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DREF Final Report Nepal: Earthquake

 International Federation
of Red Cross and Red Crescent Societies

DREF operation n° MDRNP005
GLIDE n° EQ-2011-000136-NPL
Final report
11 July 2012

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross and Red Crescent emergency response. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

Summary: On 21 September 2011, CHF 172,417 was allocated from the International Federation of Red Cross and Red Crescent Societies' (IFRC) Disaster Relief Emergency Fund (DREF) to support Nepal Red Cross Society (NRCS) to conduct rapid assessments and deliver immediate assistance to some 1,500 families in five districts affected by the earthquake which occurred on 18 September.

A further allocation from DREF was approved for an additional CHF 263,762 to scale up the relief distributions to an additional 2,000 families in an additional seven districts and support the volunteer mobilization and transport costs to enable relief teams and goods to each people affected in very remote areas. The total budget has become CHF 436,179 for serving 3,500 families (21,000 beneficiaries).



Affected people receiving non-food relief items from NRCS in Tehrathum district. **Photo:** NRCS.

The Belgian Red Cross and government, the Netherlands Red Cross and government, the Canadian government and the European Commission Humanitarian Aid and Civil Protection (ECHO) have replenished the DREF for this allocation.

An earthquake having magnitude of 6.9 Richter scale (initially estimated as a magnitude 6.8) struck Nepal on the evening of 18 September 2011 affecting 18 districts throughout the country. The disaster claimed seven lives, left 89 people injured and over 8,000 families displaced.

Following the earthquake, NRCS district chapters immediately carried out rapid assessments and provided non food items (NFI) with the support of IFRC's DREF in 12 districts (Ilam, Taplejung, Sankhuwasava, Panchthar, Dhankuta, Khotang, Tehrathum, Sindhupalchowk, Ramechhap, Bhojpur, Dolakha and Solukhumbu) in the eastern and central part of the country. Besides, Bhaktapur district chapter provided relief items to the affected families from its own stock.

Altogether, 7,696 families were benefitted from relief operation (3,972 families with NFI package, 3,724

families with tarpaulin) in 12 districts. The efforts were closely coordinated with national and local authorities as well as other organizations working in the affected areas. The non-food items provided by NRCS helped the families to sustain their living conditions as well as protect themselves from cold weather to some extent. Most of the families used tarpaulin to make self-made temporary shelter where they have been still living in. Likewise, the cash provided by district disaster relief committee (DDRC-district level government authority) helped them to manage food whereas the utensil sets provided by NRCS were used to cook food. Blankets and clothing materials protected them from cold weather.

The UN Cluster System had actively followed the situation across the different sectors and several meetings were held at national and district level to discuss both the immediate relief and longer term recovery process. Nepal government, coordinated by the Ministry of Physical Planning and Works, has developed and endorsed recovery plan.

The operation was expected to be implemented over four months (until 21 January 2012). However, due to the delayed delivery of some non-food items for stock replenishment by suppliers and the need of undertaking additional monitoring visits in the field lead up to a final lessons learnt workshop, the operation was extended to end of March 2012. All the planned activities under this DREF operation were accomplished within the operation period.

Of the total allocated DREF, CHF 370,843 was spent. The balance of CHF 65,336 has been returned to DREF.

The major donors and partners of DREF include the Australian government, the American government, the Belgian government, the Austrian Red Cross, the Canadian Red Cross and government, Danish Red Cross and government, ECHO, the Irish and the Italian governments, the Japanese Red Cross Society, the Luxembourg government, the Monaco Red Cross and government, the Netherlands Red Cross and government, the Norwegian Red Cross and government, the Spanish Government, the Swedish Red Cross and government, the United Kingdom Department for International Development (DFID), the Medtronic and Z Zurich Foundations, and other corporate and private donors.

IFRC, on behalf of NRCS, would like to thank all partners for their generous contribution to this DREF. Details of the contributions to the DREF can be found on www.ifrc.org/dref.

[<click here for the DREF budget; here for contact details>](#)

The situation

An earthquake measuring 6.9 on the Richter scale affected 18 districts of eastern part of Nepal. According to the National Seismological Centre, the epicenter was at the border of Taplejung district of Nepal and Sikkim of India. The earthquake resulted huge loss of lives, properties and damage in infrastructures in Nepal, India and Bhutan. Tremors were felt throughout Nepal, Bhutan, and some parts of India and Bangladesh.

Most of the areas in eastern region of Nepal were heavily affected with the damages in many of the physical infrastructures that include individual houses, school buildings, health service centres and office buildings. Besides, landslides triggered by the earthquake blocked some of the highways. In addition, the intense rainfall after the earthquake worsened the living condition of affected population. Several aftershocks with strong waves were felt in eastern region which were continued until mid of December 2011.

Seven people were killed, over 8,300 families were displaced and more than 33,500 families were affected by the earthquake in 18 districts. Similarly, 8,300 houses are fully damaged whereas 25,272 houses were partially damaged. The table below shows the detailed situation update.

No.	Districts	People		Families		Houses destroyed	
		Dead	Injured	Displaced	Affected	Fully	Partially
1	Ilam	-	1	1,867	2,334	1,867	467
2	Taplejung	-	18	1,756	16,612	1,756	14856
3	Sankhuwasava	1	22	979	4,254	979	3,275
4	Panchthar	-	5	1,430	2,562	1,430	1,132
5	Dhankuta	-	6	640	2,093	640	1,453

6	Khotang	-	-	163	423	163	260
7	Terhathum	-	1	548	2,179	548	1,631
8	Sindhupalchowk	-	4	133	384	239	145
9	Ramechhap	-	-	13	83	13	70
10	Bhojpur	-	23	479	1,839	479	1,360
11	Dolakha	-	-	74	209	74	135
12	Solukhumbu	-	2	207	442	71	371
13	Kathmandu	3	-	16	26	16	10
14	Lalitpur	-	1	9	47	9	38
15	Bhaktapur	-	3	16	81	16	65
16	Jhapa	1	-	-	-	-	-
17	Sunsari	2	3	-	-	-	-
18	Udayapur	-	-	-	4	-	4
	Total	7	89	8,330	33,572	8,300	25,272

Several hundred schools and classrooms as well as dozens of health posts and public buildings were damaged. At the early stage, majority of the displaced families had settled either in open spaces or in damaged houses which were in extremely vulnerable situation, while few displaced families had managed to live with host families.

Following the earthquake, NDRC national headquarters communicated with senior management as well as the affected district chapters to get better picture about the situation (casualties and loss of property) and in the following morning the emergency operation centre (EOC) was activated, managing hotlines and documentation system. All district chapters, in close coordination with respective DDRC, intensively involved in assessment and relief distribution mobilizing more than 800 volunteers including national disaster response team (NDRT).

A total of 7,696 families have benefitted from relief items provided by NRCS, among them, 3,972 families, who had completely lost their houses and household materials, received full sets of NFI where as 3,724 families received tarpaulin. Besides these, NRCS distributed 1,256 additional blankets to the beneficiaries.



Houses damaged by the earthquake in Pachthar district. **Photo:** NRCS.

Situation of the displaced families further worsened when extreme cold stroke the remote hilly village of affected districts. Since the last week of December, temperature in most of the earthquake affected areas significantly dropped to close to freezing at night. There was intense snowfall in many parts of the districts. More than 5,000 families in nine districts (Taplejung, Ilam, Panchthar, Bhojpur, Sankhuwasava, Khotang, Solukhumbu, Terhathum and Dhankuta) were found suffering from extreme cold. With support of another DREF and from the International Committee of Red Cross (ICRC), NRCS distributed additional blankets (two blankets per family) to 5,000 families affected by extreme cold in the nine districts.

The emergency period has been completed, while the Government of Nepal, coordinated by the Ministry of Physical Planning and Works, has endorsed a recovery plan.

Red Cross and Red Crescent action

Achievements against outcomes

Overview

Following the earthquake, NRCS national headquarters activated its EOC, managing hotlines and documentation system. The EOC remained functional for 19 hours every day over three weeks following the earthquake. Likewise, all district chapters located in eastern, central and western regions were in regular communication with national headquarters.

Emergency meetings were held at national headquarters and district chapters in the second day. District chapters deployed assessment teams from district headquarters as well as assigned their sub-chapters to deploy volunteers for rapid assessment in most of the affected areas. Likewise, national headquarters deployed eight NDRT trained persons to Bhojpur, Sankhuwasava, Taplejung, Ilam to assist these district chapters in carrying out assessment.

Following the rapid assessment, all district chapters, in close coordination with respective DDRC, intensively involved in relief distribution through mobilizing volunteers and sub-chapters.

IFRC played significant role to support NRCS for rendering relief services to the displaced families. Since the stock of NFI packages was depleting, IFRC provided funds from DREF to replenish 3,500 NFI packages, 3000 additional tarpaulins and 3,000 additional blankets.

In a joint monitoring visit (with NRCS, IFRC and ICRC) in February 2012 to the eastern region, the targeted beneficiaries we visited have already received the assistance provided by the NRCS. Some of them are still living in temporary shelters which was still cold high in the mountains, and they appreciated the Red Cross assistance very much. In some villages where NRCS has supported the community-based disaster risk reduction (CBDRR) before, the community teams had supported in assessment and distributions, which also streamlined the relief operation.

Coordination and partnership with stakeholders in relief operation remain very strong in the affected districts. NRCS district chapters carried out relief operation in close coordination with DDRC and other agencies. Immediately after the earthquake, some of the district chapters took initiative to organize emergency meeting of DDRC. The assessment was done in close coordination with DDRC and verification of data was done in the districts. NRCS district chapters had put efforts continuously to make consistency in the assessment reports.

In addition, one-door distribution system was followed in most of the districts and NRCS took the lead role in distributing relief materials. In most of the districts, distribution of cash by DDRC and distribution of non-food relief items by NRCS was carried out in coordinated way. Coordination with INGOs for relief distribution was maintained and NRCS district chapters with support from these INGOs, distributed shelter kits, food items etc in some of the districts.

Likewise, the Ministry of Home Affairs, focal agency for disaster management in Nepal, coordinated national level meetings at national EOC, including Central Natural Disaster Relief Committee (CNDRC) meetings. NRCS as an ex-officio member of CNDRC took part in the meeting and shared NRCS's relief operation update regularly.

The operation was expected to be implemented over four months (until 21 January 2012). However, the delayed delivery of some NFIs by suppliers and the need of undertaking additional monitoring visits prior to a final lesson learnt workshop resulted in the operation being extended to end of March 2012. All the planned activities under this DREF operation were accomplished within the operation period.

Relief distributions (food and basic non-food items)	
Outcome: Outcome: 3,500 displaced families (approximately 21,000 people) who have suffered most from the earthquake will benefit from the provision of NFIs and additional shelter materials to meet their immediate needs.	
Outputs (expected results)	Activities planned
Families received shelter materials and NFIs to better protect themselves from the elements while they are temporarily displaced, and other items to replace necessary household items lost in the earthquake.	<ul style="list-style-type: none"> • Mobilization of staff and volunteers in 12 districts • Community assessments. • Beneficiary registration • Dispatch and transportation by NRCS to the distribution sites • Distribution of relief items, especially at unit level by trained staff and volunteers • Monitoring and reporting of distributions • Procurement and storage of NFIs, as replenishment of stocks distributed, according to IFRC standard procedures • Ongoing monitoring by the national headquarters and IFRC • Conduct lesson learnt workshop

Achievements

Dispatch of relief items to the distribution point

Prior to the earthquake, NRCS had around 9,000 NFI package in stock throughout the country, out of which, only around 3,000 NFI package were available at Biratnagar warehouse which is closest to the epicenter. The national headquarters dispatched required NFIs to Biratnagar warehouse from central as well as other regional warehouses, in turn Biratnagar warehouse supplied the items to district chapters for distribution in earthquake affected village development committees (VDCs).

Distribution of relief items

In accordance with the rapid assessment report, NRCS provided full package of NFI to 3,972 families and tarpaulins to additional 3,724 families affected by the earthquake. A total of 7,696 families have benefitted from relief operation in 12 districts. In addition, NRCS Bhaktapur district chapter mobilized its own internal resources and NFI packages to assist the displaced families.

NRCS distributed the relief items based on need basis. The NFI full sets were provided for families whose houses were completely destroyed, while the tarpaulin and/or blanket were provided for families whose houses were partially damaged. NRCS also made one distribution in each of VDCs of the affected districts.



Affected people receiving non-food relief items from NRCS in Tehrathum district. **Photo:** NRCS.

Following the earthquake on 18 September 2011, NRCS carried out rapid assessment of the affected area and started to distribute relief items from its pre-positioned stock within a week of the disaster and the remaining distribution was continued until end of March 2012. However, the major distribution was completed on 21 January 2012 (within 4 months of disaster).

The following table shows the number of families benefitted from relief distribution in the operation districts.

No.	Districts	Relief distribution to date			Remarks
		NFRI sets ^(#1)	Tarpaulin	Blanket	
1	Ilam	303	1,199	0	^(#1) Content of one standard NFRI set: <ul style="list-style-type: none"> • Tarpaulin - 1 piece • Nylon rope - 10 metres • Blanket - 2 pieces • Female Sari - 1 piece • Male Dhoti (only for Terai area) - 1 piece • Jean cloth - 5 metres • Print cloth - 7 metres • Plain cloth - 6 metres • Water bucket with lid - 1 piece • Kitchen utensils - 1 set • Bag for holding kit items - 1 piece
2	Taplejung	333	610	0	
3	Sankhuwasava	700	0	0	
4	Panchthar	1,444	767	558	
5	Dhankuta	99	541	0	
6	Khotang	252	137	178	
7	Tehrathum	495	67	15	
8	Sindhupalchowk	77	0	0	
9	Ramechhap	83	0	34	
10	Bhojpur	20	403	392	
11	Dolakha	46	0	3	
12	Solukhumbu	120	0	110	
13	Bhaktapur	-	-	-	
Total no. of families benefitted		3,972	3,724	1,290	

The Government of Nepal has provided cash to the displaced families in accordance to provision made in the relief act.

Some of the NRCS district chapters were also involved in distributing several items supported by the UN agencies and international non-governmental organizations (INGOs) like UNOCHA, UNICEF, Save the children and CARE Nepal. With their support NRCS district chapters distributed shelter kits, tarpaulin, blanket and rice grain to the affected population in Taplejung, Panchthar, Ilam, Bhojpur, Sankhuwasava and Tehrathum districts.

The national society mobilized 841 volunteers in the field for rendering relief services to displaced families.

Reporting, monitoring and supervision

NRCS headquarters developed a standard reporting format and shared with all operation district chapters to ensure the quality and consistency of the reports. The district chapters documented the distribution data and reported national headquarters in the given format regularly. Then the national headquarters together with IFRC country office and Asia Pacific (AP) zone office published the operation updates in a regular interval. NRCS district chapters had taken the overall responsibility of relief distribution, and monitoring of the operation. The district chapter and sub-chapter governance volunteers monitored the situation and distribution activities closely.

The national headquarters coordinated and monitored the operation through the regular information received from district chapters as well as the monitoring visits. Similarly, IFRC country office monitored the operation closely through the regular internal reporting from NRCS as well as paying the field visits.

The operation progress/achievement was shared with other internal and external partners through regular sharing and coordination meetings as well as publishing DREF operation updates.

Procurement

Procurement of 3,500 NFRI sets (excluding tarpaulins) was completed within the extended operation period (until 31 March). The IFRC zone logistics unit in Kuala Lumpur provided the required number of tarpaulins, which was received in the first week of December 2011.

Major constraints and challenges

The overall relief operation has been carried out smoothly though there was some delay in rendering the services in comparison to the process and timeline mentioned in NRCS disaster response operation manual.

Major challenges encountered during the operation are as follows:

- The stock of non-food relief items in NRCS warehouses were in very critical level prior to the earthquake. NRCS had around 9,000 family packages of NFI in seven warehouses among them Biratnagar warehouse had around 3,000 sets of NFI at that time. So, national headquarters had to immediately mobilize NFI sets available in Kathmandu, Bhairahawa and Birgunj warehouses and dispatched additional NFI sets to Biratnagar warehouse.
- Due to lack of transportation facilities, blockages of highway due to landslides in some areas and reliable communication facilities in affected districts, the district chapters and field responders have faced many complications to gain access for the assessment and relief distribution. The district chapters hired mule or porter to transport relief items up to distribution points in remote VDCs in some districts
- Remoteness was also a major problem for transporting the NFI packages.
- Since NRCS was heavily engaged in relief distribution in all districts, district chapters faced many challenges to maintain increased pressure for conducting assessment and relief distribution and also the expectations from beneficiaries and others.
- Lack of adequate skills in conducting assessment using revised formats among NRCS District chapters and sub-chapter level volunteers cause inconsistency in the assessment in few cases.



Elderly persons sitting by their house in Bhojpur district which was destroyed by the earthquake.
Photo: NRCS.

Lessons learnt workshop

In the last week of March 2012, NRCS conducted a lessons learnt workshop in Biratnagar to discuss on lessons learnt, challenges and best practices of the overall response operations (earthquake and extreme cold DREF operations). The NRCS chairman, vice chairman, treasurer general, president of disaster and crisis management committee, district executive committee members from the operation districts, and director, deputy director, other concerned staff from disaster management department, as well as the operations coordinator from IFRC AP zone disaster management unit, attended the meeting. The meeting has intensively discussed on the strengths and gaps of the overall response operation. Findings from the workshop are as follows:

Gaps and lessons Learnt

- Since NRCS has recently updated and printed its response operational manual, NRCS needs to facilitate its organizational units such as district chapter, sub-chapter and volunteers to develop better understanding about the disaster response operational manual, response specific skills which will substantially contribute to carry out response operation effectively and efficiently in future.
- It is necessary to have clear assessment formats especially for earthquake situation/ grading the damages
- Communication and documentation is another area where NRCS needs to improve at sub-chapter and district chapter levels. In some cases, fluctuation in assessment data has been observed in district chapters' reports during the relief operation. Considering the situation, headquarter developed a structured reporting format and circulated to all district chapters which have helped to make consistency in the reporting.
- NRCS has provided relief support to almost all displaced families in the affected districts. The relief items are distributed as per the need of beneficiaries. Mainly, NRCS provided full sets of NFI to the families whose houses and household materials had lost, and tarpaulin and blankets to those whose houses are damaged. Since NRCS has standardized full set of its relief items, it may be difficult to separate the items included in standardized set in case there is a need to provide partial support. The district chapters have to identify appropriate items to fulfill their immediate needs. Thus, it is realized that there is a need to revise NFRI sets as per the needs and the national context.

Recommendations for future operation

- Establish EOC at district level
- Enhance knowledge about efficient relief distribution as well as documentation
- Revise NFI set/different package for different situation
- Maintain at least minimum NFI stock at national headquarters and district chapters
- Manage warehouses at district level
- Explore alternatives to maintain fund for volunteer mobilization for assessment and maintaining stock NFI packages.
- Having better knowledge and skills on assessment for earthquake situation is vital (damage and need assessment).

Discernible Impact

The NFIs provided by NRCS helped the families to sustain their living conditions as well as protect themselves from cold environment to some extent. Most of the families have used tarpaulin to make self-made temporary shelter where they are still living in. Likewise, the cash provided by DDRRC helped them to manage food whereas the utensil sets provided by NRCS were used to cook food. Blankets and clothing materials provided by NRCS could help these families to protect from cold environment.

The activities planned under the DREF operation has been accomplished within the operation period.

Contact information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
 2. Enable healthy and safe living.
 3. Promote social inclusion and a culture of non-violence and peace.
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MDRNP005 - Nepal - Taplejung Earthquake

Appeal Launch Date: 20 sep 11

Appeal Timeframe: 20 sep 11 to 31 mar 12

FINAL REPORT

Selected Parameters	
Reporting Timeframe	2011/09-2013/01
Budget Timeframe	2011/09-2012/03
Appeal	MDRNP005
Budget	APPROVED

All figures are in Swiss Francs (CHF)

I. Funding

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL	Deferred Income
A. Budget	436,179					436,179	
B. Opening Balance	0					0	
Income							
<u>Other Income</u>							
<i>DREF Allocations</i>	436,179					436,179	
C4. Other Income	436,179					436,179	
C. Total Income = SUM(C1..C4)	436,179					436,179	
D. Total Funding = B +C	436,179					436,179	
Coverage = D/A	100%					100%	

II. Movement of Funds

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL	Deferred Income
B. Opening Balance	0					0	
C. Income	436,179					436,179	
E. Expenditure	-370,843					-370,843	
F. Closing Balance = (B + C + E)	65,336					65,336	

Selected Parameters	
Reporting Timeframe	2011/09-2013/01
Budget Timeframe	2011/09-2012/03
Appeal	MDRNP005
Budget	APPROVED

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination		
A							B	A - B
BUDGET (C)	436,179						436,179	
Relief items, Construction, Supplies								
Shelter - Relief	143,710	80,322				80,322	63,388	
Clothing & Textiles	126,395						126,395	
Utensils & Tools	30,410						30,410	
Other Supplies & Services	7,082						7,082	
Total Relief items, Construction, Su	307,597	80,322				80,322	227,275	
Land, vehicles & equipment								
Computers & Telecom	2,024						2,024	
Total Land, vehicles & equipment	2,024						2,024	
Logistics, Transport & Storage								
Distribution & Monitoring	5,713	10,037				10,037	-4,324	
Transport & Vehicles Costs	19,222						19,222	
Logistics Services		5,267				5,267	-5,267	
Total Logistics, Transport & Storage	24,935	15,304				15,304	9,631	
Personnel								
National Society Staff	8,166						8,166	
Volunteers	20,567						20,567	
Total Personnel	28,733						28,733	
Consultants & Professional Fees								
Professional Fees		3,000				3,000	-3,000	
Total Consultants & Professional Fe		3,000				3,000	-3,000	
Workshops & Training								
Workshops & Training	5,000						5,000	
Total Workshops & Training	5,000						5,000	
General Expenditure								
Travel	23,894	192				192	23,702	
Information & Public Relations	2,378						2,378	
Office Costs	3,809						3,809	
Communications	3,333	49				49	3,283	
Financial Charges		1,332				1,332	-1,332	
Other General Expenses	7,857						7,857	
Total General Expenditure	41,271	1,574				1,574	39,696	
Contributions & Transfers								
Cash Transfers National Societies		248,010				248,010	-248,010	
Total Contributions & Transfers		248,010				248,010	-248,010	
Indirect Costs								
Programme & Services Support Recov	26,621	22,634				22,634	3,988	
Total Indirect Costs	26,621	22,634				22,634	3,988	
TOTAL EXPENDITURE (D)	436,179	370,843				370,843	65,336	
VARIANCE (C - D)		65,336				65,336		