

ANNUAL REPORT



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

BOSNIA AND HERZEGOVINA

2 May 2005

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 181 countries. For more information: www.ifrc.org

In Brief

Appeal No. 01.73/2004; Period covered: January - December 2004

Appeal target: CHF 1,091,103 (USD 902,850 or EUR 702,525)

Related Emergency or Annual Appeals:

Bosnia and Herzegovina Annual Appeal 2004. For details, please see the website at http://www.ifrc.org/cgi/pdf_appeals.pl?annual04/017304.pdf

Bosnia and Herzegovina Annual Appeal 2004 - Programme Update no.1. For details, please see the website at http://www.ifrc.org/cgi/pdf_appeals.pl?annual04/01730401.pdf

Bosnia and Herzegovina Annual Appeal 2004 - Programme Update no.2. For details, please see the website at http://www.ifrc.org/cgi/pdf_appeals.pl?annual04/01730402.pdf

Central Europe Regional Programmes Annual Appeal 2004. For details, please see the website at http://www.ifrc.org/cgi/pdf_appeals.pl?annual04/017504.pdf

Bosnia and Herzegovina Floods Emergency Appeal No. 11/2004. For details, please see the website at http://www.ifrc.org/cgi/pdf_appeals.pl?04/1104.pdf

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This Annual Report reflects activities implemented over a one-year period. This forms part of, and is based on, longer-term, multi-year planning. All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>

Overall analysis of the programme

A progress made by the authorities in Bosnia and Herzegovina (BiH) in 2004 on the European Union's 16 Feasibility Study conditions was impressive. BiH has secured a substantial degree of stability and acquired an important institutional capacity in a number of areas, such as defence, Police, revenue collection, and State Court. Following the local elections held in October in line with the highest international standards, the City of Mostar elected one Mayor which represented a significant progress in the work towards the permanent reunification of that city. One of the key problems is the acceleration of economic reforms with special focus on improving the environment for private investment.

With the hand-over of the peacekeeping mission in BiH from NATO's Stabilisation Forces (SFOR) to the 7,000-strong European Union's EUFOR in the beginning of December, the European Union (EU) enhanced its presence in the country in a very visible manner, as the European Commission (EC) delegation, the EU Police Mission and EU Special Representative were already present in BiH. Following NATO's announcement in December, indicating that for the second time BiH has failed to make progress in its efforts to join the Alliance's Partnership for Peace as a result of the continued failure of Republika Srpska's (RS) authorities to comply fully with the Hague Tribunal, the High Representative announced measures designed to address problems with law enforcement and security. The measures included dismissal of nine RS police and intelligence officials and freezing bank accounts of individuals suspected of collusion with persons indicted for war crimes. As a result, the Serb representatives from central bodies resigned, as well as the RS Prime Minister, which has caused political crises in the country.

According to the latest United Nations High Commissioner for Refugees (UNHCR) statistics, 18,914 returns were recorded in the first ten months of 2004, making a total of 1,003,917 refugees and Internally Displaced Persons (IDPs) who have returned to their pre-war homes, since the signing of the Dayton Peace Agreement. There are still 310,482 IDPs within Bosnia and Herzegovina, as well as 22,252 refugees and 488 asylum seekers.

In the course of 2004, the Red Cross Society of Bosnia and Herzegovina (RCSBiH) continued to provide assistance to the most vulnerable population and worked on enhancing its organisational structure and improving its legal base. As a result of the Red Cross leadership lobbying with authorities, the Red Cross Law was adopted in September. The Entity Red Cross organisations elected its representatives in the National Society (NS) Governance bodies, i.e. NS Presidency and Assembly for 4 - year term and organised a series of meetings aimed at defining the Society's 5-year strategy. The RCSBiH staff and volunteers were the first who offered assistance to the flood victims in April, and its dedicated volunteers provided various services to the elderly Home Care beneficiaries and poor returnees. The Red Cross also organised numerous campaigns aimed at promoting Red Cross values and healthy life style and its representatives participated in international meetings. In order to enhance skills and knowledge of its staff and volunteers, the RCSBiH organised different workshops and seminars and in November 2004, established one more Emergency Response Team in Kotor Varos, making a total of 21 teams in the RCSBiH Disaster Preparedness (DP) network. Seven Red Cross staff became trainers for Tracing Service and their main role was to organise trainings for 45 teams involved in the "Ante mortem data base" campaign, aimed to assist in identification process of the missing persons. In addition, 20 volunteers were trained in dissemination issues and their main role will be to boost the image of the organisation within the community and to promote Red Cross values and principles.

Response to the appeal was very good, as the appeal coverage was 96 per cent and the RCSBiH was able to provide vital assistance to the Home Care and Population Movement programme beneficiaries, in order to strengthen its central office and organise various campaigns and training for the staff and volunteers. Like in the previous years, the main donors were the Norwegian Government/Red Cross, the Swedish Government/Red Cross, the Netherlands Red Cross (delegate's costs), and the Irish Red Cross.

The appeal coverage as of December 2004 per each project is shown in the table below:

| Programmes | Appeal coverage (%) |
|---|----------------------------|
| Health and Care programme | |
| Home Care | 80,44 |
| Health | 100 |
| Disaster Management programme | |
| Population Movement | 100 |
| Organisational development programme | |
| Financial management & development | 12 |
| Youth development | 40 |

The Swiss and Spanish Red Crosses, as two partner National Societies present in the Bosnia and Herzegovina continued with their programmes in the areas of health and care and organisational development of the RCSBiH, while the Norwegian, Swedish and German Red Crosses were implementing bilateral projects with the RCSBiH. The International Committee of the Red Cross (ICRC) Delegation to BiH supported the RCSBiH in the areas of tracing, dissemination of International Humanitarian Law, mine awareness and conflict preparedness and worked very closely with the Federation Office on issues related to strengthening the Red Cross structures.

Objectives, Achievements, and Constraints

Health and care

Goal: Sufficient resources for quality services to home care beneficiaries are provided and high quality health activities are offered to the population by the RCSBiH.

Objective: The technical and organisational capacity of the RCSBiH to provide high quality home care services, first aid skills and promote voluntary blood donation and healthier lifestyle is enhanced.

Expected results

- The needs of home care beneficiaries are met
- Increased funding by government at different levels
- The RCSBiH has: increased the number of voluntary blood donors; significantly improved first aid skills; and raised public awareness on substance abuse, tuberculosis (TB), reproductive health and HIV/AIDS

Progress/Achievements (activities implemented within this objective)

Home care

Over 10,000 beneficiaries continued to receive regular visits, as the RCSBiH activists and Youth volunteers provided a variety of services (maintenance of personal and domestic hygiene, shopping, distributing basic relief items, social contacts, referrals and transportation to health institutions). The Home Care activists, for 10,000 beneficiaries, distributed 2,000 hygiene parcels and 80,000 diapers, as well as certain quantity of firewood, food items, medicines and eye-glasses, second-hand clothing and footwear secured by local donors. Moreover, in the beginning of the year, the RCSBiH distributed 9,000 hygiene parcels to the Home Care beneficiaries, returnees and other vulnerable categories, as well as 7,000 baby sets donated by the Church of Jesus Christ of Latter-Day Saints. The same donor, in co-operation with the Wheel Chair Foundation from the USA, donated 500 wheelchairs to the RCSBiH and the RCSBiH distributed the wheelchairs to the Home Care beneficiaries and other disabled persons in need of such kind of assistance.



The RCSBiH activists and Youth volunteers continued to visit and distribute hygiene and food items to home care beneficiaries

On the occasion of the 1st of October, the International Day of the Old Persons, all Red Cross branches organised numerous activities, ranging from free of charge medical check-ups for the elderly, social gatherings, home visits to distribution of food and hygiene parcels, diapers and medicines. There were more initiatives on the branch level, where Red Cross tried to secure local funding for the Home Care programme. For example in Orasje, the Red Cross got support from the authorities, local companies and institutions for 150 old people living alone and without any income. In Foca, where local Red Cross started a pilot project with the support of the Spanish Red Cross, ten Red Cross Youth members and ten Home Care activists provided medical assistance, hygiene and food items, firewood and social contacts for 130 beneficiaries.

Drawing on the lessons learnt from last year, the Red Cross branches in Krajina region decided to launch a two-month fund-raising campaign called "Help us to help", in an attempt to secure local funding for the Home Care programme in that region.

Health

The World Red Cross Day was dedicated to blood donors, as on 8 May, the RCSBiH launched a campaign named "Donated blood - saved life", aimed at promoting voluntary non-remunerated blood donation. As a part of the campaign, posters, leaflets and Red Cross stamps were printed and a press conference was organised in Sarajevo. Local branches contributed to the campaign with round tables, promotion activities, blood drives and gatherings of blood donors. Special emphasis was placed on recruiting more donors among young people, particularly students of high schools and universities.

One of the key activities of the RCSBiH during the week of struggle against TB was to educate the population and provide social support to the TB patients and their families. In 2004, the focus of the Red Cross was on educating people on how to detect and control tuberculosis and ensuring a wider acceptance of the Directly Observed Treatment, Short-course (DOTS) as a cost-effective and the most successful treatment method. During the country-wide campaign, the Red Cross volunteers distributed posters highlighting free of charge TB treatment and DOTS, to schools and health institutions, and posted them on places where people gather. In addition, they were selling Red Cross stamps and all funds raised during the campaign were spent on provision of food and hygiene parcels for TB patients.

Although HIV/AIDS prevalence appears to be low, the RCSBiH was very active in mobilizing communities to reduce stigma related to HIV/AIDS and organised campaigns aimed at preventing the further spread of infection, as it is apparent that Bosnia and Herzegovina possesses many of the conditions associated with vulnerability to HIV/AIDS and other sexually transmitted diseases. The World AIDS Day was marked with presentations of peer educators in high schools on reproductive health, special radio shows and music concerts, distribution of Red Cross leaflets, posters and condoms, thus, joining the global campaign "Truth about AIDS. Pass it on..."

Within the Red Cross' efforts to raise First Aid (FA) awareness among young people, promote the importance of protecting and saving lives and minimise the effects of accidents, for the third consecutive year, the RCSBiH organised the nation-wide FA competition in Banja Luka on 25 September. 12 teams qualified after successfully completing three lower levels of competition (branch, regional/cantonal, entity) and the best team will represent the RCSBiH at the international FA competition next year. The quality of competitions on all levels was much better than previous years and it showed that investment in additional training in FA, carried out with the Federation support, yielded its fruits. Last year's winner took part in the XVII European FA Competition that was held in Salzburg between 10-13 June and won the 23rd place.

Many of the branches were active in joining various initiatives related to the First Aid. Thanks to the twinning co-operation with Vest Agder district, the FA team from Krajina region was invited as an observer to the Norwegian Red Cross national FA competition. It was a very useful visit, as they were in a position to see new methods and practices that can be applied in their future work in the First Aid programme. The Red Cross Youth in Sarajevo Canton and Mostar took part in the road safety campaign organised in collaboration with the Ministry of Interior on the World Health Day. The aim of the campaign was to influence the behavior of drivers and check their knowledge about FA and usage of the FA kit from their vehicles, in order to reduce the number of deaths and permanent injuries sustained in traffic accidents.

On the other hand, the Red Cross Secretaries from Tuzla and Banja Luka, together with their Red Cross Youth First Aid teams, attended the International First Aid Convention, that was held in Subotica, Serbia between 06-09 May. This Convention consisted of the FA competition and round table, and its aim was to strengthen co-operation among various NSs in First Aid, exchange experience and create a uniform doctrine. Apart from RCSBiH representatives and several branches from Serbia and Montenegro, there were representatives from British, Italian, Hungarian, Austrian, Norwegian, Swiss, Slovenian, Croatian and Macedonian NSs.

Moreover, the RCSBiH's Health Commission had a workshop called "First Aid and realistic display of injuries" in Zlaca (Tuzla Canton) between 3-5 December. The main topics were improvements in the First Aid activities, harmonisation of First Aid training on all levels of the RCSBiH, necessity to design a manual for the participants in the FA competitions and plan of activities in 2005. In order to encourage the NS participation in the international FA meetings, the Federation facilitated the RCSBiH Office Manager's attendance to the annual International First Aid Conference organised by the German Red Cross in Berlin.

In April, the Swiss Red Cross finished its 22-month long project in Local Red Cross Gorazde, where it provided food items necessary for the running of the Red Cross soup kitchen where meals were prepared for displaced persons and the most vulnerable local population. Its activities in the community development programme for the persons accommodated in the refugee camp Mihatovici near Tuzla was completed at the end of July 2004.

The Spanish Red Cross continued to implement the activities related to public health education and psycho-social activities in the Eastern Herzegovina Region, and Red Cross branches in Gorazde (Bosnia-Podrinje Canton) and Foca (Old Herzegovina region), and expanded its activities to Stolac and Capljina municipalities in Herzegovina-Neretva Canton in September.

Constraints

This objective has been partially met, and the main reason is the very limited progress in the transformation of the RCSBiH's Home Care programme. There were both external and internal factors that affected the Home Care programme transformation. The external ones are related to the unstable political situation in the country, very slow process of economic recovery and existing legal framework which discourages local donors, while the internal ones are related to the lack of clear vision and initiative on the headquarters level, despite some encouraging signs on local branch level.

Disaster Management/Population Movement

Goal: Vulnerability of communities in six priority regions of minority return is reduced.

Objective: Vulnerability-focused programmes and advocacy on behalf of minority returnees and asylum seekers are led and managed by the RCSBiH.

Expected results

- Six mobile social integration teams will have made 6,000 interventions in a community-based manner for returnees
- The role of the RCSBiH in the field of asylum is defined and recognised by the Government and other stakeholders

Progress/Achievements (activities implemented within this objective)

The mobile teams provided various kind of assistance, such as cutting of firewood, to the vulnerable returnees

In addition to four mobile teams established in the beginning of 2003 (covering Tuzla and Herzeg-Bosnia Cantons and Birac and Dobož Regions), the RCSBiH established two more mobile socio-integration teams within the Population Movement (PM) programme as envisaged in the plan of PM activities for 2004. Those teams became operational in February 2004 and are based in Gorazde (covering Bosnia-Podrinje Canton) and Foca (Old Herzegovina Region). All six teams provided various kind of assistance to the vulnerable returnees ranging from distribution of relief items, cutting of firewood to in-house help and handling referrals. Owing to the good co-operation with the UNHCR offices established during implementation of the PM programme in last two years, the Red Cross mobile teams received various relief items from the UNHCR field offices. According to the UNHCR statistics, 18,914 people returned to their homes in BiH in the period January - October 2004, and of that number 13,137 were so-called minority returnees. The RCSBiH provided assistance to the most vulnerable of them according to the set criteria. During the floods in April, the teams in Dobož Region and Tuzla Canton were involved in the evacuation of and assistance to the flood victims and, with the consent of the UNHCR, distributed significant quantity of items donated as a support to the PM beneficiaries, to the people affected with the floods.

According to the reports available from the field, the number of visits carried out by all six teams are shown in the table below:

| Team | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | Total |
|------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|
| Dobož | 46 | 63 | 120 | 117 | 100 | 87 | 88 | 84 | 85 | 69 | 71 | 104 | 1,034 |
| Birac | 27 | 52 | 69 | 104 | 83 | 63 | 43 | 46 | 62 | 66 | 64 | N/a | 679 |
| Tuzla | 185 | 208 | 202 | 208 | 195 | 165 | 160 | 135 | 122 | 112 | 146 | 142 | 1,980 |
| Glamoc | 19 | 116 | 195 | 117 | 72 | 50 | 51 | 18 | 20 | 29 | 18 | 162 | 867 |
| Gorazde | - | 17 | 33 | 32 | 32 | 33 | 36 | 35 | 38 | 36 | 38 | 39 | 369 |
| Foca | - | 15 | 31 | 33 | 26 | 35 | 38 | 46 | 26 | 32 | 27 | 501 | 810 |
| Total per month | 277 | 471 | 650 | 611 | 508 | 433 | 416 | 364 | 353 | 344 | 364 | 948 | 5,739 |

The RCSBiH received 6,000 welcome parcels (combination of food and hygiene items) from the Austrian Red Cross and distributed them via mobile teams to the returnees in 6 priority areas in a community-based manner. Each parcel consisted of: 3 kg of wheat flour, 1 lt of vegetable oil, 1 kg of sugar, 1 kg of salt, 1 kg of pasta, 1 kg of rice, 1 kg of washing powder, 1bar of soap, 10 candles, 1 pack of matches, 1 tube of toothpaste.

A bilateral project called "Info-network for Asylum Seekers from BiH", established in co-operation with the Swedish Red Cross in August 2003, was successfully implemented. Under supervision of the PM Co-ordinator, three RCSBiH staff based in Banja Luka, Mostar and Zvornik, in cooperation with their counterparts from Sweden, developed an efficient system of information gathering that helps the Red Cross to inform and prepare rejected asylum seekers from Bosnia and Herzegovina in Sweden for their return to BiH. This project, funded by the European Refugee Fund, was initially planned to last a year, but due to the needs and good results was extended for another 12 months.

In mid 2004, the RCSBiH established two multifunctional Red Cross Internet Centres for Youth training and gathering, with the financial support of the German Red Cross. Although not directly related to the PM

programme, this project is co-ordinated by the National Society PM Co-ordinator, due to the fact that the RCSBiH earlier established a bilateral project with the German Red Cross within the PM programme. The aim of the project is to provide basic knowledge in Information Technology as a precondition for future education and owing to the fact that there was a huge interest for such type of training among the young people, those two Red Cross branches were working on plans to make this project self-sustainable. The initial idea was to establish those centres in the municipalities with highest number of returnees, but at the end, it was altered and a decision was made that the main criterion should be a number of mine victims. Due to that fact, the local branches selected for the project were Novi Grad (Sarajevo Canton) and Petrovo (Doboj Region).

Constraints

This objective has not been fully met. Unlike the assistance to the returnees where activities were implemented without serious hurdles, the RCSBiH has not made any progress in developing asylum policy and defining its role in the fight against trafficking in human beings after closure of the Federation Regional PM office, mainly due to the fact that it is seen within the NS leadership as a rather "sensitive" area for the Red Cross in the current circumstances. It is expected that the new NS Presidency will change its attitude towards those issues and apply standards and experience of other NSs dealing with trafficking, and put in practice suggestions from the Guidelines on assistance to asylum-seekers already approved by the NS.

Organisational Development

Goal: The capacity of the RCSBiH to meet humanitarian needs and empower the most vulnerable populations in BiH is enhanced.

Objective: The RCSBiH is more functional and efficient and has strengthened its financial self-reliance - including broadening the range of its funding resources - long-term planning and branch structure.

Expected results

- A mission statement and vision is defined, the number of volunteers involved in programme delivery increased, and the Red Cross' headquarters is reconstructed
- The ability of RCSBiH to generate financial resources for its programmes and to diversify sources of funding is developed
- The capacity of the branch structure to deliver the RCSBiH services is improved

Progress/Achievements (activities implemented within this objective)

The Federation's country office continued to provide financial and technical support to the RCSBiH, as foreseen in its long-term support to the RCSBiH, aimed to strengthen the structure and resources of the NS in a period of transition. The activities supported in organisational development include strategic planning meetings and workshops, governance meetings, establishment of education centres within Entity Red Cross headquarters, Youth camps and workshops. Although envisaged, the Federation didn't reduce salary support to RCSBiH headquarters by 50 per cent as of July 2004, due to the delay in adoption of the Red Cross Law and very limited prospects for local funding.

Thanks to the skilled finance manager that was hired at the end of 2003, combined with continued support of the Federation's Finance Development Manager, the RCSBiH finances were handled in an efficient and transparent manner. Within the Federation's long-term efforts to support the RCSBiH in defining its fund-raising strategy and to enhance its capacity in financial management, the NS Finance manager attended several workshops. Firstly, she was invited by Finnish Red Cross for a case study visit on Red Cross work in fund-raising and general methods in finance and administration. Later on, she participated at the Federation's regional workshop on fund-raising that was held in Budapest in April 2004. The main topics of the workshop included co-ordination of local and national fund-raising activities and proper standards of reporting, as well as better communication with branches. The finance manager also attended a workshop called "The Red Cross fundraising skill-share", organised by the Federation in Amsterdam in September. Fund-raising activities of different National Societies, innovative ways in resource generation and the role of the Secretary General in fund-raising were on the workshop's agenda. In order to use skills and knowledge gained at those workshops, the RCSBiH's financial manager organised a workshop for the finance staff in the entity and cantonal/regional Red Cross offices, as well

as for the programme managers on central and entity level. The workshop "Financial reporting to donors and exchange of experience on fund-raising" was held on 28 December in Sarajevo and was financially supported by the Federation and the ICRC. The RCSBiH's financial manager was the main facilitator, but finance managers of the Federation and the ICRC also held presentations.

During the national society's assembly session in May, the RCSBiH adopted amendments to its statutes. It was announced that those amendments would clear the way for appointment of a full time secretary general for a four-year term and the election of the NS president and two vice-presidents for a two-year term, i.e. current rotation system would be abolished. It was expected that appointments would be made at the assembly session in December 2004, but the session was postponed for the beginning of 2005 and it is unlikely that the forthcoming session will solve existing problems, as the NS leadership claims that some of the statutory issues have not been clarified so far. In December, both Entity Red Cross organisations held their assembly sessions and elected new members of the RCSBiH Assembly, as well as the members of the NS Presidency and Steering Board. According to the information available, only three Presidency members were re-elected for another 4 - year term, while other 7 were replaced.

As a result of the RCSBiH leadership's active lobbying of BiH authorities for legal recognition, the Law on the status of the RCSBiH was finally adopted in September by both houses of the National Parliament. In line with the expectations that the Law will significantly improve the funding situation of the NS, the BiH Council of Ministers (central government) should approve 180, 000 KM (EUR 90,000) for the Tracing Service and other activities of the Red Cross, immediately after adoption of the Law. There are also encouraging signs for the solution the Red Cross Law in the Federation of Bosnia and Herzegovina, that was forwarded to parliamentary procedure, and for the first time since its establishment a financial support to the entity Red Cross of Federation of Bosnia and Herzegovina was included in the Entity budget in 2004.

In spite of great expectations that the RCSBiH will start rehabilitation of the NS Headquarters building in 2004, it unfortunately didn't happen. The main responsibility for that lies in the NS leadership, as it didn't manage to obtain all necessary documents and permits from relevant authorities, and this resulted in the withdrawal of the Austrian Red Cross pledge of CHF 1,000,000 for the reconstruction of the Red Cross building.

During 2004, the twinning project between Norwegian Red Cross districts and the RCSBiH cantonal/ regional organisations was further developed. The RCSBiH's Central Bosnia Canton and NorCross' Opland District joined the project in September. The two NSs had an annual meeting related to this co-operation and in 2004 it was held on Mount Jahorina between 23-24 September. The representatives of all regions/cantons/districts involved in the project and persons in charge of international co-operation in both National Societies attended the meeting. This was an opportunity to review the progress in the twinning and to discuss future activities. The main topics at the meeting were the importance of twinning for NSs, successes, challenges and ideas in twinning projects, as well as suggestions and ideas for the next year's activities. In 2004, Tuzla Canton and Telemark District continued with its activities on cantonal/district level, but there was also branch co-operation, especially in Disaster Preparedness activities. Krajina Region and Vest Agder District were working closely on Youth and First Aid activities, and their joint work on International Youth Summer Camp was a huge success, while Vestfold District provided in-kind donation to Eastern Herzegovina region for its social-welfare activities.

Due to the huge interest and good results achieved in the previous year, the Swiss Red Cross continued to financially support the RCSBiH in implementation of small scale projects designed by the local branches. The projects were related to the traditional Red Cross activities like prevention of substance abuse, youth and social activities, upgrading the Red Cross image in the local community, recruitment of new Red Cross volunteers or income-generation activities.

YOUTH ACTIVITIES

In 2004, the RCSBiH Youth was very active in most of the programmes implemented by the Red Cross. They actively took part in public health education activities (especially in presentations on reproductive health, substance abuse), income generation activities, recruitment of blood donors among the students, training of its peers in First Aid, dissemination, water rescuing and international co-operation. The Red Cross Youth participated at the competitions related to First Aid, knowledge about the Red Cross/Red Crescent Movement, mine awareness and attended numerous Youth camps in country and abroad. The RCSBiH Youth attended camps

in Serbia and Macedonia where its representatives gained knowledge about first aid, home care, water rescuing, tracing, dissemination and intercultural exchange. Apart from numerous local, regional/cantonal Youth camps, there were four camps of international character (Tuzla, Sarajevo, Balkana and Kotor Varos) held in Bosnia and Herzegovina. In the first three camps, the participants were Red Cross Youth members from the region (BiH, Croatia, Serbia and Montenegro and Macedonia), while the fourth one had a wider European dimension. That camp was held in Kotor Varos (Krajina Region) from 19-29 August, within the twinning project of Krajina Region and Norwegian Red Cross Vest Agder District and was financially supported by the European Commission. There were 49 participants from six European countries - 21 Red Cross Youth from Norway and Bosnia and Herzegovina, while Youth organisations such as LUCK (France), Jovenes in Fronteras (Spain), Ufficio Scambini (Italy) and Youth Forum EYE (Macedonia) had seven representatives respectively. Some of the topics discussed during the camp were: International Humanitarian Law, conflict resolution, intercultural learning, non-violence communication, stop violence, youth participation, and information technology. As envisaged in the project, an internet café for youth in Kotor Varos was established, thanks to the voluntary work of the camp participants.

The RCSBiH and the Italian non-governmental organisation (NGO) "Amici dei bambini" launched a joint project called "The observatory for promotion and protection of juvenile rights in Bosnia and Herzegovina" in March 2004. The aim of the project is to promote and protect juvenile rights in BiH and create clear and detailed vision of the juvenile population's status, with special focus on application of the United Nations (UN) Convention on the rights of the Child. Twenty seven locations have a central role in the project, as centres for documentation on the rights of the child were placed in them. The RCSBiH Youth Clubs in 18 branches and Amici dei bambini Youth Centres are the main dissemination channel of the project. Training of Red Cross Youth involved in the implementation of the project, and equipping of the Red Cross Youth Club offices with computers and basic furniture was successfully completed in 2004. Those offices started work on a survey which aims to define a juvenile population status. All data gathered in the survey will serve as a basis for design of future projects related to promotion and protection of juvenile rights in BiH. This project will be carried out in a 2-year period and funds of EUR 500,000 for its implementation is secured by the Italian Ministry of Foreign Affairs.

Constraints

This objective has not been fully met. With the Red Cross Law adopted, the local sources of funding were increased, while the issue of the NS Secretary General is still unresolved and an office manager was appointed in January 2004 as part of an interim solution until a secretary general with the right competence and authority to manage the NS headquarters is appointed. There are some announcements that the RCSBiH's newly-elected Presidency will speed up that process and hopefully the NS will finally get its secretary general in the first half of 2005.

Coordination, Cooperation and Strategic Partnerships

As envisaged in the Country Plan for the Federation's support to the RCSBiH, the Federation Country Representation Office focused its work on supporting and advising the RCSBiH in the implementation of its activities related to Organisational Development, Health and Care and Population Movement, while the Regional Delegation switched its role from direct programme support to promoting networking and partnership, advocacy and knowledge sharing. It was mainly achieved through regional meetings and workshops dealing with specific topics like Fund-raising, Disaster management, Youth Development or Psychological support. Moreover, in 2004, the Regional Delegation continued to provide technical and financial support for RCSBiH's Disaster Preparedness programme. In line with the Country Support Strategy for 2003-2006, the Federation will maintain its Country Representation Office in Sarajevo throughout 2005.

Having assisted the RCSBiH in networking through development of good relations with international organisations and NGOs active in areas consistent with the NS's programmes, the Federation Country Office helped the RCSBiH to establish excellent co-operation with the UNHCR within the Population Movement programme and the Civil Protection within the Disaster Preparedness programme. It was very important during the floods, as the RCSBiH was in position to respond quickly and it got support of those institutions in implementation of its activities. In that way, the RCSBiH's profile as a trusted and professional partner in that core area was enhanced.

The Federation maintained close contacts with the ICRC Delegation to BiH and two partner national societies present in the country in order to provide the most effective support of the Movement's components to the NS. The ICRC and Federation continued to share financial support to the RCSBiH headquarters and worked very closely in implementation of various activities, that was especially evident in the joint work on design of the Handbook for the training of the DPP Emergency response Units and Emergency Appeal.

Thanks to the Federation efforts to promote and strengthen partnerships with other sister national societies, the RCSBiH signed a Memorandum of Understanding and Co-operation with the United Arab Emirates Red Crescent in April, prepared and proposed a Disaster Management Cooperation Agreement to Serbia and Montenegro and Macedonian Red Crosses and expanded its twinning co-operation with Norwegian Red Cross to one more canton. In addition, the Federation Office facilitated visits of several participating national societies (PNSs) - Norwegian Red Cross, Swedish Red Cross, Austrian Red Cross, German Red Cross - to Bosnia and Herzegovina, in order to discuss impact of their support on the RCSBiH development and possible support to the RCSBiH programmes in the next year. The Federation also encouraged the RCSBiH to be actively involved in various regional initiatives (for results, please see the section below).

International Representation and Advocacy

The RCSBiH was represented by its two Youth representatives at the VII Regional Red Cross Youth Conference that was held between 22-25 April in Budapest. During the conference, the Red Cross Youth discussed their activities related to blood donation, anti-AIDS campaign, promotion of Fundamental Red Cross principles and tolerance, as well as trafficking. At the end of the conference, the attendants signed a Common statement.

The RCSBiH Co-Chair and Co-ordinator for International Co-operation represented their NS at the regional Ljubljana Partnership Meeting, held in Ljubljana, Slovenia on 21-22 May. The meeting served as an opportunity for the NSs in the region to further enhance their co-operation, present their current activities and future plans, as well as discuss possibilities for further support provided by the Federation and sister National Societies. At the end of the meeting, a final document was adopted with guidelines for the NSs related to fundraising, trafficking in human beings, fight against HIV/AIDS, TB, and role of the Red Cross in the changing environment.

The RCSBiH delegation comprised of two youth representatives and Entity Red Cross Secretary Generals participated in the IX Red Cross/Red Crescent Mediterranean Conference hosted by the Egyptian Red Crescent in Cairo between 24-28 May. The focus of the conference was on the role of the Red Cross Youth in humanitarian activities and the participants adopted a final report from working sessions such as youth and violence, youth and relief, youth and harm reduction and youth and AIDS, as well as the Declaration.

The RCSBiH representative in the Regional Disaster Response Team participated in the regional Disaster Preparedness course in Macedonia, held between 04-11 September. The course on water purification was organised by the Macedonian Red Cross and facilitated by the Austrian Red Cross (Austrian Water/Sanitation Emergency Response Unit).

The RCSBiH Chairperson attended the ceremony in Barcelona's Palau de la Música presided by the King and the Queen of Spain on 26 November, as the Conde de Barcelona Foundation awarded its International Prize to the International Red Cross and Red Crescent Movement for its humanitarian work and its commitment to the principles of neutrality and impartiality. The King of Spain presented the prize to the President of the Federation and the Vice-President of the ICRC. The prize includes a gift of EUR 60,000 that will be used to promote tolerance, non-discrimination, and respect for International Humanitarian Law.

The financial report is attached below. Please [click here](#) to return to the title page and contact information

| Selected Parameters | |
|---------------------|----------------|
| Year/Period | 2004/1-2004/12 |
| Appeal | M04AA073 |
| Budget | APPEAL |

All figures are in Swiss Francs (CHF)

I. Consolidated Response to Appeal

| | Health & Care | Disaster Management | Humanitarian Values | Organisational Development | Coordination & Implementation | TOTAL |
|---|---------------|---------------------|---------------------|----------------------------|-------------------------------|-----------|
| Budget (A) | 421'660 | 149'444 | | 519'999 | 0 | 1'091'103 |
| Opening Balance (B) | 50'117 | 0 | | 447'157 | 0 | 497'273 |
| Income | | | | | | |
| Cash contributions | | | | | | |
| Netherlands Red Cross | 0 | | | 5'783 | 4'745 | 10'528 |
| Norwegian Red Cross | | 60'692 | | 182'674 | | 243'366 |
| Other | 0 | | | | | 0 |
| Swedish Red Cross | 152'874 | 90'076 | | | | 242'950 |
| Cash contributions (C1) | 152'874 | 150'768 | | 188'457 | 4'745 | 496'844 |
| Reallocations (within appeal or from/to another appeal) | | | | | | |
| Netherlands Red Cross | | | | 2'511 | -2'511 | 0 |
| Swedish Red Cross | | 3'016 | | | | 3'016 |
| Reallocations (C2) | | 3'016 | | 2'511 | -2'511 | 3'016 |
| Inkind Personnel | | | | | | |
| Netherlands Red Cross | | | | 88'967 | | 88'967 |
| Inkind Personnel (C4) | | | | 88'967 | | 88'967 |
| Other Income | | | | | | |
| Miscellaneous Income | | | | 2'082 | | 2'082 |
| Other Income (C5) | | | | 2'082 | | 2'082 |
| Total Income (C) = SUM(C1..C5) | 152'874 | 153'784 | | 282'017 | 2'234 | 590'910 |
| Total Funding (B + C) | 202'991 | 153'784 | | 729'174 | 2'234 | 1'088'183 |

II. Balance of Funds

| | Health & Care | Disaster Management | Humanitarian Values | Organisational Development | Coordination & Implementation | TOTAL |
|-----------------------------|---------------|---------------------|---------------------|----------------------------|-------------------------------|----------|
| Opening Balance (B) | 50'117 | 0 | | 447'157 | 0 | 497'273 |
| Income (C) | 152'874 | 153'784 | | 282'017 | 2'234 | 590'910 |
| Expenditure (D) | -174'483 | -107'508 | | -577'861 | -2'234 | -862'087 |
| Closing Balance (B + C + D) | 28'507 | 46'276 | | 151'313 | -0 | 226'096 |

International Federation of Red Cross and Red Crescent Societies

01.73/2004 BOSNIA AND HERZEGOVINA

| Selected Parameters | |
|---------------------|----------------|
| Year/Period | 2004/1-2004/12 |
| Appeal | M04AA073 |
| Budget | APPEAL |

All figures are in Swiss Francs (CHF)

III. Budget Analysis / Breakdown of Expenditure

| Account Groups | Budget | Expenditure | | | | | TOTAL | Variance |
|--|------------------|----------------|---------------------|---------------------|----------------------------|-------------------------------|----------------|----------------|
| | | Health & Care | Disaster Management | Humanitarian Values | Organisational Development | Coordination & Implementation | | |
| | A | | | | | B | A - B | |
| BUDGET (C) | | 421'660 | 149'444 | | 519'999 | 0 | 1'091'103 | |
| Supplies | | | | | | | | |
| Clothing & textiles | 960 | 155 | | | | | 155 | 805 |
| Food | | 15'829 | | | 359 | | 16'188 | -16'188 |
| Medical & First Aid | | 1'928 | | | 133 | | 2'061 | -2'061 |
| Other Supplies & Services | | 2'215 | | | | | 2'215 | -2'215 |
| Total Supplies | 960 | 20'128 | | | 492 | | 20'619 | -19'659 |
| Capital Expenditure | | | | | | | | |
| Computers & Telecom | 15'400 | | 3'048 | | 3'916 | 2'177 | 9'142 | 6'258 |
| Office/Household Furniture & Equipment | | | | | | 1'136 | 1'136 | -1'136 |
| Others Machinery & Equipment | | | | | 6'770 | -3'313 | 3'457 | -3'457 |
| Total Capital Expenditure | 15'400 | | 3'048 | | 10'687 | 0 | 13'735 | 1'665 |
| Transport & Storage | | | | | | | | |
| Storage | | | 3'521 | | 452 | | 3'974 | -3'974 |
| Distribution & Monitoring | | | 5'795 | | 57 | | 5'852 | -5'852 |
| Transport & Vehicle Costs | 66'562 | 25'629 | 22'045 | | 26'833 | -567 | 73'940 | -7'379 |
| Total Transport & Storage | 66'562 | 25'629 | 31'361 | | 27'343 | -567 | 83'766 | -17'204 |
| Personnel Expenditures | | | | | | | | |
| Delegates Payroll | 144'000 | | | | | 280 | 280 | 143'720 |
| Delegate Benefits | | 10'271 | | | 105'097 | | 115'368 | -115'368 |
| Regionally Deployed Staff | 260'531 | | 788 | | 1'053 | 13'772 | 15'613 | 244'918 |
| National & National Society Staff | | 35'177 | 39'718 | | 137'302 | | 212'197 | -212'197 |
| Consultants | 26'200 | 5'396 | | | 11'085 | -14'478 | 2'004 | 24'196 |
| Total Personnel Expenditures | 430'731 | 50'845 | 40'506 | | 254'538 | -425 | 345'463 | 85'268 |
| Workshops & Training | | | | | | | | |
| Workshops & Training | 148'712 | 10'367 | | | 60'477 | 2'466 | 73'311 | 75'401 |
| Total Workshops & Training | 148'712 | 10'367 | | | 60'477 | 2'466 | 73'311 | 75'401 |
| General Expenditure | | | | | | | | |
| Travel | 111'691 | 29'946 | 1'729 | | 16'450 | 613 | 48'738 | 62'953 |
| Information & Public Relation | 105'123 | 25'262 | 270 | | 40'248 | -395 | 65'385 | 39'738 |
| Office Costs | 82'043 | 3'591 | 2'993 | | 42'089 | 28'693 | 77'365 | 4'678 |
| Communications | 37'200 | 1'923 | 98 | | 8'626 | 14'964 | 25'611 | 11'589 |
| Professional Fees | 760 | | | | 380 | | 380 | 380 |
| Financial Charges | 21'000 | 126 | 84 | | 3'017 | 660 | 3'887 | 17'113 |
| Other General Expenses | | 15'004 | 20'431 | | 30'534 | -43'919 | 22'051 | -22'051 |
| Total General Expenditure | 357'817 | 75'851 | 25'605 | | 141'345 | 615 | 243'416 | 114'400 |
| Program Support | | | | | | | | |
| Program Support | 70'922 | 11'341 | 6'988 | | 37'185 | 145 | 55'660 | 15'262 |
| Total Program Support | 70'922 | 11'341 | 6'988 | | 37'185 | 145 | 55'660 | 15'262 |
| Operational Provisions | | | | | | | | |
| Operational Provisions | | -19'677 | | | 45'794 | | 26'117 | -26'117 |
| Total Operational Provisions | | -19'677 | | | 45'794 | | 26'117 | -26'117 |
| TOTAL EXPENDITURE (D) | 1'091'103 | 174'483 | 107'508 | | 577'861 | 2'234 | 862'087 | 229'017 |
| VARIANCE (C - D) | | 247'177 | 41'936 | | -57'862 | -2'234 | 229'017 | |