

# Operations update



International Federation  
of Red Cross and Red Crescent Societies

## Sudan: Preparedness for Civil Unrest

Emergency appeal n° MDRSD010  
Operations update n° 1  
23 December 2010

Period covered by this Ops Update:  
12 November 2010 – 16 December  
2010

Appeal target (current): The  
Emergency Appeal sought CHF  
2,765,052 (USD 2,881,764 or EUR  
2,066,514) in cash, kind, or services  
to support the Sudanese Red  
Crescent Society (SRCS) to assist  
60,000 people (12,000 households or  
families) for eight months, and will  
be completed by the end of June  
2011. A Final Report will be made  
available by September 2011 (three  
months after the end of the  
operation).

Appeal coverage: 11 per cent  
<[click here to go directly to the updated  
donor response report,](#)  
[or here to link to contact details](#)>



Newly established emergency operations room at SRCS  
headquarters (Photo: SRCS)

### Appeal history:

- The Emergency Appeal was launched on 12 November 2010 for CHF 2,765,052 (USD 2,881,764 or EUR 2,066,514) for 8 months to assist 60,000 people (12,000 households or families).
- Disaster Relief Emergency Fund (DREF): CHF 200,000 (USD 207,404 or EUR 148,729) was initially allocated from the International Federation of Red Cross and Red Crescent Societies (IFRC)'s DREF to support the Sudanese Red Crescent Society to respond.

**Summary:** The first phase of the operation focused on building the capacity of the targeted 12 high risk branches (HRBs) to enable them to offer assistance to the populations in case of civil unrest as a result of the Referendum planned for 9 January 2011. So far, SRCS has procured several First Aid items (50 per cent) and trained staff members and volunteers on First Aid, rapid assessments, water and sanitation (WatSan) and security awareness. Some of the required communication equipment (SAT phones) has also been procured; however, delays are being experienced in importation of radios.

As indicated by the appeal coverage, there has been slow donor response to the emergency appeal. So far, the National Society has received support from Movement partners including the Austrian, British, Canadian, Danish, Finnish, German, Japanese, Netherlands, Norwegian, Spanish, Swedish, Swiss Red Cross Societies, IFRC and ICRC. SRCS is also working closely with the authorities including the Government of South Sudan (GoSS), the South Sudan Relief and Rehabilitation Commission (SSRRC), the Ministry of

Humanitarian Affairs and Disaster Management as well as with the South Sudan Ministry of Health (SMoH). SRCS is participating in meetings with WHO, the United Nations Joint Logistics Centre (UNJLC), and the Non-Governmental Organizations (NGO)-Forum. The National Society is also working closely with the UNOCHA and the WFP.

In further support of the Emergency Appeal, a key goal is to invest through infrastructure support, recruitment and secondments into the immediate capacity building of the National Society. This critical investment will allow the SRCS to better utilize the donor funding that is being provided by focusing on key areas such as finance development, logistics, WatSan and programme coordination. The current emergency appeal budget will therefore be revised next year to take into account these costs.

## The situation

The current situation in Sudan is relatively calm with instability reported in parts of the South and Darfur. The renewed authorization for the humanitarian organizations working in Darfur to continue up to 31 January 2012 will enable the flow of humanitarian assistance to Darfur. It will also enable the provision of facilities for actors in humanitarian aid to Darfur. The UN announced that it had been considering deploying 2,000 additional troops to the region in an effort to enhance security ahead of the Referendum.

The border region in Northern Bahr al Ghazal State will likely see more tension as the Referendum day draws near. Population movements continue to the South; it has been reported that 62,723 people are waiting for transportation from Khartoum to Southern Sudan. The Government of South Sudan (GoSS) has organized movements of population by river and road. Since October 2010, it is reported that a total of 65,826 people have passed through Kosti the major gateway to the South. This represents 80 per cent of returns to Southern states.

The IFRC in support of and close coordination with the SRCS launched an emergency appeal seeking assistance to support the National Society's preparations for response in case of civil unrest as a result of the Sudan Referendum. Previous experience has shown that contingency planning enhances the effectiveness and timeliness of the National Society response to emergencies and disasters. In order to address the immediate needs of the branches located in high risk areas, an international support was necessary to ensure that the minimum response capabilities of the branches could be met. The preliminary emergency appeal complements and expands the scope of the country plan in building capacities of the NS to prepare for and respond in case of civil unrest.

Phase one of the operation involved preparing the 12 HRB's for any eventualities related to the Referendum. This includes pre-positioning First Aid kits, non-food items (NFIs) and communication equipments as well as training SRCS staff members and volunteers from these branches. Most of these items have been procured and will be distributed to the target areas in the HRB. The training workshops will continue in order to increase the knowledge and capacity of staff and volunteers to respond when necessary.

In phase two of the operation, SRCS will focus its initial response activities in conducting rapid emergency assessments and communications, particularly disseminating information to Movement partners. The 12 HRBs will address First Aid needs among the communities if needed, In preparation, the 12HRBs will mobilize volunteers, emergency and First Aid teams (EFATs) to provide First Aid services in case of civil unrest.

The SRCS teams will also be prepared to evacuate casualties to hospitals and clinics as required. SRCS will be prepared to provide interventions before, during and after the Referendum with the primary objective of assisting the injured and distressed persons, thereby reducing the number of wounded people and deaths linked to civil unrest. Furthermore, SRCS has already received information from State Branches related to potential risks and possible scenarios that may occur in their operational areas in addition to the types of intervention that may be required.

## Coordination and partnerships

### Movement coordination:

The SRCS is receiving support from several Movement partners including the IFRC, Austrian, British, Canadian, Danish, Finnish, German, Japanese, Netherlands, Norwegian, Spanish, Swedish, Swiss Red Cross Societies and the ICRC. The Movement partners with an in-country presence participate in coordination meetings together with IFRC and ICRC.

Since December 2010, the secretary general of SRCS, the director general of the South Secretariat (SRCS), the head of delegation of ICRC (North and South) and the IFRC country representative have been meeting regularly at platform meetings to discuss the humanitarian situation, the status of preparedness in the different parts of the country and how to complement activities. These meetings will continue through the operation.

### Coordination with authorities:

The National Society has extended its coordination with the government and the Ministry of Health to state level. All branches coordinate their activities with the local authorities of the Humanitarian Assistance Committee and the MoH.

### Inter-agency coordination:

The IFRC Country Representation and SRCS continue to participate in various national and inter-agency meetings to coordinate overall relief efforts. At national level, the SRCS is a member of the flood task force chaired by HAC and the High Council of Civil Defence headed by the Ministry of Interior. Through this mechanism, SRCS is able to share information and monitor what other organizations are doing, thereby avoiding duplication of efforts. Nationwide, SRCS is participating in meetings with the WHO, UNJLC, and the NGO-Forum. The National Society is also working closely with the United Nation's Office for Coordination of Humanitarian Affairs (OCHA) and the WFP.

## Red Cross and Red Crescent action

### First Aid

**Outcome:** By 9 January 2011, a total of 12 HRB's will be well-prepared to provide community and emergency First Aid to 60,000 people affected by civil unrest as a result of Referendum disturbances.

Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> <li>Capacity in place to provide First Aid services to 60,000 affected people.</li> </ul>	<ul style="list-style-type: none"> <li>Conduct First Aid training for staff and volunteers in the 12 HRB's.</li> <li>Re-stock First Aid kits within the HRBs (by ICRC), and procurement of additional First Aid kits as required.</li> <li>Provide 99 Emergency First Aid Stations with First Aid supplies at pre-designated points during Referendum including 2,500 first Aid Kits (individual new), 700 First Aid kits (individual replenishment), 25 First Aid kits (to be installed in vehicles) and 250 stretchers.</li> </ul>

### Progress:

For the 12 HRBs to be well prepared to provide the necessary emergency First Aid, an emergency operations room has been established in the SRCS headquarters. This will serve as a meeting room for coordination of activities as well as providing updates on what is going on in the field during the operation period. Seven emergency First Aid stations have been established in SRCS Khartoum to support the southern Sudan returnees. A health clinic has been established by the SRCS White Nile Branch in White Nile Harbor to also serve the Southern Sudan returnees.

The SRCS South Sudan also carried out activities through support provided by Norwegian Red Cross. An emergency operations room has been established in Juba as well as in the 12 HRBs. Several positions have been created and filled in order to strengthen the capacity to respond in case of civil unrest; these include disaster preparedness and CP programme manager at SRCS headquarters in Khartoum. In addition, programme focal persons were recruited in Malakal, Wau, Awiel and Warrap branches. Recruitment in Bentiu is scheduled for 22 December 2010.

Six First Aid training workshops have been conducted in Khartoum, South Darfur Nayala, South Kordofan, White Nile, Sinnar and Blue Nile states. This represents 50 per cent coverage with respect to the HRBs. Training on trainers of trainees (ToT) was conducted on 20 November 2010 in Juba. A total of 20 participants (2 from each of the 10 Southern States) participated. A community-based First Aid (CBFA) training was conducted in Malakal and Wau. The training, which was facilitated by the newly trained TOTs, focused on Emergency First Aid and Community Health. Similar trainings were conducted in Awiel, Bentiu and Warrap.

A total of 1,250 First Aid kits have been re-stocked within the HRBs supported by the ICRC. In addition, 1,200 new individual First Aid kits have been procured to be distributed to the 99 emergency First Aid stations. An additional 300 individual First Aid kits have been replenished. Twenty four First Aid kits to be installed in vehicles have been procured; each HRB will get two kits. The First Aid Kits will go a long way in ensuring that the branches are well equipped to deal with minor injuries. Other items purchased include 120 stretchers, six emergency health kits. These could be used for rescue and evacuation purposes in case of conflict.

In Juba, volunteers' equipments was procured which include 300 First Aid kits, 1,000 aprons, 100 masks, gloves, 100 gum boots, 100 rain coats and 6 torches. These equipment will be distributed to the target areas accordingly for the volunteers to use during the anticipated operation and when necessary. In addition, 45 bicycles, 4 motorcycles, 5 megaphones and 15 stretchers have been procured for the volunteers as well. All these trainings and procurements will ensure that staff and volunteers are well prepared to assist injured persons in case of civil unrest before, during or after the Referendum.

**Challenges:**

The donor response to the emergency appeal has been slow; current appeal coverage is only 11 per cent. There is also price inflation in Sudan markets due to SDG value devaluation against hard currencies. All these challenges have affected the implementation of activities planned for strengthening National Society capacity on disaster preparedness.

Rapid Emergency Assessment	
Outcome: Basic needs of the affected population are identified through well organized assessments.	
Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> <li>Situation and needs of the affected population are identified for immediate intervention.</li> </ul>	<ul style="list-style-type: none"> <li>Provide emergency rapid assessment and rapid health assessment training to SRCS disaster response teams located at the 12 HRB's.</li> <li>Deploy SRCS assessment teams to the affected areas for possible deployment at any time (Phase one or Phase Two).</li> <li>Share clear, detailed and accurate information regarding the assessments to SRCS Branches and with the NS headquarters, IFRC Country Representation office, PNS, the Government and other partners.</li> </ul>

**Progress:**

To ensure that the needs of the affected population are known, six emergency rapid assessment training sessions have been conducted in Khartoum, South Darfur Nyala, South Kordofan, White Nile, Sinnar and Blue Nile states. In collaboration with ICRC, food security assessment training was conducted for 20 volunteers in Abyei Area. Additional food security assessment trainings are planned to be conducted in December 2010 in Almuqlad western Kordofan sector. The trained volunteers will conduct assessments upon request.

**Challenges:**

The implementation of the planned activities has also been affected by the limited funding support to the appeal.

### Non food items (NFIs) distribution

**Outcome:** Timely and effective relief assistance is provided to a total of 12,000 targeted households (60,000 beneficiaries) affected by civil unrest.

Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> <li>Capacity in place to provide 12,000 affected households with appropriate NFIs.</li> </ul>	<ul style="list-style-type: none"> <li>Procure and pre-position 24,000 tarpaulins, 12,000 kitchen sets, 24,000 blankets, 24,000 empty jerry cans, 24,000 mosquito bed-nets and 24,000 sleeping mats to 12,000 households</li> </ul>

#### Progress:

No progress has been made with respect to procuring and pre-positioning NFIs necessary for ensuring timely and effective relief assistance. However, the Finnish Red Cross has committed to providing support in procurement of NFI's to SRCS in January 2011.

#### Challenges:

Currently, there is no logistical capacity in the South of Sudan. The warehouses are limited and in some areas do not exist, which can be challenge to pre-positioning and distributing the NFIs.

### Water and Sanitation (WatSan)

**Outcome:** A total of 12 HRB's are well prepared to provide emergency access to safe drinking water and conduct hygiene promotion to affected communities.

Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> <li>Capacity in place to provide 60,000 affected people with safe drinking water and hygiene promotion services.</li> </ul>	<ul style="list-style-type: none"> <li>Train staff and volunteers in 12 HRBs on WatSan.</li> <li>Provide water treatment (Aqua tabs/chlorine) to 12 HRBs.</li> <li>Conduct hygiene awareness sessions to 12 HRBs.</li> <li>Maintenance and repair as well as procure spare parts for WatSan kits held in Juba, White Nile and North Kordofan branches.</li> </ul>

#### Progress:

To ensure that the 12 HRBs have the capacity to provide emergency access to safe drinking water and promote hygienic practices, six WatSan training sessions have been conducted in Sinnar, Blue Nile, Warrap, Upper Nile, North Bahr El Ghazal and South Darfur states. In collaboration with FAR and SMoH, a team of 10 volunteers from White Nile Branch conducted awareness on water chlorination. The volunteers were targeting returnees at the departure point at White Nile harbour in Kosti.

#### Challenges:

The influx of returnees to the South has created pressure on flights. This has negatively affected the planned implementation timeframe of the above activities. WatSan trainings could not commence immediately because the available trainers were engaged in other assignments. They are scheduled to commence from 15 of December 2010 in Awiel and Malakal.

### Volunteers Management

**Outcome:** A total of 1,200 volunteers are mobilized to carry out humanitarian activities related to pre and post referendum process.

Outputs (expected results)	Activities planned
<ul style="list-style-type: none"> <li>1,200 volunteers are mobilized, trained and equipped for effective response during crisis.</li> </ul>	<ul style="list-style-type: none"> <li>Provide First Aid services to affected individuals.</li> <li>Conduct rescue and evacuation of affected individuals.</li> <li>Disseminate Red Cross and Red Crescent principles and International Humanitarian Law (IHL).</li> <li>Carry out restoration of family links (RFL) activities.</li> <li>Conduct health, hygiene awareness and sensitization sessions.</li> <li>Distribution of NFIs.</li> </ul>

*Note: Additional 500 volunteers in Juba and Khartoum on standby*

**Progress:**

A total of 300 volunteers (50 in each of the 6 HRBs) in the North have been mobilized/activated to support WatSan, community-based health and hygiene promotion activities.

**Challenges:**

Volunteers from the South have not been mobilized/activated due to delay of transfer of funds.

<b>Communications (HF/VHF Radio)</b>	
<b>Outcome:</b> The NS has the capacity to provide clear, detailed and accurate information regarding the situation on the ground to Red Cross and Red Crescent Movement partners and other stakeholders.	
<b>Outputs (expected results)</b>	<b>Activities planned</b>
<ul style="list-style-type: none"> <li>• Clear, timely and detailed Information about the situation is available and effectively communicated with stakeholders.</li> </ul>	<ul style="list-style-type: none"> <li>• Procurement of 5 CODAN radios for vehicles.</li> <li>• Procurement of 18 VHF handsets.</li> <li>• Procurement of 9 HF base stations.</li> <li>• Procurement of 9 SAT phones.</li> <li>• Installation of HF base stations.</li> <li>• Train volunteers and staff on radio communications.</li> </ul>

**Progress:**

For efficient and effective communication among relevant stakeholders during the operation, nine SAT phones have been procured.

**Challenges:**

The Appeal has had a slow response. The current appeal coverage is 11 per cent. There is also price inflation in Sudan markets due to SDG value devaluation against hard currencies. There are delays in transferring of appeal loan. Due to time limitations, only SAT phones can be procured as long delays are expected for the importation of radios.

<b>Logistics</b>	
<b>Outcome:</b> The SRCS logistics capacity is improved at the 12 HRB's in order to deliver effective and timely relief assistance.	
<b>Outputs (expected results)</b>	<b>Activities planned</b>
<ul style="list-style-type: none"> <li>• Coordinated mobilization, reception of all incoming, and warehousing of relief goods.</li> <li>• Timely delivery of goods to the distribution points.</li> </ul>	<ul style="list-style-type: none"> <li>• Erect 6 rub halls (tent/warehouse, 10x24x3.35m, steel frame) located at Kosti, Damazin, Kadugli, Wau, Bentiu and Malakal.</li> <li>• Preposition NFIs.</li> <li>• Avail three vehicles.</li> <li>• Rent six warehouses for NFIs.</li> </ul>

**Progress:**

No activity has been implemented under logistics.

**Challenges:**

There is need for funding support for the logistic cost that include procurement, transportation and preposition of NFIs in strategic high risk areas.

<b>Security</b>	
<b>Outcome:</b> Improved SRCS Security awareness of staff and volunteers.	
<b>Outputs (expected results)</b>	<b>Activities planned</b>
<ul style="list-style-type: none"> <li>• SRCS security awareness and capacity in the field is built</li> <li>• A safe and secure environment is promoted in order to deliver effective and timely relief assistance.</li> </ul>	<ul style="list-style-type: none"> <li>• Conduct security training for staff and volunteers at 12 HRBs.</li> <li>• Produce security standard operating procedures (SOPs)</li> <li>• Initiate and adopt branch specific security plan.</li> </ul>

**Progress:**

With funding from the Norwegian Contingency Planning for Southern Operations, a security workshop was conducted in Khartoum on 12 December for Branch Directors by the Continental Security Unit from Nairobi, Kenya. This was geared towards increasing security awareness of staff and volunteers. The branch directors will share specifics of this training with their counterparts.

**Challenges:**

The implementation time for the planned activities is expected to be limited due to travel restrictions and the requirement of all delegates to relocate from Southern Sudan and HRB in the North by 17 December 2010.

Advocacy and Public Information	
<b>Outcome:</b> The community is knowledgeable about gender violence issues, the Movement, planned activities and promotion and protection of staff and volunteers.	
Outputs (expected results)	Activities planned
Improve communication in the field to promote gender advocacy and public information in order to deliver effective and timely relief assistance.	<ul style="list-style-type: none"> <li>• Conduct gender-based violence awareness campaign.</li> <li>• Provision of information and communication regarding the Movement, the NS and planned activities.</li> <li>• Provide t-shirts, flags, emblems etc.</li> </ul>

**Progress:**

A principles and values dissemination workshop was conducted in Khartoum where 24 participants (2 from each HRB) were in attendance. An RFL focal person’s workshop was also conducted in Kosti for 30 participants from White Nile, South Korodfan, Sinnar, Blue Nile and Khartoum branches. These two workshops were organized in collaboration with ICRC. For visibility purposes, a total of 60 emblems, 120 stickers and 900 aprons have been procured.

## How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The International Federation's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

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