

# Operations update



International Federation  
of Red Cross and Red Crescent Societies

## Samoa: Earthquake and tsunami

MDRWS001

Operation update n° 3

GLIDE n° [TS-2009-000209-ASM](#); and  
[TS-2009-000210-WSM](#)

12 November 2009

**Period covered by this Operations Update:** 11 October to 12 November 2009;

**Appeal target (current):** CHF 2,469,064 (USD 2.45 million or EUR 1.63 million) [<click here to view the attached Revised Emergency Appeal Budget>](#)

**Appeal coverage:** With 87% contributions received to date, and those in the pipeline, the appeal is fully covered, and no additional support is required; [<click here to go directly to the updated donor response report, or here to link to contact details >](#)

### Appeal history:

- A Revised Emergency Appeal was launched on 26 October seeking CHF 2,469,064 (USD 2.45 million and EUR 1.63 million) to assist 5,000 people (625 families) for 18 months .
- A Preliminary Emergency Appeal was launched on 6 October 2009 seeking CHF 2,888,262 (USD 2.8 million or EUR 1.9 million) in cash, kind, or services to support the Samoa Red Cross Society to assist 15,000 beneficiaries (3,000 families) for 18 months.
- On 30 September 2009, CHF 325,134 (USD 313,957 or EUR 215,406) was allocated from the International Federation's Disaster Relief Emergency Fund (DREF) to support this operation.



Samoa Red Cross Society volunteers build a shelter for a 3,000 litre communal water tank in Mutiatele.  
Photo credit: International Federation

This operation is to be implemented over an 18-month period and is expected to be completed by April 2011. A final report will be made available by July 2011, three months after the end of the operation.

### Summary:

The emergency activities of the operations including the distribution of food and non-food items; emergency shelter materials; household items; and water and sanitation activities have all but ended, and early recovery activities have commenced. This appeal focuses on supporting the Samoa Red Cross Society to provide appropriate and timely response in delivering assistance, relief and early recovery for up to 5,000 people (625 families, based on eight people per family) for 18 months. Indirectly, the Samoa Red Cross Society will reach more than 12,000 people in the tsunami-affected area through some interventions such as hygiene promotion and water and sanitation.

To date, the Samoa Red Cross Society has provided support to 582 families in 32 villages with food and non-food items as well as emergency shelter materials. Some of the items for emergency relief such as tarpaulins, hygiene parcels, mosquito nets and water jerry cans have been mobilized from preparedness stock and donations. (Details are available under each objective within this report).

The household shelter tool kits for the targeted 500 families are expected to arrive in Apia in November, on an Australian Navy vessel and distribution is likely to start from the third week of November.

Social mapping of the affected villages has been conducted by the staff and volunteers from Samoa Red Cross Society who are being trained on the job by field assessment and coordination team members; and the recovery delegate. This mapping will assist in identifying detailed vulnerabilities and facilitate the distribution of any further non-food items (such as mosquito nets) as well as help develop target beneficiaries for household rainwater harvesting kits and livelihood grants.

Partners who have made contributions to this appeal thus far include: American Red Cross, Australian Red Cross, British Red Cross/British government, Canadian Red Cross/Canadian government, Danish Red Cross, Irish Red Cross, Japanese Red Cross, Monaco Red Cross, New Zealand Red Cross and Swedish Red Cross/Swedish government, and the government of the Republic of Korea.

The International Federation on behalf of the Samoa Red Cross Society would like to thank all partners for their generous response to this appeal.

## The situation

Over this reporting period, activities being implemented include water, sanitation and hygiene promotion in schools and colleges. Up to 80 per cent of household mapping of the affected areas in Samoa has been completed. Shelter in specific locations has been erected, and accommodates communal water tanks to act as catchment areas. The same water tanks also contribute to the water supply in the area. Lastly, the distribution of clothes and mosquito nets (non-food items) and canned food (food items) continues in some affected areas.

## Coordination and partnerships

The Samoa Red Cross Society (SRCS) has played a leading role since early in the emergency with response at the country level, and has been proactive in requesting international support for their disaster response efforts. The majority of international relief support was provided by the governments of New Zealand and Australia, particularly in the health sector; and in search and rescue operations. New Zealand's International Aid and Development Agency (NZAID) and the Australian Agency for International Development (AusAID) announced contributions of approximately NZD 6.1 million each (totalling NZD 12.2 million or CHF 8.9 million) for long-term infrastructure redevelopment in the tsunami-affected area.

The cluster system was activated by the inter-agency standing committee (IASC) for the clusters of education; water, sanitation and hygiene (WASH); health; early recovery, and protection. After some discussion, it was agreed that the emergency shelter cluster was not required. This was due to the scale of this disaster, the small number of actors in this sector and the fact that emergency shelter needs had largely been met by the Samoa Red Cross Society's stock distributions.

After a short time, the lead roles for both the health and WASH clusters were handed over to the pre-existing coordination mechanisms, led by the relevant government department, rather than continuing parallel coordination.

The United Nations Disaster Assessment and Coordination team (UNDAC) departed Samoa on 9 October, handing over their previous responsibilities to United Nations Office for the Coordination of Humanitarian Affairs (UN OCHA). UN OCHA departed Samoa by the end of October, with the major coordination function being undertaken by the Samoan government.



SRCS volunteers managing basic stocks.  
Photo credit: International Federation

## Red Cross and Red Crescent action

The Samoa Red Cross Society (SRCS) responded quickly in accordance with the national disaster management plan, as an auxiliary agency to the Samoan government. In addition to the Samoa government national disaster management office (NDMO), SRCS was the main organization at the forefront of the response to this disaster.

During the emergency, SRCS immediately conducted a rapid assessment of the affected area; and on the basis of this started distributing their pre-stocked relief items, such as kitchen sets, mosquito nets, blankets, water containers, food, clothes and shelter materials.

SRCS volunteers were also very active from the beginning of the operations. Volunteer numbers increased to over 200 at the height of the operations and were strongly supported by the local Samoan community who provided transportation, assistance in systems and infrastructure; and food for volunteers. All staff and volunteers of the SRCS were well-managed and worked around the clock in the first two weeks after the disaster. They were able to do so due to the strong support and encouragement they received from SRCS. Although volunteer numbers have now decreased, a core group of regular and newly recruited volunteers remain active to support the relief and recovery operation.

To date, the NDMO and the Samoa Red Cross Society continue to be in the forefront of disaster response. Assessments have been completed while relief distribution of non-food items like clothes, and water distribution, still continues in some of the affected areas. (The distribution list is being prepared for the distribution of shelter tool kits and household water tanks). Samoa Red Cross Society volunteers still continue to support the national society in distribution activities; construction of water tank bases and housing for the tanks; promoting health and hygiene activities, and in recovery activities.

This appeal focuses on supporting the SRCS to provide appropriate and timely response in delivering assistance; particularly for relief and early recovery to up to 5,000 people (625 families, based on eight people per family) for 18 months. This plan considers the current capacity of the SRCS as well as the intense capacity building effort to deliver support to beneficiaries from this disaster. In addition, great emphasis is also placed on risk reduction in the face of future disasters in Samoa.

Support has been provided to beneficiaries in the emergency period in the sectors of relief, water and sanitation, shelter, psychosocial support (PSP) and restoring family links (RFL). In the recovery period, this plan of action will focus on the sectors of water and sanitation, livelihoods, disaster risk reduction (DRR) and health (CBHFA). Organizational development and capacity building with SRCS in light of this emergency is a continuous process throughout the whole period through this plan of action.

Operations will be developed by an integrated recovery programming process that aims to work with the affected communities in identifying and addressing their recovery needs in a holistic manner.

The relief and recovery processes will be supported and guided by a commitment to continuous learning through ongoing monitoring and evaluation processes.

### RELIEF DISTRIBUTION (NON-FOOD ITEMS)

<b>Objective:</b> The needs of up to 5,000 people (625 families) along the affected area (including the districts of Aleipata, Falealili and Manono island) are met over one month, based on assessment results	
<b>Immediate actions</b>	
<b>Expected results</b>	<b>Activities planned</b>
Essential non-food items are provided to up to 625 families in accordance with their identified needs.	<ul style="list-style-type: none"> <li>• Undertake a needs assessment in the affected area to formulate a distribution plan</li> <li>• Develop beneficiary targeting strategy and registration system to deliver intended assistance</li> <li>• Distribute relief supplies from point of dispatch to beneficiary</li> <li>• Monitor and evaluate the relief activities and provide daily reporting on distributions to ensure accountability to the donors</li> </ul>

**Progress:**

From 30 October until 4 November, SRCS has:

- Undertaken 322 deliveries or collections of relief items
- Mosquito nets and women's hygiene kits procured locally, after need were identified through health coordination meetings, have been distributed.
- The main stock warehouse is at the Samoa Red Cross Society national headquarters in Apia with four 20-foot shipping containers. In addition there are six extra containers with miscellaneous relief items.
- A sub-logistics hub has been established in the grounds of the hospital at Lalomanu from where relief distributions are made, approximately a 1.5 hour-drive by truck from Apia.
- The list for distribution of shelter tool kits and household tanks will be based on the social mapping.
- The distribution plan for the shelter tool kit and tanks will be developed as soon as the social mapping is completed

To date, relief distributions have been completed. [ANNEX 1](#) identifies the list of items distributed until 4 November 2009.

<b>WATER, SANITATION, AND HYGIENE PROMOTION</b>	
<b>Objective:</b> The risks of waterborne and water and sanitation-related diseases are reduced through the provision of safe water, adequate sanitation and hygiene promotion to 5,000 people (625 families) along the coastal area from Lepa to Saleaumua for six months.	
<b>Immediate actions</b>	
<b>Expected results</b>	<b>Activities planned</b>
Safe water is provided for up to 625 families for an estimated period of six months until damaged water supply systems in the affected area are restored and new systems are established, in coordination with the Samoa Water Authority	<ul style="list-style-type: none"> <li>• Assess the immediate and longer term water supply needs of the population</li> <li>• Distribute jerry cans (two per family) to meet emergency water needs</li> <li>• Provide potable drinking water to households through water trucking for up to three months</li> <li>• Assess the requirement for communal water storage facilities</li> <li>• Procure, distribute, monitor and assist households and communities in the installation of individual rainwater and communal water tanks (and bases and shelters)</li> </ul>
Appropriate sanitation, including excreta disposal and solid waste management, is provided to approximately 1,700 displaced people in the area between Lalomanu and Saleaumua for six months, in coordination with the ministry of health	<ul style="list-style-type: none"> <li>• Assess the immediate need for emergency excreta disposal facilities primarily with the displaced population</li> <li>• Assist families with constructing emergency ventilated improved pit latrines in the target area in accordance with government standards</li> <li>• Use community-based participatory methodologies to design and construct appropriate sanitation facilities and waste management</li> </ul>
The health status of the population is improved through behaviour change and hygiene promotion activities	<ul style="list-style-type: none"> <li>• Design a simple programme and conduct emergency hygiene promotion activities in the targeted communities and affected schools through the trained community-based health and first aid volunteers</li> <li>• Develop and produce water and sanitation information, education and communication materials for hygiene promotion and education</li> <li>• Train SRCS staff and volunteers in participatory hygiene promotion methodologies, knowledge of excreta disposal facilities as well as water supply in emergencies</li> <li>• Conduct hygiene promotion activities in conjunction with community based health and first aid</li> </ul>
<b>Longer-term actions</b>	
The scope and quality of SRCS water, sanitation and hygiene promotion capacity in emergency response and	<ul style="list-style-type: none"> <li>• Train SRCS staff on the water treatment in emergencies equipment, including storage of equipment and ongoing maintenance</li> <li>• Replenish water and sanitation emergency items for SRCS</li> </ul>

community based health and first aid (CBHFA) is improved	<ul style="list-style-type: none"> <li>• Assist SRCS with developing a water and sanitation strategy and policy under their health and disaster management strategy</li> <li>• Develop an exit strategy and complete evaluation of the programme</li> </ul>
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### Progress:

- Water distribution, using inflatable bladders on two trucks continue to be delivered to displaced families by two teams of SRCS volunteers, under the coordination of the Samoan Water Authority. Water is being distributed at an average of 15,000 litres per truck, per day.
- During the last two weeks SRCS has distributed approximately 200m<sup>3</sup> litres of water to the affected population.
- Up to 69 1,000-litre, 3,000-litre and 5,000-litre communal water tanks have been purchased locally in addition to the ten 1000-litre water tanks donated by UNDP. SRCS staff have completed the construction of concrete bases for the installation of all the larger tanks and are continuing to construct roofs with gutters for all the tanks, in order to harvest rainwater. It is unlikely that rainwater will be sufficient to fill the tanks, based on the demand. Hence, water trucking will continue to these communal tanks, so that displaced families have access to sufficient water supplies for basic needs.
- To date, 62 communal water tanks (SRCS and Samoa Water Authority water tanks), have been installed between Satalo and Saleaamua (Refer to [Annex 2](#) for details)
- The sanitation situation has improved, with most families having now constructed a basic pit latrine. Families are being encouraged to incorporate ventilation and adequately sized pits to their latrines. Volunteers are being trained to assist families with digging latrines. The planned distribution of tool kits will greatly assist families with commencing latrine construction. These latrines are designed for interim use over the next four to six months.
- SRCS is working alongside the ministry of health. Four teams have been implemented to work with the affected families to promote and encourage satisfactory construction of latrines, disseminate health promotion, and water conservation messages. Each team includes an environmental health officer, a SRCS health promoter, and two SRCS volunteers to assist with digging pits.
- In addition, hygiene promotion and health education in schools is ongoing alongside water distribution and relief item distribution
- SRCS is working together with the Samoan Water Authority to establish a timely solution for short-term water supply for the affected households which have relocated to areas outside the pre-existing reticulation system.
- A plan of action has been developed, which will be submitted to the ministry of education, for hygiene and sanitation lessons to be carried out at the schools over the next six weeks. These would include activities like: water conservation, personal hygiene, vector control/sanitation and the spread of disease.



Water filling in Satalo.  
Photo credit: International Federation



Samoa Red Cross Society's community-based health and first aid (CBHFA) volunteers disseminate hygiene promotion messages in Lalomanu School on how disease spreads and "hand washing".  
Photo credit: International Federation

## HEALTH AND CARE

**Objective:** The long-term health of 5,000 people (625 families) of the affected population is improved through community-based health and first aid (CBHFA) activities in the districts of Faliailili and Aliepata for six months

### Expected Results

### Activities planned

#### Longer-term actions

The scope and quality of SRCS' health and care services are improved

- SRCS CBHFA staff and volunteers receive additional training in CBHFA
- SRCS' existing CBHFA programme is expanded to incorporate the tsunami-affected population, concurrent with new branch

	development
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**Progress:**

Communities continue to need support for malaria and dengue prevention, especially with regard to education on the elimination of mosquito-breeding sites and in the distribution of mosquito nets. Education messages on mosquito-borne disease will be included in hygiene promotion messages conducted in schools, carried out by SRCS volunteers ([refer to the Water, Sanitation and Hygiene Promotion section for update](#)).

**PSYCHOSOCIAL SUPPORT (PSP)**

<b>Objective:</b> Address psychosocial needs by providing PSP-related relief to volunteers and by engaging in the national coordination and delivery of psychosocial support services in the recovery stages for six months	
<b>Expected results</b>	<b>Activities planned</b>
Psychosocial support is included into the emergency programme	<ul style="list-style-type: none"> <li>• Network and liaison with national and international organizations to coordinate responses to identified psychosocial support needs</li> <li>• Adapt key PSP messages and tools to the Samoan context</li> </ul>
Psychosocial support is included into recovery programmes	<ul style="list-style-type: none"> <li>• Develop the skills of a small group of volunteers to provide sensitization on personal support</li> <li>• Identify ways to integrate psychosocial support with ongoing recovery programmes as well as existing SRCS programmes, particularly the Pacific disaster management partnership programme.</li> <li>• Provision of PSP support through individual and group sessions</li> </ul>

**Progress:**

- SRCS volunteers trained in PSP continue to conduct self-awareness surveys on their peers.
- Culturally appropriate materials are being developed to be used in a more formal training mode.

**SHELTER**

<b>Objective:</b> The emergency shelter needs of up to 4,000 people (500 families) identified through targeted assessments along the coastal area from Lepa to Saleaumua are met with an appropriate planned programme within six months of the tsunami.	
<b>Expected results</b>	<b>Activities planned</b>
Up to 100 families that have relocated inland from the affected coastal area or have severely damaged homes and are staying on the coastal area have emergency shelters	<ul style="list-style-type: none"> <li>• Undertake a needs assessment in the affected area to formulate a distribution plan</li> <li>• Develop beneficiary targeting strategy and registration system to deliver intended assistance.</li> <li>• Distribute emergency shelter items, such as tarpaulins, community tools and tents to beneficiaries according to need</li> <li>• Monitoring, evaluating and reporting on distributions as well as additional needs for longer-term recovery</li> </ul>
500 families have basic tools (tool kits) to enable them to enhance their emergency shelters and build safe and adequate outbuildings suited to the cultural, social and climatological conditions in Samoa	<ul style="list-style-type: none"> <li>• Undertake a needs assessment in the affected area to formulate a distribution plan</li> <li>• Develop beneficiary targeting strategy and registration system to deliver intended assistance.</li> <li>• Distribute shelter tools and control supply movements from point of dispatch to delivery to the end user and developing an exit strategy</li> <li>• Train SRCS volunteers and provide safe shelter awareness training in the communities</li> <li>• Monitoring and evaluation, providing reports on shelter progress and tool distributions</li> </ul>

**Progress:**

- Up to 1,322 tarpaulins and 63 tents were distributed by SRCS. Both tarpaulins and tents are currently being sourced for preparedness stock to replace the stock already distributed.
- As many as 500 household shelter kits have been procured with the assistance of Australian Red Cross and are expected to arrive in Apia during the second week of November. These kits will assist families to continue building their new shelters.

- All families now have some form of emergency shelter and are in the process of rapid rebuilding. The government announced that they would provide up to 500 families with permanent Fali'o (traditional dwelling); construction of this started in the last week of October. SRCS will support families with their rebuilding through provision of rainwater harvesting kits.
- Discussions have commenced with Emergency Architects Australia and SRCS to revise safe shelter materials in order to conduct safe shelter awareness training in the future.

### RESTORING FAMILY LINKS (RFL)

<b>Objective:</b> To re-establish contact between families who have been separated by disaster within a month	
<b>Expected results</b>	<b>Activities planned</b>
Families who have been separated are reconnected	<ul style="list-style-type: none"> <li>• Train SRCS volunteers in administration of registering sought persons and conducting local search avenues, (including the media) to locate sought persons</li> <li>• Consultation with local authorities, beneficiaries and international authorities to ascertain RFL needs as well as lists of deceased and missing</li> <li>• Train SRCS staff/volunteers in the field to provide beneficiaries with RFL services of 'Safe &amp; Well Red Cross Messages' and phone calls to inform of health, location, and new contact details</li> <li>• Establishment of an RFL hotline operated by SRCS with notification to the international and domestic public via the SRCS website</li> <li>• Re-contact all enquirers who have registered missing persons/family to ascertain if sought persons have been located</li> </ul>

#### Progress:

- A restoring family links page has been added to the Red Cross website with an online form for submitting inquiries. Volunteers have been visiting the affected areas to help re-establish contact between families overseas and their loved ones in Samoa.
- Field visits to displaced persons continue. This is to offer Safe & Well Messages and telephone calls. These are likely to be completed during the first week of November.

### LIVELIHOODS SUPPORT

<b>Objective:</b> Up to 625 families (5,000 beneficiaries) who have lost their pre-tsunami livelihood assets and capabilities, will be assisted in recovery and in building resilience for a period of up to nine months	
<b>Expected results</b>	<b>Activities planned</b>
Selected households will be able to overcome economic insecurities	<ul style="list-style-type: none"> <li>• Develop the capacity of SRCS to deliver a variety of livelihoods initiatives such as cash systems and other recovery initiatives for vulnerable families to reinforce economic and social security</li> <li>• Conduct rapid livelihoods and social mapping of affected area using local volunteers to further define the selection of beneficiaries for distribution of livelihoods resources</li> <li>• Develop beneficiary selection strategy and registration system to deliver intended assistance</li> <li>• Finalize the modalities and means of providing cash grants and/ or vouchers addressing the immediate needs for the first set of families within the next three months</li> <li>• Provide cash grants and / or vouchers to selected families</li> <li>• Monitor and evaluate the activities</li> </ul>
By the end of the operation, SRCS staff and volunteers are provided with relevant on-the-job training skills to carry out all relevant aspects of the recovery programme and are able to transfer this knowledge and experience to other Pacific national societies	<ul style="list-style-type: none"> <li>• Recruit recovery coordinator and livelihood officer for SRCS and enlist a core team of volunteers</li> <li>• Provide training for volunteers to understand and support livelihoods programme</li> <li>• Carry out an integrated participatory assessment which incorporates holistic nature of tsunami-affected household needs in light of their vulnerabilities and capacities for the longer-term</li> <li>• Finalize beneficiary selection group and mechanism for providing additional livelihoods assistance to enhance the food and agriculture</li> </ul>

	<p>production base, replacement of livestock and other livelihood assets</p> <ul style="list-style-type: none"> <li>• Provide support to identified selected groups and community</li> <li>• Monitor and evaluate the impact of interventions in supporting livelihood recovery of the affected population</li> <li>• Develop an exit strategy</li> <li>• Undertake lessons learnt exercise and share with other Pacific island national societies to support effective disaster preparedness and possible programme interventions</li> </ul>
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- Volunteers are being trained in social mapping of affected villages on the job. As of 2 November, mapping for 11 villages has been completed. Two days of reflection on the findings of the social mapping is currently on. Households are being categorized into three distinct categories namely:

- I) Affected and relocated
- II) Affected and not relocated and
- III) Not affected by relocating to higher ground.

All of the above being looked at as beneficiaries of SRCS interventions in livelihood. The intensity and modalities of reaching out need to be discussed within SRCS and agreed upon.

- Social maps have been digitized and numbered for easy identification of households and social vulnerability. This will be extensively communicated and used for distribution of food items and assets in the pipeline for distribution.
- The validation of housing beneficiaries was undertaken simultaneously during the social mapping exercise.



Samoa Red Cross Society's Health Coordinator and volunteers conduct social mapping with affected communities. Photo credit: International Federation

Social mapping of the rest of the villages will continue.

#### DISASTER PREPAREDNESS (DP)/ DISASTER RISK REDUCTION (DRR)

<b>Objective:</b> SRCS branches and volunteers are better prepared to respond to future disasters and the population along the affected area (villages located in Aleipata and Falealili) will reduce its risk to cyclones/earthquakes/tsunamis within the next 18 months	
<b>Expected results</b>	<b>Activities planned</b>
Up to 625 families have access to emergency preparedness information and are informed on the most appropriate actions to take in case of a disaster (cyclone/earthquake/tsunami)	<ul style="list-style-type: none"> <li>• Expand the disaster risk reduction (DRR) programme to the affected area through tools such as vulnerability capacity assessments and risk mapping</li> <li>• Implement community level identified initiatives (including early warning systems)</li> <li>• Develop contingency plans</li> <li>• Identify opportunities for further expansion of DRR activities</li> <li>• Conduct evaluation of DRR programme</li> </ul>
SRCS is prepared to respond to future disasters with relief stock capacity and storage facilities for up to 250 families, based on identified previous needs and lessons learned	<ul style="list-style-type: none"> <li>• Conduct lessons learned workshop and revise processes accordingly</li> <li>• Replenish SRCS disaster preparedness container stock</li> <li>• Procure two vehicles for the SRCS to increase their response capacity</li> <li>• Refurbish SRCS disaster preparedness facility and training centre</li> <li>• Conduct emergency response team training for SRCS staff and volunteers</li> <li>• Conduct national disaster management training for SRCS headquarters</li> <li>• Conduct training workshop for SRCS staff (logistics/relief/emergency assessment)</li> <li>• SRCS staff attend regional/international trainings (including logistics, RDRT)</li> </ul>

#### Progress:

The majority of activities under this objective are planned for 2010. However, the process that kick-starts the replenishment of relief stock for SCRS has begun. To date, replenishment stocks of miscellaneous items such as clothing, canned food, and soft toys arrived on 9 November. These have been stored in the containers at the SRCS compound in Apia. Non-food replenishment items like mosquito nets, buckets, jerry cans, tarpaulins,

household tools and kitchen sets which have arrived from Australian Red Cross are being stored in the 20-metre containers. Six additional containers have been lent by the shipping company to SRCS for storing the relief items for the operation. (Refer to [Annex 3](#) for existing stocks in the warehouse. The list does not include the consignment that has arrived from Australian Red Cross).

## INSTITUTIONAL CAPACITY BUILDING

<b>Objective:</b> SRCS has the capacity to operate efficiently and effectively to deliver services to meet the needs of the most vulnerable in accordance with their strategic plan	
<b>Expected results</b>	<b>Activities planned</b>
SRCS mobilization, registration, support and retention system will have been developed to transform spontaneous volunteers into long-term ones	<ul style="list-style-type: none"> <li>• Short orientation sessions will be given to all new spontaneous volunteers to explain the principles of the Red Cross Red Crescent Movement and mandates of the components of the Movement</li> <li>• The SRCS volunteer registration system and database will be updated</li> <li>• Groups of spontaneous volunteers will be asked to become regular volunteers</li> <li>• Regular meetings with volunteers will help them to convey information from a community level, and also to receive recognition and collective support when dealing with their difficult roles</li> <li>• A human resource strategy is developed (volunteers and staff selection criteria, participation selection of training, evaluation of volunteers and promotion) based on the Pacific context</li> </ul>
A new branch in the tsunami affected area is established and managed by volunteers	<ul style="list-style-type: none"> <li>• A new branch office established in tsunami affected area of Aliepata</li> <li>• Renovation of the SRCS office and support facilities in Lotopa</li> <li>• Volunteers' ideas for establishing a branch in the affected area to respond to community needs in the short, medium and long term will be sought</li> </ul>
SRCS systems and procedures will have been strengthened	<ul style="list-style-type: none"> <li>• Existing finance and administration systems will be enhanced to enable efficient recording of rapidly scaled up donations and reporting back to local and international donors</li> </ul>
SRCS governance is strengthened to guide the future development of SRCS	<ul style="list-style-type: none"> <li>• Governance workshops will be conducted with SRCS' board and management</li> <li>• Supporting governance to reposition SRCS, revise the policy framework of the national society, and continue to lead the organization through a change process towards longer term strengthening</li> </ul>

### Progress:

With the support from the organizational development consultant, the implementing structure for recovery programmes has been discussed and an agreement has been reached with the national society's management. The programmes will be implemented through a separate unit created within SRCS. The organogram of SRCS has also been discussed and it has been agreed that three new positions will be created. These are deputy secretary general; finance and administration manager; and executive assistant to the secretary general. Recruitment process for nine SRCS positions, including six for recovery programmes, has been initiated. Challenges and risks for the operations are being discussed and a consultation meeting with New Zealand Red Cross and Australian Red Cross has been planned.

## LOGISTICS

Logistics support will be provided following International Federation procedures to source and procure relief items needed, and to ensure the efficient and timely delivery of these items for the success of the operation.

Logistics actions are being supported through the close cooperation of Australian Red Cross and New Zealand Red Cross. These include:

- Coordination between SRCS, the programme managers and the regional logistics unit (RLU) at the Asia Pacific zone office in Kuala Lumpur for the most timely and cost-efficient sourcing option for the items required for the operation.
- Coordinate the mobilization of goods and reception of incoming goods which are still coming into Samoa as part of the response to the tsunami.
- Maintain close relationship with other key actors in logistics.
- Review and improve storage, warehousing, transport, procurement and distribution procedures within SRCS.

- Support logistics requirements for programme implementation.
- Mobilize pre-positioned stock from either the RLU warehouse in Kuala Lumpur or within the region on a needs basis.

Procurement for the replenishment of non-food items is in the process with follow-up being done on a regular basis for some of these items that are outsourced. International Federation standard procedures are being implemented in the management of the warehouse as well as in the process of local procurement. The logistics staff/volunteers both in the national headquarters and in the field have been given a brief presentation on warehousing and procurement as per International Federation standards.

## COMMUNICATIONS – ADVOCACY AND PUBLIC INFORMATION

Ensuring two-way communication with affected communities is a key concern in this operation. A practical analysis of existing information channels is being conducted to identify the most effective method for this two-way communication. Bulletin boards have already been identified as an effective and low-tech option which will be installed during November.

Donors and supporting national societies will receive information and materials they can use to promote this operation, and communications initiatives over the duration of this operation will help to build the information and public relations capacity of the SRCS for future emergencies.

Domestic and global media interest in this operation has been extremely high, with a significant profile of the operation having been achieved thus far. Additionally, SRCS have launched their own [website](#) to communicate information on their activities related to the tsunami response as well as to assist in restoring family links.

The steady flow of timely and accurate information between those working in Samoa and other major stakeholders will support the programme objectives of this emergency appeal, increase the profile, funding and other support to the Samoa Red Cross and the International Federation, and provide a foundation on which to advocate in the interests of vulnerable populations.

## How we work

***All International Federation assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.***

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

### Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

## Contact information

**For further information specifically related to this operation please contact:**

Samoa:

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- Please send all pledges of funding to [zonerm.asiapacific@ifrc.org](mailto:zonerm.asiapacific@ifrc.org)

**[<Financial report below; click here to return to the title page>](#)**

## ANNEX 1

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**Red Cross Emergency Relief Distributions**


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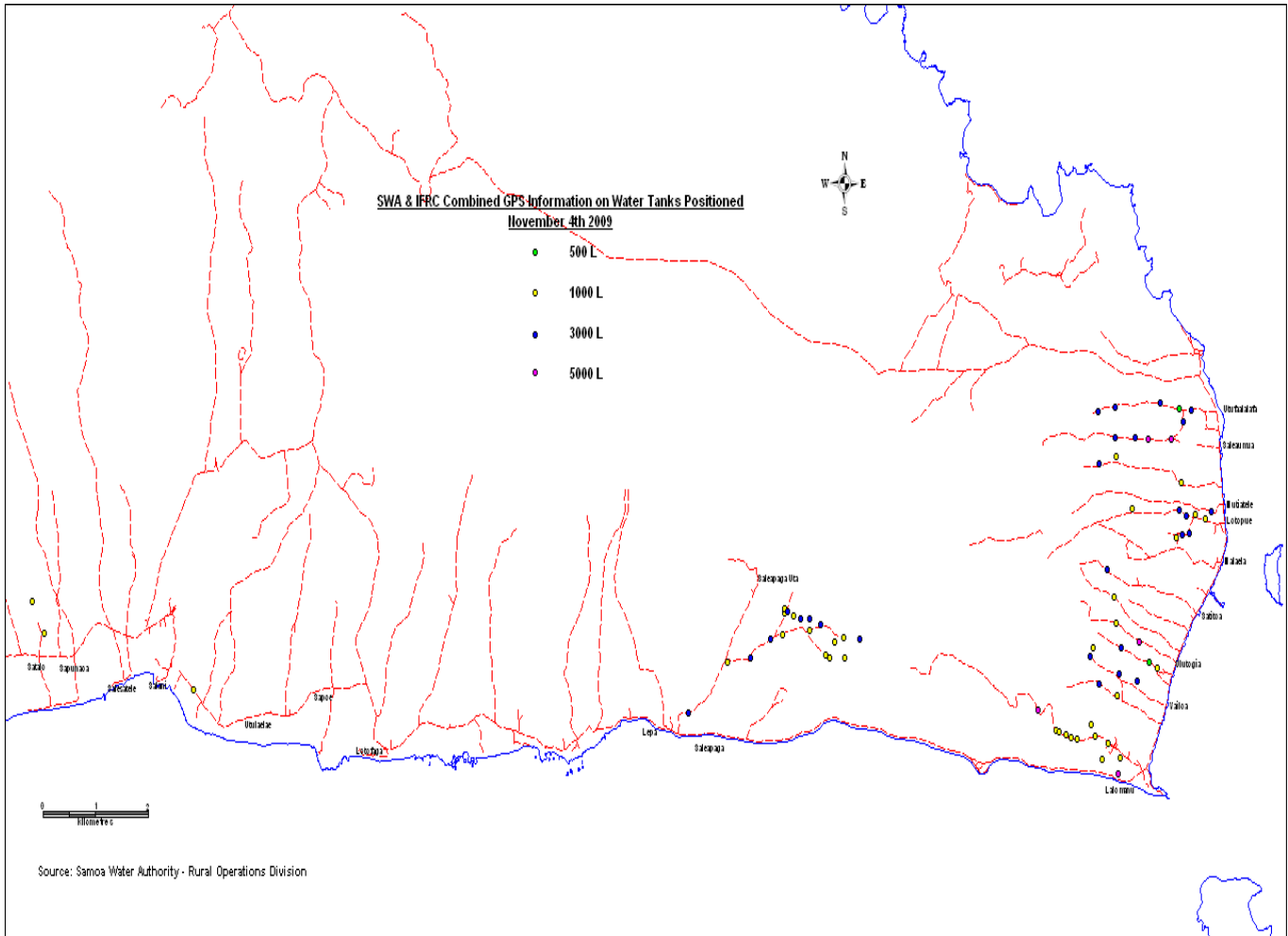
30/09/2009 – 30/11/2009

<b>Shelter &amp; Bedding</b>		<b>Clothing</b>	
Tarpaulins	1322	Clothes (Sack/Box)	2090
Tent	63	Shirts/Blouses	267
Umbrella Tents (ANZ)	1	Childrens Clothes	9
Blankets	1899	Baby clothes (box)	9
Sheets (boxes)	2	T-Shirts (box)	3
Sheets (set)	150	Towels (box)	11
Mosquito Nets	660	Towles (indiv)	173
Lanterns	157	Sandals (box)	67
Candles (bundle)	8	Sandals (pairs)	143
Torch	40	Shoes (pair)	254
Mats	50		
Matresses	6		
Pillows	177		
<b>Hygiene &amp; Personal Care</b>		<b>Water</b>	
Hygene Kits	644	Boxes H2O	806
Collapsible Water Containers	462	Containers H2O	1402
Shower to Shower Powders (box)	164	Water Bottles	59
Mouthwash (box) Toothpaste (tube)	19	Water Tank (1000 ltr)	42
Feminine Hygene Products (box)	9	Water Tank (3000 ltr)	0
Body Wash (bottles)	52	Water Tank (5000 ltr)	0
Soap/Handwash (box)	10		
Soap (pc)	576		
Toothbrushes (each)	63		
Daipers (box)	9		
Disinfectant (box)	13		
Newborn Kits	151		
<b>Food / Cooking</b>		<b>Other</b>	
Noodles (box)	193	Toys (box)	3
Noodles (individual)	372	Toys (individ)	28
Sack of food	10	School Kit	4
Tinned Fish (Box)	176	Body Bags (box)	2
Rice	297	Heavy Duty Gloves (pr)	12
Onions (10lbs)	62	Examination Gloves (pair)	91
Potatoes (10lbs)	62	Mosquito Coils (pack)	112
Flour	73	Panadol (pkt)	27
Biscuits (Box)	136	Air NZ Gift Bag	76
Cooking Fat	4	Masks	10
Cooking Oil (bottle)	24	Umbrella (BOC)	9
Bowls	144	Rope	66
Cups (doz)	51	Tool Kits	4
Plates (doz)	43.5	Buckets	36
Plates (box)	14	Rain Coats	10
Utensil/sets	120	ANZ Bags	70
Cooking sets	575	Bush Knives	20
Kerosene Stove	3	Jerry Cans	105

Milk (ltr)	47	Hammer	28
Butter	12	Shovel	31
Sugar (box)	85	Nails (bag)	72
Coffee/Tea	205	Tea Cups (1doz.)	9
Cocoa (packets)	186	Toilet Paper (rolls)	201
Bananas (box)	4	Baby Blankets (individual)	62
Snacks (box)	10	Shampoo & Conditioner	37
Tinned Spaghetti/baked beans (box)	91		
Tinned Spaghetti/baked beans (cans)	192		
Mixed tins (box)	15		
Matches (box)	42		

[<CLICK HERE TO GO BACK TO RELIEF DISTRIBUTION>](#)

ANNEX 2



Places where water tanks are positioned

[<CLICK HERE TO RETURN TO WATER, SANITATION AND HYGIENE PROMOTION>](#)

## ANNEX 3

Items	Quantity in Stock
1st Aid Kit Refills	76 Units
1st Aid Kits	45 Units
Air New Zealand T-Shirts (25pcs/box)	4 Boxes
Bactine	6 Boxes
Band Aids (Harry Potter)	12 Packs
Blanket ANZ	
Blanket Bundles (Black Bundles)	7 Bundles /175 Units
BIANKET Sleeping Mat	31 Units
Body Bags	7 Boxes
Candle Tealights	4 Boxes
Candles (12/pack)	4 Packs
Conditioner Packs	5 Boxes
Corned Beef	1 Unit
Corned Beef Small Cans	11 Cases
Dental Floss	1 Box
Emergency Boxes	13 Boxes
Flashlights	47 Units
Hammers	15 Units
Hygiene Kit (Women)	585 Units
Hygiene Kits (LDS)	30 Units
Kid Packs (Toys)	396 Units
Kitchen Sets	18 Boxes
Lotion Packs	2 Boxes
Mosquito Nets	47 Units
Mosquito Nets (100 Pack Bundle)	339 Units
Mosquito Nets (50 pack bundle)	284 Units
Nails	3 Boxes
Nappies	6 Packs
Peri-Wash	3 Units
Rope	12 Rolls

Seaweed Soap	1000 Units
Shampoo (Sachets)	4 Boxes
Soap	600 Units
Sugar Packets (Bags)	3 Boxes
Tarps (Various Sizes)	1 Unit
Tea Bags	7 Boxes
Toilet Paper	286 Units
Toothbrushes	1 Box
Toothpaste	1 Box
Unsolicited Rice Bags	24 Various Bags
Unsolicited Water Bottles (Small)	31 Cases
Washing Powder	2 Boxes
Water (Alpine Spring Water)	7 Boxes
Water Natural Samoa from NONU Samoa	8 Boxes
Wheel Chair	2 Units
Women's Pads (Libra Classics)	5 Boxes

[<CLICK HERE TO GO BACK TO DISASTER PREPAREDNESS AND DISASTER REDUCTION>](#)

# International Federation of Red Cross and Red Crescent Societies

MDRWS001 - Samoa - Earthquake & Tsunami

Interim Report

Selected Parameters	
Reporting Timeframe	2009/9-2009/10
Budget Timeframe	2009/9-2011/4
Appeal	MDRWS001
Budget	APPEAL

All figures are in Swiss Francs (CHF)

## I. Consolidated Response to Appeal

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
<b>A. Budget</b>	<b>2,469,064</b>					<b>2,469,064</b>
<b>B. Opening Balance</b>	<b>0</b>					<b>0</b>
<b>Income</b>						
<u>Cash contributions</u>						
American Red Cross	102,997					102,997
Australian Red Cross	500,000					500,000
British Red Cross	81,314					81,314
British Red Cross (from DFID - British Government)	159,439					159,439
Canadian Red Cross (from Canadian Government)	48,058					48,058
Danish Red Cross	37,697					37,697
Irish Red Cross	7,558					7,558
Korea Government (Republic of)	101,153					101,153
On Line donations	1,696					1,696
Swedish - Private Donors	829					829
Switzerland - Private Donors	1,290					1,290
United States - Private Donors	709					709
VERF/WHO Voluntary Emergency Relief	1,000					1,000
<b>C1. Cash contributions</b>	<b>1,043,741</b>					<b>1,043,741</b>
<u>Outstanding pledges (Revalued)</u>						
Canadian Red Cross	47,596					47,596
Canadian Red Cross (from Canadian Government)	188,482					188,482
Irish Red Cross	4,532					4,532
Japanese Red Cross	95,300					95,300
Monaco Red Cross	30,216					30,216
New Zealand Red Cross	371,333					371,333
Sweden Red Cross (from Swedish Government)	73,105					73,105
United States - Private Donors	-0					-0
<b>C2. Outstanding pledges (Revalued)</b>	<b>810,564</b>					<b>810,564</b>
<b>C. Total Income = SUM(C1..C5)</b>	<b>1,854,305</b>					<b>1,854,305</b>
<b>D. Total Funding = B + C</b>	<b>1,854,305</b>					<b>1,854,305</b>
<b>Appeal Coverage</b>	<b>75%</b>					<b>75%</b>

## II. Balance of Funds

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
<b>B. Opening Balance</b>	<b>0</b>					<b>0</b>
<b>C. Income</b>	<b>1,854,305</b>					<b>1,854,305</b>
<b>E. Expenditure</b>	<b>-60,301</b>					<b>-60,301</b>
<b>F. Closing Balance = (B + C + E)</b>	<b>1,794,005</b>					<b>1,794,005</b>

# International Federation of Red Cross and Red Crescent Societies

MDRWS001 - Samoa - Earthquake & Tsunami

Interim Report

Selected Parameters	
Reporting Timeframe	2009/9-2009/10
Budget Timeframe	2009/9-2011/4
Appeal	MDRWS001
Budget	APPEAL

All figures are in Swiss Francs (CHF)

## III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination		
A							B	A - B
<b>BUDGET (C)</b>		<b>2,469,064</b>					<b>2,469,064</b>	
<b>Supplies</b>								
Shelter - Relief	48,500						48,500	
Construction Materials	118,000						118,000	
Clothing & textiles	26,650						26,650	
Water & Sanitation	528,905	45,695				45,695	483,210	
Medical & First Aid	43,908						43,908	
Teaching Materials	15,000						15,000	
Utensils & Tools	48,987						48,987	
Other Supplies & Services	304,000						304,000	
<b>Total Supplies</b>	<b>1,133,950</b>	<b>45,695</b>				<b>45,695</b>	<b>1,088,255</b>	
<b>Land, vehicles &amp; equipment</b>								
Vehicles	80,000						80,000	
Computers & Telecom	12,500						12,500	
Office/Household Furniture & Equipm.	20,000						20,000	
<b>Total Land, vehicles &amp; equipment</b>	<b>112,500</b>						<b>112,500</b>	
<b>Transport &amp; Storage</b>								
Storage	80,000						80,000	
Distribution & Monitoring	21,600						21,600	
Transport & Vehicle Costs	58,800	1,039				1,039	57,761	
<b>Total Transport &amp; Storage</b>	<b>160,400</b>	<b>1,039</b>				<b>1,039</b>	<b>159,361</b>	
<b>Personnel</b>								
International Staff	426,000						426,000	
Regionally Deployed Staff	24,150	1,706				1,706	22,444	
National Society Staff	66,075	1,447				1,447	64,628	
Consultants	29,000						29,000	
<b>Total Personnel</b>	<b>545,225</b>	<b>3,153</b>				<b>3,153</b>	<b>542,072</b>	
<b>Workshops &amp; Training</b>								
Workshops & Training	147,000						147,000	
<b>Total Workshops &amp; Training</b>	<b>147,000</b>						<b>147,000</b>	
<b>General Expenditure</b>								
Travel	45,000	9,498				9,498	35,502	
Information & Public Relation	38,000	534				534	37,466	
Office Costs	86,500	245				245	86,255	
Communications		79				79	-79	
Professional Fees	40,000						40,000	
Financial Charges		26				26	-26	
Other General Expenses		32				32	-32	
<b>Total General Expenditure</b>	<b>209,500</b>	<b>10,414</b>				<b>10,414</b>	<b>199,086</b>	
<b>Programme Support</b>								
Program Support	160,489						160,489	
<b>Total Programme Support</b>	<b>160,489</b>						<b>160,489</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>2,469,064</b>	<b>60,301</b>				<b>60,301</b>	<b>2,408,763</b>	
<b>VARIANCE (C - D)</b>		<b>2,408,763</b>				<b>2,408,763</b>		

**International Federation of Red Cross and Red Crescent Societies**

MDRWS001 - Samoa - Earthquake & Tsunami

Selected Parameters	
Reporting Timeframe	2009/9-2009/10
Budget Timeframe	2009/9-2011/4
Appeal	MDRWS001
Budget	APPEAL

All figures are in Swiss Francs (CHF)

**IV. Project Details**

Project	Name	Opening Balance	Income	Expenditure	Closing Balance	Budget	Variance
		A	B	C	A + B + C	D	D - C
<b>Goal 1: Disaster Management</b>							
PWS003	Earthquake & Tsunami	0	1,854,305	-60,301	1,794,005	2,469,064	2,408,763
<b>Sub-Total Goal 1: Disaster Management</b>		<b>0</b>	<b>1,854,305</b>	<b>-60,301</b>	<b>1,794,005</b>	<b>2,469,064</b>	<b>2,408,763</b>
<b>Total</b>	<b>Samoa - Earthquake &amp; Tsunami</b>	<b>0</b>	<b>1,854,305</b>	<b>-60,301</b>	<b>1,794,005</b>	<b>2,469,064</b>	<b>2,408,763</b>