

# ANNUAL REPORT



International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر



Sharing global knowledge  
Partageons nos connaissances  
Compartamos nuestros conocimientos  
مشاطرة المعرفة العالمية

May 2006

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 183 countries.

For more information: [www.ifrc.org](http://www.ifrc.org)

## In Brief

**Appeal No. 05AA094; Appeal target: CHF 484,471 (USD 415,368 or EUR 318,959); Appeal coverage: 53.3%.**

[<click here to go directly to the attached Financial Report>](#)

*This Annual Report reflects activities implemented over a one-year period; they form part of, and are based on, longer-term, multi-year planning (see the FedNet plan of action 2006-8, available on FedNet). All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation's website at <http://www.ifrc.org>*

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## Overall analysis of the programme

FedNet was launched at the International Federation's General Assembly in December 2003 to respond to the demonstrated need for a single Web-based platform for operational and internal communications and coordination. The FedNet Plan of Action 2004-2006 (available on FedNet) sets out a programme of consolidation, development, training and promotion; despite some human resource and funding constraints the 2005 objectives have largely been met. FedNet is established as a core platform for information sharing in the Federation.

The Federation core budget contributed CHF xxx (CHF xxx for the 2005 FedNet annual appeal), and programme funding provided an additional CHF 150,700 through the FedNet global programme.

*N.B. Expected results below are for the period 2004-2006 – for more information see the FedNet Plan of Action 2004 -2006 (available on FedNet).*

FedNet is at <http://fednet.ifrc.org> Access is open to all Red Cross and Red Crescent staff and volunteers – follow the instructions on the login page to request an account.

**Goal: A universally accessible extranet system supports the information and communication needs of all components of the Red Cross and Red Crescent Movement.**

**Indicators:**

- **Page retrievals exceed 120,000/month at end 2005:** currently 124,000/month (November figures).
- **Users active on FedNet exceed 2,500 at end 2005:** currently 5,400 registered users, although not all are active.
- **Number of pages on FedNet exceeds 4,500 at end 2005:** currently 6,931.

The indicator projections for the end of 2005 have been met, and in some cases exceeded by a wide margin. At the same time, in use the indicators have been shown to be rather crude. Page retrievals remain a good overall indicator of activity on FedNet, but in practice it has been unclear what constitutes an “active” user, and the number of pages on FedNet is inflated by a large number of pages used only for development, which we are currently unable to separate from the total figure.

The FedNet plan for 2006-8 (available on FedNet) calls for development of better indicators to track FedNet’s progress in the future. This will involve a certain amount of technical development, and take some time; to provide continuity the current set of indicators will continue to be used in parallel for a transition period.

**Objective 1: Consolidate and extend the capabilities of FedNet.**

**Expected Result:** FedNet is established on a stable and scalable IT platform and routine operations and administration are assured. Information presentation is of a consistently high and improving standard, and additional functionality is made available in response to the needs of users and information managers in National Societies and delegations.

**Progress/Achievements (activities implemented within this objective):**

- Reviewed and stabilized technical operations and procedures.
- Resolved outstanding technical issues.
- Implemented statistical and monitoring tools to track national society usage.
- Troubleshooting and enhancements to document search tools.
- Enhanced password and username reminder functionality.
- Carried out a major system upgrade.
- Separated Web and SQL servers onto separate computers.
- Implemented new user registration system.
- Designed permission system for secretariat editors (to be implemented in 2006).

**Impact:** Early in the year a period of technical consolidation was necessary, and maintaining a stable and scalable platform continues to be a significant issue; as FedNet grows the performance of the system must be maintained, but also the performance of the team in supporting an ever increasing number of users. We continue to automate processes to ensure that the increasing load can be managed without requiring correspondingly increased resources.

**Objective 2: Train and equip Red Cross and Red Crescent leadership and staff worldwide to share their information on FedNet.**

**Expected Result:** A worldwide network of information providers based in National Societies, Federation secretariat and delegations is in place to feed information into FedNet and provide FedNet access to their own constituencies.

**Progress/Achievements (activities implemented within this objective).**

- Created a framework for National Societies to enter information on FedNet.
- Conducted pilot training workshops (UAE, Geneva).
- Trained regional focal points in Turkey and Malaysia.
- Worked with regional departments to identify ways to use FedNet for knowledge sharing in regions.

- Piloted remote training over the Internet.
- Trained focal points for various specific groups (Mediterranean Office, Kiev delegation etc.).
- Continued systematic training of departmental FedNet editors in Geneva.

**Impact:** Our training methodology was validated in limited programs in MENA, and tools and structures are in place for a wider involvement of National Societies. Training of Geneva staff is now routine, and this is resulting in a steady improvement in the quality of information available on FedNet. Meanwhile the pace of training for editors outside Geneva gradually increases. The successful use of Internet tools (remote desktop and voice over IP) to carry out a remote interactive training session (with the trainer in Geneva and the trainee in Kuala Lumpur) constitutes a significant achievement, particularly as funding is not available for traditional training workshops.

**Constraints:** Lack of funding meant that the planned extension of training to National Societies could not be carried out. Alternative training methods (see above) may offer a partial solution in the future, but we are critically hampered by lack of funding to carry out a systematic program of contact and assistance to national societies.

### **Objective 3: Extend the scope and depth of content in FedNet.**

**Expected Result:** Information is available on FedNet covering a wide range of Red Cross and Red Crescent activities, in all four official languages. The information content of FedNet develops in line with increasing demands from users, and is structured and presented to maximize ease of use.

#### **Progress/Achievements (activities implemented within this objective)**

- Undertook an extensive review of site structure in response to user feedback, and implemented revised site structure.
- Implemented improved design for top level navigation pages.
- Assisted content providers with publication of their information (PNS meeting, HoRD meeting.
- WENDOV Volunteer Reference Centre, Federation of the Future, General Assembly, Governing Board, Disaster Management Resource Framework and many others).
- Many new or improved content areas (e.g. translators' database, Russian section, etc.).
- External applications integrated: JobNet, Fleetwave, Fedmail.

**Impact:** Secretariat departments are becoming more autonomous in the maintenance of useful information on FedNet, leading to improved quality and variety, and innovative new content areas such as the two examples above are adding unexpected breadth to the site. At the same time external applications such as those mentioned, which offer little scope for technical integration, are starting to be integrated into the FedNet brand as it develops; part of an emerging wider concept of the significance of FedNet which will be explored in more detail in 2006.

In principle the specific information on FedNet should be considered the responsibility of the information providers, and thus only an indirect indicator (although of fundamental importance) of the progress of the project. In practice the FedNet team anticipates active involvement in developing content in partnership with the content providers for the foreseeable future.

**Constraints:** Staff and funding constraints continue to limit active promotion of content development, especially in languages other than English and for sources outside the secretariat. Some new approaches to resolving these issues will be sought in 2006.

### **Objective 4: Promote understanding and use of FedNet in the Red Cross and Red Crescent Movement.**

**Expected Result:** The potential of FedNet is understood at all levels within the Red Cross and Red Crescent Movement; FedNet is used to improve the effectiveness and efficiency of the widest possible range of Red Cross and Red Crescent activities and to strengthen the sense of common identity and cooperation in the organization.

**Progress/Achievements (activities implemented within this objective):** Presented and promoted FedNet at key Federation events, including National Society meetings, information workshops in Geneva and Abu Dhabi, Heads

of Regional Delegation meeting, PNS meeting, Governing Board meeting, XVth General Assembly, Fundraising Skillshare, etc.

**Impact:** Among certain groups (e.g. delegations, General Assembly attendees, the international departments of some national societies) awareness of the potential of FedNet is widespread. At the working level in National Societies it is much more patchy; while it is spreading by word of mouth and as a result of promotional activities such as those mentioned (as demonstrated by the steady increase in national society users registered), the rate of growth is slowed by lack of resources for a systematic program of training and promotion.

**Objective 5: Manage the development of FedNet.**

**Expected Result:** FedNet develops in a sustainable manner both technically and financially in response to the needs and objectives of national societies and the Federation secretariat and delegations.

**Progress/Achievements (activities implemented within this objective)**

- Activities continued in line with the Plan of Action 2003-2006.
- A revised Plan of Action 2006-2008 was developed (available on FedNet).

**Impact:** FedNet continues to develop in line with expectations and the objectives set out in the plan of action, despite some continuing funding and staffing issues. FedNet is well established as a core information and knowledge sharing platform for the Federation.

*[Financial report below; click here to return to the title page and contact details](#)*

Selected Parameters	
Year/Period	2005/1-2005/9998
Appeal	M05AA094
Budget	APPEAL

All figures are in Swiss Francs (CHF)

**I. Consolidated Response to Appeal**

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
A. Budget					484,471	484,471
B. Opening Balance					-43,409	-43,409
Income						
<u>Cash contributions</u>						
<i>British Red Cross</i>					99,380	99,380
<i>Finnish Red Cross</i>					49,462	49,462
<i>Spanish RC</i>					4,836	4,836
<i>Swedish Red Cross</i>					34,636	34,636
<i>C1. Cash contributions</i>					188,313	188,313
<u>Inkind Personnel</u>						
<i>Spanish RC</i>					74,400	74,400
<i>C5. Inkind Personnel</i>					74,400	74,400
C. Total Income = SUM(C1..C6)					262,713	262,713
D. Total Funding = B + C					219,304	219,304

**II. Balance of Funds**

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
B. Opening Balance					-43,409	-43,409
C. Income					262,713	262,713
E. Expenditure					-158,245	-158,245
F. Closing Balance = (B + C + E)					61,060	61,060

Selected Parameters	
Year/Period	2005/1-2005/9998
Appeal	M05AA094
Budget	APPEAL

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**III. Budget Analysis / Breakdown of Expenditure**

Account Groups	Budget	Expenditure					TOTAL	Variance A - B	
		Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation			
A							B	A - B	
<b>BUDGET (C)</b>							484,471	484,471	
Land, vehicles & equipment									
Computers & Telecom						-88,142	-88,142	88,142	
<b>Total Land, vehicles &amp; equipment</b>						<b>-88,142</b>	<b>-88,142</b>	<b>88,142</b>	
Personnel Expenditures									
Delegates Payroll	276,000					141,238	141,238	134,762	
Delegate Benefits						47,100	47,100	-47,100	
<b>Total Personnel Expenditures</b>	<b>276,000</b>					<b>188,338</b>	<b>188,338</b>	<b>87,662</b>	
Workshops & Training									
Workshops & Training	10,000							10,000	
<b>Total Workshops &amp; Training</b>	<b>10,000</b>							<b>10,000</b>	
General Expenditure									
Travel	65,600							65,600	
Information & Public Relation	5,600							5,600	
Office Costs	92,420							92,420	
Communications	3,360							3,360	
<b>Total General Expenditure</b>	<b>166,980</b>							<b>166,980</b>	
Depreciation									
Depreciation						48,078	48,078	-48,078	
<b>Total Depreciation</b>						<b>48,078</b>	<b>48,078</b>	<b>-48,078</b>	
Program Support									
Program Support	31,491					9,972	9,972	21,519	
<b>Total Program Support</b>	<b>31,491</b>					<b>9,972</b>	<b>9,972</b>	<b>21,519</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>484,471</b>					<b>158,245</b>	<b>158,245</b>	<b>326,226</b>	
<b>VARIANCE (C - D)</b>						<b>326,226</b>	<b>326,226</b>		