

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر



31 December 2004

Sharing global knowledge
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مشاطرة المعرفة العالمية

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 181 countries.

For more information: www.ifrc.org

In Brief

Appeal No. 1.103/2004; Programme Update no. 1, Period covered: July to December, 2004; Appeal coverage: 27.1%; Outstanding needs: CHF 332,555 (USD 280,631 or EUR 215,232).

(click here to go directly to the attached Contributions List (also available on the website).

Appeal target: CHF 456,005 (USD 368,751 or EUR 297,630).

Programme summary: FedNet was launched at the International Federation's General Assembly in December 2003 to respond to the demonstrated need for a single Web-based platform for operational and internal communications and coordination. The FedNet Plan of Action 2004-2006 (available on FedNet) specifies development of further functionality and tools in 2004 in preparation for a programme of training and promotion in National Societies in 2005. Despite some human resource and funding constraints the 2004 objectives have largely been met.

N.B. Expected results below are for the period 2004-2006 – for more information see the FedNet Plan of Action 2004-2006 (available on FedNet).

FedNet is at <http://fednet.ifrc.org> . Access is open to all Red Cross/Red Crescent staff and volunteers – follow the instructions on the login page to request an account.

For further information specifically related to this operation please contact: in Geneva: Jeremy Mortimer, Senior Officer, FedNet, email: jeremy.mortimer@ifrc.org phone: +41 22 730 4497

This Programme Update reflects activities to be implemented over a one-year period. This forms part of, and is based on, longer-term, multi-year planning. All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>

Goal: A universally accessible extranet system supports the information and communication needs of all components of the Red Cross and Red Crescent Movement.

Indicators:

- Page retrievals exceed 70,000/month at end 2004: currently 74,000/mo (1st two weeks of December, pro-rata).
- Users active on FedNet exceed 1,500 at end 2004: currently 3,400 registered users, although not all are active.
- Number of pages on FedNet exceeds 3,000 at end 2004: currently 4,375.

Objective 1: Consolidate and extend the capabilities of FedNet.

Expected result: FedNet is established on a stable and scalable IT platform and routine operations and administration are assured. Information presentation is of a consistently high and improving standard, and additional functionality is made available in response to the needs of users and information managers in National Societies and delegations.

Progress/Achievements:

- Reviewed and stabilised technical operations and procedures.
- Resolved outstanding technical issues.
- Implemented user management tools to automate administrative procedures.
- Refined and extended user interface (separated language search tools, My FedNet Links, etc.).
- Developed a selection of database applications (meeting facilitator, satphone database, etc.) as a reference model for future application development.

Impact: Establishing a stable and scalable platform is an essential precondition to deliver the benefits of FedNet. Activities in 2004 have ensured that routine operations and administration can be maintained at current staffing levels despite anticipated growth in use over the next two years. We have also established a standard methodology for delivering new applications and functionality through FedNet.

Objective 2: Train and equip Red Cross and Red Crescent leadership and staff worldwide to share their information on FedNet.

Expected result: A worldwide network of information providers based in national societies, Federation secretariat and delegations is in place to feed information into FedNet and provide FedNet access to their own constituencies.

Progress/Achievements (activities implemented within this objective)

- Developed training manual (English/French/Spanish).
- Created online resource area for editors.
- Conducted pilot training workshops (Panama/Trinidad, Tunisia, Spain, UK).
- Trained one regional focal point (Jordan).

Impact: We the tools required have been created and the methodology validated for a global training programme working both directly with national societies and indirectly through regional delegations. This program is on course to be implemented in the next two years.

Constraints: Lack of direct funding meant that the approach was less systematic than planned; however buy-in from other programmes and from National Societies was sufficient that they were prepared to fund some of this work in recognition of the potential of FedNet to assist them in attaining their objectives – an encouraging vote of confidence.

Objective 3: Consolidate and extend the scope and depth of content in FedNet.

Expected result: Information is available on FedNet covering a wide range of Red Cross and Red Crescent activities, in all four official languages. The information content of FedNet develops in line with increasing demands from users, and is structured and presented to maximize ease of use.

Progress/Achievements (activities implemented within this objective)

- Launched new home page and navigation pages designs

FedNet; Appeal no. 01.103/2004; Programme Update no. 1

- Completed translations of top two levels of navigational structure.
- Created framework for development of National Society content.
- Assisted content providers with publication of their information (Pan-African Conference, PNS meeting, WENDOV Volunteer Reference Centre, CAS process, the Secretary General's monthly letter, Federation of the Future, Disaster Management Framework and many others).

Impact: the breadth and depth of information on FedNet is now growing rapidly, and the framework is in place to support continued growth. Although most content still originates from the Secretariat, the structures and mechanisms are in place to allow national societies to contribute as the training program proceeds next year.

Constraints: staff constraints are an absolute limit to content development. Ideally the team should include a content manager; failing this the rest of the team has covered, but one key task – redesigning the navigational structure of the site – has been deferred until next year. Lack of staff in the Disaster Management Information System (DMIS) team has also lead to postponement of complete integration of DMIS into FedNet, although disaster-related information is being migrated progressively.

Objective 4: Promote understanding and use of FedNet in the Red Cross and Red Crescent Movement.

Expected result: The potential of FedNet is understood at all levels within the Red Cross and Red Crescent Movement; FedNet is used to improve the effectiveness and efficiency of the widest possible range of Red Cross and Red Crescent activities and to strengthen the sense of common identity and cooperation in the organisation.

Progress/Achievements:

- Presented and promoted FedNet at key Federation events, including national society meetings, information workshops in Geneva and Tunis, Heads of Delegation meeting, etc.
- Initiated mailing lists to keep FedNet users and editors apprised of developments.

Impact: Awareness of the utility of FedNet is well developed among delegation staff, most of whom now have access, and among staff of a representative selection of national societies. The Federation is in a good position to promote knowledge sharing through FedNet to national societies more systematically in 2005-2006.

Constraints: The injury and subsequent absence of the member of the team responsible for this objective has in practice lead to some scaling back of activities against all objectives, so promotion has not been disproportionately impacted.

Objective 5: Manage the development of FedNet.

Expected result: FedNet develops in a sustainable manner both technically and financially in response to the needs and objectives of national societies and the Federation secretariat and delegations.

Progress/Achievements: developed a three year plan of action for FedNet.

Impact: FedNet has developed in 2004 in line with expectations and the objectives set out in the plan of action, despite some funding and staffing difficulties and a period of disruption due to the restructuring process in the first half of the year. Although still an immature service it is already broadly appreciated by its intended user community, and demand for rapid expansion is high, both in information delivery and training. At the end of its first year FedNet is securely on the path towards becoming an essential knowledge sharing tool for the Federation.

[Contributions list below; click here to return to the title page and contact information.](#)

APPEAL No. 01.103/2004

PLEDGES RECEIVED

25/01/2005

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

						TOTAL COVERAGE
REQUESTED IN APPEAL CHF ----->				456,005		27.1%
SWEDISH - RC		300,000	SEK	50,250	20.10.04	
SUB/TOTAL RECEIVED IN CASH				50,250	CHF	11.0%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SPANISH - RC				73,200	03.08.04	SOL FEDNET
Note: due to systems upgrades in process, contributions in kind and services may be incomplete.						
SUB/TOTAL RECEIVED IN KIND/SERVICES				73,200	CHF	16.1%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	