

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

DISASTER MANAGEMENT AND COORDINATION

8 September
2003

Appeal no. 01.97/2003

Appeal Target: CHF 4,793,281(USD 3,453,325 or EUR 3,285,444)

Programme Update No. 02; Period covered: March - July, 2003

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries. For more information: www.ifrc.org

In Brief

Appeal coverage: 38%; See attached Contributions List for details.

Outstanding needs: CHF 2,988,068

Operational developments

Appeals were launched during this reporting period for the Côte d'Ivoire, Iraq and Algeria. The Governing Board and the Relief Commission meetings took place in the month of May. During the reporting period DMC revised its vision and mission, in line with Strategy 2010. Various divisional meetings took place where a unified approach on the work of the division has been agreed, reinforcing a common sense of direction through re-profiling and prioritising activities. Given the current funding constraints, a revision of the appeal is underway, with nine projects proposed to be closed (more details to follow shortly).

The annual meeting of the Disaster Management Working Group (DMWG) took place in Washington at the beginning of May with the participation of ten national societies, the ICRC and members of the DMC Division. Issues related to disaster response and preparedness were discussed. The participants agreed on twelve action points, which included work on developing assessment methodology and revising standard operating procedures for disaster management. This project has started and will be completed by December 2003. Two sub-working groups were reconfirmed; a technical working group to work on issues concerning disaster response (ERU, FACT and Logistics) and a disaster preparedness group to work on issues pertaining to DP.

The Inter-Agency Standing Committee held its second quarterly meeting in March. DMC was tasked with the responsibility of preparing a paper on natural disasters.

Disaster Management and Coordination

Goal: to act speedily in sudden onset disasters and engage and advocate in slow onset disasters and through knowledge sharing and application of best practices thereby positively contributing to the development of national society preparedness.

Objective 1: Ensure that the Federation delivers relevant capacity building support to national societies, prioritised on the basis of disaster risk and commitment of national societies, through awareness and profile raising, the provision of tools, lessons learnt, best practices and training.

Progress/Achievements (activities implemented within this objective)

- The new regional focus of senior DP officers provides much better opportunities for technical support to national societies, country and regional delegates and the regional departments including support to regional DM strategies (Europe), and regional technical meetings.
- The Organisation for Economic Cooperation and Development (OECD) Future systemic risks report, to which the Secretariat provided support in the Steering Committee, has been published.
- The “Well-Prepared National Society” (WPNS) baseline tool: Currently 100 questionnaires have been returned, representing 60% of all National Societies for forthcoming analysis of DP/DM in a global Federation context. Active use of data for benchmarking between national societies, regional staff exchange and interaction has begun and is being promoted with regional departments.
- Representatives of 6 Caribbean national society and from regional and Americas-focused organisations and donors Organisation of American States (OAS), Centre for Economic Development and Research Assistance (CDERA), Association of Caribbean States, Oxfam, Pan American Health Organisation (PAHO) and US Office for Disaster Assistance (OFDA) met in Port of Spain, Trinidad to share Vulnerability Capacity Assessment (VCA) experiences in the region and VCA tools. The Federation was seen as lead agency. This meeting allowed the participants to articulate a plan of action that included proposals to develop common VCA activities at regional, national and community level. The Federation prepared the technical input for the meeting
- A department review of 22 VCA’s was used in the VCA meeting in Trinidad in May 2003. Terms of reference were elaborated and discussed for the forthcoming VCA Learning and Toolbox Review.
- Phase 2 of the “From relief to development” Health Service Recovery Project was finalised. During this phase a system and tools for building the capacity of community committees to co-manage the SRCS clinics were developed. The plan of action and terms of reference for the implementation of the 3rd phase of Somalia HSR project have also been elaborated and the first mission of this new phase was planned during which the evaluation of the pilot project in Quarhis will be conducted and a workshop to validate the Somaliland Household study will be developed. The World Bank continues to fund the project. As part of the Change Strategy implementation process, the coordination of this programme was handed over to the Somalia delegation. The Disaster Preparedness and Policy department (DPP) department will be closely involved in the study follow up and will continue to provide technical expertise and support to the project.
- Planning with the ICRC counterpart for the harmonisation of DP with conflict preparedness has resulted in the completion of the first draft of an integrated ICRC/Federation assessment tool for WPNS and ICRC Conflict Preparedness. This has been issued for consultation and will be used in pilots.
- The Better Programming Initiative (BPI) Training of Trainers workshop organised by Norcross and the DPP department was postponed due to a lack of applications. This workshop was to address PNS training and HR staff aimed to mainstream the BPI within national societies. In future, it has been agreed that participation will be open to other national societies and Federation delegations.
- A disaster management briefing, which included characteristics of a well prepared national society, was provided to new European Societies Presidents and Secretary Generals from Albania, Armenia, Belarus, Georgia, Malta, Latvia, Macedonia, Poland, Russia, Serbia/Montenegro, and Slovenia.
- A Disaster Management Planning Guide for Field Delegations was produced and distributed. The guide is an annex to 'Building Better Planning: Planning Guidelines for International Federation Secretariat Regional and Country Delegations'.

- The Seasonal Flood Review Document was finalized, and is now available on the Disaster Management Information System (DMIS). The study was presented at a Symposium on Climate Change and Seasonal Flooding for European national societies in Delft, Netherlands, hosted by the Climate Centre and the Netherlands Red Cross.
- The Federation's Change strategy demands strong alignment in all technical area. The Disaster Management Delegates' Teleconference was facilitated in May in which progress since Morocco 2002 was reviewed and priorities set for the remainder of 2003. The review indicated that there has been progress in 80% of the action points set in October 2002, alignment is very good, and that the focus needs to be directed in the following areas at the national, regional and Geneva levels:

National Society Capacity Building	Regional Delegation	Geneva Secretariat
<ul style="list-style-type: none"> ▪ DM capacity building ▪ Integration/cooperation with government ▪ DM tools and assessment ▪ Consistency in DM policy 	<ul style="list-style-type: none"> ▪ Integration/cooperation/govt/partners ▪ DM tools ▪ Facilitating assessment including WPNS and VCA ▪ Best practice sharing ▪ Consistency in DM policy 	<ul style="list-style-type: none"> ▪ Technical support including fundraising ▪ Integration/cooperation/other agencies/ICRC ▪ Best practices identification/dissemination ▪ DM tools clarifications and training curricula ▪ Policy and guidelines ▪ Assessment methodology

Disaster Policy

Between the 26th and 27th May the Relief Commission met in Geneva. As a consequence of fruitful discussion the Commission decided: to ask the Governing Board (GB) to include the process of elaboration of a disaster management policy that would integrate the existing disaster preparedness, relief, rehabilitation and linking relief to development policies in the next work-plan; to approve the Food Security policy and Refugees and other locally displaced people policies and to ask the incorporation of crosscutting issues, before it is submitted to the Governing Board in October; to accept the 10 recommendations made by the Quality and Accountability framework document and to present the study to the GB. This means starting to work directly on operations for controlling performance systematically; and to take note of the summary of the Climate Change study presented by Netherlands Red Cross.

The Commission also reviewed the work done during the last two years and decided to continue working closely with the Development and Health Commission.

The department provided guidance on Risk Reduction for the International Conference and held several working group meetings to initiate action for a Workshop on Risk Reduction at the conference with donor/partners (International Strategy for Disaster Reduction, Provention, Swiss Agency for Development Cooperation). The department will collect case studies to give worldwide examples on activities of risk reduction. Case studies can be found on both DMIS and the Federation website.

World Disasters Report

The World Disasters Report has been finalized and prepared for distribution. The report was launched on the 17th of July. The English version of the report and the press kit in the four official languages was dispatched to all the launching national societies (69) and regional delegations (20). The summaries in French and Spanish have been also been dispatched. The Arabic summary will be ready for the 15th of July.

Food Security

The Relief Commission meeting in May debated the newly formulated food security and nutrition policy. Some amendments have been made and the policy is ready for final translation and circulation to national societies before submission to the Governing Board for approval. Should it be approved it will replace the current policy.

DMIS has been updated with more technical reports, training materials and links to sites pertaining to food security. Assessment work continues to progress with ICRC in order to harmonise methodologies.

Population movement

- The Protection module was “tested” at the Accra RDRT and Panama relief ERU workshop. A high level of acceptance of the concept was expressed and it is considered “useful and interesting” by participants. The module is also in use by the Canadian, Australian, several European Red Cross national societies, as well as ICRC.
- Two Points of View on population movement and Trafficking and Smuggling were drafted and submitted to the President for approval. A paper on smuggling and trafficking in Europe was also produced, and will be used as the basis for partnership orientated project proposals by Danish RC and Norwegian RC as well as a “Hotline” by Bulgarian RC.
- Liaison work between the ICRC and national societies on tracing, using DMIS and following the Algeria Earthquake, was introduced.
- Design of population movement database completed and base information loaded.

Objective 2: To improve the efficiency and speed of disaster response in sudden onset disasters and intervene and advocate for slow onset and forgotten disasters by improving the quality and availability of standardised disaster management tools and standardised logistics tools for the use, by all national societies, in emergencies requiring DR.

Progress/Achievements (activities implemented within this objective)

Disaster Management Information Systems (DMIS)

Special Focus pages were prepared and constantly updated on DMIS giving the latest operational information and links to relevant data on the following emergencies:

- Cyclones in Indian Ocean.
- Humanitarian Crisis, Iraq.
- SARCS in Asia.
- Earthquake in Turkey.
- Sri Lanka, flooding and landslides.
- Earthquake in Algeria.
- Atlantic hurricane season 2003.

Operations

- *Iraq:* The appeal was launched in March 2003 (see following website for more information: <http://www.ifrc.org/where/country/cn6.asp?countryid=87>) and was managed by the DMC operations. The appeal covered: contingency planning, monitoring of the situation and the operational activities in neighbouring countries. The department was heavily involved in coordination with other agencies, in particular ICRC and UNHCR. The operation was gradually handed over during May and June - and was completed in July - to the MENA department, in accordance with the standard operating procedures. The contingency planning carried out in the surrounding countries allowed capacity building in the concerned National Societies although the current focus is on rebuilding the capacities of the Iraq Red Crescent. Funding in response to the Appeal has fully covered this preparedness planning and operational expenses.
- *Algeria:* The Operations Department took responsibility for the response operation to the earthquake that occurred on 21 May 2003 and for the coordination of international response including the deployment of FACT/regional delegation team and three ERUs. A preliminary appeal for CHF 1.9 million was launched on 22 May, which was fully covered (see following website for more information: <http://www.ifrc.org/where/country/cn6.asp?countryid=16>). Following the plan of action prepared in coordination with the Algeria Red Cross Society (ARCS), Middle East and North Africa (MENA) department and the Tunis regional office, a revised appeal for CHF 4.8 million was launched on 27 June 2003. The appeal aims

to support 40,000 beneficiaries for 12 months and to support the ARCS in carrying out the planned activities. The operations department continues to manage the post-emergency operation in close consultation with ARCS, the desk officer in MENA department and the regional office in Tunis. The revised appeal is presently at 100.5% coverage.

- *Sri Lanka Floods:* The Operations department coordinated international response to Sri Lanka together with the Asia Pacific Department, including the joint deployment of a FACT/RDRT team. The appeal is fully covered and Operations Department continues to provide its support to the operation (see following website for more information: <http://www.ifrc.org/where/country/cn6.asp?countryid=160>)

- *West Africa:* DMC participated in the regional disaster management workshop in Ghana in June. The Humanitarian Response and Contingency Planning for Population Movement's operation has been handed over to the Africa department in accordance with the standard operating procedures (for appeal and operation updates see following website: <http://www.ifrc.org/where/country/cn6.asp?countryid=181>)

Emergency Response Units (ERU)

- *Iraq:* The prime focus for the ERU during the reporting period was planning for the Iraq crisis and surrounding countries. New initiatives during this period included a joint team leader-briefing seminar and the deployment of a pre-ERU assessment team to Iran. Despite no ERUs being deployed, the high level of preparedness was maintained due to effective coordination and cooperation of the ERU National Societies, who provided excellent support and worked together in a close collaboration with DMC.

- *Algeria:* Following the earthquake in Algeria the ERU National Societies were able respond rapidly to the ERU Alert. A logistics ERU and water treatment and supply line and water distribution and trucking modules, from the French Red Cross, were rapidly deployed to Bourmedes near Algiers. This was followed by the deployment of the Spanish Red Cross basic health care ERU dispatched to Reghaia.

- *DMWG Meeting:* As mentioned in the Operational Developments sections, the DMWG meeting took place in May. Following-up on the action points, the ERU Working Group was reconstituted and the first meeting, hosted by the Spanish Red Cross, was held in June. This forum was attended by 12 National Societies, the ICRC and Federation and facilitated by DMC. The participants agreed on a Terms of Reference with the working group being the mechanism for enhancing the coordination and collaboration across National Societies on a range of ERU issues. The ERU sub-working groups continue to provide a focus for technical development of ERUs. Technical meetings were held for the logistics and health sub-groups. Work continues on the standardisation of the health ERUs and harmonisation of specifications with ICRC.

ERU Constraints

The main constraints during the reporting period were related to time availability and the heavy workload due to Iraq being a priority, as a consequence other planned activities; specifically the follow-up to the health ERU standardisation meeting and additional technical ERU workshops have been delayed until later in 2003. The limited funds available have also impacted on future plans for the remainder of the year.

Field Assessment and Coordination Team (FACT)

Sri Lanka: Two FACT members (team leader and media officer) were deployed with Regional Disaster Response Team (RDRT) members to Sri Lanka in coordination with the Asia/Pacific regional department and South Asia regional delegation. An assessment was carried out and a plan of action submitted on which the appeal was based.

Algeria: A seven-member, joint, FACT and regional delegation team was deployed to Algeria following the earthquake to coordinate international response and ERU deployment and logistics management. In consultation with the ARCS and the PNS ERU teams a final appeal and plan of action was produced on which the current fully funded operation is based.

FACT communications and office field kits have been compiled, with the assistance of Information System Department and are ready to be used for the next FACT deployment.

Objective 3: To contribute in ensuring that all operational human resources, equipment and disaster management tools are provided in support of national societies and Regional Federation Delegations before, during and after a disaster strikes are trained and equipped to the highest standards.

Progress/Achievements (activities implemented within this objective)

DMIS Training:

The use of DMIS in information sharing continued to be promoted, by training of National Society staff, Delegates and Secretariat staff. Opportunities for training during the period were Induction courses, Disaster Management workshop in Washington, Human Resources Forum, a field trip to the West Africa region and an RD/RT Workshop in Ghana, Relief ERU workshop in Panama. Some 60 briefings/debriefings were given to provide additional training, raise awareness and gather feedback from the users (delegates and visitors).

The team started the design and production of an e-learning functionality to allow new DMIS users to learn how to use the tool when no training can be given to them. This animated tutorial will be both in the form of a CD-Rom, which will be largely distributed within the Movement, and as a web-based program available on DMIS to first-time users.

The DPT department started work on harmonising the training activities taking place in the Federations Disaster Management. A working group was established to ensure relevance of training events, material and methodologies and achieve some harmonization and coordination of related activities.

Operations Training:

DMC staff helped to organize and took part in several regional workshops during this period:

- *Technical relief workshop, South Korea.*

The Republic of Korea Red Cross Society, who funded the participant's in-country costs and accommodation, hosted this workshop, the first of 3 modules. The programme covered beneficiary selection, registration, implementation activities including distribution and site and camp planning. It trained 30 participants from National Societies and Delegations particularly from the Asia region.

- *Regional disaster management training workshop, Ghana, West Africa*

This workshop was held to promote the knowledge and implementation of Red Cross disaster management systems directly related to relief operations among the National Society relief staff in the West Africa Region. It aimed to strengthen and support the relief response capacity of the National Societies in the West Africa Region in order to help support current Appeal (#34/02) implementation and preparedness activities.

- *Emergency Response Units (ERU) Training*

The ERU continued to provide support for ERU National Societies through provision of materials and facilitation in the following workshops:

1. Logistics ERU workshops conducted by each of the French Red Cross and the British Red Cross.
2. Basic Health Care ERU workshop carried out by the French Red Cross and supported by the Federation health department.
3. Relief ERU workshop carried out by the American Red Cross – this initial training was carried out in Panama with the support of both PADRU and DMC. It marked the next phase in the development of a prototype relief ERU to support National Societies in the areas of beneficiary selection and organising the distribution of relief goods in response to a disaster.

Field Assessment and Coordination Teams (FACT) Training

There were no FACT workshops carried out during this period. A refresher workshop planned for May was re-programmed for the end of the year, due to funding constraints.

Objective 4: To reinforce the Federations Logistics capacity by offering high quality training, a stock pre positioning strategy in addition to a fleet management manual and relief items catalogue update and better access to logistics information and resource mobilisation and management.

Progress/Achievements (activities implemented within this objective)

Operations

Algeria – the Logistics & Resource Mobilisation Department (LRMD) has been intensively involved in the earthquake operation in Algeria. The overall coordination for mobilisation has been achieved (64 consignments) and the first French ERU Logistics deployment was successful. In order to ensure smooth transition from the emergency phase to the rehabilitation phase, the Field Logistics Unit conducted a Logistics mission in which the logistics capacity of the National Society was assessed, recommendations were made and accepted and a Logistics Workshops for ARC will be organised within the next 3 months."

China - the logistics component of the China Flood Review was conducted by LRMD. The recommendations have been well received and are being implemented by the China Red Cross.

Panama - an agreement was signed between PADRU Regional Logistics Unit and UNICEF to provide warehousing and logistics services to UNICEF emergency operations in the Central Americas.

South Africa - a new agreement was signed with WFP to extend the use of the 200 all terrain distribution trucks for another year in Lesotho, Malawi, Zambia and Mozambique.

Uganda - at the request of Uganda Red Cross an assessment of the National Society's procurement and vehicle fleet management procedures was conducted and recommendations were made to align existing procedure with international standards.

Vehicle Fleet Management

The Fleet Manual, a field guide for users of Federation vehicles, outlining rules & regulations, procedures, best practices and standard forms has been finalised and is being distributed to all delegations and operations. Fleet Wave was identified by LRMD, as a replacement for the Transport Management System, will be in full use by the end of the year.

Humanitarian Logistics Software

The Humanitarian Logistics Software was tested at the Geneva level, data was validated and a training manual is being finalized.

Emergency Items Catalogue

The second version of the "Emergency Items Catalogue" is proceeding according to schedule, all specifications for ERU units has been collected and the 2nd version will be launched in mid-2004.

Constraints

The general constraint with the majority of the activities being carried out by DMC is funding. The appeal is just over 35% covered at the start of the third quarter of the year and as a result our activities are being revised.

Coordination

The DMC division has been co-ordinating activities both within the Federation and with external partners including the UN. Co-ordination between divisions is also visibly improving.

All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>

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Disaster Management & Coordination

ANNEX 1

APPEAL No. 01.97/2003

PLEDGES RECEIVED

08.09.2003

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

REQUESTED IN APPEAL CHF ----->				4'793'281	TOTAL COVERAGE 38.0%	
CASH CARRIED FORWARD				575'937		
AMERICAN - RC				11'250	18.01.2003	RELIEF ERU CONSULTANT
AMERICAN - RC		72'000	USD	98'028	24.03.03	DPP OFFICER, 2 YEARS
AMERICAN - RC		20'000	USD	27'190	05.05.03	DMIS, FACT TOOLS
AMERICAN - PRIVATE DONOR		1'159	USD	1'492	06.06.03	IDRL
BRITISH - GOVT/DFID (04)				450'000	24.02.03	
BRITISH - RC		31'000	GBP	66'573	15.04.03	DISASTER MANAGEMENT & COORDINATION, SENIOR FOOD SECURITY OFFICER
BRITISH - RC		5'000	GBP	11'120	31.07.03	DMIS PROJECT
ICRC				30'000	06.01.2003	RELIEF ITEM CATALOGUE
ICRC				80'000	23.05.03	
JAPANESE - RC		41'590	USD	53'547	18.06.03	
NORWEGIAN - GOVT/RC		600'000	NOK	118'500	19.02.03	DISASTER RESPONSE LAW
PRIVATE DONORS				478	03.01.03	
SWEDISH - GOVT		400'000	SEK	64'000	06.05.03	DISASTER MANAGEMENT, POPULATION MOVEMENT
SWEDISH - GOVT		1'100'000	SEK	182'600	24.03.03	
SWISS - GOVT				50'000	21.03.03	IDRL
SUB/TOTAL RECEIVED IN CASH				1'820'715	CHF	38.0%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED IN KIND/SERVICES				0	CHF	0.0%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	