve response of NSs to communities affected by disaster through an intra- regional assistance (Regional Response Team).

Expected Results

- **The Regional Response Team will be made up of three persons and are the technical complement to the Central Africa Response Team.**
- Selected members of the team have the required competence to carry out emergency activities in the following areas: radio and telecommunication, relief-administration and health.
- Well-functioning back-up equipment (laptop computers with printer, satellite telephones, GPS, medical equipment) will encourage the rapid exchange of information needed for the execution of emergency activities.
- Other partners and organisations involved in emergency operations also benefit from the competence of the team.
- National Societies in need receive considerable assistance from other National Societies in the region.
- The professionalism and efficiency displayed during an emergency has encouraged partners, donors and the government to have a positive impression of the National Societies.
- The government authorities are sensitised on the International Disaster Response Law.
- The entry of the members of the team and their materials into the country is facilitated by the government.
- The National Societies organise a rapid intervention in disaster areas.
- Members of the RRT help build the capacity of the partner National Societies through their competence.
- National Societies have the opportunity to use members of the RRT as resource persons in training their staff and volunteers in view of building their institutional capacity both on national and regional levels.

The Regional Disaster Manager (DM) corresponded with DM Yaounde in relation to the planned workshop leading to the formation of the West African Regional Response team to take place in the first or second quarter of the year. Activities have not really started due to lack of funding.

Objective 2: Support National Societies to develop prevention mechanisms and disaster preparedness in their communities through the realization of micro-credits in relation to Food security.

This objective which concerns mostly Cape Verde, Gambia and the Senegalese Red Cross will be directly managed by the Dakar Regional Office.

Food security activities have not begun because of the Ivorian crisis. Some information, though, has been exchanged with Malian Red Cross on the issue. Most of the focus is on Mauritania, due to the acute drought in the country. The Regional DM visited Mauritania and prepared Information bulletins and a draft Appeal before DMC, Geneva took over the project. This department will now be in charge of implementation and follow-up of the programme.

Furthermore, regional DM provided technical assistance to other departments in the delegation as well as to Côte d'Ivoire Red Cross during the Ivorian crisis. The technical assistance was extended to Mali, Niger, Burkina Faso, Ghana, Liberia and Guinea by way of a DM presentation during the Global Policy meeting on the Ivorian crisis regrouping National Societies from the above countries. From late December to early January, the Disaster Preparedness programme officer was in Mali for the distribution of food and non-food items to 110 returnee families in Sikasso and Louloni, both situated at 450km and 510 km from Bamako respectively. Each family was given the following items to sustain them for a one-month period:

ITEMS	QUANT ITY
Rice	A 50kg bag
Oil	5 litres of oil
Floor	4 packets

Tomato puree	2 tins
Seasoning	1 packet of cubes
Bed covers	1 set
Blankets	3
Soap	10 pieces
Condoms	4 packets

OTHER ACTIVITIES

Regional DM provided technical assistance in designing a questionnaire for the identification of beneficiaries of the emergency assistance to families harboring displaced persons resulting from the Ivorian crisis. The same assistance continues by way of training First Aid teams and DP personnel with the Côte d'Ivoire Red Cross. An exchange took place with UNHCR and the Malian Red Cross, within the framework of follow-up for refugee management and repatriation.

Federation coordination

Goal: Use the combined knowledge experience and resources of the International Federation more efficiently and effectively by serving as a coordinator, linker, facilitator and guide to support National society development and programmes.

Programme Objective: The West African National Societies will increasingly develop their own local expertise, and share information and resources with each other, in addition to coordinating their plans and work with all important Stakeholders.

Expected Result

Regional Working Groups contribute towards a better service provided by the member National Societies to vulnerable persons in West Africa.

- Decentralization through Regional Cooperation: the decentralisation will take place through the formation of three Regional Working Groups, consisting of National Society elected representative, which will correspond and interface directly with the three newly established Federation Regional Offices.
- Develop Local Expertise: Local expertise will be developed through establishing Sectoral Groups specializing in Health, Disaster management and Organisational Development. This expertise will later serve as regional resources for West Africa.
- Knowledge Sharing: both Regional Working Groups, and Sectoral Groups will continuously share their knowledge and experiences with members of their group. Additionally, in a more formal sense, the sectoral groups will serve as resource centres for the West African Region in their specific area of knowledge.

Cooperation Agreement Strategy (CAS): CAS enables the Movement's international cooperation efforts to maximise their collective impact.

- CAS enables partners to jointly plan and manage an effective flow of resources and will ensure that their use is targeted and coordinated with non-Red Cross and Red Crescent partners.
- CAS offers a National Society and other donors a clear framework with which to maximise the impact of their assistance without fear of overlap or conflicting interests, as well as ensuring a solid rationale for intervention in the eyes of their donors and constituencies.
- Cooperation Agreement Strategies will continue being elaborated on by 8 national societies in 2003, the remaining national societies in 2004.

As a follow-up to the capacity building support process to the Côte d'Ivoire Red Cross, a meeting was held with the Secretary General to determine urgent areas of need. Consequently, FRT accounting package has been installed at their office and updated in March. A programme was put in place for the capacity building and monthly meetings are being held to assess the progress of the capacity building.

International representation

Goal: Service provided to beneficiaries is improved through more effective and efficient humanitarian planning and coordination in West and Central Africa.

Overall Goal: Service provided to beneficiaries is improved through more effective and efficient humanitarian planning and coordination in West and Central Africa.

Programme Objective: The quantity and quality of International Federation participation in interagency coordination and planning is increased and an advocacy strategy based on a specific issue is agreed with the Humanitarian Advocacy Department applicable 2003-4.

Expected Result

1. International Federation participation in interagency coordination and planning is increased and a strategy shared with national societies and other partners.

- Identification of advocacy issue and agreement with Humanitarian Advocacy Department, checked against national society needs (CAS), communication line in place, plan of action developed and implemented, results monitored.
- Full participation in all UN CAPs in West and Central Africa in 2003, duplication of planning is minimised and CAS is gradually introduced as the Federation's tool in joint planning.
- Share knowledge to and from IASC and its working groups coordinating with ICRC. Gradually involve National Societies in coordination and planning, including CAP, aiming towards increased involvement by end 2003.

To improve its partnership efforts in the region, the Federation signed a collaborative contract with ONUSIDA in West Africa on 25 February 2003 regarding their common fight against HIV/AIDS.

A meeting was held with ECHO within the framework of funding the activities of the regional health programme. Furthermore, an interview was given to *Agence France Presse* on the activities of the Federation.

During his recent mission to the Sahel region, the HoRD met with WHO country representative in Niger and discussed polio and meningitis vaccine needs and funding for vaccination campaigns in the region. He also met representatives of the French Red Cross, ICRC and Spanish Red Cross. He discussed with the representatives of World Food Programme (WFP) and *Commission de Securite Alimentaire* on the Food security crisis in Mauritania. While in Mauritania, the HoRD also discussed the role of Italian Red Cross in Mauritania and possibility of Regional delegation collaboration with them.

Impact

The National Societies in the region are sure that they would have partners to work with in the HIV/AIDS campaign.

Field Management

Goal: The Secretariat is providing efficient and effective service in West and Central Africa.

Overall Goal: The Secretariat is providing efficient and effective service in West and Central Africa.

Programme Objective: The Regional Delegation, regional offices and country delegations in West and Central Africa are:

- Strengthening National Societies to deliver services and advocate on behalf of vulnerable people.
- Ensuring effective representation and advocacy.
- Building Coordination, cooperation and strategic partnerships.

Expected Result

1. Regional offices and country delegations are providing an optimal level of service to National Societies in West and Central Africa by managing common Federation resources, representing the Federation, coordinating and communicating with National Societies, supporting National Societies in responding to disasters as they occur and in managing multilateral programmes for which the Secretariat has responsibility.

The Federation, ICRC and Côte d'Ivoire Red Cross, organized a meeting in Grand Bassam, 30 km South of Abidjan, aimed at defining a global policy on the management of population movement resulting from the Côte d'Ivoire crisis. Programme Coordinators, Information Officers and Disaster Management officers from Burkina Faso, Mali, Niger, Ghana, Guinea Conakry and Liberia NS were invited to the meeting and a useful global policy was put in place on how the Movement would coordinate and manage population movement in the region. A regional communication network was also put in place with the seven National Societies. Since then the regional delegation has maintained weekly and biweekly contact with the seven National Societies. The global policy led to the arrival of the FACT team from DMC which has now done an evaluation for Mali, Burkina Faso and Ghana and produced a reinforced appeal. Regional DM is a member of this team and regional information has been acting as a resource person for the team. The aim of the reinforced appeal is to reinforce the ongoing humanitarian assistance being carried out by the national Red Cross and Red Crescent Societies in the affected countries and ensure adequate contingency planning in case the situation gets worse.

Guinea and Sierra Leone HoDs and Dakar HoO were briefed in Abidjan on coordination procedures with the Regional delegation in 2003 during their transit in Abidjan in January.

Regional Health and Finance represented the delegation at the partnership meeting organized by the Lagos Regional Office in early February 2003.

Furthermore, the HORD visited Mali, Niger and Mauritania Red Cross Societies to discuss how the regional delegation and the regional office would support their development. He also discussed with Participating National Societies working bilaterally on their involvement in the capacity building of the National Societies. He identified health and food security as the major areas where these National Societies need technical and financial assistance. The HORD also met the Niger Minister of Interior, who confirmed that about 22,300 returnees resulted from the Ivorian crisis since the conflict which began on September 19, 2002.

Administration

Objective: Provide efficient administrative management in the region as well as efficient service to visitors and staff.

Regional administration supervised the repainting of the Regional delegation office building and processed the necessary documents with the Ministry of External affairs regarding the vehicle donated to Côte d'Ivoire Red Cross. Technical assistance was provided in terms of transport management to the delegation and to the Global policy meeting organized by the Federation, ICRC and Côte d'Ivoire Red Cross from 20-22 January in Grand Bassam in terms of arrangement for prepaid tickets, transportation and accommodation for 17 participants from Mali, Niger, Liberia, Burkina Faso, Ghana, Guinea Conakry. Administration department provided the same kind of assistance for Guinea delegation HoD and Dakar HoO during their transit visit through the delegation.

Following the issuing of the legal status to the regional delegation by the Ivorian government, the Administration department began pursuing VAT exoneration certificates and cost reduction on articles purchased by the Federation. However, this process was stalled with the plans to relocate the regional delegation to Dakar.

Finance

Objective: Provide efficient financial management to the regional delegation and offices.

The RFU checked and processed delegation accounts using the FRT system with feedback to delegations. RFU served as focal point for regional communications on financial matters. Year-end accounts for all delegations were

processed and closed. With support from Geneva, cash requests for all supported offices were analyzed, agreed and passed for payment.

HoRFU reviewed Federation finance team capacities and assessed Nigeria Red Cross Society financial management capacities, with a view to Federation providing support to NRCS through a finance development programme. RFU Analyst gave support with technical missions to Dakar Office and Guinea Conakry delegation and gave training in Business Object reports and in budget approval procedure. The RFU continued to tidy up 2002 year-end funding balances and deficits in the region.

Constraints

- Increasingly, the workload of RFU is becoming too much for the existing personnel and Geneva Finance plans for 2003 include transferring significant extra work to RFUs around the world. The resignation of one of the Finance analyst left the RFU under-resourced. With the pending move to Dakar, Sierra Leone delegation has supported RFU by placing the delegation Accounts Officer as a temporary Finance Analyst.
- Significant work was undertaken to ameliorate the impact of the reduction of one major donor's contribution for 2002. Some deficits have become unavoidable, however, with certain income reallocations, they can be minimized and hopefully, covered with 2003 funding, except Population Movement, for which we will have to seek approval for write off.
- Due to late receipt of work from Kinshasa delegation and technical problems with Coda, some delay occurred in meeting the year end deadline. This has now been rectified and a strong message was sent to Kinshasa regarding the delay on their part. The above issues, together with human resource capacity challenges, have meant that the RFU has not performed its usual checks on accounts submitted by Business Objects delegations. RFU is also currently behind with its formal feedback to delegations, in this regard.
- The delegation and the RFU have lost valuable working time because of the security situation in Abidjan. RFU has implemented a regime of making two full back ups each week and copied certain other important files for HoRFU to keep off-site and take out of country in the event of an evacuation.
- All delegations are struggling with the changeover from 2002 to 2003 and, in particular, with budget approvals for 2003. Regional Officer worked on this matter in Geneva together with RFU.
- HoRFU still has no agreed Terms of Reference to date though some revised draft ToRs were received from the Head of Operations Accounting and Development Unit, Geneva (HOAD) in March.
- Regional delegation and RFU archives have been held in a delegate residence since June, 2002. This remains unsatisfactory and was reiterated at the HoRFU meeting. However, money has been placed in the 2003 regional delegation budget, for the construction of a purpose built archive.

Information

Objective: Use information activities to enhance the credibility and image of the regional delegation and offices.

Regional Information covered the regional global policy meeting organized by the Federation and ICRC for all affected National Societies in the Ivorian crisis (Côte d'Ivoire, Burkina Faso, Ghana, Liberia, Guinea, Mali and Niger). During the meeting, the Regional Information Officer exchanged ideas with his National Society counterparts on creating a better flow of information with the Regional Delegation on their activities. The exchange includes the newly translated French version of the Federation's Communicator's Guide which was presented to the Information Officers who saw it as a valuable tool for their work.

A press release and a web story issued after the meeting led to several interviews from foreign media houses like Radio France Internationale (RFI), BBC, World Radio Geneva, Africa Numéro 1 Gabon, and South African Broadcasting Corporation (SABC) arranged for the HoRD. This has increased the visibility of the Red Cross.

In addition to attending all interagency meetings involving UN agencies, ICRC, Côte d'Ivoire Red Cross and other NGOs on the Ivorian crisis, regional information participated in a meeting between the UN Secretary General's Humanitarian envoy to Côte d'Ivoire and the Acting HoRD, and presented the envoy with the Federation's Information Bulletins, Emergency Appeal, Operations Update and web articles on the Ivorian conflict. Furthermore,

regional information wrote a web article and a daily situation report on Côte d'Ivoire Red Cross during the anti-peace deal riots in Abidjan and other cities.

Regional Information coordinated the press coverage regarding the signing of the agreement between the Federation and the Ivorian Ministry of External Affairs. The presence of the Ivorian media provided an opportunity to explain Federation's programmes in West and Central Africa as well as to explain Federation's assistance to the victims of Ivorian crisis (in Côte d'Ivoire and neighboring countries) through the National societies concerned. The ensuing demand for information on the Federation led to a local radio and TV interviews and one with the French News Agency for the interim HoRD during which he presented the Federation and its global activities with emphasis on the West and Central Africa Delegation.

Regional Information also covered the signing of a working agreement between the West and Central Inter-Country Office of UNAIDS and the Regional Delegation. This was reported in FEDERATION NEWS.

In conjunction with a FACT team Information delegate, regional Information Officer had a mission to Ghana to evaluate the effects of the Ivorian crisis on the country and document the activities of the National Society. An article has been posted on the Federation web site. Furthermore, the Red Cross Red Crescent Magazine commissioned regional information to write the cover story for its June edition. The focus of the story is the West African Humanitarian Crisis resulting from different conflicts with emphasis laid on the roles played by the Red Cross. In line with this project, a mission to Guinea was made to document the activities of the national society. Since fighting broke out in Liberia in 1989 and in Sierra Leone in 1991, Guinea has become one of the largest refugee receiving states in the world. Two articles are being prepared for publication on the Federation web site.

Additionally, regional information had several meetings with the Cote d'Ivoire Red Cross and ICRC counterparts to improve information sharing on the Ivorian crisis.

Impact

The articles and interviews have led to more visibility of the Red Cross work in West and Central Africa.

Reporting

***Objective:* Support the Regional and country delegations in doing effective and timely reporting as well as in building the reporting capacities of National Societies in the region.**

Regional reporting made a presentation on reporting as a tool to strengthen partnerships during a meeting organized by the Federation, ICRC and the seven National Societies involved in population movement resulting from the Ivorian crisis. In addition to coordinating the writing and editing of all due pledge-based and standard reports for 2002, which included DFID final report, the 2002 annual report and final Programme Update for 2002, regional reporting briefed new heads of Guinea delegation and Dakar regional office on regional reporting in 2003.

Additionally, regional reporting gave a five day training to two Info/Reporting Officers from the Central Africa Region not only on quality and standard Federation reporting, but also on editing, article writing and marketing of Red Cross activities in their region.

Impact

National societies are receiving adequate technical support from the Regional delegation and reporting standards have improved.

Constraint

With the addition of Central Africa to the umbrella of the Abidjan regional delegation, reporting needs to have an additional hand in order to cope with the workload of reporting for 24 national societies.

Information technology

Objective: Provide the Regional delegation and regional offices with effective IT tools and support to ensure rapid and effective communication.

Regional telecom provided assistance to the delegation and regional offices in the following ways:

- Installation of a local area network for Côte d'Ivoire Red Cross;
- Technical assistance to the NS Global policy meeting in Grand Bassam;
- Replacement of VHF relay that had broken down;
- Assistance to all PC users;
- Monitoring the HF communication system with other regional offices;
- Provision of cmail account to Dakar office;
- Change of DNS address with the Internet Service Providers.

Impact

Optimal support is being provided to National Societies in West and Central Africa.

Constraint

The process of relocating the Regional Delegation has disrupted the flow of support to the national societies.

*For further details please contact: Mark Willis: Federation Regional Officer, Phone: 41 22 730 4260
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All International Federation Assistance Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation operations in this or other countries, please access the Federation website at <http://www.ifrc.org>

Western Africa regional

ANNEX 1

APPEAL No. 01.45/2003

PLEDGES RECEIVED

23.05.2003

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

				TOTAL COVERAGE		
REQUESTED IN APPEAL CHF ----->				494'484		33.0%
CASH CARRIED FORWARD				43'028		
IRISH - GOVT				120'000	28.04.03	REG. RESPONSE TEAMS
SUB/TOTAL RECEIVED IN CASH				163'028	CHF	33.0%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED IN KIND/SERVICES						
				0	CHF	0.0%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED						
				0	CHF	