

ANNUAL REPORT



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

BOSNIA AND HERZEGOVINA

22 April 2004

Appeal No. 01.73/2003

Target: CHF 1,337,355 (USD 1,044,824/ EUR 863,467)

Coverage: 79.7% ([Click here to go directly to the Financial Report](#))

Appeal 2004: Bosnia and Herzegovina Annual Appeal no. 01.73/2004 (click below)

http://www.ifrc.org/cgi/pdf_appeals.pl?annual04/017304.pdf

This document reports on and analyses achievements within the International Federation's 2003 annual appeal for Bosnia and Herzegovina. The activities supported by this appeal fell within the Federation's longer-term support strategy for Bosnia and Herzegovina. This is continuing in 2004 and is being supported by Appeal 01.73/2004 (see above).

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The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries.

Overall analysis of the programme

Bosnia and Herzegovina (BiH) has made substantial progress in its painful transition from a post-conflict society. The major achievements in this year have been the adoption of the joint Common Core Curriculum in primary and secondary schools in both entities, which ensures equal access to educational opportunities for all; the adoption of the Law on Indirect Tax Administration; transfer of responsibility for the return process and human rights protection from international community to BiH control. As a result of this progress, the European Commission approved a Feasibility Study in November, and the European Union announced plans to open negotiations on the Stabilisation and Association Agreement with BiH in 2004. This was on the condition that BiH makes significant progress in the 16 areas identified in the Feasibility Study as priorities for action.

The majority of these 16 conditions are related to economic reforms, four on the rule of law, three on issues of governance, one on co-operation with the International Crime Tribunal in The Hague and one on public broadcasting. Moreover, NATO welcomed the progress that BiH had made with parliamentary approval of the State Defence Law in December, which put in place the state level defence structures. It was one of the prerequisites for BiH's membership of NATO's Partnership for Peace programme. Another positive signal came from SFOR (Stabilisation Forces), who confirmed in December that, due to the improved security situation in

Bosnia and Herzegovina, it will reduce its military presence from the current 12,000 to about 7,000 soldiers by June 2004.

In spite of the fact that the number of returns in 2003 did not reach the figure of the record reached in 2002, the United Nations High Commissioner for Refugees (UNHCR) statistics show that 54,315 people returned to their homes during 2003, of which 44,868 are so called minority returnees. In the course of eight post war years, out of 2.2 million forcibly displaced during the conflict, 985,003 refugees and displaced persons, including 434,206 minority returnees, managed to come back to their places of origin, due to the accelerated implementation of the property Law (the overall implementation ratio reached 92.5 % at the end of December) and improved security situation throughout the country. Their return represents only the first step in the whole process of re-integration in the pre-war communities, as the local authorities need to ensure that education, job opportunities, social benefits and services are equally accessible to all. There are still 327,000 displaced persons within Bosnia and Herzegovina, including 2,000 accommodated in collective shelters.

The Red Cross Society of Bosnia and Herzegovina continued to implement various programmes to improve the lives of the most vulnerable people in the country, thus enhancing its image among the population and promoting the Red Cross Fundamental principles and humanitarian values. Its main activities were in the areas of Disaster Preparedness (14 Emergency Response Units were established), Disaster Response (emergency appeals were launched with the support of the International Federation in order to assist the most needy returnees, as well as drinking water was provided for the southern parts of the country affected by drought), Health Care, Dissemination of International Humanitarian Law, Tracing and Mine Awareness.

In Organisational Development, the National Society (NS) gave particular attention to its human resources (Office Manager - in the absence of a Secretary General-, Population Movement Co-ordinator and Finance Manager were recruited in the course of 2003 at the NS Headquarters level) and the RCSBiH actively recruited volunteers from all sections within the community, including vulnerable groups (especially returnee volunteers within the Population Movement Programme). Fund-raising potential remained limited, so to boost its profile in the community, the NS trained more than 100 professional Red Cross staff and volunteers in information/communication skills.

The international components of the Movement operating in Bosnia and Herzegovina continued to co-operate very closely in order to provide maximum contribution to strengthening the RCSBiH structure. Apart from the International Federation and the ICRC, there are two partner national societies present in the country (Swiss and Spanish), while the Danish Red Cross pulled out in July after seven years of work in Bosnia and Herzegovina. In the second half of the year, the RCSBiH established bilateral programmes with German and Swedish RC within the Population Movement programme.

According to the regional strategic plan (2+2), the Federation Country Representation Office in Bosnia and Herzegovina will be maintained in 2004 and will provide support to the National Society in the four core areas defined in Strategy 2010. The International Federation continued to reduce the number of staff and at the end of the year, there was a country representative and two national staff in Sarajevo and two more national staff in the sub-regional disaster management office in Trebinje.

Unlike the previous couple of years, when the Federation was faced with severe funding problems which affected implementation of some objectives in the appeal, donors' support for the Federation programmes was relatively good this year. On the other hand, some of the objectives in the Appeal for 2003 were not fully achieved, mainly due to the very complex environment in which the National Society operates, as well as to the RCSBiH internal weaknesses. As a result, some of the NS's priorities have been deferred to 2004.

Objectives, Achievements, and Constraints

Health and Care

Goal: Position the RCS BiH as a credible partner and provider of services within the fields of social welfare and public health , through its country-wide community based network.

Objective: To enable the RCS BiH to provide Home Care services to beneficiaries and to increase the capacity of RCS BiH to provide education campaigns on health issues and blood donor schemes.

Expected results

- **RCS BiH at all levels has become a partner to local government structures in providing services through the home care programme involving beneficiaries in the implementation of the programme and increasing locally secured funding**
- **Public awareness on health issues has been significantly raised through campaigns, namely by making use of teams of peer educators giving presentations on reproductive health, HIV/AIDS, and drug abuse in secondary schools throughout the country**

Achievements

Despite the lack of consensus and clear plan of the RCSBiH leadership on how to proceed with further transformation of the Home Care Programme (HCP) into a self-sustained community based programme, the Red Cross staff and volunteers managed to provide basic services (distribution of relief items, cleaning, shopping, referrals) for 10,000 HCP beneficiaries, while in the areas where Population Movement mobile teams operate, the HCP activists closely co-operated and carried out joint activities with the PM grassroots volunteers. They continued to provide assistance and referrals to the returnees, mainly elderly people. Four mobile teams made 5,018 visits during the whole year and provided various services to beneficiaries, including in-house help, minor repairs and chopping of firewood in winter time. The RCSBiH purchased 2,000 hygiene parcels and 120,000 diapers, which will be distributed to the HCP beneficiaries in the beginning of 2004.

Two RCSBiH representatives attended the workshop on Advocacy in Social Welfare and Participatory Community Development organized by the regional delegation. The National Societies from the region agreed to create networks on various aspects of social welfare. Recognizing the RCSBiH's achievements in HCP, it was decided that this NS will play a pivotal role in Home Care in the region.

In its attempt to increase locally secured funding for the Home Care programme, the RCSBiH launched the first country-wide fund-raising campaign (December 2002-January 2003), with assistance of the Regional Delegation which secured seed funds for the campaign and seconded a staff-on-loan consultant from Finnish Red Cross. The donations in kind exceeded the invested money five times, while donations in cash were less than expected. The results did not discourage the Red Cross staff and especially in October, on the occasion of the Day of the Elderly, the RCS BiH organised a press conference and national publicity campaigns to raise public awareness of the HCP and attracting local funding. The most successful were Red Cross branches in Krajina/Banja Luka region as they launched a two-month fund-raising campaign named "Help us to help" on regional level. They raised EURO 10,000 in cash and sizeable donations in-kind. In order to sustain the home care activities in their branches, there are more and more local RC secretaries who try to get some funds from the local authorities or to include newly trained auxiliary nurses in the programme and to offer professional HC services to the beneficiaries.

The RCSBiH peer education on Reproductive health, launched in 2000, attained its objective of targeting 8,000 youth by the end of December 2003. This was down to the high motivation and dedication of 165 Red Cross peer educators who continued to run sessions on reproductive health in secondary schools and who managed to target 4,000 youth in the course of 2003. As part of the world-wide campaign, "The truth about AIDS. Pass it on...", the RCSBiH held a press conference in Sarajevo on World Aids Day, distributed posters and leaflets about HIV/AIDS prevention. More than 600 high-school students attended presentations in eight BiH towns. In the

course of this year, 6,000 brochures about HIV/AIDS and sexually transmitted diseases, 7,000 posters and 20,000 leaflets were printed and distributed during presentations or public awareness campaigns. The RCSBiH was successful with peer education, because of the high quality of the programme which advocates healthy lifestyles and enhances knowledge of the BiH Youth about HIV/AIDS, sexually transmitted diseases, unwanted pregnancy and gender violence. Taking into account that such education does not exist in the school curriculum, the National Society is planning to continue with this programme in the future.

This year, the International Red Cross Day was marked in Bosnia and Herzegovina with various activities, but the majority of them focused on drug abuse prevention among young people, as the National Society launched a campaign "Drugs do not have the last word". The RCSBiH produced posters and a video-tape with the stories of former drug addicts that were used during the campaign in Red Cross branches and schools. This promotion material was made with financial support from the ICRC. The RCSBiH branches were very active in the promotion of voluntary, non-remunerated blood donation, especially among young people. Most of the branches organised a week long tuberculosis prevention campaign in September, targeting the general public, while the RCSBiH leadership organised a round table, "We must not forget TB", on the occasion of the week of Fight against TB.

As a result of the nation-wide First Aid competition, organised last year for the first time since the establishment of the NS, the RCSBiH participated in the European First Aid competition held in the Czech Republic. The International Federation provided support to the RC in the Federation of Bosnia and Herzegovina for training of RC youth in realistic display of injuries, while 15 branches of the Red Cross of Republika Srpska received medical material used for First Aid training. The RCSBiH decided to print 10,000 copies of a new First Aid manual, with the financial assistance of the Federation. ICRC provided the National Society with several First Aid cabinets from its Conflict Preparedness programme fund. The cabinets are used both for the training of Emergency Response Units (ERU) members and First Aid training for learner drivers and general public.

Fourteen First Aid instructors from Tuzla Canton attended a three-day basic First Aid course in Norway. All participants passed the final exam and subsequently obtained certificates. That was the first part of the training, while the second one will be organised in 2004. All newly trained instructors were tasked to organise basic First Aid training for the First Aid teams in their respective Red Cross branches.

In line with the Federation's efforts to reinforce the link between health and care and other Red Cross core areas, training on how to provide psychological support and first aid was included in the training module for the disaster management ERU. Consequently, all one hundred and ninety six RCS BiH volunteers engaged in the activities of fourteen ERUs established in the course of 2003 were trained on how to provide First Aid and psycho-social support to the victims of disasters. Moreover, the Danish Red Cross trained sixty Red Cross Youth members from Banja Luka and Prijedor regions on how to provide psycho-social support.

In the course of 2003, the RCSBiH trained 150 newly recruited auxiliary nurses at six courses organised in Dobož, Livno, Banja Luka, Orasje, Prijedor and Grude and financially supported by the Swiss RC. Thus the RCSBiH has successfully completed this project in co-operation with the Swiss RC aimed to train 500 auxiliary nurses in all 20 Red Cross regions and cantons in BiH. The aim of this project was to involve the nurses in the NS's Home Care Programme, or in the work of various institutions helping the same category of people. The Swiss RC continues to implement a community development project assisting the displaced people accommodated in the refugee camp Mihatovici near Tuzla.

The Spanish Red Cross worked on prevention of drug abuse, sexually transmitted diseases and violence in the family through educational programmes in schools, in cooperation with the Red Cross Center for Education and Health Prevention in Trebinje. 1,941 primary school pupils and 78 teachers were involved in the psycho-social activities within the Children Affected by Armed Conflict (CABAC) programme in Eastern Herzegovina and as of September, the Spanish RC expanded those activities to the Old Herzegovina Region and Gorazde Canton. This PNS also provided medical check-ups free of charge for vulnerable elderly in Nevesinje municipality, as well as lectures on oral hygiene accompanied with dental check-ups for the primary school children.

In the first six months of this year, the Danish Red Cross provided psycho-social services to 1,400 children and their parents within its Children Affected by Armed Conflict (CABAC) programme. The programme was carried out with assistance of 83 teachers/RC activists. During their involvement in the programme, all teachers gained valuable skills at various workshops and received CABAC certificates recognized by the Ministry of Education at the end of June. During the seven-year long implementation of the CABAC in Bosnia and Herzegovina, 8,530 pupils and 352 teachers in Banja Luka Region and 4,200 pupils and 192 teachers in Una Sana Canton were involved in this Danish Red Cross programme.

Constraints

The lack of a clear plan on the transformation of HCP, the slow economic recovery in BiH and the relatively high dependency on external funding have resulted in only a limited progress in the Home Care Programme's self reliance.

Organisational Development

Goal: Strengthen the National Society in developing its capacities and in mobilising its resources to efficiently respond to the needs of the vulnerable population of BiH through its programmes and activities.

Objective: To develop an integrated development plan, diverse revenue sources and structures that allow the RCSBiH to respond to humanitarian challenges in the community and ultimately provide better service.

Expected results

- **An integrated five-year development plan of the RCS BiH has been established, a mission statement and vision defined**
- **Annual revenues for services provided have been increased, a fund-raising strategy has been developed, and at least one staff member per branch has been trained in fund-raising activities**
- **The number of non - functional branches has been reduced (after the outcome of the assessment made by the National Society) and co-operation between different levels of the RCS BiH structure has been strengthened**

Achievements

In the first round of training on Reporting and Capacity Building in Emergency Situations, organised and facilitated by the Regional Delegation staff in March, thirteen RCSBiH staff (DPP Management Team members and the NS Co-ordinators) were trained. The second round of the training, facilitated by the selected trainers from the NS (trained at the first round) targeted 20 branch level staff, who were presented with the same material translated into local language.

The Regional Delegation resource development expert visited RCSBiH in March in order to follow-up with the results of the fund-raising campaign that the NS implemented with the support of the Regional Delegation seed money, and to discuss with the RCSBiH's leadership further activities in the development of the NS's fund-raising strategy. The main findings in his reports are:

- In general, the campaign was a success, taking into account that it was the first well-planned campaign,
- The overall goal of the campaign (to increase the visibility of the HCP in BiH, especially in the corporate sector and to increase its willingness to support the Red Cross) was partially reached,
- The objective to raise money was not attained, mainly due to the insufficient action of the NS HQ in approaching authorities, embassies and NGOs,
- Knowledge and skills exist; the RCSBiH should create the right atmosphere and code of conduct for all experienced managers,
- Many of the branch managers need training in approaching corporations and making presentations of the Red Cross

The Federation shared salary support to National Society headquarters with the ICRC and continued to provide financial and technical support to the RCSBiH Presidency and HQ in the course of 2003. Despite earlier plans of the Federation to phase out the financial support to the Entity Red Cross (ERC) organisations by the end of 2002, limited support to those structures was provided throughout 2003, due to the fact that the operational side of the Red Cross activities remained with the ERCs.

The delay in the rehabilitation of the old Red Cross headquarters, represents one of the big obstacles in normal functioning of the RCSBiH. In order to solve that problem, the national society leadership hired an architect who assessed the feasibility of rebuilding NS's headquarters. Following the meeting of the Austrian Red Cross representative with the RCSBiH, it was decided that rehabilitation works should start with the funds provided by the Austrian RC, as soon as the construction season begins. In the meantime, the National Society has started lobbying other possible donors in order to raise additional funds necessary for the completion of this project. Meanwhile, the Red Cross of Republika Srpska HQ started the construction of its premises in Pale at the end of September, with support of the local donors and the ICRC. The Regional/Local Red Cross in Srbinje, Old Herzegovina Region, has started the construction of an additional floor to the existing Red Cross premises, with the financial support of the Spanish Red Cross.

The RCSBiH leadership did not manage to resolve the outstanding issue of the Red Cross Law at the national level, in spite of lobbying authorities and meetings that the Society's Presidency members organised with various state bodies. One of the main reasons for non-adoption of this law was the fact that the National Assembly had to adopt numerous laws and regulations, imposed by the Office of the High Representative or put on the agenda as priorities under pressure from the international community, in order to adjust BiH legislation to European Union standards. However, the RCSBiH leadership got assurances from the authorities that the National Assembly will adopt the Law by June 2004.

In Republika Srpska, where the Entity Red Cross Law was adopted ten years ago, the entity Parliament adopted changes to the existing Red Cross Law in December. This grants the RCRS a favourable position in the provision of First Aid training to learner drivers and safety at work courses. In addition, there would be fiscal concessions in the event of epidemics, natural and technological disasters, armed conflicts and from entertainment and sports events.

Youth

- More than 400 Red Cross Youth members took part in several RC summer camps organised throughout Bosnia and Herzegovina. The activities included training in First Aid, water rescuing, information/communication, Home Care, mine awareness, psycho-social support and ecology.
- Thirteen RCSBiH Youth became IHL trainers, after they completed a follow-up to the IHL seminar in the Norwegian Red Cross training centre in Eidene.
- In the course of six one-day Red Cross Movement Culture seminars held in Jahorina, 108 RC Youth members from all cantons and regions were trained. The training included following topics: History of the Movement, Fundamental Principles, Voluntary service, Tracing service, Migration, Mine awareness and drug abuse.
- The first RC Youth Manual, written by three co-authors (eminent Red Cross members), was printed in 5,000 copies with the financial support of the International Federation and the ICRC. The manual will be used primarily in elementary schools throughout the country as a tool for promotion of the Red Cross values among schoolchildren.
- Although the Red Cross youth members have made significant progress in establishing their presence within the governance structures on branch and cantonal/regional level, the Youth members are not satisfied with the level of their representation as they make up the majority of NS members. They request a corresponding youth structure in governance and volunteer management.

After Tuzla Canton and Krajina/Banja Luka Region, the Regional Red Cross from Eastern Herzegovina became the third region which joined the ongoing twinning projects between Norwegian Red Cross districts and the RCSBiH regional/cantonal organisations. The agreement on twinning between Eastern Herzegovina and Vestfold

District was signed in February in Sarajevo. Since the RC organisations from BiH are in different stages of twinning co-operation (Tuzla Canton established co-operation with Telemark District four years ago, Krajina with Vest Agder two years ago), the RCSBiH Co-ordinator for International Co-operation and representatives from all three regions/cantons visited Norway in April. They had an opportunity to discuss ways of further co-operation and main priorities for the current year with their Norwegian colleagues at a meeting organised by the Norwegian Red Cross International Department. The activities carried out ranged from First Aid training, youth summer camps, joint activities in the Home Care programme, fund-raising activities, training of trainers in International Humanitarian Law and branch to branch co-operation. In addition, two RC Youth representatives from Krajina Region and Vest Agder District attended a seminar in Belgrade on the European Commission's new programme for young people –YOUTH-, on behalf of the Norwegian National Office for Children, Youth and Family issues (BUFA).

Upon invitation of the Norwegian Red Cross, the RCSBiH Population Movement Co-ordinator participated in the European seminar on branch development and twinning co-operation that was held in Gripsholm, Sweden, together with representatives of fourteen National Societies. During bilateral meetings, the possibility for twinning co-operation between RCSBiH branches and branches of the Swedish RC was discussed.

The RCSBiH established fourteen Emergency Response Units (ERU) in different cantons/regions throughout the country and purchased personal equipment for 220 members of the ERUs, as well as for the DPP Management team members. With six ERUs established last year, the RCSBiH fully achieved the objective set in the Appeal 2002-2003, i.e. to create twenty trained and equipped RCSBiH emergency response teams at the regional/cantonal and state levels. In addition, the International Federation provided the RCSBiH with KM 39,000 (EURO 20,000) for renovation of the selected RCSBiH warehouses for Disaster Preparedness purposes. The funds were equally shared between the Entity Red Cross organisations. In Republika Srpska, three warehouses were rehabilitated, while the remaining money was allocated by the RC FBiH to the RC in Tuzla for renovation of the warehouse in this branch.

In September, RCSBiH's two Emergency Response Units (Gorazde and Srbinje) organised joint exercises/simulations of floods called "Assistance to people jeopardised by floods", which was co-ordinated by the NS's management team for Disaster Preparedness. This was the first DP exercise organised by the RCSBiH since the establishment of the programme and it served as an opportunity for the team members to practice their knowledge and skills gained during the training.

In the course of this year, the following local branches benefited from the Swiss RC branch seed fund in implementation of small scale projects: Tuzla, Konjic, Donji Vakuf, Travnik, Gorazde, Srbinje, Srbac, Han Pijesak, Rogatica and Mrkonjic Grad. Most of the projects were related to traditional RC activities, primarily Public Health Education, First Aid and various Youth activities. The process of selecting the projects was organised in close co-operation with the RCSBiH headquarters (HQ), and all branches prepared reports in line with the established procedures. It is expected that the NS will take over the whole process from the Swiss RC in the beginning of next year.

The National Society Population Movement Coordinator was invited for a study visit to Sweden, as part of Swedish RC support to the RCSBiH in its work with asylum seekers, and two RCSBiH staff participated in the regional Training of Trainers workshop on the Sphere handbook. They obtained necessary knowledge for implementation of the Sphere standards and for utilisation of the handbook in their RC work.

Four RCSBiH staff and two Youth volunteers working on planning and management of international cooperation projects attended a project planning workshop organised by the Spanish Red Cross.

Constraints

The main impediments to strengthening the NS HQ and its capacity building were non-adoption of the RC Law, which had a negative impact on the Society's funding, as well as the absence of a Secretary General on NS level and the lack of distinct separation of roles between governance and management, which affected the performance of RCSBiH.

Communication between the HQ and local branches was improved, especially within Disaster Preparedness and Population Movements programmes. The Coordinators established excellent cooperation with the branches through frequent field visits, regular meetings and information sharing.

Disaster Response

The Emergency Winter Appeal, launched in December 2002 for a 6-month period, was extended for another six months. In line with the plan of action, the most vulnerable returnees received 20,500 welcome parcels (combination of food and hygiene items), 8,000 family seed sets, 700 bed linen sets combined with the same quantity of blankets and pillows and 36 tonnes of second-hand clothing and 18 tonnes of baby clothes. All four mobile/ social integration teams were provided with new chain-saws.

The International Federation responded quickly to help the RCSBiH provide drinking water for the communities hardest hit by a four-month drought. In July the RCSBiH, in cooperation with the Civil Protection and local fire-brigades, distributed 210 water tanks (8,000 litres each) to 5,235 beneficiaries with financial assistance of EUR 6,000 secured by the International Federation. Two months later, EUR 10,000 was secured for the same purpose.

Federation Coordination

The Federation country representation office, in cooperation with the national Society's leadership, made a country strategic plan which has been incorporated into the Federation regional strategic plan (2+2). According to the plan, the Federation will maintain its presence in Bosnia and Herzegovina after 2004, while its role will be to support and advise the RCSBiH in the implementation of the Red Cross activities related to health and care, organisational development and population movement. The regional delegation will continue its support in other core areas, i.e. disaster preparedness and promotion of humanitarian values.

Like in 2002, the regional delegation gave valuable consultancy support to the RCSBiH, providing staff-on-loan from Finnish and Swedish RC for resource development and population movement/asylum issues. The Swedish RC expert on asylum assisted the RCSBiH through his engagement in sub-regional Population Movement programme, in defining its role in the field of asylum. In order to provide direction to the NS in development of asylum activities, he compiled the guide on assistance to asylum seekers in Europe and shared it with all three national societies involved in the programme.

In the course of 2003, the Federation Office facilitated visits of the following PNSs to Bosnia and Herzegovina: Swiss, Austrian, Swedish, Norwegian, German and American RC. The aim of their visits was to assess the achievements in the RCSBH programmes and activities assisted by those PNSs and to discuss areas of improvement and further support to the RCSBiH programmes in the next year, especially bilateral and twinning projects. The Federation efforts to help foster the partnership and co-operation with other sister national societies resulted in the establishment of two bilateral projects that the RCSBiH started with Swedish and German RC within its Population Movement programme, while Norwegian RC extended the twinning project to one more region. The project implemented with the Swedish RC, entitled "Info-network for asylum seekers from BiH", started in August and will last for one year. It is co-funded by the Swedish RC and the European Refugee Fund. In order to provide necessary information to rejected asylum seekers from BiH currently staying in Sweden, three RCSBiH staff processed more than thirty municipalities and sent reports on their findings to the Swedish RC. The most frequent questions are related to the security situation, employment opportunities, health and care services, social benefits, assistance in reconstruction of houses.

The second project with the German RC started in November. It is envisaged that two mobile teams established in Una-Sana Canton and Prijedor region will, in a two month period, distribute the following relief items to the most vulnerable returnees in these two areas: 4,000 welcome parcels, 1,000 kitchen sets for six persons (plates, glasses, cutlery, pots), 100 stoves and 3m³ of firewood for 200 families. The German RC has pledged financial support for two more social-integration teams for two years, which will be established in the beginning of 2004.

The Federation Office maintained a high-level of cooperation with two PNSs present in the country (Spanish and Swiss) and the ICRC Delegation, which resulted in a more consolidated approach toward key issues related to the development process of the RCSBiH. The ICRC and Federation shared financial support to the National Society headquarters, co-funding various activities within organisational development, health and the establishment of emergency response units.

The RCSBiH established good co-operation and information sharing with the Ministry of Human Rights and Refugees, UNHCR and Office of the High Representative within its PM programme. In addition, the national society, with support of the regional delegation, actively participated in the Stability Pact Disaster Preparedness and Prevention Initiative. It helped the RCSBiH to develop partnership with Civil Protection, well recognised by relevant entity and state ministries, as well as with some UN agencies, first of all UN Office for the Coordination of Humanitarian Affairs (OCHA) and United Nations Development Programme (UNDP).

International Representation

As part of the Federation efforts to build networks with international partners and to enhance the profile of the national society in the community, the Country Office facilitated a press conference that was held at the RCSBiH HQ premises. The Italian Ambassador to BiH, who on behalf of his government donated EURO 104,000 for the Red Cross Home Care programme, attended the conference, together with the Federation Representative and three co-chairs.

The Ambassador of the People's Republic of China to BiH, also visited the NS headquarters and met with the RC leadership. During his visit, he delivered a donation of 300 parcels of clothes that was distributed to the PM beneficiaries in the areas with the highest number of returnees.

The RCSBiH launched the "Help the returnees" public awareness campaign within the PM programme, with Federation's support. The goal of the campaign was to raise awareness and call for solidarity with the returnees in need. A promotion package was distributed to many embassies and major international organisations operating in Bosnia and Herzegovina.

In order to enhance regional co-operation, the Federation encouraged and supported RCSBiH staff to attend a number of workshops and the NS was involved in various regional initiatives. Two RCSBiH staff were selected and trained as Regional Disaster Response Team members. The disaster preparedness co-ordinators attended several meetings and workshops, while the RCSBiH health and communication staff attended DP workshops on psycho-social support and communication system of the NS in times of emergency. The NS Dissemination staff attended a training-of-trainers communication workshop, where the Communication Guide, produced by the International Federation, was introduced. The RCSBiH PM Programme Co-ordinator participated in the Regional Seminar on the World Disaster Report 2003 - "Forced Migrations-Forgotten Disaster?"- which focused on the present situation for migrants in Southern Europe.

The RCSBiH leadership was invited to take part in various high-level meetings. The most important were statutory meetings held in Geneva from 28 November to 6 December. The delegation from BiH was extremely satisfied with its visit since very important meetings were held with top officials of the International Federation and the ICRC, and numerous contacts were established with many sister national societies. The RCSBiH also participated in the Bratislava Partnership meeting and the 2003 Balkan Conference held in Athens.

All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>

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INTERNATIONAL FEDERATION OF RED CROSS AND RED CRESCENT SOCIETIES

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Final report	

Appeal No & title: 01.73/2003 Bosnia & Herzegovina
 Period: year 2003
 Project(s): PBA001, 004, 009, 551
 Currency: CHF

I - CONSOLIDATED RESPONSE TO APPEAL

FUNDING	CASH		KIND & SERVICES		TOTAL INCOME
	Contributions	Comments	Goods/Services	Personnel	
Appeal budget	1,337,355				
less Cash brought forward	239,054				
TOTAL ASSISTANCE SOUGHT	1,098,301				
<i>Contributions from Donors</i>					
British Red Cross (DNGB)	98,955				98,955
Danish Red Cross # 1 (DNDK01)	96,347				96,347
Donor - Capacity Building Fund (DCBF)	25,000				25,000
Donor - Unidentified (D000)	823				823
Icelandic Red Cross # 1 (DNIS01)	74,500				74,500
Italian Red Cross (DNIT)	154,023				154,023
Norwegian Govt.via Norwegian Red Cro (DGNN05)	128,820				128,820
Norwegian Red Cross # 5 (DNNO05)	14,313				14,313
Swedish Govt.via Swedish Red Cross (DGNS05)	249,000				249,000
Swedish Red Cross BiH Grant (DNSE06)	105,791				105,791
Swedish Red Cross (DNSE)	32,000				32,000
USA GVT- Grant 5 (DGUS05)	148,663				148,663
NETHERLANDS				73,000	73,000
TOTAL	1,128,235			73,000	1,201,235

II - Balance of funds

OPENING	239,054
CASH INCOME Rcv'd	1,128,235
CASH EXPENDITURE	(870,015)

CASH BALANCE	497,273

Appeal No & title: 01.73/2003 Bosnia & Herzegovina

Period: year 2003

Project(s): PBA001, 004, 009, 551

Currency: CHF

III - Budget analysis / Breakdown of expenditures

Description	APPEAL Budget	CASH Expenditures	KIND & SERVICES		TOTAL Expenditures	Variance
			Goods/services	Personnel		
<u>SUPPLIES</u>						
Shelter & Construction		(5,908)			(5,908)	5,908
Clothing & Textiles		(12)			(12)	12
Food & Seeds		24,218			24,218	(24,218)
Water & sanitation						
Medical & First Aid		7,064			7,064	(7,064)
Teaching materials						
Utensils & Tools						
Other relief supplies	135,000	65,178			65,178	69,822
Sub-Total	135,000	90,540			90,540	44,460
<u>CAPITAL EXPENSES</u>						
Land & Buildings						
Vehicles						
Computers & Telecom equip.	79,750	7,614			7,614	72,136
Medical equipment						
Other capital expenditures		2,971			2,971	(2,971)
Sub-Total	79,750	10,585			10,585	69,165
<u>TRANSPORT & STORAGE</u>						
Warehouse & distribution		643			643	(643)
Transport & vehicles	78,498	72,238			72,238	6,260
Sub-Total	78,498	72,881			72,881	5,617
<u>PERSONNEL & TRAINING</u>						
Personnel (delegates)	179,999	26,587		73,000	99,587	80,412
Personnel (regional, national staff)	212,545	282,279			282,279	(69,734)
Consultants	36,070	5,334			5,334	30,736
Workshops & training	241,999	51,838			51,838	190,161
Sub-Total	670,613	366,037		73,000	439,037	231,576
<u>GENERAL & ADMINISTRATION</u>						
Travel & related expenses	57,000	59,229			59,229	(2,229)
Information expenses	77,665	28,812			28,812	48,853
Admin./general expenses	151,901	116,888			116,888	35,013
Sub-Total	286,566	204,929			204,929	81,637
<u>PROGRAMME SUPPORT</u>						
	86,928	60,988			60,988	25,940
Operational provisions		64,056			64,056	(64,056)
Transfers & contributions						
TOTAL BUDGET	1,337,355	870,015		73,000	943,015	394,340