

# PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## PALESTINE RED CRESCENT SOCIETY

5 July 2005

### In Brief

Appeal No. 05AA079

Programme Update no. 1

Period covered: 1 January to 31 May, 2005

Appeal target: CHF 4,719,439 (USD 3,746,470 or EUR 3,081,755)

Appeal coverage: 28.7 % *Please click here to go directly to the contributions list on the web*

#### Programme summary:

The Palestine Red Crescent Society (PRCS) programmes address many needs facing the Palestinians in difficult circumstances, even if PRCS has no process in place for measuring impact. The conflict resulted in considerable development in programmes with growing focus on humanitarian needs of the most vulnerable. The PRCS struggles to enhance its capacity for sustaining its services and reduce its dependency on external funding.

The multi-lateral response to 2005 appeal was limited to few partners with the Norwegian Red Cross as the main donor. There is a trend to move towards bilateral partnership cooperation with several Partner National Societies, who sometimes address appeal priorities.

The budget for this appeal has been revised from CHF 4,532,255 to CHF 4,719,439. The CHF 187,185 increase in the budget is used to purchase medical equipment for the Haemodialysis unit of the Hamshari referral hospital in Saida. (*Please click here to go directly to the attached revised budget*)

#### For further information specifically related to this operation please contact:

- *National Society: Palestine Red Crescent, Palestinian Autonomous and Occupied Territories (Palestinian AT/OT)*  
Mr. Younis Al-Khatib, President, e-mail [younis@palestinercs.org](mailto:younis@palestinercs.org), Phone: +970 2 240 6515; fax: +970 2 240 6518.
- *Delegation contact: Ms. Grete Finsrud, acting Head of Delegation; Palestinian AT/OT, email: [ifrcpal05@ifrc.org](mailto:ifrcpal05@ifrc.org);*  
phone: +972 2 240 0485; mobile: +972 577 248544, or +972 546 473690; Fax: + 972 2 240 0484
- *In Geneva: Regional Department, contact Mr. Evgeni Parfenov, Federation Senior Middle East Desk Officer, Geneva*  
email: [evgeni.parfenov@ifrc.org](mailto:evgeni.parfenov@ifrc.org), Phone 41.22.730.43.25; Fax 41.22.733.03.95

*This Programme Update reflects activities to be implemented over a one-year period. This forms part of, and is based on, longer-term, multi-year planning (refer below to access the detailed logframe documents). All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>*

### Operational developments

Humanitarian needs in the Palestinian Autonomous Territories and Occupied Territories (Palestinian AT/OT) continue to grow as a result of increasing unemployment and poverty, declining income and reduced expenditures of households, loss of property caused by house demolitions and land confiscation, and business failure.

The management of health, educational and social services became increasingly difficult as an effect of the limited mobility and accessibility created by the separation wall<sup>1</sup>, checkpoints and closures. As a result, health services deteriorated. The number of home deliveries increased and outreach services in remote areas became hard to conduct. Similarly, in the education sector, the school day was shortened as the separation wall gates opening times prevent children and teachers from reaching schools freely. The Palestinian population became increasingly fragmented as it is being broken into smaller cut off areas. Residents became isolated from their social support networks.

Operationally, the Palestine Red Crescent Society (PRCS) responded by deploying mobile health clinics and increasing its capacities for disaster preparedness. Community based care for special vulnerable groups (people with disabilities, older people and children) remained a priority. Promotion of humanitarian principles and values, International Humanitarian Law and proper use of emblem remained a major concern.

PRCS held its 9<sup>th</sup> General Assembly in Ramallah. Many Assembly members from the Diaspora and Gaza strip were prevented from entry to West Bank.

While in Lebanon, some 390,000 Palestinian refugees continued to face the unstable situation created by the recent political developments. They look to Syria's withdrawal from Lebanon and their future with anxiety and uncertainty. Palestinians in Lebanon live in a state of endless vulnerability with little to no civil rights. They are unwanted by their host state and unable to return home. Refugees have poor public services, limited freedom of movement and difficult access to employment.

The PRCS branch in Lebanon (PRCS/L) continues to be the main provider for hospital care for the refugees. It works towards maintaining acceptable standards for its five hospitals in Lebanon. PRCS/L is contributing together with United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA) and several non-governmental organisations (NGOs) for meeting the health and care needs of the Palestinian refugees.

The PRCS enjoys strong support from both bilateral and multi-lateral partners, even if it is a problem this year that pledges are received late. Periodic coordination meetings in the Palestinian AT/OT and PRCS/L had promoted coordinated support to PRCS programmes.

## Health and care

**Goal: A concept of shared responsibility for health care and related issues between the PRCS, local authorities and community members contributed to a sustainable improvement of general health and psychological wellbeing of the most vulnerable.**

### **Primary health care programme (PHC)** *(Receives multi-lateral support from the Norwegian RC)*

**Objective:** Affordable and quality primary health care services were regularly delivered to an increased number of beneficiaries

#### **Progress/Achievements (activities implemented within this objective)**

- The safe motherhood project ended in December 2004. Project activities were merged with the community based health activities in 26 targeted locations.
- There was an increasing focus on health promotion activities. The membership and role of the existing 26 Community Health Committees (CHC) in the 26 locations were reviewed. The PHC staff and CHCs had jointly updated the health education plans in the targeted communities. The number of performed health education sessions increased by 150% as compared to the same reporting period in 2004, while the number of people participating in those sessions increased by 250%. Additionally, medical consultations at the PRCS-PHC centres increased by 39%.
- The number of home visits increased by 216% as compared with the same reporting period in 2004.
- PRCS continued to respond to the emerging health needs of additional target groups resulting from the current conflict in the Palestinian AT/OT. Mobile health teams were deployed in three areas in the West Bank (Hebron, Qalqilia and Jenin). Likewise, free medical days were organized in response to local health needs.

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<sup>1</sup> The Government of Israel began construction of the barrier in June 2002. Once completed, the total length will be 670 km

**Table 1: Primary health care activities at a glance**

<b>Planned for 2005 (Indicators as in the logical framework)</b>	<b>Achieved (Reporting period Jan-May 2005)</b>
Annual 10% increase in the number of women and children consulting at the PRCS PHC centres ( <i>target- 159,000 woman &amp; child consultations</i> )	35,653 woman and child health medical consultations
150 health professionals participating in trainings, workshops and training of trainers (TOT)	55 PHC health professionals participated
Membership of 26 CHCs was reviewed	26 CHCs with 312 members was reviewed
1,248 health education sessions/year sessions held by the 26 centres	2,042 health education sessions were held
24,960 persons benefited from health education activities	75,275 persons benefited
600 safe motherhood activities were carried out by 26 centres	242 safe motherhood activities took place
14,560 schoolchildren participated in 728 school health activities	7,580 children participated
A health education brochure was published	4 brochures were published
Community profiles were compiled in 26 locations	Not yet compiled
104 Community Based First Aid (CBFA) courses were implemented	11 CBFA courses completed
Micro-projects for 26 locations	In the planning phase
9,360 home visits carried out in the 26 locations	5,217 home visits were carried out
52 health professionals participating in annual meeting	50 health professionals participated
Replenishment of 26 home based care kits	Kits replenished according to consumption
55,700 persons received timely consultations and medicines through mobile health teams and free medical days	- 19,769 mobile medical consultations took place in 3 areas: Jenin, Qalqilia and Hebron - 4,683 persons benefited from free medical days in PHC centres and schools
The PHC centre in Biddu is open 24hours a day	Biddu centre was open on morning and evening shifts. On-call physician during night
2,000 medical consultations in Biddu PHC centre during evening shifts	2,763 medical consultations in evening shifts
26 PHC centres assessed for quality, and human and material resources	Overall assessment is not implemented yet
55,000 laboratory investigations	32,716 laboratory investigations
1,400 X-Ray were carried out	1,555 X-Ray investigations were carried out
170,000 medical consultations carried out at PHC centres	59,713 medical consultations carried out
10,800 dental interventions were carried out	5,565 dental interventions were carried out
400 dental health education sessions were carried out	Included with health education activities

**Safe motherhood activity****Mobile health teams in action**

**Impact:** The PHC department has no process in place for measuring impact.

**Constraints:** The major challenge affecting implementation is the restricted mobility created by continuous closures and the construction of the separation wall. For example, mobile health teams are sometimes prevented from entering a certain area, and PHC staff members are delayed at times in reaching their workplace.

### **Psychosocial support programme (PSP)**

**Objective:** Psychological support services were made accessible to selected Palestinian communities through two Psychosocial Family Centres (PFCs) and integrated psychological activities into different health programmes.

#### **Progress/Achievements (activities implemented within this objective)**

- A total of 5,107 people were reached by the psychosocial activities.
- Communities in Hebron, Bethlehem and Khan Younis areas benefited from psychosocial support services provided by Psychosocial Family Centres.
- The psychosocial support hotline services were terminated, due to limited funding.
- Children, family members and school teachers in Tubas and Qalqilia districts continued to benefit from the school-based psychosocial project, which is based on the children affected by armed conflict 'CABAC' model. *(Please see table 2 for statistics)*
- The programme seeks to integrate psychosocial support services with other PRCS health services (primary health care, rehabilitation and emergency medical services). Orientation programmes for new staff and volunteers and for new projects now has a PSP component. A strategic plan has been developed in accordance with the International Federation of Red Cross and Red Crescent Societies (IFRC) adopted guidelines.
- Fifteen trainings were implemented for PSP staff in Gaza and 15 in the West Bank. Training tackled: ways of intervention, therapeutic conversations, art therapy, psychodrama, suicide, sexual abuse and violence.
- Coordination meetings with social welfare, rehabilitation, youth and volunteers and primary health care departments were held regularly.
- The programme aims at coordinating its services with other PSP providers in the Palestinian AT/OT. A coordinator was appointed in Gaza and joint meetings are held every two months. Mapping of PSP services is not implemented yet. However, the PSP department identified three levels of services: awareness and prevention, counselling and guidance, and therapy. According to a survey implemented by Birzeit University, 92% of PSP staff in the Palestinian AT/OT has Bachelor degree in psychology or social work.
- The PRCS is a member of the PSP steering committee of the ministry of health and the World Health Organisation (WHO) as well as a member of the Palestinian Non-governmental Organization's network (PNGO)<sup>2</sup>

**Impact:** There is no process in place for measuring impact. However, the programme assists people in overcoming their problems by raising awareness through group support on how to deal with problems and stress and how to live in a better way, by providing individual counselling for people who need more help.

**Constraints:** Delayed funding for some activities

**Table 2: Psychosocial support activities at a glance**

<b>Planned for 2005 (Indicators as in the logical framework)</b>	<b>Achieved (reporting period Jan-May 2005)</b>
Two PFCs were re-established in Bethlehem and Hebron	Achieved
540 children participated in 36 support groups	
300 children benefited from individual counselling	50 children benefited
1,350 children participated in PSP school activities and open days	600 children participated

<sup>2</sup> PNGO Network is a civil gathering that seeks to support, consolidate and strengthen the Palestinian civil society on the basis of the principles of democracy, social justice and sustainable development. It is a Palestinian NGO umbrella organization comprising 92 member organizations working in different developmental fields. It was established in 1993 with the objective of enhancing coordination, consultation and cooperation among the different sectors of civil society.

48 school teachers were trained in PSP	Achieved
360 women participated in 24 support groups	280 women participated
600 women participated in PSP workshops and open days	250 women participated
5,000 people who obtained PSP brochures	Not yet implemented
960 calls were received by the PSP hotline	Activity terminated
Monthly supervision meetings for 45 psychosocial workers	Carried out
25 psychosocial workers followed basic PSP training course	Achieved
20 psychosocial workers followed advanced PSP training course	
5 psychosocial workers participated in international workshops	One psychosocial worker benefited
Subscriptions and books are available to 45 psychosocial workers	Not achieved
TOT training on school-based psychological support for 20 staff members	Achieved
800 children participated in CABAC activities in 8 schools in Tubas	1,280 children participated
800 children participated in CABAC activities in 8 schools in Qalqilia	418 children participated
64 teachers participated in CABAC activities	49 teachers participated
Number of caregivers participating in CABAC activities	1,689 caregivers participated

### **Community based special education (CBSE)** (Receives multi-lateral support from the Norwegian Red Cross)

**Objective:** The wellbeing of severely disabled children and their families and communities is improved through the provision of occupational therapy, empowerment and integration.

#### **Progress/Achievements (activities implemented within this objective)**

- Rehabilitation workers who were trained in previous stages of the project continued their work with children with severe disabilities. Seven rehabilitation workers participated in the 'small plays' training course which was organised in May in cooperation with the Palestinian Special Olympic.
- The project aims to promote the knowledge and skills level of families and school teachers. Rehabilitation workers discussed with the family members the disability concept and definition, the abilities of the children with disabilities and the objectives of the CBSE project. Families were informed that the self-care activities are a core part of the project that allows their children to develop daily self-care skills.
- A total of 1,840 home enrichment activities were implemented during home visits.
- A total of 4,701 school enrichment activities were implemented in 6 special education centres and as part of the out reach program in Ramallah, Salfeet and Hebron.
- 650 children with intellectual disabilities, attending 8 of the PRCS special education centres, participated in the sports and arts activities. Purchase of sports and art materials is in process, whereby 4,949 units of 49 sport materials and tools have been selected. Purchasing procedures are to be concluded in July 2005.
- Activities implemented with the children with disabilities included: Self-care, development of fine motor muscles, development of gross motor muscles, sensory response, social interaction, development of the language expression, and development of the receptive language.

**Table 3: Community based special education activities at a glance**

<b>Planned for 2005 (Indicators as in the logframe)</b>	<b>Achieved (reporting period Jan-May 2005)</b>
100 trained community based rehabilitation workers had continued to work with the severely disabled children	212 workers continued to work the children with severe disabilities
Monthly follow-up meetings	Five meetings and several field visits were carried out
45 local institutions, Community Based Rehabilitation (CBR) programs, special education centres in Gaza & West Bank continue to adopt CBSE as a rehabilitation service	52 local institutions and centres adopt the CBSE as a rehabilitation program
500 children continue to participate in the activities of the CBSE project and become more active in the daily life and self-care domain	258 children continue to participate in the project and became more active in the daily life. New locations were added to the project- Qabatiah, Bani Naim and Ithna

Families of 500 children are aware of, understand and accept their disabled children (coordination with families)	Continued to work with the families to accept and participate in the activities.
3,500 students in regular schools who participated in awareness raising discussions	Not yet implemented. The integration summer camps starting by the 10 <sup>th</sup> of July aim to promote awareness. An awareness program will be launched in September 2005.
6 integration summer camps were held in the West Bank and Gaza.	9 integration summer camps will start in July. Activity is being coordinated with the Ministry of Education and local authorities.
800 children participated in the integration summer camps	1300 children are to participate in the summer camps.

### **Support for PRCS hospitals in Lebanon**

*(Receives multi-lateral support from the Norwegian Red Cross, Swedish Red Cross, Netherlands Red Cross and Canadian Government)*

**Objective:** The PRCS branch in Lebanon continues to provide secondary health care services to the Palestinian refugee population.

#### **Progress/Achievements (activities implemented within this objective)**

- The five PRCS/L hospitals are the main providers of secondary health care to the Palestinian refugees in Lebanon at an affordable cost. The refugees who were treated by these hospitals benefited from subsidized medicines and medical supplies. During this reporting period, the cost of medicines and medical supplies came mainly from PRCS budget and from the 2004 bilateral support (ECHO funded). Support for medicaments for 2005 has not been approved yet.
- Hamshari referral hospital in Saida benefited from support to its Haemodialysis unit. The implementation of this cooperation project started in April. The agreed upon medical supplies and two new dialysis machines were purchased. The project covered the hospitalization cost of 30 complicated haemodialysis cases in April and May, with an average length of stay of 2 days/patient (The budget has been increased CHF 187,185, in order to purchase these medical equipments. Please see the attached revised budget for details).
- Maintaining and upgrading professional standards of PRCS/L health and administrative staff in the 5 hospitals is believed to contribute to the overall quality of care. No training activities were implemented in this reporting period, due to delayed funding.
- Upgrading of hospital equipment and furniture: Two new incubators were donated to Haifa hospital in June. Other needs for hospital equipment, furniture and maintenance are waiting for funding.

**Impact:** There is no process in place for measuring impact

#### **Constraints:**

- Implementation was affected by the quick changes in the way the branch deals with projects and by other internal reforms.
- Funding delays hindered the implementation of the planned activities.

### **Disaster Management (Disaster Preparedness/Disaster Response)** *(Receives multi-lateral support from the Norwegian Red Cross and British Government- Department for International Development)*

**Goal: The efficiency and effectiveness of the response to community needs in times before, during and after disasters and/or conflicts were maximized by working with and through the communities and stakeholders.**

**Objective:** Effective operational linkages between disaster management and other programmes are established, thus, contributing to improved PRCS disaster management capacities and adjustments to its organizational structure.

#### **Progress/Achievements (activities implemented within this objective)**

- The deployment of Advanced Medical Posts (AMP) enables a speedier crisis response of PRCS. The purchase of an additional AMP and the related volunteers' training was hindered by lack of funding.
- PRCS seeks to increase its disaster preparedness through the deployment of the national health Emergency Response Unit (ERU) and training of the National Intervention Team. In this framework, one staff member

participated in Telecom (HF Radio) training in Spain (May 23-27, 2005). Further trainings, ERU drill, and training of the National Intervention Team (100 volunteers) are planned to take place in the 2<sup>nd</sup> and 3<sup>rd</sup> quarters of 2005.

- Data collection for the Vulnerability and Capacity Assessment (VCA) update was completed in West bank and Gaza. Data analysis is in process.
- PRCS plans to reduce impact of earthquake hazard on communities and properties through the establishment of disaster management systems. The development of related policies, plans and instructions for risk reduction, evacuation drills and mapping of community resources and gaps will take place in the 3<sup>rd</sup> quarter, while preparation for publishing an awareness raising brochure is in process.
- Improved Emergency Medical Service (EMS) training facilities is to be achieved through the introduction of paramedic training program. Eight emergency medical technicians will follow paramedic and TOT training for 6 months in Qatar starting 4<sup>th</sup> quarter of 2005.
- Two first aid staff members participated in regional CBFA TOT training workshop in Syria in May 2005.

**Impact:** The DP/DR activities are promoting the PRCS capacity for effective and efficient response to community needs before, during and after disasters. No scientific impact assessment had taken place. However, any visitor to the PRCS headquarters, branches and facilities can notice various aspects of preparedness.

**Constraints:** Externally, the main challenge is manifested in the resistance to inter-agency coordination, competition, overlapping roles and power struggles. Also, the poor infrastructure in the Palestinian AT/OT including power, water and road grids impedes planning, development and relief efforts. Internally, the skills to develop operational plans need to be improved.

**Humanitarian Values** (*Receives multi-lateral support from the Norwegian Red Cross and British Government- Department for International Development*)

**Goal: To serve communities according to the Movement's principles of humanity, impartiality, neutrality, independence, voluntary service, unity and universality by supporting and developing the voluntary spirit within the Palestinian community of the Palestinian AT/OT and Diaspora.**

**Objective:** Promoted potentials and deepened knowledge about PRCS principles and goals among volunteers, which bring about investment in social development.

**Progress/Achievements (activities implemented within this objective)**

- There was an increase in the number of motivated and trained volunteers who are integrated into the PRCS system. Activities contributing to this result included recruitment seminars, open days, training activities and the publication of the quarterly bulletin.
- Volunteers affiliated to 50 volunteers' committees in the Palestinian AT/OT implemented a variety of dissemination and advocacy activities on the occasion of May 8<sup>th</sup>. A poster titled 'Volunteerism- a humanitarian and national duty' was published. Activities tackled health and social messages to the public.
- Advocacy and promotion of humanitarian Values and principles remain the central focus of a wide range of youth and volunteers activities. Such as: promotion of voluntary work in environment protection, cultural and social activities, and DP/DR and relief services.
- The 'HIV/AIDS awareness and tolerance promotion' project was not implemented, due to lack of funding.

**Table 4: Humanitarian principles and values activities in the Palestinian AT/OT at a glance**

Planned for 2005 (Indicators as in logframe)	Achieved during reporting period (Jan-April,2005)
5,742 volunteers were integrated in the activities of different departments and branches	414 new volunteers were recruited and guided during their participation in PRCS activities
50 seminars were held by 50 volunteers committees	- 298 volunteers participated in 12 recruitment seminars. - 611 volunteers participated in 30 first aid courses. Humanitarian principles and values were integrated.
100 open days were carried out by 50 committees	5,811 children participated in 37 open days
8 leadership courses were implemented	Preparations are in process

30 summer camps were organized	Preparations are in process
Quarterly bulletin was published	'The Harvest (Al-Hassad)' quarterly bulletin was published.
50 environment protection activities were carried out	- 934 volunteers participated in 70 environmental activities in 44 locations in West Bank and Gaza. - 1,154 volunteers participated in 74 social/cultural activities
50 DP/DR trainings for 1,000 volunteers were held	Not achieved due to lack of funding.

- In Lebanon, the youth and volunteers activities focused on increasing the knowledge of humanitarian values and CBFA among Palestinian refugees. The plan of action was modified to include establishment of a volunteers' centre in Mar Elias refugee camp. There were delays in the transfer of funds which resulted in some changes in the time schedule of the planned activities.

**Table 5: Humanitarian principles and values activities in PRCS/L at a glance**

Planned for 2005 (Indicators as in logical framework)	Achieved during reporting period (Jan-May 2005)
500 volunteers followed CBFA courses	200 volunteers participated in 5 CBFA courses held in Bekaa and Tyre
20 volunteers were qualified as CBFA trainers	A CBFA-TOT course is planned for November 2005. Yet, one volunteer joined regional TOT training in Syria
10 volunteers acquired leadership skills and assisted in implementing the youth summer camp	10 volunteers joined 6 days 'leadership' workshop. Trainees will facilitate the planned youth summer camp.
100 children participated in the youth summer camp	In preparation phase
500 t-shirts and caps were printed and disseminated	500 t-shirts and caps were printed and are being used in dissemination and advocacy activities.
50 CBFA volunteers obtained PRCS/L vests	50 vests were printed and will be utilized during the summer camp and CBFA TOT training.
10,000 copies of a dissemination brochure were printed and disseminated	In preparation phase
300 youth from 5 camps participated in HIV/AIDS awareness campaign	To be implemented in August 2005
300 youth and volunteers from 2 camps participated in environmental health campaign	Two environmental activities were implemented in Beirut and Bekaa in cooperation with the local community
Monthly recruitment sessions in the refugee camps	Five recruitment sessions implemented in 5 refugee camps. Sessions also tackled health education issues like nutrition and hygiene
Update on activities carried out in Mar Elias volunteers centre ( <i>this activity was carried out outside the appeal plan but funded multi-laterally. Logical framework was updated accordingly.</i> )	- Completed construction works include: roof, assembling of artificial roof top, installation of tiles on the 2 <sup>nd</sup> floor and rehabilitation of the toilet. Other works are in process. - 3 computers and the necessary furniture were installed - The centre will soon be ready to host the planned training activities in 2005

**Impact:** There is no process to measure impact. However, the Youth and Volunteers programme promotes the visibility of the National Society in the local communities and gives support to all PRCS programmes. In the long term, it is seen to be an important sustainability factor.

**Constraints:** Delays in the implementation of several activities, due to delayed transfer of project funds. Also, some activities are not funded yet or need more funding, such as the HIV/AIDS awareness campaign in the Palestinian AT/OT and the planned summer camps.

## **Organizational Development** *(Receives multi-lateral support from the Norwegian Red Cross and British Government- Department for International Development)*

**Goal: Improved organizational capacities of the PRCS improve the quality and the quantity of its services to the most vulnerable.**

**Objective:** The PRCS's organizational systems are increasingly efficient, effective and able to contribute proportionally to the well being of the most vulnerable in the Palestinian AT/OT and Diaspora.

### **Progress/Achievements (activities implemented within this objective)**

- The General Assembly was held on 20 May - 22 May 2005. It resulted in the endorsement of the updated Strategy (2005-2010), and re-election of the executive board, president and administrative council.
- The PRCS strategy (2005-2010) and a report covering the period 2000-2004 were reviewed and endorsed during the General Assembly meetings. These documents are to be published together with the General Assembly proceedings. Future plans include holding 'strategy orientation' workshops for staff, volunteers and members, as well as preparing a comprehensive action plan and budget by August 2005.
- During the General Assembly, a partnership meeting took place with the participation of at least 19 international partners and movement members. The meeting focussed on three major issues: The updated PRCS strategy 2005-2010; the updated donor management guidelines; and the preliminary 2005 VCA results for the West Bank and related foreseen projects. Recommendations emphasised continuing support for PRCS, developing a comprehensive action plan and increasing transparency.
- Four PRCS leaders participated in international/regional meetings. The participation of two additional leaders in the Federation's regional leadership workshop in May was hindered by overlapping dates with the General Assembly.
- Increased coordination between branches and departments aimed at branch development and integration. Branch representatives and department heads met six times to discuss and contribute to the development of the PRCS strategy 2005-2010. Five other coordination meetings took place to follow-up programme activities.
- Department heads visits to PRCS/L did not place, due to the critical political situation in Lebanon.
- The PRCS, International Committee of the Red Cross (ICRC), International Federation and several Participating National Societies (PNSs) have been meeting regularly to consult, plan and harmonize. The monthly Movement meetings remain the major source of information sharing and coordination.
- Sectoral coordination meetings (Organisational Development, finance, Disaster Management, PHC, rehabilitation, EMS, youth and volunteers and PSP) to enhance coordination and cooperation on issues of substance did not take place, due to the preparation for PRCS General Assembly.
- The ICRC, as a lead agency under the Seville Agreement in the Palestinian AT/OT, continues to extend administrative, logistical and security support to the Federation and the PNSs working bilaterally with PRCS.
- An update of the PRCS 'Partnership Management Guide' was completed. The guide was discussed with all relevant partners and endorsed by PRCS General Assembly.

### **In PRCS/L:**

- The PRCS/L seeks to improve programme coordination, planning, monitoring, and reporting mechanisms. Five coordination meetings were carried out and the project management unit prepared several project proposals, coordinated project activities and followed-up on reporting requirements.
- The PRCS/L strategic plan was drafted and presented to the PRCS/L partners during the coordination meeting in February. The partners supported the strategy and demonstrated positive reaction and interest for future cooperation. Next step will be preparing a plan of action and budget to facilitate partnership support.

**Table 6: Organisational Development activities in the Palestinian AT/OT at a glance**

Planned for 2005 (Indicators as in the logical framework)	Achieved Jan-May, 2005
20 managers participated in volunteer management workshop	Not achieved
20 managers participated in logistics workshop	
Human resource development (HRD) unit was established	Not achieved due to lack of funding and capacity in HRD
HRD policies and guidelines were communicated to staff and volunteers	
System for maintenance of equipment and buildings was reviewed and communicated	Not achieved
2 persons participated in budget holder workshop	
Budget management course for 20 participants was implemented	Postponed to summer 2005
Quarterly management reports were distributed to departments and donors	Achieved
Decentralized budget system is in place	
Annual plan of action and operational budgets are in place for all activities	
Suggestions for improvement of internal audit 2002 were implemented	Achieved
Construction of Jericho community centre was completed	In process
Integrating 10 volunteers committees in 10 branches by adding facilities for volunteers in the branch premises	
Construction of Bethlehem community centre was completed	
Construction of Rafah community centre was completed	Not to be achieved in 2005
Local fund raising campaigns were carried out by branches	Not achieved
Means of utilization of volunteers within PRCS systems were improved	
40 managers participated in a workshop on communications and public relations	Not achieved due to lack of funding
100 representatives of international and local institutions attended a PRCS open day	
The roles of public relations, information and international cooperation units were reviewed and communicated to staff and volunteers	
Carry out 'Communication and Public Relations' training for 20 participants	8 agreements signed: Danish Red Cross (2), Italian Red Cross, German Red Cross, Netherlands Red Cross, CISP <sup>3</sup> , UNICEF and Medecins du Monde
Number of partnership agreements or Memorandum of Understanding (MOUs) signed	
Regular partnership coordination meetings	5 meetings were held

**Impact:** The PRCS International Cooperation Unit aims at enhancing partnership coordination and guide partners' support towards new priority programs as well as expansion of existing relevant ones. More coordination and information sharing were achieved among partners. As a result, overlapping was limited and there were increasing opportunities for new needed projects besides expansion of current ones. Similarly, the project management unit in PRCS/L contributed to improved project implementation and partnership coordination.

**Constraints:**

- Funding delays hindered the smooth implementation of the planned activities.
- Project managers may benefit from improved writing skills, mainly reporting and writing project proposals.
- In PRCS/L, implementation was affected by the quick changes in the way the branch deals with projects and by other internal reforms.

<sup>3</sup> The *Comitato Internazionale per lo Sviluppo dei Popoli* (CISP), or International Committee for the Development of Peoples, is a European Non-Governmental Organization (NGO) based in Italy. It acts in the international cooperation field and in the fight against social exclusion. One of CISP's main missions is to participate in the planning of development policies through a constructive dialogue with the principal actors (donors, beneficiaries, partners and local institutions) involved in their preparation and implementation. For details, please see the website at <http://www.cisp-ngo.org>

## Coordination, Cooperation, and Strategic Partnerships Representation, Management, and Implementation

**Goal:** To continue and reinforce the facilitation of support towards PRCS, under the change process strategy, within the context of the PRCS Strategic Directions, PRCS Strategy and Strategy 2010 - under the Appeal process.

**Objective 1:** Strategies, agreements and the appeal process were further institutionalized and applied.

### Progress/Achievements (activities implemented within this objective)

- See Organisational Development (OD) section of this report for update on PRCS strategy adoption by the General Assembly.
- A MoU between the PRCS and the Federation was drafted and is awaiting final review by partners and signatures.
- Nine programme/project cooperation contracts between PRCS and the Federation were prepared. Contracts are awaiting final review of PRCS and signatures.
- The delegation drafted a letter of intent to the Palestinian Ministry of Foreign Affairs to officially request that a legal status agreement be concluded with the Palestinian AT/OT, once it is in a position to do so. Until the signature of such an agreement, the Federation requested that the Palestinian Authority confirm the Federation's presence on the terms and conditions applicable to the intergovernmental organizations currently operating in the Palestinian AT/OT by means of an exchange of letters. The letter of intent highlighted that the Federation is one of the most important channels for international disaster relief funds raised through Red Cross and Red Crescent Societies world wide, and is closely linked to the United Nations and other agencies involved in similar efforts.

**Table 7: Coordinated Movement support to PRCS at a glance**

<b>PARTNER</b>	<b>Health &amp; care</b>	<b>Disaster Management</b>	<b>Organizational Development</b>	<b>Humanitarian Values</b>
<b>ICRC</b>				
<b>British Red Cross</b> (through the Federation)				
<b>Danish Red Cross</b> (partly through the Federation)				
<b>Federation</b> (Capacity building fund)				
<b>Finnish Red Cross</b>				
<b>French Red Cross</b>				
<b>German Red Cross</b>				
<b>Icelandic Red Cross</b> (partly through Federation)				
<b>Netherlands Red Cross</b>				
<b>Norwegian Red Cross</b> (through the Federation)				
<b>Qatari Red Crescent</b>				
<b>Spanish Red Cross</b>				
<b>Swedish Red Cross</b> (through the Federation)				
<b>Swiss Red Cross</b>				
<b>Other donors</b> <sup>4</sup>				

<sup>4</sup> Other PRCS external partners include PAZ, DFID, Care International, Welfare Association, Italian Cooperation, UNDP, Johns Hopkins University, Canadian Mission in Lebanon and ANERA. Funding sources include ECHO, EU and NORAD

**Objective 2: The PRCS benefits increasingly from the Federation's systematic input to sectoral, organizational, managerial and operational issues, which contributes to improving the quality of services provided to the most vulnerable.**

**Progress/Achievements (activities implemented within this objective)**

- The Federation health coordinator has been in regular contact/meetings with Ministry of Health (MOH), WHO, United Nations Children's Fund (UNICEF), Health Inforum, AIDA<sup>5</sup> forums, Medecins du Monde and United Nations Office for the Coordination of Humanitarian Affairs (OCHA). The health coordinator updated the relevant PRCS department to the outcome of the meetings whenever PRCS did not participate.
- The health coordinator maintained regular contact with the different PRCS departments, some on a daily basis, and others on weekly basis.
- PRCS Branch in Lebanon was visited by the Head of Delegation (HoD), the health coordinator and the senior planning and health advisor. Focus was on PRCS hospitals in Lebanon and the relationship with UNRWA.
- The health coordinator's visits to Gaza Strip tackled needs assessment of the PHC, hospitals and EMS services, as well as the training of the Advanced Medical Post staff.
- The Federation's finance/OD delegate addressed issues related to the development and improvement of financial systems, including budgeting, financial monitoring, reporting and accounting. The Federation is giving cash transfers to PRCS, based on budgets and cash requests. There are approved operational budgets in place for all the IFRC supported projects matching available funding. The same budget formats are used for cash requests, financial reporting and monitoring.
- The new accounting system for PRCS with the integration of the branches is still not in use, due to technical challenges. But, this will hopefully happen as from July.
- PRCS received technical support from the Amman Regional Office in implementing the 'Project Planning Process' training held in February. No systematic support has yet been consolidated or newly established in the areas of Health, DM and OD.

**Impact:**

- The budgets matching the plan of action gives an overview over which activities are planned for each quarter. And, the financial reporting with actual versus planned budgets give the departments and project managers the possibility to monitor the financial side of the implemented activities.
- In general, there is better coordination of activities among PRCS, MOH and NGOs. PRCS participates regularly in the AIDA meetings, and the preparedness plan to meet the needs related to Gaza disengagement is being coordinated with the other partners. In these preparations, all PRCS departments are important, but in the process most focus is on PHC, EMS and DM.
- At the General Assembly, PRCS strategic plan was presented among other issues. The need to promote the quality of services through further training of the health professionals (physicians, nurses, social workers, etc) was addressed.
- In Lebanon, the status of the hospitals and PHC centres was addressed with focus on upgrading diagnostic and therapeutic tools.

**Constraints:**

- As the pledges are coming late from the donors, PRCS and the delegation both have to revise the budgets when a new pledge is received. This is time-consuming and leads to uncertainty when it comes to planning and implementation of activities.
- It is still unclear how cooperation and formal relations between PRCS and MOH will be in the future. President Abu Mazen has established a cooperation group of ministerial officials to keep contact to PRCS, but it was not revealed at the General Assembly, how the future relations will be, economic support etc.
- Several workshops and trainings were postponed, due to PRCS preparation work for the General Assembly.

**[Please click here to return to the title page and contact information](#)**

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<sup>5</sup> Association of International Development Agencies

# BUDGET SUMMARY

## PROGRAMME BUDGETS SUMMARY

Appeal no.(s) selected: 05AA079

Delegation code(s) selected: PS

PROGRAMME:	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	Emergency	Total
	CHF	CHF	CHF	CHF	CHF	CHF	CHF
Shelter & construction	0	0	0	0	0	0	0
Clothing & textiles	0	0	3,250	0	0	0	3,250
Food	0	0	74,880	0	0	0	74,880
Seeds & plants	0	0	0	0	0	0	0
Water & Sanitation	0	0	0	0	0	0	0
Medical & first aid	577,850	19,500	0	0	0	0	597,350
Teaching materials	33,800	26,000	0	0	0	0	59,800
Utensils & tools	0	32,942	0	0	0	0	32,942
Other relief supplies	72,280	0	27,300	0	0	0	99,580
<b>SUPPLIES</b>	<b>683,930</b>	<b>78,442</b>	<b>105,430</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>867,802</b>
Land & Buildings	0	0	0	0	0	0	0
Vehicles	0	0	0	0	0	0	0
Computers & telecom	5,200	195,000	0	103,350	0	0	303,550
Medical equipment	175,018	201,500	0	0	0	0	376,518
Other capital exp.	0	0	0	0	0	0	0
<b>CAPITAL EXPENSES</b>	<b>180,218</b>	<b>396,500</b>	<b>0</b>	<b>103,350</b>	<b>0</b>	<b>0</b>	<b>680,068</b>
Warehouse & Distribution	0	0	0	0	0	0	0
Transport & Vehicules	74,100	16,900	2,600	21,120	0	0	114,720
<b>TRANSPORT &amp; STORAGE</b>	<b>74,100</b>	<b>16,900</b>	<b>2,600</b>	<b>21,120</b>	<b>0</b>	<b>0</b>	<b>114,720</b>
Programme Support	150,653	49,146	37,483	62,390	7,091	0	306,763
<b>PROGRAMME SUPPORT</b>	<b>150,653</b>	<b>49,146</b>	<b>37,483</b>	<b>62,390</b>	<b>7,091</b>	<b>0</b>	<b>306,763</b>
Personnel-delegates	0	0	0	248,060	102,000	0	350,060
Personnel-national staff	762,905	21,840	129,220	83,880	0	0	997,845
Consultants	11,700	0	2,080	65,500	0	0	79,280
<b>PERSONNEL</b>	<b>774,605</b>	<b>21,840</b>	<b>131,300</b>	<b>397,440</b>	<b>102,000</b>	<b>0</b>	<b>1,427,185</b>
W/shops & Training	316,160	144,391	147,030	194,070	0	0	801,651
<b>WORKSHOPS &amp; TRAINING</b>	<b>316,160</b>	<b>144,391</b>	<b>147,030</b>	<b>194,070</b>	<b>0</b>	<b>0</b>	<b>801,651</b>
Travel & related expenses	48,765	0	96,460	53,320	0	0	198,545
Information	16,900	39,000	50,895	27,100	0	0	133,895
Other General costs	72,410	9,880	5,460	101,060	0	0	188,810
<b>GENERAL EXPENSES</b>	<b>138,075</b>	<b>48,880</b>	<b>152,815</b>	<b>181,480</b>	<b>0</b>	<b>0</b>	<b>521,250</b>
<b>TOTAL BUDGET:</b>	<b>2,317,741</b>	<b>756,099</b>	<b>576,658</b>	<b>959,850</b>	<b>109,091</b>	<b>0</b>	<b>4,719,439</b>