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Emergency appeal final report

Ethiopia: Population Movements

 International Federation
of Red Cross and Red Crescent Societies

Emergency appeal n° MDRET011
GLIDE n° OT-2011-000154-ETH
28 June 2013

Period covered by this Final Report: **19 October 2011 to 28 October 2012.**

Appeal target (Current): CHF 684,476

Appeal Coverage: 109%; [click here to go directly to the final financial report](#), or [here to view the contact details](#)>

Appeal history:

- This **Emergency Appeal** was launched on 28 October 2011 for CHF 623,771 for 6 months to assist from 3,000 to 10,000 beneficiaries.
- Disaster Relief Emergency Fund (DREF): CHF 185,000 was initially allocated from the Federation's DREF to support the National Society to respond.
- An **operations update n° 1** was published on 15 November 2011.
- An **operations update n° 2** was published on 30 November 2011 informing on the latest activities carried out by the ERCS branch in Asosa, Benishangul-Gumuz region.
- A "Special Early Warning Sitrep: Ethiopian Humanitarian Operations" was circulated on 27 March 2012 highlighting recent concerns regarding increased numbers and complexity of influxes from as far south along the Sudan/ South Sudan borders as Gambella region.
- An **operations update n° 3** was published on 11 May by 6 months to 28 October 2012 to enable the National Society address new and expanding needs.



ERCS ambulance used in the Tongo camp (October 2012). Photo/ERCS

Partners who have contributed to this Appeal include Austrian, British, Finnish, Japanese, Monaco and Swedish Red Cross Societies as well as Republic of Korea National Red Cross. IFRC, on behalf of the Ethiopian Red Cross Society, would like to thank all donors for their generous contributions.

Summary: On 2 September 2011, an influx of Sudanese refugees arrived into Ethiopia as a result of fighting between the Sudan Armed Forces (SAF) and members of the Sudan People's Liberation Movement-North (SPLM-N) in Blue Nile State of Sudan. Since then a steady stream of Sudanese refugees have entered Ethiopia from the shared western borders, fleeing from their homes predominantly from various forms of conflict. According to the UNHCR statistics, since September 2011 a total of 34,500 Sudanese refugees have entered Ethiopia (until 30 October 2012).

In response to the emergency situation, the Ethiopian government requested the support of the Red Cross and Red Crescent Movement and an Emergency Appeal was launched to support families with relief items, emergency health care, water and sanitation and livelihoods support. The appeal was launched on 28 October 2011 with a target budget of CHF 623,771 to assist 3,000 to 10,000 beneficiaries over 6 months. Due to concerns with the increasing numbers and complexity of refugee entering Ethiopia from the western borders the appeal budget increased to CHF 684,476 and operational timeframe extended to 28 October 2012. To address any outstanding activities, remaining funds will be absorbed into the annual appeal for 2013, related to refugee response under the disaster management programme.

Relief interventions under the appeal focused on the distribution of NFIs to targeted beneficiaries. In collaboration with ARRA and UNHCR, numerous NFIs were distributed by ERCS including 128 items of supplementary feeding and cooking utensils, 2,318 blankets, 600 jerry cans, 335 tents and 12,295 items of various clothing for children. More than 60 volunteers were mobilized to assist in carrying out the activities and distribution of NFIs progressed with reasonable outreach to communities. ERCS headquarters provided direct support to the branch with bidding and procurement activities of NFIs, increasing warehousing capacity and transportation of items. Additional warehouse capacity was achieved through successfully setting up the RubbHall on site in Asosa to allow for greater capacity in the storage of items. In coordination with the ICRC, ERCS also provided Restoration of Family Link (RFL) services throughout the operation.

Health activities have focused on the reinforcement of ambulance services, the provision of drugs and medical supplies for camp health centers, community health promotion and hygiene awareness. Drugs, medical equipment and furniture have been provided to health centres in both Tongo II and Bambasi camps. The Red Cross ambulance service, a highly visible and successful part of the operation, has been a key intervention supported by volunteers trained to provide medical first aid services. It is planned that awareness raising and formal trainings will continue to be conducted on PHAST, HIV Testing and Counselling and Epidemic Control for Volunteers (ECV) as part of the annual appeal.

WATSAN activities were downscaled during the operation, due to other agencies sufficiently addressing water and sanitation needs at community level. ERCS activities were therefore reduced under this objective and focus given to other objectives in the emergency response. However, hygiene promotion remained a core component of the operation and local community volunteers were trained on PHAST to disseminate hygiene and sanitation messages to the refugee and host communities. Distributions of body and laundry soap was also a key activity of the operation, with an average of 6,250 bars distributed to households per month during the life span of the operation.

During the operation, activities against capacity building objective were addressed, with all necessary staff and volunteer recruited during the operation and the offices were equipped with required furniture as per the plan. Warehouse capacity was increased through the set-up of the RubHall and in collaboration with Austrian Red Cross; the national society is in the process of constructing of additional warehouse and office space in Benishangul Gumuz.

Activities were not conducted under the Disaster Preparedness and Risk Reduction objective due priority being given to other operational interventions (particularly related to relief and health).

At the time of closing this operation, the National Society had reached approximately 5,558 families with relief interventions, 11,907 individuals with health activities and 6,330 individuals with WATSAN interventions. The appeal reached more beneficiaries with relief items than forecasted due to clothing for children being procured via ERCS through specific requests from ARRA and UNCHR. Against the health objective a higher number of beneficiaries were reached as medical equipment and supplies benefitted an estimated 10,000 individuals over the life span of the emergency response, through the camp health centers. Hygiene campaigns and PHAST related activities also had good outreach in the communities. Details on the specific activities and beneficiaries reached are detailed in the report against the objectives.

During the operation, discussions were underway between ERCS and UN agencies on the potential of ERCS expanding support to the region of Gambella. Due to limited capacities however, ERCS decided to concentrate

efforts on working in Benishangul Gumuz regional state making way to other agencies to address gaps in humanitarian response in Gambella.

Lessons learned:

The following lessons learned were gathered through feedback from meetings on the operations and feedback from members of ERCS and the IFRC in country supporting the operation:

- Capacity to respond to the emergency could have been improved through better planning and coordination between IFRC, ERCS HQs and ERCS implementing branches.
- The roles and responsibilities of the ERCS HQ departments involved in the response could have been better clarified to ensure accountability and a coordinated approach in executing operational activities.
- Participation in the population movement emergency response has been positive learning experience for ERCS in working with refugee populations fleeing conflict, as a new endeavour for the national society.
- Streamlining procurement processes and procedures to facilitate the delivery of essential operational goods in a timely manner could significantly improve the rate of implementation against operations.
- Items procured against the operation should be sourced from the IFRC logistics catalogue to ensure quality standards are met.
- Organising private transporters as per the plan, rather than relying on ICRC transport, could have also prevented delays in delivering items to the operation areas. However, finding professional providers for private transportation proved more challenging than expected.
- Having regular meetings with branches, HQ and with partners was deemed beneficial and necessary in monitoring progress and challenges in the implementation of operations.

The Situation:

Since this Appeal was launched a steady but expanding movement of refugees, initially fleeing conflict in the Blue Nile State of Sudan, but more recently from increasing fighting in South Sudan, arrived in Ethiopia. The situation in neighboring countries along Ethiopia's western borders steadily deteriorated and indeed became increasingly complex with new tribal fighting adding to internal strife in South Sudan and ongoing conflicts with the North. The profile and motivation of these groups varies but indicates an increasingly complex scope and origins of conflict ranging from rebellion to tribal warring over land and cattle. The net effect was to intensify the pressure on the Government of Ethiopia, its refugee agency ARRA, the UNHCR and other UN agencies, INGOs, NGOs and the Red Cross/Red Crescent Movement to surge their support and assistance to the current case load, new arrivals and increasingly the wider ranging host communities.

In the Benishangul Gumuz regional state the response of ARRA, UNHCR and various agencies has focused on supporting the refugee communities within the Ademazine transit centre, Sherkole, Tongo and Bambasi camps and host communities. Due to the Ademazine transit centre being too close to the boarder with insufficient infrastructures, the centre was closed and refugee populations moved to the Bambasi camp in June 2012. ARRA, UNHCR and the regional government surveyed and selected the Bambasi refugee camp citing benefits of sufficient water sources as well as Bambasi being a safe distance from the boarder. For this operation, ERCS response predominantly focused on Tongo II camp with some interventions also implemented in Ademazine transit centre, Sherkole and Bambasi camps.

Red Cross and Red Crescent Action:

Based on collaborations with ARRA, UNHCR and other agencies the Red Cross response focussed on the areas of basic non food items, health services, water and sanitation, livelihoods and logistics. Since October 2011 to October 2012 achievements against outcomes as a result of Red Cross action are as follows:

Achievements against Outcomes:

Relief Support (basic non-food items)

Outcome: To improve the overall status of up to an initial 2,000 households in camps in Benishangul-Gumuz and reinforce the interventions undertaken by humanitarian agencies in the region.	
Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> • Appropriate non-food items are distributed to targeted beneficiaries in an efficient and transparent manner following well- establish best practices, SPHERE and other guidelines 	<ul style="list-style-type: none"> • Develop Letter of Understanding (LoU) or agreements between the Government of Ethiopia (ARRA), UNHCR and the ERCS to ensure well coordinated assistance. • Leasing of five vehicles with Red Cross logo will ensure wider access for ERCS staff relief teams and volunteers • Procurement of two motor bikes to support volunteer

and SoP.	<p>management, relief coordination, health and tracing (in coordination with the ICRC existing support in RFL) activities in camps will expand the access and efficiency of these activities as the camp population grows.</p> <ul style="list-style-type: none"> • Procurement and distribution of 2,000 kitchen sets, jerry cans, plastic sheeting, sleeping mats, grinding mills (4), clothes, soap, blankets and other additional NFI items as agreed through the NFI cluster to ensure better living conditions in the camps. • Procurement of 20 tents of various sizes will reinforce local authority capacity to provide facilities for administration, education and health services in the camps and at health centres. • Provision and distribution, as and where required, of up to 400 family tents from the ERCS existing stock and replacement from the mobilisation table. • Procurement of two ambulances for ERCS branch in Asosa. • Contract local service providers to transport NFI and any other relief services that may emerge from hubs to the distribution points. • Mobilize volunteers for facilitating beneficiary identification and relief distributions. • Identify beneficiaries: agree on distribution lists including verification and validation. • Monitoring, evaluation and reporting.
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Impacts: The procurement and distribution of NFIs has had a good outreach with more than 60 volunteers mobilized to assist in carrying out the activities. Through the emergency appeal up to 5558 families have received support directly through NFIs distribution.

In November 2011 a Letter of Understanding was signed between the Government of Ethiopia (ARRA), UNHCR and ERCS stating ERCS will reinforce the capacity of camp workers to provide timely and appropriate NFIs, health (including First Aid, ambulance and tracing) and WASH services to camp populations. Two vehicles were leased to support relief distributions activities and ICRC also provided one motor bike to the ERCS Benishangul Gumuz branch to support health and tracing activities in the camps. A RubbHall, mobilized from ERCS East Hararghe branch to Asosa, was also successfully set-up on site to provide additional warehouse capacity for the storage of items.

Table 1: Breakdown of NFIs distributed and beneficiaries reached in the Tongo II camp

Non Food Items	Number Distributed	No of Beneficiaries Reached
Family blankets	1,800 pieces	1,800 families, 9,000 individuals
Children's blankets (0-1 year olds)	518 pieces	518 individuals
Children's Clothing (0 – 5 year olds)	2,823 T-shirts 2,823 Shorts 5,646 Pairs of Underwear 1,003 Sport Shoes	2,823 individuals
Jerry Cans	600 pieces	600 families, 3,000 individuals
Family Tents	335 pieces	335 families, 1,675 individuals

In total 12,295 different items of clothing for children was distributed during the operation, benefiting 2,823 children under the age of five. Items of clothing were specifically requested by the Sudanese refugee populations in the Tongo II camp due to the cooler climate experienced in Ethiopia compared to the refugees' home locations and many were unable to carry different items of clothing with them in the migration into Benishangul Gumuz. A request was directly received from the refugee community for children's clothing, and in parallel a need assessment also reinforced the benefit of providing clothing to the camp population. In response to this request ERCS distributed 2,823 t-shirts, 2,823 shorts, 5,646 pairs of underwear, 1,003 sport shoes and 518 small blankets were provided to the children.

Through the operation, beneficiaries were also supported through shelter provisions with tents provided to 335 families in the Bambasi camp serving as temporary shelters. This benefitted 1675 individuals, with the average

family size consisting of five members. The procurement of 20 tents to reinforce local authority capacities in providing facilities for administration, education and health services was not fulfilled due to funding not being forthcoming from donors specifically against this activity.

In addition to the above 128 items of cooking utensils consisting of cooking pots, tea pots, spoons, forks, plastic cups, plastic plates, ladles, kettles and water jugs were given to the Tongo II health centre as part of the operation. This was in support of the nutrition department in the health centre, which cares for malnourished children. The health team enrolls children on healthy feeding plans with the focus of improving their nutritional and health status. The utensils were provided for the cooking and preparing food in support of this programme.

It was noted that the distribution of NFIs could have been improved through ERCS' internal procurement system becoming more streamlined to ensure timely delivery of items to the operational areas. It was also noted that the quality of items procured were below standard at times, due to the cheapest items being procured rather items selected on quality assurance standards from the IFRC logistics catalogue. There were also issues with the transportation of items, where the leasing of five vehicles as per the plan was not fulfilled and the lack of availability of vehicles led to delays in delivering items to the operation areas.

Emergency health and care	
Outcome: To support ongoing ARRA health programs to improve health status of up to 10,000 people in Tongo camp and adjacent host communities.	
Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> The health status of the population is improved through improved access to medical professionals and thus management of injuries, illness and prevention, early detection and response to epidemics and reduced nutrition. 	<ul style="list-style-type: none"> Recruitment of health professionals which will reinforce the quality and effectiveness of support to the camp activities under the guidance and supervision of ARRA medical director in the camp. Procurement and provision of drugs and medical supplies for health facilities in the camps and for the Asosa Hospital will improve supply of pharmaceuticals and increase treatment capacity in health centres.
<ul style="list-style-type: none"> The Wounded and sick receive effective treatment through improved ambulance and First Aid services and well supplied health facilities. 	<ul style="list-style-type: none"> Reinforcement of ambulance and first aid services in both camps Procurement and provision of drugs and medical supplies for health facilities in the camps and for the Asosa Hospital Procurement of a cholera bed for the isolation centre and bed sheets (40 beds). Strengthen and expand the health centre capacity to manage isolation cases and reduce risk of contagion in the host and displaced populations. Deploy 250 volunteers trained in First aid and on epidemic control and provision of First Aid Kits.
<ul style="list-style-type: none"> Improve community health awareness in both host and beneficiary populations 	<ul style="list-style-type: none"> Development, printing and distribution of IEC materials with key health messages. This will improve reach and effectiveness of information to beneficiaries and host communities. Carry out social mobilisation and health promotion campaign activities.
<ul style="list-style-type: none"> Sustainably contribute to an improved health status of the population in the drought affected woredas through regular health activities based on Community Based Health and First Aid interventions. 	<ul style="list-style-type: none"> Training of 100 Red Cross volunteers on Epidemic Control for Volunteers Manual and Toolkit.

Impacts: Through the emergency appeal, Ethiopia Red Cross, in coordination with ARRA and the regional branch were able to reach approximately 11,907 beneficiaries with health related activities:

As per the plan of action, ERCS' Benishangul Gumuz branch Health Coordinator and Hygiene Promotion Officer were recruited during the operation to support the implementation of activities on ground level in the camps and surrounding host communities. The operation was also supported by a IFRC Health Delegate working alongside ERCS at HQ level.

During the operation, ERCS was able to procure drugs, medical supplies and furniture to increase the treatment capacity in health centres. It is approximated by ERCS that 10,000 people from the refugee and host communities were able to benefit from the provision of health supplies provided to the centres through:

- The supply of 10 patient beds and 10 bed side tables to the Bambasi and Tongo II health centre each.
- Medical drugs to the Tongo II and Ademazine transit health centres.
- Medical equipment to the Tongo II and Ademazine transit health centres including stretchers, maternity delivery supplies, examination beds and general medical items including 100 oxygen masks for children and 20 oxygen masks for adults.

From May 2012 there have been two ambulances operational during the appeal, which have served all refugee camps of Ademazine transit centre camp, Sherkole, Tongo and Bambasi at various points of the appeal timeframe. The ambulance has moved location on the request of ARRA based on where the greatest needs are to serve the communities. In total the ambulances provided the various services to 907 number of beneficiaries.

Table 2: Summary of ambulances services provided to a total of 907 beneficiaries

Ambulance Service	Nov - Dec 11*	Jan -Mar 12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Total
Number of Ambulances	1	1	1	2	2	2	2	2	2	-
Camps Served with Ambulance	Ademazine	Ademazine	Ademazine	Ademazine Sherkole	Bambasi Sherkole	Bambasi Sherkole	Bambasi Tongo	Bambasi Tongo	Bambasi Tongo	-
Nature of Ambulance Services Rendered										
Accident of Sudden Illness	41	10	30	22	18	14	21	39	52	247
Women in Labour	22	9	23	3	10	19	10	15	23	134
First Aid Services	70	7	53	6	5	122	24	49	84	420
Referral to Towns	18	0	12	7	2	6	23	23	15	106
Total Number of Patients	151	26	118	38	35	161	78	126	174	907

* Due to monitoring systems not being in place in the first two months of the operation, Nov - Dec 2011 figures are approximations

The Red Cross ambulance service has been a visible and successful part of the emergency operation, providing first aid services to camp and host community populations. Positive feedback from communities has been received in regards to the much needed service, professionally provided by ERCS volunteers trained in medical first aid. As well as the Red Cross ambulance services being used for standard call outs in the camps and host communities, it provided a pivotal role in assisting ARRA and UNHCR in the transportation of individuals from the Ademazine transit centre to the new Bambasi camp opened in June 2012 for the immobile, injured, pregnant and unwell.

During the appeal timeframe, different pools of Red Cross volunteers received training on PHAST, HIV testing and counselling, community based psychosocial support training and Epidemic Control for Volunteers (ECV). The turnover in the refugee volunteers has been a challenge leading to the recruitment and training of new groups of volunteers at various points during the appeal. For example, new PHAST volunteers were recruited in August 2012 due to diminishing numbers amongst the PHAST trainers. Such turnover has led to disruptions in delivering services to communities and delays in meeting targets against planned timeframes. Building the knowledge and capacities of displaced and host communities in response to health issues, remains a strong focus of interventions in the annual appeal and as such, the full cascading of the training down to communities will continue during the annual appeal timeframe. In unison, the distribution of IEC materials and social mobilisation through health promotion campaign activities is also planned during the annual appeal. Details of the trained volunteers are as follows:

- A total of 31 hygiene promoters were trained on PHAST from May to August 2012.
- Training on HIV testing and counselling was provided to 13 health workers on 24th of July 2012 (7 female and 6 male attendees).
- Community based psychosocial support training was conducted for community health workers to support refugees in the Bambasi camp on 12 October 2012. In total there were 30 participants (11 female and 19 male attendees)
- Epidemic Control for Volunteers (ECV) training was conducted in Tongo II camp and surrounding town for 26 community health workers in September 2012. In addition, an Epidemic Control for Volunteers (ECV) training was held in mid-February 2012 at the ERCS Training Centre in Addis Ababa with 25 participants from ERCS headquarters

and branch staff and volunteers. The ECV training aims to help volunteers deal with epidemics in their local communities.



Training on Epidemic Control for Volunteers for community health workers in the Tongo II camp in September 2012. Photo/ ERCS.

As part of the operation a health club was also established in Tongo II camp for school children to attend providing lessons on hygiene and sanitation, nutrition and health reaching 875 beneficiaries over the duration of the operation. 10, 000 mosquito nets were procured for distribution in the Bambasi and Sherkole camps to benefit 3332 families and are awaiting distribution through ARRA. As no outbreaks of cholera occurred during the operation, the procurement of cholera beds and bed sheets were not needed. In parallel due to no cholera outbreaks, ARRA did not request support in strengthening and expanding the health centre capacity to manage isolation cases and reduce risk of contagion in the host and displaced populations.

Water, sanitation, and hygiene promotion

Outcome: The risk of waterborne and water related diseases has been reduced through the provision of safe water, adequate sanitation as well as hygiene promotion to 2,000 families (10,000 beneficiaries) in Sherkole and Tongo camps.

Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> The health status of the population is improved through improved access to clean and safe water supply, adequate sanitation and hygiene promotion according to SPHERE standards. 	<ul style="list-style-type: none"> Assess the existing coverage with a view of ensuring availability of adequate water supply sanitation facilities and hygiene awareness.
<ul style="list-style-type: none"> Improve water supply in Sherkole and Tongo. Establish two teams of volunteers dealing with household water treatment. Distribute 360,000 water treatment tablets. 	<ul style="list-style-type: none"> Provide safe water to 2,000 families as permanent water source is installed / restored. Procurement of 360,000 water treatment tablets for 2,000 HHs. Training of 20 volunteers on household water treatment. Distribution of 360,000 water treatment tablets. Monitoring household water treatment and use.
<ul style="list-style-type: none"> Sanitation facilities in Sherkole and Tongo will be improved. 	<ul style="list-style-type: none"> Provide appropriate sanitation to 250 people (5x50) by constructing 50 semi-permanent family latrines/urinals. Monitoring the use of latrines/urinals
<ul style="list-style-type: none"> Improve community health and hygiene awareness in both host and beneficiary populations. Establish two viable and sustainable hygiene promotion 	<ul style="list-style-type: none"> Conduct training for hygiene promoters. Prepare materials for hygiene promotion for 2,000 families in the 2 locations. Training of the 40 PHAST ToTs volunteers. Training of the PHAST groups.

teams.	<ul style="list-style-type: none"> Disseminating hygiene and sanitation messages to the 10,000 family members. Monitoring the hygiene promotion activities.
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Impacts: Due to other agencies sufficiently addressing WATSAN needs in the camps, in collaboration with ARRA and UNHCR it was agreed to reduce Red Cross WATSAN activities to solely focus on hygiene promotion.

As part of the operational ERCS volunteers installed hand washing facilities in the camps and demonstrated how to use them to improve hygiene and sanitation in the refugee community. Also on a daily and monthly basis, hygiene and sanitation messages were disseminated by PHAST volunteers who made regular visits to households, to consistently build knowledge on good practices. Through the PHAST volunteers, 6,250 bars of body and laundry soap were also distributed per month, with each member of the household receiving one bar each. In total 702 families or 3,500 individuals were reached through the distribution of soap. In addition, 577 of the same households in the Tongo camp received 100 aqua tablets each, with a total of 57,700 aqua tablets distributed. The focus on hygiene promotion to reduce poor hygiene practices and resulting illnesses has been a consistent activity during the operation.

In addition to the above two campaigns on hygiene promotion in the Tongo II camp were executed with approximately 2500 - 3000 refugees reached through the campaigns. As part of the campaign over 3000 leaflets were distributed with messages focusing on personal hygiene, the importance of hand washing and prevention of diseases. Banners and ERCS branch music band also communicated key hygiene messages to the refugee community. As part of the campaigns key messages were translated for the refugee community in Arabic, Nuer and Ruthana languages. During the operational timeframe, a weed cutting campaign was also conducted as part of the hygiene promotion interventions, to promote environmental cleanliness.

Capacity building of the National Society

Outcome: To enhance the operational capacity and management skills of ERCS operational branches to respond to this and to potential future disasters throughout the region.

Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> Capacities of the ERCS branches in operational areas strengthened to ensure adequate service deliveries to vulnerable communities. 	<ul style="list-style-type: none"> Recruitment and deployment of additional staff to implement the various operational activities. Training of new hired staff and volunteers. Provide with adequate transport and fleet capacities to ensure mobility and rapid response. Vehicle maintenance and procurement of spare parts. Provide necessary office equipment, furniture, IT and communication equipment including mobile cards, computers, printers and EVDOs (internet sticks). Increase warehouse, office and accommodation capacity.

Impacts: As per the objective of resourcing the operation with sufficient personnel, all posts were filled during the response timeframe. At the Benishangul Gumuz branch level personnel included the Branch Secretary, Accountant, Project Health Coordinator and Finance and Administration Officer. In the Tongo camp there was also an ERCS Hygiene Promotion Officer. 2 field drivers and two ambulance drivers were also part of the operation. ERCS HQ level was also fully resourced with personnel from Disaster Management, Health and WATSAN departments. In addition, an IFRC Health delegate and WATSAN delegate were based in HQ supporting the operation. Volunteers were recruited at ground level as per the plan, providing front line delivery of Red Cross services.

In terms of staff at branch level, it is noted that the recruitment process could have been faster and recommendations from the ERCS branch review highlighted the need for additional staffing in project management and financial administration. The nature of the contracts being one month rolling contracts proved challenging and led to setbacks in attracting qualified candidates to apply for posts.

The Benishangul Gumuz branch level was also equipped with office equipment as per the plan including tables, chairs, a laptop, printer, photocopy machine and ENDOS (internet sticks). The provision of such items capacitated the branch to work more effectively in delivery services to beneficiary communities through being adequately resourced for operations. Also against OD plans, the Austrian Red Cross are supporting the construction of

additional warehouse and office space in Benishangul Gumuz branch which will be ongoing during the annual appeal timeframe.

Disaster Preparedness and Risk Reduction

Outcome: Reduce socio-economic impact in the affected area through community based programming to identify and address disaster risk and to build resilience.	
Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> Enhanced preparedness for population movement through increased awareness and analysis of hazard risks and increased volunteer engagement 	<ul style="list-style-type: none"> Strengthened kebele and woreda community committees to implement DP and DRR activities through training and resources. Launching community awareness campaign in DP and DRR including contingency plans at the community level.
<ul style="list-style-type: none"> Disaster Risk Reduction (DRR) approaches have been incorporated in all recovery sectors. 	<ul style="list-style-type: none"> Branch staff develops skills to strengthen livelihoods. Provide technical training to help host and affected families to reconstruct livelihoods
<ul style="list-style-type: none"> Branch staff benefit from improved knowledge and training 	<ul style="list-style-type: none"> Organise training for volunteers, in DRR modalities. Procurement of IT and office equipment.

Impacts: As with previous updates, other operational interventions (particularly related to relief and health) have taken precedence and disaster preparedness and risk reduction interventions were been implemented in the operational timeframe.

Logistics

Outcome: Humanitarian goods are procured, stored, delivered and distributed in a timely, transparent and cost-effective manner.	
Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> Well coordinated mobilization of relief goods. Coordinated delivery to the operational areas ensuring proper storage and distribution to affected communities. Provision of all necessary vehicles for the operation and effective fleet management. The federation will also work with the Ethiopian Red Cross Society to support and build logistics capacity through training, workshops, and providing delegates to support the logistics function. 	<ul style="list-style-type: none"> Conduct emergency needs and capacity assessments. Assist the ERCS branch in setting up effective and efficient supply chain and provide reporting on performance. Support the ERCS in developing detailed logistics and procurement plan for the operation. Reinforce the fleet needs to deliver the assistance. Reinforce warehousing with renovated and replacement RubbHall or other facilities. Advise on efficient delivery of operation supplies and materials supplies and control supply movements from the point of dispatch to the end user. Assist the operation in delivering services for the communities including procurement of goods, services and other equipment. Necessary for effective implementation of the planned activities. Support Procurement of all supplies in the PoA and budget. Advise on contracting of local service providers to transport goods from hubs to the distribution points. Support logistics training and knowledge development

Impacts: In this appeal, logistics support was included as a separate objective due to its pivot role in impacting the success of the operation; namely in delivering services to communities through humanitarian goods in a timely, transparent and cost-effective manner.

For the operation, a detailed logistics and procurement plan was developed at HQ level. Also with the support of the IFRC Logistics Delegate, ERCS reviewed their logistics manual and have been taking steps to revise it. The IFRC also supported the national society in the use of the logistics emergency items catalogue and relevant departments were supplied with a physical copy. This was particularly in response to poor quality items being procured during the operation, due to the cheapest items being the preferred choice to purchase. The catalogue standardizes the selection and procurement of relief items during emergency operations to improve quality

assurance. ERCS branch was also supported during the operation in setting up more effective and efficient supply chains and provide reporting on performance.

As previously mentioned challenges were experienced during the operation from a lack of vehicles available for transportation, as ICRC trucks were depended on but were not always free to use. This led to local service providers being contacted for tendering with a preferred supplier chosen, which had a positive affect on progressing operational activities.

Budget summary

The total cash transferred to ERCS was 318,253 CHF and was fully spent by the national society.

The total income for the operation through the IFRC appeal was CHF 933,405 including DREF funds of CHF 185,000. The expenditure of IFRC was 732,469 CHF leaving a closing balance for the operation is 15,936 CHF surplus, once the DREF loan of 185,000 CHF is returned back to IFRC.

The following budget lines were over-spent by over 10 percent during the operation:

The Shelter budget line was overspent by 168,408 CHF due to a request from UNHCR and the Ethiopian government to provide addition support to the refugee communities through the procurement of a greater number of tents than planned by ERCS, leading to a total of 500 being procured. A total of 335 tents were distributed and ERCS continues to collaborate with UNHCR and ARRA on the distribution of the remaining tents, based on need in the communities. The Clothing and Textiles budget was overspent by 29,190 CHF which was also due to UNHCR and ARRA requesting additional support from ERCS through the procurement of children's clothing to meet demands in the camps. In total 12,295 different items of clothing for children were procured and distributed as part of the operation.

The additional procurement and distribution of tents and clothing led to an overspend in Logistics, Transport and Storage costs of 38,710 CHF. In total 4,893 CHF was overspent on distribution and monitoring costs, 23,356 CHF was overspent on transport and vehicles costs and 14,788 CHF was overspent on logistics services costs.

The Finnish Red Cross Society agree to their earmarked funding being used to cover the additional costs for both the tents and the clothing for children, including associated logistics costs.

Lastly there was an over expenditure of professional fees totalling 2,968 CHF, due to audit costs being allocated to the project by the Secretariat.

Contact information

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For Resource Mobilization and Pledges:

- **IFRC Africa Zone:** Loïc de Bastier, Resource Mobilization Coordinator; phone: +251-93-003 4013; fax: +251-11-557 0799; email: loic.debastier@ifrc.org

For Performance and Accountability (planning, monitoring, evaluation and reporting):

- **IFRC Zone:** Robert Ondrusek, PMER/QA Delegate, Africa phone: +254 731 067277; email: robert.ondrusek@ifrc.org

How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

www.ifrc.org
Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
 2. Enable healthy and safe living.
 3. Promote social inclusion and a culture of non-violence and peace.
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Disaster Response Financial Report

MDRET011 - Ethiopia - Population Movements

Timeframe: 19 Oct 11 to 28 Oct 12

Appeal Launch Date: 28 Oct 11

Final Report

Selected Parameters

Reporting Timeframe	2011/10-2013	Programme	MDRET011
Budget Timeframe	2011/10-2012	Budget	APPROVED
Split by funding source	Y	Project	*

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		684,476				684,476	
B. Opening Balance		0				0	
Income							
Cash contributions							
<i>Austrian Red Cross</i>		49,721				49,721	
<i>British Red Cross</i>		63,005				63,005	
<i>Finnish Red Cross (from Finnish Government*)</i>		498,578				498,578	
<i>Japanese Red Cross Society</i>		20,600				20,600	
<i>Red Cross of Monaco</i>		6,181				6,181	
<i>Swedish Red Cross</i>		6,702				6,702	
<i>Swedish Red Cross (from Swedish Government*)</i>		54,224				54,224	
<i>The Republic of Korea National Red Cross</i>		45,768				45,768	
<i>The Republic of Korea National Red Cross (from Community Chest of Korea, the*)</i>		3,626				3,626	
C1. Cash contributions		748,405				748,405	
Other Income							
<i>DREF Allocations</i>		185,000				185,000	
C4. Other Income		185,000				185,000	
C. Total Income = SUM(C1..C4)		933,405				933,405	
D. Total Funding = B + C		933,405				933,405	

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance		0				0	
C. Income		933,405				933,405	
E. Expenditure		-732,469				-732,469	
F. Closing Balance = (B + C + E)		200,936				200,936	

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III. Expenditure

Account Groups	Expenditure						TOTAL	Variance
	Budget	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			684,476			684,476		
Relief items, Construction, Supplies								
Shelter - Relief	40,000		208,408			208,408	-168,408	
Construction Materials	59,000						59,000	
Clothing & Textiles	5,000		34,190			34,190	-29,190	
Food	15,000						15,000	
Water, Sanitation & Hygiene	14,000						14,000	
Medical & First Aid	96,000		9,121			9,121	86,879	
Teaching Materials	20,000						20,000	
Utensils & Tools	65,000						65,000	
Other Supplies & Services	10,000						10,000	
Total Relief items, Construction, Sup	324,000		251,718			251,718	72,282	
Land, vehicles & equipment								
Vehicles	87,450		26,735			26,735	60,715	
Computers & Telecom	16,000						16,000	
Office & Household Equipment	16,000						16,000	
Total Land, vehicles & equipment	119,450		26,735			26,735	92,715	
Logistics, Transport & Storage								
Storage	5,000		674			674	4,326	
Distribution & Monitoring	2,000		6,893			6,893	-4,893	
Transport & Vehicles Costs	12,550		35,906			35,906	-23,356	
Logistics Services			14,788			14,788	-14,788	
Total Logistics, Transport & Storage	19,550		58,260			58,260	-38,710	
Personnel								
International Staff	48,000		18,625			18,625	29,375	
National Society Staff	31,250		16			16	31,234	
Volunteers	2,250						2,250	
Total Personnel	81,500		18,641			18,641	62,859	
Consultants & Professional Fees								
Consultants	11,000						11,000	
Professional Fees			2,968			2,968	-2,968	
Total Consultants & Professional Fees	11,000		2,968			2,968	8,032	
Workshops & Training								
Workshops & Training	70,000		573			573	69,427	
Total Workshops & Training	70,000		573			573	69,427	
General Expenditure								
Travel	7,000		1,069			1,069	5,931	
Information & Public Relations	6,000						6,000	
Office Costs	1,000						1,000	
Communications	1,200						1,200	
Financial Charges	1,000		662			662	338	
Other General Expenses			0			0	0	
Shared Office and Services Costs	1,000		160			160	840	
Total General Expenditure	17,200		1,890			1,890	15,310	
Contributions & Transfers								
Cash Transfers National Societies			318,253			318,253	-318,253	
Total Contributions & Transfers			318,253			318,253	-318,253	
Indirect Costs								

Disaster Response Financial Report

MDRET011 - Ethiopia - Population Movements

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Final Report

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Budget Timeframe	2011/10-2012	Budget	APPROVED
Split by funding source	Y	Project	*

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III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			684,476			684,476		
Programme & Services Support Recovr	41,776		44,138			44,138	-2,362	
Total Indirect Costs	41,776		44,138			44,138	-2,362	
Pledge Specific Costs								
Pledge Earmarking Fee			6,093			6,093	-6,093	
Pledge Reporting Fees			3,200			3,200	-3,200	
Total Pledge Specific Costs			9,293			9,293	-9,293	
TOTAL EXPENDITURE (D)	684,476		732,469			732,469	-47,994	
VARIANCE (C - D)			-47,994			-47,994		

Disaster Response Financial Report**MDRET011 - Ethiopia - Population Movements**

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Budget Timeframe	2011/10-2012	Budget	APPROVED
Split by funding source	Y	Project	*

All figures are in Swiss Francs (CHF)

IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL2 - Grow RC/RC services for vulnerable people							
Disaster response	684,476	0	933,405	933,405	732,469	200,936	
Subtotal BL2	684,476	0	933,405	933,405	732,469	200,936	
GRAND TOTAL	684,476	0	933,405	933,405	732,469	200,936	

ERCS HUMANITARIAN PROJECT
 STATEMENT OF INCOME AND EXPENDITURE REPORT (IFRC REFUGEE+OD)
 FROM SEP 2011 TO OCTOBER 2012

DESCRIPTION	AMOUNT		
	IN BIRR	EXCHANGE RATE	CHF
INCOME			
TRANSFER ON 26/10/2011	3,384,561.41	19.4842	173,708.00
TRANSFER ON 02/10/2012	2,838,514.36	19.1275	148,400.00
TOTAL INCOME	6,223,075.77	19.3183	322,108.00
EXPENDITURE			
SHELTER-RELIEF	13,399.75	19.3183	693.63
SHELTER-TRANSITIONAL			
CONSTRUCTION-HOUSING			
CONSTRUCTION-FACILITIES			
CONSTRUCTION-MATERIALS			
CLOTHING & TEXTILES	2,134,861.99	19.3183	110,509.83
FOOD			
SEED & PLANTS			
WATER,SANITATION & HYGIENE	177,107.74	19.3183	9,167.87
AQUATABS	114,765.00	19.3183	5,940.74
MEDICAL & FIRST AID	247,736.89	19.3183	12,823.95
TEACHING MATERIALS		19.3183	
UTENSILS & TOOLS	205,958.52	19.3183	10,661.32
OTHER SUPPLIES & SERVICES			
EMERGENCY RESPONSE UNITS			
CASH DISBURSEMENTS			
TOTAL RELIEF ITEMS,CONSTRUCTION & SUPPLIES	2,893,829.89	19.3183	149,797.34
LAND & BUILDINGS			
VEHICLE PURCHASE			
COMPUTER & TELECOM EQUIPMENT	195,515.29	19.3183	10,120.73
OFFICE/HOUSE HOLD FURNITURE & EQUIPMENT	154,434.03	19.3183	7,994.18
MEDICAL EQUIPMENT	522,593.08	19.3183	27,051.71
OTHER MACHINERY & EQUIPMENT			
TOTAL LAND, VEHICLES & EQUIPMENT	872,542.40	19.3183	45,166.62
STOORAGE,WAREHOUSING	37,729.91	19.3183	1,953.07
DISTRIBUTION & MONITORING	26,613.00	19.3183	1,377.61
TRANSPORT & VEHICLE COSTS	535,129.70	19.3183	27,700.66
LOGISTICS SERVICES	235,219.75	19.3183	12,176.01
Total LOGISTICS,TRANSPORT & STORAGE	834,692.36	19.3183	43,207.34
INTERNATIONAL STAFF			
NATIONAL STAFF			
NATIONAL SOCIETY STAFF	258,059.67	19.3183	13,358.30
VOLUNTEERS	69,088.95	19.3183	3,576.35
TOTAL PERSONNEL	327,148.62	19.3183	16,934.65
CONSULTANTS			
PROFESSIONAL FEES			
TOTAL CONSULTANTS & PROFESSIONAL FEES	0		



WORKSHOPS & TRAINNING	108,620.78	19.3183	5,622.69
TOTAL WORKSHOP & TRAINNING	108,620.78	19.3183	5,622.69
TRAVEL	321,518.90	19.3183	16,643.23
INFORMATION & PUBLIC RELATIONS	10775.52	19.3183	557.79
OFFICE COSTS	42,468.15	19.3183	2,198.34
COMMUNICATIONS	25,310.60	19.3183	1,310.19
FINANCIAL CHARGES	1,661.42	19.3183	86.00
OTHER GENERAL EXPENSES			
SHARED SUPPORT SERVICES			
TOTAL GENERAL EXPENDITURES	401,734.59	19.3183	20,795.55
PARTNER NATIONAL SOCIETIES			
OTHER PARTNERS (NGOs,UN,OTHER)			
TOTAL TRANSFER TO PARTNERS			
PROGRAMMED & SUPPLEMENTARY SERVICES RECO			
TOTAL INDIRECT COSTS	0		
TOTAL EXPENDITURE	5,438,568.64	19.3183	281,524.18
EXCESS OF INCOME OVER EXPENDITURE	784,507.13	19.3183	40,583.82

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STATEMENT OF INCOME AND EXPENDITURE REPORT (IFRC REFUGEE+OD)
FROM NOVEMBER 2012 TO DECEMBER 2012

DESCRIPTION	AMOUNT		
	IN BIRR	EXCHANGE RATE	CHF
INCOME			
ACCUMULATED FUND OPENING NOV.1,2012	784,507.13	19.3183	40,583.82
EXPENDITURE			
SHELTER-RELIEF	89.98	19.3183	4.66
SHELTER-TRANSITIONAL			
CONSTRUCTION-HOUSING			
CONSTRUCTION-FACILITIES			
CONSTRUCTION-MATERIALS	1,987.25	19.3183	102.87
CLOTHING & TEXTILES	258,947.80	19.3183	13,404.27
FOOD			
SEED & PLANTS			
WATER,SANITATION & HYGIENE			
MEDICAL & FIRST AID			
TEACHING MATERIALS			
UTENSILS & TOOLS			
OTHER SUPPLIES & SERVICES			
EMERGENCY RESPONSE UNITS			
CASH DISBURSEMENTS			
TOTAL RELIEF ITEMS,CONSTRUCTION & SUPPLIES	261,025.03	19.3183	13,511.80
LAND & BUILDINGS			
VEHICLE PURCHASE			
COMPUTER & TELECOM EQUIPMENT	5,559.97	19.3183	287.81
OFFICE/HOUSE HOLD FURNITURE & EQUIPMENT	45,154.88	19.3183	2,337.41
MEDICAL EQUIPMENT			
OTHER MACHINERY & EQUIPMENT			
TOTAL LAND, VEHICLES & EQUIPMENT	50,714.85	19.3183	2,625.22
STOARAGE, WAREHOUSING	6,135.00	19.3183	317.57
DISTRIBUTION & MONITORING	20,667.50	19.3183	1,069.84
TRANSPORT & VEHICLE COSTS	71,327.53	19.3183	3,692.23
LOGISTICS SERVICES			
TOTAL LOGISTICS, TRANSPORT & STORAGE	98,130.03	19.3183	5,079.64
INTERNATIONAL STAFF			
NATIONAL STAFF			
NATIONAL SOCIETY STAFF	71,006.92	19.3183	3,675.63
VOLUNTEERS	26,350.00	19.3183	1,363.99
TOTAL PERSONNEL	97,356.92	19.3183	5,039.62
CONSULTANTS			
PROFESSIONAL FEES			
TOTAL CONSULTANTS & PROFESSIONAL FEES	0	19.3183	



WORKSHOPS & TRAINNING	47,123.93	19.3183	2,439.34
TOTAL WORKSHOP & TRAINNING	47,123.93	19.3183	2,439.34
TRAVEL	89,326.10	19.3183	4,623.91
INFORMATION & PUBLIC RELATIONS	504.00	19.3183	26.09
OFFICE COSTS	36,851.24	19.3183	1,907.58
COMMUNICATIONS	7,408.75	19.3183	383.51
FINANCIAL CHARGES	5.00	19.3183	0.26
OTHER GENERAL EXPENSES	21,094.79	19.3183	1,091.96
SHARED SUPPORT SERVICES			
TOTAL GENERAL EXPENDITURES	155,189.88	19.3183	8,033.31
PARTNER NATIONAL SOCIETIES			
OTHER PARTNERS (NGOs,UN,OTHER)			
TOTAL TRANSFER TO PARTNERS			
PROGRAMMED & SUPPLEMENTARY SERVICES RECO			
TOTAL INDIRECT COSTS	0		
TOTAL EXPENDITURE	709,540.64	19.3183	36,728.94
EXCESS OF INCOME OVER EXPENDITURE	74,966.49	19.3183	3,854.88

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