

# OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## IRAQ: HUMANITARIAN CRISIS - POST WAR REHABILITATION

17 March 2005

**Appeal No. 08/03 Operations Update no.16**

**Appeal launched on 20 March 2003 for CHF 111,039,000 (USD 79.7m or EUR 75.4m) for 305,000 beneficiaries for 9 months. [<click here>](#)**

**The Appeal was revised on 5 September 2003, with budgets reduced to CHF 30,937,000 (USD 22m or EUR 19.7m) [<click here>](#)**

**Disaster Relief Emergency Funds (DREF) allocated: CHF 75,000 during pre-positioning phase in early 2003 (refunded to DREF)**

**Period covered: January 2005 to mid-March 2005**

*The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries. For more information: [www.ifrc.org](http://www.ifrc.org)*

### ***In Brief***

**Appeal coverage:** 73.5% as of 16 March; [<for a live contributions update click here>](#)

**Outstanding needs:** CHF 8,205,039 (USD 7.1m or EUR 5.3m)

**Related Emergency or Annual Appeals:** [<click here for other Middle East programmes>](#)

**Operational Summary:** Despite considerable uncertainty, general elections were held as planned at the end of January. Several devastating bomb attacks, as well as a serious increase in criminality, mean that Iraq remains extremely insecure, not only for foreigners but also the local population. A bomb attack in Hilla, Babil Governorate, at the end of February, killed more than 120 people and left another 150 injured. Iraqi Red Crescent (IRCS) volunteers in the local branch responded and provided first aid, medicines, food and water.

The two social welfare (psychological/psychosocial) support centres in Basra and Suleymaniah have been completed and equipment and furniture is being installed. Similarly, the paediatric surgical hospital, the maternity hospital and the Diyala branch building have been rehabilitated and handed over to the IRCS.

The ongoing community based health intervention (CBHI) programme has been adjusted to better fit the local environment in the various governorates, after monitoring results.

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## Operational developments

As a result of finally having a Cooperation Agreement signed by the IRCS in late December 2004, an organizational development (OD) delegate was employed to reinforce the capacity of the Iraq delegation. There are still certain issues related to the internal IRCS agreement following the Damascus meeting (see Operations Update 14 [<click here>](#)) as well as other important OD related actions that have to be urgently addressed. The new approach related to training and capacity building interventions is slowly starting to show results and hopefully this can be maintained.

## Organisational Development

### Objective 1: The IRCS foundations are strengthened.

#	Expected Results	Status
1	The new statutes were drafted in a participatory manner and adopted at the end of 2003	The planned consultancy workshop related to the dissemination of the IRCS statutes was again postponed by the national society. The Federation and the ICRC do not agree with this action and attempts have tried to reverse the decision from the national society
2	In accordance with the new Statutes a new Governing Board has been elected and approved by the General Assembly of the IRCS; Roles of governance and management have been explicitly differentiated in the new statutes	Following indications that the national society would like to extend the interim period, the Federation and the ICRC on a field level have mutually agreed not to accept this. The opinion is that the national society must obey its own commitment and its own word as concluded in Damascus. According to the statutes and the Damascus agreement, all branch elections should be finished by mid/end of July
3	The Governing Board has adopted policies in all relevant fields to include volunteers, youth, human resources, capacity building, and communication. The policies resulted from participatory discussions at all levels	Following meetings with the new OD delegate and relevant national society managers, it was concluded that, as a priority, first of all draft policies for youth, volunteers and human resources. As soon as the drafted policies have been finished they will be submitted to the Governing Board for approval
4	The gender issues have been systematically addressed through programmes after workshops have been conducted in 2004	The printing of the Gender Pack training manual has been further delayed due to different opinions over the Arabic language used. Proof reading is now being done by experts at UNIFEM
5	National headquarters and the branches have jointly developed a NS strategic planning document in the course of 2004	Pending. It will be difficult to reach any conclusion with regard to a tangible Strategic Plan within the interim period and following discussions with the national society, it has been concluded that this is not a priority at the moment.
6	IRCS has been recognized for its contribution to the building of the emerging civil society in the country	The national society is continuously improving with regard to responding to emergencies and thereby also gradually improving its role and position within the civil society

**Objective 2 National humanitarian programmes are redefined and implemented according to Strategy 2010.**

#	Expected Results	Status
1	The IRCS (at the headquarters and in the branches) has mapped the vulnerability patterns of the Iraqi population. All branches have tailored their programmes to the needs of the vulnerable sections of the population	As a follow up on the training of trainer (ToT) interventions in vulnerability capacity assessment (VCA) and rapid damage assessment (RDA), the national society is now implementing those processes in some branches. In VCA, implementation is in Baghdad, Basra and Erbil and in RDA in Baghdad, Diyala, Kirkuk, Mosul, Anbar and Tikrit. Just a few branches are involved as a pilot. This will enable the national society and the Federation to better monitor, control and adjust the activities for interventions in the remaining branches
2	A four-year NS development plan has been drafted during 2004; all activities have been regularly monitored by the NS	As concluded with regard to the Strategic Plan, the Development Plan is not a priority at this moment. The Operational Plan is partly underway, but does not yet cover all departments and branches. It is also obvious, that the Operational Plan will have a more short sighted perspective and be developed after the planned General Assembly
3	With initial support provided by the Federation and the Movement, quality services have been delivered to the target groups	The national society has been further tested during the Eid distribution project and the project for orphans and support to orphanages. Improvements have been registered and planned activities, include improved coaching and training to prepare programme personnel to deliver better services with stronger long term impact
4	Youth volunteers have been profiled and their skills have been systemically used in the provision of humanitarian services	Further youth activities are planned and the Federation is supporting the youth and volunteer department to plan future activities. There has been an increase in participation in various training and meetings of youth and volunteers
5	The IRCS has delivered special services to the target segments of particularly vulnerable populations affected by the war including social and psychological support activities whenever needed	Nine selected national society participants visited Amman for a consultative workshop, led by PSP expertise from the Danish Red Cross. This interactive meeting resulted in a clear plan of action to prepare the national society with regard to PSP activities

**Objective 3: The visibility of the IRCS has increased and the respect for the Emblem has been reinforced.**

#	Expected Results	Status
1	The public at large has been increasingly recognizing and respecting the national society, its emblem, members and activities as a result of the public awareness campaign	The overall security situation is limiting the possibilities with regard to dissemination and awareness campaigns. As far as possible, public dissemination will be done in conjunction with programme and distribution activities
2	With the support of the ICRC and the Federation, the IRCS has adopted internal regulations, which are clearly stipulating the use of the emblem	The work with internal regulations is still not finished and tentatively a draft for approval by the Governing Board is scheduled to be finished by 15 May 2005
3	The IRCS has established or re-established constructive partnerships with relevant stakeholders	The national society needs to improve its understanding with regard to stakeholders. The Federation will improve the coaching required to improve constructive partnerships and stakeholder involvement

**Objective 4: The operational and management capacity of the NS at the headquarters and in the branches has improved.**

#	Expected Results	Status
1	Nine branch offices have been rehabilitated and nine	Implemented.

	others provided through rental or construction thus ensuring that each branch has its own premises, training facilities and an appropriate working environment	
2	All branches have received needed support in vehicles, equipment, furniture, IT, radio communication and training materials	The Federation and the ICRC as well as certain partner NS have provided the national society with ample vehicles and equipment. As a donation from the Swiss Red Cross, all branches received two different training dummies each. Certain equipment will still be provided to support programmes and part of the core structure such as ID card machine, member database computer and similar
3	Coordination and communication between the headquarters and the branches and among branches themselves has improved through structured meetings and knowledge sharing panels. The instructions for the use of training equipment have been translated into Arabic as well as training manuals	Due to the political and security situation, structured branch participation and knowledge sharing panels have yet to occur. A vast quantity of training material has been translated into Arabic and continues to be done as required
4	The IRCS has drafted initial fund raising plans during 2004	Under discussion. It will be addressed more seriously after a planned project planning process (PPP, the Federation's project planning methodology) training and the process to prepare for the Appeal for 2006
5	New management systems in administration, finances, human resources, IT, public relations and external and internal communication have been adopted, tested and implemented at the headquarters and in the branches	The finance and administration departments have been fitted out with new computers to improve internal systems with regard to finance, member database and the issuing of ID Cards. A separate training course on the new software has been conducted with the supplier
6	Reporting systems have been in place thus contributing to the transparency and the credibility of the IRCS in relation to its stakeholders	Training in finance and reporting was held in February. The training was facilitated by the Federation's regional finance and reporting units (RFU and RRU), based in Ankara. An in-depth training in proposal writing and reporting is being reviewed and discussed with the RRU in Ankara



**Working together:** *Finance and reporting training, held in February.*

**Objective 5: The IRCS is effectively managing its volunteers.**

#	Expected Results	Status
1	Policies on the IRCS youth and volunteers have been discussed at all levels of the national society, they have been subsequently adopted by the board and implemented during 2004	Youth and volunteer policies is being drafted and will be presented to the Governing Board in the near future
2	Plans of action for the IRCS youth have been approved and gradually implemented in six branches during 2004	Some plans are being implemented and a more holistic approach is being reviewed with the OD delegate.
3	The instructions for the use of training equipment have been translated into Arabic as well as the production of appropriate training manuals	All vital and agreed documents have been translated
4	Systems for volunteer management have been approved and introduced by mid 2004	The implementation of the volunteer management system is being revised.
5	IRCS volunteers and youth members have been very active and committed	Still an area that needs to be properly addressed. There is a serious lack of activities for volunteers and youth
6	The volunteer support systems to include reimbursement of expenses, per diems, transportation costs, food, training, rewarding, uniforms, security etc. have been adopted and implemented during the second half of 2003	The benefit contribution from the Federation has been listed and forms part of the Cooperation Agreement
7	IRCS volunteers and youth members have actively participated at the national and international meetings and RC/RC youth camps	The security situation does not allow for this kind of activity for the time being
8	A gender perspective has been taken into account in all the activities that have been implemented by volunteers	Separate training sessions are planned as soon as the Gender Pack is printed, early 2005

**Impact**

The national society is still relatively responsive to various emergencies, appearing more or less on a daily basis. The long term impact still needs to be properly monitored and recorded as well as the need to get the national society to better understand its mandate and reach out more to the vulnerable population.

**Constraints**

The security situation is of course a major problem. But also the overall capacity of the national society is still limiting the progress of planned interventions.

**Federation Coordination**

Meetings with the ICRC, the national society, some partner NS as well as other important organisations have increased. In order to better organise the work with the national society, an NS coordinator (staff on loan 50% from the IRCS) has been employed.

**B) Physical Rehabilitation: transfer of technical expertise**

**Objective: The Iraqi Red Crescent rehabilitation and maintenance department gained the needed technical and managerial skills to operate independently and has rehabilitated a number of buildings and/or water/sanitation plants owned or managed by the National Society.**

#	Expected Results	Status
1	An appropriate technical support infrastructure, with an immediate focus on the maintenance of already existing IRCS health facilities and water sanitation projects has been established	The engineering office of the national society is improving. It is considered that the basic capacity to maintain the NS' own health structures is in place.
2	A joint IRCS/Federation rehabilitation and maintenance	This will continue to monitor ongoing construction work.

3	department has been established to support and train NS staff to manage designated building rehabilitation of three primary health care (PHC), the IRCS Maternity Hospital in Baghdad and other interventions on infrastructural systems owned or managed by the IRCS The necessary and related technical skills in water and sanitation engineering according to established Sphere standards have been transferred to the IRCS	In the event of new contracts, the IRCS engineering department will possibly undertake a more active role  Implemented
4	An independent IRCS rehabilitation and maintenance department has been fully functional by the end of 2004	Re-established and mainly functioning
5	A functional cooperation network with stakeholders such as ICRC, NS international organizations and NGOs	This is still pending due to the extreme security and political situation
6	The results achieved by the NS rehabilitation and maintenance department have been contributing to the overall profile, recognition and relevance of the national society and this has been communicated to external stakeholders	See 5

## Impact

Ongoing contracts will be handled by the Federation. The capacity of the national society engineering department is being gradually tested. The national society has again established an improved capacity as the work with the Paediatric, the Maternity Hospital Phase I, the PSP Centres in Basra and Suleymaniah and the branch building in Diyala has been finished and the hospitals have been fitted with new equipment.

## 2. Health and Care

### A) Community-Based Health Intervention (CBHI)

**Objective 1: The IRCS has an increased capacity in planning, organizing and implementing the health education programme in the PHCs and the community, and organizing volunteer participation in national immunization campaigns (NIDs), in collaboration with the Ministry of health and UNICEF.**

#	Expected Results	Status
1	Nine hundred thousand beneficiaries in all 18 governorates have benefited from a health campaign for the prevention of diarrhoea and dehydration, malnutrition, and HIV/AIDS, through the implementation of home visit activities, and health education in PHC centres and other public institutions	The CBHI programme is undergoing certain redesign to better fit the needs and the vulnerability patterns on a local level. For instance, the health problems in northern Iraq are not the same as in the south and in the marshlands. The HIV/AIDS intervention is being reviewed and will be implemented as a separate programme, not mixed with the CBHI programme. As a “homework” for 15 branches (Erbil, Hilla and Ammarra will be included in the near future after having received necessary preparatory instructions), a survey will be conducted in order to find out what the needs are with regard to CBHI. The surveys will be evaluated and the local CBHI interventions will be redesigned accordingly
2	Volunteers have participated as an independent monitoring body in immunization campaigns in all governorates	The national society is on a regular basis participating in various immunisation campaigns. One concern raised by the Federation is the coverage of beneficiaries. The campaigns are done for children whose families hold ration cards. However, there are also many children who are from families who do not have ration cards or who are in fact homeless. Those children are not receiving any vaccinations. The Federation has asked the national society to try to make estimates on how many children

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		there are in this situation, where they are and how they can be incorporated in immunisation programmes
3	Oral Re-hydration Units (ORU) attached to Primary Health Care (PHC) centres in high-risk areas of the cities, have been established and operated by volunteers and trainers using the existing CBFA course	Still not reactivated. Prior to any restart, the situation needs to be assessed
4	Health coordinators at HQ and branches have established regular coordination meeting with community leaders in order to ensure community participation in the development of health programmes	Still ongoing. However, due to the security situation in some of the governorates, it has been brought to a halt
5	Beneficiaries were provided with the basic resources for the treatment of diarrhoea, and basic hygiene implements	Will be further reinforced. So far approximately 37,000 beneficiaries have been provided for
6	For the purpose of sustaining implementation of the CBHI programme in each identified community, 300 new IRCS volunteers in the country have participated in training courses	According to the national society this is again functioning as planned and plans for further training have been drawn up and approved
7	Communication and consultation has been established and maintained between the IRCS headquarters and the branches	Due to the internal situation in the national society, this has slowed down, and some of the branches have been left out. The national society has assured that this will improve but it still needs to be verified
8	Regular communication with relevant international institutions, and with the Ministry of Health locally in the governorates and nationally (as the MoH is reconstituted post-war) has been established in order to maintain updated information on health problems in the various communities served by the IRCS, and to coordinate and cooperate in health-related programmes, as opportunities to do so are identified	Communication with the MoH is still possible. The MoH unlike many other authorities is quite well perceived in the general population.

**Objective 2: The IRCS has an increased capacity in planning, organizing and implementing first aid and health promotion courses in order to improve the national society volunteer capacity that will enable expansion of volunteer intervention via Red Cross/Red Crescent programmes in the country.**

#	Expected Results	Status
1	The IRCS at HQ and branch level have developed their capacity for professional planning and supervision in training programme matters	The first ToT training has been held on the new Federation FA module, and an implementation plan for the national society has been drawn up. It will initially start with training of existing volunteer FA trainers
2	Training materials are produced and a training centre has been organized in each branch	A scheduled and organised system for training of volunteers has to be reinforced and properly outlined. For the time being the national society is acting on an ad hoc basis and not in a systematic way
3	ToTs are actively implemented in the branches for the health-related programmes	The initial ToT training could only include 15 of the 18 branches. The three remaining branches will be given the same training from the national society in Baghdad
4	The NS, in all branches, has developed the capacity to plan, organize, and train sectors of the public (i.e. ambulance drivers at national level, school teachers, etc.) as part of a generating income activity	As schools are a particular problem, it has been agreed to support a combined dissemination, DP and FA training programme for schools. The programme activity has been approved by the MoE. Initially the project will be done as a pilot in Baghdad and only for a selected number of schools situated in high risk areas of Baghdad. The pilot project will be properly monitored and followed up, prior to extending this to involve more schools and other "hotspots" in Iraq. In conjunction with this the schools will also be fitted out with FA kits etc.
5	NS branches have developed a proficiency in recruitment, scheduling and training of new volunteers in basic first aid and for the CBHI programme	The first PoA has been approved and the activity has slowly resumed
6	Three hundred volunteers have been trained in health	This has basically been implemented. Prior to expanding

	promotion, 4350 in First Aid and 90 in advanced first aid	this activity, it is important that the volunteers are active in programmes and emergency response activities
7	As a standard part of their induction, new incoming IRCS volunteers are being trained in basic first aid and also oriented to the CBHI programme opportunity	The upgraded FA programme has been designed and is gradually being implemented in the branches

### Impact

The support to volunteers will continue, in particular in conflict areas, where they will be provided with more first aid kits, as well as restocking of used first aid materials. As a separate activity, a plan for training schools in FA and relevant DP has started. The outcome and impact of this activity will be closely monitored.

### B) Psycho-social programmes

**Objective 1: The IRCS volunteers have an improved psychological wellbeing after being released from tension and stress and their coping strategies and the capacity to provide psychological support to individuals and families in the community have consequently increased.**

#	Expected Results	Status
1	All volunteers and staff members have been granted the possibility of expressing their professional experiences and have been acknowledged for their achievements	This remains limited to very few volunteers and as a one-off activity. The national society PSP staff and volunteers need to be better trained. Discussions have been held with the PSP reference centre in Denmark and a step-by-step approach has been drafted
2	A supportive working environment for volunteers has been created and the number of active volunteers has increased	Following an initial consultative workshop with the involvement of the Danish Red Cross Society, an initial training and necessary preparations for nine selected staff and volunteer members was made.
3	The IRCS branches have been increasingly aware of the "best practices" in the field of psychosocial support	Still to be implemented
4	Communities have an increased awareness of the importance of rebuilding people's emotional well being in highly stressful and traumatic situations as the one in Iraq	In order to implement this properly, the national society has to be properly prepared. Training interventions are planned in PSP, communication and other necessary areas
5	Capacity and ability to cope with psychologically reactions in the community has strengthened	The national society does not have necessary skills and experience in order to achieve this expected result
6	Elements of the psychosocial support programme have been formally introduced into programmes and curricula of the CBHI training, OD and volunteer management, youth programmes, principles and values, racing, and DM	This will be continuously incorporated and strengthened as the capacity of the national society in the PSP field improves
7	Close corporation with ICRC in caring for volunteers working in tracing and ERWA has been established	Will be included as an activity in Basrah and Suleymaniah



The first consultative PSP workshop, February 2005

**Objective 2: Six hundred victims of wars were provided with an appropriate vocational education as a part of their psychosocial rehabilitation aimed at empowering coping mechanisms of vulnerable individuals and their communities.**

#	Expected Results	Status
1	Two centres for rehabilitation for war victims have been constructed and used for their vocational education	An agreement with the national society has been reached with regard to activities in the two centres, and they are now being fitted out as required
2	Six hundred victims of war have gained new skills and are ready to put them into the practice	Programmes to commence in 2005, including the Prosthetics Centre in Basrah
3	The psychosocial support groups for victims, their families and communities are fully functional	It has become obvious, that the national society needs improvement of its PSP human resources to properly address any field activity. Additional workshops and training in communication and PPP is planned
4	Awareness sessions within the communities on limitations and capacities of victims of war were regularly conducted in the branch	See 3
5	The number of war disabled serving as IRCS volunteers is increased by 600 new volunteers per annum	Most probably not realistic. The expected result will be reviewed as national society capacity improves
6	Advocacy meetings and public disseminations were taking place	See 3
7	Radio, television and print publications are being successfully used for programme awareness building	See 3
8	Increased corporation and co-ordination between ICRC, IRCS and specialized NGOs such as Handicap International	Certain contacts with other stakeholders are ongoing, but it is not enough and needs to be reinforced as the capacity of the national society is built. Two consignments of wheelchairs, sent by Spanish RC with Federation assistance, have been delivered to Basra and Baghdad, with a third shipment being planned. Distributions have been handled by the branches in conjunction with the local authorities and other partners, and the chairs are very much appreciated.

### 3. Disaster Management

**Objective: The IRCS has an effective disaster preparedness and response mechanism that ensures an optimal utilization of human and material resources in times of emergencies.**

#	Expected Results	Status
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1	The approach of the IRCS to disaster preparedness and response has been systematized through organizational capacity building and planning ongoing at HQ and at branch levels	A few branches function in this respect. However, it will be a major target for the DM department and the Federation to improve on this
2	By incorporating the results of vulnerability & capacity assessments, the Iraqi Red Crescent has developed, disseminated and begun implementation of the disaster preparedness plan at all levels, linked integrally to a government DP Plan, at such time that national and regional DP plans are in place	Initial VCA activities are being implemented in three branches, Basra, Erbil and Baghdad. Any expansion will be carefully managed The RDA system is being implemented in six branches, Baghdad, Diyala, Kirkuk, Mosul, Tikrit and Ramadi. An operations room will be established in a suitable location
3	The IRCS has eighteen branch disaster response teams in place to respond quickly to known and anticipated hazards and disasters, based on geographical and historical probabilities	The DP teams have been reactivated in conjunction with the VCA and RDA implementation. However, this only covers a few selected branches at this stage. This will be extended in due course as ongoing activities develop and conclusions are drawn from this
4	The IRCS has sufficient technical resources to successfully implement the disaster preparedness programme at all levels	Branches will be fitted out following the VCA and RDA requirements. DP stocks to respond to natural disasters, particularly floods, will be improved
5	The IRCS has developed its DM logistics system and has an adequate logistical capacity for responding to minor and medium disasters and related emergency needs	The planned fleet and warehouse management training is still pending but will be done as soon as the national society is properly prepared
6	The Iraqi Red Crescent has an adequate, pre-positioned, basic disaster preparedness stock standing ready at all levels, in order to respond in a timely and adequate manner in times of emergency	The Federation will review the needs for DP stocks in areas prone to natural and technological disasters. Singapore Red Cross Society has made an earmarked donation for this purpose. ICRC will cover areas related to conflict
7	The access to educational and non-material support for vulnerable populations has improved through the building of capacities for non-food distribution and as an outcome of the DP awareness seminars	The IRCS is continuously involved in the distribution of food and non-food items. Due to the overall security situation, DP awareness campaigns and seminars are not easy to perform

### **Impact**

The impact of the DM/DP activities as well as the actual capacity of the national society needs to be further analysed and reinforced as found necessary. The IRCS still has to improve its ongoing support to the vulnerable population and not just respond to direct emergencies.

### **Disaster Management in the neighbouring countries to Iraq: Jordan and Syria**

**Objective: Jordan and Syrian Arab Red Crescent Societies have well-functioning DM capacities and have been implementing integrated DM programmes.**

#	Expected Results	Status
1	Disaster Management Units (DMU) have been established to manage all activities related to natural and man-made disasters	Plan of action for both NS have been devised with the participation of regional and branch DM coordinators
2	National interventions teams (NIT) of both national societies were strengthened	Red Cross/Crescent Movement principles have been disseminated and CBFA training workshops have been held for JRCS volunteers to prepare them for an NIT exercise. 40 NIT members from SARC have been selected for international response operations. JRCS has started preparation for a NIT exercise by contacting local authorities to obtain permission and coordinate exercise activities.
3	Logistics systems and procedures have been fully integrated into the <i>modus operandi</i> of the two national societies	Assessment study for a JRCS warehouse has been conducted by the Amman regional delegation to upgrade and renovate the main warehouse
4	Selected volunteers and or staff members from these national societies were trained in disaster preparedness	ToT disaster preparedness (DP) workshops have been organised for 22 JRCS volunteers in Amman facilitated

		by the JRCS DM coordinator and the regional delegation
5	Regional cooperation in the Middle East has been strengthened through the establishment and the training of a regional disaster response team (RDRT)	Uniforms and survival kits have been prepared for RDRT Members. Additionally, a concept paper has been developed to be endorsed by MENA NS

#### 4. Humanitarian Values

**Objective: Staff and volunteers of the IRCS at headquarters and in the branches have a good understanding and appreciation of the Fundamental Principles and humanitarian values of the Movement as well as concerned new Government officials such as the police and the army.**

#	Expected Results	Status
1	All members of the NS are aware of the humanitarian values of the Movement	The national society still needs to improve with regard to dissemination among its members. Printed Arabic material will be prepared as a first measure
2	All training curricula include inter-active sessions on Fundamental Principles and humanitarian values	All training done under Federation supervision includes elements with regard to the dissemination of the focus on the vulnerable population, Fundamental Principles and humanitarian values.
3	Increased visibility of the IRCS has contributed to a better understanding of its mandate by external stakeholders	Considered implemented. Certain support will be included also in future programmes

#### 5. Federation management and coordination

**Objective: The Federation presence in Iraq has evolved into an advisory role, with a focus on capacity-building that will yield an autonomous and accountable organization.**

#	Expected Results	Status
1	NS staff have achieved a level of operational independence that minimizes the need for continuing technical support of the Federation	It is still vital that the Federation and the ICRC continue supporting the national society. However, the present political situation is still putting constraints on the efforts from the Federation and the ICRC
2	The Federation and the ICRC have harmonized their support of the NS to the maximum benefit of the IRCS	The support from the Federation and the ICRC is harmonized and considered being on the correct level. It is anticipated that the IRCS will improve its performance and internal commitments
3	The national society is collaborating with UN agencies and with established NGOs in the country where the programmes of these 3 <sup>d</sup> -party entities serve the goals and objectives of the IRCS	This is a very sensitive issue and the ICRC and the Federation have included necessary details in the MoU (still to be signed though)

The Federation's status agreement as an international organisation is still pending. The Federation has responded to all requests from the Ministry of Foreign Affairs (MoFA), ie with a summary of activities, past reports of Federation activities in Iraq etc. However, the process has been delayed due to the country elections and a new Minister of Health has not yet been appointed.

#### Red Cross and Red Crescent Movement -- Principles and initiatives

The Cooperation Agreement has been signed and programme activities resumed accordingly. However, the Movement MoU has not yet been signed and the Federation and the ICRC are awaiting responses from the national society.

Specific initiatives, due to the political, security and internal situation, have been undertaken with regard to programme activities and training. ToT is a must, as training en-masse cannot be held with members of the national society. Implementation in Iraq is closely monitored and necessary adjustments are being made on a continuous basis.

### **National Society Capacity Building**

The national society needs to adhere to its own commitment and agreement as signed off following the meeting in Damascus. The IRCS is still experiencing serious political and management problems, and it is still a major concern for the Movement components. Serious involvement by the major political party and the Government is a cause of concern.

The Federation has included necessary elements of capacity building in all its interventions. Improvements are noticeable. As a separate activity, the Federation is supporting the set-up of a new finance and administration system as well as specific support related to a youth and volunteer database and activities.

### **Communications – Advocacy and Public Information**

This is mainly the responsibility of the ICRC and the Federation will support as requested and approved.

*All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>*