

OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

MOROCCO: EARTHQUAKE

25 March 2004

Appeal No. 06/04 ; Operations Update No. 4

Appeal launched on 24 February 2004 for CHF 2,832,000 (USD 2,282,852 or EUR 1,799,553) for 6 months for 30,000 beneficiaries.

Disaster Relief Emergency Funds (DREF) allocated: CHF 75,000;

Period covered: 08-20 March, 2004

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries.

For more information: www.ifrc.org

In Brief

Appeal coverage: For up to date coverage, please click on the link below:

http://www.ifrc.org/cgi/pdf_appeals.pl?04/1-2-3%20-%20ap0604.pdf

Related Emergency or Annual Appeals: North Africa Regional Programmes: Annual Appeal no. 01/88/2004. For further details please see the website:

http://www.ifrc.org/cgi/pdf_appeals.pl?annual04/018804.pdf

Operational Summary

Small aftershocks continue to occur in the region, perpetuating the state of fear of the local population. The last one measuring 5.5 on the Richter Scale occurred on March 20. Therefore, most of the inhabitants hesitate to return home and are staying outdoors.

The Moroccan Red Crescent Society – with the support of the International Federation Field Assessment and Coordination Team (FACT) and the Spanish Red Cross/ French Red Cross Logistics Emergency Response Unit – has met priority needs. A total of 6,260 family tents have been distributed to affected populations as well as used in the tent camp settlement in Imzouren.¹ Basic secondary needs were covered as well through distributions of other relief items – 42,546 blankets, 1,585 kitchen sets, 15,034 jerry cans, 6,896 tarpaulins, 801 bales of clothes² – across the eight most affected areas as identified by the FACT and the Moroccan Red Crescent (MRCS).

A list of other goods and items, such as food, water and sanitation, medicines and ERU logistics materials that have not been distributed or stored yet was established and handed over to the

¹ The detailed tables regarding the distribution of the family tents per site/donor is attached to the end of the document

² Final distribution figures are being verified in Morocco at this moment.

MRCS. This will enable the MRCS to support local authorities in their work of gradually restoring normal living conditions to affected communities. This process will focus on restoring social services and infrastructure, such as schools, health centers, hospitals and social welfare centers. Negotiations on the use of these goods are ongoing with the newly established Regional Assistance Committee, as per an agreement concluded between this body and the MRCS.

The MRCS has agreed on an exit strategy with the authorities with regard to some 1,500 persons who were accommodated in the MRCS camp. Consequently, the camp was handed over to the authorities, who bear from then on the overall responsibility for people sheltered in the camp, whilst the MRCS continues to provide specific services such as first aid and psychological support services.

In the forthcoming weeks, a detailed Plan of Action will be developed by the MRCS, in cooperation with the Federation's Regional Office in Tunis. The plan will focus on the rehabilitation phase of the operation, and will be closely coordinated with those National Societies that have shown a particular interest in working in this phase, such as Spanish, French, Netherlands and Belgian Red Cross.

The Plan of Action will address activities and programming to be implemented at different levels : community, regional (in the effected region and areas at risk) and national thus , ensuring that all efforts are in line with the National Society's Development Plan. Some of the elements of the Plan of Action are as follows :

- **Finalisation of the relief phase of the operation and reimbursement of operational expenditures made by the MRCS;**
- **Capacity building in Disaster Management at the headquarters, in the branches and communities (development of disaster response plans, training of staff and volunteers, equipment, community awareness, stocking of essential relief items in strategic areas, etc)**
- **Operational review**
- **Health and Psychological Support**
- **Organisational development (branch development in the Northern region, volunteer management, etc)**
- **Capacity building (Financial Management, Communication/Information, Project Management, etc).**

For further information specifically related to this operation please contact:

- *Moroccan Red Crescent; email: crm@iam.net.ma*
- *Regional Office (Tunis): Anne Leclerc, Head of Regional Office for North Africa; e-mail: ifrcu01@ifrc.org ; phone: + 216 71 86 24 85; fax: + 216 71 86 29 71*
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All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.

For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>

Background

At approximately 02:30 am on Tuesday, 24 February 2004, an earthquake measuring 6.3 on the Richter scale hit northeastern Morocco. The epicenter was reportedly located in the Strait of Gibraltar, approximately 15 kilometers west of the Mediterranean port city of Al Hoceima (185 miles or 295 km east-northeast of the capital Rabat) capital of the Al Hoceima wilaya³.

The hinterland of the wilaya is a mountainous area, with scattered rural communities. The region affected by the earthquake covers a perimeter of 78 km with Imzouren and seven rural communes being at its center; and the villages of Sidi Daoud in the west (towards Tangiers) and of M'noud in the east (towards Nador) at the periphery.

In the urban commune of Imzouren (population 25,547), 110 houses were completely destroyed. Besides Imzouren, seven rural communes were particularly affected.

Rural Commune	Ait Kamara	Louta	Bni Bou Ayach	Tamassint	Bni Abdellah	Nekor	Tifrouine
No. of inhabitants	7,615	5,501	13,125	12,051	9,400	11,859	7,436

Operational Developments

According to the latest official statistics, the earthquake resulted in 640 deaths, some 547 injured and tens of thousands vulnerable people in the North east Moroccan wilaya of Al Hoceima.



Tens of thousands of people remain vulnerable after the earthquake

The wide recognition the MRCS, gained from both the affected population and HRM the King (the highest authority in the country), has allowed the Red Crescent to develop a good dialogue with other players on the national response scene. The government has created a Regional Assistance Committee (RAC) composed of five core cells (Management, Communications and Public Relations, Evaluation, Security, NGOs including the MRCS), which are supported by four cells (Logistics, Health and Social, Infrastructures, Relief Operations). This structure has highly praised the MRCS for its work in the past weeks. It is expected that, in the future, this structure

will coordinate emergency disaster responses at national level.

Having completed their mission, all members of the International Federation's FACT have left Morocco by March 11. The combined Spanish/French RC Logistics ERU (three people to date) plan to stay for an additional period of up to ten days, and has replaced staff on March 10, 2004. During this period, the ERU will be concentrating on the finalisation of the documentation, regarding the receipt and distribution of the relief items. The excellent work done particularly by

³ Al-Hoceima is a wilaya of a Taza-Al Hoceima-Taounate region.

the Spanish RC (technical support, quick response, very good information sharing) and the French RC, in addition to the national MRCS staff and volunteers, deserves to be highlighted.

Between March 22 and 27, an ECHO team consisting of two members is visiting the region, in order to monitor the use of its funding allocated for the operation. The objectives of the ECHO mission are also:

- To evaluate the situation related to the earthquake operation, the quality of response from its partners
- To evaluate the unmet or insufficiently covered needs at this stage of the operation.

The ECHO evaluation will be focussing on the work carried out by the Spanish, French and German Red Cross Societies, which had signed operational contracts with ECHO for this operation. The MRCS has despatched its staff member, who served as liaison with the FACT during the operation, to accompany the team during their visit to Al Hoceima. The Secretary General of the MRCS will also be available for meetings with the representatives. The ECHO team will also visit other humanitarian partners who were involved in this operation.

Red Cross and Red Crescent action - objectives, progress & impact

General

From the beginning of the operation up to 7 March, the MRCS has mobilized and deployed:

- 525 relief and health workers- volunteers of which 61 are members of the recently established National Intervention team
- 26 staff members
- 9 doctors
- 9 nurses
- 2 pharmacists
- 9 drivers
- 9 ambulances
- 2 four-wheel drive vehicles
- Several private cars from volunteers.



The Moroccan Red Crescent mobilized many staff members to help those in need

In addition, until March 12, the Melillia branch of the Spanish Red Cross provided a valuable contribution to the operation through the deployment of teams of 5-6 volunteers, working in two-day shifts.

Emergency relief

- **Shelter**

Distribution of family tents to the affected people in eight of the most affected communes was completed on March 9.

Other relief items

Following the first emergency distributions of tents, further systematic distributions of the other relief items that were received started on March

5 and ended on March 11 in all of the targeted areas. This includes blankets, plastic sheeting, kitchen sets, jerry cans, clothes and food.

- **Health:**

The MRCS continued to operate an advanced medical post at the entrance of the camp for the affected people in Imzouren, until it was handed over to the health authorities. Additionally, an advanced medical post with a team of eight health personnel, equipped with an ambulance, was active in the center of Al Hoceima. The third MRCS health team that was affiliated to the referral hospital in Al-Hoceima ended its activities on March 10.

Parallel to daily, small scale activities in the field of psychological support provided to the residents of the MRCS camp in Imzouren, the International Federation and the MRCS will shortly develop a plan for a more adequate response in terms of the psychological support to the people affected by the earthquake, during the rehabilitation phase. This will be the outcome of a combined international/national team of three, headed by the Regional Psychological Support Coordinator based in the Amman Delegation of the IFRC, which began a two-week assessment mission on March 15, with the integral participation of the MRCS and the Civil Defense. The mission has the following objectives:

- Organizing an emotional debriefing with the staff and volunteers of the MRCS;
- Mapping of the immediate and longer term needs for psychological support of the affected population;
- Assessing the current PSP capacities within the country.

Focus will also be on the development of the capacities at the Headquarters level of the MRCS, ensuring that there is a structure in place to coordinate and support the proposed activities at the branch level. It is foreseen that the work in this area will be intricately linked to the initiatives in Disaster Management, building on the work which began in 2003.

The twenty members from the National Scout Association who had joined the MRCS volunteers and had been carrying out well appreciated recreational activities for children in the tented camp in Imzouren left on March 9.

- **Water/Sanitation**

A Water and Sanitation specialist from the Spanish Red Cross, who had arrived in Imzouren on March 6 to assess the situation in the MRCS camp in relation to water and sanitation issues, completed his assessment and helped to install 12 emergency latrines in the camp.

- **Food**

Most of the various food items (e.g. canned fish, oil, sugar, tea, baby food, milk, flour, dates etc) that arrived in the MRCS operations center in Imzouren, as donations from various National Societies such as the Algerian and Tunisian RCS and governments, have been handed over to the local health and social institutions in charge of the relevant distributions.

- **Logistics**

Up to March 10, a total of 970 tons of relief items that were dispatched on board of 27 cargo planes (870 tons) and seven international trucks (100 tons) were handled by the Federation Logistics ERU and MRCS team.

Handling of the remainder of relief items

On March 11, an agreement was signed by the Secretary General of the MRCS, the IFRC FACT Team leader and the Wali - Director of the Regional Assistance Committee (RAC)- stipulating that:

- The MRCS would agree with the local government of Al Hoceima on areas where the remaining stocks were to be distributed, after which the RAC would organize and undertake these distributions.
- The MRCS would donate all medicines still in stock to the Ministry of Health.
- The MRCS would coordinate the donation of certain technical materials still in stock to the RAC.
- From March 11 onwards, donations to the MRCS to assist the victims of the earthquake would be received by a commission, formed by the local Governor, local authorities, Civil Protection and the provincial representative of the MRCS.

During the week of March 15-19, most of the materials which the MRCS still had in its stock (the majority of whom were donations outside the appeal, e.g. food and medicines and for which the MRCS has no storage capacity) were transferred to the RAC, amidst efforts by the ERU Log to ensure proper documentation of these goods' handover. The Moroccan RC has been requested to clearly identify which materials they wished to keep as part of their own stocks for capacity building, so as to ensure a division between the goods to be distributed to the beneficiaries, and hardware items for the MRCS organization. The initial idea of identifying six areas, in coordination with the RAC, where final distributions of goods would be undertaken changed during the week of March 15, with the RAC withdrawing its initial plans. Discussions are ongoing about the RAC's plans in that respect.

Federation coordination

Given that the number of agencies present on the ground declined to the point where the co-ordination meetings were suspended on March 4, the IFRC has since supported actively the MRCS in its co-ordination development process in disaster response with the governmental authorities. This work will be sustained by the Regional Office in Tunis during the next phase of the operation, in line with the Annual appeal objective for 2004. In keeping with the provisions of the Secretariat's Strategy for Change, the Regional Office will be playing a larger role in the coordination of the future work in the subsequent phase of the operation. In particular, the Federation's Head of the Tunis Office will visit the MRCS starting March 28 in order to plan the next phase of support, ensuring the widest possible representation of those donor National Societies interested in being part of this next phase. The effectiveness of this coordination will be examined in the planned operations review in September 2004.



The MRCS had the opportunity to put into practice the knowledge gained through training

National Society Capacity Building

After an extensive training programme in disaster preparedness and response that has been implemented in 2003 with the support of the Federation Regional offices in Amman and Tunis; and the establishment of a DM structure at the headquarters level, the MRCS had for a first time the opportunity to put into practice the knowledge gained. The aforementioned review exercise planned for September will contribute to the further fine-tuning of the MRCS's

response mechanisms and capacity.

Communications – Advocacy and Public Information

The interest of the international media in the Morocco earthquake has considerably declined. The International Federation is publishing however regularly stories about the disaster on its web site www.ifrc.org in order to inform donors and public at large on the latest developments.

AMIL TENTS PER DISTRIBUTION SITE

HERE / Co u e	QUANTIT	DONOR
Ta a t	222	
	284	Nor ay RC
	31	Egyptian RC
	29	German RC
	29	Belgium RC
	1473	USAID
	381	QATAR Govt
B A e ah	140	
	40	Frenc RC
	131	USAID
	262	QATAR Govt
	932	UAE
	40	ITALIAN Govt
A t Ka ara	3 0	
	78	German RC
	272	USAID
Lota	6	
	11	Nor ay RC
	9	Frenc RC
	7	German RC
	48	USAID
	429	QATAR Govt
	191	UAE
B Boua ach	286	
	286	German RC
I ure ce ter	6 6	
	559	QATAR Govt
	137	UAE
Nekor	180	

	180	QATAR Govt
Te rou e	11	
	44	PRIVATE
	73	QATAR Govt
Total field	6	
MRC/PC ca	304	
	246	Frenc RC
	21	Belgium RC
	37	QATAR Govt
TOTAL	6260	

AMIL TENTS DISTRIBUTED PER DONOR

DONOR	QUANTIT	HERE
Nor ay RC	2	
	284	Tamassint
	11	Lota
Egyptian RC	31	
	31	Tamassint
German RC	400	
	29	Tamassint
	286	Bni Bouaiac
	78	Ait Kamara
	7	Lota
Belgium RC	0	
	29	Tamassint
	21	MRC/PC camps
Frenc RC	2	
	246	MRC/PC camps
	9	Lota
	40	Bni Abdella
USAID	1 24	
	1473	Tamassint
	131	Bni Abdella
	272	Ait Kamara
	48	Lota

QATAR Govt	1 21	
	381	Tamassint
	429	Lota
	559	in uren center
	262	Bni Abdella
	180	Nekor
	73	Te rouine
	37	MRC/PC camps
UAE	1260	
	191	Lota
	932	Bni Abdella
	137	in uren center
ITALIAN Govt	40	
	40	Bni Abdella
PRIVATE	44	
	44	Te rouine
TOTAL	6260	

Morocco - earthquake

ANNEX 1

APPEAL No. 06/2004

PLEDGES RECEIVED

04/06/2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

REQUESTED IN APPEAL CHF ----->				2,832,000	TOTAL COVERAGE 148.1%	
AUSTRIAN - RC		30,000	EUR	47,265	15.03.04	
BELGIUM - GOVT/RC		2,373	EUR	3,739	01.03.04	PROGRAMME SUPPORT
BRITISH - RC		25,000	GBP	58,987	01.03.04	
CANADIAN - GOVT/CIDA/IHA		148,500	CAD	145,010	07.04.04	
DANISH - GOVT/RC		2,437	EUR	3,839	08.03.04	PROGRAMME SUPPORT
DANISH - GOVT/RC		3,373	USD	4,272	08.03.04	PROGRAMME SUPPORT
FINNISH - RC		7,097	EUR	11,181	27.02.04	PROGRAMME SUPPORT
HELLENIC - RC		3,000	EUR	4,727	27.02.04	
ICELANDIC - RC		750,000	ISK	13,650	24.02.04	DREF REIMBURSEMENT
IRISH - GOVT		200,000	EUR	315,000	02.03.04	
ITALIAN GOVERNMENT		200,000	EUR	315,100	27.02.04	
JAPANESE - RC		75,300	EUR	95,367	05.03.04	
KOREA REPUBLIC - RC				30,000	24.02.04	
KUWAIT - RC		200,000	USD	253,300	01.03.04	
LEBANESE - RC		2,683	USD	3,398	18.03.04	
LIBYAN - RC				5,000	25.02.04	
LIECHTENSTEIN - RC				10,000	22.03.04	
MONACO - RC		20,000	EUR	31,510	01.03.04	
NORWEGIAN - GOVT/RC		72,056	NOK	12,934	12.03.04	PROGRAMME SUPPORT
OPEC FUND FOR DEVELOPMENT		250,000	USD	316,625	09.03.04	
POLAND - PRIVATE DONOR		1,000	USD	1,274	20.04.04	
PRIVATE DONORS				15,480	01.04.04	
SWEDISH - GOVT		500,000	SEK	80,000	25.02.04	
SWEDISH - RC		6,547	SEK	1,120	26.02.04	PROGRAMME SUPPORT
SWISS - RC				80,000	25.02.04	
SWISS - PRIVATE DONORS				2,600	09.03.04	
TURKISH - RC		30,000	USD	37,470	27.02.04	
WHO VOLUNTARY EMERGENCY RELIEF				2,000	03.03.04	
SUB/TOTAL RECEIVED IN CASH				1,900,848	CHF	67.1%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
ALGERIAN - RC				106,879	01.03.04	BILATERAL: 1500 JERRYCANS, 400 KITCHEN SETS, 1 SET BED EQUIPMENT, 160 BOX. CLOTHES, 9.75 MT FOOD

Morocco - earthquake

ANNEX 1

APPEAL No. 06/2004

PLEDGES RECEIVED

04/06/2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
BELGIUM - GOVT/RC		55,950	EUR	88,149	01.03.04	2200 BLANKETS, 10 DISPENSARY TENTS, 1000 PLASTIC SHEETING, 400 KITCHEN SETS, 50 FAMILY TENTS
DANISH - GOVT		42,243	EUR	65,878	08.03.04	2500 MATTRESSES
DANISH - GOVT		57,082	USD	76,566	08.03.04	3850 PLASTIC SHEETING
FINNISH - RC		109,684	EUR	172,807	27.02.04	3 RUBBHALL, 27 MT CLOTHING
FRENCH - RC/ECHO		160,000	EUR	252,080	01.03.04	BILATERAL: 410 TENTS, 2820 BLANKETS, 410 KITCHEN SETS, 820 JERRICANS, MEDICAL EQUIPMENT, FACT TL, LOG. ERU DELEGATES
EGYPTIAN - RC				19,000	01.03.04	BILATERAL: 40 TENTS, 2000 BLANKETS, 2000 PCES CLOTHES
GERMAN - RC				150,774	01.03.04	BILATERAL:
NORWEGIAN - RC		1,723,435	NOK	309,357	12.03.04	2 RUBBHALLS, 295 TENTS, 7680 BLANKETS, 15000 JERRYCANS
SAUDI ARABIAN - RC				159,000	01.03.04	BILATERAL: 1000 TENTS, 2000 BLANKETS
SPANISH - GOVT/RC		81,527	EUR	128,446	10.03.04	BILATERAL: ERU LOGISTICS, 6 DELEGATES
SPANISH - GOVT/ECHO/RC		304,584	EUR	479,872	11.03.04	BILATERAL: 5 CONSIGNMENTS OF RELIEF MATERIAL
SPANISH - GOVT/RC		30,375	EUR	47,856	15.03.04	BILATERAL: RELIEF TEAM, SUPPORT TEAM, FACT
SWEDISH - RC		151,330	SEK	25,877	26.02.04	20'146 KGS USED CLOTHES
TUNISIAN - RC				60,000	01.03.04	BILATERAL: 1200 BLANKETS, 7 MT FOOD, 1,4 MT CLOTHES
UNITED ARAB EMIRATES - RC				150,450	01.03.04	BILATERAL: 1003 TENTS
Note: due to systems upgrades in process, contributions in kind and services may be incomplete.						
SUB/TOTAL RECEIVED IN KIND/SERVICES				2,292,991	CHF	81.0%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
ALGERIAN - RC				29,193	01.03.04	BED SHEETS, SOAP, MEDICINES, DIPERS, CHEMICALS

Morocco - earthquake

ANNEX 1

APPEAL No. 06/2004

PLEDGES RECEIVED

04/06/2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SAUDI ARABIAN - RC					01.03.04	CARPETS, GENERATORS
TUNISAN - RC					01.03.04	MEDICINE
SUB/TOTAL RECEIVED				29,193	CHF	