

## ***FEDERAL REPUBLIC OF YUGOSLAVIA: HUMANITARIAN ASSISTANCE***

*14 December  
2000*

*appeal no. 01.36/2000; Budget revision no. 3  
situation report no. 5  
period covered: 21 October to 30 November, 2000*

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*The Federation has adjusted its programmes to respond to the dramatic changes in the Federal Republic of Yugoslavia. A recent assessment, together with favourable price quotations for the tendering process, resulted in a modification of the overall quantity of health and hygiene commodities required and accordingly a reduction in the overall programme budget.*

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### ***The context***

Many people in the FR Yugoslavia struggle to meet their basic daily needs. Food continues to be expensive, increasing by a nearly a third last month, with real purchasing power decreasing. While half the active population was unemployed in Serbia, those working could only expect the average September salary of US\$ 38, with pensioners receiving around 50 cents a day. A litre of milk is almost this price. The refugee and internally displaced population of some half a million continued to suffer, particularly the 35,000 still living in Collective Centres. Over 3,000 people are still missing as a result of the Kosovo crisis, others will live in tents for another winter. Indeed, the last decade of conflicts, sanctions, isolation and irregular socio-economic and political policy, has taken its toll on almost everyone.

The International Federation continues to respond to the needs of the most vulnerable. The Delegation consists of sub-delegations in Kosovo and Montenegro and five field offices. Over the past nine years it has consistently supported the Yugoslav Red Cross (YRC) with its relief and non-relief programmes, with the FR Yugoslavia operation addressing two major goals: firstly, to assist, in cooperation and coordination with the YRC and the ICRC, the most vulnerable refugees, IDPs and Social Cases with food and non-food items; and secondly to support longer-term capacity building programmes in the whole of the FR Yugoslavia. Currently the Federation's relief effort is focussed on the refugee caseload in Serbia proper and Montenegro, with health and hygiene relief items also distributed to social institutions.

The Federation will continue to shift its focus more heavily on developing the following non relief programmes:

- Disaster Preparedness;
- Institutional, Youth and Resource Development (including Kosovo);
- Social Welfare & Kosovo Psycho-Social Support;
- Preventative/Educational health;
- Home Care;
- Humanitarian Values.

## ***Latest events***

The latest events have largely being focussed on the evolving political situation. Since Vojislav Kostunica's inauguration as FR Yugoslavia's President in early October, the Democratic Opposition of Serbia gradually started the process of taking control over some key Ministries and institutions, while establishing an interim government until the 23 December elections. In the meantime, the Socialist Party of Serbia re-elected Slobodan Milosevic as its party leader.

While relations between the Republics of Serbia and Montenegro have stabilised, rhetoric still continues including speculation over the future status of the FR Yugoslavia with discussions ongoing regarding the possibility of holding a referendum to resolve the issue. Additionally, a long-term sustainable solution for Kosovo remains high on the political agenda. The 28 October municipal elections in Kosovo resulted in the moderate Rugova's Democratic Alliance of Kosovo winning the majority of votes, amidst an almost non-existent Serbian turnout.

Tension increased in the southern Serbia Presevo Valley, particularly towards the end of November, with clashes occurring between ethnic Albanian separatists and Serbian police. The situation led to the exodus of at least 2,000 people, the majority of whom fled to Kosovo, while others entered into Macedonia or further into Serbia proper.

The FR Yugoslavia's reintegration into the international community commenced in early October, marking the end of international isolation. The EU quickly lifted several sanctions, while the country was readmitted as a member of the UN and OSCE, with diplomatic ties being resumed with many countries, including neighbours in the Balkans and major European powers. High level meetings and discussions with countries and organisations, including the EU, World Bank, IMF and the Stability Pact for south-eastern Europe, resulted in the promise of generous packages of reconstruction aid, some of which has already been forthcoming.

Nonetheless, it is also envisaged that it could take years before real improvements impact on the living condition of the most vulnerable, with humanitarian needs remaining high for the foreseeable future. The winter period is of particular concern to humanitarian organisations. While sub-zero temperatures have yet to be felt, electricity shortages have already resulted in regular power cuts, which particularly affects those with young children, the elderly and the sick. Furthermore, the country has experienced a five-month drought, its worst in 70 years with preliminary estimates suggesting that the maize harvest alone will be 50% lower than last year, with food shortages being possible during the next few months.

## ***Red Cross/Red Crescent action***

During the reporting period, in addition to the continuation of the extensive ongoing relief and non-relief programmes, the YRC and KRC branches flanking the southern Serbia/Kosovo area started making plans to meet any humanitarian needs. Extra supplies were organised and a Reception Centre was being established by the Bujanovac and Vranje YRC branches, with the Gnjilane/Gjilan RCK Branch, in conjunction with other humanitarian organisations, also making contingency plans, including the

availability of the Federation's Kosovo Psycho-Social teams who will be called upon if the situation deteriorates. In the meantime, the International Federation has been further examining the situation of the elderly in the FR Yugoslavia, with the field offices having run a rapid-needs assessment of 49 elderly care institutions. In November, a more in-depth assessment commenced, focussing on 19 of the weakest institutions, paying particular attention to the current bed capacity, the dilapidated annex buildings and the situation for elderly IDPs and refugees, with initial results expected in mid-December. Simultaneously, urgent health and hygiene relief needs for social institutions, hospitals and elderly homes were further refined, with some items already incoming. Following the October Regional Delegation PNS meeting, many national societies visited the FR Yugoslavia, including the Swedish, British, Canadian, Norwegian, German, Danish and Spanish National Societies with representatives expressing an interest in a variety of different projects and the provision of further funds for the crucial 2000-2001 winter period. Given that the Repatriation/Reintegration Support Programme is based on a sub-regional approach involving the FR Yugoslavia, Croatia, and ultimately Bosnia and Herzegovina, the programme will be reported on from the Federation's Regional Delegation in Budapest with close co-ordination and operational links maintained with the relevant national societies and country delegations. Over the reporting period the YRC also celebrated its 125 birthday in Montenegro on 29 November, which was attended by the Federation and ICRC Vice-presidents. Additionally, as a consequence of the improved external environment in Serbia proper and Montenegro, discussions were initiated between the ICRC and Federation, regarding the future division of roles and responsibilities between the RCM actors.

At the end of the month, the ECHO/Federation/YRC Audit report was formally finalised. A meeting at the highest levels of ECHO and the Federation will discuss and agree to distribution. The findings and associated recommendations are already being followed-up in a Federation, ICRC, and YRC Joint Plan of Action, which should further strengthen the YRC. Additionally, discussions between Ernst and Young's Belgrade Office and the Federation Delegation were underway, regarding Ernst and Young's possible involvement in reaffirming the YRC's financial management structures and procedures, with the initiative being supported by the National Society. Furthermore, a comprehensive YRC Fleet Assessment was completed in November, much to the appreciation of the national society. The assessment focussed on possible fleet adjustments to ensure that a longer-term sustainable fleet structure and strategy is adopted, including maintenance procedures and with a follow-up mission to be carried-out in the New Year.

### **Relief Programmes •**

#### ***Emergency health and hygiene items for social institutions, hospitals and elderly homes***

Following a rapid needs assessment, conducted by the Federation's five field offices and the Montenegro Sub-delegation in October, items identified in the above one-off distribution programme were reiterated as being urgently required. While the rapid needs assessment was being implemented, the Federation also liaised with other relevant organisations, to ensure that the overall needs were being met and no duplication of items would occur. The Federation also expanded its network of procurement suppliers, resulting in more favourable price quotations being achieved for the required items. As such, the above mentioned assessment and tendering process resulted in a slight modification of the overall quantity of commodities required and a reduction in the budget for the programme, with the following health and hygiene items now being appealed for: 100,000 pieces of bed linen; 200 metric tonnes of washing powder; 350 metric tonnes of liquid disinfectant; 1,000 kits of standard dressing materials and 2 million pieces of diapers (designed for the elderly). To date, 106,540 pieces of diapers for the elderly, funded by the Norwegian Red Cross, have been incoming, with all items custom cleared and 84% delivered to the five major regions by 30 November, for the elderly (65 years, or older) in social institutions. Additionally, the British Red Cross has pledged support for this programme, with the Danish and German National Societies also indicating a very strong interest in providing items.

#### ***Basic Food Programme***

The ongoing ECHO-funded Basic Food Programme of cooking oil, white beans and sugar is aimed at the most vulnerable refugees, complementing the WFP items distributed in the overall basic food

assistance programme. A total of 1,000 metric tonnes of each of the three commodities was procured. As of 31 October, 100% of sugar, 99% of oil, and 96% of the beans were distributed at the beneficiary level, through the YRC branches. The procurement/delivery of further basic food items for the final two weeks of November and the month of December to complement the WFP refugee food basket and beneficiaries was also ongoing. However, some delays were encountered with the shipment of the wheat flour due in part to electricity shortages reducing the packaging capacity of the flour in the Serbian mills. As of the end of November, 2,177 of the total 4,500 metric tonnes of wheat flour and all of the 406 metric tonnes of beans were incoming. As and when items are custom cleared/sanitary inspected, regional/municipal deliveries commenced. In addition, the latest consignment of 116 metric litres of custom cleared cooking oil was being delivered to the regional/municipal levels and the total 30 metric tonnes of sugar was shipped on 7 November to Montenegro where the whole amount will be distributed.

### ***Supplementary Food Programme***

The jointly funded and ongoing ECHO and Swedish Red Cross Supplementary Food Programme of canned meat, dried yeast and milk powder is aimed at 350,000 vulnerable refugees. Between 1 January and 31 October 2000, 99% of the canned meat, 86% of the milk powder and 93% of the yeast was distributed directly to beneficiaries.

### ***Essential Hygiene Parcels***

Under this ongoing and jointly funded ECHO, Swedish and German Red Cross programme, beneficiaries are entitled to one hygiene parcel every three months, with 97% of the current 2000 Hygiene Programme being completed at the beneficiary level by 31 October. In accordance with the findings of the YRC's branch questionnaire, new beneficiaries for hygiene parcels were identified for the future programme. The total number of refugees fitting the criteria will therefore increase to 236,316 for new distributions. As of 31 November, 57,338 additional Swedish-funded hygiene parcels arrived, with items hoped to be custom cleared/sanitary inspected during the first week of December. Furthermore, 142,253 of the latest consignment of 207,200 ECHO funded items arrived, also in the custom clearance process.

### ***Baby Parcels and Baths Programme***

The German Red Cross-funded 2000 Baby Parcel Programme, aimed at 8,100 vulnerable refugee mothers with babies aged one year old or under are being distributed at the branch beneficiary level, with distribution at the end of October standing at 56% of the total consignment.

### ***Elderly Refugee Underclothes Programme***

The jointly funded ECHO, Norwegian and German Red Cross Underclothes Programme is designed to provide thermal underwear for refugees of 65 years or older, living in private accommodation with no means of support. In total, 61,173 sets arrived in FR Yugoslavia. As of the end of October, 97% of the items had been directly distributed to elderly refugee beneficiaries, with these items being in high demand.

### ***Refugee Childrens Jackets and Shoes Programme***

Distributions of the British Red Cross funded winterisation programme, aimed at child refugees up to 14 years old was progressing well, with 91% shoes and 90% of jackets being directly distributed to refugee children in Serbia and Montenegro. These items are particularly appreciated by the children as the Balkan winter temperatures dropped.

### ***Montenegro Joint Monitoring System***

The Joint Monitoring System, whereby the Federation's Montenegro Sub-delegation, ICRC, UNHCR, WFP, Catholic Relief Service and Mercy Corps International jointly monitor bulk food distributions in the Montenegrin Red Cross branches and distribution points, progressed well. Remote municipalities are being visited more frequently, while more central municipalities less often which was one of the

aims of this co-ordinated approach, resulting in balanced support for branches and the effective exchange of information between all partner organisations.

**Federation\YRC beneficiary relief distributions to refugees: 1 January to 31 October, 2000**

Items & Monthly Ration	No. of Beneficiaries	Belgrade	Kragujevac	Kraljevo	Nis	Novi Sad	Podgorica	Total distribution
Oil: 1 litre/mth	125,000	456,581	93,851	103,646	88,300	440,029	12,150	1,194,557
Sugar: 1 kg/mth	125,000	292,114	93,851	110,190	88,760	349,235	70,567	1,004,717
Beans: 1 kg/mth	125,000	411,934	93,856	103,653	84,318	511,230	11,256	1,216,247
Yeast: 77gr/mth	350,000	865,521	151,619	141,851	64,821	831,825	76,159	2,131,796
Milk: 500gr/mth	350,000	830,106	125,482	111,168	78,250	775,199	75,297	1,995,502
Meat: 550gr/mth	350,000	892,768	124,397	133,316	86,199	831,737	75,902	2,144,319
Hygiene Parcel: 1 box every 3 mths	225,500	211,408	55,351	60,053	40,337	271,104	37,248	675,501
BabyParcels:1box	8,100	2,451	418	646	232	0	801	4,548
Underwear: 1 set	55,369	23,122	3,453	2,937	884	26,423	2,310	59,129
Jackets: 1/winter	82,000	21,953	3,929	3,526	2,060	38,736	3,267	73,471
Shoes: 1/winter	82,000	22,841	4,360	3,572	1,988	38,831	3,290	74,882

**Non-relief Programmes •*****Disaster Preparedness Programme (DPP)***

The DPP programme, with support from the Swedish, German and Danish National Societies, is rapidly becoming one of the YRC's core activities. Given that this is such an extensive and complex operation, from December a DP delegate will exclusively focus on the implementation of this programme. The Federation also hoped that the YRC DPP Department would be strengthened with additional staff employed to support the current Federation-funded YRC DP Officer and assistant. In addition to the YRC's deployment of DP teams in Belgrade over the 5 and 6 October period where citizens were provided with first aid and food assistance, much work has been achieved over the past two months. Over 70 metric tonnes of DP items were transferred from Albania to the FR Yugoslavia, including tents, mattresses, kitchen sets and collapsible water bags. The ICRC also transferred over 2,000 Ready to Eat meals for the YRC's DPP stocks. A DP Working Group and Expert Group Meeting further refined the standardisation of training activities and DP equipment, while discussing the suitable division of roles and responsibilities between the YRC and other humanitarian organisations/government bodies involved in the area of disaster response. The latter issue will be further discussed in December at a one-day workshop, which will be attended by relevant external bodies, with the Regional DP Delegate planning the three-day visit to the FR Yugoslavia to coincide with this workshop. Additionally, the YRC's DP concept was presented to 25 branches to benefit from the first round of programme implementation, with the first Training for Trainers Workshop taking place for 35 key participants from Vojvodina, Belgrade Kragujevac and Montenegro, in preparation for the December training of future DP team members.

***Social Welfare Programme (SWP)***

This programme, currently funded by the Swedish and Norwegian National Societies, continues to expand in order to meet the needs of vulnerable people and strengthen the YRC's capacity to cope with disasters, by organising a large network of trained professionals, volunteers and co-workers. It also strengthens vulnerable persons' own coping mechanism and preserves their mental health.

Numerous SWP beneficiary contacts continued to be made, with the SWP network providing services from answering questions on humanitarian assistance availability to running workshops for children living in remote villages. These vital services are carried out through Help Lines, SWP Mobile Teams, Libraries and Cinemas and community-based Youth, Elderly and Family Clubs. By the end of November, 112 Branch Clubs have received support from the Federation, with many already being fully operational. Plans were also underway for a December evaluation on a sample of SWP Youth Clubs whereby youth beneficiaries from ten clubs will fill-in a questionnaire regarding the impact of the Clubs. A further educational seminar was also held for Montenegrin Red Cross Branch Secretaries, co-workers and volunteers.

***CABAC Danish Red Cross Programme***

Despite several teachers' strikes in the October and November period, the Danish Red Cross' Children Affected by Armed Conflict (CABAC) delegated project commenced in the Kraljevo region, demonstrating headmasters and teachers commitment for this programme at the eight schools involved. Indeed, following the successfully held three day teacher training seminar in September, 812 children started attending their psycho-social and creative workshop activities in the beginning of October. While attending their sessions, children received a sandwich meal, fresh milk and fruit, while benefiting from a hygiene set and related basic hygiene training. Two representatives from the Belgian Red Cross also arrived in Belgrade on 27 November, to examine the option of establishing another CABAC programme in a different region of the FR Yugoslavia. Their ten-day initial assessment will include visits to the Banja Luka and Kraljevo Danish Red Cross' CABAC programme while also holding discussions with YRC and Ministry of Education representatives.

***Kosovo Psycho-Social Programme***

The Kosovo Psycho-Social Programme (PSP) aims at strengthening individual, family and community development by reducing the likelihood of psychological disorders through the provision of traumatic stress interventions, psychological support and therapeutic social activities. It is also used for a vehicle to develop the Red Cross branches, with all five PSP Centres and Mobile Outreach Teams (MOT) integrated into the branch structures. The PSP is currently well supported by the American, Swedish, German, Belgian, Swiss and Japanese Red Cross Societies.

Over 30,000 beneficiaries have received the vital services of the PSP between the January to October period alone, with the general upward trend demonstrating the needs for their assistance. Sadly, this year the PSP teams are seeing more depression, social isolation and even more withdrawal from normal activities from many people. Indeed, the onset of winter has caused greater distress for the most vulnerable, with more than 1,000 families spending a second winter in tents, in just the five PSP operational areas. Additionally, given the tension in southern Serbia, the PSP teams are co-ordinating with other humanitarian organisation in case psycho-social support is required for the newly arrived internally displaced people in Kosovo. The PSP services for former detainees in the different regions of Kosovo have also been ongoing including the PSP organising, in conjunction with the ICRC, a trip to Banja Peja rehabilitation centre, which was particularly appreciated by the beneficiaries. One of the PSP Youth Acting Clubs also held its first premier performance to Federation staff with the actors planning on performing at all the PSP Centres during the coming months. Furthermore, women from PSP Centres graduated from their six month sewing classes, receiving diplomas.

**Five PSP Centres and MOT in Kosovo: 1 January to 31 October 2000, Beneficiary Data**

PSP	Glogovac/ Glogovc	Gjakove/ Dakovica	Peja/Pec	Podujeve/ Podujevo	Prishtine/ Pristina	Other regions	TOTAL
Sessions	7,221	4,939	6,559	7,022	4,635	314	<b>30,690</b>
Beneficiaries	2,966	2,999	2,280	2,692	1,701	308	<b>12,946</b>

***Health Education and Preventative Health Programme***

This programme, funded by the Swedish Red Cross, focusses on training YRC volunteers, professionals, branch secretaries and other staff involved in running Red Cross educational and

preventative health activities. Activities include an Aids Campaign, First Aid Programme and several regional/local health initiatives, tailored for the local communities. The Red Cross of Belgrade, in conjunction with the Federation and Norwegian Red Cross, are also producing a Plan of Action, for a Norwegian-funded milk project, designed for Belgrade school children.

The YRC, in co-operation with other national organisations, including the health authorities, was preparing for the 1 December launch of the one month AIDS Campaign, to be auctioned in Serbia and Montenegro. A co-ordinated approach has been adopted between the different organisations involved, using one common visual design. The YRC, with the Federation's support, has produced a set of promotional materials, including posters, leaflets, balloons, pins, which will be distributed by all branches. Additionally, television/radio advertisements and chat shows will be used to further promote awareness regarding the issues, while Youth Volunteers have been enthusiastically organising promotional and dissemination events, to take place in schools, clubs and cafes.

In Montenegro the Campaign on the Prevention of Contaminated and Addicted Diseases also continued, resulting in 2,000 pupils in primary schools in four major regions benefiting from peer education sessions. 1 October also marked the start of the Montenegrin's new First Aid Campaign, with fourteen of the total 21 Branches have already started the First Aid Training process, whereby Trainers were selected, materials provided and participants identified, with 3,200 participants having already undergone training by the end of November. Indeed, the incentive of the programme is to increase the quality and quantity of municipal and republican First Aid competitions in 2001.

Within the regional and local initiatives, six of the planned seven educational seminars, entitled *Dirty Hands* hygiene have been held, with three being implemented over the reporting period. Participants were selected from YRC Branches in the Vojvodina, Nis, Zajecar and Pozarevac regions. The last seminar is planned for 2/3 December, with each seminar educating some 140 participants. Those participants who have already been trained (health workers, kindergarden teachers and Red Cross health professionals) have gone on to disseminate their newly learnt basic hand hygiene knowledge to elementary and kindergarden children, with feedback received from the educational facilities, to include parents, being good.

### ***Home Care Programme***

This programme will ultimately provide Home Care services to approximately 30,000 vulnerable elderly people, with the YRC and Federation establishing, equipping and training Home Care Mobile Teams. Ultimately, 160 Home Care professionals and 2,000 Home Care Volunteers will be fully trained in Home Care skills. Once trained, they will provide psycho-social/social welfare assistance and other support services (cleaning, cooking, shopping, basic medical care and hygiene), while distributing supplies, such as food, health and other essential items to elderly people in their own homes. The teams will also facilitate communication with health and social service institutions.

The initial pilot Home Care project in Vojvodina is progressing well, with Swedish and British Red Cross funding. Four, five-day training seminars for a total of 220 Home Care Volunteers have already been implemented, with planning underway for the first two seminars for Home Care Professionals of which the first is scheduled for 4/5 December. Additionally, educational and promotional material has been produced and distributed to the Volunteers and the procurement process for the Mobile Team vehicles has commenced.

Plans to expand the programme into other regions was also underway, with discussions being held with the YRC headquarters, republican organisations and Federation Field Offices, with positive feedback received. At the headquarters level, and in the Serbian and Montenegrin Red Cross', Home Care Departments are being established to facilitate the implementation of the overall programme. Additionally, the YRC's Home Care programme benefited from Canadian and Swedish Red Cross visits, where an exchange of National Society experiences enhanced the YRC's planning process, with both National Societies expressing an interest to support this programme in the future.

### Elderly Institutions

The Federation is also examining the situation of the elderly living in Collective Centres the general facilities in Elderly Homes while ascertaining whether the current bed-capacity availability corresponds to the growing numbers of elderly. A one-off distribution of emergency health and hygiene items is currently underway (see relief section). In conjunction with this, during October the Federation Field Offices conducted a rapid needs assessment in 49 Elderly Home Institutions in Serbia and Montenegro.

Of the 49 institutions visited, 19 were identified for further examination. Consequently, a more in depth assessment commenced on 21 November implemented by a Federation Field Delegate and national construction engineer with the team being joined by a German Red Cross Construction Delegate in the first week of December.

The current assessment particularly focuses on the level of dilapidation and restoration costs for the kitchen, laundry and sanitary areas of the 19 Elderly Homes. The possibility of adding annex buildings onto already existing facilities to not only improve the current facilities, but also to increase bed-capacity, is also being examined. In line with the assessment, the YRC branches are identifying the number of elderly people waiting for a space to become available in Elderly Homes, while meetings are also being arranged with government bodies to negotiate the possibility of allocating a proportion of the proposed additional annex building space to the refugee and IDP elderly populations living in Collective Centres. This would provide a long-term solution for this particularly vulnerable sector of society. Indeed, the assessment will also look into the situation for elderly refugees and IDPs living in Collective Centres, with discussions also planned with UNHCR. The initial findings of this assessment should be completed by mid-December, where upon the Federation will be in a better position to decide whether or not to expand the Home Care programme, including institutional elderly care, with the French and German National Societies expressing an interest in this programme and with a delegated project design being discussed as an option.

### ***Youth Development Programme***

The YRC Youth Development Programme, currently funded by the Swedish, Norwegian and German National Societies, aims at strengthening the Youth Department and related programme. While very successful Youth Summer Camps and Summer School Programmes were implemented, and a variety of youth activities are continually being held in the Branch Youth Clubs, the programme is suffering from a lack of co-ordination at the headquarters level. However, this situation was reversed in November with the recruitment of an additional YRC Youth Officer, enabling the National Society to start planning the creation of a Youth Strategy and related PoA, Youth Core programme activities and a Youth Recruitment Policy.

### ***Institutional Development and Implementation of Plan of Action***

The ID programme, currently funded by the British, Norwegian and Swedish Red Cross, aims to support the YRC in upgrading the National Society structures, in order to strengthen its operational capacity, through the implementation of the ID revised PoA. Between 19 and 29 November, much to the appreciation of the YRC, an external consultant funded by the Federation, carried out an Interim ID evaluation, with the findings of the evaluation being presented to the YRC and Federation in January.

Over the reporting period, the ID programme continued to provide training, technical expertise and material inputs, designed to enhance governance, management and branch structures, human resources, fundraising/PR and information/reporting. Accordingly, various National, Republican and Branch YRC Staff were put forward to attend training workshops implemented by the Federation's Regional Delegation which included project cycle management, volunteer management, logistics and fundraising. In mid-November a pilot Volunteer Management workshop for 16 Belgrade Red Cross branches was implemented, marking the first YRC activity to introduce the International Year of Volunteers, while 75 YRC staff continued with their four month English Language Training course. Additionally, the two newly recruited YRC reporting staff started work on strengthening the National Society's reporting capacity, with one further staff member, again supported by the Federation, to be

recruited for Montenegro. In Montenegro, a three-day basic computer literacy course was held for coastal branches, with very good feedback received from participants, who will act as their respective branches' focal point for computerisation, including the establishment of branch beneficiary databases to be implemented during December. However, due to the October/November period being very busy and a lack of National Society ID staff, the planned Management Workshops had to be postponed. Finally, under the Branch Strengthening Project, additional funding enabled internal building work to be completed in the eight prefabricated Red Cross offices, with the respective YRC staff being delighted, as they moved into their new and permanent Red Cross premises.

### ***Kosovo Institutional Development Programme***

The long-term aim of this programme is to promote a strong and sustainable Red Cross structure within the political realities of Kosovo, thereby strengthening the Red Cross' operational capacity, enabling the Red Cross to effectively provide humanitarian assistance to the most vulnerable. While this programme previously suffered from a shortage of funds, it is now generously supported by the Australian, Danish, Finnish, German, Monaco and Icelandic National Societies. Two Kosovo based delegates now work on the Kosovo ID Programme, one based in Pristina, the other in Zvecan, ensuring that the overall Kosovo and Belgrade based ID programmes are co-ordinated. The Red Cross is active in all 30 municipalities and consists of the Kosovo and Metohija Red Cross (KMRC) headquarters/six municipal Red Cross branches which forms part of the overall YRC, and the *Red Cross of Kosova (RCK)* headquarters/26 municipal Red Cross branches. In two municipalities, the KMRC/RCK both have branches with the KMRC also operating in Serbian enclaves where the RCK runs the overall municipal level branch activities.

During the October/November period, both Red Cross organisations continued to participate as local distribution partners of food within the Joint Interim Administration's Social Welfare System. Ongoing salary support was also provided by the Federation for the Red Cross' headquarters and branch staff. Preparations were underway for the RCK election process, with the aim of consolidating and legalising the Governance. Local and Municipal Assemblies will be held between 1 November and 8 December, with planning underway for a General Assembly before the end of the year where upon the new statutes will be approved. While a Joint ICRC and Federation Statement on the Red Cross in Kosovo has yet to produce concrete results, the RCK has extended an invitation to the KMRC's President, indicating their readiness to hold a meeting in Pristina, after their General Assembly.

Meetings with the RCK Strategic Planning Group and headquarters staff members were held over the period, with discussions evolving around further developing the 2001 training proposals and the continuation of the self-assessment process at the branch level. Governance training was identified and agreed upon as being a priority to be implemented after the General Assembly. Following the November opening of the Federation's field office in Zvecan, improvements in co-ordination between the ID support KMRC receives, both through the YRC ID Programme and directly through the Pristina sub-delegation, has been achieved. Indeed, it was agreed that a one-day self-assessment workshop will be held on 7 December, with representatives from all KMRC branches attending, while several meetings have also taken place between the Federation, the ICRC, and the KMRC staff. Additionally, two computer training courses commenced for the KMRC, with plans to run a one week computer workshop, in January already underway.

### ***Income Generating Projects (IGPs)***

To date, 111 branch IGPs have been implemented with a further six more IGPs being approved for funding during the October/November period, with Swedish and Norwegian Red Cross funding. This programme is not only designed to create extra branch funds to be channelled towards traditional Red Cross activities, but also to increase branch independence and provide employment opportunities for vulnerable people living in the local community. During 2000, a particular focus has been placed on ensuring that all branches understand the revised IGP Agreement and aim of the project, with branch secretaries having benefited from dissemination exercises implemented by the Federation field officers and the IGP programme manager. Federation funding is not released until the field offices and IGP

committee feel confident that the branches have the capacity to implement projects, while fulfilling all the requirements specified in the IGP Agreement. Finally, over the reporting period, an IGP directory was under preparation, outlining all IGP project details.

### ***Promotion of Humanitarian Values and Public Awareness Programme***

This Swedish and British Red Cross-funded programme continues to support the YRC in its efforts to promote humanitarian values, tolerance, reconciliation, non-violence and Red Cross principles throughout the FR Yugoslavia. The celebration of YRC's 125th Anniversary in Cetinje, Montenegro, on 27 November was yet another opportunity to continue to promote Humanitarian Values and to raise public awareness on the National Society's work. The Federation and ICRC supported media materials, including radio/TV spots, publications, posters, carrying the message *Always your Friend*. While addressing the more general issue of return to Croatia and Bosnia and Herzegovina, a story re-tracing the itinerary of a Serb refugee back to his home, was written for the RCRC magazine. Financial support was also given to the *Odgovor*, *Povratak*, *Sunflower* and *Vrela* (Montenegro) publications which provide refugees with information on return issues. *Povratak* (Return) is also preparing to print a special issue in English, which will carry an interview with the Head of Delegation on Federation activities in the FR Yugoslavia, including the revised Repatriation Programme. Additionally, the Federation's website published a story on *The plight of the Elderly* to support the Delegation's initiative to assess and address the needs of social institutions in FR Yugoslavia. Finally, during November a YRC Public Image Survey entered its final implementation phase, with the report being presented by the independent survey company in mid December.

## ***Outstanding Needs***

The Federation's Appeal for 2000 is now 61% covered. Further support is required to carry out the revised programmes, and the following new or replacement delegates are needed: youth (Belgrade), reporting (Belgrade) and two field delegates (Belgrade and Novi Sad).

## ***External relations - Government/UN/NGOs/Media***

The Federation actively participated in regular interagency, sector, and regional co-ordination meetings, including the Belgrade held Stability Pact Meeting. A higher number of national and international media contacts was also achieved, reflecting the Federations' active approach to promote humanitarian issues, coupled with further international interest in the region.

## ***Contributions***

See Annex 1 for details, as well as the revised budget.

Peter Rees-Gildea  
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**This and other reports on Federation operations are available on the Federation's website: <http://www.ifrc.org>**

FR Yugoslavia						ANNEX 1
APPEAL No. 01.36/2000		PLEDGES RECEIVED			12/14/00	
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>CASH</b>						
REQUESTED IN APPEAL CHF ----->				49,712,362		<b>TOTAL COVERAGE 64.9%</b>
Balance carried forward from 1999				1,262,383		
REALLOCATION OF INCOME FROM THE JOINT BALKANS APPEAL				799,188		
OUTSTANDING PAYMENT (ECHO)		1,200,000	EUR	1,910,000		FINAL SETTLEMENT (20% OF CONTRACT)
AMERICAN - RC		962,900	USD	1,625,857	20.12.99	
AMERICAN - PRIVATE		500	USD	796	25.01.00	
AMERICAN - PRIVATE		500	USD	787	11.02.00	
AMERICAN - PRIVATE		500	USD	787	25.01.00	
AMERICAN - PRIVATE		800	USD	1,419	10.10.00	
AUSTRALIA - RC		200,000	AUD	209,520	16.03.00	BRANCH SUPP. PROJ. TRAINING
AUSTRALIA - RC		3,635	AUD	3,557	27.06.00	
AUSTRALIA - RC		1,314	AUD	1,271	23.05.00	
BELGIUM - RC		9,000,000	BEF	359,523	19.01.00	
BRITISH - GOVT/DFID		990,000	GBP	2,504,700	16.11.00	HOME CARE PROGRAMME, EMERGENCY RELIEF ITEMS, PHV/ PUBLIC AWARENESS PROGRAMME, DELEGATION CO-ORDINATION/ MANAGEMENT
CYPRUS - RC				55	13.01.00	
DANISH - RC		500,000	DKK	105,600	11.05.00	DPP
DANISH - RC		1,000,000	DKK	210,600	01.09.00	INSTITUTIONAL DEVELOPMENT
ECHO		3,710,000	EUR	5,904,651	07.03.00	DE7131
ECHO		3,500,000	EUR	5,500,600	12.07.00	DE0014
FINNISH - RC		31,283	EUR	48,717	21.09.00	INSTITUTIONAL DEVELOPMENT
GERMAN - RC				90,000	06.06.00	YRC SUMMER SCHOOL PROG.
GERMAN - RC		190,000	DEM	151,278	01.09.00	
GERMAN - RC		200,000	DEM	159,240	19.09.00	INSTITUTIONAL DEVELOPMENT
GERMAN - RC		60,000	DEM	46,866	01.10.00	LOGISTICS CO-ORDINATOR
ICELANDIC - RC		8,000,000	ISK	178,240	28.06.00	
ICELANDIC - RC				52,500	21.11.00	WAREHOUSE IN UZICE
ICELANDIC - RC				23,500	01.11.00	SOUP KITCHEN SEMSKI KARLOVCI
JAPANESE - RC		10,000,000	JPY	155,720	26.06.00	IN-COUNTRY COSTS DEL.
JAPANESE - RC				42,294	04.12.00	SATPHONE BILL
KOREA, REP. - RC				5,465	26.05.00	INSURANCE FOR TWO DELEGATES
MONACO - RC		192,485	FRF	47,313	17.01.00	
NETHERLANDS - RC				68,300	17.05.00	
NETHERLANDS - RC				12,000	19.10.00	RUNNING COSTS OF NRC TRUCK
NETHERLANDS - RC				24,000	03.11.00	DAF TRUCKS RUNNING COSTS
NORWEGIAN - GOVT/RC		2,085,750	NOK	397,008	10.10.00	DPP
NORWEGIAN - GOVT/RC		2,240,291	NOK	424,029	10.10.00	SOCIAL WELFARE, IFRC
NORWEGIAN - GOVT/RC		2,083,333	NOK	394,321	10.10.00	INSTITUTIONAL DEVELOP. IFRC
NORWEGIAN - RC		936,000	NOK	178,161	10.10.00	INCOME GENERATING PROJECTS
NORWEGIAN - RC		463,000	NOK	88,129	10.10.00	YOUTH DEVELOPMENT
NORWEGIAN - RC		224,700	NOK	42,530	30.10.00	MEDICAL EQUIPMENT
SWEDEN - GOVT/RC		15,000,000	SEK	2,814,000	01.03.00	HYG PARCELS, FOOD AND BRANCH DEV
SWEDEN - GOVT/RC		8,810,000	SEK	1,658,923	22.05.00	
SWEDISH - RC		570,000	SEK	103,740	23.10.00	
UNHCR		1,883,763	USD	3,340,854	26.04.00	IFRC/YRC SECONDARY DISTRIBUTION OF WFP/UNHCR/APPROVED PARTNER COMMODITIES FOR REFUGEES & IDP
<b>SUB/TOTAL RECEIVED IN CASH</b>				30,948,422	CHF	62.3%
<b>KIND AND SERVICES (INCLUDING PERSONNEL)</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
Finland	Delegate(s)			70,152		
Australian RC	Delegate(s)			85,000		
Austrian RC	Delegate(s)			50,000		
German RC	Delegate(s)			15,000		
Korea, Republic	Delegate(s)			70,000		
Italian RC	Delegate(s)			15,000		
Japanese RC	Delegate(s)			122,000		
Netherlands RC	Delegate(s)			30,000		
Sweden	Delegate(s)			32,361		
Sweden Govt/RC	Delegate(s)	2,650,000	SEK	498,995	22.05.00	
Great Britain	Delegate(s)			155,000		
American RC	Delegate(s)			150,000		
<b>SUB/TOTAL RECEIVED IN KIND/SERVICES</b>				1,293,508	CHF	2.6%
<b>ADDITIONAL TO APPEAL BUDGET</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>SUB/TOTAL RECEIVED</b>				0	CHF	
<b>THE FOLLOWING PROJECTS ARE LINKED TO THIS APPEAL:</b>						
PYU001, PYU002, PYU003, PYU008, PYU160, PYU501, PYU503, PYU508, PYU504, PYU509, PYU510, PYU512, PYU516, PYU9, PYU521, PYU525, PYU529, PYU560, PYU590, PYU591						