

Appeal 2008-2009



International Federation
of Red Cross and Red Crescent Societies

Zambia

Appeal No. MAAZM001

18 December 2007

This appeal seeks CHF 5,358,211 (USD 4,792,675 or EUR 3,247,400) to fund the planned programmes that are to be implemented in 2008-2009.



Zambia Red Cross Society (ZRCS) volunteer demonstrating the proper use of insecticide treated mosquito nets (ITNs) during a home visit to client.

Current context

Poverty is very high in rural areas of Zambia where two thirds of the population is extremely poor compared to a third in the urban areas. In order to address the socioeconomic challenges; the government launched Vision 2030 in 2006, which articulates the country's development agenda for the next 25 years. The government also launched the Fifth National Development Plan (FNDP) for 2006 to 2010 and provides the operational framework for implementation of Vision 2030 and for achieving the Millennium Development Goals (MDGs). Zambia Red Cross Society (ZRCS) programmes have been developed to contribute to the objectives of the FNDP.

Zambia is currently hosting more than 120,000 refugees, most of whom are Congolese. More than 61,000 refugees currently receive international protection, care and maintenance assistance in four camps in Luapula, Northern, North-Western, and Western provinces and in Lusaka. As peace prevails in the Democratic Republic of Congo (DRC), voluntary repatriation of Congolese refugees started in May 2007. Discussions on the feasibility of local integration of Angolan refugees (40,000) in Zambian communities have also begun.

The food insecurity situation of thousands of households has worsened as a direct result of the 2006/2007 floods. According to the findings of the in-depth impact assessment conducted by the VAC in June and July 2007, the floods have severely affected the food security of 70,000 households in 14 most vulnerable districts of the southern and western regions.

ZRCS has just completed the implementation of a recovery plan developed in 2002. The main outcome has been enhanced leadership and management as well as strengthened volunteer structures in the operational districts. Strategic Development Plan 2008 – 2010 is under development based on the findings and recommendations of the New Partnership for African Red Cross and Red Crescent Societies (NEPARC) and Fritz Institute RC Humanitarian Excellence Benchmarking exercise conducted for ZRCS. Among other priorities the SDP aims to strengthen resource mobilisation; ensure good governance; integrity and management; improve financial management, volunteer management, gender mainstreaming and operational alliances.

Programme summary

Disaster Management

Target population:

Programme Component	Location	Number of Beneficiaries	Gender		Vulnerability characteristics
			Male	Female	
Assistance to Refu	Northern, Luapula and Lusaka provinces	24,500	10,500	14,000	Rural and urban refugees in need of food, water, sanitation and health and care services
Food security	Southern, Western and North Western provinces	50,000	24,500	25,500	HIV and AIDS affected and food insecure households
Community-based disaster preparedness	Southern, Northern, Eastern, Western, North-Western, Lusaka, Luapula and Central provinces	100,000	49,000	51,000	Rural and peri-urban populations living in high disaster risk areas

The disaster management programmes seek to reduce the deaths, injuries and impact from natural disasters and enhance livelihoods of the disaster affected households. The National Society (NS) will scale up humanitarian assistance to more than 24,500 refugees in the Northern, Luapula and Lusaka provinces. Over 50,000 people (8,300 households) in 15 districts will be provided with food. Through the disaster risk reduction programme, and the introduction of climate change projects, community early warning mechanisms will be rolled out and vulnerability capacity assessments conducted. The Federation Country Representation will provide support in contingency planning processes and training of district disaster management committees.

ZRCS will also increase support to government efforts towards implementing the Hyogo coordination for disaster risk reduction. The NS is building on the experience gained through the implementation of a three - year (April 2005-April 2008) disaster risk reduction project in the Southern province, funded by the British government's Department for International Development (DFID) through the British Red Cross and the Federation.

Expected Outcome 1: Disaster response – Population movement

- 19,000 Congolese refugees in Mwange camp and 5,500 urban refugees in Lusaka receive care, maintenance and live with dignity.

Planned Activities:

- Signing and implementing sub agreements with UNHCR and WFP on providing assistance to 24,500 refugees in line with SPHERE minimum standards.
- Conducting general maintenance of the water distribution system in Mwange refugee camp.
- Providing logistics and management support to the refugee operations in Luapula, Northern and Lusaka provinces.
- Training 20 ZRCS staff working on the refugee operation and 20 volunteers from three host branches on planning, monitoring and reporting.
- Integrating HIV and AIDS and water and sanitation programmes in Mwange refugee camp with the HBC programme in Mporokoso (Northern province).

Expected Outcome 2: Food security

- Improved community resilience to disasters of 50,000 people (8,300 households) affected by HIV and AIDS or disasters with a focus on food security.

Planned Activities:

- Finalising and implementing ZRCS food security strategy.
- Developing and testing food security training material for small scale farmers.
- Training 25 trainers of trainers on food security training for small scale farmers.
- Developing and distributing information, education and communication (IEC) material on climate change.
- Training 200 volunteers climate change (IEC).
- Providing agricultural inputs for 25,000 food insecure households.
- Supporting 25,000 households with livestock restocking activities.
- Developing a Memorandum of Understanding (MoU) and operating framework with the National Disaster Management and Mitigation Unit (DMMU) on food distribution to households affected most affected by food insecurity.

Expected Outcome 3: Community-based disaster preparedness

- Strengthened capacity of communities in disaster preparedness and post-disaster response

Planned Activities:

- Conducting basic disaster management training for 200 volunteers in ten branches (five in 2008 and five in 2009).
- Training 50 trainers in basic disaster management for NS branches.
- Training district disaster management committee (DDMC) members in ten districts with support from the DMCF (five in 2008 and five in 2009).
- Developing and implementing a community-based disaster management framework.
- Developing a lesson learnt process on community early warning mechanism in three pilot districts (one in 2008 and two in 2009).

Expected Outcome 4: Institutional disaster preparedness

- ZRCS capacity in disaster preparedness, response and in health emergencies is strengthened and contributes to the overall improvement of disaster preparedness mechanisms in Zambia.

Planned Activities:

- Conducting a refresher training course for national disaster response team members.
- Reviewing and updating Standard Operating Procedures (SOPs) in emergency response.
- Developing and updating contingency plans for cholera outbreaks, floods, population movements and avian influenza.
- Procuring and pre-positioning emergency relief stock for 5,000 families.
- Re-establishing and maintaining High Frequency (HF) radio network.
- Conducting safer access training for 160 volunteers in eight provinces (three in 2008 and five in 2009).
- Supporting national (governmental and inter-agency) contingency planning processes with technical guidance.
- Supporting the government on the development of national early warning mechanisms.

Health and Care

Target population:

Programme Component	Location	Number of Beneficiaries	Gender		Vulnerability characteristics
			Male	Female	
Malaria and Tuberculosis control	Southern, Northern, Eastern, Western, North-Western, Lusaka, Eastern, Luapula and Central provinces	70,000	34,300	35,700	People living the HIV (PLHIV) and orphans and other vulnerable people (OVC), and their family members
Mother and child health (immunization)	Southern, Northern, Eastern, Western, North-Western, Lusaka, Eastern, Luapula and Central provinces	70,000	34,300	35,700	Rural and peri-urban populations with limited access to information on mother and child health
First aid and Road safety	Countywide	1,000,000	490,000	510,000	Communities in disaster prone areas and high traffic areas

The health and care programme will mainly focus on HIV and AIDS, water and sanitation including malaria and tuberculosis (TB) control, immunization, cholera prevention and control, community-based first aid, road safety and mitigation of avian influenza. The target areas for health and care programmes include Mporokoso and Mpulungu (Northern Province); Mongu and Sesheke, (Western province); Kafue and Lusaka (Lusaka province); Kapiri-Mposhi and Kabwe (Central province) Chiengi and Mansa (Luapula province); Chipata, Petauke (Eastern province) as well as Livingstone, Choma and Sinazongwe (Southern province).

In 2008, ZRCS will be in its second year of implementing the five-year integrated HIV and AIDS programme (2006 to 2010), which is part of the Southern Africa Regional HIV and AIDS programme ([MAA63003](#)) and a component of the Federation Global HIV and AIDS Alliance. The International Federation is scaling-up its response to HIV and is committed to reducing vulnerability and its impact through; preventing further infections, expanding care, treatment and support and reducing stigma and discrimination.

In order to achieve these three outputs, the capacity of ZRCS is to be strengthened to enable effective, expanded and direct outreach to the affected. The HIV programme in Zambia targets five million people with HIV prevention interventions, 22,600 people living with HIV and AIDS and 71,000 orphans and vulnerable children (OVC) by 2010. To support this HIV and AIDS country programme, ZRCS is seeking approximately CHF 3,055,074 for 2008 and CHF 2,303,130 for 2009; to cover the implementation of the activities, needs of the national society and the Federation Secretariat support cost.

The WatSan programmes launched in 2006 focus on integrated water supply, sanitation and hygiene promotion approach in the Eastern, Northern and Southern provinces. Sustainability is ensured through community ownership and management of water facilities. This appeal seeks to build on the work already started in assisting more than 150,000 people.

ZRCS plays a crucial role in assisting the government in responding to health emergencies in partnership with the Ministry of Health and District Health Management Teams. There is a growing need for ZRCS to strengthen its capacity in community-based first aid (CBFA) in all operational areas. The NS will also assist the government by taking up the community mobilisation and sensitisation component and providing technical support in the development of contingency plans for cholera and avian influenza.

Expected results/outcome (1): Malaria and tuberculosis control

- Women, men and children protected from malaria and TB through adequate surveillance, preparedness and response measures in areas of ZRCS operation.

Planned Activities:

- Integrating malaria vector control in the training curriculum for HBC volunteers.
- Supporting HBC volunteers with vector control material.
- Strengthening ZRCS partnership with World Swim Malaria (WSM) for the distribution of Insecticide-treated mosquito nets (ITNs) to households most at risk.

Expected results/outcome (2): Mother and child health (immunization)

- Access to immunization services for children and mothers in ZRCS operational areas improved

Planned Activities:

- Integrating immunisation activities with the training curriculum for HBC volunteers.
- Supporting HBC volunteers with IEC material on immunisation.
- Developing and implementing tools to monitor children immunisation status in HBC operation areas.
- Supporting government immunisation campaigns.

Expected results/outcome (3): First aid and road safety

- ZRCS has adequate first aid capacity at headquarters and in branches, which adequately supports road safety initiatives in the country.

Planned Activities:

- Reviewing procedures on community-based and commercial first aid.
- Updating training curriculum on commercial first aid, and developing one for community-based first aid.
- Training ten first aid trainers in ten districts in 2008 and 20 districts in 2009.
- Negotiating for a MoU with the government first aid training for drivers.
- Conducting road safety awareness campaigns in ten districts in 2008 and 20 districts in 2009.

Expected Outcome (4): Water and Sanitation (WatSan)

- Access to clean and safe water and sanitation services improved in Southern, Eastern and Northern Provinces of Zambia.

Planned Activities:

- Implementing Participatory Hygiene and Sanitation Transformation (PHAST) driven water and sanitation programme in Southern province with funding from the European Commission, British and Swedish Red Cross Societies.
- Scaling up on the WatSan programme in the Eastern province with support from Spanish RC.
- Developing and implementing water and sanitation policy framework.

Capacity Building

In order to respond to the increasing humanitarian challenges in Zambia, result oriented programming will be strengthened. In view of this, the NS has identified priority areas for institutional capacity building at governance, management and volunteer levels. The SDP 2008-2010 forms the basis for the negotiation of operational alliances and partnerships with ICRC, partner national societies (PNS), government institutions, non-governmental organizations (NGOs) and the corporate sector.

In this view, ZRCS is fully committed to adopting the “Seven Ones¹” approach of the Federation in programming and partnerships.

In pursuing its institutional capacity building objectives, ZRCS will undergo the NGO benchmarking audit, which is coordinated by NEPARC through the Federation. The Federation Country Representation will ensure technical support and facilitate training and coaching of NS staff and volunteers. The NS will continue with its decentralisation process, to ensure programmes are close to the beneficiaries and that monitoring and supervision is localised. Governance and management training will continue with the support of the Federation Country Representation and Operational Zone.

Through its wide volunteer network, ZRCS has managed to implement community-based activities that meet the needs of the vulnerable people. However, the NS needs to strengthen volunteer management and promotion, and ensure that a database is developed and well managed.

In response to increasing humanitarian challenges, ZRCS envisages to develop and implement a viable resource mobilisation strategy targeting local corporates and humanitarian organisations. The Cooperation Agreement Strategy (CAS) process will be developed to provide a basis of the establishment of operational alliances².

Expected outcome (1): Leadership and accountability

- ZRCS leadership, governance and management is effective and empowered through structured capacity building

Planned Activities:

- Continuing negotiations with the government for the revision of the ZRCS Act.
- Finalising and implementing the Code of Conduct for Board members.
- Organising and conducting governing board and subcommittees and National Executive Council (NEC) meetings.
- Upgrading the implementation of Navision accounting software system at ZRCS headquarters (maintenance, training and consultancy).
- Facilitating audit on programmes, governance, transparency and accountability with support from NEPARC and Fritz institute.
- Organising governing board members and secretaries general peer support visits to other national societies (three visits in 2008 and three visits in 2009).

Expected outcome (2): Institutional capacity building

- ZRCS programmes and service delivery are strengthened and are effective in addressing the needs of the vulnerable people.
- Enhanced effectiveness and efficiency of ZRCS programme and service delivery through improved branch structure and volunteer management framework.

Planned Activities:

- Recruiting and training volunteers in relevant project areas.
- Training 50 staff members from headquarters and branches on planning and performance management.
- Reviewing the Human Resource Policy in 2008 and operationalising in 2009.

¹ **Seven Ones:** One set of working principles, One Plan; One set of objectives; One division of labour understanding; One funding framework; One performance tracking system; One accountability and reporting system.

² **Operational Alliance** - An Operational Alliance is a grouping of Federation members (Secretariat and National Societies) who agree to cooperate together. If appropriate, the Alliance will cooperate with external partners (e.g. EU, WHO).

Expected outcome (3): Resource mobilization

- Improved ZRCS fundraising and resource mobilisation capacity through successful operational alliances and income generation projects

Planned Activities:

- Updating and finalising the strategic development plan and conducting two partnership review meetings (one in 2008, one in 2009).
- Conducting an in-country funding mapping exercise, developing and implementing local fundraising strategies.
- Developing training material on fundraising and training staff in 20 branches (seven in 2008 and 13 in 2009).
- Reviewing and pre-testing ZRCS guidelines (procedures) on income generating activities for the branches.

Principles and Values

Target population:

Programme Component	Location	Number of Beneficiaries	Gender		Vulnerability characteristics
			Male	Female	
Promotion of Fundamental Principles and Humanitarian Values	Countrywide	14,000	6,800	7,200	General Public government, NGO, humanitarian agencies and other stakeholders.

ZRCS is actively involved in the promotion of Humanitarian Values and the Fundamental Principles supported by ICRC and the Federation. Public awareness campaigns and sensitisation of volunteers, staff, school pupils, local government authorities and the general public have reached many people with information, communication and education materials. Other activities under the information and communication programme include, radio programmes named ZRCS radio information corners; Red Cross schools television quiz; first aid tips on TV; media workshops; dissemination programmes in branches and the wide distribution of the ZRCS newsletter. It is important to expand the scope of these activities in order to increase visibility, publicity and the impact of the programme.

Gender sensitivity, anti-stigma and discrimination elements are incorporated in programme planning and implementation. The NS ensures that the vulnerable people it serves live in dignity and services are compliant to Sphere minimum standards, at the same time contributing to the Millennium Development Goals³.

Expected Outcome 1: Promotion and Fundamental Principles and Humanitarian Values

- ZRCS has a strong and well developed communication capacity for the dissemination of Humanitarian Values and Fundamental Principles.

³ **MDGs** – Millennium Development Goals

1. Eradicate extreme poverty and hunger
2. Achieve universal primary education
3. Promoted gender equality and women empowerment
4. Reduce child mortality
5. Improve maternal health
6. Combat HIV and AIDS, Malaria and other diseases
7. Ensure environmental sustainability and
8. Develop a global partnership for development

Planned Activities:

- Developing policy and strategy on the promotion of the Fundamental Principles and Humanitarian Values.
- Developing training and IEC materials on the Fundamental Principles and Humanitarian Values.
- Training 50 NS staff and volunteers on the promotion of the Fundamental Principles and Humanitarian Values.
- Establishing ZRCS Network on the Fundamental Principles and Humanitarian Values.
- Conducting sensitization campaigns for 5,000 people in 12 learning institutions in three provinces and for 3,000 ZRCS volunteers in 30 branches
- Printing and distributing 6,000 copies of ZRCS Newsletters on annual basis.

Coordination

Programmes are implemented by an integrated management team led by the secretary general and corporate governance is provided by the board. At field level, the daily management of projects are carried out by field project officers and volunteers aid groups (VAD). Field project officers report to the relevant programme managers at the headquarters. Close coordination is maintained at all levels with government institutions, community-based organizations (CBOs) and NGOs in order to enhance integrated planning, implementation and monitoring, at the same avoiding duplication or efforts.

Planning, monitoring and accountability for all programmes have been essential management functions and the need for skills and capacity to cover these functions is a priority. Federation capacity building efforts will be directed at supporting the implementation of Société Générale de Surveillance SA (SGS) and other related audit recommendations including peer support from NEPARC. Federation Country Representation will continue to provide leadership and technical support to the NS on all aspects of its programmes, governance and management.

Needs

Programmes	2008 Budget in CHF	2009 Budget in CHF	Total Budget in CHF
Disaster Management.	2,439,557	1,652,941	4,092,498
Health and Care.	232,086	228,257	460,343
Capacity Building	237,443	237,443	474,886
Principles & Values and Coordination.	145,992	184,492	330,484
TOTAL	3,055,078	2,303,133	5,358,211

Working in partnership

ZRCS has strong partnerships with the Inter-Agency Standing Committee (IASC) and the national Disaster Management Consultative Forum (DMCF) members in Zambia. Multilateral agreements are with the United Nations High Commissioner for Refugees (UNHCR), World Food Programme (WFP) and International Organization of Migration (IOM) on population movement, and for health and care programmes with European Union (EU), United Nations International Children’s Fund (UNICEF), OXFAM, Ministry of Health and the WATERAID with the inception of the WatSan programmes in the Southern and Eastern provinces. Recently the NS has engaged the American, British, Canadian, French and Swedish Embassies in supporting its programmes.

PNS supporting programming include British, Canadian, Finnish, Netherlands, Norwegian and Swedish Red Cross Societies. In 2006/2007 ZRCS launched two WatSan programmes in the Southern province, sponsored by the European Union, British and Swedish Red Cross Societies and in the Eastern province supported by Spanish Red Cross. In Northern province there is an on-going WatSan programme supported by the Federation, Finnish Red Cross and UNHCR.

How we work	
<p><i>All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering quality and accountable assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at http://www.ifrc.org</i></p>	
<p>The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".</p>	<p>Global Agenda Goals:</p> <ul style="list-style-type: none"> • Reduce the numbers of deaths, injuries and impact from disasters. • Reduce the number of deaths, illnesses and impact from diseases and public health emergencies. • Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability. • Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.
Contact information	
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Please go to: [detailed 2008-2009 plan](#), [planning and resource summary matrix](#) and the [budget summary](#)