

Operations update



International Federation
of Red Cross and Red Crescent Societies

Viet Nam: Flood and typhoon

Emergency appeal n° MDRVN006
GLIDE n° [FL-2009-000207-VNM](#)
Operations update n° 1
5 October 2009

Period covered by this Operations Update:
2 October – 5 October 2009

Appeal target (current): CHF 4,939,626
(USD 4.75 million or EUR 3.25 million)

[<click here to view the attached Preliminary Emergency Appeal Budget>](#)

Appeal coverage: There are pledges in the pipeline covering approximately 18% to date. Funds are very urgently needed to enable Viet Nam Red Cross to continue providing immediate humanitarian assistance to those affected by the disaster.

[<click here to go directly to the updated donor response report, or here to link to contact details>](#)

Appeal history:

- This Emergency Appeal was initially launched on a preliminary basis on 2 October 2009 for CHF 4,939,626 (USD 4.75 million or EUR 3.25 million) for 12 months to assist 50,000 families (approximately 210,000 people).
- **Disaster Relief Emergency Fund (DREF):** CHF 314,064 (USD 324,167 or EUR 214,633) was initially allocated from the Federation's DREF to support the national society to respond.

Summary:

Days after Typhoon Ketsana made landfall in central Viet Nam, more than 2,000 VNRC staff and volunteers were deployed to the field to assist in evacuations and relief distributions in affected areas throughout the country. A lot of work needs to be done to help affected communities to resume to some degree of normalcy they had before. A major challenge includes clearing debris in the aftermath of the floods. Mud and garbage are everywhere, and unless this problem is addressed quickly, the local health sector is concerned that the conditions may lead to water-borne diseases or malaria.

In the aftermath of the disaster, VNRC chapters immediately released food and water, boats, lifejackets and other relief items stockpiled in provincial Red Cross warehouses, as well as money from their contingency funds to provide instant noodles and water to the affected population. Household kits which include cooking and kitchen utensils, one mosquito net, two blankets and a 40-litre water plastic container, have been delivered to affected communities in Quang Binh, Thua Thien Hue, Da Nang, Quang Nam and Quang Tri on 1 October.



Viet Nam Red Cross volunteers and staff continue to work around the clock to reach to people in need. IFRC.

The situation

Statistics on damage are continued to be updated by the Central Committee for Flood and Control (CCFSC). According to the latest report by CCFSC, number of human and physical losses is on rise, with 170 deaths and 14 still missing. Latest information indicates the following:

Dead	Missing	Injured	Houses collapsed/ washed away	Houses damaged ¹	Houses flooded	Rice flooded and damaged	Farm produce flooded and damaged
170	14	625	21,599	258,464	218,334	36,009	33,756

Flood waters are receding in almost all affected places, except for lagoons and low land areas nearby rivers such as Kien Giang River, in Le Thuy district of Quang Binh province, Hai Lang district of Quang Tri and some low-lying areas in Thua Thien Hue which remain accessible by boat only. In other places like Phu Loc district, one of the worst hit districts in Thua Thien Hue province, accidents due to landslides remain a risk unless timely repairs are carried out.

A lot of work needs to be done to help affected communities to resume to some degree of normalcy they had before. A major challenge includes clearing debris in the aftermath of the floods. Mud and garbage are everywhere, and unless this problem is addressed quickly, the local health sector is concerned that the conditions may lead to water-borne diseases or malaria.

Affected communities, supported by government agencies and organizations, are working very hard to resume their everyday lives. However, in provinces including Quang Tri, schools have been closed for five days since 29 September, and will be closed for at least a week more to allow for cleaning up. More than 1,000 schools in the province were submerged, and many are now inundated with mud from 30-40 centimetres. Up to 80 percent of schoolchildren lost their textbooks, while table and chairs in classrooms were damaged.



Le Thi Hong in Tan My village of Nghia An commune, Tu Nghia district of Quang Ngai province, her house was completely collapsed. IFRC

The prime minister has signed decision to support 10,000 tonnes of rice and VND 460 billion (CHF 27.21 million) to support the affected provinces. Out of this, the first 200 tonnes of rice were sent from Da Nang to Quang Nam. The local non-governmental organizations' fund for calamities in the central Vietnam also distributed tonnes of rice in Danang, with each beneficiary getting 10kg of rice. Local companies and the Fatherland Front also distributed up to VND 100 million in cash to affected communities.

A joint meeting between the government of Viet Nam and the United Nations will be held on 6 October to present the latest information on the impact of typhoon Ketsana, government's response as well as outcomes of the joint needs assessment carried out by the disaster management working group (DMWG).

In addition, UNICEF has distributed purification sachets to ten affected provinces.

While investing in recovery efforts, the government of Viet Nam and communities are on alert of typhoon Parma. Early warning messages have been activated, and a preparedness plan was communicated from the central to local governments.

Coordination and partnerships

Coordination forums continue to be reinforced. Viet Nam Red Cross (VNRC), the International Federation's country office and partner national societies present in Viet Nam maintain regular coordination meetings. A meeting between the VNRC's secretary general who just returned from the field and the country office team led by the International Federation's new country representative took place on 3 October to discuss latest developments, needs and further action. The VNRC and Federation country office jointly chaired a press release on 4 October to communicate to local media and foreign missions in Viet Nam on new developments, fact-findings from VNRC's field trips, its plan of action as well as the International Federation's support to the national society.

¹ Typhoon damage, no floods

The Federation country office will discuss with in-country partner national societies who are engaged in bilateral resource mobilization on how to proceed as a Movement in supporting the VNRC larger operation

Red Cross and Red Crescent action

Overview

Days after Typhoon Ketsana made landfall in central Viet Nam, more than 2,000 VNRC staff and volunteers were deployed to the field to assist in evacuations and relief distributions in affected areas throughout the country.

The devastation caused by the typhoon witnessed the dedication and motivation of VNRC volunteers and staff from all chapters and provincial levels as they served the communities of the affected provinces. Thousands stood ready to help early morning on 29 September, helping stranded people to safer houses and distributing instant noodles and water. VNRC chapters immediately released food and water, boats, lifejackets and other relief items stockpiled in provincial Red Cross warehouses,



VNRC reaching hands to the most vulnerable people in Nui Thanh district of Quang Nam province. IFRC

as well as money from their contingency funds to provide instant noodles and water to the affected population. Household kits which include cooking and kitchen utensils, one mosquito net, two blankets and a 40-litre water plastic container, have been delivered to affected communities in Quang Binh, Thua Thien Hue, Da Nang, Quang Nam and Quang Tri on 1 October.

In one of affected area- province of Quang Binh, Red Cross chapter response includes the following:

Province	District	Emergency relief items distributed as of 1 October 2009
Quang Binh	Le Thuy (three communes)	2,500 boxes of instant noodles (750,000 bag of noodles) 200 crates of drinking water (4,800 bottles)
	Quang Ninh (three communes)	
	Tuyen Hoa (six communes)	
	Quang Trach (four communes)	
	Dong Hoi (six communes)	
	Bo Trach (two communes)	
	Minh Hoa district (three communes)	600 boxes of instant noodles

The Red Cross chapters are exhausting their pre-positioned stocks and are ready to resume activities with new supplies included in this operation to reach more people. Reports from chapters show that household kits, food and shelter (roofing) are urgently needed at this stage. At a later stage, there will be a great need for seeds for winter crops, fertilizer and re-construction of homes.

In some provinces, the distribution of household kits has commenced with the first 1,000 household kits delivered on 1 October by VNRC headquarters to the provinces of Quang Binh, Quang Tri, Da Nang, Quang Nam and Quang Ngai (click [here](#) for attached table).

VNRC has deployed a water treatment unit contributed by the Australian Red Cross to Hue province with initial support from both Australian and German Red Cross. The unit has been operational in Quang Dien district, Thua Thien Hue since 1 October. Details on this support will be updated in the next operation update.

The International Federation's country office will continue strengthen coordination to ensure a holistic approach in supporting VNRC. An overall plan of action (mapping) indicating geographical locations of assistance, types and quantities of support will be developed to support VNRC in coordinating assistance.

In addition to support from Australian and German Red Cross in water and sanitation, Swiss Red Cross provided 900 water containers and water purification tablets in Da Nang and Quang Nam. In addition, the French, German and Spanish Red Cross have applied for ECHO funding to further support VNRC.

ICRC has also offered on-the field coaching for VNRC staff on restoring family links, an initiative welcomed by the VNRC.

Progress towards objectives

Relief distributions (food and basic non-food items)	
Objective: Provision of 10 kilogrammes of rice per person for 50,000 families (210,000 people) for one month in Quang Nam, Quang Ngai, Kon Tum, Thua Thien Hue, Da Nang, Dak Lak, and Quang Tri.	
Expected results	Activities planned
210,000 people (50,000 families) who have lost basic income and crops during the floods have received 10 kilogrammes of rice.	<ul style="list-style-type: none"> • Training on needs assessment, selection of beneficiaries, relief distribution. • Identification of beneficiaries through criteria agreed upon between the national society and the local communities. • Procurement of rice based on International Federation logistics standards. • Organization of transport to the distribution point. • Organization of the various distributions by the concerned local chapters. • Distribution of rice with a proper recording system. • Monitoring and evaluation.

Progress: A logistics/procurement delegate, seconded by Swedish Red Cross for local procurement and coordination with VNRC will arrive shortly.

Non-food items	
Objective: By end of January 2010, 10,000 families (40,000 people) in the affected areas in 12 provinces of Quang Nam, Quang Ngai, Kon Tum, Thua Thien Hue, Da Nang, Dak Lak, Quang Tri, Quang Binh, Binh Dinh, Gia Lai, Lam Dong and Phu Yen will receive one basic household kit composed of: cooking and kitchen utensils, one mosquito net, two blankets, one 10-litre water bucket and one 40-litre water plastic container. The provision of these items aims to meet the immediate needs of the affected families to enable them to return to everyday life as quickly as possible.	
Expected results	Activities planned
The immediate needs of non-food items for 10,000 affected families are met to enable them to return to everyday life as quickly as possible.	<ul style="list-style-type: none"> • Training on needs assessment, selection of beneficiaries, relief distribution. • Identification of beneficiaries using criteria agreed between the national society and the local communities. • Procurement of items for the basic household kits based on International Federation logistics standards. • Training beneficiaries on using relief items. • Organization of the transport and distribution system for the basic household kits by each of the local chapters concerned. • Distribution of basic household kits with a proper recording system. • Monitoring and evaluation.

Progress: Up to 3,280 household kits supported by USAID are on the way to Da Nang and Quang Nam. Distribution is planned for 9 October 2009. Up to 5,000 kits procured with the International Federation's disaster relief emergency funds were distributed on 2 October in six provinces of Thanh Hoa, Nghe An, Ha Tinh, Quang Tri, Quang Binh, and Thua Thien Hue.

Water and sanitation
Objective: By end of September 2010, support will have been provided to up to 7,500 families (31,500 people) with no or limited available means to restore or rehabilitate their water and sanitation facilities. The

provision of appropriate hardware will be linked to relevant hygiene promotion campaigns and awareness rising.

Expected results	Activities planned
<p>7,500 families (31,500 people) will be provided with appropriate water and sanitation facilities. 15,000 people will be trained on how to treat the water at home during emergency period. One water treatment unit will provide clean water to maximum 5000 people per day in 30 coming days.</p>	<ul style="list-style-type: none"> • Identification of beneficiaries with destroyed/damaged water and sanitation facilities, through strong community participation. • Hygiene promotion activities focusing on personal hygiene, sanitation and safe water for targeted populations. • Community meeting to discuss design of appropriate water supply and sanitation facilities. • provision of potable drinking water from national society water treatment unit. • provision of water collection containers (within household kit) • Provision of household water treatment equipment through the distribution of water purification tablets. • Training of Red Cross staff and volunteers on monitoring and evaluation following the agreed model and standards. • Training beneficiary family on how to treat water during emergency period. • Monitoring and evaluation.

Progress: The Australian Red Cross water treatment unit was deployed to Hue province on 2 October. Refresher training of VNRCS personnel has commenced. Two technical water and sanitation delegates from Australian Red Cross will support this (for up to one month). The water treatment unit has the capacity to provide drinking water for up to 5,000 people. Preparation for the distribution of 5,000 water purification tablets is on going.

Livelihood support

Objective: By end of January 2010, 5,000 families (21,000 people) in the worst affected areas, who have lost their homes and/or crops and other means of income, have a viable source of income.

Expected results	Activities planned
<p>5,000 households (21,000 people) have improved livelihood means.</p>	<ul style="list-style-type: none"> • Conduct household and livelihood needs and capacity assessments. • Scope the capacity of VNCS and the International Federation to deliver a variety of livelihoods initiatives such as cash for work and other recovery initiatives for vulnerable families to reinforce economic and social security. • Develop beneficiary targeting strategy and registration system with communities to deliver intended assistance. • Provide support to the most vulnerable groups for restoration and alternative livelihood options. • Distribute resources according to plans emanating from livelihoods assessments linked to shelter assistance. • Monitor and evaluate the activities and provide reporting on distribution.

Shelter

Objective: By end of September 2010, 1,000 families (4,200 people) in the worst affected areas, whose houses are destroyed, will be supported to re-construct their homes with access to water and sanitation facilities.

Expected results	Activities planned
<p>1,000 families (4,200 people) households are supported to repair their structures together with water and sanitation facility.</p>	<ul style="list-style-type: none"> • Deploy trained local VNRC staff and volunteers to carry out beneficiary selection, including dissemination of self help programme • Identification of villages and beneficiary selection for VNRC assistance • Public notification of assistance to beneficiaries. • Provision of emergency shelter assistance to support beneficiaries with their self recovery • Procurement and distribution of locally appropriate shelter

	<p>materials, tools and guidance to improve the privacy, repair damages and collectively maintain the premises</p> <ul style="list-style-type: none"> • Training beneficiary families on safe and resilient shelter construction and design • Reconstruction of new houses • Monitoring and evaluation
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Institutional capacity building

Objective: VNRC staff and members at headquarters and relevant Red Cross chapters will improve their skills and capacity on needs assessments, monitoring and reporting.

Expected results	Activities planned
By end of September 2010, 1,200 Red Cross staff, volunteers are provided with relevant on-the-job training skills to carry out assessments, and monitoring and evaluation.	<ul style="list-style-type: none"> • Briefing and coaching of VNRC volunteers, staff and branches on needs assessments, monitoring and reporting skills. • Organization of workshops • Carrying out of evaluation and documenting lessons and recommendations

Logistics

Logistics support will be provided following International Federation procedures to source and procure needed relief items as well as the efficient and timely delivery of these items for the success of the operation. The primary tasks of the logistics team will be the following:

- Coordinate with VNRC, the programme managers and Kuala Lumpur regional logistics unit for the timeliest and cost efficient sourcing option for the items required for the operation.
- Coordinate the mobilization of goods and reception of incoming goods at provincial level.
- Existing warehousing facilities and vehicles will be utilized for storage and efficient dispatch of goods to the final distribution points.
- Pre-positioned stock in regional logistics unit warehouse in Kuala Lumpur will be mobilized on need basis.
- Many items are to be sourced locally and procurement will be done to Federation standards and supported if required by the regional logistics unit.
- Liaise and coordinate actions with other key actors to ensure that the Federation logistics operation uses all information to be as efficient and effective as possible to benefit from economy of scale.
- A detailed and up-to-date mobilization table may be established (**not yet requested**) and will be available on the Federation's Disaster Management Information System (DMIS).

The International Federation will work on mobilizing specific relief items to respond to needs in the field and donors should coordinate with the Kuala Lumpur regional logistics unit regarding outstanding needs. Shipping instructions will be provided to donors, with a consignment tracking number which will be issued before shipping any goods to the operation. Procurement of goods and transport can also be arranged through the regional logistics unit.

Communications – Advocacy and Public information

A communications delegate from the International Federation's Southeast Asia regional office provided assistance in-country in collecting web stories and information on the initial response. The Viet Nam Red Cross and Federation country office organized on 4 October a formal press release with Viet Nam media and international missions.

Capacity of the National Society

The VNRC is established under Vietnamese Law and its mandate is to act as the leading humanitarian organization in providing relief, health and welfare assistance to the most vulnerable sectors of society. The VNRC enjoys nationwide recognition and respect, and is equipped with strong and established experience of disaster management, including experience and lessons learnt from the Damrey, Xangsane/Durian and Lekima

typhoons and recent floods operations. The main lessons from previous operations include strengthening the mobilization of the national society's members, volunteers and staff to provide even better and timely assistance.

The national society and its provincial chapters have extensive knowledge in conducting relief and rehabilitation programmes in the wake of natural disasters, which occur regularly in Viet Nam. It is represented in all provinces and major cities with a total of 64 chapters and 1,000 sub-chapters. Each chapter has human resources of eight to 20 professional staff. The VNRC works in partnership with the government and non-government agencies to achieve effective networking and implementation of services. It is also in partnership with a number of partner national societies such as Japanese Red Cross, Spanish Red Cross, Netherlands Red Cross, Norwegian Red Cross, French Red Cross and German Red Cross in community-based disaster preparedness and disaster reduction projects and programmes. In addition the Global Road Safety and H2P programmes are implemented in Vietnam.

Capacity of the International Federation

The International Federation's Viet Nam country office consists of a Federation representative and a strong team of dedicated national staff who cover disaster management, health and care, finance, reporting and administration. The country office is supported by the Southeast Asia regional office in Bangkok and the Asia Pacific zone office in Kuala Lumpur who cover disaster management; health and care; water and sanitation; organizational development; resource mobilization; planning, monitoring, evaluation and reporting; and communications.

The disaster management unit at the Asia Pacific zone office in Kuala Lumpur is coordinating international support for this operation. At time of reporting, two delegates from the Bangkok regional office are present in Viet Nam to supplement the planning and coordination capacity to the country office, as well as carry out needs assessment on field. A regional disaster response team officer arrived on 4 October to provide additional support to the national society in the affected areas.

The International Federation's country office will be reinforced for the operation with an operations manager, as well as professional logistics expertise. Further human resource needs may be identified in the next couple of weeks.

How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

- Viet Nam Red Cross: Mr. Doan Van Thai, secretary general, phone +84 913 216 549, email: doanvanthai62@yahoo.com.vn
- Federation country office, Viet Nam: Ms. Ewa Eriksson, head of office, phone: +84 04 39 422 980, email: ewa.eriksson@ifrc.org; Mr. Dang Van Tao, disaster management manager, phone +84 913 361 581, email: tao.vandang@ifrc.org
- Federation Southeast Asia regional office, Bangkok (phone: +66 2 661 8201):
 - Alan Bradbury, head of regional office, email: alan.bradbury@ifrc.org
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- Federation Asia-Pacific zone office, Kuala Lumpur:
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 - Penny Elghady, resource mobilization and PMER coordinator, phone: +603 9207 5775, fax: +603 2161 0670, email: penny.elghady@ifrc.org
Please send all pledges of funding to zonerm.asiapacific@ifrc.org
 - Jeremy Francis, regional logistics coordinator, phone: +6012 298 9752, fax: +60 3 2168 8573, email: jeremy.francis@ifrc.org

***<appeal budget, annex and map of affected areas below;
click here to return to the title page>***

APPEAL BUDGET SUMMARY

Vietnam: Flood and Typhoon

Annex 1

MDRVN006

RELIEF NEEDS

Construction Materials	1,400,000
Food	1,260,000
Seeds & Plants	187,500
Water & Sanitation	750,000
Teaching Materials	45,000
Utensils & Tools	250,000
Other Supplies & Services	15,000

Total Relief Needs **3,907,500**

CAPITAL EQUIPMENT

Computers & Telecom Equipment	5,000
Other Machinery & Equipment	3,000

TRANSPORT, STORAGE & VEHICLES

Storage - Warehouse	9,000
Distribution & Monitoring	30,000
Transport & Vehicles Costs	55,000

PERSONNEL

International Staff	200,000
Regionally Deployed Staff	39,000
National Staff	45,000
National Society Staff	55,000
Consultants	15,000

WORKSHOPS & TRAINING

Workshops & Training	65,000
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GENERAL EXPENSES

Travel	100,000
Information & Public Relations	25,000
Office running costs	35,000
Communication Costs	12,000
Financial Charges	6,550
Other General Expenses	11,500

PROGRAMME SUPPORT

Programme Support - PSR (6.5% of Total)	321,076
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Total Operational Needs **1,032,126**

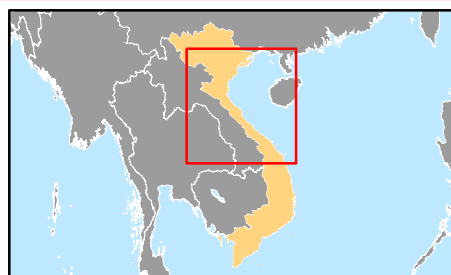
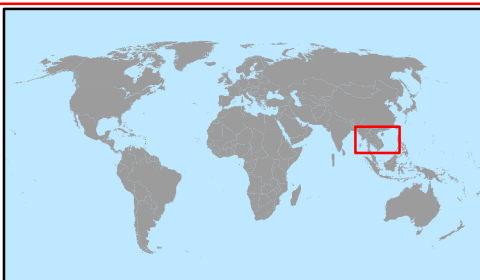
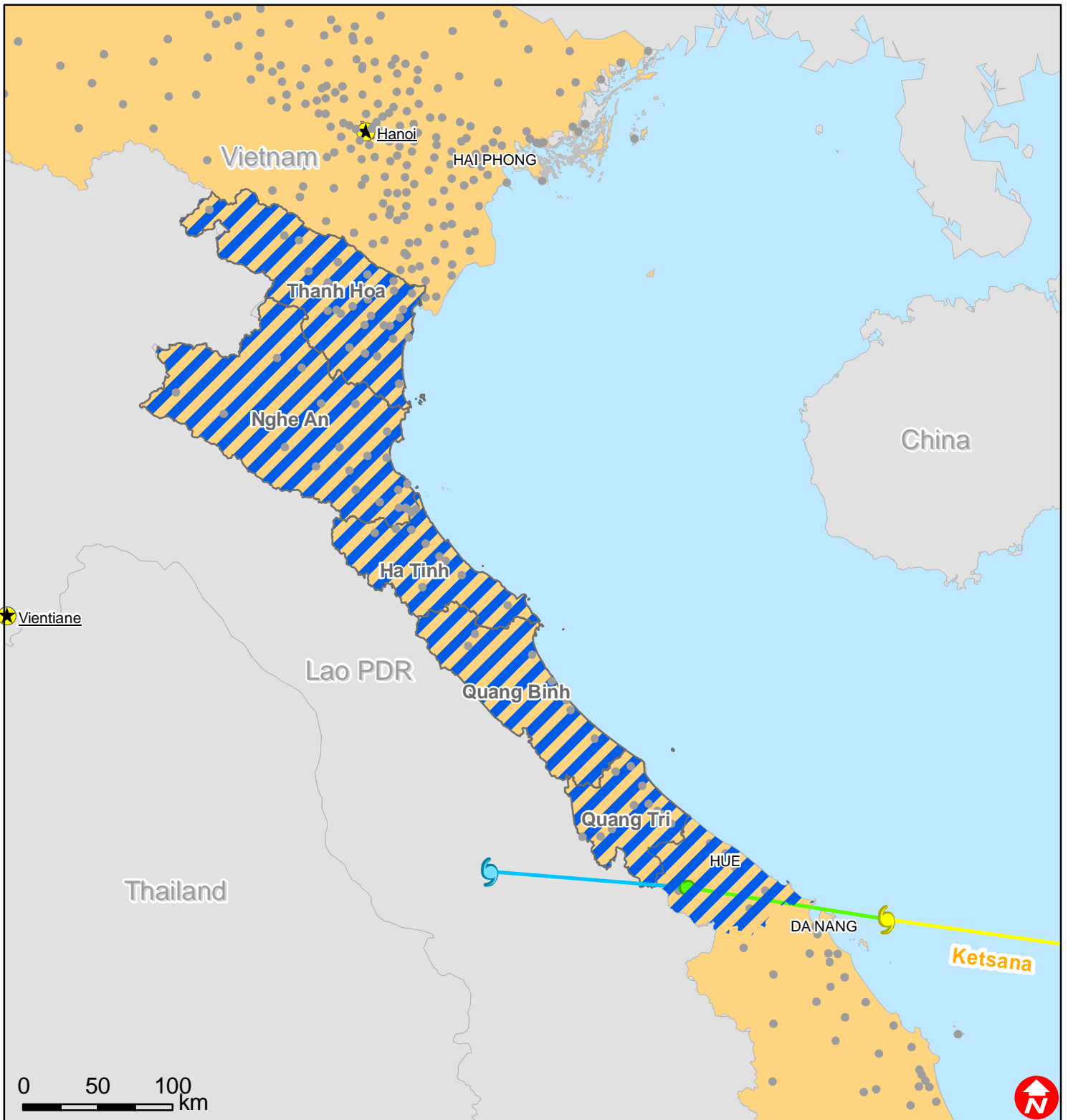
Total Appeal Budget (Cash & Kind) **4,939,626**

Less : Available Ressources

Net Request in CHF **4,939,626**



Vietnam: Flood



- Tropical Depression
- Tropical Storm
- Typhoon category 1
- Typhoon category 2
- Affected provinces
- Settlements

The maps used do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities. Map data sources: ESRI, DEVINFO, International Federation, ISCGM, Unisys - MDRVN006.mxd

Relief distribution/allocation by VNRC

No	Relief	National resource in stock (as of September (*))	Total distributed	Thanh Hoa	Nghe An	Ha Tinh	Quang Binh	Quang Tri	Hue	Da Nang	Quang Nam	Quang Ngai	Kon Tum	Binh Dinh	Phu Yen	Gia Lai	Dac Lac	Dac Nong	Lam Dong
1	Food parcel		3,000	500	500	500	500	500	500										
2	Rice (tonne)		102					60	42										
3	HH kits	16,088	3,900				200	200	500	500	500	500	500	200	200	200	200		200
			5,000	1,200	1,000	600	1,200	500	500										
4	Water Purification tablet		5,900	1,200	1,000	600	1,200	500	500	450	450								
6	WATSAN		900							450	450								
9	Cash (mil VND)		850				50	50	100	100	100	100	100	50	50	50	50		50
			100	50	50														
Save the children pledged 5,000 household kits through VNRC. Plan of distribution is not yet decided by VNRC																			

Food parcel: from IFRC DREF under procurement process

102 tonnes of rice are planned to be distributed from October to December with support from Swiss RC

(*): number of household kits are reported by VNRC HQ in monthly coordination meeting

3,900 household kits have been distributed from 29.09 to 1.10 October in response to Ketsana typhoon (emergency release from VNRC warehouse)

5,000 kits are being transported to response to flood from 23 - 26 September (released from VNRC warehouse but with support from IFRC DREF)

5,000 Water purification tablet from IFRC DREF - under procurement process

900 water purification tablet from Luxemburg government - under procurement process

900 water container (500 litre) to be distributed in response to Ketsana typhoon (29 September) with support from Luxemburg government - under procurement process

VND 850 million have been distributed from 29 September to 1 October in response to Ketsana typhoon (29 September) - from VNRC contingency fund

VND 100 million are planned to be distributed in September in response to flood 23 - 26 September - from VNRC contingency fund

Updated on 1 October