

# OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## CHAD: SUDANESE REFUGEES

25 June 2004

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 181 countries.

### In Brief

**Appeal No. 23/2003; Operations Update no. 3; Period covered: 25 January 2004 to 21 June 2004;**  
**Appeal coverage: 40.5%;** [Click here to go directly to the attached Contributions List, also available on the website.](#)

#### Appeal history:

- Launched on 2 December 2003 for CHF 2,303,000 (USD 1,779,508 or EUR 1,448,063) for six months to assist 65,000 beneficiaries.
- This Operations Update revises the Appeal budget to CHF 3,968,000 and extends the operating timeframe for seven months until 31 December 2004; the Final Report is therefore due on 31 March 2005.
- Disaster Relief Emergency Funds (DREF) allocated: CHF 160,000.

**Outstanding needs : CHF 2,359,125 (USD 1,866,400 or EUR 1,535,900)**

**Related Emergency or Annual Appeals:** [Chad Annual Appeal no. 01.42/2004](#)

**Operational Summary:** As of 14 June, 97,236 refugees have been relocated to various camps along the border. In addition another 40,485 have been registered for transfer. It is estimated that at this time there are another 55,900 refugees in the region who have not been registered. The working total for the refugee population is therefore approximately 200,000 people; however this figure is being adjusted weekly, sometimes daily. There are currently 140 volunteers of the Red Cross of Chad working in support of the repatriation effort. The vehicle fleet in Iriba now totals 23 M6 trucks. In addition to transferring refugees to the camps they are heavily involved in the transport of water and non-food items as needed.

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## Operational developments

On 13 June, nine additional M6 trucks arrived in N'djamena to expand the existing transport support package (TSP); the trucks were sent by the Norwegian Red Cross. Two land cruisers also arrived in the shipment as well as much needed generators and identifying clothing for the volunteers of the [Red Cross of Chad](#). The extra trucks had been requested by UNHCR in order to speed the transfer of refugees into the shelter of the camps. The Norwegian Red Cross went to extra-ordinary lengths to secure funding for the trucks as well the cost of their air freight. The vehicles left for Abéché on 21 June; the voyage is expected to take three days. Drivers and assistants have been recruited for the vehicles which will be deployed in the Iriba area with the other portion of the TSP fleet. The fleet in Iriba now totals 23 M6. In addition to transferring refugees to the camps they are heavily involved in the transport of water and non-food items as needed. Operational decisions for the deployment of the vehicles are made by the Red Cross of Chad/Federation delegation in consultation with UNHCR.

GTZ<sup>1</sup> has assisted the operation in building a workshop in Abéché and plans have been made for further workshops in Iriba. Costs of running the fleet are being borne by UNHCR through an agreement with the Red Cross of Chad. A new sub-agreement will be negotiated in August to reflect the changing situation.

There are currently 140 volunteers of the Red Cross of Chad working in support of the repatriation effort. Efforts are underway to ameliorate the harsh working conditions under which the volunteers are struggling. They will be provided with tents, boots and raincoats as well as gloves and tools. Each group of volunteers will be supplied with a complete medical kit which will be administered by a designated volunteer trained by the Spanish Red Cross.

In addition to supporting the refugees' relocation the volunteers have been making a big impact with their *ad hoc* interventions in the camps. Several times in the past month UNHCR has called on the volunteers to do emergency food distributions in the camps and they have responded quickly and efficiently to the needs. The work of the volunteers is highly appreciated by UNHCR and other agencies. There is a need however to regularize the work that the work being performed and the FACT<sup>2</sup> will be looking into this issue.

As of 14 June, 97,236 refugees have been relocated to various camps along the border. In addition another 40,485 have been registered for transfer. It is estimated that at this time there are another 55,900 refugees in the region who have not been registered. The working total for the refugee population is therefore approximately 200,000 people; however, this figure is being adjusted weekly, sometimes daily. UNHCR has intensified its efforts to ensure that as many of the 200,000 as possible are in camps by the end of July. It has to be said that with the rainy season approaching that this goal will be difficult to reach. With the addition of the nine new trucks, the Red Cross operation is also committing its resources to achieving as much of the goal as possible. Further increases to the refugee population are possible, even likely, further complicating the situation. A massive simultaneous exit of IDPs from Darfur/Sudan could create a humanitarian crisis of enormous dimensions.

As from the beginning of the operation the question of finding sufficient water for the refugee population remains crucial and difficult. Dug wells in the region are simply not producing sufficient quantity to serve the needs of the refugees. Competition for water sources with the local population is becoming a problem. In Bahai, to the north of Abéché a new camp will be constructed for 25,000 and called "Oure-Cassoni". The area will be visited by the FACT to determine the feasibility for Red Cross interventions in the camp. The camp has a readily available water source as there is an artificial lake near the camp. There will be a need for water purification, trucking and water distribution points.

Additionally, in the Bahai area there is the need for health support both in the new camp and in the regional hospital in Bahai, which could be used as a referral center. There is a newly constructed hospital in Bahai town

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<sup>1</sup> GTZ – German cooperation/NGO

<sup>2</sup> FACT – Field Assessment and Coordination Teams rapidly assess and coordinate humanitarian response to large-scale emergencies. The system is designed to form and deploy teams of highly trained Red Cross and Red Crescent response practitioners to a disaster site within 12 to 24 hours. Refer to <http://www.ifrc.org/what/disasters/fact/>

that has no equipment, medicine or personnel, these remains a possibility for Red Cross/Red Crescent (RC/RC) intervention. The FACT will investigate the needs in the region and report back quickly.

It has been decided after discussions with Red Cross of Chad and UNHCR that a FACT would be deployed to Chad with two main objectives:

- To elaborate a contingency plan taking into consideration all of the potential scenarios. A plan that will be quite precise and allow a quick and effective response to most eventualities.
- It will also elaborate the resource needs, human, material and financial that the movement should work towards securing and deploying in Chad including expansion of the current operation.

The team arrived in N'djamena on 2 June. They will have a briefing in the capital with key players such as UNHCR and ICRC. They will travel on to Abéché on 24 June. The team currently consists of three people specialists in Health (team Leader), Logistics and Relief/Camp Management. In addition they will be supported by a fourth team member, the French Red Cross Representative in Chad who is a water engineer. His duties in Chad prevent him from accompanying the team full time but he will give support on specific areas that require Wat/San expertise, including in the Bahai area. A member of the Central Africa RDRT<sup>3</sup> is expected to join the team as well but has yet to arrive in N'djamena. It would be premature to anticipate the results of the FACT mission; however, in addition to a proper contingency plan, it is likely that the team will recommend further expansion of the RC/RC involvement in Chad. This may include the deployment of ERUs in Health, Wat/San and/or logistics. It is requested that those societies maintaining ERUs be aware that and call for their deployment may be forthcoming.

Given the volatile situation in Darfur/Sudan, the FACT will likely elaborate a contingency plan in case the current flow of refugees into Chad becomes overwhelming. It is a clear possibility that many of the estimated 800,000 IDPs in Darfur/Sudan could turn to Chad for refuge at any time.

In response to requests from UNHCR, the Federation is looking to purchase and distribute 3,000 family tents and 75 MT of soap. Tents have become an urgent need as the rainy season approaches; the top priority is to provide shelter for the refugees. The soap is essential for maintaining proper hygiene and health in the camp; so far, there has been no response to the UNHCR appeal for soap. Two new objectives are therefore being added to this Appeal for the purchase and distribution of the tents and soap; the budget has been revised accordingly. The Swiss Red Cross and the Netherlands Red Cross have already responded and each will ship 505 tents to Chad the week of 21 June.

## **Red Cross and Red Crescent action - objectives, progress, impact**

**Objective 1: Deployment of the Transport Support Package (TSP): To provide the Red Cross of Chad and, through the national society, the UN system and other partners with an all weather transport capacity to deliver food and non-food items to beneficiaries in eastern Chad and, if possible, expand this capacity to the existing programmes in the south of the country where the Red Cross of Chad is assisting some 60,000 refugees in a partnership arrangement with UNHCR.**

### **Progress/Achievements**

The relocation of refugees has picked up pace in the last month with over 97,000 people being settled in seven refugee camps. Between five and seven new camps are under construction or being planned. The TSP and the Red Cross of Chad have been responsible for the transport of refugees; exact numbers are still being verified. The Red Cross trucks are concentrating their support in the Iriba Area especially the camps of Iridimi and Touloum. In addition the trucks have been transporting 80,000 litres of water per day to the camps. The fleet is also used frequently to transport food (for WFP) and non-food items (for UNHCR and other agencies) to the camps as needed.

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<sup>3</sup> RDRT – Regional Disaster Response Teams are a cost-effective regional disaster response support system that is entirely staffed by members of National Red Cross and Red Crescent Societies. The aim of RDRTs is to actively promote building of regional capacities in disaster management.

The 140 volunteers of the Red Cross of Chad are providing needed support to the TSP, assisting in the loading/unloading of refugees and their belongings into the convoys as well as assisting the most vulnerable in the long and tedious journeys. They are also fully involved in the registration process, but at the pick-up point and upon arrival in the camps.

The addition of nine new vehicles should speed up the process as the rainy season closes in.

### **Impact**

Without the TSP vehicles, UNHCR would be falling further and further behind in their efforts to get all 200,000 refugees in the region into sheltered and protected camps in a timely manner.

The provision of water to the Iridimi camp is proving indispensable to the health and well-being of the refugees.

### **Constraints**

Security concerns remain a problem in the region, sometimes handicapping the ability to move freely in the region and at times slowing the convoys.

The Red Cross of Chad volunteers are living in extremely harsh conditions and a renewed effort is being made to provide them with sufficient shelter, work clothes and equipment as well as establishing a new forward base in Iriba.

Iriba is quite far from Abéché and so it is difficult for the trucks to return to Abéché for repair. It points out further the need for the establishment of a workshop in Iriba alongside the new office and lodgings. Both of these efforts are now underway.

**Objective 2: Telecommunications: Ensure effective communications in the operational area and between Abeche and N'djamena to facilitate the operation and enhance security for expatriate and local staff. Activities planned to reach this objective:**

### **Achievements**

- The national society recruited and trained six radio operators
- The Red Cross radio station at N'djamena was repaired.
- Two radio stations have been set up: the operational base in Abéché and the other in Biltine.
- The radios are programmed on Red Cross and UNHCR frequencies for security reasons. The system has been fully functional since the end of March.
- Truck drivers were trained in radio operations.
- Six mobile radios were installed in the trucks.

### **Impact**

The initial plan for a radio network has been carried out is operational allowing proper though limited communications. The expansion of the program however as well as heightened security concerns make it important that we expand the existing network and supplement it with other means such as sat phones and mobile phones. The FACT will be expected to make recommendations in this regard. Further training no doubt will be needed for national society volunteers and Federation delegates.

### **Constraints**

Long distance, security concerns, lack of training and the need for maintenance in a harsh environment are all constraints on a completely functional radio and communication system.

**Objective 3: Health: Provide targeted public health interventions focused on prevention and treatment of water and sanitation related disease, epidemic control, well coordinated with the Government, UN agencies and the NGOs present and active in the area.**

**Achievements**

Other than the transport of water by the TSP there has been no advancement on this objective and the FACT will be ask to make recommendations on where and when the Red Cross of Chad and the Movement<sup>4</sup> will be able to advance this objective.

**Constraints**

Negotiations are on going with UNHCR to define a proper role for the Red Cross of Chad and the Movement in the operation. Outside of the TSP it has proved difficult to reach agreement with UNHCR in the field.

**Objective 4: Agricultural Support: Provide targeted support to 1,200 most vulnerable families with the provision of appropriate seeds, hoes and other tools for the next planting season.**

**Achievements**

Due to lack of funds (the appeal is far from full covered) this objective has not been a priority for the operation. Further contributions to the appeal would allow us to provide this support.

**Constraints**

Seeds should be sewed before the rainy season arrives thus it may be too late to distribute seeds for this growing season.

**Objective 5: Non-food items: Purchase and distribute 3,000 Family tents and 75, MT of soap.**

Based on a request from UNHCR, this objective has been added to the Appeal; the Appeal budget has also been revised.

**Activities to achieve this Objective**

1. Purchase of 3,000 family tents and shipping to N'djamena/Abéché/Camps
2. Local Purchase of 75 MT of soap and shipping to N'djamena/Abéché/Camps
3. Beneficiary identification in coordination with UNHCR and appropriate camp managers
4. Distribution of non-food items to beneficiaries
5. Reporting on implementation and impact

**Federation coordination**

The Refugee Operation Coordinator has done a remarkable job of strengthening the cooperation with the Red Cross of Chad. He has also forged closer ties with UNHCR and the other NGOs although we have yet to be fully integrated in the field operations, this needs to improve and the Program Coordinator is dedicating much of his time to this effort. There are strong and close ties between the branches of the Movement in the country including ICRC, Spanish Red Cross and French Red Cross. A logistics staff on loan as been seconded by the Swiss Red Cross for two weeks and has greatly facilitated the reception of the new trucks and the 1,010 tents that are en route. He will be replaced by a delegate before the end of his mission.

The FACT will comment on how to increase coordination efforts in the country and within the Movement.

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<sup>4</sup> 'Movement' refers to the International Red Cross and Red Crescent Movement and its member National Societies.

## **Red Cross and Red Crescent Movement -- Principles and initiatives**

### **National Society Capacity Building**

One of the components of this Emergency Appeal is capacity building/training. The Federation Finance Delegate will supervise and train the national society Finance Officer in procedures, budget monitoring and financial reporting. It is envisioned to add a second Finance/Administration Delegate (FAD) who will work exclusively with the Red Cross of Chad. We are seeking a francophone FAD to fill this role; this is a matter of utmost importance.

The logistics delegates will be responsible to help set up a fully functional logistics service within the Red Cross of Chad.

The national society will benefit from the expertise of delegates in the TSP team. A TSP Manager was appointed as a counterpart to the Head of Delegation; this will ensure that Red Cross of Chad national staff are well trained in the organization and deployment of trucks. The national society will benefit from the organization and preparation of convoys and training which prepares the national society for future autonomy.

### **Communications – Advocacy and Public Information**

More information related to this operation can be found on the [Federation DMIS website](#). An information resource person will be sent from Geneva to meet with the FACT Team, to follow up with a more elaborate communications and media plan of action, and to write and distribute articles of media interest.

*[Contributions list below; click here to return to the title page.](#)*

**REVISED BUDGET SUMMARY** APPEAL No.23/2003**Chad - population movements**

| TYPE  | CHF VALUE        |                  |                  |
|---|------------------|------------------|------------------|
|   | ORIGINAL         | REVISED          | DIFFERENCE       |
| <b>RELIEF NEEDS</b>                                 |                  |                  |                  |
| Shelter & constructions                             |                  | 1,124,000        | 1,124,000        |
| Clothing & textiles                                 |                  | 24,000           | 24,000           |
| Food & seeds  | 35,000           | 3,000            | -32,000          |
| Water and sanitation                                | 100,000          |                  | -100,000         |
| Medical & first aid                                 | 113,000          | 1,000            | -112,000         |
| Teaching materials                                  |                  | 3,000            | 3,000            |
| Utensils & tools                                    |                  | 2,000            | 2,000            |
| Other supplies                                      | 20,000           | 123,000          | 103,000          |
| <b>TOTAL RELIEF NEEDS</b>                           | <b>268,000</b>   | <b>1,280,000</b> | <b>1,012,000</b> |
| <b><u>CAPITAL EQUIPMENT</u></b>                     |                  |                  |                  |
| Trucks  | N/A              |                  |                  |
| Cars  | 160,000          | 128,000          | -32,000          |
| Vehicles: preparation costs (TSP)                   | 61,000           |                  | -61,000          |
| Computers & telecom. equipment                      | 102,000          | 212,000          | 110,000          |
| Other equipment                                     | 10,000           |                  | -10,000          |
| <b><u>PROGRAMME SUPPORT</u></b>                     |                  |                  |                  |
| Programme support (6.5% of total)                   | 150,000          | 258,000          | 108,000          |
| <b><u>TRANSPORT STORAGE &amp; VEHICLE COSTS</u></b> |                  |                  |                  |
| Transport and storage (Vehicles + airlift of TSP)   | 627,000          | 1,035,000        | 408,000          |
| Vehicle & workshop running costs                    | 168,000          | 99,000           | -69,000          |
| <b><u>PERSONNEL</u></b>                             |                  |                  |                  |
| Expatriate staff                                    | 316,000          | 622,000          | 306,000          |
| National staff                                      | 276,000          | 37,000           | -239,000         |
| Consultants   |                  | 84,000           | 84,000           |
| Workshops & seminars                                | 38,000           | 15,000           | -23,000          |
| <b><u>ADMINISTRATIVE &amp; GENERAL SERVICES</u></b> |                  |                  |                  |
| Travel & related expenses                           | 10,000           | 49,000           | 39,000           |
| Information expenses                                | 15,000           | 9,000            | -6,000           |
| Administrative & general expenses                   | 102,000          | 140,000          | 38,000           |
| <b>TOTAL OPERATIONAL NEEDS</b>                      | <b>2,035,000</b> | <b>2,688,000</b> | <b>653,000</b>   |
| <b>TOTAL APPEAL CASH, KIND, SERVICES</b>            | <b>2,303,000</b> | <b>3,968,000</b> | <b>1,665,000</b> |
| <b>LESS AVAILABLE RESOURCES (-)</b>                 |                  | <b>1,608,875</b> |                  |
| <b><u>NET REQUEST</u></b>                           |                  | <b>2,359,125</b> |                  |

# Chad - population movements

ANNEX 1

APPEAL No.23/2003

## PLEDGES RECEIVED

25/06/2004

| DONOR | CATEGORY | QUANTITY | UNIT | VALUE CHF | DATE | COMMENT |
|-------|----------|----------|------|-----------|------|---------|
|-------|----------|----------|------|-----------|------|---------|

### CASH

| REQUESTED IN APPEAL CHF -----> |  |           |     |           | TOTAL COVERAGE |                                 |
|--------------------------------|--|-----------|-----|-----------|----------------|---------------------------------|
|                                |  |           |     |           | 3,968,000      | 40.5%                           |
| AMERICAN - GOVT/PRM            |  | 400,000   | USD | 506,600   | 27.02.04       |                                 |
| DANISH - RC                    |  |           |     | 57,933    | 19.12.03       |                                 |
| FINNISH - RC                   |  | 40,000    | EUR | 61,940    | 19.12.03       |                                 |
| IRISH - RC                     |  | 25,000    | EUR | 38,988    | 04.04.04       |                                 |
| JAPANESE - RC                  |  | 58,700    | USD | 76,222    | 12.12.03       |                                 |
| LIBYAN - RC                    |  |           |     | 7,000     | 11.12.03       |                                 |
| MONACO - RC                    |  | 2,500     | EUR | 3,900     | 31.12.03       |                                 |
| NORWEGIAN - GOVT/RC            |  | 1,200,000 | NOK | 222,000   | 23.01.04       |                                 |
| NORWEGIAN - GOVT/RC            |  | 31,850    | NOK | 5,892     | 23.01.04       | PROGRAMME SUPPORT, GOODS        |
| NORWEGIAN - GOVT/RC            |  | 14,950    | NOK | 2,766     | 23.01.04       | PROGRAMME SUPPORT, STAFF        |
| SWEDISH - RC                   |  | 1,000,000 | SEK | 172,000   | 10.12.03       |                                 |
| SWEDISH - RC                   |  | 126,000   | SEK | 21,672    | 01.01.04       | IN-COUNTRY COST & PROG. SUPPORT |
| SWISS - GOVT/RC                |  |           |     | 85,562    | 02.12.03       |                                 |
| UNHCR                          |  | 150,000   | USD | 187,350   | 22.01.04       | TRANSPORT OF 80'000 REFUGEES    |
| SUB/TOTAL RECEIVED IN CASH     |  |           |     | 1,449,825 | CHF            | 36.5%                           |

### KIND AND SERVICES (INCLUDING PERSONNEL)

| DONOR                               | CATEGORY | QUANTITY | UNIT | VALUE CHF | DATE     | COMMENT                              |
|-------------------------------------|----------|----------|------|-----------|----------|--------------------------------------|
| NORWEGIAN - GOVT/RC                 |          | 490,000  | NOK  | 90,650    | 23.01.04 | RELIEF GOODS                         |
| NORWEGIAN - GOVT/RC                 |          |          |      | 42,000    | 23.01.04 | DELEGATE                             |
| SWEDISH - RC                        |          |          |      | 26,400    | 01.01.04 | RELIEF & LOGISTIC DELEGATE, 6 MONTHS |
| SUB/TOTAL RECEIVED IN KIND/SERVICES |          |          |      | 159,050   | CHF      | 4.0%                                 |

### ADDITIONAL TO APPEAL BUDGET

| DONOR              | CATEGORY | QUANTITY | UNIT | VALUE CHF | DATE | COMMENT |
|--------------------|----------|----------|------|-----------|------|---------|
| SUB/TOTAL RECEIVED |          |          |      | 0         | CHF  |         |