

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

PALESTINE RED CRESCENT

5 January 2005

In Brief

Appeal No. 05AA079

Programme Update no. 2

Period covered: 1 June to 30 December, 2005

Appeal coverage details: [<click here>](#)

Programme summary:

The results of the second Vulnerability Capacity Assessment (VCA) highlighted emerging needs and gaps in resources. The impact of the separation wall on the adjacent villages was assessed and the Palestine Red Crescent Society (PRCS) will use the results of this VCA in its planning processes. The programmes' activities were focused on humanitarian needs of the most vulnerable as well as building capacities of the PRCS and the local communities.

The PRCS seeks to enhance its capacity for sustaining its programmes and reducing dependency on external funding. The multi-lateral response to 2005 appeal was limited to few partners. During a partnership meeting held in October, PRCS communicated to its partners that in 2006 it will focus on bilateral cooperation.

Both multi-lateral and bilateral partners contributed to achieving the objectives of this appeal in a harmonized manner.

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This Programme Update reflects activities to be implemented over a one-year period. This forms part of, and is based on, longer-term, multi-year planning (refer below to access the detailed logframe documents). All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>

Operational developments

The humanitarian challenges resulting from the Gaza disengagement and the separation wall as well as closures and roadblocks continued to hinder humanitarian activities. Emergency needs still exist and humanitarian actors keep responding to the situation. The main challenges are accessibility and assessment of the humanitarian situation. The checkpoints, difficulty in moving goods, road gates and blocks and the issue of the villages/population that will lie on the west of the separation wall after the barrier is completed are the main accessibility issues.

Poverty levels are high in the Palestinian Autonomous Territories and Occupied Territories (Palestinian AT/OT). The poorest are the people living in Gaza, particularly refugees residing in the camps. There is loss of jobs and low income and needs for humanitarian assistance remain high. While maintaining an assistance level is crucial to deal with the poverty problem, humanitarian actors are unable to meet all the needs.

Accessibility and movement within the West Bank and linking Gaza to the West Bank as well as the security issue in Gaza are still hindering humanitarian actions. The situation in the Palestinian AT/OT has long term effects that will affect the education and health of the population at large.

The International Red Cross and Red Crescent Movement adopted the Third Additional Protocol to the Geneva Conventions, thus creating an additional emblem alongside the Red Cross and Red Crescent. This event had resulted in signing a memorandum of understanding between the Palestine Red Crescent Society (PRCS) and the Magen David Adom (MDA) on 28 November aiming at enhancing cooperation when carrying out their humanitarian mandate.

In Lebanon, the Palestinian refugees residing in the camps face the unstable situation created by the political unrest in Lebanon and in the region. Poverty, unemployment, poor public services and deteriorating living conditions in the refugee camps are the main concerns of the refugees.

Operationally, the PRCS programmes in the Palestinian AT/OT responded as usual to the needs of selected vulnerable groups. The results of the VCA update highlighted needs and gaps in services and resources, which will be addressed in the future PRCS plans.

There was work on cross-cutting concepts and integrating those in relevant programmes; such as introducing psychosocial support concepts in health, rehabilitation, social, youth and volunteers, disaster preparedness and emergency medical services. Activities focused on capacity building as well as on addressing humanitarian needs using a community based approach.

PRCS Lebanon branch (PRCS/L) is focused on improving the quality of services in its five hospitals. Activities included training of health professionals and administrative staff, and upgrading of hospital equipment. The PRCS/L maintained its dissemination of humanitarian values using the community based first as an entry point.

Health and care

Goal: A concept of shared responsibility for health care and related issues between the PRCS, local authorities and community members contributed to a sustainable improvement of general health and psychological wellbeing of the most vulnerable.

Primary health care programme (PHC) (*Receives multi-lateral support from the Norwegian RC, Swedish RC and Japanese RC*)

Objective: Affordable and quality primary health care services were regularly delivered to an increased number of beneficiaries

Progress/Achievements

- The Community Health Committees (CHC) exchanged visits in order to learn from each other's experiences. For example, Beit Fajar's CHC visited Tarqumia's CHC and Hallhol's CHC visited Idna's CHC.
- The 25 PRCS PHC centres expanded the community based health education to additional villages. Each of the 25 centres selected two adjacent villages according to pre-set criteria: health needs, interest of village leaders, accessibility and presence of other healthcare providers. The community health teams carried out community assessments for all additional villages and invited two community leaders from each village to participate in

the centres' activities. These assessments and exchange visits had provided the community leaders with the opportunity to understand and decide on whether they will join the programme.

- Home based care activities included publishing of a manual and brochure on home based care aiming at promoting the awareness of the public to this essential component of community based health care.
- The activities of the Mobile Health Clinics continued in Jenin and Qalqilia, while they were discontinued in Hebron area due to lack of funding.
- PHC centres continued to provide essential curative and routine diagnostic services in 26 locations in the Palestinian AT/OT. The X-Ray unit in Silwad village became fully operational since July.

Table 1: Primary health care achievements at a glance

Planned for 2005 (Indicators as in the logical framework)	Achieved (Reporting period June-December 2005)
Annual 10% increase in the number of women and children consulting at the PRCS PHC centres (<i>target 159,000 woman & child consultations</i>)	62,744 woman and child health medical consultations
150 health professionals participating in trainings, workshops and training of trainers (TOT) Membership of 26 CHCs was reviewed	65 PHC health professionals participated in trainings and workshops. Achieved
1,248 health education sessions/year sessions held by the 26 centres	770 health education sessions were held
24,960 persons benefited from health education activities	8,958 persons benefited from health education
600 safe motherhood activities were carried out by 26 centres	2,904 safe motherhood activities took place
14,560 schoolchildren participated in 728 school health activities	15,726 children participated
A health education brochure was published	<u>2 re-prints:</u> 1. Nutrition manual 2. From the diary of a family <u>New publications:</u> 1. Fact sheet on the International First Day (<i>English and Arabic editions</i>) 2. Brochure and manual on home based care <u>Others:</u> A sketch on the importance of voluntary work & CBFA - <i>performed by PRCS volunteers</i>
Community profiles were compiled in 26 locations	Achieved. Also, each PHC centre carried out community assessments for 2 adjacent villages
104 Community Based First Aid (CBFA) courses were implemented	600 community members participated in 25 CBFA courses.
Micro -projects for 26 locations	Not yet implemented
9,360 home visits carried out in the 26 locations	5,686 home visits were carried out
52 health professionals participating in annual meeting	35 health professionals participated
Replenishment of 26 home based care kits	Kits replenished according to consumption
55,700 persons received timely consultations and medicines through mobile health teams and free medical days	6,549 mobile medical consultations took place in Jenin and Qalqilia.
The PHC centre in Biddu is open 24 hours a day	Biddu centre was open on morning and evening shifts. On-call physician during night
2,000 medical consultations in Biddu PHC centre during evening shifts	5,153 medical consultations during evening shifts
26 PHC centres assessed for quality, & human & material resources	Overall assessment is not implemented yet
55,000 laboratory investigations	48,101 laboratory investigations
1,400 X-Ray were carried out	2,609 X-Ray investigations
170,000 medical consultations carried out at PHC centres	78,477 medical consultations

10,800 dental interventions were carried out	7,735 dental interventions
400 dental health education sessions were carried out	Included with health education activities

Impact:

- The PHC department at the Headquarters as well as the PHC centres in 25 locations coordinate activities with the Ministry of Health and with other health providers to avoid duplication and to better allocate resources. In the long term, this coordination should contribute to an improved general health of the Palestinian population.
- The use of the community participation approach promotes the involvement of community leaders in decision making and planning of community health activities. This approach will gradually lead to programme sustainability.

Constraints: Externally, the programme’s activities continue to be hindered by the road blocks, the construction of the separation wall and the difficult access to Gaza Strip. Internally, the development of the programme is affected by the limited capacity of the PHC department.

Psychosocial support programme (PSP) *(Receives multi-lateral support from Swedish RC)*

Objective: Psychological support services were made accessible to selected Palestinian communities through two Psychosocial Family Centres and integrated psychological activities into different health programmes.

Progress/Achievements

- Two Psychosocial Family Centres (PFCs) continued to serve local communities in Hebron and Bethlehem areas by providing individual counselling, PSP school activities, open days, training of school teachers, and targeting women with various activities. The numbers of beneficiaries from the group activities exceeded those expected (see table 2 for details).
- The PSP hotline was discontinued due to funding limitations.
- The monthly technical supervision meetings for psychosocial workers were implemented as planned. These meetings aimed at promoting the quality of psychological support services.
- The PSP programme held monthly coordination meetings with the other PRCS health services (primary health care, rehabilitation, youth and volunteers and emergency medical services) aiming at integrating PSP concepts in health services. In addition, the orientation programme of 17 new employees included the PRCS PSP strategy, intervention goals and techniques, internal and external coordination and cooperation strategies.
- PSP training was provided for 360 staff members and volunteers. Training included topics such as: suicide, sexual abuse, disaster management, group therapy, stress relief and summer camps leadership.
- In Gaza, a PSP coordinator was appointed to supervise and coordinate all PSP activities and projects. The presence of the coordinator strengthens the programme and facilitates implementation in Gaza.
- Mapping of PSP services in Palestine was carried out by Birzeit University (see update 1).
- Regular meetings were held with other health/PSP providers. PRCS is also a member of the National Steering Committee of Mental Health, regional psychosocial committees, and the Palestinian Non-governmental Organizations’ network (PNGO).
- Children in Tubas and Qalqilia districts benefited from the school-based psychosocial project, which is based on the children affected by armed conflict ‘CABAC’ model. The funding for this project is available through multi-year bilateral cooperation project with the Danish Red Cross. (See table 2 for statistics)

Table 2: Psychosocial support achievements at a glance

Planned for 2005 (Indicators as in the logical framework)	Achieved (reporting period June-December 2005)
Two PFCs were re-established in Bethlehem and Hebron	Achieved
540 children participated in 36 support groups	1,590 children participated in 58 support groups
300 children benefited from individual counselling	132 children benefited
1,350 children participated in PSP school activities and open days	3,715 children participated
48 school teachers were trained in PSP	89 school teachers were trained

360 women participated in 24 support groups	729 women participated in 40 support groups
600 women participated in PSP workshops and open days	750 women participated
5,000 people who obtained PSP brochures	6,000 people obtained PSP brochures
960 calls were received by the PSP hotline	Activity terminated due to financial limitations
Monthly supervision meetings for 45 psychosocial workers	Carried out
25 psychosocial workers followed basic PSP training course	Achieved
20 psychosocial workers followed advanced PSP training course	
5 psychosocial workers participated in international/regional workshops	Ten psychosocial workers benefited
Subscriptions and books are available to 45 psychosocial workers	Not achieved due to limited funding
TOT training on school-based psychological support for 20 staff members	Achieved
800 children participated in CABAC activities in 8 schools in Tubas	A total of 2,680 children benefited: - 1,680 children in 20 schools participated - 1,000 children participated in summer camps and open days.
800 children participated in CABAC activities in 8 schools in Qalqilia	A total of 2,014 children benefited: - 1,014 children in 15 schools participated - 1,000 children participated in summer camps and open days.
64 teachers participated in CABAC activities	85 teachers participated
Number of caregivers participating in CABAC activities	2,649 caregivers participated

Impact: The PRCS PSP programme assists people who are affected by disasters/crisis or living under stressful conditions in overcoming their difficulties. This is done by providing support, raising awareness and providing helpful means that assist in living a better life. The programme uses various means to assist people, such as, distributing brochures, establishing support groups, counselling individuals, and organizing workshops, open days and training sessions. In 2005, a total of 20,300 beneficiaries were served by the PSP services throughout the Palestinian AT/OT.



Training of trainers in Qalqilia

The PSP programme measures its impact on beneficiaries by using pre and post questionnaires, focal groups' discussions, baseline studies as well as the verbal evaluation of beneficiaries. However, the impact of the PSP programme on the Palestinian community at large is difficult to measure due to the uniqueness of the Palestinian context.

Constraints: The major obstacles facing the PSP programme were the delayed funding for some activities, the Israeli closures, the construction of the separation wall and the disruption in the public transportation to and from some targeted areas.

Community based special education (Receives multi-lateral support from the Norwegian Red Cross)

Objective: The wellbeing of severely disabled children and their families and communities is improved through the provision of occupational therapy, empowerment and integration.

Progress/Achievements

- Additional numbers of community-based rehabilitation workers were trained aiming at enabling them to intervene appropriately in the right time. A group of school teachers got similar training.
- Community rehabilitation workers implemented a total of 4,323 new home enrichment activities. These activities were related to self-care, development of fine and gross motor muscles activities, sensory response, social interaction, language expression and receptive language.
- At the PRCS special education centres, more than 3,000 new activities were implemented.
- There was purchase of sports and art materials to facilitate the development of the new sports programme. A total of 4,949 units of 49 sport materials and tools were purchased and provided to the eight centres. This is in addition to 6,163 units of 112 art materials.
- A total of 800 mentally retarded children attending eight PRCS special education centres participated in the sports and arts program. Examples of sports activities are: running, table tennis, volley ball and basket ball.
- An awareness campaign targeting students in primary and secondary schools was carried out to increase the awareness towards the needs of the severely disabled children and the importance of integrating them in the community.

Table 3: Community based special education achievements at a glance

Planned for 2005 (Indicators as in the logical framework)	Achieved (reporting period June -December 2005)
100 trained community based rehabilitation workers had continued to work with the severely disabled children	42 community rehabilitation workers and 63 teachers from the regular schools were trained on: the educational evaluation of the mentally retarded children and behaviour modification.
Monthly follow-up meetings	2 meetings and 16 field visits were carried out
45 local institutions, Community Based Rehabilitation (CBR) programs, special education centres in Gaza & West Bank continue to adopt CBSE as a rehabilitation service	Rehabilitation workers from 11 new rehabilitation centres participated in the trainings
500 children continue to participate in the activities of the CBSE project and become more active in the daily life and self-care domain	238 new disabled children participated in the activities
Families of 500 children are aware of, understand and accept their disabled children (coordination with families)	238 new families are aware of their disabled children needs.
3,500 students in regular schools who participated in awareness raising discussions	- 1,288 students in the regular schools participated in the awareness raising sessions. - 1,800 participated in the Disabled Cinderella shows. <i>(This activity does not include Gaza)</i>
6 integration summer camps were held in the West Bank and Gaza.	1,870 children participated in 14 integration summer camps which were organized in West Bank & Gaza.
800 children participated in the integration summer camps	1,870 children participated in the camps of which 728 were disabled

Support for PRCS hospitals in Lebanon (*Receives multi-lateral support from the Swedish Red Cross, Norwegian Red Cross and Canadian Government*)

Objective: The PRCS branch in Lebanon continues to provide secondary health care services to the Palestinian refugee population.

Progress/Achievements

- All medicines and medical supplies for the Secondary level services were provided by a bilateral cooperation with the Netherlands Red Cross (funded by ECHO). This support was provided in June 2005 covering 62% of needs, whereas the rest was covered from the PRCS budget.
- There was a 6-months support to the Haemodialysis unit at Hamshari hospital. The support included:

- Two dialysis machines and medical, laboratory and non medical supplies
- Covering the cost of medical checkups and hospital admissions of the post-session complicated cases
- Printing and disseminating a health education booklet on kidney failure and training of the haemodialysis staff on patient education and the use of booklet

During the 6 months support there were 74 post-session admissions of complicated cases. A total of 3,600 haemodialysis sessions and 35 health education sessions were implemented.

- The PRCS/L aims at promoting the competence of the health professionals and administrative staff in its five hospitals. Training activities in 2005 included:
 - 6 courses were delivered through a multilateral cooperation with the Swedish Red Cross and the Norwegian Red Cross. Topics tackled in trainings included:
 1. Emergency medications and narcotic distribution and control
 2. Emergency cases and protocols for internal medicine and toxicology
 3. Emergency cases and protocols for traumatology and surgery
 4. Behavioral and customer care elements and patient satisfaction

Manuals for protocols were produced for internal medicine , pediatrics, cardiology and general surgery.

Table 4: Beneficiaries from the 6 courses

Planned for 2005 (Indicators as in the logical framework for 2005)	Achieved (Reporting period June -December, 2005)
100 health professionals participated in one or more of 8 courses	90 health professionals participated in one or more of 4 training courses. Trainees were surgeons, orthopaedics, nurses, internists, paediatricians and pharmacists.
70 administrators participated in one or more of the 7 courses	50 health professionals and administrators participated in one of the two courses.

- Through a bilateral cooperation in 2004, a ToT course on lactation management was delivered and was followed by three workshops for physicians and development of guidelines. In 2005, an 18-hours training module was designed to guide the trained trainers in training all maternity staff in PRCS/L hospitals. The first training took place in December. Four other trainings are being planned for 2006.
- A workshop for 11 physiotherapists was conducted on cardiopulmonary rehabilitation. (Bilateral cooperation)
- A computer skills course was provided to all PRCS hospitals. (Bilateral cooperation)
- Activities related to the upgrading of hospital equipment and furniture included purchase of two incubators for Haifa hospital and two haemodialysis machines for Hamshari Hospital

And, through bilateral cooperation:

- The fire extinguishing and the medical gazes systems for Hamshari hospital were completed
- Two wall mounted sphygmomanometers and three ceiling lamps for the new operating theatre for Hamshari hospital.
- Electric Gauze saw for the sterilization department at Hamshari Hospital
- Ultrasound probe, patient stretchers, Mayo table, tabouries, cabinet, steps, instrument table and anaesthesia trolleys for Hamshari Hospital.
- Different delivery instruments for the maternal departments at the five PRCS hospitals.
- Biological microscope, Orbital Shaker and Hematocrit Centrifuge for Safad Hospital
- Fetal Doppler for Nazareth Hospital.
- Other items delivered to the five hospitals included: Emergency trolleys, infusion stands, lead barrier for X-Ray rooms, X-Ray jackets, shelves, sphygmomanometers, stethoscopes, computers, computer networks, human resource software, printers, bed sheets, blankets, chairs, sofas, mattresses, side tables, air conditionings, ironing machines, refrigerators, washing machines, water coolers, power generators, ovens and uniforms.

Impact: The upgrading of PRCS/L hospital facilities whether it was maintenance of physical structure, furniture or equipment had a great impact on the services provided. It promoted the quality of services, customer and staff

satisfaction, and the image of PRCS facilities; especially the installation of the fire fighting system in Hamshari Hospital and the improvement in the housekeeping departments in all the hospitals.

Constraints: Externally, the PRCS/L work environment is being affected by the political unrest in the region. Internally, the branch is facing a chronic financial instability which makes it impossible to address all the essential needs, like: completing the medical gazes system in all hospitals, installing a nurse call system in all hospitals, and providing regular maintenance of the physical structure and medical and non medical equipment.

Disaster Management (DP/DR) *(Receives multi-lateral support from the Norwegian Red Cross, Swedish Red Cross and British Government- Department for International Development)*

Goal: The efficiency and effectiveness of the response to community needs in times before, during and after disasters and/or conflicts were maximized by working with and through the communities and stakeholders.

Objective: Effective operational linkages between disaster management and other programmes are established thus contributing to improved PRCS disaster management capacities and adjustments to its organizational structure.

Progress/Achievements

- Through bilateral cooperation, PRCS had developed its capacity for deploying advanced medical posts (AMP) for speedier crisis response. At least 40 PRCS employees and volunteers were trained in Gaza Strip. The AMP in Gaza was deployed for 40 days during the Gaza disengagement. PRCS possess two AMPs- one in Gaza and one in the West Bank, and will receive a third AMP within the coming three months, which will be deployed in the north of the West Bank.
- An ERU drill was carried out in Jericho from 30 November to 6 December. A total of 104 staff and volunteers participated of which only 6% were women. The Civil Defence and the Military Medical Services had participated in the drill, while the Ministry of Health failed to participate due to lack of coordination among the Ministry's various departments. The contribution of different organization to the ERU drill is believed to increase the capacity of the ERU in enabling its functioning for longer periods. *(Supported by the ICRC)*
- There was training for the National Intervention Team (NIT) during June. Seventy PRCS staff and volunteers were trained on disaster management issues including water/sanitation, site management, rapid damage assessment and camp evacuation.
- PRCS participated in several regional disaster management meetings including the VCA meeting in September and the DM regional coordinators meeting in December.
- A total of 300 staff and volunteers followed training on rapid damage assessment (RDA) surveillance system. However, monthly RDA cycles and appointment of an RDA coordinator did not take place due to limited funding.
- The vulnerability and capacity assessment (VCA) update which had also provided mapping of community and local organizations' resources and gaps is in the printing process and will be circulated in the near future.
- The expansion of VHF radio network for EMS and disaster services is now covering 80% of the Palestinian AT/OT. Work on connections between the telephone system and VHF network is in process.
- PRCS DP/DR programme plans to reduce the impact of earthquake hazard on communities and properties through the establishment of disaster management systems. Twelve meetings for district DM coordinators took place aiming at developing policies, plans and instructions for risk reduction. A decision was made to establish a DM group in each district and to initiate the district based training. Evacuation drills will be carried out in December for PRCS headquarters, branches and facilities.
- To raise the awareness of the public on earthquake risk reduction, PRCS printed and disseminated 30,000 copies of brochure and 10,000 copies of posters. The awareness campaign (October 2005) targeted schools, hospitals and universities.
- The training abroad on Field Assessment and Coordination Teams (FACT), ERU, Disaster Response Team did not take place due to limited funding.

Impact: No scientific impact assessment had taken place. However, any visitor to the PRCS headquarters, branches and facilities would notice various aspects of preparedness.

Constraints: Externally, the main challenge is the difficulty in coordination with the different actors in the field. The closures, checkpoints, the separation wall and difficult travel to Gaza continue to hinder or delay activities. Also, the poor infrastructure in the Palestinian AT/OT including power, water and road grids impedes planning, development and relief efforts. Internally, the skills to develop operational plans need to be improved.

Humanitarian Values (*Receives multi-lateral support from the Norwegian Red Cross and British Government- Department for International Development*)

Goal: To serve communities according to the Movement’s principles of humanity, impartiality, neutrality, independence, voluntary service, unity and universality by supporting and developing the voluntary spirit within the Palestinian community of the Palestinian AT/OT and Diaspora.

Objective: Promoted potentials and deepened knowledge about PRCS principles and goals among volunteers, which bring about investment in social development.

Progress/Achievements

- The PRCS Youth and Volunteers’ Network was expanded through the implementation of a wide range of community based activities; such as: health, environmental, cultural and social activities. PRCS has 60 volunteers committees in the West Bank, Gaza Strip and Diaspora. Volunteers receive trainings to enable them in implementing the various activities. (See table 4 for details.)
- The PRCS seeks to promote the awareness of Palestinian men and women to HIV/AIDS and STI prevention behaviour and to promote their tolerance and acceptance of HIV/AIDS infected persons. This objective was not achieved due to lack of funding. However, three volunteers participated in an HIV/AIDS TOT sub-regional workshop. These volunteers are preparing a plan of action for 2006.
- The local communities in 60 locations are benefiting from the promoted voluntary work in environment protection, DP/DR, and relief services. (See table 4 for details)
- In Lebanon, the PRCS Lebanon branch is working on increasing the knowledge of humanitarian values and Community Based First Aid (CBFA) among Palestinian refugees. This is being achieved by using CBFA trainings and activities as an entry point to Humanitarian values.

Table 5: Humanitarian principles and values activities in the Palestinian AT/OT at a glance

Planned for 2005 (Indicators as in the logical framework)	Achieved (reporting period May-December,2005)
5,742 volunteers were integrated in the activities of different departments and branches	6,798 volunteers participated in PRCS activities
50 seminars were held by 50 volunteers committees	- 370 volunteers participated in 13 basic training courses for voluntary work. - 84 volunteers participated in 4 IHL courses.
100 open days were carried out by 50 committees	7,800 children participated in 52 open days. The open days were supervised by 1,016 volunteers
8 leadership courses were implemented	176 volunteers participated in 8 leadership courses. 12 volunteers participated in a TOT training course
30 summer camps were organized	7,539 children participated in 63 summer camps that were led and supervised by 1,485 volunteers.
Quarterly bulletin was published	4 issues of The Harvest quarterly bulletin were published.
50 environment protection activities were carried out	- 1,000 volunteers participated in 78 environmental activities in 44 locations in West Bank and Gaza. - 3,197 volunteers contributed to 74 social activities. - 494 volunteers contributed to cultural activities. - 253 volunteers contributed to sports activities. - 467 volunteers contributed to community health activities. - 633 volunteers contributed to emergency activities. - 250 volunteers contributed to the Mine Risk Reduction education programme. 61,350 people were targeted most of them were

	children.
50 DP/DR trainings for 1,000 volunteers were held	438 volunteers participated in 15 disaster preparedness trainings

Impact: The Youth and volunteers programme promotes the image of the PRCS among the public and provides support to other programmes. There is no process to measure impact.

Constraints: The major constraint was lack of funding for some activities



Children participating in a dissemination session

Table 6: Humanitarian principles and values activities in PRCS/L at a glance

Planned for 2005 (Indicators as in logical framework)	Achieved (reporting period June -November 2005)
500 volunteers followed CBFA courses	- 350 volunteers participated in 12 CBFA courses held in refugee camps in Beirut, Bekaa, Tripoli, Saida and Tyre . - Two other courses are in process in Rashedieh camp
20 volunteers were qualified as CBFA trainers	17 volunteers were qualified as CBFA trainers. The TOT course was implemented in July.
10 volunteers acquired leadership skills and assisted in implementing the youth summer camp	10 volunteers joined 3 days Leadership training in Mar Elias volunteers centre.
100 children participated in the youth summer camp	60 youth participated in one summer camp. Eight volunteers participated in preparation and supervision of the camp.
500 t-shirts and caps were printed and disseminated	
50 CBFA volunteers obtained PRCS/L vests	Achieved in June
10,000 copies of a dissemination brochure were printed and disseminated	
300 youth from 5 camps participated in HIV/AIDS awareness campaign	- 250 volunteers participated in HIV/AIDS awareness campaign in several refugee camps. - 20 PRCS volunteers participated in an awareness campaign with several Lebanese NGOs.
300 youth and volunteers from 2 camps participated in environmental health campaign	Activities carried out in Bekaa and Beirut areas.
Monthly recruitment sessions in the refugee camps	10 recruitment sessions were implemented in 5 refugee camps.
Update on activities carried out in Mar Elias	- Construction works were completed.

volunteers centre (<i>this activity was carried out outside the appeal plan but funded multi-laterally. Logical framework was updated accordingly.</i>)	- Furnishing of the centre was completed as planned. - The centre now accommodates activities and the meetings of the volunteers.
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Organizational Development (*Receives multi-lateral support from the Norwegian Red Cross, Swedish RC, British RC, Capacity Building Fund and British Government- Department for International Development*)

Goal: Improved organizational capacities of the PRCS improve the quality and the quantity of its services to the most vulnerable.

Objective: The PRCS’ organizational systems are increasingly efficient, effective and able to contribute proportionally to the well being of the most vulnerable in the Palestinian AT/OT and Diaspora.

Progress/Achievements

- The PRCS Executive Board held five meetings during this reporting period.
- The PRCS published and disseminated the proceedings of the General Assembly, which was held in May.
- The PRCS published and disseminated its 2005-2010 Strategy and its 3 years consolidated plan of action.
- The PRCS statutes was printed and distributed to branches and key staff members.
- The Strategy orientation workshops for staff and volunteers were not carried out as planned due to the passing away of the head of planning and lack of a replacement.
- The ICRC, the Federation and several partner National Societies met regularly to consult, plan and harmonize. Therefore, consultations among all components of the Movement were continuous. The monthly Movement meetings remain the major source of information sharing and coordination.
- The ICRC, as a lead agency under the Seville Agreement in the Palestinian AT/OT, continued to extend support in terms of administration, logistics and security to the Federation and the Partner National Societies working bilaterally with the PRCS.
- An International Partnership Meeting was held late in October 2005 to discuss the PRCS plan of action for 2006-2008. A total of 25 members of the Movement and international organizations participated in that meeting.
- Coordination meetings between departments and branches were held regularly. A total of seven technical meetings took place. The aim of such meetings is to jointly discuss the progress of programmes and projects under implementation. In the long term, these meetings will promote the capacity of branches in contributing to community development.
- The implementation of the new accounting system for PRCS has been delayed several times for various reasons: change of requirements, expansion to include the branches, change of supplier, technical problems etc., but is now in a testing period. The system will be in place as from 1/1 2006 for HQ and also the branches in Lebanon, Gaza and Egypt. The implementation will continue in 2006 to include more branches. Transactions will be replicated from the different sites to the main server in Ramallah, The system also includes Human Resources and Warehouse, all transactions from each of the sites will be replicated into a central server in HQ facilitating better financial management and reporting. .

Table 7: Organisational Development activities in the Palestinian AT/OT at a glance

Planned for 2005 (Indicators as in the logical framework)	Achieved June-December, 2005
20 managers participated in volunteer management workshop	Not achieved due to lack of funding
20 managers participated in logistics workshop	
Human resource development (HRD) unit was established HRD policies and guidelines were communicated to staff and volunteers	The HRD unit was established and development of policies is in process
System for maintenance of equipment and buildings was reviewed and communicated	Achieved
2 persons participated in budget holder workshop	Not achieved
Budget management course for 20 participants was implemented	Not achieved

Quarterly management reports were distributed to departments and donors	Achieved
Decentralized budget system is in place	
Annual plan of action and operational budgets are in place for all activities	
Suggestions for improvement of internal audit 2002 were implemented	Achieved
Construction of Jericho community centre was completed	In process
Integrating 10 volunteer committees in 10 branches by adding facilities for volunteers in the branch premises	Achieved
Construction of Bethlehem community centre was completed	In process
Construction of Rafah community centre was completed	Not achieved in 2005
Local fund raising campaigns were carried out by branches	Not achieved
Means of utilization of volunteers within PRCS systems were improved	
40 managers participated in a workshop on communications and public relations	
100 representatives of international and local institutions attended a PRCS open day	A partnership meeting was held in October during which the PRCS Plan of Action 2006-2008 was discussed.
The roles of public relations, information and international cooperation units were reviewed and communicated to staff and volunteers	Achieved
Carry out 'Communication and Public Relations' training for 20 participants	Not achieved
Number of partnership agreements or Memorandum of Understanding (MoUs) signed	- 3 agreements with bilateral partners were signed - 10 programme contracts with the Federation were signed
Regular partnership coordination meetings	5 meetings were held

- In Lebanon, the PRCS/L is working towards improving programme coordination, planning, monitoring, and reporting mechanisms.
 - A total of 12 programme coordination meetings took place.
 - In October, the director of the Programme Management unit participated in a workshop on skill sharing and fundraising in the Netherlands. A fundraising plan of action will be developed accordingly.
 - All financial policies were reviewed by PRCS Headquarters and will be communicated to PRCS/L in December. The training of 16 finance staff members on the new accounting system, stock management system and payroll system will take place in December.
 - Problem analysis and action plans for every department were completed.
 - The orientation workshop on PRCS strategy for 20 managers from PRCS/L and PRCS/Syria was postponed

Impact:

As a result of presenting the strategic plan both in PRCS Headquarters and in PRCS/L to the main partners, specific directions were identified and the support of partners was obtained. The future direction is to expand the coordination by involving more partners, which will lead to avoiding duplication and overlapping, encouraging synergies and more transparency.

The monthly coordination meetings provided a discussion forum and a monitoring means for projects under implementation. Discussions were directed towards providing an update on changes, problem solving, work constraints and new developments. As a result, projects became better coordinated and monitored. There is an encouraged involvement in decision making and improved awareness of the successes and failures and how to overcome failures with the available resources.

Constraints: The Programme Management unit in PRCS/L started with little skill in writing project proposals and project management. External technical support in public relations and website development is needed to strengthen the unit. The quick changes in the way that PRCS/L deals with the projects and the internal changes in

management also affected the work of the Project Management unit. Additionally, the delayed funding or lack of it for some activities hindered the smooth implementation of activities.

Coordination, Cooperation, and Strategic Partnerships Representation, Management, and Implementation

Goal: To continue and reinforce the facilitation of support towards PRCS, under the change process strategy, within the context of the PRCS Strategic Directions, PRCS Strategy and Strategy 2010 - under the Appeal process.

Objective 1: Strategies, agreements and the appeal process were further institutionalized and applied.

Progress/Achievements

- The PRCS strategic directions, strategy and the PRCS Donor Guide were adopted by the PRCS General Assembly and are being institutionalized and applied.
- Ten programme contracts were signed between PRCS and the Federation.
- There is an enhanced coordination, cooperation and fundraising. The partnership meeting in October provided a coordination forum. A similar meeting will take place in PRCS/L.
- Movement meetings take place regularly to coordinate current and future cooperation and to monitor projects under implementation.
- The Federation provided technical support to PRCS Headquarters in developing the plans of action for all departments.
- There is an improvement in the planning, monitoring, and reporting skills of programme managers. Further capacity building in those areas is still needed. Also, there is still a need to improve skills in fundraising.
- Initiative has been taken to clarify and formalize the status of the Federation in the Palestinian AT/OT.

Objective 2: The PRCS benefits increasingly from the Federation's systematic input to sectoral, organizational, managerial and operational issues, which contributes to improving the quality of services provided to the most vulnerable.

Progress/Achievements

- The Federation Delegation is in transition from a Delegation to a Representation. The PRCS believes that a Federation presence at a low profile is needed in the coming years. But, PRCS will seek independency in fundraising through encouraging bilateral partnership cooperation

The future representation will consist of a representative, a finance/OD delegate (part of the year) and an assistant administrator. The representation will continue to technically support PRCS in key emergency response projects as needed, but special focus will be on organizational development and coordination.

With the presence of the Federation at a lower profile, the International Cooperation unit with the technical support of the Federation will take new responsibilities in partnership management, including planning, project development, reporting, monitoring and marketing.

- The Head of Delegation (HoD) completed his mission in May. The Finance OD delegate has been the acting HoD since then.
- The Health Coordinator completed his mission in August. Coordination activities are being taken by the PRCS.
- Finance/OD addressed issues related to the development and improvement of financial systems, including budgeting, financial monitoring and reporting and accounting.
- Systematic support has been consolidated and newly established through technical expertise at the Amman Regional Office, especially in the areas of Health, DM and OD.
- PRCS branch integration and development including branches in the Diaspora were supported under a systematic approach.