

Final report



International Federation
of Red Cross and Red Crescent Societies

Colombia: Floods

Final Report
Emergency Appeal n° MDRCO006
GLIDE n° FL-2009-000052-COL
24 February 2010

Period covered by this Final Report:
11 March to 30 October 2009

Appeal target: CHF 486,453 (USD 475,293 or EUR 322,033).

Final Appeal coverage: 100%;
[<click here to go directly to the final financial report,](#)
[or here to view the contact details>](#)

Appeal history:

- This Emergency Appeal was initially launched on a preliminary basis on 11 March 2009 for CHF 1,110,665 (USD 957,924 or EUR 757,518) for 6 months to assist 25,000 beneficiaries.
- Operations update n° 2 reflected a revised budget, as the funding for the initial Appeal target stood at approximately 41 per cent. The budget was therefore revised down to CHF 465,304 (USD 428,705 or 305,173 EUR) in order to better reflect the available funding.
- Disaster Relief Emergency Fund (DREF) funding of CHF 177,000 (USD 152,369 or EUR 118,932) was initially allocated on 26 February 2009, to support the Colombian Red Cross Society (CRCS) in delivering immediate assistance to 1,000 families.
- The operations update n° 3 extended the operation to 30 October in order to implement all of the activities. The update also reflected a revised budget of CHF 486,453 (USD 475,293 or EUR 322,033).



A beneficiary from Tumaco receives relief aid from Colombian Red Cross Society volunteers. Source: Colombian Red Cross Society.

Summary: The department of Nariño was affected by two natural hazards during 2009: volcanic activity and floods due to heavy rain. On 16 February 2009, the Mira River in the municipality of Tumaco overflowed, severely affecting the residents in the south western department of Nariño in Colombia. The DREF support facilitated the initiation of the relief activities, but longer-term funding support was needed to sustain the relief operation. Based on the urgent situation, a preliminary Emergency Appeal was launched in response to a request from the Colombian Red Cross Society. This final report shows the activities carried out by the Colombian Red Cross Society which included the provision of non-food items and water and sanitation to 2,000 families. Health services were also provided through mobile units reaching approximately 1,267 people. An evaluation was conducted by a shelter delegate from the International Federation's Pan American Disaster Response Unit (PADRU) on the shelter kit that was provided.

There was a small balance of funding (approximately CHF 8,314) following implementation of the

operation and it is proposed that this balance is allocated to operational costs which PADRU incurred in support of the operation.

The International Federation and the Colombian Red Cross Society would like to express their gratitude for the generous contributions of the following Partner National Societies: the Canadian Red Cross, the Japanese Red Cross Society, the Monaco Red Cross, the Norwegian Red Cross, the Swedish Red Cross and the United Arab Emirates Red Crescent which contributed cash donations to this Appeal. In addition, the American Red Cross, the British Red Cross, and the Canadian Red Cross supplied in-kind donations that include non-food items.

Lessons learnt:

- The CRCS response, network and emergency telecommunications capacities were strengthened through this emergency operation to assist the most affected people in Tumaco. The mobilization of CRCS personnel to the affected areas was made possible given the availability of an all terrain vehicle which assisted the volunteers throughout the operation. Before this operation the Tumaco branch capacity was limited and through the implementation of this project, CRCS had the opportunity to provide the essential tools and training to increase the response capacity for future disasters and routine activities.
- The capacity of the National Society was increased as a result of this Appeal since CRCS personnel were trained in Federation financial procedures and also telecommunication equipment was procured; all of which will assist the National Society in future emergency operations.
- Operational costs were high due to the rural and isolated areas where the CRCS carried out the distribution activities. 2,000 families were helped to resume their normal lives as a result of receiving essential relief items at the beginning of this operation.
- One of the major challenges in this operation was the difficulty of obtaining enough funds to carry out all of the objectives. Two essential objectives contemplated in this Appeal: Disaster preparedness and risk reduction and Early Recovery were not completed due to the low coverage of the initial appeal budget.
- Other challenges identified were related to logistics given delays in customs clearance of the supplies from the port; in addition, access to the affected areas was difficult and delayed the distribution activities resulting in the need to extend the operation.
- Another challenge was the coordination between the National Society and the government regarding the shelter objective. Prior agreements needed to be established to facilitate rapid response during future emergency operations.

The situation

In February 2009, an alert was raised due to the increase in water levels of several rivers in the Pacific region of Colombia caused by the heavy rain affecting the departments of Chocó, Cauca and Nariño. The overflowed Mira River caused major floods as water levels rose up to 20 metres, affecting the municipalities of Tumaco, Barbacoas, Sotomayor, Ricaurte, Mallama, Ipiales and Roberto Payán. On 16 February 2009, the Mira River flooded the municipality of Tumaco which was the most impacted area, affecting approximately 7,400 families living in 100 districts. Sixty two of these districts were affected by floods.

The final damage reports indicated that 31,250 people were affected (6,250 families), 22 people remained missing and one person died. In addition, 20,000 hectares of land were affected and floods destroyed 1,125 houses and damaged 1,400.

The overflowed Mira River critically affected the city of Tumaco's water supply as well as rural water systems in the affected districts. Private companies specializing in water and sewerage systems provided support to guarantee a sufficient supply of potable water to some areas of the major cities. As a result, more than 200 tonnes of water were distributed; this initiative was complemented with the support of the Colombian Red Cross Society through the provision of tanks to distribute water in shelters and homes.

At the beginning of the emergency the government provided immediate assistance to the people in collective centres that included: food items, water, mattresses, hygiene items and kitchen kits. This assistance was supported with funding from the Regional Committee for Disaster Prevention and Response (Comité Regional de Prevención y Atención de Desastres - CREPAD). Most families have returned to their homes and temporarily repaired the damages so that it is possible to live there.

Due to the prevailing security situation in the region as a result of the internal conflict, special attention was given to ensure coordination with the International Committee of the Red Cross (ICRC) in order to maintain the coherence of Movement action in compliance with the Seville Agreement and its Supplementary Measures.

Red Cross and Red Crescent action

Since the beginning of the emergency, the Colombian Red Cross Society with support from the National System for Disaster Prevention and Response (Sistema Nacional para la Prevención y Atención de Desastres - SINAPRED) have been actively carrying out response actions to assist the most vulnerable families affected in the area. In addition, the CRCS activated its crisis room and monitored the progress of the activities to respond to the emergency from the outset. The CRCS has extensive experience in responding to emergencies of this nature and immediately activated its response mechanisms.



Tools included in the shelter kits distributed.
Source: Colombian Red Cross Society



Water tanks were installed in homes of affected families. Source: Colombian Red Cross Society.

After completing the initial damage and needs assessments and to complement the assistance provided by the government, the CRCS drew up an plan of action to assist 5,000 affected families in the department of Nariño. The plan of action included the distribution of basic non-food items (NFI), distribution of shelter kits, provision of safe water and basic health care and National Society capacity-building activities.

At the national level, the CRCS mobilized supplies to support the most affected families in Tumaco. The collection centre managed by the CRCS received 921 tonnes of humanitarian aid. The CRCS in coordination with the Social Protection Ministry sent 970 units of hydration salts, sodium chloride and saline solutions to the Tumaco local hospital, and medical supplies were also mobilized so that the aerial patrol could provide support in Tumaco. Equipment such as two 4 x 4 vehicles, one boat (15 person capacity) were dispatched to the field in order to carry out the planned activities.

Moreover, specialized human resources were mobilized to the field by the CRCS. Two relief workers, a National Intervention Team (NIT) member specializing in health and water and sanitation was deployed to the area, later followed by a Regional Intervention Team (RIT)-trained shelter specialist. A total of 68 volunteers from other CRCS branches were mobilized to the affected areas, and five volunteers with experience from previous operations and with International Federation training were assigned to the water and sanitation unit located in Pasto to operate the water treatment plant. An operations coordinator was also assigned to the operation to oversee and carry out all objectives within the Emergency Appeal. Additionally, a CRCS finance staff member provided specialized support throughout the operation.

On 22 March 2009, the International Federation's Regional Logistics Unit (RLU) in Panama dispatched a 40' HC container with relief items including: kitchen kits, mosquito nets and jerry cans. These items were in-kind donations from the American Red Cross, the British Red Cross and the Canadian Red Cross. On 14 September a shelter delegate was deployed to the affected area to carry out the shelter kit evaluation.

In addition, the CRCS coordinated with other organizations including OFDA/USAID, AECID, FUPAD and the Spanish Red Cross.

Achievements against objectives

Relief distributions (food and basic non-food items)

Objective: 2,000 families (10,000 people) affected by floods will benefit from the distribution of non-food items.

Expected results	Activities planned
Approximately 2,000 families in the affected areas will receive essential non-food items	<ul style="list-style-type: none"> Conduct and complete further needs and capacity assessments. Develop beneficiary targeting strategy and registration system to deliver intended assistance. Distribute relief supplies and control supply movements from point of dispatch to end user. Monitor and evaluate the relief activities and provide reporting on relief distributions.

The following relief items were dispatched by PADRU and distributed by the Colombian Red Cross Society:

Items Quantities received # benefited families

Items	Quantities received	# benefited families
Kitchen kits	2,000	2,000
Mosquito nets	6,000 (3 per family)	2,000

*Jerry cans were also dispatched to Colombia for distribution under the Water and Sanitation objective.

The communities that were reached in Tumaco included: Guachal la Vega, Guachal Barranco, Guachal Brisas, Alto Jagua, Bajo Jagua, Alto San Isidro, Descolgadero Alto, Descolgadero Bajo, Nueva Independencia, Nueva Union, Nueva Brisas, Bella vista, Naranjos, Peña Colorada, Vigueral, Albania, Imbili and Loma Baja.

The CRCS also procured 1,000 hygiene kits, but these were covered outside of this Emergency Appeal through other funding sources.

Impact

Most of those affected were low income families whose main source of income is through agriculture and fishing activities. The vulnerability of these families was increased as a result of the floods which destroyed their homes which in most cases was the most valuable item they owned, leaving them unprotected. Families were relocated to collective centres and the relief items provided through this Appeal gave them comfort and assisted them in returning to their daily activities. The families have expressed their gratitude for the assistance provided during this emergency.

Shelter

Objective (immediate needs): Provision of 1,500 shelter kits to 1,500 households with severely damaged houses, to complement the Government emergency shelter activities in the area.

Expected results	Activities planned
1,500 families will receive shelter kits to repair their houses.	<ul style="list-style-type: none"> Develop a beneficiary targeting strategy and registration system to deliver intended assistance. Distribute shelter kits and control supply movements from point of dispatch to the user. Provide supervision and support during the repair of damaged houses through CRCS staff and volunteers. Develop an exit strategy.

Impact:

One thousand five hundred shelter kits were distributed to 1,500 families who sustained considerable damages to their homes, complementing the primary assistance provided by the National Government in the rehabilitation of the houses in the area. The 1,500 families were trained on how to use the shelter kits for their homes. In addition, two of the CRCS personnel coordinating of the shelter activities had received training by the International Federation in coordination with the Colombian Red Cross Relief Department.

Distributions took place in collective centres and communities:

Distribution Date	Community	# of families
14 July 2009	El Coco	25
	La Aduana	16
	Alto Playon	25
	Jardin	14
	San Juan	41
	Achotal	48
	Vueltas de Candelillas	68
15 July 2009	Collective Centre El Guabo	36
	Collective Centre Arenal	18
	Collective Centre Loma Baja	30
	Imbili la Vega	120
16 July 2009	Collective Centre Tangareal	31
	Collective Centre Imbili	38
	Imbili Carretera	84
	Collective Centre Miras Palmas	60
	Collective Centre Candelillas	169
31 July 2009	Peña Colorada	226
	Alto San Isidro	52
	Bajo San Isidro	100
	Medio San Isidro	36
1 August 2009	Bocas de Cajapi	70
	Vueltas de Cajapi	40
	Bajo Jagua	90
	Alto Jagua	51
	Cargueros	8
	CRCS support	4
Total		1,500

A shelter kit evaluation was conducted to assess the impact, acceptance and implementation of the shelter kit equipment; this was carried out by 12 volunteers from the CRCS branch in Tumaco in the community of Medio Mira. Two hundred and fifteen families that received shelter kits participated in this evaluation. This represents 14 per cent of the total population participating in this activity. The conclusions obtained from this evaluation were:

- Beneficiary families were adequately trained on how to use the shelter kits and how to use of all the tools either for emergency shelter solutions or for repairing damaged infrastructures.
- The quality of all the components of the shelter kits was highly valued especially the functionality and quality of the tarpaulins. The hammer was the most valued item in the shelter kit, according to interviewed families.

Water and sanitation

Objective: Provide safe drinking water to 2,000 families in the affected areas through 2 Immediate Response Teams (Equipos de Respuesta Inmediata en Emergencias - ERIE) specialized in water and sanitation.

Expected results	Activities planned
2,000 families affected by the floods receive safe drinking water.	<ul style="list-style-type: none"> • Identify communities and specific beneficiaries coordinating with local government authorities. • Supervise the installation of the water and sanitation plant • Provide safe drinking water by opening two water treatment plants. • Distribute 6,000 jerry cans (3 per family) for water distribution. • Assess safe drinking water and basic sanitation conditions in public shelters. • Provide basic hygiene instruction for the population.

Impact:

The Federation's Regional Logistic Unit dispatched 8,000 jerry cans by sea. The communities of Arenal (80 families), Miras Palmas (113 families), El Guabo (60 families) and Loma Baja (120 families) were benefited with 2,000 jerry cans (providing 4,000 litres of water), water pumps and other water and sanitation equipment. The remaining jerry cans are pre-positioned in the CRCS warehouse.

The CRCS distributed a total of 3,889,200 litres of potable water during the operation to the communities of Imbili, Tangaral de Mira, Pena Colorada, Loma Baja, Candelilla, Arenal and El Guabo. Fourteen water wells were constructed in isolated and rural communities including Pena Colorada, Imbili la Vega and Tumaco urban area. Ten workshops were carried out on alternate ways to clean and treat water for families to put into practice: ceramic filters, carbon activated filters and traditional filters. Volunteers assembled structures for 1,000 litre potable water tanks. The CRCS established waste containers for recycling and separation of organic and inorganic material. In addition, 150 families were trained in basic environmental and sanitation management.

Emergency Health

Objective: The negative impact on public health is reduced through social mobilization, community outreach, health information, education and sensitization and provision of basic health care services.	
Expected results	Activities planned
500 families will receive primary health care in the municipality of Tumaco, through medical service provided by two mobile health units and a health awareness campaign.	Set up mobile clinics in the municipality in coordination with government authorities and the Ministry of Health to provide basic health care to the beneficiaries. <ul style="list-style-type: none"> • Provide psychosocial support. • Health promotion and preventive health care activities with a special focus on good health practices, the environment, respiratory infections, diarrhoea and vector control. • Provide training to CRCS volunteers on community-based health and first aid initiatives.

Impact:

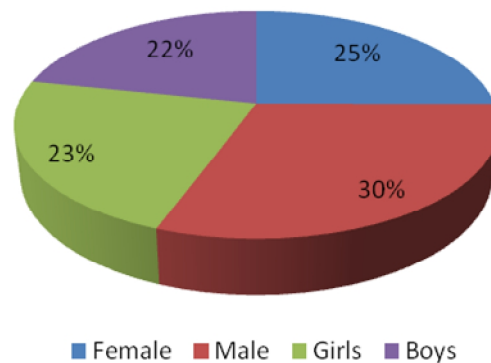
Two medical health units benefited a total of **1,257** people between 30 May and 8 June 2009 with basic health care and psychosocial support (this is a correction of the figure of 1,267 stated in the previous operations update). Please see tables 1 and 2 below for a breakdown of beneficiaries per community. The deployment of medical units was coordinated with the Municipal Health Secretary and the Divino Niño Hospital in Tumaco, therefore increasing the coverage of patients. The teams were reinforced with additional personnel from the municipality's health centre. These professionals included one oral hygienist, one professional nurse, three vaccine technicians and two health promoters.

Twelve volunteers from the Colombian Red Cross Society provided assistance alongside two doctors, one psychologist, one oral hygienist and one professional nurse from the CRCS. The volunteers were from the local branches of Risaralda, Caldas, Valle, Nariño and Tumaco.

Table 1: Population reached with basic medical care

Population group	Communities										Total
	San Juan	El Achotal	Vuelta de Candelilla	Aduana	Vallenato	El playon	Chinguirito	Azúcar	El Coco	Casas Viejas	
Female	36	20	27	34	30	30	30	18	28	12	265
Male	33	26	35	44	50	35	35	16	33	16	323
Girls	36	12	25	34	28	30	15	20	18	22	240
Boys	36	14	18	20	19	22	22	24	26	28	229
Total	141	72	105	132	127	117	102	78	105	78	1057

Graph 1: Percentage of gender and age groups reached with basic health care (1,057 people reached)



Ten affected communities in the municipality of Tumaco were reached with basic health care through the medical health units deployed to the affected areas. Of the 1,057 people, 30 per cent were adult males, 25 per cent adult females, and there were 23 girls and 22 boys.

Psychosocial support was focused on children and a total of 200 were reached through this operation. The material was disseminated through the Peace Action and Coexistence Programme methodology of the

Colombian Red Cross Society (Programa de Paz Acción y Convivencia de la Cruz Roja Colombiana). This strategy has been used by emergency brigades through recreational activities to help children express their fears and identify problems in the affected children. These activities helped identify if the children were depressed or under stress and what kind of therapy to follow. Among other activities carried out were painting which helped portray the children's feelings and generated friendship between the children living in the temporary shelters.

For elderly people the CRCS professionals applied therapies on how to deal with loss and catharsis since they lost most of their personal belongings during the emergency.

Table 2: Children reached through psychosocial support activities

Communities											
Population group	Quefanbi	El María Rio Nulfa	Ojalla Turbia	Quetambi	Vallenato	El Playon	Chinguirito	Azúcar	El Coco	Casas Viejas	Total
Boys	23	23	7	9	8	9	1	3	11	10	104
Girls	19	19	8	14	11	5	3	1	8	8	96
Total	42	42	15	23	19	14	4	4	19	18	200

National Society Capacity-Building

Objective: The capacity of the Colombian Red Cross (CRCS) in disaster response and preparedness will have been strengthened.

Expected Results	Activities planned
<p>Volunteers of Colombian Red Cross Society local and regional branches will be identified and prepared for this and future emergencies through workshops on disaster preparedness.</p> <p>The capacity of the CRCS Tumaco Branch will be enhanced through the provision of radio and telecommunications equipment.</p>	<ul style="list-style-type: none"> • Procurement of visibility materials (T-shirts, caps), computers, office equipment in Tumaco local branch • Disaster preparedness workshop for volunteers in Tumaco local branch and another workshop a regional level (Nariño) • Procurement of 50 tents for strengthened the capacity in disaster response at national level focus on emergency shelter • Procurement of 2 bladders tank to strengthen the ERIE specialized in Watsan • Procurement of medical equipment for first aid for the local branch in Tumaco • Procurement of one boat with engineers and 4X4 cars for the Tumaco local branch • Procurement of communication materials to improve the communication in the area of operations.

Impact:

Thanks to cash contributions from the Canadian Red Cross, the CRCS was able to repair vehicles, a boat and procure a motorcycle to be used in the Tumaco branch. In addition, VHF and HF radios were procured for the branch use, as well as an antenna, a radio base, a laptop, a desktop, office furniture and equipment. Instead of purchasing new 4 x 4 vehicles, it was decided to release CRCS vehicles held in customs, one of which will be used by the Tumaco branch.

It is important to mention that through this Appeal two finance officers from Bogota were deployed to PADRU for one week to go over the financial reporting procedures and work on the financial report of this Appeal together with the finance officers in PADRU. The Colombian Red Cross Society's capacity was strengthened through the knowledge gained and the National Society can follow up on the procedure during the implementation of future projects with the Federation or other donors.

**[<Final financial report below and contact details below;
click here to return to the title page>](#)**

How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

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International Federation of Red Cross and Red Crescent Societies

MDR0006 - Colombia - Floods

Final Financial Report

Selected Parameters	
Reporting Timeframe	2009/1-2010/2
Budget Timeframe	2009/1-2010/2
Appeal	MDR0006
Budget	APPEAL

All figures are in Swiss Francs (CHF)

I. Consolidated Response to Appeal

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
A. Budget	486,453					486,453
B. Opening Balance	0					0
Income						
<u>Cash contributions</u>						
<i>American Red Cross</i>	1,266					1,266
<i>British Red Cross</i>	4,639					4,639
<i>Canadian Red Cross</i>	539					539
<i>Canadian Red Cross (from Canadian Government)</i>	46,002					46,002
<i>Japanese Red Cross</i>	36,700					36,700
<i>Monaco Red Cross</i>	15,085					15,085
<i>Norwegian Red Cross</i>	130,154					130,154
<i>Sweden Red Cross (from Swedish Government)</i>	112,892					112,892
<i>United Arab Emirates Red Crescent</i>	5,683					5,683
C1. Cash contributions	352,961					352,961
<u>Outstanding pledges (Revalued)</u>						
<i>Canadian Red Cross</i>	36,266					36,266
C2. Outstanding pledges (Revalued)	36,266					36,266
<u>Inkind Goods & Transport</u>						
<i>American Red Cross</i>	19,475					19,475
<i>British Red Cross</i>	71,373					71,373
<i>Canadian Red Cross</i>	8,299					8,299
C3. Inkind Goods & Transport	99,148					99,148
C. Total Income = SUM(C1..C5)	488,375					488,375
D. Total Funding = B + C	488,375					488,375
Appeal Coverage	100%					100%

II. Balance of Funds

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
B. Opening Balance	0					0
C. Income	488,375					488,375
E. Expenditure	-476,568					-476,568
F. Closing Balance = (B + C + E)	11,807					11,807

International Federation of Red Cross and Red Crescent Societies

MDR0006 - Colombia - Floods

Final Financial Report

Selected Parameters	
Reporting Timeframe	2009/1-2010/2
Budget Timeframe	2009/1-2010/2
Appeal	MDR0006
Budget	APPEAL

All figures are in Swiss Francs (CHF)

III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination		
A		B					A - B	
BUDGET (C)		486,453					486,453	
Supplies								
Shelter - Relief	112,012	111,951					111,951	61
Clothing & textiles	34,620	34,708					34,708	-88
Water & Sanitation	23,084	16,972					16,972	6,112
Medical & First Aid	18,000	6,865					6,865	11,135
Utensils & Tools	80,100	80,126					80,126	-26
Total Supplies	267,816	250,623					250,623	17,193
Land, vehicles & equipment								
Vehicles	3,600	3,352					3,352	248
Computers & Telecom	9,200	9,436					9,436	-236
Total Land, vehicles & equipment	12,800	12,788					12,788	12
Transport & Storage								
Storage	28,982	28,838					28,838	144
Distribution & Monitoring	4,535	4,535					4,535	0
Transport & Vehicle Costs	13,835	8,786					8,786	5,049
Total Transport & Storage	47,352	42,159					42,159	5,194
Personnel								
National Staff	3,826	3,826					3,826	-0
National Society Staff	92,445	96,880					96,880	-4,435
Total Personnel	96,271	100,706					100,706	-4,435
Workshops & Training								
Workshops & Training	124							124
Total Workshops & Training	124							124
General Expenditure								
Travel	9,131	11,871					11,871	-2,740
Information & Public Relation	491	99					99	392
Office Costs	5,027	5,719					5,719	-692
Communications	2,322	3,833					3,833	-1,511
Financial Charges	6,000	10,307					10,307	-4,307
Total General Expenditure	22,971	31,829					31,829	-8,858
Programme Support								
Program Support	31,619	31,322					31,322	297
Total Programme Support	31,619	31,322					31,322	297
Services								
Services & Recoveries	7,500	7,141					7,141	359
Total Services	7,500	7,141					7,141	359
TOTAL EXPENDITURE (D)	486,453	476,568					476,568	9,886
VARIANCE (C - D)		9,886					9,886	