

Operations update



International Federation
of Red Cross and Red Crescent Societies

Viet Nam: Floods

Emergency appeal n° MDRVN007
GLIDE n° [FL-2010-00194-VNM](#)
Operations update n° 1
1 November 2010

Period covered by this Operations Update: 18-31 October 2010

Appeal target (current): CHF 1,034,754 (USD 1.08 million or EUR 772,216)

[<click here to view the attached emergency appeal budget>](#)

Appeal coverage: Coverage of this appeal is currently 29% in hard pledges and 34% including those being processed [<Go directly to updated donor response report, or link to contact details>](#)

Appeal history:

- 18 October 2010: This [emergency appeal](#) for CHF 1,034,754 (USD 1.08 million or EUR 772,216) was launched to assist 120,000 beneficiaries (some 28,500 families) for six months.
- Disaster Relief Emergency Fund (DREF): CHF 155,064 was allocated from the Federation's DREF on 8 October 2010 to [support the national society](#) in immediate response.



Safe drinking water was made available through VNRC's deployment of the water treatment unit in Quang Binh province. This unit located in the Phong Thuy commune, Le Thuy district, reached 1,126 people with 37,000 litres of drinking water from 8-10 October 2010. (Photo: Tran Quang Tuan/VNRC)

Summary:

VNRC continues to work in response to needs of those affected by the two consecutive floods that have struck central Viet Nam. Following the latest available information from the Vietnamese government's central committee for flood and storm control (CCFSC), these floods have collectively caused the deaths of 143 people, and injured 128.

Relief activities are already underway with the procurement process for 219 tonnes of rice already in place. The selection of people to be reached and distribution of rice is scheduled for the first week of November 2010. In view of needs identified following field assessments, this 219 tonnes will be divided between the provinces of Ha Tinh (81 tonnes) and Quang Binh (138 tonnes), and cover the immediate needs of some 2,200 people.

In terms of non-food item distribution, 1,800 of the 3,500 household kits planned for distribution have already been allocated by VNRC to those affected in Ha Tinh and Quang Binh. The distribution in Quang Binh was carried out on 23-26 October, reaching 1,000 families. In Ha Tinh, however, the damage to local railway lines by

floodwaters delayed the delivery of the 800 kits, and has obliged VNRC to reschedule distribution to the first week of November.

Access to safe drinking water for those affected by these floods in Quang Binh has also been provided by VNRC through the deployment of a water treatment unit from neighbouring Thua Thien Hue province. This unit has to date, provided 184,000 litres of water to 7,126 people in four districts in the province. Up to 1,000 boxes of water purification tablets have also been distributed in Quang Binh in the last week of October for household water treatment.

To date, contributions to this appeal have been received from American Red Cross/American government and Swedish Red Cross/Swedish government.

On behalf of Viet Nam Red Cross, IFRC would like to thank all partners and donors for their timely and invaluable contributions.

The situation

Between 1 and 6 October 2010, heavy rainfall led to severe flooding in central Viet Nam, causing severe loss and damage to lives and property, particularly in isolated communes. According to VNRC damage reports to date, the floods have affected a total of 25 districts in the five provinces of Quang Binh, Ha Tinh, Quang Tri, Nghe An and Thua Thien Hue.

Moreover, consecutive flooding in the same areas from 14 to 19 October 2010 has augmented losses and damages especially in Nghe An, Quang Tri and Quang Binh provinces, the latter two among those already hardest-struck during the first wave of flooding. This situation has greatly exacerbated the vulnerability of affected communities which in these two provinces which had already suffered acutely from the previous flooding.

According to the latest reports from the Vietnamese government's central committee for flood and storm control (CCFSC) published on 26 October 2010, these two consecutive floods and houses collapsing have killed 143 people, and injured 128, with 24 reported missing.

Quang Binh and Ha Tinh are by far the two provinces most affected. In these two provinces alone, more than 17,000 hectares of agricultural land (winter rice crop, winter corn, sweet potatoes, and peanuts) have been destroyed and more than 74,000 tonnes of food and seeds have been lost.

| Provinces | Damage to houses | | Agricultural losses | | Estimated total losses (VND billion) |
|--------------|------------------|-----------------|---------------------|-----------------------|--------------------------------------|
| | Destroyed | Flooded/damaged | Food/seeds (tonnes) | Rice/crops (hectares) | |
| Ha Tinh | 1,882 | 175,110 | 29,900 | 10,369 | 845 |
| Quang Binh | 357 | 57,320 | 44,875 | 6,916 | 1,588 |
| TOTAL | 2,132 | 232,430 | 74,775 | 17,285 | 2,433 |

Source: Central Committee for Flood and Storm Control, 22 October 2010

In total, the estimated loss caused by the two consecutive floods is about VND 2,758 billion (CHF 141 million or USD 143 million or EUR 103 million¹), with VND 2,433 billion of this sustained by Ha Tinh and Quang Binh provinces alone.

In Ha Tinh, VNRC helped evacuate some 28.000 families from the Huong Khe and Cam Xuyen districts downstream from the Ho Lo hydro-power reservoir which threatened to breach its embankments. Flood mitigation was also carried out by the Vietnamese government through releasing excess water via designated spillways.

With official figures stating up to 276,481 houses being flooded or damaged with 2,253 completely destroyed, it is estimated that some 1,170,000 people (around 278,734 households) have been directly affected by the two consecutive floods. However, according to CCFSC, a certain number of communes have

¹ Exchange rates are indicative only

still not been assessed as due to lack of access until very recently. Figures on existing damages may, therefore, increase in the near future.

This emergency appeal operation targets assistance to 28,500 of the most vulnerable households, currently representing about 10 per cent of the total population affected. As described below, VNRC together with its partners in-country and other NGOs and UN agencies carried out more in-depth assessments in all five affected provinces to obtain a more clear comprehensive picture of both people affected and needs existing.

Due to the severe situation in Quang Binh and Ha Tinh in particular, the People's Aid Coordinating Committee (PACCOM)² officially called for emergency assistance from international organizations for food and non-food relief items, livelihoods, health and educational materials on 13 October 2010.

In view of the current severe situation in Quang Binh and Ha Tinh as well as the call by PACCOM for international assistance, VNRC has requested that IFRC launch an emergency appeal to assist 120,000 of the most vulnerable people (28,500 households or 10 per cent of the total affected population) through provision of food, safe water, non-food relief items, livelihood assistance and psychosocial support.

From the time this emergency appeal was launched, the second flooding in the affected provinces clearly worsened the situation in the field, increasing the total number of people affected. These two consecutive floods afflicting the same provinces have had considerable impact in Viet Nam, augmenting nationwide sentiment to an unprecedented level. This sentiment has helped to further support VNRC's direct efforts at fundraising for both floods wherein international contributions from both Red Cross and non-Red Cross partners have reached CHF 254,000, while donors in-country have collectively given some CHF 821,000.



Red Cross staff interviews the 76-year-old mother of a family in Vinh Phong hamlet, Duc Linh commune, Vu Quang district, Ha Tinh province on the flood during a needs assessment. (Photo: Tran Quang Tuan/VNRC)

While the number of people affected by the floods has raised the number of people to be supported by the national society, these direct fundraising efforts by VNRC are helping support these increased numbers of people affected. As such, there are currently no plans to revise this present appeal.

Coordination and partnerships

Facilitation of coordination in response to this disaster continues among VNRC, IFRC and partner national societies in-country. Meetings among all parties are held regularly in order to ensure fresh information is shared, response is timely and effective, and that all activities complement each other to avoid gaps and duplications in the support of this operation. In-country Movement partners include the Spanish, Norwegian, Netherlands, Italian, German, French and American national societies.

The disaster management working group (DMWG) also maintains regular meetings with VNRC and IFRC coordinating action with the government's central committee for flood and storm control (CCFSC), UN agencies, and international non-governmental organizations.

Government support for those affected in Quang Binh and Ha Tinh provinces by these two consecutive floods are as follow:

² PACCOM coordinates the foreign NGO activities in Viet Nam.

| Dates | Province | Cash (VND billion) | | Rice (tonne) | | Drinking water (litre) | |
|---|------------|--------------------|-----------------|--------------|-----------------|------------------------|-----------------|
| | | Central govt | Provincial govt | Central govt | Provincial govt | Central govt | Provincial govt |
| 7 Oct (after first flood), 17 Oct (after second flood) | Quang Binh | 200 | | 2,000 | | 50,000 | |
| | Ha Tinh | 200 | 65 | 2,000 | 1,000 | 50,000 | 70,000 |
| Total government support | | 400 | 65 | 4,000 | 1,000 | 100,000 | 70,000 |

More information about the situation of this emergency is also available from the government's CCFSC [website](#). Government authorities and the international non-governmental community as well as UN agencies have been active in [responding to the needs](#) of this emergency. There still, however, exist needs to be covered and which will be addressed under this emergency appeal.

Red Cross and Red Crescent action

Overview

VNRC chapters at province, district and commune levels have provided quick and effective response to help affected communities in their areas. The VNRC headquarters remains in constant communication with the provincial chapters and have set up a daily information update routine to ensure action is taken based on the most urgent existing needs.

During the initial stages of emergency response, VNRC chapters distributed a total of 7,000 household kits from its own disaster preparedness stock, consisting of blankets, mosquito nets, cooking utensils, and water containers. Also distributed during that time were 100 plastic sheets, 4,800 boxes of purification tablets, 100 household water filters, 150 emergency tents, 4,204 boxes of instant noodles and VND 950,000,000 (CHF 48,540 or USD 49,277 or EUR 35,523) in cash have also been distributed by VNRC chapters. (see [relief matrix table](#)).

More details of this initial response are also available in the IFRC [emergency appeal](#) launched on 18 October.

Support initially provided by DREF funding and now from the ongoing emergency appeal helped VNRC carry out immediate response through the organization and distribution of food and non-food supplies and drinking water.

Presently, relief activities are now in gear with the procurement of 219 tonnes of rice ready for distribution in Quang Binh and Ha Tinh during the first week of November, responding to the needs of some 2,200 people. Non-food item distribution has seen 1,000 household kits already distributed in Quang Binh and 800 ready for distribution in Ha Tinh in early November. Also, drinking water through the deployment of a water treatment unit in Quang Binh has provided safe water of



A collective Red Cross team visits a family in Duc Linh commune, Vu Quang district, Ha Tinh province during a needs assessment. (Photo: Tran Quang Tuan/VNRC)

184,000 litres to 7,126 people in four districts as well as the distribution of 1,000 boxes of water purification tablets in the last week of October.

Progress towards outcomes

| Relief distributions: Food | |
|--|---|
| Objective: 17,000 affected households who have lost food stored in houses and/or standing crops during the floods in Quang Binh and Ha Tinh will receive rice or cash to purchase food. | |
| Outputs | Activities planned |
| 17,000 households (71,500 people) who have lost food and/or crops during the flood have received food assistance. | <ul style="list-style-type: none"> • Identification of beneficiaries using criteria agreed between the national society and the local communities. • Procurement of rice following Federation procurement standards OR distribution of cash (coupons) for food if needed and the appropriate conditions are met. • Organization of the transport and distribution system for rice by VNRC's Quang Binh and Ha Tinh chapters. • Distribution of rice to 17,000 households with a proper recording system. • Monitoring, evaluation and reporting. |

Progress:

The procurement process for the purchase of 219 tonnes of rice is already completed. According to IFRC standards and procedures, all procurement received technical approval from the regional logistics unit based at the IFRC Asia Pacific zone office in Kuala Lumpur. The contract was signed between VNRC and the rice supplier during the last week of October.

The selection of beneficiaries and distribution of rice to beneficiaries will take place during the first week of November 2010.

According to the needs identified by VNRC following field assessments, the 219 tonnes of rice will be divided between Ha Tinh (81 tonnes) and Quang Binh (138 tonnes) reaching an estimated 2,200 affected people in the following allocations:

| Province | District | Quantity (tonnes) |
|-----------------|-----------------|--------------------------|
| Ha Tinh | Loc Ha | 20 |
| | Duc Tho | 20 |
| | Huong Son | 20 |
| | Can Loc | 21 |
| Quang Binh | Minh Hoa | 18 |
| | Tuyen Hoa | 36 |
| | Quang Trach | 39 |
| | Bo Trach | 18 |
| | Quang Ninh | 9 |
| | Le Thuy | 18 |
| TOTAL | | 219 |

Given its long-standing experience over the years in responding to typhoons and floods in central Viet Nam, VNRC chapters at province, district and commune levels are highly adept in the distribution of relief to those affected. With support from the national headquarters and IFRC, the chapters will organize the selection of people to be reached with relief assistance via community meetings to ensure community involvement in the process. Selection criteria will be jointly established by VNRC and the beneficiary communities. The relief distribution process will also be established on a collective basis to ensure beneficiary security during distributions and respect for those receiving assistance.

Relief distributions: Non-food items

Objective: 3,500 affected households in the provinces of Quang Binh and Ha Tinh will be provided non-food relief items in order to meet their immediate needs and enable them to restore their everyday lives as quickly as possible.⁴

| Outputs | Activities planned |
|--|--|
| The immediate needs in terms of basic household items for 3,500 of the most affected households (14,700 people) are met. | <ul style="list-style-type: none"> • Identification of beneficiaries using criteria agreed between the national society and the local communities. • Procurement of items for the basic household kits following Federation procurement standards. • Organization of the transport and distribution system for the basic household kits by VNRC's Quang Binh and Ha Tinh chapters. • Distribution of the 3,500 household kits to beneficiaries using a proper recording system. • Monitoring, evaluation and reporting. |

Progress:

Among the 3,500 household kits scheduled for distribution, 1,800 have already been released for distribution by VNRC to affected people in the Ha Tinh (800) and Quang Binh (1,000) provinces.

In Quang Binh, the 1,000 household kits were distributed to 1,000 of the most affected families between 23 and 26 October:

| Province | District | Commune | Quantity | Date of distribution |
|------------|-------------|--------------|--------------|----------------------|
| Quang Binh | Minh Hoa | Tan Hoa | 300 | 23/10/2010 |
| | | Minh Hoa | 300 | 23/10/2010 |
| | | Thuong Hoa | 300 | 26/10/2010 |
| | Quang Trach | Quang Van | 100 | 03/11/2010 |
| | | TOTAL | 1,000 | |

In Ha Tinh, however, the distribution of the 800 household kits has been delayed as floodwaters had damaged the local railway lines which are used to convey relief items. This distribution in Ha Tinh has been scheduled to take place in the first week of November 2010.

VNRC was able to release these 1,800 household kits to an equal number of beneficiaries due to pre-positioned stock in its warehouses to be mobilized at a moment's notice. The release and distribution of the remaining 1,700 household kits to be supported by this emergency appeal will be organized by VNRC chapters with support from headquarters and IFRC during the first half of November 2010. Funds received under this emergency appeal will help replenish the equivalent portion of stocks released from the warehouses.

Water, sanitation, and hygiene promotion

Objective: The risks to the flood-affected people from waterborne or water- and sanitation-related diseases are reduced through the provision of safe water and hygiene promotion to 5,000 households in Quang Binh and Ha Tinh provinces.

| Outputs | Activities planned |
|---------|--------------------|
|---------|--------------------|

⁴ Relief items will consist of household kits that include one blanket, one mosquito net, kitchen utensils and water containers.

| | |
|---|--|
| <p>5,000 households (21,000 people) are provided with safe water and trained on household level water treatment and safe storage.</p> | <ul style="list-style-type: none"> • More detailed assessment of water, sanitation and hygiene needs in these two provinces • Deployment of the VNRC water treatment unit (NOMAD) based in Thua Thien Hue by VNRC staff who have received appropriate training. • Provision of safe drinking water and hygiene promotion from VNRC's water treatment unit. • Distribution of 25,000 bottles of drinking water. • Distribution of 5,000 water purification boxes (each box contains 100 tablets) together with training for households on household water treatment through trained VNRC staff and volunteers. |
|---|--|

Progress:

Immediately in the wake of the floods on 8 October 2010, VNRC deployed the water treatment unit stored in Thua Thien Hue province to neighbouring Quang Binh to provide safe drinking water to those in the most affected districts. The deployment included staff and volunteers recently trained at a VNRC water and sanitation in emergencies training held in August 2010.

Since 8 October, VNRC Quang Binh chapters provided or will provide the following:

| Dates | District | Commune | Number of people reached | Drinking water (litres) |
|--------------|----------|------------|--------------------------|-------------------------|
| 8-10 Oct | Le Thuy | Phong Thuy | 1,126 | 37,000 |
| 11-15 Oct | Min Hoa | Tan Hoa | 3,525 | 45,000 |
| 21-25 Oct | | | 1,826 | 75,000 |
| 26-27 Oct | Minh Hoa | Minh Hoa | 649 | 27,000 |
| TOTAL | 3 | 3 | 7,326 | 184,000 |

In addition to the drinking water provided by the water treatment unit, 3,000 water purification boxes containing 100 tablets each, have been or are being distributed to 3,000 families with support from this emergency appeal.

To date, 1,000 water purification boxes have been distributed in Quang Binh during the last week of October as follows:

| Province | District | Commune | Quantity (boxes) | Date |
|------------|------------|------------|------------------|--------------|
| Quang Binh | Minh Hoa | Tan Hoa | 200 | 23/10/10 |
| | | Minh Hoa | 200 | 23/10/10 |
| | | Thuong Hoa | 300 | 26/10/10 |
| | Quang Ninh | Ham Ninh | 300 | 29/10/10 |
| | | | TOTAL | 1,000 |

Final figures and information on the distribution of the remaining 2,000 boxes of water purification tablets will be shared in the next operation update.

| Livelihood support | |
|---|--------------------|
| <p>Objective: 3,000 households in Quang Binh and Ha Tinh provinces, who have lost their means of income (i.e. lost their crops) have received seeds, fertilizers OR cash grants to help restore their livelihoods.</p> | |
| Outputs | Activities planned |

| | |
|---|---|
| <p>3,000 households (12,600 people) are able to plant their crops for the next harvest.</p> | <ul style="list-style-type: none"> • Conduct household and livelihood needs and capacity assessments. • Scope the capacity of VNRC and IFRC to deliver a variety of livelihood initiatives such as seeds and fertilizer and/or cash grants. • Develop a beneficiary targeting strategy and registration system with communities to deliver intended assistance. • Provide support to the most vulnerable groups for restoration and alternative livelihood options. • Monitor and evaluate the activities, and report on distribution. |
|---|---|

Progress:

With support from the relevant VNRC technical departments at national headquarters, VNRC chapters in the affected provinces will conduct more detailed assessments regarding seeds and fertilizers to be distributed to support livelihood rehabilitation. Factors to be taken into consideration include the damages sustained, existing needs and customary practices at local level. Subsequently, a tailored plan of action will be developed by VNRC with IFRC support.

| Psychosocial support | |
|--|---|
| Objective: To provide psychosocial assistance to 100 of the most affected families and help them to cope with their loss. | |
| Outputs | Activities planned |
| <p>100 families have received psychosocial support from VNRC.</p> | <ul style="list-style-type: none"> • Training and coaching on psychological support for VNRC staff and volunteers in affected provinces • Organization of community-based psychological support (door-to-door visits) by trained VNRC staff and volunteers to families in need. • Organization of various community activities by local VNRC chapters. |

Progress:

VNRC staff and volunteers have been in direct contact with families affected by these floods to provide psychosocial support as well as distribute small sums of cash to families who have suffered the loss of family members. Further discussion between national headquarters and branches is currently ongoing to finalize suitable and feasible activities to implement the said psychosocial support plan of action..

National Society capacity building

IFRC and partner national societies in-country has supported VNRC for many years now in the development of the national society’s capacities and as part as every relief/recovery operations. From the beginning of the operation in response to Typhoons Ketsana and Mirinae in 2009, relief and recovery activities have taken into account capacity building of the national society across all sectors. Capacity building is built into most, if not all, relief and recovery programming.

One excellent example of capacity building was shown in this operation whereby VNRC staff members who were recently trained to operate the deployment of the water treatment unit in emergencies were able to hit the ground running, and deploy and operate the said unit immediately following the flood. These skills were built during the previous year’s floods and typhoon response operation, and have evidently paid off in VNRC’s ability to provide needed assistance independently.

At this stage of the operation, VNRC and IFRC are discussing the needs of the host national society in terms of capacity building to improve the quality of overall programmes. Such activities will be further elaborated in operation updates to come.

Logistics

At present, there has been no request from VNRC for the international mobilization of relief supplies. All procurement for food and non-food items will be made in-country. The Federation logistics and procurement delegate who presently supports the 2009 floods and typhoons operation will also be on hand to provide

technical support and facilitate the adherence of the national society to Federation international procurement standards and quality control. This delegate will also support partner national societies in procurement procedures should these be requested.

Communications – Advocacy and public information

Support to facilitate timely and accurate information between those on the ground and other stakeholders continues with the help of in-country communications assistance and the Southeast Asia regional office communications unit. News stories on the IFRC public website have been posted, highlighting the [Federation appeal](#), and [VNRC's response to the floods](#), bringing the situation further into the public eye.

How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

Contact information

For further information specifically related to this operation please contact:

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International Federation of Red Cross and Red Crescent Societies

MDRVN007 : VIET NAM FLOODS

18.10.10

BUDGET SUMMARY

| Budget Group | Multilateral Response | TOTAL BUDGET CHF |
|--|-----------------------|------------------|
| Food | 465,000 | 465,000 |
| Seeds & Plants | 105,000 | 105,000 |
| Water & Sanitation | 60,000 | 60,000 |
| Utensils & Tools | 80,500 | 80,500 |
| Other Supplies & Services & Cash Disbursements | 40,000 | 40,000 |
| Total Supplies | 750,500 | 750,500 |
| Computer & Telecom | 5,000 | 5,000 |
| Other Machinery & Equipment | 3,000 | 3,000 |
| Total Land, vehicles & equipment | 8,000 | 8,000 |
| Storage | 7,000 | 7,000 |
| Distribution & Monitoring | 20,000 | 20,000 |
| Transport & Vehicle Costs | 15,000 | 15,000 |
| Total Transport & Storage | 42,000 | 42,000 |
| International Staff | 15,000 | 15,000 |
| National Staff | 15,000 | 15,000 |
| National Society Staff | 25,000 | 25,000 |
| Consultants | 20,000 | 20,000 |
| Total Personnel | 75,000 | 75,000 |
| Workshops & Training | 50,000 | 50,000 |
| Total Workshops & Training | 50,000 | 50,000 |
| Travel | 5,500 | 5,500 |
| Information & Public Relations | 20,000 | 20,000 |
| Office Costs | 7,000 | 7,000 |
| Communications | 5,600 | 5,600 |
| Other General Expenses | 8,000 | 8,000 |
| Total General Expenditure | 46,100 | 46,100 |
| Programme Support | 63,154 | 63,154 |
| Total Programme Support | 63,154 | 63,154 |
| NET EMERGENCY APPEAL NEEDS | 1,034,754 | 1,034,754 |