

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

MIDDLE EAST & NORTH AFRICA REGION

31 December 2003

Appeal No. 01.93/2003

Appeal Target: CHF 2,267,590 (USD 1,700,000 or EUR 1,500,000)

Programme Update No. 2

Period covered: July to December 2003

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries.

For more information: www.ifrc.org

In Brief

Appeal coverage: 112,1 %; See attached Contributions List for details.

Outstanding needs: this appeal is fully covered and closed. Donors are encouraged to direct their support to the Federation's 2004 Annual Appeal for Middle East regional programmes (no. 01.93/2004).

Related Emergency or Annual Appeals: Iraq Humanitarian Crisis/Post War rehabilitation (Emergency Appeal no.08/03); Iran: Bam Earthquake (Emergency Appeal no.25/03; North Africa regional programmes (Appeal no.01.92/2003)

Programme Summary: Towards the end of the year the funding status for the Middle East and North Africa regional programmes steadily improved reaching the coverage of 112,1 percent. This is partly due to the renewed donors interest in longer term regional programmes , mainly through the re-activation and expansion of the Consortium, which brings together a number of national societies that support MENA national societies and their programmes and partly to the fact that the activities related to the emergency operation in Iraq and neighboring countries were financed through the emergency budget allocated to that operation.

The pace of implementation of the planned activities has been also accelerated in the period from September to December.

- ✓ Sixteen participants from 13 national societies (representing the three sub regions of the Middle East, North Africa and the Gulf) attended the first ever decentralized leadership course for the MENA region that was conducted in Amman;
- ✓ Activities focusing on HIV/AIDS youth peer education were conducted in Jordan, Syria, Egypt, Tunis and Morocco.
- ✓ Regional health unit contributed to the launch of a new UNICEF multi-lingual website on HIV/AIDS;
- ✓ Regional training workshop on HIV/AIDS issues for 27 participants from Lebanon, Iraq, Egypt, Jordan and Yemen was held in Lebanon in early September;
- ✓ The work of mainstreaming psychological support into the core programmes of the National Societies, like disaster preparedness, health and organizational development, has started;
- ✓ Support to disaster management initiatives and extensive training were provided to the Yemen, Jordan, Syria, Morocco, Qatar and Kuwait Red Crescent Societies;

- ✓ Three issues of the bilingual, bimonthly magazine of the Federation's Regional office, *Al-Ittihad* (Federation), were produced and distributed to all national societies in the region. *Al-Ittihad* highlighted activities of several national societies, fostering knowledge and experience-sharing among them.
- ✓ The first ever meeting of information officers from MENA national societies took place in Amman in late December 2003. Representatives from 14 national societies attended the meeting that will become an annual event.

Operational developments

When it became clear that the Iraq crisis would not result in an influx of refugees to the neighbouring countries, the Federation Regional office in Amman resumed in mid-2003, the implementation of the activities planned within this Appeal. Great efforts were invested in order to make up for delays that occurred during the Iraq crisis and attain at the largest possible extend objectives set in the annual plan.

The situation in Iraq continued however to absorb regional capacities in terms of dismantling preparedness structures such as refugee camps in Jordan and Syria and storing and maintaining emergency supplies but also in terms of accommodating in Jordan mainly various training initiatives for the Iraq Red Crescent as well as Federation delegates who in light of severely deteriorating security situation moved from Baghdad to Amman.

Devastating earthquakes in Algeria in May and in Iran in December have put additional demands on the Regional office and its resources.

On the other hand, the establishing of the MENA regional reporting unit in Amman in August contributed to the overall capacity building efforts in the region.

Health and Care

Goal: The national societies in the region have empowered the communities to reduce vulnerability to diseases, to care for people suffering from infectious diseases, and to respond to public health crises with adequate preparedness.

Objective: The capacities of the national societies have been strengthened to reduce vulnerability to diseases and disasters with better preparedness through integrated capacity building to bridge the gaps in health promotion, diseases prevention, first aid and social welfare in a manner that fosters interdisciplinary coordination/ integration including disaster management, organizational development and advocacy.

Progress/Achievements in relation to the global fight against HIV/AIDS

All national societies in the region are committed to the fight against HIV-AIDS with the necessary resources and structures to implement specific activities in their respective countries.

- MENA national societies continued to work on priority issues such as HIV/AIDS. Activities focusing on youth peer education were conducted in Jordan, Syria, Egypt, Tunis and Morocco. Four three day youth peer education workshops were held in Syria with the participation of a total of 95 representatives from all branches of the Syrian Arab Red Crescent Society. Additionally, a five day training of trainers (ToT) on youth peer education was held in Kassab, Syria for 45 participants (40 from Syria and 5 others from Iraq) and in Tunis for 48 participants. The Syrian Red Crescent Society has followed-up the initiative by conducting a branch level meeting seeking to develop plans of action to reduce risks of contracting HIV.
- Egyptian Red Crescent Society has produced two TV spots focusing on the role of the national society in fighting HIV/AIDS and the impact of the global epidemic. Two training workshops on HIV/AIDS for volunteers were organized as well.

Most of the national societies in the region have established partnerships with their National AIDS authorities in their respective countries as well UN agencies and NGOs working in the field of HIV-AIDS.

- Regular coordination between the national societies and UNICEF and UNAIDS is in place. Lebanon Red Cross benefits from small UNICEF grants to implement HIV/AIDS activities.
- International Federation contributed to the launch of a new UNICEF multi-lingual website on HIV/AIDS. The web site's target audience is the Arab and Iranian youth.
- While continuing to work with respective national authorities in the field of HIV/AIDS, several national societies developed new partnerships or expanded existing ones with competent national and international

organizations and institutions such as National Aids Programme (NAP); UNESCO; American University of Beirut (AOB), UNFPA and USAID.

HIV-AIDS awareness at national and branch levels has increased with a special attention in terms of targeting the youth and women.

- Youth population is mainly targeted through peer education training initiatives and projects. The Arabic translation of the Federation training manual “*Action with Youth*” is used as a basic didactic material at the trainings.
- The workshop in Syria was attended by a person living with HIV. This approach was well received and had a powerful impact on participants.
- Jordan Red Crescent conducted its own training in December 2003 focusing on youth education and awareness.
- To address a gender balance, it has been agreed that male/female ratio at the workshops should be fifty fifty whenever possible. In practice, this is organized in the way so that each branch sends two participants for a workshop; one male and one female. In some countries it is also important and necessary to segregate the boys and the girls when conducting sessions on sexual education.

Social/health workers associated in the management of NS clinics/ health posts have been trained on counseling for STD and HIV-AIDS and have improved their services to the beneficiaries.

- The Lebanese Red Cross, Morocco Red Crescent, and Iranian Red Crescent continued to carry out counseling on sexually transmitted diseases (STD) and HIV/AIDS. The Egyptian Red Crescent and Palestine Red Crescent Societies have integrated the HIV/AIDS subject into on-going reproductive health projects.
- Regional training workshop on HIV/AIDS issues for 27 participants from Lebanon, Iraq, Egypt, Jordan and Yemen was held in Lebanon in early September, 2003. Health professionals (nurses, nutritionists, social workers, and pharmacists) were trained in caring for people living with HIV/AIDS as well as in health education, and prevention related to the infection. The Lebanese Red Cross plans to continue with the training through two additional workshops to be organized without external support in early 2004.

Progress/Achievements in relation to Community Based First Aid (CBFA)

The quality of NS services in CBFA has improved based on the application of an updated manual which reflects the particular set of needs at regional, sub-regional and national level.

- The Arabic version of the first aid manual (for participants and trainers) is under review by experts selected from the national societies. The review will result in both a technical update of the document, as well as increasing standardization. The plan calls for a modular approach comprising a core curriculum and additional country/topic specific add on documents (i.e. Water safety, CPR, etc.).

The scope of the Regional Health Programme has been expanded with possible inclusion of the social welfare dimension based on assessments of NS priorities and experiences in this respect.

- The social welfare dimension was incorporated into a seven day training that has been conducted in Yemen for 31 participants from 12 branches. This is now being increasingly integrated into other training modules of disaster management and psycho-social support.

Progress/Achievements in relation to Psycho-Social Support (PSP)

Psychological support needs in the region are more effectively addressed based on a long term strategy that leads to the establishment of a Regional PSP Resource Centre.

- A regional pilot PSP programme that started at the end of April 2003 was primarily initiated in relation to response activities to the Iraq crisis with the objective to provide psychosocial support to the affected population through the Iraqi Red Crescent within the emergency period of 3 to 6 months;
- Based on the findings and recommendations of a multi sectoral assessment carried out in June/July in Iraq, a specific psychological support project was developed but it has not been implemented so far due to security and operational constraints;
- Regional PSP Resource Team has organized in Amman a workshop for 22 volunteers and staff members from the Iraqi Red Crescent Society. Some of the sessions were facilitated by a trainer from the Yemen Red Crescent Society;

- Psychological debriefing and support have been provided as well to Federation delegates working in Iraq.

Mainstreaming psychosocial support in existing core programs as part of National Society capacity building

- Several workshops on psychological support were conducted in the initial phase of the programme in order to familiarize national societies with this type of support and adapt guidelines and training modules.
- Following the regional training of trainers (ToT) workshop held in Cairo and facilitated by the Regional PSP team, Egyptian Red Crescent Society conducted two follow-up workshops for the branches;
- One participant from the Yemen Red Crescent Society took part in the ToT on Psychological Support Programme (PSP) in Cairo. Upon return, he facilitated with the support from the Regional office in Amman, the PSP support workshop in Ibb with participants from all branches of the YRCS;
- The work of mainstreaming psychological support into the core programmes of the National Societies, like disaster preparedness, health and organizational development, has started;
- Provision of psychological support was integrated into the disaster management training for the National Intervention Team of the Yemen Red Crescent. Sessions on PSP were facilitated by 3 national society's volunteers who were themselves trained at the PSP workshop held in Yemen;
- In addition, psychological support has been integrated in the First Aid training in Egypt and Yemen;
- Translation of the *Community Based Psychological Support Training Manual* into Arabic is due to be completed in January 2004;
- As French is the main language in the francophone part of the MENA region (Tunis, Algeria and Morocco) selected modules from the manual were translated into French;
- A mapping of needs and activities within psychosocial support the region started in order to provide an overview of the national societies' initiatives in the field of psychosocial support, their organisational capacity, cooperation patterns with partner national societies, etc.
- The 3rd Network meeting on Psychological Support was hosted by Iranian Red Crescent Society and held in Teheran, Iran, December 14-16 2003. Seven national societies from Iran, Iraq, Jordan, Palestine, Lebanon, Syria and Egypt respectively attended a meeting which gave an excellent opportunity to discuss experiences from different countries related to different scenarios.

Progress/Achievements in relation to public health crises/relief health

Relief health needs in their region are more effectively attended with well trained groups of professionals working with the NSs in time of public health crisis.

- Material on relief health was translated into Arabic and incorporated into a standard disaster management training.
- Qatar Red Crescent purchased an Advanced Mobile Medical Post unit from the Spanish Red Cross with the aim to give it for use to the Palestine Red Crescent. Trainers from Spain conducted a 10-day workshop on the use of the unit in Qatar for staff and volunteers of both Qatari Red Crescent and Palestine Red Crescent.

Impact

Most national societies in the region are now able to handle the highly sensitive issue of HIV/AIDS and reproductive health with ease as compared to three years ago. The Egyptian Red Crescent Society is currently airing national TV spots and Iran Red Crescent continues to carry out awareness activities at the national level. While much work remains to be done to address the denial and stigma associated with the disease, a solid foundation for expanded prevention and promotion programs is in place. Many societies (including Palestine, Egypt, Iran, and Lebanon) have tactically and successfully integrated this sensitive topic into exiting primary health care programs associated with sexually transmitted infections (STI) and are in many cases the leading agency addressing HIV/AIDS issues.

Activities related to psychological support in the region have addressed both the abilities of volunteers to cope with the stress and trauma of crisis, as well as providing them with required skills to be able to offer support to victims and vulnerable groups, like children, women and elderly, as seen in Algeria, Iraq and in Iran.

While training of trainers (HIV/AIDS, CBFA, and PSP) has been widely conducted in the MENA region, it is difficult to ascertain yet how much of an impact this has had on youth and vulnerable groups as related to key goals of the HIV/AIDS programme. A more systematic approach to assessing impact is planned for 2004.

To date, there is minor impact in Iraq from the PSP programme, and this is primarily due to the nature of the conflict and its impact in operations. The main part of the psychological support program is a developmental component and impact will not be observed in the short term. Mainstreaming PSP into the structure of other programs provides for the possibility of longer term sustainability and impact.

Additionally, closer integration and harmonization of health, disaster management and organisational development activities is envisioned to have a larger impact on the national societies and their services to the vulnerable people.

Constraints

The uniqueness of each national society coupled with turmoil in the region (both in Palestinian AT/OT and Iraq) presents a challenge to systematic regional programming and development. Many of the national society's managers continue to operate in a crisis mode that is partly also rooted in chronic financial shortages, low pay of staff, and inability to maintain/manage a skilled volunteer pool. High turnover of skilled professionals has caused interruption or even suspension of the programmes. Additionally, cultural barriers in using mass media to reach larger population segments on the sensitive issues of HIV/AIDS have not been lifted

National societies require resources to implement programmes that often called for upon completion of various training programs. These funds are typically not available and/or are delayed thus resulting in loss of momentum and the skilled personnel.

A major constrain for the PSP in Middle East region is the volatile situation in Iraq, where security is not improving and the possibilities to work is minimal at present. The work is still ongoing but the major challenge is whether a model for implementation of psychological support in ongoing conflicts can materialize.

Coordination

Close coordination mechanism exists with UNICEF and UNAIDS. The recently signed (March, 2003) Memorandum of Understanding (MoU) with WHO/EMRO paves the way for closer cooperation amongst the national societies, governments, International Federation and WHO. Subsequent meetings that took place in December 2003 in Damascus focused at operationalizing further the MOU.

Disaster Management

Goal: The adverse effects of disasters are reduced with the national societies more effectively participating in improving the lives and livelihoods of the most vulnerable.

Objective: The national societies have well functioning disaster management capacities that can promote optimal utilization of human and material resources to implement integrated disaster management programmes in risk reduction, preparedness and response.

Progress/achievements

Disaster management structures of the national societies have improved based on more effective planning and programming evolved through VCA and participatory rapid appraisal (PRA) tools.

- The regional disaster management unit based in the Federation Regional Office for the Middle East supported the Jordan Red Crescent Society (JRCS) in preparing a VCA project proposal, which among other well developed projects was presented at the partnership meeting in September in Amman;
- In line with the implementation plan, the Yemen Red Crescent Society (YRCS) finalized collection of VCA data in six governorates. Data will be further processed and analyzed in January 2004;
- YRCS established also a rapid assessment team to conduct initial sectoral assessments in case of disaster;
- After having trained staff members and volunteers in assessment methodologies and FACT (Field Assessment and Coordination Team) model, the Morocco Red Crescent Society (MRCS) established the assessment unit at the headquarters.

*Disaster management structures and services of the national societies generate greater synergy and impact through the effective integration of basic disaster management elements together with the elements of community-based health and other relevant priorities of the Federation's **Strategy 2010**.*

- Kuwait, Qatar and Yemen Red Crescent Societies have incorporated psychosocial support activities in those of their disaster management units;
- Integrated, multi-sectoral training material was used and updated during the training of the national intervention team of the Morocco Red Crescent Society;
- In coordination with the Federation Office in Kuwait, an integrated disaster management workshop was carried out for staff and volunteers of the Kuwait Red Crescent Society. The workshop introduced the Federation tools in disaster management, health, reporting both operational and regular and organizational development;
- In coordination with the Qatar Red Crescent Society, Federation Regional office for the Middle East conducted a training workshop for 35 representatives of the National Emergency Committee and staff and volunteers from the National Society. Sessions on assessment methodologies and psychological support were facilitated by trainers from Palestine Red Crescent, Morocco Red Crescent and Yemen Red Crescent;
- The Middle East regional team adopted a systematic approach to the integration of both core and supporting areas into all training initiatives. Follow up mechanisms will be refined at the beginning of 2004.

The national societies play a more proactive role in risk reduction through more effective dissemination of early warning information.

- With the support of the ICRC, the Federation and other partners, the Palestine Red Crescent Society (PRCS) implemented the first stage of an early warning system consisting in connecting PRCS's branches in the West Bank among themselves by using VHF radio communication;
- At the beginning of the school year 2003-2004 in September, two road safety (risk reduction) projects were launched in Yemen. With the technical support of the Regional disaster management unit, the branches of Yemen Red Crescent Society in Hajja and Hudaydeih governorates are successfully running the projects in 14 schools.

The disaster management structures and services of the region's national societies are more efficient and are based on well-functioning logistic systems.

- In coordination with the Kuwait Red Crescent Society and Yemen Red Crescent Society respectively, the Regional logistics delegate conducted two logistics capacity assessments both at the headquarters and in the branches of these national societies;
- Based on findings and recommendations from the assessments, the Regional team organized in Amman a logistical training workshop for three staff and volunteers from the Yemen Red Crescent Society (YRCS);
- Regional disaster management unit facilitated a logistical workshop for Kuwait Red Crescent (KRCS) staff and volunteers in order to strengthen the logistical capability of the KRCS to respond nationally and internationally;
- Training sessions in logistics and relief were conducted for Morocco Red Crescent Society and Yemen Red Crescent Society as a part of the training for societies' National Intervention Teams.

Capacities will include well-defined policies and procedures relating to disaster management, including prevention, preparedness, and mitigation as well as post disaster rehabilitation.

- Yemen Red Crescent Society expanded a disaster management structure both at the headquarters and in the branches by including activities related to risk reduction, assessment, logistics, media and relief health;
- A disaster preparedness project for Syria and Jordan Red Crescent Societies-to be implemented in 2004/2005, was finalized and related project documentation completed;
- Kuwait Red Crescent Society established a disaster management group responsible for national and international response activities. Terms of reference were developed and the organizational structure adjusted to ensure efficiency in implementing integrated disaster management activities;
- An assessment visit was paid to Qatar Red Crescent Society with the aim of planning future support in training that could be provided by the Regional disaster management unit but also raising awareness on available Federation preparedness and response tools that could be possibly taken into account in the national society's strategic planning.

The national societies have well trained staff and volunteers to increase the levels of efficiency in their disaster management services within and outside the region.

- Training for the National intervention teams was conducted for staff and volunteers of the Morocco Red Crescent Society and Yemen Red Crescent Society respectively. More than 212 participants were trained in assessment, camp management, logistics, evacuation, water and sanitation, relief distributions and security. ICRC took part at the training by introducing conflict preparedness and tracing. Representatives of Ministry of Health and Civil Defense of both countries have joined their national societies in planning and implementing simulations exercises.
- Training of trainers (ToT) in disaster preparedness for members of a disaster management working group of the Lebanese Red Cross was facilitated by the Regional disaster management team.
- A volunteer from the Morocco Red Crescent took part in the FACT training workshop organized in Denmark.

Impact

The national societies in the region have developed a new, integrated approach to the disaster management by incorporating relevant elements of health, PSP, organizational development and humanitarian values into their disaster management activities. Also, disaster management has been increasingly perceived as a developmental activity linking all other activities of the national societies but also fostering relationship and coordination with national and international stakeholders.

The establishing of disaster management units and national intervention teams in Yemen and Morocco reflects long term visions of these national societies in planning but also in adopting a developmental approach towards disaster management interventions.

Preparedness activities in Syria and Jordan which were carried out in relation to the Iraq crisis highlighted strength and weakness related to crisis management of these National Societies. Subsequently, the Federation supported the Jordan Red Crescent and the Syrian Arab Red Crescent to develop a project proposal for the strengthening of their response capacity. The project will be implemented over a two year period (2004-2005) with support of the British Red Cross.

Constraints

There are several prerequisites for implementing the integrated disaster management programme. These prerequisites range from commitment of national society's board to qualified counterparts, organizational adjustments, involvement of local communities and national stakeholders. The project implementation is therefore often lengthier than anticipated.

Organizational Development (OD)

Goal: The national societies in the MENA region play a stronger role in service delivery based on increasing autonomy and accountability

Objective: The national societies in the MENA region have skilled human resources and work with efficient systems and procedures.

Progress/achievements

The national societies have well-functioning leadership/management at headquarters and branch levels.

Leadership course - MENA Region

- The first ever decentralized leadership course for the MENA region was conducted in Amman, Jordan between 22 and 28 August 2003. Designed in a cycle of three consecutive phases, the course aims to enable national society leaders and senior managers to gain deeper understanding and knowledge of the Red Cross and Red Crescent Movement, to exchange experiences on leadership/management models in place as well as to review the common challenges they face with a possibility for them to work together based on common strategies and shared visions;
- Sixteen participants from 13 national societies (representing the three sub regions of the Middle East, North Africa and the Gulf) successfully attended the course. The profile of participants includes Presidents, Secretaries General and managers of key services and facilities;

- Conducted mainly in Arabic to facilitate understanding, the course was facilitated by selected national society leaders from within the region, Federation and ICRC representatives. The active role the national society leaders played in facilitating certain modules created a positive environment in terms of peer-led learning;
- Specific case studies were presented by participants from Morocco (North Africa), Jordan (Middle East) and Qatar (Gulf) highlighting the process of national society capacity building in the region. Participants from Iraq also presented an overview highlighting the current humanitarian challenges in Iraq and the difficulties the Iraqi Red Crescent faces in its effort to help people under difficult circumstances. The case studies by the national societies generated a series of useful discussion and interaction among the participants promoting the spirit of learning from one another's experiences;

Leadership Orientation Seminar –Yemen Red Crescent Society

- Fourteen members of the of the newly elected National Board of the Yemen Red Crescent Society, including representatives from the headquarters and branches, attended a two day orientation seminar. Facilitated by the Federation Regional Office in Amman and the ICRC in Yemen, the seminar was conducted in Sanaa on 22 and 23 July 2003;
- With a view to raising awareness as regards the roles and responsibilities of newly elected board members, a range of topics were discussed and analyzed in relation to the specific context under which the Yemen Red Crescent Society operates. The key topics discussed include the following :-
 - Structure, function and components of the Movement,
 - Key areas of national society capacity building (leadership/ management, staff/volunteers, systems including planning - and financial management systems),
 - Characteristics of a well functioning board including the main areas of responsibility, for the board (in terms of policy setting and monitoring) and for the management (in terms of implementation and reporting) and
 - Cooperation (working together as a Movement), Yemen Red Crescent Society, Federation and ICRC.
- Overall consensus has been reached to ensure that all programmes/ projects (including the ones jointly developed for the Federation Appeal 2004) should be consistent with and reflect the priorities identified in the strategic plan of the NS;
- The new level of awareness generated as regards the separation between governance and management to be translated into policy and practice with a statement that reflects the different roles of governance and management included in the national society's statutes currently under review

The staff/volunteers of the NS have increased capacities to plan, implement and monitor activities.

- Seventeen participants of the Syrian Arab Red Crescent staff (9 from HQ and 8 from branches) were trained in PPP skills in a course conducted in Damascus (18-23 October 2003). In addition, the newly appointed Head of Organizational Development at the Iraqi Red Crescent attended the course to improve skills related to project planning;
- The main objective of the course focused on enabling the Syrian Arab Red Crescent to expand its human resource base of qualified staff who can contribute to the improvement of project planning environment within the Society. Project planning skills and competencies are key priorities in the effort the Syrian Arab Red Crescent makes to implement its five year strategic plan 2002-2006;
- In terms of follow up, the need to improve selection of participants as per agreed criteria, to harmonize some the terminologies between the Arabic and the English text, to simplify the session on reporting and to have case studies from within the region have been identified as key areas for improvement;
- At the request of the President of the Syrian Society, it was agreed to administer a test at the end of the course and this helped to stimulate the interest of the participants to follow the course with full concentration. Almost all the participants did well in the test conducted through group exercises;
- Fifteen staff/volunteers from the headquarters and branches of the Yemen Red Crescent Society attended a PPP course conducted in Sanaa 6-12 December 2003. As Yemen represents one of the priority countries for Federation assistance, the training on the PPP forms part of the concentrated effort in terms of capacity building of the society and is in line with the Society's five year strategic plan 2002-2006;
- Nine trainees (drawn from the national societies of Jordan, Iraq and Palestine as well as from the Federation Regional Office in Amman) attended the PPP course conducted in Amman, Jordan between 17 –20 November 2003. Initiated at the request of the Federation Delegation in Palestine, the course was facilitated

- by the Office in Amman with a potential new trainer from Iraq involved as co-facilitator;
- The effort being made in terms of training on project planning substantially contributes to the process of improvement of mid-level management capacities. This effort will be consolidated further as the process to develop a core of facilitators in Arabic has already started. This will expedite better understanding of the PPP concepts and guidelines already translated into Arabic;
- In a similar effort that contributes to the improvement of mid-level management capacities, the Federation and the ICRC, at the request of the Saudi Red Crescent facilitated a basic training course (BTC) for 17 staff members of the Saudi Red Crescent from the HQ and branches. In addition, the national societies of Jordan and Qatar were each represented by one participant;
- The course was conducted in Riyadh between 13- 17 September 2003 to enable the Saudi Red Crescent to achieve its desire to improve skills and competencies of its staff to make a positive difference in the service they provide within the context of the international relief work the Society undertakes;
- The BTC initiative can be considered a good first step for the Saudi Red Crescent to realize its full potential in terms of recruitment, development and support of delegates from among its staff and volunteers. As this includes not only international missions through the bilateral programmes of the national society but also the possible participation through the wider network of the Movement, the continued support the Federation (Secretariat) and the ICRC can provide will go a long way in ensuring the effective implementation of the initiative through collaborative efforts.

The national societies have improved accountability, transparency and integrity with reliable financial management capacities at HQ and branch levels

- The Syrian Arab Red Crescent, supported by the Federation Delegation from Amman, is upgrading its financial management systems to enable the headquarters and the branches to use standardized financial management systems in terms of recording, analysis and reporting;
- The project includes translation of financial management manuals into Arabic and training of staff and volunteers on the effective use of the manuals. Strengthening the capacity of the Finance Department at the headquarters with two new computers is also an integral part of the project;
- The use of a unified /standardized financial management system at headquarters and branch levels is expected to enhance the overall performance of the Syrian Arab Red Crescent in its effort to work as a credible partner with governmental and non-governmental organizations.

The national societies have more effective membership development strategies and programmes that can improve their profile and performance as popular community organizations with better prospects for self reliance and sustainability.

- The Federation Regional Office in Amman is contributing to the branch development initiative launched by the Federation's Regional Office for North Africa. The initiative aims to compiling an integrated training package tailor-made to the particular realities of the five national societies in North Africa;
- The training package includes translation of the available material into Arabic and standardization of the material based on experiences within the region. The implementation of the project is designed to improve national societies' capacities at branch level including the key aspects of mobilization.

The national societies have improved internal capacities to address the challenges of change and development with some of their staff/volunteers trained/coached to play a role as change agents.

- The Federation Regional Office in Amman worked with the Jordan Red Crescent to finalize the five year strategic plan of the Society (2003-2007) which was presented and discussed in a partnership meeting conducted in Amman on 27 September 2003;
- A number of project proposals (out of the strategic plan) have been presented and discussed for possible cooperation with partner national societies, the Federation and the ICRC;
- More national societies in the region, including, Bahrain, Iraq, Lebanon, Palestine, Syria and Yemen, are increasingly interested in accelerating the process of capacity building based on comprehensive strategic plans;
- The OD unit of the Amman Regional Office has become the Secretariat's gender focal point in the MENA field structure, with Iranian Red Crescent Society being the gender focal point for the MENA National Societies.

Volunteer contribution is maximized based on networking and replication of best practices in volunteering

- During the workshop on psychological support held in Amman (21-25 October 2003) involving 21 Iraqi Red Crescent volunteers/staff from the headquarters and branches, a separate time was allocated to introduce basic OD issues including institutional aspects (legal base, strategic plans, systems/ procedures), human resources development (leadership /management and staff/ volunteers) and financial /material resource development; .
- The discussion provided an opportunity to review the standard OD benchmarks in the context of the current realities within the Iraqi Red Crescent. The collective reflection in this respect indicated the following :
 - The Iraqi Red Crescent is going through an important process of transformation in view of the changing dynamics within the socio-political and economic environment. A key element in this respect is the amendment of the Society's statutes currently under way with a view to ensuring a democratic process of governance.
 - The number of volunteers is increasing owing to the continuing crisis during and after the conflict at the beginning of 2003 and the sustained effort the Society makes to alleviate human suffering.
 - The management structure at the headquarters is being streamlined and consolidated with new managers appointed including a manager for human resources /training, and OD.
 - In terms of follow up, the group noted the high dependence of the Society on external sources and emphasized the need for a comprehensive resource development strategy to improve the situation.

Impact

The increasing interest that several national societies have demonstrated in undertaking strategic planning signifies a point of departure with a new rigor that helps to anchor 'a culture of planning' as a vehicle for improved efficiency and effectiveness in terms of service delivery and advocacy.

The continuing effort and growing momentum, as regards leadership development, represents a critical factor with a potential that enables national societies to transform their capacities and mission objectives into concrete results in terms of making a positive difference in improving the lives of the most vulnerable.

In terms of networking and side benefit, the recent contacts the Yemen Red Crescent Society made with the national societies of the United Arab Emirates and Qatar can partly be attributed to the opportunity the participants (from the three national societies) had to establish links during the leadership course with a possibility to identify common areas of interest for cooperation.

Constraints

The increasing interest the national societies show, in terms of implementing key OD aspects, within the overall national society capacity building framework, is a positive trend that needs to be strengthened. In many cases, however, the positive trend in this respect falls far short of ensuring a real and enduring sense of ownership of the process by the national societies. Most of the skills development and capacity building efforts are often done with full financial and material support externally provided. National societies do not often take the necessary next steps to enable the process to generate further development. The gap in this respect often results in a virtual absence of forward progress through internal multiplication of skills and capacity building efforts initiated through external support.

Humanitarian Values

Goal: The general public in the MENA region is increasingly aware of the Movement's Fundamental Principles, humanitarian values, and work towards improving the lives and livelihoods of the most vulnerable.

Objective: The capacity of the national societies and the Federation in the MENA region to promote their respective role, values and work is increased.

Progress/Achievements:

The communications capacity of national societies in the MENA region is stronger and better developed.

Three planned media training workshops for selected staff and volunteers of the Red Crescent Societies of Palestine,

Yemen and Jordan were postponed because of the shift in the workload created as a consequence of delays in the programme implementation during the Iraq crisis. The workshop for the Yemen Red Crescent was rescheduled however for the first quarter of 2004 while the one for the Palestinian red Crescent is pending due to the travel limitations encountered by Federation resource person.

Instead of the training workshop, the Jordan Red Crescent opted for a three months staff-on-loan scheme with an information officer from the National Society being on job trained in the Federation office.

Improved communication and information-sharing between the national societies in the region.

Three issues of the bilingual, bimonthly magazine of the Federation's Regional office, *Al-Ittihad* (Federation), were produced and distributed to all national societies in the region. *Al-Ittihad* highlighted activities of several national societies, fostering knowledge and experience-sharing among them.

Feedback from the national societies in the region and elsewhere continued to be positive, triggering requests for increasing the circulation of the magazine. The print run of *Al-Ittihad* is now 5,000 copies (an increase of 25 per cent compared to the last reporting period). The quality of printing, writing, photos and illustrations has also improved as more missions to cover activities have been taken namely in Iran, Morocco, Iraq, Algeria and an increasing number of societies contributed with articles to the newsletter.

The first ever meeting of information officers from MENA national societies took place in Amman in late December 2003. Representatives from 14 national societies, from Secretariat's Media Services and the FedNet (Federation extra net project) took part at the meeting. Participants were highly encouraged, their attitudes positive and their recommendations wide ranging. It was agreed to establish an information network for the national societies in the region, design a regional strategy and a plan of action, share experiences and knowledge among information sections, and introduce several specific activities and programmes promoted by the Federation. It was decided also that the meeting will become a regular annual event with the Red Crescent Society of the United Arab Emirates hosting the next one.

Communications and advocacy components are integrated into, and technical support provided to all Federation regional programmes such as community health and care, disaster preparedness, and organisational development.

Support was provided to health, disaster management, and organizational development activities through translation in Arabic of documents, publications and other material. Federation core training materials in the field of disaster management and psychological support were translated into Arabic among a host of press releases and other documents.

This reporting period witnessed an intensification of coordination with disaster preparedness programme activities resulting in an increased level of coordination with the information sections of some societies. The information section of the Regional office in Amman actively participated in the training of a national intervention team in Morocco. More extensive coverage of major training activities such as the establishing of disaster response teams was also provided to a number of societies via the Federation web-site (www.ifrc.org) and *Al-Ittihad*.

Special attention continued to be given to the Federation's priority goal of reducing discrimination and stigma related to HIV/AIDS. National societies and Federation initiatives in the region were extensively highlighted in *Al-Ittihad* with several stories being published on HIV/AIDS-related activities. The use of photos, particularly those of volunteers involved in anti-stigma and training activities, constitutes a major breakthrough in a region which has experienced longstanding taboos on HIV/AIDS issues. In addition 5,000 copies of a poster on HIV/AIDS were produced and are being distributed to the national societies for their awareness campaigns.

Relations are expanded with local, regional and international media to secure sustained and high profile media coverage for the activities of the Federation and national societies in the region, particularly in times of emergencies and in areas of crisis, but also in the least developed countries.

Relations with local, regional and international media continued unabated. Federation Regional Office in Amman has become one of major local source of information on matters related to natural and man made disasters especially those occurring in the region.

Contacts were initiated with *Al-Jazeera*, the major Arab news satellite station, with the view to discuss the possibility of producing programmes on humanitarian values. Further meetings will be held during the first three months of 2004.

Most press releases issued by the Federation during the reporting period were translated into Arabic and sent to over one hundred local and regional media sources. In addition, some press releases covering events taking place in the region were sent to the international media. Significant media pickup was reached during and after the events in Iraq, bomb blasts in Morocco and Saudi Arabia, and the earthquake in Algeria and Iran. Several interviews and short press conferences were held in Amman with Federation and national societies' officials, especially Iraq and Palestine as they continued to dominate the headlines.

Al-Ittihad and the information it contains have been increasingly used by both the Arabic and English speaking press in Jordan and other countries in the region. Some of the stories published in *Al-Ittihad* were used by newspapers in Jordan and the publication is always mentioned in the local media when a new issue is released.

The awareness of activities and humanitarian values of the Red Cross Red Crescent by key external stakeholders in the region such as diplomatic missions, civil authorities, the corporate sector, NGOs and civil society, is heightened.

Al-Ittihad is distributed to a wide and varied audience of outside partners spanning the Middle East, North Africa and beyond, including NGOs, regional organizations, United Nations agencies and programmes, embassies, media, etc. It is also distributed to governmental bodies, especially in Jordan. In this context, *Al-Ittihad* is one of the Federation's main tools for promoting Red Cross/Red Crescent work, principles and values in the region.

Several congratulatory letters for *Al-Ittihad* were received from HM Rania Al-Abdullah, the Queen of Jordan, the prime minister and others.

Red Cross/ Red Crescent quarterly magazine as well as tools wall-calendars, year planners, agendas, posters etc. produced by the Secretariat were disseminated to partners in the international aid community, embassies and government officials, mainly in Jordan.

Cooperation is strengthened with all Red Cross and Red Crescent components in the region, i.e. national societies and the ICRC, to promote a united and solid image of the Movement.

The war in Iraq resulted among other things in an increased coordination with ICRC. In addition, all Movement components are systematically invited to all events organized by the Federation. The latest of these events was the first meeting of information officers meeting from the national societies of the region, held in Amman in December.

Impact

Federation's advocacy and communication efforts have significantly raised the profile of the Red Cross/Red Crescent Movement, in the region especially at a time of acute crises such as the war in Iraq, the Algerian and Iran earthquakes and other dramatic events that shook the region during the reporting period. The Red Cross/Red Crescent work is certainly better known now by the public in the region, and humanitarian values are known more broadly and are better understood, especially in Jordan where the Regional office is located.

An increased use of Arabic in the addresses to media greatly contributed to the visibility that the RC/RC Movement in general has gained over the past six months. Likewise, documents and publications in Arabic were essential in the knowledge transfer thus enabling national societies to increase the effectiveness of their actions, and ultimately to better serve their beneficiaries. It is worth mentioning that *Al-Ittihad* is the first-ever regular publication in Arabic issued by the Federation and this is one of the main reasons for the huge interest it evokes across and even beyond the region.

The production of a large number of information materials in Arabic also the first regional initiative ever time in the (8 posters a set with seven Fundamental Principles and one on HIV/AIDS; an annual office agenda with information on the Federation and the national societies in both Arabic and English and a year planner have created a great deal of interest among national societies and the public at large.

The translation of a wide selection of training materials and press releases has facilitated considerably the work with

the national societies. For the first time ever, training workshops were carried out entirely in Arabic thus better reaching out the target audience. Training and hand-out reading materials such as disaster management module, psychological support and others are available in Arabic to volunteers and staff of the national societies. The communications guide that is also now available on the Federations web site in Arabic was used at least twice: to train Qatari Red Crescent volunteers, and during the information officers meeting.

Constraints

Limited human resources of the information unit in Amman, staffed with one information officer only have put a strain in the management of the workload. This discrepancy is being handled through the staff-on-loan scheme. Recurrent emergencies have also hampered the regular information/ regular work as more attention is usually given to such emergencies.

National societies in the region are a key factor to a sustainable *Al-Ittihad*. It is instrumental that the magazine becomes a product of all societies in the region. Although some societies have shown more interest in contributing to the newsletter, there is more that can be desired in this regard. It is strongly believed that the information officers meeting will strengthen such participation in the near future.

Distribution of *Al-Ittihad* to some national societies is not always prompt thus reducing the readers' interest and overall impact of the magazine in these countries. Effective distribution from national societies' headquarters to the branches has also been an issue. Although all country delegations and national societies were encouraged to disseminate *Al-Ittihad* to partners (media, NGOs, embassies, governments etc) in their respective countries, monitoring has been difficult, except in Jordan.

International Representation

Goal

Services of the NSs in the region have achieved a greater degree of impact and visibility.

Objective

Services of the NSs in the region are effectively complemented with strong advocacy and with better prospects for sustainability.

Progress/achievements:

The Arab League member states have greater awareness about why the Movement focuses on improving the situation of the most vulnerable and how it goes about achieving this objective.

- MENA field structure consists of a network of two Regional Offices and six country delegations:
 - The Regional Office for the Middle East, located in Amman, provides support to seven National Societies (Jordan, Iraq, Iran, Israel, Lebanon, Palestine and Syria) from the Middle East and the six National Societies (Yemen, Bahrain, Qatar, Kuwait, Saudi Arabia and United Arab Emirates) from the Gulf;
 - The Regional Office for North Africa, located in Tunis, provides support to five North African National Societies (Algeria, Egypt, Libya, Morocco, and Tunisia);
 - The Federation Secretariat presence/representation at country level consists of country delegations in Iraq, Iran, Israel, Lebanon, Palestine and Yemen;
- The field structure ensures close working relationship with the national societies with the focus on strengthening their thus ensuring effective services directed towards the improvement of the situation of the most vulnerable;
- Federation Secretariat presence in Lebanon has a strong focus on providing the Lebanese Red Cross with the OD support. An OD delegate has been therefore recruited to assist the National Society to realize its aim to perform as a well functioning national society with solid institutional capacities.

Smooth conduct of cooperation between the NSs and delegations/representations is maintained based on status agreements with governments as and when necessary.

- The first ever status agreement between the Government of Yemen and the International Federation was signed in Sana'a, in November 2003. This was a result of a long process very well supported by the Yemen Red Crescent Society both at the governance and management levels.

Relationships with the UN agencies at the regional and country levels are improving based on increasing cooperation opportunities.

- Operationalization of the Memorandum of Understanding signed last March between EMRO/World Health Organization and the International Federation is underway with planning and coordination meetings held respectively in Cairo and Damascus. Priority areas of cooperation include joint assessments, integrated training in public health in emergencies, and strengthening collaboration between ministries of health and the national societies of the respective countries.
- Cooperation with UNICEF continues through a project of developing HIV/AIDS website for the region (Arabic, Farsi and English) targeting the general public, youth and health professionals. Additionally, the interagency cooperation has increased in several countries through specific projects.

More media organizations in the region are frequently highlighting the humanitarian issues advocated through the Red Cross and Red Crescent network in the region.

- Coordination and networking with and among the national societies in the region were significantly consolidated through the organization of the first meeting ever of information officers from the MENA region. The meeting conveyed by the International Federation aimed at structuring coordination, planning, networking and experiences sharing as well as designing a common platform through an information strategy for the region;
- *Al-Ittihad*, regional newsletter covering activities and programmes of the national societies promoted significantly activities carried out by all the societies from the region. A special attention and coverage was given to the topics of interest such as the first youth conference in Tehran, Iran, a major training on disaster preparedness and response in Morocco, and the situation of the Iraqi Red Crescent Society in the post war.
- The crisis in Iraq created an opportunity to expand contacts with local and international media through the presence of nearly 1,000 media organizations in Amman, the Jordanian capital. These contacts were maintained particularly through a stream of information materials, such as press releases and *Al-Ittihad*, regularly sent from the information unit of the Regional office to the media network.

The national societies in the Gulf are making increased commitments and contributions to support the international humanitarian work of the Movement.

- The Bam Earthquake in Iran saw a strong commitment from all the Gulf national societies in supporting the ongoing relief operation coordinated by Iranian Red Crescent together with the Federation.

Coordination

Goal: All resources mobilized by the NSs in the region and their partners are optimally used to improve capacities of the NS to deliver high quality services and effective advocacy.

Objective: The NSs as well as their partners have stronger capacities to coordinate their activities and work together more effectively.

Progress/achievements

The NSs in the region and their collaborators are effectively using the CAS model as an all inclusive harmonization tool that enhances effective cooperation among the NSs and their partners both within and outside the Movement.

- Jordan Red Crescent Societies (JRCS) five year (2003-2007) strategic plan was presented at the Partnership held in Amman in September, with participants from the American, German, Danish and Swedish Red Cross Societies, the Federation and ICRC.
- Key priorities outlined in the JRCS strategic plan are organizational development (development of human resources, system/procedures and financial/material resources) disaster management (consolidation of DM structures, training of trainers on DM), health (assessment of existing health services of the National Society and training of trainers in health related activities) and humanitarian values (development and implementation of a communication strategy and consolidation of the work of the national committee that oversee the implementation of the IHL in Jordan).
- Specific project such as vulnerability capacity assessments (VCAs), prevention and control of HIV/AIDS and community based first-aid were presented at the meeting thus offering a basis for possible cooperation

with partners in line with the strategic plan of the National Society.

Networking/exchange of experience has increased among the NSs in the region, addressing the crosscutting issues of women and youth as relates to their participation in NS leadership and management as well as their roles in the planning and implementation of services/advocacy actions. The NSs in the region, with strong capacities for international humanitarian work, see the value of a more coordinated approach and increase cooperation between the Movement components

- At the 3rd MENA Conference held in Tehran in May 2001 a Regional Gender Network was established and the Iranian Red Crescent was designated to serve as a focal point to facilitate coordination. In order to support and assist in the implementation of activities related to the improvement of diversity and gender balance in organization and management of the national societies as well as in their programmes and services, a separate 2004 Gender appeal for the MENA region was prepared by the Middle East Regional Office.
- The Middle East Regional office facilitated the meeting of the MENA Consortium which took place in Amman in September with participants from Swedish, Danish, Norwegian, French, German, Spanish and British Red Cross as well as from Jordan and Palestine Red Crescent Societies, ICRC and representatives from the MENA department from the Secretariat and the field. Participants were presented with plans for 2004 which were outlined in the drafts of the regional and country appeals.
- MENA Consortium group discussed also the role of this body, which could be seen as a duplication of the Federation Secretariat. Ways of ensuring a coordinated approach to regional issues of interest and an increased cooperation between the components of the RC/RC Movement were discussed especially in the light of the recent crisis in Iraq during which coordination became an important issue. Finally, the Secretariat's *Strategy for Change* was presented to the participants with a special focus on the MENA region.

Impact:

MENA consortium meeting held in Amman presented a very good opportunity for formal and informal meetings and discussions between all components of the Movement.

Field Management

Goal: The Federation's support in the region is based on greater coherence and performance that has a higher level of accountability.

Objective: The management of the Federation's support in the region is based on more efficient planning and management.

Progress/achievements

The annual appeals for the MENA region are developed and managed in a more cost-effective way

- MENA Regional reporting unit which was established in the beginning of August in Amman greatly contributed to the production of 2004 Annual Appeals and their web posting from the field.

The delegations/representations in the MENA region effectively work as a team based on a more conducive performance environment. MENA field personnel within delegations/representations have increased opportunities to improve their skills and competencies.

- A budget holder workshop was organized in Amman in July for 18 participants from the Middle East and North Africa Regional offices and delegations in Yemen, Syria, Iraq, Palestine and Algeria.
- With the support from the Regional Office for the Middle East, Danish Red Cross organized a Stress Management Course in Petra, Jordan from 16-22 November. A total of 24 Red Cross/Red Crescent staff participated of which 9 delegates from the Regional Middle East office and Iraq and Iran delegations.
- A regional programme coordinator participated in the FACT training course in Denmark 6-17th October.
- PPP courses were arranged in Syria, Jordan and Yemen for participants from both the national society and delegations.

The new relief centre in Tehran is more optimally utilized providing shared services for the NSs in the region.

- The Centre has not been established yet.

For further information please contact:

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All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>

MENA regional

ANNEX 1

APPEAL No. 01.93/2003

PLEDGES RECEIVED

21/01/2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

REQUESTED IN APPEAL CHF ----->				2,267,248	TOTAL COVERAGE 112.1%	
CASH CARRIED FORWARD				198,205		
AMERICAN - RC		2,000	USD	2,663	06.11.03	AL - ITTIHAD
BRITISH - RC		36,000	GBP	77,328	04.03.03	DISASTER PREPAREDNESS CO-ORDINATOR
BRITISH - GOVT/DFID (04)				265,000	24.02.03	DISASTER PREPAREDNESS, CBOP/RIS, DISASTER MGT, DISASTER RESPONSE
BRITISH - GOVT/DFID (04)				220,000	24.02.03	INSTITUTIONAL DEVELOPMENT
BRITISH - GOVT/DFID (04)				130,000	24.02.03	HEALTH, HIV/AIDS
BRITISH - GOVT/DFID (04)				105,000	24.02.03	INFORMATION
BRITISH - GOVT/DFID (04)				38,500	24.02.03	CO-ORDINATION
BRITISH - GOVT/DFID (04)				40,000	24.02.03	INTERN'L REPRESENTATION
BRITISH - RC				57,800	11.08.03	DELEGATE COSTS
BRITISH - RC		4,312	GBP	9,745	14.11.03	REGIONAL DP CO-ORDINATOR
DANISH - RC				38,000	01.04.03	PROGRAMME CO-ORDINATOR LEBANON
DANISH - RC		462,500	DKK	95,738	11.09.03	SUPPORT TO NS HEALTH PROG.
GERMAN - RC		3,000	EUR	4,629	17.07.03	AL-ITTIHAD
LIBYAN - RC				2,000	07.07.03	AL-ITTIHAD
NETHERLANDS - RC		20,000	EUR	30,860	15.07.03	AL-ITTIHAD
NETHERLANDS - RC				43,900	17.12.03	REGIONAL HEALTH DELEGATE AMMAN
NORWEGIAN - RC		75,000	NOK	13,950	25.06.03	AL-ITTIHAD
NORWEGIAN - RC		266,250	NOK	49,389	16.09.03	REGIONAL HEALTH DELEGATE
NORWEGIAN - GOVT/RC		2,300,000	NOK	435,850	18.12.03	DEVELOPMENT, HEALTH, DM, INFORMATION, COORDINATION
PROSJEKT MENTAL HELSE		500,000	NOK	93,500	27.03.03	PSYCHOSOCIAL SUPPORT
PROSJEKT MENTAL HELSE		500,000	NOK	93,500	08.05.03	PSYCHOSOCIAL SUPPORT
SWEDISH - GOVT		1,450,000	SEK	243,600	16.05.03	ORG DEVELOPMENT, HEALTH & CARE, AL-ITTIHAD, DISASTER PREP, DISASTER MGT
SWEDISH - GOVT		200,000	SEK	34,500	21.10.03	REGIONAL HEALTH DELEGATE
SUB/TOTAL RECEIVED IN CASH				2,323,657	CHF	102.5%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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MENA regional

ANNEX 1

APPEAL No. 01.93/2003

PLEDGES RECEIVED

21/01/2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
DENMARK	DELEGATE(S)			86,735		
FINLAND	DELEGATE(S)			41,396		
FRANCE	DELEGATE(S)			29,733		
GREAT BRITAIN	DELEGATE(S)			59,959		
SUB/TOTAL RECEIVED IN KIND/SERVICES				217,823	CHF	9.6%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	