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# West Coast Regional Representation Annual Report

 International Federation  
of Red Cross and Red Crescent Societies

**SP161/ MAA61002**

**30/04/2013**

**This report covers the  
period: 01/01/2012 to  
31/12/12.**

*FACT member during an emergency  
operation in Niger State – Nigeria –  
October 2012/IFRC*



## Overview

This report is on consolidated coverage of West Coast region's programmes carried out between January 2012 to December 2012 in Côte d'Ivoire, Nigeria, Benin, Togo, Liberia, and Sierra Leone. By the end of the reporting period, most of the activities outlined in the 2012 operational plan were implemented in line with the Long-term planning Framework (LTPF) 2012-2015.

Collectively the Red Cross and Red Crescent National Societies reached approximately 3.7 million beneficiaries supported by more than CHF 6.7 millions mobilized to finance emergency and development programmes. The IFRC West Coast Regional Representation (WCRR) is most grateful to all partner national societies (PNS), donor organisation, private organisational, non-governmental organisations, government departments and the ICRC for the technical and financial support provided for the NS.

Like any other humanitarian agent, the WCRR was faced with social, economic, political and emergency challenges that demanded collective and immediate response. The on-going internal political crisis in Liberia, Benin and Togo challenged the implementation of both emergency and developmental programmes. Terrorist threats in West Africa remain among a diverse groups inspired by Al Qaeda operating models. Nigeria brutal military interventions against Boko Haram created mistrust among the population infuriated by the reluctance to cooperate with the army. Floods remain cyclical and are accompanied by risks along with the dry season known for its share of wildfires.

Some challenges emanated from outside the region. The economic crisis in Europe continued leading several countries into recession affecting the level and availability of funding resources. It was evident among most of our PNS, their governments as back donors as the negative impact of the economic crisis reduced the level of

programme in West Coast region. According to the analyst on world financial crisis, this situation will continue with a high threat of relocation of the EURO Zone. However, Africa remains a strong development centre and West African countries particularly Côte d'Ivoire and Nigeria remain attractive areas of capital and investment.

## Working in partnership

Operational Partners	Programme	Where/Country
Irish Government	WCO Regional Programme: Health, Disaster Management (DM), Organisational Development (OD)	Regional
Finish Red Cross	Health – community-based health and First Aid (CBHFA), community-based health promotion (CBHP)	Ghana and Cote D'Ivoire
	OD	Liberia
Swedish Red Cross	Child Advocacy and Rehabilitation (CAR), WADMCB/Health/DM/OD	WCRR, Sierra Leone, Liberia and Côte d'Ivoire
Canadian Red Cross	Election Unrest Appeal (MDR61007)	Côte d'Ivoire
Icelandic Red Cross	CAR	Sierra Leone
Norwegian Red Cross	Disaster Risk Reduction (DRR)	
	CAR, OD	Benin
Japanese Red Cross	Maternal and Child Health, DM	Benin, Ghana, Nigeria and Côte d'Ivoire
DFID	DM	Regional
Nestlé	Water and Sanitation	Côte d'Ivoire
British Red Cross	Health, DM, and OD	
Laraba Foundation	OD and DM	
USAID	Health and DM	

## Progress towards outcomes

### Business line 1: TO RAISE HUMANITARIAN STANDARDS

#### Outcomes:

1. Regional trends on key humanitarian and development issues are analysed and shared by the West Coast Regional Representation (WCRR)
2. The WCRR participates fully in the headquarter-led process of establishing a standard Africa databank. The WCRR database is connected to the headquarter and Africa zone database of capacities and resources
3. The WCRR contributes to the Africa zone wide peer review mechanism to accredit and rate National Societies (NS) and the Secretariat; facilitates and coordinates peer-to-peer capacity building between NS in and out of the West Coast region
4. WCRR ensures the participation of NS in the Red Cross Red Crescent Academic Network

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
Number of NS utilising trend analysis information collected by WCRR in their projects/programmes	1.1	2NS	0
Number of NS with an operational capacity and resources database	2.1	2NS	Sierra Leone Nigeria Côte d'Ivoire
Number of NS uploading information to the database	2.2	7 NS	0
Number of NS that have completed the self capacity assessment and peer review process	3.1	2NS	Nigeria Benin Ghana
Number of NS that have attained Organisational Capacity Assessment Certificate (OCAC) by IFRC governing body	3.2	2NS	0
Number of NS with volunteers in the RCRC academic network	4.1	2NS	Togo Côte d'Ivoire Nigeria
Lessons learned and experience sharing strategy developed and disseminated	4.2	Strategy document	at regional level

Comments on progress towards outcomes
More capacity building is still needed to strengthen the network of our volunteers. Analysing the trend of disasters and future predictions on their occurrences although known to be key requirement for programming still lack funding. It is expected that the 2013 DOP will cover some of these gaps.

## Business line 2: TO GROW RED CROSS RED CRESCENT SERVICES FOR VULNERABLE PEOPLE

### Outcomes:

1. A stronger culture of voluntary service and greater youth leadership and participation in seven NS and at community level
2. The WCRR supports fully the IFRC Africa Zone to review the effectiveness and operationalisation of the RDRT and NDRT
3. Seven NS in WC region assisted to develop contingency plans for the most recurrent hazards, which covers shelter, recovery issues and related capacity building at both NS and regional levels
4. Seven NS are provided with adequate resources (logistics, financial and HR) in preparing for, reducing risks and recovering from disasters and crises
5. The targeted beneficiaries at village and school level have adequate access to safe drinking water and basic sanitation facilities
6. Four NS (Cote d'Ivoire, Liberia, Sierra Leone and Nigeria) are supported to develop food security, livelihoods, nutrition, community-based projects including early warning and climate change adaptation programmes

## 7. Increased capacity of communities and volunteers who are prepared and are able to respond to First Aid needs and health priorities in their communities

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
Number of NS with youth representation at the highest decision making body of NS governance and at the AGM	1.1	7NS	7
Number of youth representing at highest decision making bodies	1.1	7 youth leaders	7
One regional youth development plan reflecting the priorities of the youths in all seven NS	1.2	1 youth development plan	1
Number of NDRT and CBRT members of staff trained	2.1	50 staff	0
Number of WatSan RDRT members trained	2.1	25 WatSan RDRT	0
Number of regional trainings on the use of assessment tools for NS	3.1	1 regional training per year	1
Number of contingency plans revised for countries with coming elections	3.1	3 NS	Ghana, Togo, Liberia and Sierra Leone
Number of NS contingency plans reviewed and updated	3.1	7NS	Ghana, Togo, Sierra Leone, Liberia and Côte d'Ivoire
Number of WatSan lessons learnt workshops for each emergency operation	3.1	1	1
Number of regional WatSan capacity building workshops	3.1	1 workshop	3
Number of volunteers in five NS trained as CDRT and/or NDRT	3.2	300 volunteers	32 volunteers in Côte d'Ivoire and Ghana
Capacity of pre-positioned relief stock (500 households in each country)	3.2	500 x 7NS of relief stock	2
Number of early warning systems established in NS disaster prone areas	3.2	7NS with EWS	7 NS (but to be reinforced)
Number of volunteers trained in community-based disaster risk reduction (CBDRR) and climate change adaptation	3.3	2,000 volunteers	130 volunteers (Ghana, Nigeria and Benin)
Number of WCRR technical support visits to NS	4.1		12 technical support visits
Number of PMER training for emergencies	4.1	1 per year	1 PMER training for emergencies

Number of quality projects implemented by the NS	4.1		15 projects
Number of NS that have organized good governance and management orientation workshop	4.1	7NS	7 NS
Number of NS participants trained on DRR in three NS	4.2	45 staff	3 NS
Number of vulnerability capacity assessments carried out in identified risk areas	4.2	6 VCA	2 VCAs
Number of risk maps and reports produced from all the countries	4.2	7 risk maps	3 risk maps
Number of water points repaired and/or rehabilitated	5.1	65 water points	0
Number of schools with access to safe drinking water	5.1	55 schools	55 schools
Percentage of target households using safe portable water for drinking	5.1	80%	90%
Percentage of households using safe storage and conservation methods	5.1	80%	90%
Percentage of water sample analysed is of acceptable quality	5.1	70%	-
Number of dish racks and soak away pits installed by the community	5.1	800	1,480 dish racks
Number of safe conventional refuse dumpsite per targeted community	5.1	30	138 safe conventional refuse dumpsite
Number of family latrines constructed by communities	5.2	1,000 latrines	1,563 family latrines
Number of school latrines constructed and/or rehabilitated	5.2	51	-
Percentage of communities assessed declared ODF	5.2	50%	85%
Number of communities sensitised on food security community-based projects	6.1	10 communities	21 communities
Local partnerships of food security interventions	6.1		2 countries (Côte d'Ivoire and Liberia) with active actors in food security
Livelihood support programme for farmers established in ten villages in five countries	6.1	5 countries	2 countries (Côte d'Ivoire and Liberia in 21 villages)
Ghana Red Cross food security programme supervisors trained	6.2		---
Number of WC NS supported through First Aid to ensure supply of blood products to national blood transfusion centres is improved	7.1	7 NS	----
Quantity of blood donated through Red Cross interventions	7.1		----

**Comments on progress towards outcomes**

There has been commendable progress against the set targets. However, limited resource mobilized due to ongoing global economic crisis has affected the capacity at both regional and NS level to complete planned activities.

Most to the activities under this business line were implemented through emergency operations where vulnerable displaced persons required shelter, clean water, sanitation facilities and hygiene education.

**Business line 3: TO STRENGTHEN THE SPECIFIC RED CROSS RED CRESCENT CONTRIBUTION TO DEVELOPMENT****Outcome:**

1. The Pan African Coordination Team (PACT) is supported in the implementation of the already developed plan of action, based on the PAC Addis Plan of Action 2012 and aligned to Strategy 2020
2. Develop internal understanding, consensus and promote RC model on sustainable development within the African context based on existing policy guidance and Strategy 2020
3. Supporting three NS (Cote d'Ivoire, Liberia and Ghana) to scale-up actions to reduce vulnerability to HIV and its impacts through preventing further infections, expanding care, treatment and support, and reducing stigma and discrimination
4. Training and supporting four NS (Cote d'Ivoire, Ghana, Liberia and Togo) to implement sustainable access to safe water and sanitation services in the targeted areas
5. Mother and child health (MNCH) strengthened through five NS community-based activities including safe motherhood and child health initiatives, nutrition activities, immunization services during mass vaccination campaigns and routine immunization services for measles
6. The use of insecticide-treated bed nets (ITNs) to reduce maternal and child mortalities caused by malaria and other preventable diseases in WC region
7. WCRR supports four NS (Cote d'Ivoire, Nigeria, Liberia and Sierra Leone) to contribute to the reduction of violence and to promote peaceful reconciliation of social differences
8. Practical trainings on good governance and management are organized for the NS to improve collaboration with local authorities

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
Number of WC NS provided with technical support in programme to align their SDPs with S2020	1.1	7NS	7NS
Number of programmes implemented by NS to achieve the aims of IFRC Strategy 2020	1.1		15 programmes
Liberia Red Cross Society receive tailor-made technical support	1.2	LNRCS	OD in country support though an OD delegate

Number of NS supported to develop long-term strategic development plans	2.1	3 NS	Côte d'Ivoire Liberia
Number of NS targeted for intensified capacity building support from WCRR	2.2		Liberia
One regional training on YABC	3.1	1 YABC training	0
Number of HIV and AIDS prevention sessions carried out in targeted communities	3.1		NA
Number of WatSan committees set-up	4.1	59 committees	197 WatSan Committees in Côte d'Ivoire (56), Benin(81), Sierra Leone (40) and Nigeria(20)
Percentage of communities supported in regular WatSan steering committee meetings	4.1	90%	95%
Number of school hygiene clubs supported	4.1	51 hygiene clubs	20 school hygiene clubs in Côte d'Ivoire
Number of pumps repair mechanics trained and equipped	4.1	15 pumps	0
Number of community masons trained and equipped	4.1	65 masons	0
Number of hygiene promoters participating in hygiene promotion and behaviour change planning sessions	4.2	10 hygiene promoters	323 hygiene promoters in Côte d'Ivoire(28) Benin(60) Nigeria(155) Sierra Leone (80)
Number of planned behaviour change planning/hygiene promotions sessions	4.2	1,560 hygiene promotion sessions	1,855 in Côte d'Ivoire
Number of community members that receive hygiene awareness	4.2	56833	39,403 (69%) in cote d'Ivoire 12,868 in Nigeria
Number of students and children that receive hygiene awareness		28140	14,845 (53%) in Côte d'Ivoire
Number of local Red Cross committees with one or more trained member on monitoring and reporting of WatSan activities	4.3	5 local RC committees	5 committees in Côte d'Ivoire
Number of RC volunteers trained on community social mobilisation	5.1		41 RC volunteers
Number of school teachers and COGES members oriented	5.1		104 school

			teachers in Côte d'Ivoire
Number of training sessions organized on community social mobilisation	5.1		3 community social mobilisation sessions training in Côte d'Ivoire, 2 in Benin, 10 in Nigeria
Number of LLIMN distributed in each country covered	6.1		NA
Number of families actually sleeping under LLIMN	6.1		NA
Number of families of people having access to malaria treatment in each country covered	6.1		NA
Four NS supported in activities aimed at reducing violence (Cote d'Ivoire, Nigeria, Sierra Leone, Liberia)	7.1	4NS	Côte d'Ivoire, Nigeria, Sierra Leone and Liberia
Number of YABC peer educator regional skills-based training beneficiaries	7.1	30 youths	0
Number of cultural activities carried out by targeted youth	7.1		-
Number of peace promotion mothers' clubs	7.1		16 mother clubs Liberia
Number of NS trained in good governance and management through peer support approach	8.1	7NS	Benin and Côte d'Ivoire
Training and capacity building on financial management provided to the seven NS	8.2	7NS	Sierra Leone, Nigeria and Côte d'Ivoire
Number of NS with improved information technology/telecom system and structure	8.3	7NS	Liberia and Sierra Leone

#### Comments on progress towards outcomes

The socio political situation in Côte d'Ivoire coupled with the introduction of the government new strategic orientation as well as the fragile state of internal social cohesion affected the implementation of some activities such as the provision of safe drinking water and social mobilization. Funding support was also limited that the NS failed to reach targets and to scale-up technical support from the IFRC. Some indicators have been adapted to meet the evolving context.

**Business line 4: TO HEIGHTEN RED CROSS RED CRESCENT INFLUENCE AND SUPPORT FOR OUR WORK****Outcome:**

1. The WCRR continue to implement its reshaped plan with the objective of enhancing the operational efficiency of the regional representation and increase capacity to engage with NS in scaling up humanitarian work
2. Identifying and providing tailored support to adopt or/and amend NS legislation and further develop their auxiliary role to public authorities, working closely with ICRC
3. NS diversify income sources reducing dependence on single partners while maintain and expanding existing and innovative partnerships
4. Supporting three NS to engage in product research programme, design and packaging, promotion and the development of new business models and initiatives, their implementation, evaluation, communication and promotion of Humanitarian Values

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
Technical support to seven NS	1.1	7 NS	7NS
Seven NS supported foster and maintain their auxiliary role to the local authorities	2.1	7NS	7NS
NS of Sierra Leone, Ghana and Côte d'Ivoire amend legislation	2.2	3NS	Sierra Leone (the other two in progress)
Number of NS supported to revise their statutes	2.3	3NS	Liberia
Number of NS supported with volunteer management policy development	2.4	7NS	7NS
Three NS (Benin, Cote d'Ivoire, and Liberia) provided with technical support and assistance in diversified income sources	3.1	3NS	Liberia and Côte d'Ivoire
Number of NS assisted to improve income sources	3.2	3NS	Liberia and Côte d'Ivoire
Number of NS supported in re-packaging program/resources mobilization along with communication strategies	4.1	3NS	Liberia and Côte d'Ivoire

**Comments on progress towards outcomes**

The NS in the WC region are well motivated to excel in achieving strategy 2020 objectives to build strong structures. Good progress recorded under this objective albeit limited sources of funding support. The IFRC CWRR's 2013 strategy aims to support and ensure good networking and experience exchange and peer support among the seven NS, and across to other Regions.

**Business line 5: TO DEEPEN OUR TRADITION OF TOGETHERNESS THROUGH JOINT WORKING AND ACCOUNTABILITY****Outcome:**

1. WCRR promotes the joint work of the NS, IFRC and PNS by highlighting accomplishments and achievements, building morale and contributing to resource mobilisation
2. Promoting NS groupings and regional networks (West coast Group) with an aim of optimizing communication and dialogue between members and their secretariat
3. Contributing to the headquarters-led process by mapping existing capacity gaps in information technology and systems development for the NS
4. The WCRR management maintains an effective project/programme implementation with accurate, evidence-based reporting that informs management and decision making to guide and improve performance

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
Number of NS supported in formal meetings with local authorities and regional bodies such as ECOWAS	1.1	7NS	Côte d'Ivoire and Nigeria
Number of NS supported through pooled funding mechanism to meet commonly agreed performance criteria	1.1	4NS	Côte d'Ivoire, Liberia and Nigeria
Number of coordination meetings with ICRC, PNS and other humanitarian agencies	1.2		12 coordination meetings held with various stakeholders
Number of joint planning meetings for DM and health programmes	1.2		-
Number of regional coordination meetings	1.2		1 (WC group meeting)
Number of NS supported to improve communication capacity	1.3	7NS	Côte d'Ivoire; Nigeria; Sierra Leone; Liberia and Benin
Thematic and coordination meeting for the West Coast Group	2.1		3 thematic meetings for the WC group
Digital divide project implemented in Cote d'Ivoire and Liberia	3.1		Yes the project implemented in the two NS
Number of NS staff trained on PMER in the region	4.1	21 staff	5 LNRCS staff trained on PMER

Number of quality reports produced and submitted for publishing	4.1		See PBR, ops update, DREF etc
Two NS supported to establish PMER units	4.2	2NS	LNRCs

#### Comments on progress towards outcomes

All NS of the WC region have a valid strategic development plan. Partnership meetings in Liberia, Sierra Leone and Côte d'Ivoire were held as a platform for the NS to discuss strategic directions as well as map out solutions for the evolving challenges and trends.

### Stakeholder participation and feedback

The IFRC WCRR programme coordinators ensured technical support to their NS counterparts in planning, implementation, monitoring and reporting. Counterpart technical support enhanced the human resource capacity and ensured quality and timely project implementation and delivery. Results from the activity monitoring, field support visits and donor visits were documented on regular basis and updated each time it as necessary to present key achievements on the impacts and sustainability of the program. The field visits were jointly conducted with stakeholders including PNS.

Effective cooperation and coordination with other agencies at regional and national levels was reinforced to ensure holistic service delivery to the vulnerable people. Information related to program impacts was shared with government technical agencies and other stakeholders feeding into decision making and policy and strategy review.

At the implementation level, monitoring of community plans of action and the steering committee meetings held at local, regional and national levels remained as tools used for regular information sharing, monitoring and evaluation of progress toward the project goals. These platforms also constitute a formal forum on which each stakeholder has the opportunity to discuss the findings and learn from them.

The WCRR ensured Movement coordination in the region in collaboration with the ICRC, PNS operating in the region as well as host national societies. The WCRR supported the organization of the West Coast Group extraordinary meeting to discuss the humanitarian situation in Côte d'Ivoire and its effect in the region. The IFRC facilitated a joint regional health and care and disaster management workshop in Lomé, Togo to strengthen collaboration and synergy between the two sectors in planning and activities implementation. The WCRR also actively participated in various humanitarian coordination structures in Côte d'Ivoire, Nigeria, Sierra Leone, Liberia and Benin.

## Key Risks or Positive Factors

Key Risks or Positive Factors	Priority High Medium Low	Recommended Action
Unpredictable security situation and difficult social cohesion in some areas	High	External risk beyond our control, act and implement activities following RC/RC principles and standards and follow security regulations
Resources mobilization locally and internationally	High	Work toward improving our ways of communicating the impacts of our programs; diversify our income generating sources, humanitarian diplomacy
Emergencies (epidemics, riots ; terrorist attacks, floods, wild fire)	Medium	Monitoring; alert system in place, contingency plans in place
Change in the government strategy and some activities have to be put on standby	Medium	Follow-up and adapt/update our plans
Negative global socio-economic trends	High	External risk beyond our control, improve humanitarian diplomacy
Climate changes along with its negative consequences of exacerbating vulnerabilities	High	Climate change adaptation and mitigation strategies in place

## Lessons learned and looking ahead

Capitalization of experiences and lessons learnt from previous years was the starting point to improve our support to projects delivery and quality. These lessons learnt are drafted from discussions and exchanges with the NS, the government technical agencies, donors, beneficiaries, the staffs and summarized as:

- The NS need more capacity building to become stronger and closer to the beneficiaries in the course of the project management cycle. They will as well be in good stand to further develop their resource mobilization strategy;
- Good communication, information sharing and feedback on project impacts have to be improved: partners need to be more and more present;
- The monitoring and evaluation mechanism need to be further developed and improved. This will further develop stakeholder feedback mechanism to reach transparency and active stakeholder participation and acceptability;
- Need to set up or create robust and accurate beneficiaries identification tools;
- More Innovation in social mobilization, beneficiary participation and hygiene promotion methods is necessary to ensure project sustainability.

The WCRR will continue support the NS in disaster preparedness and building the resilience of communities at risk. Achievements in these will be affected by limited funding support.

## Financial situation

[Click here to go directly to the financial report](#)

## How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of nonviolence and peace.

Find out more on [www.ifrc.org](http://www.ifrc.org)

## Contact information

For further information specifically related to this report, please contact:

### In the West Coast Regional Representation

- Daniel Sayi, Title: West Coast Region Representative; Email: [daniel.sayi@ifrc.org](mailto:daniel.sayi@ifrc.org); Phone: +22522501322
- Alasan Senghore, Director; phone: +254 20 283 5000; email: [alasan.senghore@ifrc.org](mailto:alasan.senghore@ifrc.org)
- Bhupinder Tomar, Head of Programme Support and Corporate Services ; phone: +254 733 880 126; email: [bhupinder.tomar@ifrc.org](mailto:bhupinder.tomar@ifrc.org)
- Stephen Omollo, Head of HD and Representative to AU & International Organizations; phone: + 251 911 51 23 38; email: [stephen.omollo@ifrc.org](mailto:stephen.omollo@ifrc.org)
- Loic de Bastier, Resource Mobilization Coordinator; phone: +251-93-003 4013; fax: +251-11-557 0799; email: [loic.debastier@ifrc.org](mailto:loic.debastier@ifrc.org)