

Operations update



International Federation
of Red Cross and Red Crescent Societies

Kyrgyzstan: Civil Unrest

Emergency appeal n° MDRKG007
GLIDE n° OT-2010-000113-KGZ
Operations update n° 2
18 August 2010

Period covered by this Ops Update:
31 July – 15 August, 2010

Appeal target (current): CHF 965,069 (USD 926,864 or EUR 723,099) in cash, kind, or services to support the Kyrgyzstan Red Crescent Society to assist 1,053 families or 5,265 beneficiaries (without counting the number of psycho-social support programme beneficiaries which is being planned at the moment) for 12 months, and is planned to be completed by the end of May, 2011.

Appeal coverage: 36 % [<click here to go directly to the updated donor response report, or here to link to contact details >](#)

Appeal history:

- This **Emergency Appeal** was launched on 15 July 2010 for **CHF 965,069 (USD 926,864 or EUR 723,099)** to assist 5,265 beneficiaries (1,053 families) over a period of 12 months.
- **Disaster Relief Emergency Fund (DREF):** CHF 171,625 (USD 154,437 OR EUR 124,546) was initially allocated from the Federation's DREF to support the Kyrgyzstan Red Crescent to respond in southern Kyrgyzstan.

Summary: On 10th of August, the Interim Government of the Kyrgyz Republic revoked the state of emergency in the cities of Osh, Jalal-Abad, Uzgen, Kara-Suu, as well as in Aravan region of Osh, and Suzak and Bazar-Korgon Districts in Jala-Abad Province. Although violent clashes had taken place in early August between opposition groups and the Interim Government, the latter felt that the situation had stabilized in the wake of the measures taken. Ministry of Health has also started to remove all guards from hospital grounds as there is no reason anymore to provide protection for them.

Nevertheless, the situation is still very fragile in southern oblasts of Kyrgyzstan that requires support to the Kyrgyzstan Red Crescent in continuing its response and psycho-social activities in conflict affected areas and enhancing its preparedness and response capacity in case of renewed unrest.

Internal violence in the spring of 2010 in Kyrgyzstan flared up again in southern Kyrgyzstan in June and caused a massive exodus of people from Osh and Jalal-Abad cities and the surrounding rural areas to Uzbekistan. As of 2 August 2010 the official death toll in the June events had risen to 356. Totally 92,000 people fled to neighbouring Uzbekistan. The Inter-Agency Coordination Team (IACT) estimated that by the end of July the total number of IDPs and returnees in Kyrgyzstan had reached 375,000 people. Some 2,000 families are yet to return home as their houses are still damaged or uninhabitable.

Since the early days of the conflict the Kyrgyzstan Red Crescent has been among the first humanitarian



Joint Kyrgyz Red Crescent Society / Federation psycho-social support team conducting needs assessment in Kyzyl-Kyshtak village, Osh region. Photo: International Federation

agencies to provide assistance to the people affected by the unrest. In order to assist the affected population the National Society distributed food and non-food items, medical supplies, hygiene items and materials released from its own disaster preparedness stocks or procured locally with the initial funding of CHF 171,625 from DREF or received in kind from the International Committee of Red Cross (ICRC), International Federation, Uzbekistan, Turkish, German and Swedish Red Cross/Red Crescent Societies, UNFRA, Micro Credit Company "Finka", Asia Universal Bank and Euro Asia Foundation (See [Annex 1](#) for a full overview for items distributed from 15 June to 15 August 2010).

On 15th July 2010 the International Federation launched an Emergency Appeal requesting CHF 965,069 to cover the costs incurred in the Kyrgyzstan Red Crescent relief activities, which started 10 June 2010, to replenish the utilized stocks of relief supplies and to continue providing support to the affected population in southern Kyrgyzstan.

Staff and volunteers in Osh were trained in psychosocial support techniques. Three psychosocial support teams have been set up to offer practical psychosocial support mainly targeting mothers and children. After the massive return of refugees to Kyrgyzstan from Uzbekistan started at the end of June the Red Crescent branch in Osh assisted returnees through national disaster response teams. Refresher training on National Disaster Response Team modules has also been conducted for a core staff of three southern Kyrgyzstan Red Crescent branches involved in the operation. Joint Kyrgyzstan Red Crescent / Federation psycho-social support team has organized meetings with key national and international operational partners in Osh and Jalal-Abad cities, and conducted field trips to assess the psycho-social needs of population and resources needed. An additional fifty-four children suffering from stress benefited from improvements in their psychosocial and health status as a result of their stay at Issyk-Kul summer rehabilitation camp.

The situation

On 09th August 2010 the head of Kyrgyzstan's interim government signed a decree that has revoked a state of emergency in some parts of the country. It was lifted on 10th August 2010 in the cities of Osh, Jalal-Abad, Uzgen, Kara-Suu, Aravan regions of Osh province and Suzak, Bazar-Korgon districts of Jalal-Abad province.

Despite the relative calmness in Kyrgyzstan, the situation in the country continues to be fragile and tense, and this is expected to sustain as October parliamentary elections are approaching. More than 150 political parties and other interest groups have already announced their participation in the rally for parliamentary seats. In these circumstances the International Federation stresses that the situation in Kyrgyzstan requires urgent measures to be taken to allow the Kyrgyzstan Red Crescent enhancing its preparedness and response capacity in case of renewed unrest as well as other emergency situations.

Internal violence in the spring of 2010 in Kyrgyzstan flared up again in southern Kyrgyzstan in June and caused a death of 356 people¹ and massive exodus of people from Osh and Jalal-Abad cities and the surrounding rural areas to Uzbekistan. Totally 92,000 people fled to Uzbekistan and stayed there until the situation stabilized in Kyrgyzstan to give them an opportunity to return back by 24 June. The Inter-Agency Coordination Team (IACT) estimated that by the end of July the total number of IDPs and returnees in Kyrgyzstan had reached 375,000 people, the majority of them staying with relatives and host families.

The President has announced that in some of the urban centers destroyed during the June crises, the Government will construct multi-storey apartment buildings. According to the government decree of July, 2010 the Ministry of Finance is commissioned to transfer USD 100 million from emergency funds of the interim government for reconstruction of both cities. In line with this, KGS 425 million transferred to the account of the State Direction for Reconstruction and Development of Osh and Jalal-Abad cities as of 11th August 2010.

In line with this, large consignments from Russia and Kazakhstan have begun to arrive in Kyrgyzstan. The aid includes foodstuffs, non-food items, coal, construction materials and electric generators.

Since 03rd August, 540 tones of humanitarian aid has been unloaded from trains and taken to storage facilities owned by the Ministry of Emergency Situations for further distribution to the affected population.

Since the beginning of the crisis, WFP has provided, through its cooperating partners (ACTED and Save the Children) some 3,422 tones food in two cycles of General Food Distribution, reaching 382,408 beneficiaries affected by the crisis in a first cycle and 212,712 beneficiaries, so far, in a second cycle in the south of the

¹ OCHA: Kyrgyzstan Humanitarian Bulletin No2, 04 August 2010 <http://kg.humanitarianresponse.info/>

country. In other areas, WFP has resumed its Vulnerable Group Feeding, Food for Work and Institutional Feeding programs².

The Ministry of Education and Science (MoES) has emphasized that the coming school year will be fully devoted to peace and harmony building. Most families are worried about security, potential discrimination, and lack of school supplies. Some of these families have already transferred their children from one school to another. Because of that, next September all schools will be encouraged to take the first steps to support peace building in their communities by motivating them to send their children to school without fear of discrimination.

Coordination and partnerships

The Kyrgyzstan Red Crescent continues to liaise and cooperate with the appropriate government ministries in its auxiliary role. The ICRC and the International Federation are supporting the National Society in its coordination with government agencies, external partners, donors and the media.³

Since the beginning of July OCHA initiated its inter-cluster coordination mechanism in Kyrgyzstan including food security, health, protection, shelter, water, sanitation and hygiene (WASH), logistics and emergency telecommunication sections where the National Society representatives are taking an active part.

Every Wednesday the Kyrgyzstan Red Crescent attends shelter/NFI cluster meeting which gathers partners operating in Kyrgyzstan. On 04th August 2010 the cluster members discussed details of the second cycle food distribution plan in Osh and Jalal-Abad oblasts, partner requirements for it and developed criteria of beneficiary identification for the second cycle.

Red Cross and Red Crescent action

Overview

Starting from 10th June 2010 the Kyrgyzstan Red Crescent was among the first humanitarian agencies to provide assistance following the unrest. Owing to substantial increases in needs and operational requirements which could not be covered by the initial DREF allocation, the Kyrgyzstan Red Crescent requested the International Federation to launch an Emergency Appeal. It was launched on 15 July 2010 and has taken full account of the scope of the planned activities, plan of action and budget of the ICRC assistance programme in Kyrgyzstan. The Federation Emergency Appeal is aimed at mobilizing Kyrgyzstan Red Crescent professional support and material resources to enhance its response capacity in the areas which are not covered by ICRC.

So far, the National Society distributed 266 family tents, 300 construction tool kits, 14,600 blankets, 928 jerry cans, kitchen sets, mattresses, plastic jugs, bottles of drinking water, food parcels and other food items, medical items and clothes for hospital patients. These relief supplies were released from the Kyrgyzstan Red Crescent own disaster preparedness stocks, procured locally with the initial DREF allocation or donated to the Kyrgyzstan Red Crescent by the International Federation, ICRC, Uzbekistan Red Crescent, Turkish Red Crescent, German Red Crescent, Micro Credit Company "Finka", Asia Universal Bank, UNFPA and Euro-Asia Charity Foundation for further distributions to the affected population in 11 villages of Mady district and 7 villages of Kyzyl Kyshtak district in Southern Kyrgyzstan. Development of distribution plans for second hand clothes and shoes received from the Swedish Red Cross is in progress (See [Annex 1](#) for a full overview for items distributed from 15 June to 15 August 2010).

On 06th August 2010 the Kyrgyzstan Red Crescent received 6,005 blankets, 2,990 kitchen sets and 2,250 hygiene parcels through the International Federation from Uzbekistan that were initially delivered to Andijan (Uzbekistan) in response to the emergency appeal n° MDRUZ002⁴ on behalf of the Uzbekistan Red Crescent. The goods received were properly off-loaded and stored at the warehouse kindly provided by the Ministry of Emergency Situations. Development of distribution plans for this cargo is in progress.

² OCHA: Kyrgyzstan Humanitarian Bulletin No3, 10 August 2010 <http://kg.humanitarianresponse.info/>

³ For more details please refer to the Emergency Appeal launched 15 July 2010. <http://www.ifrc.org/docs/appeals/10/MDRKG007EA.pdf>

⁴ <http://www.ifrc.org/docs/appeals/10/MDRUZ002EAou1.pdf>

In addition to the non-food items recently donated by the German Red Cross, the Kyrgyzstan Red Crescent has received 4,500 blankets, 4,500 mattresses, 900 kitchen sets and 900 hygiene parcels to cover the needs of another 900 families in southern Kyrgyzstan. Distribution of the cargo arrived on 09th August is in progress now.

Since the beginning of August the International Federation has deployed a disaster management delegate supported by the Swiss Red Cross and a psychosocial delegate for two months to support the National Society in the planning and implementation of the response and recovery operation.

The Kyrgyzstan Red Crescent supported by the International Federation in conducting a refresher training for National Disaster Response Teams of three southern oblasts between 17th and 20th August 2010 at the summer camp in Issyk-Kul. Core staff of three southern Kyrgyzstan Red Crescent branches involved in the operation was invited to attend the workshop to refresh their knowledge in disaster preparedness, disaster risk reduction, development of contingency plans, coordination and communication, needs assessment including water and sanitation, safe access, providing of emergency shelter and distribution of food and non-food items.

In August 2010 the joint Kyrgyzstan Red Crescent / Federation psycho-social support team organized several meetings with operational partners in Bishkek, Osh and Jalal-Abad cities and conducted field trips to affected areas with a purpose to assess the psycho-social needs of population and resources needed. Key findings from the initial assessment phase have shown that existing services do not match significant need for the psychosocial support of the affected population. There is lack of sustainable, community-owned actions that match real psychosocial needs of communities in their recovery process. Particularly affected are children and older people, as well as victims of violence and gender-based violence. Save the Children survey conducted in July in Osh region shows that large number of children (72% of sample) show behavioural changes that signifies strong emotional impact of the events. Despite losing everything, some 79% of affected population prioritised peace as their basic need, before health and food; that indicates that peace building should be an integral part of all activities undertaken by the humanitarian agencies.

Fifty four more stressed children and volunteers from three southern oblasts of Kyrgyzstan stayed from 22nd to 29th August 2010 at the summer rehabilitation camp in Issyk-Kul and improved their psychosocial and health status seriously damaged during the civil unrest in Kyrgyzstan. Rehabilitation program for the children and volunteers involved in PSS activities included various structured activities for children, topics on stress management and on methods how to offer the psycho-social assistance at community level for volunteers.

Progress towards objectives⁵

Psychosocial support programme and relevant related activities

Outcome 1: The affected population is offered high quality and widely accessible psychosocial support to facilitate recovery from personal suffering following the internal violence.

Outputs (Expected results)

- The psychosocial support programme (PSP) of the Kyrgyzstan Red Crescent is designed and set up as a response tool in crises situations and as a regular activity of the National Society;
- Totally 60 most stressed children improved their health status at the summer rehabilitation house in Issyk-Kul area

Progress:

- The Kyrgyz Red Crescent together with the International Federation psychosocial support delegate has started to design an integrated psychosocial intervention which will be incorporated in the National Society's relief and recovery work carried out after the conflict;
- Mapping of activities and outreach by other agencies and organizations in psychosocial support has been developed jointly by the Federation psychosocial support delegate and the Kyrgyz psychosocial support coordinator in Osh regional branch to be used in streamlining partners' psychosocial support efforts;
- Meetings were held with ICRC, UNHCR, UNICEF, Save the Children, IOM, MSF, IMC, Centres for Mental Health in Osh and Jalal-Abad, Department for Education in the City of Osh and Kyrgyzstan Association of Psychiatrists and Clinical Psychologists in Bishkek. Health Cluster meeting was attended in Osh with purpose of coordinating the PSS activities with relevant partners;
- Field trips to Cheryomushki and Kyzyl Kystak villages were carried out in order to assess needs of affected population and plan future engagement of the Osh Red Crescent branch in PSS activities;

⁵ Please see the Emergency Appeal launched 15 July 2010 for a complete overview over outcomes, outputs and activities.

- Osh Red Crescent branch psychosocial coordinator and volunteers regularly provide PSS to the persons in need, those approaching the Red Crescent premises, and those in the field. Support is provided to individual persons and families in safe environment with emphasis on active listening, practical support and encouragement;
- Need for outreach psychosocial support to affected communities in the Osh and Jalal Abad region has been identified by community members and relevant partners as potential area where the National Society can contribute with its staff and volunteers;
- Work plan to train 20 staff members and volunteers in the community based psychosocial support by the IFRC psychosocial delegate has been approved;
- Six targeted communities have been identified in Osh and Jalal-Abad regions to receive psychosocial support focusing mainly on mothers and children;
- Criteria to identify children for a summer rehabilitation programme have been developed with a focus only on the children living in Osh, Jalal-Abad and Batken regions and those who lost their parents or have been seriously injured during the conflict;

Challenges:

- Needs of the population in affected areas, including the psycho-social needs are overwhelming, as reported by both the communities and the humanitarian agencies and they go beyond existing capacities to respond;
- Communities are coping with fear, anxiety, grief and uncertainty that affect their path to recovery and prevent them to access necessary services;
- Tensions and social distance among different ethnic groups persist;
- In the situation of uncertain future and fragile security situation, women, children and persons with disabilities could face increased vulnerability to abuse and neglect;
- Security issues still prevent easy access of Red Crescent volunteers to all affected communities, alternative strategies have to be developed in order to access those in dire need;
- Big challenge for humanitarian workers is to access the most vulnerable groups, as they usually do not come forward to ask for support, so the strong emphasis should be on the community based outreach psychosocial support;
- Capacity of the Kyrgyzstan Red Crescent psychosocial support teams in Osh and Jalal-Abad regions need to be further strengthened, in terms of organization and logistics, as well as knowledge and skills;
- System of supervision and follow-up support for staff and volunteers working with affected communities needs to be established.

Emergency Response (shelter; water and hygiene; and food and non-food items).

<p>Outcome 1: Totally 300 most vulnerable families among affected households in Osh region have safe and adequate shelter and settlement solutions</p>
<p>Outputs (Expected results)</p> <ul style="list-style-type: none"> • Totally 150 most vulnerable households out of 223 targeted in Osh region have been provided with family tents; • Totally 300 most affected families in rural areas are provided with basic construction tool kits; • Totally 150 family tents were procured locally to replenish the National Society's shelter stock
<p>Outcome 2: Totally 1,053 families (5,265 beneficiaries) affected by the conflict in Osh and Jalal-Abad regions have improved access to water and proper hygiene conditions.</p>
<p>Outputs (Expected results)</p> <ul style="list-style-type: none"> • Totally 1,053 affected families in Osh and Jalal-Abad regions have received three months supply of culturally appropriate family hygiene parcels; • Totally 1,053 affected households in Osh and Jalal-Abad regions have received water purification tablets for one month and water storage facilities. • Hygiene promotion has been carried out among the target beneficiaries
<p>Outcome 3: Totally 513 families (2,565 people) affected by the conflict in Osh region have benefited from the distribution of food and non-food items in order to help them recover from the consequences</p>

Outputs (Expected results)

- Totally 513 households (2,565 people) in Osh region have received food items including biscuits and canned food (2 kg of biscuits and 1 canned meat per family);
- Totally 513 households in Osh region received basic non-food items (2,565 blankets and 513 jerry cans).

Progress:

As most of food and non-food items have been procured and distributed at the beginning of the operation and there is no need to undertake large scale distributions, since this month the Kyrgyzstan Red Crescent is scaling down its emergency response with a focus only on spotted distributions of non-food items to most vulnerable groups. (See [Annex 1](#) for a full overview over distributed items).

Progress outcome 1 (shelter):

- The Kyrgyzstan Red Crescent has started to carry out post distribution monitoring among families received family tents and construction tool kits during emergency phase of the operation;
- Details about beneficiaries recently received tents and construction tool kits are incorporated into the Red Crescent branch data base in Osh;
- Totally 116 family tents and 116 plastic sheeting 4x6m received from the ICRC were distributed in Osh city and Karasul district in Osh oblast between 10th and 15th August 2010;
- In order to monitor constantly the needs of the most affected families in Osh and Jalal-Abad regions for spotted distributions, the Red Crescent branches in Osh and Jalal-Abad have continued to carry out field assessments at district and community levels.

Progress outcome 2 (water and hygiene):

- 60 community volunteers from Osh, Jalal-Abad and Batken branches have constantly monitored a watsan situation in their communities and report to the branches;
- In addition to 1,000 hygiene parcels recently procured by the German Red Cross, 900 supplementary parcels were procured locally in August for further distribution in Mady and Osh districts. The parcels were distributed between 09th and 12th August 2010 ;
- Totally 116 hygiene parcels received from the ICRC were distributed in Osh city and Karasul district in Osh oblast between 10th and 15th August 2010;
- Four types of posters of A2 format on hygiene promotion were designed by the Kyrgyzstan Red Crescent and ready to be printed by the end of this month.

Progress outcome 3 (food and non-food items):

- A list of people to be reached has been developed in close cooperation with local authorities;
- So far, totally 14,600 blankets, 928 jerry cans, 2,716 kitchen sets, 9,810 mattresses, 196 plastic jugs, 34,100 bottles of drinking water, 1,393 food parcels and other food items, medical items and clothes for hospital patients released from the Kyrgyzstan Red Crescent own disaster preparedness stocks or procured locally or delivered to the National Society by partners (See [Annex 1](#) for a full overview for items distributed from 15 June to 15 August 2010);
- On 06th August 2010 the Kyrgyzstan Red Crescent received 6,005 blankets, 2,990 kitchen sets and 2,250 hygiene parcels through the International Federation from Uzbekistan to support its response activities within the operation;
- Development of distribution plans for second hand clothes and shoes received from the Swedish Red Cross and non-food items received from Uzbekistan through the International Federation is in progress and will be finalized within the next two weeks;
- Details about beneficiaries recently received non-food items are incorporated into the Red Crescent branch data base in Osh;



Kyrgyzstan Red Crescent volunteer registering beneficiaries in Kyzyl Kyshtak village, Osh region to provide them with basic non-food items
Photo: International Federation

- The Kyrgyzstan Red Crescent has started to carry out post distribution monitoring among families received non-food items during emergency phase of the operation.

Challenges:

- The fragile and tense situation has not allowed Red Crescent staff and volunteers to carry out response activities and post distribution monitoring in all places;
- Lack of practical experience among branch staff and volunteers to carry out response activities in emergency;
- Weak links between several programmes including health, disaster management, human resources, HIV and AIDS, restoring family links (RFL) and DIPECHO has a negative impact on effectiveness and efficiency of the operation;
- There is a high risk to use youth volunteers (school students) in response activities in conflict time;
- Low level of response to the current appeal does not allow the Kyrgyzstan Red Crescent to replenish its disaster preparedness stocks used at the outset of the operation;
- Shortage of vehicles at branch level seriously affects response activities, regular field monitoring and assessments.

Early Recovery

Outcome: Early recovery needs are assessed and activities planned and implemented together with the affected communities and key local, national and international stakeholders.

Outputs (Expected results)

- The Red Cross and Red Crescent early recovery plan has indicators that are measurable and being met;
- Early recovery – shelter kits have been provided in targeted rural areas (above);
- Early recovery – hygiene promotion have been provided to targeted populations (above);
- Early recovery – contributing to restoring and strengthening livelihoods. Young population from the conflict affected area receive computer skills and vocational training in the information and education centre for migrants in Osh;
- Tolerance, respect for diversity and non-discrimination are promoted among youth through the centre for migrants in Osh and outreach work

Progress:

- Results of the assessments and feedback from the communities have been used for the drafting of the emergency appeal, identification of non-food items needed for the operation and development of recovery programme planning;
- In cooperation with Kyrgyz health and social protection institutions, and communities and stakeholders, registration system of affected people has been developed and is in use;
- Sites for migrant centers have been identified and implementation will start when the appeal coverage allows the National Society to move ahead.

Challenges:

- Low experience of branch staff and volunteers in Vulnerability and Capacity Assessments (VCA);
- Low level of response to the current appeal does not allow to start a full range of activities planned in recovery;
- Shortage of transport means at branch level to undertake regular field trips;
- The fragile and tense situation has not allowed Red Crescent staff and volunteers to conduct field monitoring in all affected districts;
- Still Uzbek communities do not express their willingness to be involved in the recovery activities together with the Kyrgyz ones;
- Lack of practical experience among branch staff and volunteers to carry out response activities in emergency.

Red Crescent capacity building

Outcome 1: The Kyrgyzstan Red Crescent has increased its response capacity through trainings, provision of equipment workshops, materials and other support, including establishment of the

disaster management centres
Outputs (Expected results) <ul style="list-style-type: none"> Totally 36 staff and volunteers in Osh, Jalal-Abad and Batken regions are trained in disaster management and first aid and equipped with basic disaster response tools and uniforms; The Osh, Jalal-Abad and Batken Red Crescent regional branch warehouses are renovated/set up; Items for the disaster preparedness prepositioning stock for 150 families are procured and handed over to Osh, Jalal-Abad and Batken disaster management centres (50 in each).
Outcome 2: The Kyrgyzstan Red Crescent strengthened its capacity to oppose violence and support peaceful reconciliation of multiethnic communities.
Outputs (Expected results) <p>Two Red Crescent recreational centres for children are set up and functional in Osh and Jalal-Abad.</p>

Progress outcome 1:

- In line with a strategy aimed at re-organization and strengthening of Kyrgyz Red Crescent disaster response and preparedness mechanisms, a plan of action has been developed initially for Batken branch focusing on setting up, training and equipping of the branch Disaster Response team to be permanently available and efficient in time of emergency. The re-organization plans for Jalal-Abad and Osh are planned to be developed within the next month;
- Refresher training for core staff of the National Disaster Response Teams in Osh, Jalal-Abad and Batken branches is conducted between 17th and 20th August 2010 at summer rehabilitation camp in Issyk-Kul. The participants refreshed their knowledge and skills in disaster preparedness, disaster risk reduction, development of contingency plans, coordination and communication needs assessment including water and sanitation, safe access, providing of emergency shelter and distribution of food and non-food items. In addition to that, the participants together with the Federation's disaster management delegate conducted a SWOT analysis of the National Society actions during emergency phase of the current operation and developed recommendations for its further phases.
- An establishment of three disaster preparedness stocks for 150 families (50 per region) including procurement process in the Kyrgyz Red Crescent southern branches will be started in September-October 2010 to be well prepared for any possible civil unrest during the election period. To set up these stocks 750 blankets, 150 kitchen sets and 150 hygiene parcels will be reserved from the Federation's consignment received recently from Uzbekistan;

Progress outcome 2:

- Several field assessments have been undertaken by the branch staff and volunteers with a purpose to design a programme for children rehabilitation and reintegration through their participation in group sessions, studio activities and social, cultural and sport events carried out by the Kyrgyz Red Crescent branches in Southern Kyrgyzstan;
- 25 branch staff members and volunteers were trained in psychosocial techniques to offer practical psychosocial support through network of these peace centres for children;
- Plans to set up three peace centres for children in Osh, Jalal-Abad and Batken branches including procurement of all necessary equipment have been drawn.

Challenges:

- Lack of knowledge and skills of staff and volunteers to carry out psychosocial support activities at branch and community levels and therefore, need for tailor-made training, supervision and follow-up support;
- Need to incorporate peace building components in designing the psychosocial support activities with the communities;
- Lack of comprehensive psychosocial support strategy in Kyrgyz Red Crescent which needs to be incorporated in the other programmes and existing organizational structure of the National Society;
- Setting up of the three recreational centres for children could not be realised so far due to the low response to the current emergency appeal

Logistics

The tents, plastic sheeting, food and non food items, hygiene parcels and medicaments, food parcels and other food products mentioned in the Annex 1 received from different organisations and partners were delivered

successfully to Osh and Jalal-Abad cities and then to distribution points during the emergency phase of the operation.

The staffs of Kyrgyzstan Red Crescent branches were trained by the International Federation on warehouse management, stock control, reporting, fire safety and has successfully implemented its knowledge and skills in practice. Regular stock inventories have been carried out in the warehouse provided by Ministry of Emergencies in Osh city.

Challenges:

- Limited space or total absence of warehouse facilities at the Kyrgyz Red Crescent branches in Osh, Jalal-Abad and Batken do not permit the National Society to establish branch disaster preparedness stocks to cover the Southern Kyrgyzstan potential requirements in time of emergency;
- Lack of transport means and trucks is one of the major challenges for programme implementation, field monitoring, community needs assessment, transportation of volunteers and delivery of relief supplies to the distribution points.

Communications – Advocacy and Public Information

The Kyrgyzstan Red Crescent has given the required importance to promoting the response activities in national and local TV, press and internet resources. In total 49 newspapers and internet articles have been published and TV live interviews have been recorded in June-August 2010. All above articles and interviews were dedicated to the Kyrgyzstan Red Crescent, its staff and volunteers' remarkable role and activities during the operation, the role of the International Federation and donor national societies which came to support the needs of the innocent victims of the civil unrest in Kyrgyzstan.

How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

Contact information

For further information specifically related to this operation please contact:

- **In the Red Crescent Society of Kyrgyzstan:** Ravza Shayahmetova, General Secretary, Bishkek, phone: + 996 312 300 119, fax: + 996 312 300190, email: redcross@elcat.kg
- **In the Country Representation for Tajikistan and Kyrgyzstan:** Eric Michel-Sellier, Country Representative, phone: +996 779 115 049, fax: +992 372 248 520, email: eric.michelsellier@ifrc.org
- **In the Europe Zone Office:** Leon Prop, Head of Operations, phone: +36 1 8884 502, fax: +36 1 336 1516, email: leon.prop@ifrc.org
- **In Geneva:** Christine South, Operations Coordinator, phone: +41 22 730 4529, fax: +41 22 733 0395, email: christine.south@ifrc.org

[<Updated donor response report attached below:](#)

[click here to return to the title page>](#)

Annex 1: Total amount of food and non-food items distributed from 15 June to 15 August 2010.

Item Description	Unit	Donor	QTY distributed to date	Area of distribution	No. of people reached
Family tent	Pcs	Kyrgyz RC	150	Osh city and Oblast	750
Blanket	Pcs	Kyrgyz RC	1,187	Osh City & Oblast	1,187
Syringe	Pcs	Kyrgyz RC	6,100	Osh City	N/A
Blood transf. system	Pcs	Kyrgyz RC	80	Osh City	N/A
Mask	Pcs	Kyrgyz RC	250	Osh City	N/A
Glove	Pair	Kyrgyz RC	600	Osh City	N/A
Medical plaster	Roll	Kyrgyz RC	20	Osh City	N/A
Bandage	Roll	Kyrgyz RC	50	Osh City	N/A
Buckwheat	Kg	Kyrgyz RC	120	Osh City	120
Rice	Kg	Kyrgyz RC	120	Osh City	120
Vegetable Oil	Litre	Kyrgyz RC	120	Osh City	120
Macaroni	Kg	Kyrgyz RC	240	Osh City	120
Tea	Pack	Kyrgyz RC	120	Osh City	600
Sugar	Kg	Kyrgyz RC	120	Osh City	120
Milk powder	Pack	Kyrgyz RC	120	Osh City	600
Blanket	Pcs	Kyrgyz RC/IFRC	2,565	Osh Oblast	2,565
Hygiene parcel	Box	Kyrgyz RC/IFRC	513	Osh Oblast	2,565
Jerry can	Pcs	Kyrgyz RC/IFRC	513	Osh Oblast	2,565
Bottled drinking water	Bottle	Kyrgyz RC/IFRC	30,000	Osh City & Oblast	30,000
Shelter constr. tool kit	Kit	Kyrgyz RC/IFRC	300	Osh Oblast	1,500
Food parcel	Box	Kyrgyz RC/IFRC	513	Osh Oblast	2,565
Washing powder	Bag	Uzbek RC	12	Osh Oblast	3,500
Shampoo	Barrel	Uzbek RC	4	Osh Oblast	N/A
Mattress	Pcs	Uzbek RC	78	Osh Oblast	78
Pillow	Pcs	Uzbek RC	88	Osh Oblast	88
Towel	Pcs	Uzbek RC	45	Osh Oblast	45
Jerry can	Pcs	Uzbek RC	299	Osh Oblast	1,495
Plastic jug	Pcs	Uzbek RC	196	Osh Oblast	196
Bottled drinking water	Bottle	Uzbek RC	4,100	Osh City	1,400
Macaroni	Pack	Uzbek RC	110	Osh Oblast	550
Sugar	Bag	Uzbek RC	10	Osh Oblast	500
Baby formula	Box	Uzbek RC	51	Osh Oblast	25
Wheat flour	Bag	Uzbek RC	43	Osh Oblast	215
Cereals	Bag	Uzbek RC	22	Osh Oblast	110
Biscuits	Pack	Uzbek RC	54	Osh Oblast	54
Clothes (S/H)	Bag	Uzbek RC	5,465	Osh City	13,000
Blanket	Pcs	Turkish RC	1,000	Osh City	1,000
Kitchen set	Set	Turkish RC	700	Osh City & Oblast	3,500
Medical name	Name	Turkish RC	109	Osh City & Oblast	N/A
Food parcel	Box	Turkish RC	880	Osh City & Oblast	4,500
Blanket	Pcs	German RC	9,500	Osh Oblast	9,500
Kitchen set	Set	German RC	1,900	Osh Oblast	9,500
Hygiene parcel	Box	German RC	1,900	Osh Oblast	9,500
Mattress	Pcs	German RC	9,500	Osh Oblast	9,500
Clothes (S/H)	Kg	Swedish RC	18,838	TBA	-
Shoes (S/H)	Kg	Swedish RC	560	TBA	-
Blanket	Pcs	IFRC	6,005	TBA	6,005
Kitchen set	Pcs	IFRC	2,990	TBA	14,950
Hygiene parcel	Pcs	IFRC	2,250	TBA	11,250
Family tent	Pcs	ICRC	116	Osh City & Oblast	580
Plastic sheeting 4x6m	Pcs	ICRC	116	Osh City & Oblast	580
Mattress	Pcs	ICRC	232	Osh City & Oblast	232
Kitchen set	Box	ICRC	116	Osh City & Oblast	580
Hygiene parcel	Box	ICRC	116	Osh City & Oblast	580
Jerry can	Pcs	ICRC	116	Osh City & Oblast	580
Bucket	Pcs	ICRC	116	Osh City & Oblast	580

Blanket	Pcs	ICRC	348	Osh City & Oblast	348
Rice	Kg	ICRC	1,305	Osh City & Oblast	580
Peas	Kg	ICRC	652,5	Osh City & Oblast	580
Vegetable Oil	Litre	ICRC	435	Osh City & Oblast	580
Wheat Flour	Kg	ICRC	1,305	Osh City & Oblast	580
Sugar	Kg	ICRC	217,5	Osh City & Oblast	580
Salt	Kg	ICRC	32,6	Osh City & Oblast	580
Tea	Kg	ICRC	43,5	Osh City & Oblast	580
Medical material	Name	UNFPA	N/A	Osh City	N/A
Clothes for patients (new)	Pack	UNFPA	1,304	Osh City & Oblast	N/A
Medical name	Name	Micro Credit Co	6	Osh Oblast	N/A
Rice	Kg	Micro Credit Co	1,000	Osh Oblast	570
Vegetable Oil	Litre	Micro Credit Co	504	Osh Oblast	570
Macaroni	Kg	Micro Credit Co	1,000	Osh Oblast	570
Salt	Kg	Micro Credit Co	50	Osh Oblast	250
Medical name	Name	Asia Univ Bank	6	Osh City	N/A
Hygiene parcel	Box	Asia Univ Bank	700	Osh Oblast	3,500
Funds for transp costs	Som	Euro Asia Fund	16,000	Osh City & Oblast	-