ANNUAL REPORT

International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

MOLDOVA

22 April 2004

In Brief

Appeal No. 01.83/2003
Target: CHF 481,483 (USD 377,000/ EUR 308,000)
Coverage: 114.6% *(Click here to go directly to the Financial Report)*
Appeal 2004: Belarus, Moldova & Ukraine No. 01.80/2004 (click below)
http://www.ifrc.org/cgi/pdf_appeals.pl?annual04/018004.pdf

This document reports on and analyses achievements within the International Federation's 2003 annual appeal for Moldova. The activities supported by this appeal fell within the Federation's longer-term support strategy for Moldova. This is continuing in 2004 and is being supported by Appeal 01.80/2004 (see above).

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Overall analysis:

In general, activities within the Appeal 2003 were well covered thanks to good donor response. However most of the funds were announced at the end of the year which necessitated the revision of the appeal in November. While the DFID funds received have been fully utilised, the balance of the Norwegian grant has been carried forward to 2004.

Health and Care

Goal: The health status of the population is strengthened through an increased awareness of HIV/AIDS, STDs and TB. Impact on those affected is minimized and their quality of life is improved.
Objective: The operational capacity of the Visiting Nurses Service of the Moldovan Red Cross (MRC) is strengthened to provide socio-medical services to the targeted, most vulnerable population.

Achievements:
The Moldova Red Cross has a history of involvement in health programmes. The visiting nurses service (VNS) is one of its main activities. The service provided free assistance to lonely elderly people and disabled in target areas, through home visits, distribution of medicines, clothing, food and hygiene items. Although the Ministry of Health recognises the important work of the Moldovan Red Cross, during 2003 there was no financial support from the government for the salaries of the visiting nurses. In order to perform tasks in the welfare services and to take over responsibilities in the areas such as TB/AIDS campaign, an improved VNS structure becomes increasingly important. Direct contributions towards this objective have however been limited to an allocation of CHF 8,419 from Yvonee Hentsch Fund.

By the end of 2003, the MRC has a well-trained and equipped network of 40 visiting nurses, familiar with new methodologies in nursing care and first aid, through provision of seven first aid kits, as well as a three-day training of 40 nurses.
These activities took place in the reported period. The allocation from Yvonee Hentsch Fund enabled the Moldova Red Cross and the Federation to equip the visiting nurses with 14 first aid kits for the medical social centres and 14 nursing kits.

By the end of 2003, the communication capacities of 14 medical-social centres (MSC) will be strengthened through provision of fax machines. In addition, seven Medical Social Centres will be provided with basic furniture support.
These activities did not commence due to lack of funding.

VNS, TB/HIV
With the support of the Austrian Red Cross the programme assisted 350 TB-patients, who receive directly observed treatment (DOTS) in compliance with the WHO-recommended strategy for TB control. An additional 650 vulnerable families at risk of developing TB was also supported. This programme is ongoing since May 2002 and was completed at the end of July 2003.

In 2003, the Global Fund to Fight AIDS, Tuberculosis, and Malaria (GFATM) awarded Moldova a total of USD 11.7 million for five years. Since June 2003, the Moldova Red Cross nurses have been involved in implementation of the anti-TB activities financed by the Global Fund. The Moldova Red Cross and the Ministry of Health signed an agreement for 2003 for USD 200,000 to provide social assistance to TB patients and to ensure their compliance with treatment. This programme ended on 31 December 2003. At the moment the activities implemented by the Ministry of Health are being monitored by the GFATM and as soon as the monitoring process is over, further grants to Moldova Red Cross will be negotiated.

The Netherlands Red Cross supported the Moldova Red Cross in equipping its 14 Medico-Social Centres with bactericide lamps, paraffin heaters, inhalators and also first aid medication and bandage materials. Moreover, a refresher training course on providing homecare to various types of patients was organised for the visiting nurses.

Measles and rubella
In 2003, the network of nurses and volunteers of the Moldova Red Cross was also utilised for the national immunisation campaign against measles and rubella. The activities took place from 1 October 2002 to 28 February 2003. The Moldovan Red Cross produced and distributed a total of 650,000 bookmarks containing information about the campaign and Fundamental Principles of Red Cross/Red Crescent. In addition, a total of 10,500 (6,000 in Romanian and 4,500 in Russian) copies of a volunteer guide "Handbook for volunteers", was produced. Soup kitchens were organised for street children. This was also a bilateral programme supported by the American Red Cross.

The Ministry of Health of Moldova reported a successful vaccination campaign against measles and rubella and expressed appreciation of the social mobilization role played by the Moldovan Red Cross nurses and volunteers.

Constraints
Absence of a sustainability concept made it difficult for the delegation and Moldova Red Cross to raise sufficient funding to cover the material and training needs of the Visiting Nurses Service. In 2004 this issue will be addressed through a programme aimed at strengthening of the quality, relevance and sustainability of the Visiting Nurses Service and Medico-Social Centres. Within this programme, support will be provided to the National Society in exploring possibilities for raising service standards and developing a fund-raising strategy. The strategies and a plan of action for increasing the VNS/MSC capacity and sustainability will be based on the assessment of the existing VNS/MSC.

Youth HIV/AIDS: peer education and harm reduction
HIV/AIDS prevention and awareness is an integral part of Moldova Red Cross activity, and highly relevant in a country where rates of HIV/AIDS are on the increase. The incidence of intravenous drug use (IDU) is contributing significantly to this rise in HIV/AIDS cases. In 2003 the National Society targeted the youth population in an attempt to improve healthy lifestyles, raise HIV/AIDS risk awareness and keep infection rates down. In 2003 Moldova Red Cross and the Federation implemented activities with funds received from DFID, Swedish Red Cross and NORAD.

Harm reduction
Political and economic instability, high rates of unemployment and migration have all had a significant impact on intravenous drug use, which until 2001 was the method of transmission of 80% of all cases of HIV/AIDS in Moldova. While rates of sexual transmission of HIV/AIDS are on the increase, the number of IDUs and transmission though drug use remains high. In 2003 Moldovan Red Cross and the Federation started a harm reduction programme in the city of Bender, which has one of the highest IDU rates in the country, particularly amongst the youth population who constitute 64.7% of all IDUs interviewed.

Achievements:
During 2003, Moldovan Red Cross and the Federation created a programme team (narcologist, psychologist, lawyer and nurses) to implement the harm reduction project. Relations were established with local organisations working in the sphere of HIV/AIDS, and seven youth and expert volunteers were recruited. Red Cross equipped the syringe centre for needle exchange, established a working timetable for the centre according to beneficiary needs and developed a system for recording consultations anonymously. The harm reduction programme became operational from 1 November. The key activities during November-December were aimed to ensure a proper programme start-up: recruitment and training of staff and volunteers; purchase of supplies for the syringe exchange centre (16,000 syringes and a set of equipment); developing and producing information materials for Intravenous drug users (IDUs) (7,500 booklets in Romanian and 7,500 booklets in Russian); setting up of the syringe exchange centre; round table meetings with potential clients and agencies concerned. It is expected that starting from January 2004 the syringe exchange centre will be able to provide services to a total of 100 IDUs per month, with a focus on 10-15 regular clients.

Impact:
The programme contributed to increasing the capacity of the Moldovan Red Cross, through attracting new volunteers and funding new staff members. Moldovan Red Cross developed relations with local authorities and organisations working in the sphere of HIV/AIDS and broadcast details of its activities via local mass media, thus raising the profile of the National Society. Project implementation also allows Moldovan Red Cross to provide IDUs with psychological, medical and legal assistance, to disseminate information on healthy lifestyles and develop tolerance among the general population of IDUs and people living with HIV/AIDS.

Constraints:
Harm reduction and youth peer education are not widely understood concepts, and the Red Cross came up against different views as to how harm reduction and peer education should exist as components in

the fight against HIV/AIDS. There was also significant lack of experience in this field of activities within the National Society itself. As a result, there was insufficient information dissemination about the project among the general public, and insufficient use of mass media.

Harm reduction is also a technically and ethically complex programme. As the first step to ensure quality and technical soundness of the Red Cross interventions, the Federation Delegation organised a three-day introductory training for the National Society program staff (see 'Coordination' section below). Another sub-regional workshop on harm reduction and youth peer education to be conducted in 2004 will contribute to further quality improvements.

In addition, the Federation is encouraging the Moldova Red Cross to participate in evaluation in 2004.

In future, Moldovan Red Cross hopes to improve work with youth volunteers, to achieve closer coordination with national agencies on harm reduction and peer education and to develop more informational materials for project beneficiaries.

Coordination
The Federation Delegation organised a sub-regional workshop on youth peer education and harm reduction for Belarus, Moldova, Ukraine and Russia Red Cross National Societies. The workshop took place from 9–11th December in Minsk. Two facilitators were invited from the Bulgarian Youth Red Cross and participants included National Society headquarters and branch staff with experience in these fields of work, and Minsk delegation representatives. Moldova Red Cross was represented by four participants. The workshop provided a framework for a common understanding on strategies, approaches and issues for effective programming in HIV/AIDS prevention among young people, with a focus on capacity building in peer education and harm reduction. The participants shared regional experiences and lessons learned in youth peer education and harm reduction, as well as suggested directions for strengthening of Red Cross youth peer education and harm reduction programmes in 2004. The workshop facilitators noted the need for national coordinators of Youth Peer Education and Harm Reduction Programmes to participate in a Training of Trainers. The Bulgarian Youth Red Cross is willing to continue the cooperation with the National Societies of Belarus, Moldova and Ukraine, sending experienced trainers who could facilitate workshops on: Project Design and Management; Integrative Planning; Development/Evaluation of Peer Education Program.

For information on youth and peer education please refer to the organisational development section of this report.

Outside the appeal
Although not funded within the appeal, three bilateral programmes (supported by the Austrian, American and Netherlands Red Cross Societies) have worked towards the appeal goal of improved health of the population.

Disaster Management

Goal: The vulnerability level of the population is reduced through increased efficiency and effectiveness of the disaster response and disaster preparedness activities of the national society.
Objective: The disaster preparedness and response capacity is strengthened through support to the human, technical and material resources of the Moldovan Red Cross.

Achievements:
In 2003 in accordance with the Federation Strategy 2010, which prioritises disaster preparedness and response activities, Moldovan Red Cross focused on strengthening its disaster response system capacity. Although disaster response and preparedness capacity remain minimal, Moldovan Red Cross in cooperation with the Federation Delegation continued to manage and coordinate disaster response operations and assist vulnerable people affected by natural and manmade disasters throughout Moldova.

Moldova Red Cross, in cooperation with the State Department for Emergency Situations, re-examined the National Plan of Intervention in case of disaster. The role and responsibilities of Moldova Red Cross as an auxiliary to State organisations have been defined, and Moldova Red Cross continues to discuss ways of strengthening their disaster preparedness and response department.

The National Society prioritised the development of relevant and efficient Disaster Preparedness structures, including training of volunteers from the Balti and Chisinau Red Cross branches in disaster preparedness and response, as well as first aid, public education, strengthening of infrastructure and networking with governmental organisations and other agencies. The Disaster Management activities were supported through the Federation and DFID partnership with an allocation of CHF 37,624.

By the end of 2003, the emergency centre of the national society is established and supplied with disaster preparedness stocks: 2,000 food and 2,000 hygiene items, 100 tents, 2,000 blankets, 1,000 sets of bed linen and 1,000 kitchen sets, as well as 100 first aid kits and clothing
Part of the required stocks has been procured with DFID funds. This project started on April 1, 2003. During the reporting period, tender and procurement procedures for 100 first aid kits and 200 kitchen sets, 200 towels, 80 bed linen sets have been completed.

During 2003, 30 disaster response staff and volunteers will be on standby, trained, equipped and prepared to provide shelter, first aid and emergency relief assistance to 2,500 disaster victims.
In 2003 MRC conducted a total of two workshops, one in Chisinau and one in Balti (see below). Each workshop was attended by 25 volunteers and staff.

During the reporting period volunteers continued to meet with experts from the State Ministry of Emergencies and other NGOs. The disaster programme implementation team met on a regular basis to discuss progress and ongoing programme implementation.

In September, a three-day training workshop was held for 25 participants at Balti Red Cross branch. The focus of the workshop was the role of volunteers in natural and manmade disaster response. The workshop was conducted with the aim of raising public awareness of the need for prompt response in times of emergency. Disaster specialists discussed different types of disaster and the necessary respective response, and elaborated on disaster response activities within Balti region itself. Earthquakes are common in Moldova. Therefore, trainers concentrated on volunteer participation in post-earthquake situations. A similar workshop was organised and conducted by the Chisinau Red Cross municipal Committee.

By the end of 2003, the MRC has improved methodologies in hazard identification, post-disaster damage assessment, needs analysis and reporting, to optimize mobilization and utilization of resources for relief at the local and national levels.
The disaster management workshops contributed to meeting this objective, by training Moldovan Red Cross staff and volunteers in practical disaster preparedness and response issues.

Impact
As the disaster preparedness project is in initial phase, its impact will be assessed at a later stage.

In 2003 the Moldovan Red Cross increased its disaster management capacity through attraction of new volunteers and training of staff members on basic disaster management issues. The National Society continues to recognise the importance of the Red Cross role in disaster preparedness and response in a country highly prone to natural disasters.

A small emergency stock has been set up to increase the expediency of the National Society's response in case of disasters.

In 2004 Moldova Red Cross hopes to continue its work to strengthen disaster management capacity, to share experience with other National Societies and to raise public awareness through information dissemination and workshops for volunteers on disaster response and preparedness issues.

Constraints
The National Society disaster preparedness programme lacks strategy and vision, which should be based on a thorough assessment and prioritization of the hazards and risks. This partly explains why support to the programme has been rather limited. In 2004 this issue will be addressed through carrying out a Vulnerability and Capacity Assessment (VCA) aiming to facilitate better understanding of hazards and risks present in Moldova, of the vulnerable people most likely to be affected, and of the resources and capacities available to reduce risk. It is hoped that following the VCA the Moldova Red Cross will be able to better define its role and responsibilities.

Coordination
In November 2003 the Swiss Agency for Development and Cooperation (SDC) continued to support 10 kitchens through a bilateral allocation of CHF 128,000. The Moldova Red Cross estimates that additional funding will be required to cover the remaining needs during winter.

Outside the Appeal
Emergency relief to the vulnerable
Over the reporting period, Moldovan Red Cross was also active in addressing the needs of the poorest among the elderly, the disabled and large families. With financial support from the SDC, nine soup kitchens in nine places were providing daily hot meals to a total of 2200 beneficiaries. In addition, 1,500 disabled people were receiving food and hygiene parcels. These activities covered 15 November 2002 to 16 March 2003.

In May 2003 the southern part of Moldova was affected by floods. The Moldovan Red Cross was one of the first organisations providing relief assistance. Clothing, food and hygienic items were collected locally and distributed by the Moldovan Red Cross.

Impact
With financial assistance from the SDC, the Moldovan Red Cross helped reduce the impact of harsh socio - economic conditions on the most vulnerable population groups. Vital assistance was also provided to the people hardest hit by floods in the southern part of Moldova. Through implementation of both programmes, Moldova Red Cross staff increased experience base in the field of disaster management.

Organisational Development

Goal: The national society's role in society in Moldova is increased, through its ability to provide effective community-based services.
Objective: The organizational capacity of the Red Cross Society of the Republic of Moldova is strengthened at headquarters and branch levels, thus increasing its effectiveness in providing assistance to the most vulnerable.

Achievements
The Moldova Red Cross is a newly recognised National Society and organisational development is high on its list of priorities. However, the current financial situation does not allow any sustainable activities except for externally funded programmes. The material resource base of the local branches is insufficient, which affects the humanitarian work of the society. The Moldova Red Cross needs to develop its capacity in youth volunteering and fundraising. In addition, it needs to set up computer and telecommunication systems, including e-mail, so that information can be transferred between headquarters and regional branches. Organisational development work in 2003 was supported through the Federation and DFID partnership with an allocation of CHF 28,218, and a grant of CHF 42,000 allocated by the Swedish Red Cross for the 'Youth against HIV' programme. The Swedish RC grant

supported the harm reduction component of the 'Youth against HIV' programme, which became operational in November 2003. In addition, a grant of CHF 8,500 from NORAD enabled the Moldova Red Cross to organise a week of youth events addressing HIV/AIDS related stigma and discrimination and dedicated to World AIDS Day, as well as to provide computer and printing equipment for branches conducting the HIV/AIDS activities mentioned above.

The DFID-supported project (CHF 28,218) started on 1 April 2003. Following the British Red Cross decision to re-orient their assistance from multilateral to bilateral, the utilisation of their grant of CHF 33,838 did not start. It is expected that this bilateral project will be implemented by the Moldova Red Cross in 2004.

Needs and capacity assessment

During 2003 an assessment of current capacities and needs of the headquarters and selected branches of the MRC will be conducted.

An assessment of Moldova Red Cross capacities and specific areas for capacity building assistance is essential to the development of a meaningful approach to meeting the Organisational Development goal of the National Society. The need to conduct this assessment will be discussed with the National Society and is expected to take place in 2004.

Branch development, mobilisation and training of volunteers

By the end of 2003, the human resource capacity in the headquarters and three selected branches of the Moldova Red Cross will be strengthened with a focus on youth and volunteers.

This project is designed to develop the Moldova Red Cross and its volunteer base through specific activities such as youth action against HIV/AIDS. With a strong involvement of youth and volunteers, the Moldova Red Cross is now scaling up peer education and harm reduction activities.

Within the programme, Moldova Red Cross paid particular attention to strengthening the capacity of three Red Cross branches – Chisinau, Balti, and Ungheni. Computer hardware was procured and installed at the branches to ensure communication network between branches and headquarters and facilitate information exchange and sharing of experiences.

Red Cross branches organised youth drawing and essay competitions, and youth activities such as discos and quizzes and concerts to promote World AIDS Day and raise awareness of HIV/AIDS issues, in particular among youth. The National Society used the opportunity provided by these activities to promote anti stigma and disseminate information on Red Cross work and history. Volunteers also fundraised at different events for support to families of people living with HIV/AIDS.

Volunteer capacity was expanded through development of training courses for volunteers in peer education, in cooperation with a local NGO experienced in volunteer management. Volunteers at branch level organised and participated in round table meetings with professionals working in the field of HIV/AIDS, and shared experience with other peer educator volunteers. Moldova Red Cross developed a questionnaire for youth in "at-risk" groups concerning their needs and aspirations.

Moldova Red Cross worked in cooperation with the national AIDS centre and other relevant local and international organisations (UNHCR, UNICEF, UNAIDS, SOROS-MOLDOVA etc.) throughout programme implementation. A round table meeting with Moldova Red Cross volunteers and representatives from the National AIDS Centre took place, focusing on the relevance and necessity of education for HIV prevention. The already high prevalence rate of HIV/AIDS in the Republic of Moldova continues to increase, and as a result the majority of participants at the meeting expressed the opinion that such education is an essential component of Red Cross work. Experts from the National AIDS Centre concluded that involvement in educational activities is one of the most efficient ways of combating the further spread of HIV/AIDS and of developing tolerance, understanding and acceptance among the population at large of people living with HIV/AIDS. As a result of these discussions and the considered opinion that information dissemination is a successful method of preventing increase of

HIV/AIDS, Moldova Red Cross has developed informational materials - analysed by medical experts - for publication and distribution.

During the reporting period, further regular round table meetings were held for representatives of State organisations and NGOs working in the field of HIV/AIDS prevention, during which the role of the Moldova Red Cross in such activities was firmly established. Participants discussed ways to better involve people living with HIV/AIDS and intravenous drug users (IDUs). Furthermore, it was decided that in addition to syringe exchange projects, organisations should focus on distribution of condoms and informational materials and social and material support for people living with HIV/AIDS. Following this meeting, Moldova Red Cross conducted tender and procurement of condoms, to be distributed amongst the youth, in particular those most at risk.

Throughout programme implementation Moldova Red Cross promoted activities and HIV/AIDS awareness campaign in the local mass media.

Impact:
The project had a significant impact on the attitudes of the youth from the target areas. It is possible to see a growing enthusiasm among volunteers and staff to participate in activities to combat the current and very real threat posed by HIV/AIDS. Youth volunteers expressed a keen interest to continue such activities in 2004. In the meantime, Moldova Red Cross continues to seek further involvement of people living with HIV/AIDS and intravenous drug users (IDUs) themselves and is planning new programmes that would include a greater involvement of the IDUs. Besides positive impact on the attitudes, the programme has contributed to building the capacities of the involved branches. An evaluation of the programme should reflect increased numbers of trained volunteers within the National Red Cross society and a corresponding increased public awareness about HIV/AIDS and related issues. Furthermore, Moldova Red Cross hopes to conduct extensive field studies to develop understanding of beneficiary needs and the social problems they encounter, and to continue to work in close cooperation with State and other organisations active in the region.

During programme implementation, the capacity of the National Society was increased through implementation of numerous public events and sharing experience with organisations working in the same sphere of health promotion. Information dissemination has resulted in increased awareness of HIV/AIDS among the target population, and reduced stigma and discrimination.

Constraints:
The National Society HQ management capacity is very limited which affects programme implementation and reporting. In 2004, the Federation will assist Moldova Red Cross in the development of its management structure through the provision of organizational management expertise. A consultant will be placed in the society and work in the position of Executive Director. This person will support the President of Moldova Red Cross in putting in place improved management systems and procedures, including planning processes, fund-raising, data and communication systems, financial and human resource management (together with volunteer management and development of volunteer opportunities for youth). The consultant will also facilitate team building within the headquarters.

Fundraising efforts by the National Society raised very little resources, indicating the ongoing reliance of the National Society on external support for programme implementation and capacity building. In 2004, the cross-country fund-raising programme aims to improve the resource basis of the three Red Cross Societies through strengthening, developing and implementing effective fundraising strategies.

While Moldova continues to experience high rates of HIV/AIDS the National Society has a role to fill in spreading information about HIV/AIDS and reducing related stigma. In 2003, the Moldova Red Cross experienced difficulties in establishing direct contact with IDUs. In 2004, with Federation's technical support Moldova Red Cross will focus on increased engagement and collaboration with IDUs and people living with HIV/AIDS.

Federation Cooperation

Overall Goal: A well-governed and well-managed national society in Moldova working effectively together with partners within and outside the Movement and providing responsive and focused services to the most vulnerable.
Programme Objective: the Federation has increased its capacity to act as an effective coordination body for the benefit of the national society in Moldova.

Achievements:
Moldovan Red Cross is a developing National Society facing enormous needs and requiring support in capacity building, coordinating interests and developing working sustainable projects. In the last several years, the Federation's support to the Moldovan Red Cross was limited, a situation which became increasingly difficult during 2002 in the light of the severe funding constraints. This situation has started to change gradually in 2003, with the refocusing of the Federation delegation (based in Minsk) structure and the allocation of new resources. A new model of support to the Moldovan Red Cross encompasses a comprehensive approach towards capacity building, by assigning one programme officer as a focal point in supporting the National Society. Present strategy of the Federation in relation to Moldovan Red Cross is to scale up its support, in order to strengthen some of the National Society key functions. These include programme management, financial management, branch development, the role of the Moldovan Red Cross in civil society, as well as other aspects of an effective organisation with a mandate to assist the most vulnerable. Therefore, the Federation is concentrating its efforts on co-ordination, technical supervision and capacity building to enable the Moldovan Red Cross to maximise its resources.

The partnership meeting for the Red Cross National Societies in the region, partner National Societies, the ICRC and Federation delegations took place in Minsk in April 2003. The National Red Cross Societies present were: Belarus, Moldova, Russia, Ukrainian, American, Austrian, British, Danish, German, Norwegian, Swedish and Swiss. Also present were representatives from the Minsk, Moscow and Budapest Federation delegations, the Federation Secretariat, and the ICRC Kiev delegation. The meeting was a unique opportunity for all partners to meet in a structured environment and to discuss working towards mutually agreed goals and enhancing common approaches and continuity in the interests of the National Societies and their programmes.

In September-October 2003 the Federation Delegation facilitated the assessment of the possibilities for starting a three-year Regional Youth Programme initiated by the Danish Red Cross. The future programme will address some of the crucial challenges of the region, which will contribute to capacity building of the Red Cross National Societies with special emphasis on maintaining and increasing an active and dynamic volunteers base. The Delegation helped the mission with complex logistical arrangements, communication and information, and finally hosted a meeting for representatives of the four National Societies to share the findings of the consultant.

In November 2003 the Federation Delegation provided technical support to the Moldova Red Cross in learning the Project Planning Process methodology, the Federation's main project planning tool. In 2004 it is intended to follow up on this training and support the National Society in application of the new skills.

Impact
During 2003, much time was taken up for the development and introduction of the new model of support to the Moldovan Red Cross, as well as for maintaining and increasing Federation coordination and representation functions in Moldova.

In 2003 the Delegation succeeded in securing considerably higher funding for the Moldova Red Cross than in previous years. At the end of 2003 the Federation received a grant of CHF 300,000 from Norwegian Red Cross and the Norwegian government earmarked to strengthen the capacity of

Moldova Red Cross, supporting Disaster Management, Organisation Development, Home based Care within Social Welfare, Humanitarian Values and Youth against HIV/AIDS. In addition, the Federation Delegation has prioritised Organisational Development and Disaster Management in Moldova in the DFID partnership for 2004 with an allocation of CHF 60,000, which together with the Norwegian grant will enable the National Society to cover the most acute beneficiary and capacity building needs in 2004. Furthermore, much progress has been achieved in redesigning programming methods, resulting in a much more attractive Appeal for 2004 and discussions with different donors on possible future support.

Constraints

Despite the encouraging change in the funding situation, smooth functioning and maximum efficiency of the new support structure remains as yet unattainable. Despite efforts to build capacity in the National Society HQ and maintain the dialogue with the National Society, improvements in the quality of programme planning and reporting have been rather limited. It was difficult to have a quality dialogue due to the National Society's capacity constraints. These difficulties also resulted in different delays in programme implementation, due to the need to actually agree on the appropriate framework and the implementation activities – again because the dialogue could not take place.

The Delegation has sought for pragmatic solutions to make programme implementation and financial reporting in 2004 more efficient while ensuring minimum standard compliance with the Federation and donor standards. In close consultation with technical departments at the Geneva Secretariat, the Delegation has developed a Standard Operational Contract which specifies the minimum operating standards required for the use of donor funding, with the ultimate goal being to deliver humanitarian assistance to beneficiaries in accordance with the set objectives and the mission of the Movement. Recognising the difficulties in planning, financial reporting, no progress in obtaining the Federation Status Agreement and maintaining regular presence in the country, with the new operational contract in place the Delegation is committed to move forward and continue supporting the humanitarian challenges and capacity building needs of the National Society.

All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at http://www.ifrc.org

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INTERNATIONAL FEDERATION OF RED CROSS AND RED CRESCENT SOCIETIES

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Appeal No & title: 01.83/2003 Moldova
Period: year 2003
Project(s): PMD002, 003, 160, 161, 301, 401, 402, 403
Currency: CHF

I - CONSOLIDATED RESPONSE TO APPEAL

FUNDING	CASH		KIND & SERVICES		TOTAL INCOME
	Contributions	Comments	Goods/Services	Personnel	
Appeal budget	481,483				
less					
Cash brought forward	8,419				
TOTAL ASSISTANCE SOUGHT	473,064				
Contributions from Donors					
DFID 4- British Government (DFID04)	65,842				65,842
Finnish Red Cross (DNFI)	7,304				7,304
Norwegian Govt.via Norwegian Red Cro (DGNNO)	275,971				275,971
Norwegian Red Cross (DNNO)	30,664				30,664
Swedish Govt.via Swedish Red Cross (DGNSE)	42,000				42,000
Swedish Red Cross (DNSE)	2,228				2,228
FINNISH - RC			84,254		84,254
SWEDISH - RC			34,280		34,280
TOTAL	**424,009**		**118,534**		542,543

II - Balance of funds

OPENING	8,419
CASH INCOME Rcv'd	424,009
CASH EXPENDITURE	(98,199)
CASH BALANCE	334,229

Appeal No & title: 01.83/2003 Moldova
Period: year 2003
Project(s): PMD002, 003, 160, 161, 301, 401, 402, 403
Currency: CHF

III - Budget analysis / Breakdown of expenditures

Description	APPEAL Budget	CASH Expenditures	KIND & SERVICES Goods/services	KIND & SERVICES Personnel	TOTAL Expenditures	Variance
SUPPLIES						
Shelter & Construction	*41,250*					41,250
Clothing & Textiles	*89,100*	2,738	118,534		121,272	(32,172)
Food & Seeds	*39,600*					39,600
Water & sanitation						
Medical & First Aid	*11,465*	9,836			9,836	1,629
Teaching materials						
Utensils & Tools		9,542			9,542	(9,542)
Other relief supplies	*19,800*					19,800
Sub-Total	***201,215***	**22,115**	**118,534**		**140,649**	**60,566**
CAPITAL EXPENSES						
Land & Buildings						
Vehicles	*19,800*					19,800
Computers & Telecom equip.	*12,720*	1,240			1,240	11,480
Medical equipment						
Other capital expenditures		1,903			1,903	(1,903)
Sub-Total	***32,520***	**3,143**			**3,143**	**29,377**
TRANSPORT & STORAGE						
Warehouse & distribution	*4,752*	3,171			3,171	1,581
Transport & vehicles	*7,292*	2,260			2,260	5,032
Sub-Total	***12,044***	**5,432**			**5,432**	**6,612**
PERSONNEL & TRAINING						
Personnel (delegates)	*47,952*	163			163	47,789
Personnel (regional, national staff)	*41,691*	18,500			18,500	23,191
Consultants	*4,670*					4,670
Workshops & training	*27,451*	3,985			3,985	23,466
Sub-Total	***121,764***	**22,648**			**22,648**	**99,116**
GENERAL & ADMINISTRATION						
Travel & related expenses	*27,800*	8			8	*27,792*
Information expenses		4,253			4,253	*(4,253)*
Admin./general expenses	*54,844*	12,046			12,046	*42,798*
Sub-Total	***82,644***	**16,306**			**16,306**	***66,338***
PROGRAMME SUPPORT	***31,296***	**13,125**			**13,125**	*18,171*
Operational provisions		**15,430**			**15,430**	***(15,430)***
Transfers & contributions						
TOTAL BUDGET	***481,483***	**98,199**	**118,534**		**216,733**	***264,750***