

OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

DEMOCRATIC REPUBLIC OF CONGO AND RWANDA: VOLCANIC ERUPTION IN GOMA

28 January 2002

This Ops Update is intended for reporting on emergency appeals.

Appeal No. 02/02

Launched on 18 January 2002 for CHF 1,533,000 for three months

DREF Allocated: CHF 250,000

Beneficiaries: 250,000

Operations Update No. 4 Period covered: 24/27 January 2002

Last Update issued: 23 January 2002;

Next Update No. 5 expected 30 January 2002

“At a Glance”

Appeal coverage: 61.5%

Related Appeals: Congo Republic & DR Congo 01.06/2002, Rwanda 01.11/2002

Outstanding needs: CHF 590,934

The Disaster/Situation: The operation to supply vulnerable people in the region with emergency relief is proceeding well as is the day-to-day management of their needs. There are, however, still uncertainties about ongoing volcanic activity and final positioning of large sectors of the population. The Federation is already engaged with other organisations in terms of planning the longer term recovery needs of communities in and around Goma.

Operational Developments:

Nyiragongo appears to be calm again. However, another volcano, Nyamuragira, in the same area of Eastern DRC has started to be active though no lava stream has yet appeared. It is not known whether an eruption will follow. On January 24, the Rwandan provincial authorities issued a report on the local effects in Gisenyi town and surrounding districts, including the extent of damage to buildings. The Rwanda districts of Nzamzumba, Kazove and Kanama have been worst hit. Displaced people from the camps are still returning to Goma. In Goma, the DRC Red Cross registered 7,000 displaced families as well as 1,000 destroyed buildings, including houses and churches..

An assessment in Gisenyi province revealed the following details:

Number of deaths	1
Number of injured people	85
Damaged houses	7'736
Destroyed houses	1'265

Concerns have been expressed by agencies that, given the uncertainty of the seismic conditions, an evacuation plan for Goma is a priority, especially given the limited exits from the town and possible difficulties with a border crossing. The Federation and ICRC are working with OCHA and the RCD authorities to identify possible alternative sites for housing displaced and homeless. WFP has a food pipeline for immediate needs.

Red Cross Red Crescent Societies

Camps for the displaced in Rwanda: **Mudende:** The Rwandan Red Cross (RRC), supported by the Federation, is in charge of camp management in Mudende, which is well organized, and includes appropriate shelter and warehouse facilities. This was confirmed by the ECHO representative visiting the camp yesterday. The camp is further away from the main road, which has meant that fewer “irregular beneficiaries” have shown up. **Nkamira:** Government confirmation authorizing the Red Cross to take on the camp management in Nkamira has not yet been given. Consequently, the Red Cross is concentrating its efforts in first aid and tracing activities. The ICRC is bringing in 20,000 litres of water/day. Many of the displaced of Nkamira have started to move from Nkamira to Mudende, apparently due to poor organization of the camp. More will probably follow during the coming days. **Ruhengeri:** The authorities have assigned the camp management of Ruhengeri to Concern. The Red Cross has been active with first aid and registration of missing family members but is now scaling down its activities.

Latest Developments (Red Cross): There is no food or water emergency in Goma and water is of an acceptable quality. There are far greater concerns on mid & longer term shelter issues. The ICRC continues giving support to the hospitals with materials. Meetings are held with the RCD authorities and the UN, who are still uncertain how to tackle the issue of rebuilding/rehabilitating Goma. They do not wish agencies to commence programmes without consultation with them. A Joint Statement will be issued early this week by the Federation and the ICRC clarifying the modalities and relationship for ongoing activities in Goma. The Federation is working with groups of local NGOs and others within the civil society of Goma to ensure appropriate action in the operation. UNICEF and CARE are also involved. A participating National Societies (PNS) meeting has been arranged for Wednesday 30 January in Geneva.

Response so far.

Federation Assistance: The logistical and operational framework is being strengthened in Kigali and the Federation presence is now established and equipped in Ruhengeri. This reinforces the operation in Rwanda and prepares for a solid action as soon as the authorities in Goma have taken a decision on where to resettle the displaced and dispossessed Congolese population. The Federation representative has assisted Rwanda RC to receive USAID funds worth USD 25,000 through the US embassy in Kigali for relief camps as a direct support to the National Society. On Tuesday January 29, a delegation of Swedish and Norwegian politicians will be visiting the Mudende camp within a UNDP consultation. The Federation representative will attend the visit. Non-food items have been delivered to the refugees in the above mentioned camps in Gisenyi province and distribution will continue. Details of distributions will be provided in the next update.

Deliveries to date: Federation.

Mudende Camp, January 25	Estimate of 4,500 registered persons
Non Food Items	In stock
Blankets	11'387
Tents	1'200
Cooking sets	99
Plastic sheeting	10 rolls

Buckets	102
Plates	4'983
Cups	3'653
Jerrycans	742
Plates	4'983
Soap	4'325

ICRC assistance: During the first days after the disaster, ICRC brought in material which was distributed with the aid of RRC volunteers. As of January 25, the ICRC has concentrated its efforts in Goma.

ICRC: Deliveries & Distribution at Mudende camp, as of January 23

Item	Received	Distributed
Blankets	2'233	In next update
Kitchen sets	770	671
Buckets	770	668
Jerrycans	138	In next update
Soap bars	5'000	675

Water-sanitation w

In Rwanda the overall water/sanitation (wat/san) situation is stable, and further construction of latrines is underway. Camp populations are considered to be somewhat over-estimated and no significant new influxes are recorded. A clear mandate for intervention by Federation and/or PNS is not defined at time of writing. In-country, there are two French Red Cross technicians with three small water treatment plants on standby.

Estimated total remaining population and wat/san situation:

Camp	Estimated Population	Agency/s Responsible for WatSan	Latrines Available	Water Points Available	Comments:
Mudende	4'000	IRC	42	30 taps	Further construction under way
Nkamira	4'000	IRC/ICRC	24	16 taps	ditto
Ruhengeri	1'000	Oxfam	12	12 taps	ditto

In consultation with ICRC and Oxfam engineers active and established in Goma, it is clear that the main town supply, reduced at one point to 25% capacity, is being brought up to 60-70% capacity. Further repairs will take time and it is estimated that the system will return to full capacity within 6 to 8 weeks. There is no emergency threat at present from water availability. Tankering is under way to bladders/tapstands to serve those areas most affected. Chlorination is being undertaken at lake side water collecting points. Latrine construction will be required, although those agencies already established with personnel at ground level and materials arriving would be best placed to respond.

Relief distributions w

The Rwanda Red Cross will reconcile and report on all distributions to date at the Rwanda Camps. Distributions made in Goma over the weekend will appear in the coming Update.

Logistics w

The British logistics ERU team have successfully unloaded and transported supplies from all PNS flights as follows:

ARRIVED GOODS					DR CONGO - VOLCANO					28.01.2002
ETA	Commodity tracking n°				Commodity	Quantity	Unit	Via	Final Destination (as at 27.01.02)	Date Received (confirmed by field)
	Cty.	Ref.	Donor.	No.						
20.01.2002	ZR	SHE	BE	02001	Tents	200	pcs	Kigali	Mudende	21.01.2002
20.01.2002	ZR	SHE	BE	02002	Blankets	3'250	pcs	Kigali	Mudende	21.01.2002
22.01.2002	ZR	SHE	NL	02011	Tents	639	pcs	Kigali	Mudende	22.01.2002
22.01.2002	ZR	SHE	NL	02012	Blankets	6'000	pcs	Kigali	Mudende	22.01.2002
22.01.2002	ZR	OTH	GB	02024	Logistics ERU	1	lot	Kigali	Kigali/ Ruhengeri	22.01.2002
22.01.2002	ZR	SHE	BE	02002	Blankets	1'250	pcs	Kigali	Ruhengeri	22.01.2002
22.01.2002	ZR	MED	BE	02008	NEHK	1	kit	Kigali	Mudende	22.01.2002
29.01.2002	ZR	SHE	BE	02005	Plastic sheetings	50	rll	Kigali	Canx	Cancelled
23.01.2002	ZR	SHE	ES	02013	Rubb halls	2	pcs	Kigali	Ruhengeri	23.01.2002
23.01.2002	ZR	SHE	ES	02014	Blankets	5'625	pcs	Kigali	Kigali	23.01.2002
23.01.2002	ZR	SHE	ES	02015	Jerry cans	3'600	pcs	Kigali	Kigali	23.01.2002
23.01.2002	ZR	SHE	ES	02016	Tarpaulins	4'780	pcs	Kigali	Mudende	23.01.2002
23.01.2002	ZR	SHE	FR	02017	Jerry cans	3'650	pcs	Kigali	Kigali	23.01.2002
	ZR	SHE	FR	02018	Blankets	3'000	pcs	Kigali	Mudende	24.01.2002
	ZR	MED	FR	02019	Medical unit	1	unit	Kigali	Kigali	24.01.2002
	ZR	WAT	FR	02020	WAT/SAN unit	1	unit	Kigali	Goma	24.01.2002
	ZR	SHE	FR	02021	Tents	200	pcs	Kigali	Kigali	24.01.2002
23.01.2002	ZR	SHE	CH	02028	Blankets	5'000	pcs	Kigali	Kigali	24.01.2002
23.01.2002	ZR	SHE	CH	02029	Tarpaulins	2'212	pcs	Kigali	Kigali	24.01.2002
24.01.2002	ZR	SHE	CH	02028	Blankets	5'000	pcs	Kigali	Kigali	24.01.2002
24.01.2002	ZR	SHE	CH	02029	Tarpaulins	2'212	pcs	Kigali	Kigali	24.01.2002
22.01.2002	ZR	MED	US	02010	NEHK	3	kits	Kigali	Goma/ Ruhengeri	21.01.2002
24.01.2002	ZR	SHE	FI	02023	Tents	300	pcs	Kigali	Kigali	24.01.2002
24.01.2002	ZR	MED	BE	02009	NEHK	1	kit	Kigali	Ruhengeri	24.01.2002
24.01.2002	ZR	SHE	BE	02003	Tents	150	pcs	Kigali	Mudende	24.01.2002
24.01.2002	ZR	SHE	BE	02002	Blankets	1'350	pcs	Kigali	Mudende	24.01.2002
26.01.2002	ZR	WAT	GB	02025	Water purification tablets	550'000	pcs	Kigali	TBC	
26.01.2002	ZR	SHE	GB	02026	Blankets	5'000	pcs	Kigali	TBC	
26.01.2002	ZR	SHE	GB	02027	Tarpaulins	2'065	pcs	Kigali	TBC	
27.01.2002	ZR	WAT	GB	02025	Water purification tablets	550'000	pcs	Kigali	TBC	
27.01.2002	ZR	SHE	GB	02026	Blankets	5'000	pcs	Kigali	TBC	
27.01.2002	ZR	SHE	GB	02027	Tarpaulins	2'065	pcs	Kigali	TBC	

Two logisticians remain in Kigali one has moved to Mudende and Rungheri. No problem experienced with security. The Uganda /Goma road is now open to 4x4 vehicles. ECHO announced that planned openings through the major lava flows in Goma should be ready in a week. ECHO flight schedule Nairobi-Kigali-Goma is now operational.

Health w

As noted the health infrastructure in both Goma and Rwanda is functioning quite well. The Federation has provided Goma hospitals with two WHO kits and a Cholera kit is en route to Rwanda. A highly experienced

Health Coordinator with both ICRC and Federation experience will monitor preventative health has arrived in Kigali

Telecommunications w

Due to security concerns the telecommunications network requires reinforcing. Two technicians from Telecommunications Sans Frontiers (TSA) are working with the French RC and have set up improved email connections. They are able to carry out the needed work but require support on Federation systems. To provide this, the Regional Telecom Delegate from Nairobi has been sent to Kigali with tools and software. ICRC has offered support from its staff in Kigali and Goma. The Geneva Telecom department is providing technical advice.

Tracing w

The Rwanda Red Cross and the Federation are co-ordinating, with the ICRC and UNICEF, reunification of lost children in Rwanda camps with their families in Goma.

National Society Capacity Building w

The team is reviewing with the RRC possibilities of on-the-job training, especially in relief, logistics and distributions while volunteers are available to work in the operation. The same will be considered with the DR Congo RC as soon as it is practical.

Federation Delegation w

A full organogram and list of the present structure and PNS delegates in the field is available on the Congo Volcano page of the Federation DMIS site on the Federation web site. **The Federation**, which is the Secretariat, FACT, ERU teams (17 people in total), is covering the areas of Operations Coordination, Relief Logistics, Health, Finance & Admin., and Information as well as the Rwanda Representative. **PNS:** Belgian RC (3), Spanish RC (2 + 2 local staff), French RC (7 incl 3 TSF technicians). Relief experts are needed to replace the RDRT members who will all be returned to their delegations and National Society (NS) by tomorrow. These positions will be advertised formally as well as the open call currently out to NS.

Coordination

There is an ongoing co-ordination between the Rwandese authorities, mainly the Ministry of Local Affairs, the Red Cross Movement, the UNHCR, UNICEF and WHO, both in Kigali and in Gisenyi in relation to the coordination of the refugee operation in Rwanda. The Red Cross Red Crescent Movement is having ongoing meetings with the DRC authorities to clarify the location of potential resettlement camps as well as the support role and activities required. WFP is ready to coordinate overall transport into Goma in terms of logistics. In Geneva the Federation and ICRC Task Forces continue to meet daily. The Task Force Head of Operations attends all UN meetings. Regular contact is maintained bilaterally with specific PNS who have needs to be kept informed on particular aspects of the appeal and operation. The Spanish RC Delegate who has been coordinating the ECHO application will be in Geneva on Monday 28 January to brief the Task Force.

Outstanding needs

There is still a need for shelter in the camps in Rwanda in terms of large quantities of sleeping mats and for professional African RC camp managers, preferably from the subregion. The overall major needs appear to be the resettlement to take place in Goma, DRC, where restocking of dispensaries, provisional schools and shelter are urgently needed. Here the major opportunities will be in emergency rehabilitation of housing and water installation which the Red Cross is ready to get involved in.

Response to the appeal remains positive. Latest donations not yet listed include some from Norway, OPEC and Canada.

For further details please contact:

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All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

This operation seeks to administer to the immediate requirements of the victims of this disaster. Subsequent operations to promote sustainable development or longer-term capacity building will require additional support, and these programmes are outlined on the Federation's website.

For further information concerning Federation operations in this or other countries, please access the Federation website at <http://www.ifrc.org>.

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D. R. Congo - volcanic eruption						ANNEX 1
APPEAL No. 02/2002		PLEDGES RECEIVED			28.01.2002	
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
CASH						
REQUESTED IN APPEAL CHF ----->				1'533'000		TOTAL COVERAGE 61.5%
CASH CARRIED FORWARD						
AMERICAN - RC		990	USD	1'642	18.01.2002	PROGRAMME MANAGEMENT
BRITISH - GOVT (DFID)		663	GBP	1'591	21.01.2002	PROGRAMME MANAGEMENT
BRITISH - GOVT (DFID)		50'000	gbp	120'000	23.01.2002	NON-RELIEF ITEMS
DANISH - RC		92'500	DKK	18'398	22.01.2002	
FRENCH - RC		335	EUR	495	18.01.2002	PROGRAMME MANAGEMENT
KENYAN - PRIVATE		40'000	USD	66'352	24.01.2002	
KOREA, REPUBLIC - RC				30'000	22.01.2002	
MONACO - RC		8'000	EUR	11'831	18.01.2002	
SPANISH - RC		6'454	EUR	9'454	20.01.2002	PROGRAMME MANAGEMENT
SWEDISH - GOVT		1'000'000	SEK	160'300	22.01.2002	
SUB/TOTAL RECEIVED IN CASH				420'063	CHF	27.4%
KIND AND SERVICES (INCLUDING PERSONNEL)						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
AMERICAN - RC		19'800	USD	32'844	18.01.2002	3 NEW EMERGENCY HEALTH KITS
BRITISH - GOVT		64'147	GBP	153'953	21.01.2002	ERU EQUIPMENT AND TEAM
SPANISH - RC		226'659		335'206	20.01.2002	BLANKETS, JERRY CANS, TARPULINS, RUBBHALLS, TRANSPORT
SUB/TOTAL RECEIVED IN KIND/SERVICES				522'003	CHF	34.1%