

# DREF operation final report



International Federation  
of Red Cross and Red Crescent Societies

## Chile: Floods

**DREF operation n° MDRCL005**  
**Glide No. FL-2008-000155-CHL**  
**3 June 2009**

The International Federation's Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of national societies to respond to disasters.

**Summary:** CHF 50,000 (USD 45,455 or EUR 30,960) was allocated from the Federation's Disaster Relief Emergency Fund (DREF) on 9 September 2008 to support the Chilean Red Cross with jump starting their early relief and assessment activities.

A second DREF allocation was approved for CHF 71,384 (USD 64,895 or EUR 44,201) on 17 September 2008 to respond to the needs of 897 families. Therefore, the total allocation of DREF funds for this operation was CHF 121,384.

During the year 2008, rains and floods severely affected Chile; first in May in the region of Maule where DREF funding was allocated to assist the affected people. Later in August, several regions were again affected by floods severely impacting the ninth region of Chile, la Araucania. This DREF-funded operation provided 897 families in the region of La Araucania with essential relief items including food parcels, hygiene kits and blankets.



Distribution process in Araucania.

Source: Chilean Red Cross

[<Click here for the final financial report, or here to view contact details>](#)

## The situation

In August 2008, heavy rains and floods severely affected several regions in Chile: Maule, Bio Bio, Los Lagos and Los Rios, and in particular the Araucania region. More than 81,755 people were affected and approximately 23,000 people lost their homes due to landslides and floods. Infrastructure was severely damaged in many communities and the water supply was interrupted as a result of the overflow of the Imperial River in La Araucania.

Since the onset of the emergency, the National Emergency Office (Oficina Nacional de Emergencia- Ministry of the Interior – ONEMI) provided assistance by delivering clothes in the Andean area. Additionally, ONEMI distributed 480 zinc sheets, 300 boxes with food items, 80 mattresses and 200 blankets in the region of La Araucania.

The Araucania region is known for its diverse agricultural and forestry industry. The region's damp climate and rich soils creates the right conditions for livestock farms. Due to the floods, the population's main livelihoods were affected.

Since the last published report, the situation has returned to normality and people have gone back to their daily routines thanks to the assistance provided by the Chilean Red Cross with the use of DREF funds, the Chilean government and other organizations in the field.

## Red Cross and Red Crescent action

The regional Chilean Red Cross (CRC) branch in La Araucania is supported by 29 local branches including experienced volunteers in the areas of first aid and disaster management. The Civil Protection System coordinated by ONEMI considers the CRC to be an institution that provides crucial support during emergency operations. The CRC monitored the development of the different meteorological fronts through the Early Warning System and technical reports provided by ONEMI.

On the onset of the emergency, the CRC distributed food and sanitary items to approximately 800 families and depleted its stocks, thereby preventing the National Society from reaching additional affected families. Therefore, the CRC drew up a Plan of Action to provide assistance to some additional 897 families through the distribution of food parcels and hygiene kits.

Between 17 and 20 September 2008 a Regional Intervention Team (RIT) member and the CRC relief director were deployed to the affected area to coordinate the drafting of the terms of reference, assessments, procurement and distribution activities.

Humanitarian aid was provided in the communities of Saavedra, Villarica and Loncoche. Volunteers along with ONEMI conducted the identification of the beneficiaries, the drafting of the local plan of action for the distribution activities and the final evaluations.

Activities were coordinated between the National Society's headquarters and local counterparts in order to supervise the procurement of relief items in line with SPHERE standards and the distribution process. .

## Progress towards objectives

### Relief distributions (food and basic non-food items)

**Objective: To assist 897 families in the communities of Saavedra, Villarica and Loncoche in the region of La Araucania with humanitarian aid.**

#### Activities completed:

- Conduct rapid emergency needs and capacity assessments.
- Develop beneficiary targeting strategy and registration system to deliver intended assistance.
- Distribute relief supplies and control supply movements from point of dispatch to end user.
- Monitor and evaluate the relief activities and provide reporting on relief distributions

#### Impact:

After conducting damage and needs assessments, the CRC analyzed the information gathered and identified the most vulnerable families affected by the floods. The assistance provided complemented the aid received by the government and other organizations. Therefore, the National Society identified as the most immediate needs: food security and hygiene items.

A total of 897 families in the region of La Araucania received one food parcel, one hygiene kit and three blankets. These items met the basic needs of the affected families and assisted them in resuming their daily routines.

The hygiene kits and food parcels contained the following items:

**Table n° 1: Hygiene kit (1 per family)**

Item	Quantity
Broom	1 unit
Shovel	1 unit
Washing up soap	1 unit
Soap for general cleaning	1 unit
Bucket	1 unit

Cloths	5 units
Chlorine (1 litre)	1 unit
Masks 3M type	3 units
Cleaning gloves	3 pairs

The composition of the food parcel was designed by a professional nutritionist and was adapted to meet local needs.

**Table n° 2: Food parcel (1 per family)**

Item	Quantity
Lentils	2kg
Beans	2kg
Sugar	1kg
Box of tea	100 units
Tea herb	500g
Cooking oil	2lt
Noodles	2kg
Tomato sauce	520g
Marmalade	500g
Salt	1kg
Yeast	125g
Flour	2kg
Fish	850g
Rice	1kg

### Challenges:

The challenge identified within this objective was the difficulty in finding the relief items for the kits and food parcels, since the local market did not have the capacity to deliver the large quantities of items in the short term. However, it was possible to complete procurement and the relief items were distributed on time.

## Conclusion

### Lessons learnt:

The capacity of the CRC volunteers from the local branches in Saavedra, Villarica and Loncochein disaster response was strengthened since new lessons are learned with every emergency response operation. The DREF funding has proven to be a rapid and efficient response tool which provides immediate assistance to affected people. In addition, it is crucial to have agreements in place with identified suppliers in order for the procurement process to go smoothly.

## How we work

*All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.*

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

**Global Agenda Goals:**

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

**Contact information****For further information specifically related to this operation please contact:**

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**[<Final financial report below; click here to return to the title page>](#)**

**International Federation of Red Cross and Red Crescent Societies**

MDRCL005 - Chile Floods 2008

Final Financial Report

Selected Parameters	
Reporting Timeframe	2008/9-2009/5
Budget Timeframe	2008/9-2009/5
Appeal	MDRCL005
Budget	APPEAL

All figures are in Swiss Francs (CHF)

**I. Consolidated Response to Appeal**

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
<b>A. Budget</b>	121,384					121,384
<b>B. Opening Balance</b>	0					0
<b>Income</b>						
<u>Other Income</u>						
<i>Voluntary Income</i>	103,417					103,417
<b>C5. Other Income</b>	103,417					103,417
<b>C. Total Income = SUM(C1..C5)</b>	103,417					103,417
<b>D. Total Funding = B + C</b>	103,417					103,417
<b>Appeal Coverage</b>	85%					85%

**II. Balance of Funds**

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
<b>B. Opening Balance</b>	0					0
<b>C. Income</b>	103,417					103,417
<b>E. Expenditure</b>	-103,417					-103,417
<b>F. Closing Balance = (B + C + E)</b>	0					0

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**III. Budget Analysis / Breakdown of Expenditure**

Account Groups	Budget	Expenditure					TOTAL	Variance
		Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination		
A							B	A - B
<b>BUDGET (C)</b>		<b>121,384</b>					<b>121,384</b>	
<b>Supplies</b>								
Shelter - Relief		3,019					3,019	-3,019
Clothing & textiles	28,337	22,502					22,502	5,835
Food	38,158	26,835					26,835	11,323
Other Supplies & Services	24,802	19,703					19,703	5,099
<b>Total Supplies</b>	<b>91,297</b>	<b>72,059</b>					<b>72,059</b>	<b>19,238</b>
<b>Transport &amp; Storage</b>								
Storage		55					55	-55
Distribution & Monitoring	600	2,485					2,485	-1,885
Transport & Vehicle Costs	3,200	843					843	2,357
<b>Total Transport &amp; Storage</b>	<b>3,800</b>	<b>3,383</b>					<b>3,383</b>	<b>417</b>
<b>Personnel</b>								
Regionally Deployed Staff	3,300	2,741					2,741	559
National Society Staff		5,541					5,541	-5,541
<b>Total Personnel</b>	<b>3,300</b>	<b>8,282</b>					<b>8,282</b>	<b>-4,982</b>
<b>Workshops &amp; Training</b>								
Workshops & Training	2,127							2,127
<b>Total Workshops &amp; Training</b>	<b>2,127</b>							<b>2,127</b>
<b>General Expenditure</b>								
Travel	10,449	2,995					2,995	7,454
Information & Public Relation	1,064	54					54	1,010
Office Costs	425	1,856					1,856	-1,431
Communications	532	582					582	-50
Financial Charges	500	7,484					7,484	-6,984
<b>Total General Expenditure</b>	<b>12,970</b>	<b>12,971</b>					<b>12,971</b>	<b>-1</b>
<b>Programme Support</b>								
Program Support	7,890	6,722					6,722	1,168
<b>Total Programme Support</b>	<b>7,890</b>	<b>6,722</b>					<b>6,722</b>	<b>1,168</b>
<b>TOTAL EXPENDITURE (D)</b>	<b>121,384</b>	<b>103,417</b>					<b>103,417</b>	<b>17,968</b>
<b>VARIANCE (C - D)</b>		<b>17,968</b>					<b>17,968</b>	