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## Information bulletin Malaysia: Seasonal Floods 2014

 International Federation  
of Red Cross and Red Crescent Societies

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*This bulletin is being issued for information only, and reflects the current situation and details available at this time. **The International Federation of Red Cross and Red Crescent Societies (IFRC)** is not seeking funding or other assistance from donors for this operation. The **Malaysian Red Crescent Society (MRCS)** will, however, accept direct assistance to provide support to the affected population.*

[<click here to view the map of the affected area, or here for detailed contact information>](#)

### The situation

The heavy seasonal rains and strong winds have affected most parts of Malaysia since mid-December 2014 and are expected to continue until early January 2015. The rains caused severe flooding in the East Coast – **Terengganu, Pahang, and Kelantan** states. In addition to the three most affected states, four other states in Peninsular Malaysia (**Perak, Johor, Selangor and Perlis** states) and one state in East Malaysia (**Sabah**) also are experiencing floods due to the heavy rainfalls (highest recorded at 255 mm). More than 160,000 people have been evacuated since the onset of the flooding and at least 10 people were confirmed dead.<sup>1</sup>

Reports state that roads in the flood affected states have been inundated, especially in Kelantan where 16 roads in six districts have been closed due to the rising water levels from three main rivers (Sungai Lebir, Sungai Kelantan and Sungai Golok). Nine of the 16 roads are now open for access as the water level has lowered. While in Terengganu, 15 roads in five districts have been closed. Rescue teams had difficulty reaching the worst affected states due to limited access and resources (boats and helicopters). There has also been a report of an unfortunate incident involving eight deaths due to drowning when the rescue boat was trapped in a whirlpool and capsized.<sup>2</sup> More than 100 tourists in Pahang state have been safely transferred to evacuation centres.

Electricity supply was suspended and water sources were affected. The majority of houses and buildings were submerged by the flood waters in the three states.



MRCS truck delivering relief supplies braved through the floods water to reach the evacuation centres. **Photo by MRCS.**

<sup>1</sup> <http://in.reuters.com/article/2014/12/27/malaysia-floods-idINKBN0K507J20141227>

<sup>2</sup> <http://www.straitstimes.com/the-big-story/asia-report/malaysia/story/malaysia-pm-najib-slammed-after-photos-show-him-playing-gol>

States	Districts	Floods date	No. of evacuee (family)	No. of death	No. of missing persons
Terengganu	Besut, Dungun, Hulu Terengganu, Kemaman, Kuala Terengganu, Marang	15/12/14	35,825 (8,807)	2	2
Kelantan	Gua Musang, Jeli, Kota Bharu, Kuala Krai, Machang, Pasir Mas, Pasir Puteh, Tanah Merah, Tumpat	16/12/14	31,441 (8,900)	5	-
Pahang	Bera, Jerantut, Kuantan, Lipis, Maran, Pekan, Raub, Rompin, Temerloh	17/12/14	33,476 (8,305)	3	3
Perak	Hulu Perak, Kerian, Kuala Kangsar, Perak Tengah	23/12/14	6,813 (1,755)	-	-
Johor	Batu Pahat, Kluang, Kota Tinggi, Muar, Segamat	26/12/14	465 (85)	-	-
Selangor	Klang	26/12/14	32 (9)	-	-

Source: National Security Council, PM's Department, 28/12/14 20:00hr.

## Red Cross and Red Crescent action

Malaysian Red Crescent Society (MRCS) is supporting the Malaysian government in the relief operation and has launched a national campaign for the floods operation – [Ops Banjir BSMM Prihatin](#). The Malaysian government has requested MRCS to support relief distributions, hot meal distribution and inter-agency boat rescue operations in several affected districts in Kelantan.

The situation continues to evolve with more rains forecast. MRCS is working to collect information to determine the needs of the affected population.

Kelantan state is currently being monitored by Radio Communication (RadCom). Some districts in Kelantan remain inaccessible. Relief items such as food rations, hygiene kits, and blankets are needed. MRCS has mobilized 120 volunteers from its Kelantan branch, with the support of six rescue teams from MRCS national headquarters (NHQ).

The contingency plan has been activated by MRCS NHQ, whereby MRCS branches in non-affected areas are on standby. MRCS Disaster Management Centre (DMC) has been activated and is operating 24 hours to monitor and disseminate information.

To date, it is confirmed that the Red Cross Society of China has donated USD 100,000 (approx. CHF 98,800) to the MRCS for responding to the floods operation.

The International Federation of Red Cross and Red Crescent Societies (IFRC) Asia Pacific zone office continues to support MRCS as required.



MRCS staff and volunteers unloading relief supplies at one of the evacuation centres. **Photo by MRCS.**

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## Contact information

**For further information specifically related to this operation please contact:**

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**Click here**

1. Click [here](#) to map of affected areas
2. Click [here](#) to return to the title page

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## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

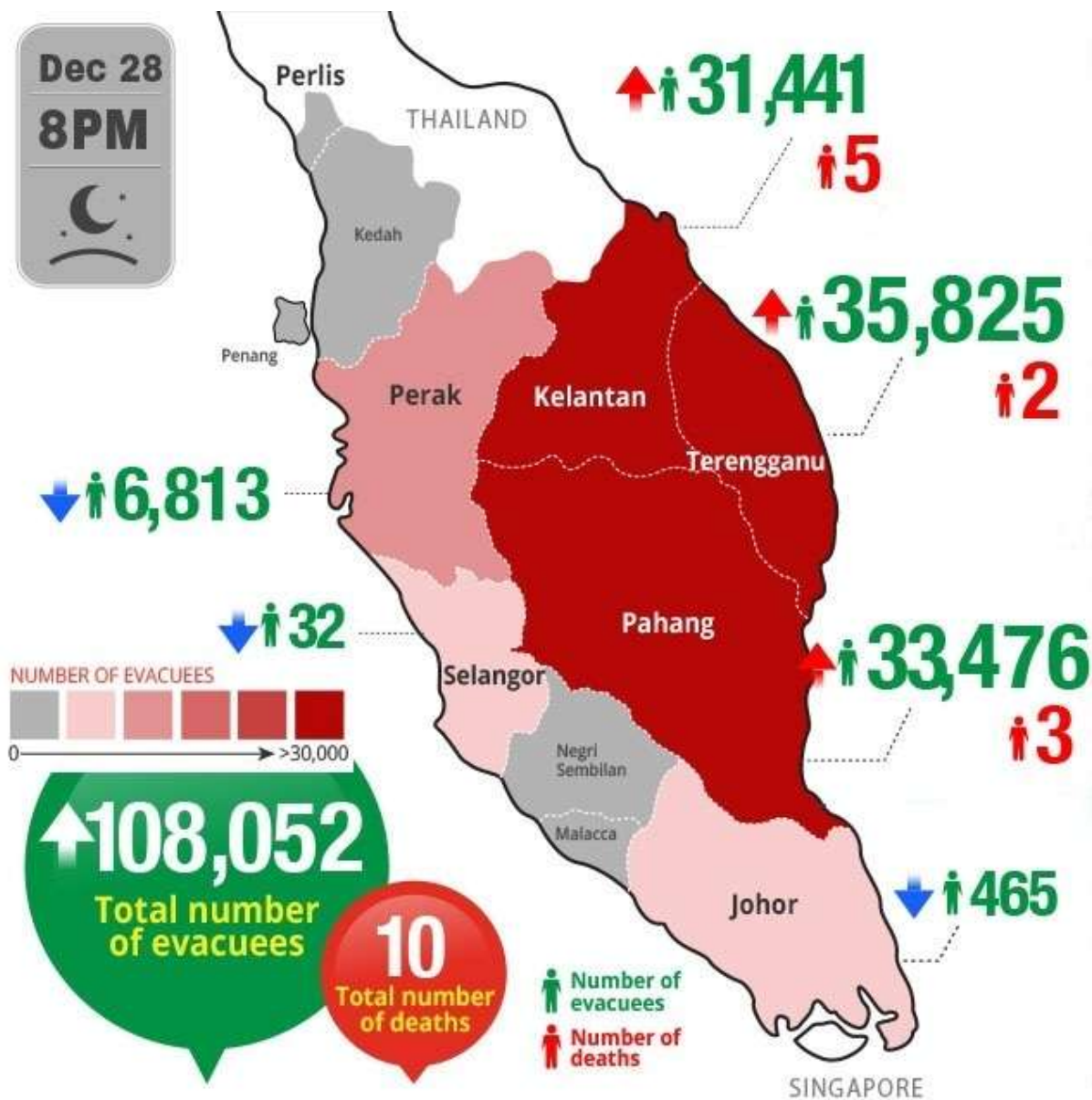
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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

Annex 1: Map



Source: Portal Bencana's last update on Dec 28th, 8PM

Graphics: themalaymailonline.com