

OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

DEMOCRATIC REPUBLIC OF CONGO AND RWANDA: VOLCANIC ERUPTION IN GOMA

19 April, 2002

Appeal No. 02/02; Preliminary Appeal launched on 18 January 2002 for CHF 1,533,000 (USD 966,000 or EUR 1,038,000) for three months. Beneficiaries: 250,000.

Full Appeal launched on 15 February 2002 for CHF 4,802,000 (USD 2.8 million or EUR 3.34 million) for six months. Beneficiaries: 165,000

Disaster Relief Emergency Fund Allocated: CHF 250,000

Operations Update No. 7; Period covered: 4 March - 19 April 2002; last Operations Update (no. 6) issued: 10 February 2002

"At a Glance

Appeal coverage: 82.6%

Related Appeals: 2002 Annual Appeals for the Democratic Republic of Congo (no. 06/2002) and Rwanda (no. 01.11/2002)

Outstanding needs: CHF 846,931 (USD 514,191 or EUR 576,970)

Update: The situation in Mudende Camp is now stable with a slight increase in the case load mainly due to family reunification and the transfer of others from Nkamila camp. In Goma, the distribution of construction kits for the displaced people continues.

Democratic Republic of Congo

While cross-border movements of displaced people into Rwanda has diminished, the majority chose to stay with host families and in schools in Goma where they continue receiving relief assistance. The Red Cross completed distributions of 6,700 emergency kits and 300 tents to more than 45,000 beneficiaries while the Belgian Red Cross distributed another 2,000 blankets, funded by ECHO.

On 11, 12 and 14 March, meetings were held to discuss emergency plans in case of another eruption. The participants included the Ministry of Transport, WHO, OCHA SCF, UNSECOORD, and the Red Cross. It was reported to be a very useful forum as participants deliberated on what could/should be done, but the question remains as to how much can be implemented and when, while the situation remains unpredictable. It was clear that there is a need for improved preparedness and awareness-raising among the region's population, and better dissemination of what to do in case of another emergency. The coordination effort is encouraging, reflected in the general concern, involvement of various experts, and the seriousness of the discussion which provides hope that any future response should be timely and more coordinated than previously. The remaining non-food items (presently in the ICRC warehouse) will be handed over to the Goma branch of the DRC Red Cross.

Rwanda - Mudende Camp

Registration

The situation in the Mudende camp remained normal throughout the reporting period. The number of new arrivals has decreased considerably, the small numbers coming in mainly for family reunification. In mid-April the Rwandan authorities decided to close down another camp, Nkamila, and it was anticipated that its population of 1,547 people would move to Mudende. However only 86 accepted to move, and the remainder returned to Goma.

The following table reflects the camp population of Mudende camp as of 15 April (source: RRC):

Male	1,206
Female	1,295
Under 16 Years	2,379
Over 16 Years	648
Unaccompanied	14
Total	5,539

A follow-up on self repatriation was carried out, and since 15 February some 57 families (comprising 91 individuals) have repatriated from Mudende back to Goma.

Health

The Mudende Clinic continued to provide health services for both in-patients and out-patients in the camp, while referrals are sent to the Gisenyi Provincial Hospital. The major cause of morbidity is respiratory tract infections followed by malaria and diarrhoea. Currently the clinic is experiencing a shortage of drugs. Initially health services were supported by MSF and then the Belgian Red Cross, but their support has ended. The longer-term issue has been discussed with the health authorities in Gisenyi and the Secretary General.

The out-patient department's attendance averages 70 people per day, with three referrals and ten admissions daily. So far there has been one death since the inception of the camp. The therapeutic feeding centre had ten beneficiaries with another 36 at the supplementary feeding centre during the reporting period.

More than 20 beneficiaries, mostly women, have been given health education on diarrhoea. This will continue for each block of the ten residential blocks (the beneficiaries live in blocks which were formerly university accommodation. The blocks are named according to their places of origin in Goma).

Relief distributions

Food Items

Food distribution is carried out on a weekly basis, and a total number of 5,515 were fed during the first distributions in March. Beneficiaries still complain about the quantity of the rations, but WFP maintains the distributions based on standard rations, against the higher "emergency" rations used during the initial period.

The following table indicates the food distribution quantities in mid-March:

Date (for 15 days)	Maize meal Kgs	Peas kgs.	CSB kgs.	Veg Oil kgs.	Salt Kgs.	Families Fed	Beneficiaries Fed
<i>Ration</i>	5.25	1.8	0.3	0.6	0.08		
12/3	9,070	3,110	1,036	518.1	138	634	1,727
13/3	3,995.25	1,369.8	456.6	228.3	60.8	500	761
14/3	9,003.75	3,087	1,029	514.5	137.2	598	1,715
15/3	5,691	1,951.2	650.4	325.2	86.72	374	1,084
16/3	1,197	410	136	68.13	900	64	228
Total	28,957	9,928	3,308	1,654.23	1,322.72	2,170	5,515

Non Food Items

Generally the distribution of NFIs for the current caseload has been completed. Each family has received

kitchen sets, blankets, sleeping mats, and jerrycans. A distribution of two more blankets per family was carried out, completing the German stock of 5,000 which the Rwandan Red Cross has been under pressure to distribute. After distributing 3 blankets to each family on arrival, the management in Mudende Camp had intended to keep the stock of the blankets for new arrivals from Goma and for those coming from Nkamira. The following table shows the total NFI (major items) status as at 12 April:

Non Food Items	Received	Distribution Congo	Distribution Rwanda	Balance in Stock
Blankets	63,990	24,450	19,775	19,765
Tarpaulins	16,677	7,100	6,437	3,140
Jerrycans	49,108	13,000	4,623	31,485
Tents	1,541	500	844	197
Hospital tents	2	2	0	0
Rub Hall tents	2	1	1	0
Emergency Health Kits	5	2	1	2
Watsan unit	1	1	0	0
Sleeping mats	5,000	0	3,357	1,643
Kitchen sets	10,045	7,045	2,438	562
Water purification tabs	1,095,000	0	978,000	117,000

All goods remaining in stock in Rwanda have now been moved to the central Federation warehouse in Kigali to constitute a regional DP stock. Full details of this will be given in the Revised Appeal, and discussions are ongoing with a number of donors in regard to specific items.

In Goma, a warehouse (rubbhall) was also erected on the Congolese Red Cross Goma branch premises on 16 and 17 April, and the balance of the relief goods which had been in the ICRC warehouse (managed by the Federation) were shifted. The main issue is to enhance warehouse security.

Shelter

All 2,464 families in Mudende Camp have adequate shelter, and efforts have continued to improve the accommodation blocks (i.e. plastic sheeting has been fixed to the windows in most blocks and fixing plastic sheeting on the doors continues). Partitioning the blocks using plastic sheets to provide more privacy to the beneficiaries is also on going where possible. Heavy rains over recent weeks have resulted in leaks in the roofs and localized flooding, and a number of families have had to be moved into tents.

After a detailed evaluation of the possible needs (as foreseen in the Appeal), it has been decided that housing rehabilitation in the Gisenyi area was no longer a main priority. Many houses had certainly been damaged by the earth tremors but the materials (window and door frames and roofing sheets) were still available, and the main work required was manual labour to repair the mud walls. It was therefore decided to concentrate on the reconstruction of about 40 damaged schools, and the Federation relief delegate in Goma moved to Gisenyi to work on this assessment. The project, which will be funded by the Swiss Red Cross will be carried out bilaterally with the Rwanda Red Cross. More details will be given in the Revised Appeal.

Telecommunications

A radio network has been set up by the Belgian Red Cross in Mudende Camp over which important announcements are transmitted. It is also an entertainment for the beneficiaries. Getting regular updates from the field remains a problem because of poor communication, as Mudende camp is not accessible by mobile phone. VHF handsets sent from the Regional Delegation Nairobi are yet to be released by the Rwandan customs authorities at Kigali airport.

Tracing

Two unaccompanied minors departed with all their NFI supplies, and were assisted by the ICRC.

National Society Capacity Building

Capacity building continues via training in logistics. One workshop will be held for the Congolese and another for the Rwandan Red Cross, with a third for Rwandan logistics staff. Camp management guidelines have been

prepared by the Rwanda Red Cross camp advisor for staff and volunteers in Mudende Camp, covering registration, distributions, general management and logistics. The American Red Cross has indicated a donation of USD 25,000 is forthcoming to provide operational support, including communications equipment (radios and megaphones), motorcycles, and computers (this will be reflected in the list of contributions in the next Operations Update).

Federation Delegation

The Federation presence has been reduced to two delegates, the finance and administration delegate (also acting head of delegation), and the logistics coordinator. The Relief Delegate in Goma was moved to Gisenyi to continue the housing/school assessment work, and he ended his mission on 16 April. He is due to return to Gisenyi as a Swiss Red Cross bilateral delegate to undertake the implementation of the work. The Camp Advisor ended her contract on 05 April 2002; the Logistics Coordinator is being extended for one month until mid-May 2002 mainly to continue with capacity building.

Two DPP delegates are required immediately to work on emergency contingency planning and preparedness work, one with the RRC and the other with Goma branch of the DRC Red Cross.

Coordination

Inter-agency meetings are held in Gisenyi every Thursday, providing a good forum for information sharing and problem solving, and strengthening coordination efforts. In Kigali, Federation and RRC counterparts hold frequent meetings for information sharing and to follow up capacity building efforts. Periodic visits/meetings to the Goma Red Cross branch by the Rwanda programme and logistics coordinators are made for the same purpose.

Outstanding Needs

Health care in Mudende Camp remains an outstanding need which is not being fully met by any party, though the provincial health coordinator is aware of the shortage of drugs. It remains unclear for how long Mudende Camp will remain open.

The Federation is seeking two experienced DPP delegates to take the operation into the next phase (one in Rwanda and the other in Goma). The full job description is available from the Federation's HR Department in Geneva.

Additional needs on the Congolese side of the border have been assessed, both for material inputs and required training and capacity building possibilities. This assessment report is being finalized and will be incorporated into the Revised Appeal. It is anticipated at this stage that these needs will be covered by the income to date.

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All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

This operation seeks to administer to the immediate requirements of the victims of this disaster. Subsequent operations to promote sustainable development or longer-term capacity building will require additional support, and these programmes are outlined on the Federation's website.

For further information concerning Federation operations in this or other countries, please access the Federation website at <http://www.ifrc.org>.

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D. R. Congo - volcanic eruption						ANNEX 1
APPEAL No. 02/2002		PLEDGES RECEIVED			19.04.2002	
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
CASH						
REQUESTED IN APPEAL CHF ----->				4'802'000		TOTAL COVERAGE 82.6%
AMERICAN - RC		990	USD	1'642	18.01.2002	PROGRAMME MANAGEMENT
ANDORRAN - RC		5'966	EUR	8'823	25.02.2002	
BRITISH - GOVT (DFID)		663	GBP	1'591	21.01.2002	PROGRAMME MANAGEMENT
BRITISH - GOVT (DFID)		50'000	GBP	120'000	23.01.2002	NON-RELIEF ITEMS
BRITISH - GOVT (DFID)		89'916	GBP	215'798	23.01.2002	RELIEF STOCKS, TRANSPORT
BRITISH - GOVT (DFID)		40'144	GBP	121'850	22.02.2002	2 VEHICLES, RADIO H/SETS, 2 HEALTH KITS, KITCHEN SETS
BRITISH - GOVT (DFID)		6'718	GBP	15'788	22.02.2002	RDRT CAMP MANAGER
BRITISH RC		49'845	GBP	119'628	07.03.2002	KITCHEN SETS & JERRY CANS
BRITISH - PRIVATE DONOR				240'000	19.02.2002	
CANADIAN - RC		25'000	CAD	26'040	25.01.2002	
CANADIAN - GOVT/CIDA		99'000	CAD	103'118	11.02.2002	
CYPRUS - RC				153	16.01.2002	
DANISH - RC		92'500	DKK	18'398	22.01.2002	
DANISH - RC				97'906	07.02.2002	
DANISH - RC				11'000	04.02.2002	DELEGATE COSTS
FINNISH - RC		48'840	EUR	72'229	01.02.2002	
FRENCH - RC		335	EUR	495	18.01.2002	PROGRAMME MANAGEMENT
CHINA/HONG KONG - RC		7'780	HKD	1'655	19.03.2002	RELIEF ASSISTANCE
IRISH - RC		20'000	EUR	29'360	07.02.2002	
JAPANESE - RC				50'000	30.01.2002	
JAPANESE - RC				108'466	07.03.2002	
KENYAN - PRIVATE DONOR, LAFARGE		40'000	USD	66'352	24.01.2002	
KOREA, REPUBLIC - RC				30'000	22.01.2002	
KOREA, REPUBLIC - RC		10'050'000	WON	12'653	26.03.2002	
KOREA, REPUBLIC - RC		10'000'000	WON	12'590	18.04.2002	
LIBYAN - RC				5'000	09.02.2002	
MONACO - RC		8'000	EUR	11'831	18.01.2002	
NETHERLANDS - GOVT/RC		11'047	EUR	16'169	20.01.2002	PROGRAMME MANAGEMENT
NORWEGIAN - GOVT/RC		622'370	NOK	115'799	15.01.2002	
NORWEGIAN - GOVT/RC		2'151'030	NOK	400'225	28.01.2002	14'000 BLANKETS, 42'000 JERRY CASN, TRANSPORT/INSURANCE
OPEC		100'000	USD	165'880	25.01.2002	EMERGENCY RELIEF ITEMS
POLISH - RC		1'000	USD	1'659	29.01.2002	
PRIVATE DONORS				6'299	06.02.2002	
PRIVATE DONOR (SHELL FOUNDATION)		25'000	USD	41'275	28.02.2002	
SPANISH - RC		6'454	EUR	9'454	20.01.2002	PROGRAMME MANAGEMENT
SWEDISH - GOVT		1'000'000	SEK	160'300	22.01.2002	
SWISS - RC				178'500	28.01.2002	10'000 BLANKETS, 4'425 TARPULINS, TRANSPORT
SWISS - PRIVATE DONOR				1'500	28.01.2002	
TURKISH - RC				10'000	30.01.2002	
UNITED ARAB EMIRATES - RC		5'000	USD	8'294	05.02.2002	
SUB/TOTAL RECEIVED IN CASH				2'617'720	CHF	54.5%

KIND AND SERVICES (INCLUDING PERSONNEL)						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
AMERICAN - RC		19'800	USD	32'844	18.01.2002	3 NEW EMERGENCY HEALTH KITS
BELGIUM - GOVT		110'039	EUR	162'737	19.01.2002	400 FAMILY TENTS, 13'440 M2 PLASTIC SHEETING, 4'500 BLANKETS, 2 WHO KITS, BILATERAL
BRITISH - GOVT		39'771	GBP	95'112	21.01.2002	ERU EQUIPMENT AND TEAM
FINNISH - GOVT		191'354	EUR	282'993	01.02.2002	300 TENTS, FREIGHT
FRENCH - RC		141'646	EUR	209'481	18.01.2002	NON-FOOD ITEMS, WATER EQUIPMENT, HEALTH MATERIAL, TELECOM EQUIPMENT
NETHERLANDS - GOVT		131'060	EUR	191'833	20.01.2002	389 RIDGE TENTS, 250 ROUND BELL TENTS, 6000 BLANKETS
SPANISH - RC		226'659	EUR	335'206	20.01.2002	BLANKETS, JERRY CANS, TARPULINS, RUBBHALLS, TRANSPORT
SWISS - RC				10'000	28.01.2002	DELEGATE
CANADA	DELEGATE(S)			29'733		
SUB/TOTAL RECEIVED IN KIND/SERVICES				1'349'939	CHF	28.1%
ADDITIONAL TO APPEAL BUDGET						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	