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Emergency appeal

Viet Nam: Mekong Delta floods

 International Federation
of Red Cross and Red Crescent Societies

Revised emergency appeal n° MDRVN009 GLIDE n° [FL-2011-000137-VNM](#) 24 July 2012

This revised emergency appeal seeks CHF 1,107,186 in cash, kind, or services to support the Viet Nam Red Cross (VNRC) to assist 10,000 households (42,000 beneficiaries) for 12 months, and will be completed by the end of October 2012. A final report will be made available by 31 January 2013, three months after the end of the operation.

Appeal history:

- 9 November 2011: This emergency appeal was launched for CHF 1,107,185 to assist 10,000 households for 12 months.
- 18 October 2011: Disaster Relief Emergency Fund (DREF) was initially allocated from the Federation's DREF.

Summary:

During the end of September 2011, floods in the Mekong delta swept through seven provinces of An Giang, Dong Thap, Long An, Can Tho, Vinh Long, Hau Giang and Kien Giang, causing significant losses and damages, especially to the first three provinces on the list. Unlike the floods that Viet Nam faces every year in the central region of the country, the Mekong Delta experienced slow onset floods, with water covering large areas for more than 3 months, paralyzing the everyday life of affected communities and threatened their livelihoods.



Family affected by Mekong floods in temporary shelter in Long An
(Photo: Viet Hung/IFRC)

In response to the disaster, VNRC, with support from the International Federation of Red Cross and Red Crescent Societies (IFRC) and partner national societies had been involved in carrying out key activities as part of the relief phase of the Mekong Delta Floods operation. Under the original emergency appeal, VNRC had successfully reached out to the most vulnerable people with immediate relief supplies such as household items, tarpaulins as well as provided them with safe drinking water and health messages to prevent outbreak of both infectious and water-borne diseases.

In March, VNRC, with IFRC support, completed the gathering of secondary quantitative data in the three provinces of An Giang, Dong Thap and Long An, while an additional team from VNRC and three partner national societies focused on gathering the qualitative data as a means to identify and prioritize areas to be focused on in the three provinces under the recovery components. In May, VNRC staff and volunteers along with government authorities received training in needs assessment in order to scale up the skills and competencies. Following the needs assessment training, all participants were mobilized to carry out the needs assessment in the selected locations in order to ascertain that the recovery needs in shelter and livelihoods identified in the relief phase were in fact still a priority six months later, and verification of selected beneficiaries.

The findings showed that many communities had already recovered to a great extent either from the relief support provided by the Viet Nam government, VNRC, partner national societies, other agencies or through their own

existing capacities in meeting their livelihood needs. It also showed that shelter still continued to remain a need for many who were affected by the floods. Based on this, VNRC decided to re-direct its support originally allocated under the livelihoods programme towards shelter and disaster preparedness which remains a need.

This revised emergency appeal reflects the current existing recovery needs of communities post relief phase, as highlighted from recent analysis and findings identified in the needs assessment carried out by VNRC with the support by IFRC. Such findings will complement the efforts of the VNRC moving into the recovery phase of the operation. It has been prepared in close cooperation with VNRC to ensure that the needs of the vulnerable population are met accordingly.

Contributions have been received from partner national societies including American Red Cross, Australian Red Cross/Australian government, British Red Cross, Canadian Red Cross/Canadian government, Japanese Red Cross Society, Norwegian Red Cross, Red Cross of Monaco, Singapore Red Cross Society, Swedish Red Cross/Swedish government, Swiss Red Cross, and The Netherlands Red Cross. Funding has also been received from the Coca-Cola Foundation and the Voluntary Emergency Relief Fund (VERF/WHO).

On behalf of Viet Nam Red Cross, IFRC would like to thank all partners and donors for their invaluable support of this operation.

[<click for attached emergency appeal budget; a map of the affected areas; or contact details>](#)

The situation

Between late September and early December in 2011, the Mekong Delta region of Viet Nam experienced its worst flooding in 11 years, affecting 153,631 families (over 600,000 people) in the provinces of An Giang, Dong Thap, Long An, Can Tho, Vinh Long, Hau Giang and Kien Giang. Unlike the floods that Viet Nam had faced every year, the 2011 floods were slow onset in nature, with water covering larger areas over a longer period of time. Such flooding had a serious impact on the livelihoods of the population in the Mekong Delta region. Of the seven provinces in the affected area, the provinces of An Giang, Dong Thap and Long An were worst hit. Up to 12,864 families were evacuated due to flooding and landslides. Damages to property and livelihoods were also widespread with 11,768 acres of rice paddies and secondary crops lost with an estimated total damage valued at VND 3,667,177 million or approximately CHF 158.41 million (see table 1 below).

Mekong Delta Floods – Damage statistics as of 10 November 2011 (Source: CCFSC)

No.	Province	Estimated total damage (VND million)	Estimated total damage (CHF million)
1	An Giang	953,000	41.12
2	Dong Thap	996,192	43.05
3	Long An	865,919	37.42
4	Can Tho	225,805	9.76
5	Vinh Long	238,094	10.29
6	Hau Giang	271,022	11.71
7	Kien Giang	117,145	5.06
TOTAL		3,667,177	158.41

Six months on, some households have made, where possible, efforts to rebuild their houses; however, many families whose houses had totally collapsed are seen to still be living in temporary shelters nearby their destroyed houses or continue to live in their bamboo houses with poor conditions.

Coordination and partnerships

Movement coordination: Throughout the Mekong Floods relief phase, Red Cross Red Crescent Movement coordination and cooperation have been strengthened through improved communication and integrated planning. Resources were better allocated throughout the operation. This concerted effort by all had resulted in an operational framework that favored continuation of consolidated efforts in the subsequent recovery phase. The agreement to move towards a 'one operation approach' was reinforced. VNRC, IFRC and key partner national societies such as French Red Cross, German Red Cross and Spanish Red Cross have worked collaboratively in

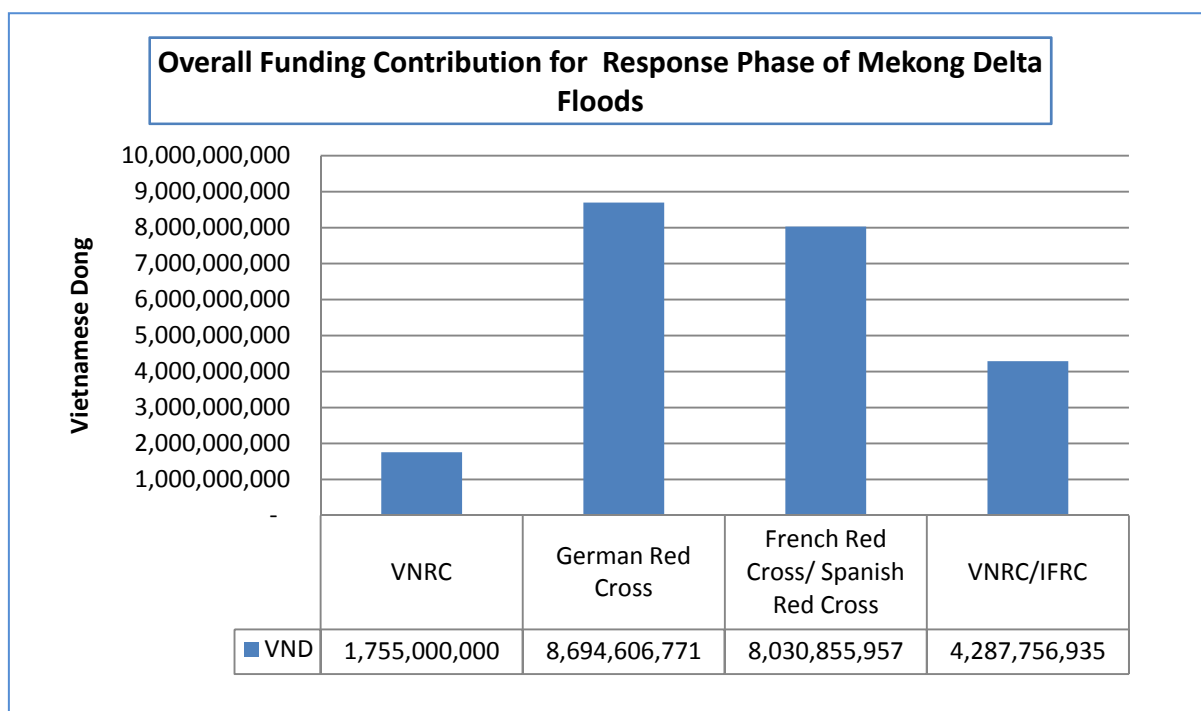
the recovery planning process especially in shelter support to beneficiaries. The collaborative approach will continue throughout the operation.

Coordination with authorities: VNRC coordinates proactively with relevant government authorities. In preparation for the recovery phase, VNRC kept close contact with various representative bodies such as the Fatherland Front, the Women’s Union, Department for Labor, Social Affairs, representatives from the People’s Committees, and commune VNRC volunteers. These parties were invited to attend a VNRC training on needs assessment. Such opportunities to promote greater collaboration and cooperation had not only resulted in strengthened partnerships between VNRC and various government authorities; it also acted as a platform to synergize activities and allocation of resources.

Inter-agency coordination: Continued coordination and cooperation between VNRC, IFRC and partner national societies have seen many successes. This included the endorsement of a recent submission for a consortium funded by the European Commission Directorate General for Humanitarian Aid and Civil Protection (DG ECHO) which has taken into consideration the proposed allocation of support and resources in the area of shelter for the recovery phase. Alongside this, VNRC has continued to work in a coordinated manner with national and international NGOs to ensure greater utilization and effective allocation of support.

Red Cross and Red Crescent action

This section is divided into two parts; the first of which highlights the needs covered which have been met for the most part under the emergency appeal, and the second part which highlights the current needs which exist and are being addressed by VNRC with the support of IFRC and partner national societies.



Breakdown of total contribution of support per province by VNRC, IFRC and partner national societies

	AN GIANG	DONG THAP	LONG AN	VNRC HQs	TOTAL (VND)	TOTAL (CHF)
VNRC	802,500,000	462,500,000	490,000,000		1,755,000,000	82,531
FRC/SRC	3,851,796,203	1,980,920,901	953,369,905	1,244,768,948	8,030,855,957	377,628
GRC	3,039,056,491	5,367,845,646		287,704,634	8,694,606,771	408,875
VNRC/IFRC	1,151,463,800	1,009,595,600	867,777,400	1,258,920,135	4,287,756,935	201,637

Needs covered

The objectives achieved to date under the original appeal have been largely carried out as part of the relief phase of this operation and constitute the distribution of household kits, tarpaulins, water containers, and unconditional cash grants. Provision of safe drinking water, disease prevention and health and hygiene promotional campaigns have been made to community members by VNRC volunteers.

Relief distributions (cash, household kits and tarpaulins)

Outcome: The immediate humanitarian needs of 3,000 families in An Giang, Dong Thap and Long An are met through VNRC relief distributions.

Outputs (expected results)	Activities planned
Cash, essential relief items and emergency shelter needs are distributed by VNRC to 3,000 of the most affected households.	<ul style="list-style-type: none"> • Organize transport and distribution of 1,500 household kits to the local chapters. • Conduct on-the-ground assessments, selection and verification of 3,000 families (1,500 for cash and 1,500 for household kits and tarpaulins). • Locally procure household kits and tarpaulin items in line with the agreed procurement standards and quality control. • Distribute unconditional cash grants (CHF 22/household) to 1,500 of the most affected families to help them meet the most basic needs (e.g. food and essential items) and ensure no forced redistribution is made. • Distribute household kits and temporary shelter materials (tarpaulins), and control supply movements from point of dispatch to end-user. • Monitor and evaluate relief activities and provide reporting on relief distributions

Relief distribution activities under the original emergency appeal were carried as planned by VNRC with the support of IFRC and completed by the end of February 2012. This included support to 3,000 families with distribution of 1,500 household kits, 1,500 unconditional cash grants and 1,500 tarpaulins. Currently VNRC is in the process of replenishing its warehouse stock of household kits that were mobilized at the onset of the emergency in order to ensure that relevant stocks are in place ahead of disaster season in 2012. For partner national societies such as German Red Cross, relief activities were completed at the end of April and for French Red Cross/Spanish Red Cross, it was completed in May. Please refer to [annex 1](#) for further details of relief support by VNRC and partner national societies.

Emergency health (disease prevention and health promotion)

Outcome: By the end of January 2012, immediate health risks of 10,000 families in three flood-affected provinces are reduced.

Output (expected result)	Activities planned
Targeted disease prevention and health promotion activities are conducted.	<ul style="list-style-type: none"> • Refresh/update VNRC trainers and 180 community volunteers on disease prevention and epidemic control. • Reproduce and distribute information, education and communication (IEC) materials (such as leaflets, handbook for volunteers, posters). • Mobilize volunteers to conduct house-to-house and community-level disease prevention and health promotion campaigns. • Mobilize communities to conduct hand-washing, cleaning and other campaigns to prevent the occurrence of infectious diseases. • Coordinate with local health authorities to ensure appropriate and effective response. • Monitor and review health activities.

Disease prevention and health promotion activities under this emergency appeal have been carried out as planned by VNRC with the support of IFRC, and completed by the end of February 2012. Investments in building knowledge and skills of VNRC staffs and volunteers resulted in 180 volunteers in 18 communes being trained on health topics such as dengue fever, hand, foot and mouth disease (HFMD), including safe water and good sanitation, and communication skills in three provinces of An Giang, Dong Thap and Long An. This has proven to be beneficial in producing positive outcomes to promote healthy and safe practices among community members through house-to-house visits and community campaigns that reached at least 10,000 families. Volunteers were equipped with flipcharts and handbooks, as well as leaflets and posters as aides when conducting activities in communities.

Enhanced capacity of VNRC staff and volunteers is invaluable, their contribution can also be seen in the on-going response to the HFMD outbreak where such human resource capacity has been mobilized. (See [MDRVN01001](#))



VNRC volunteer facilitating a group sensitization session on dengue fever in Dong Thap, February 2012. (Photo: Pha Tran / IFRC)



VNRC volunteer giving a session on HFMD prevention to mothers in An Giang, February 2012. (Photo: Pha Tran / IFRC)

Water, sanitation, and hygiene promotion

Outcome: The risk of water and sanitation-related diseases are reduced through the provision of safe water and hygiene promotion up to 1,700 households in the flood-affected provinces of An Giang, Dong Thap and Long An.

Outputs (expected results)

Provision of safe water, water storage containers and hygiene promotion to 1,700 households in the flood-affected provinces of An Giang, Dong Thap and Long An.

Activities planned

- Assess the existing situation of drinking water coverage with a view of ensuring availability of an adequate water supply, and plan for provision of safe water and hygiene promotion.
- Improve capacity of VNRC in water and sanitation/hygiene promotion response in emergency through deployment of NDRT specializing in water and sanitation to train key responders and operate the water treatment unit.
- Improve capacity of VNRC in water and sanitation/hygiene promotion response in emergency through deployment of NDRT specializing in water and sanitation to train key responders and operate the water treatment unit.
- Organize training on managing the water treatment units for key responders in affected provinces.
- Select and train staff and volunteers (180) in household water treatment (aquatabs) and hygiene promotion.
- Distribute water storage containers and training on household water treatment for 1,200 households (5,040 beneficiaries)
- Distribute the household water treatment manual and other information, education and communication (IEC) material in

	<p>Vietnamese.</p> <ul style="list-style-type: none"> • Provide safe water to 500 households (2,100 beneficiaries) by using water treatment units. • Conduct monitoring for quality control and evaluate for effectiveness.
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Water, sanitation and hygiene promotion activities have been completed by the end of February 2012. A total of 18 VNRC staff were trained on water and sanitation in emergencies, which also include practical skills in usage of a water treatment. Following the training, they assisted in providing support to 800 households with safe drinking water through the use of the water treatment in An Giang. The distribution of water tanks was done together with a demonstration of household water treatment and instructions on the use of water purification tablets by trained volunteers. In total, 1,200 families have received plastic water storage tanks of 300-litre capacity. Up to 180 volunteers from selected 18 communes were selected for both water and sanitation, and health education. In addition, 10,000 copies of small-size posters with messages on household water treatment and prevention of water-borne diseases were printed for distribution to beneficiaries in the next step of the endeavour.

Shelter

Outcome: By the end of October 2012, 200 households from An Giang, Dong Thap and Long An provinces have their houses rebuilt following storm-/flood-resistant standards and equipped with water and sanitation facilities.

Output (expected result)	Activities planned
200 households are provided with conditional cash grants to rebuild storm/flood resistant houses equipped with water and sanitation facilities.	<ul style="list-style-type: none"> • Shelter needs assessments. • Consultancy with a local partner to provide technical assistance to VNRC • Briefing of VNRC volunteers, staff and branches on beneficiary and village selection criteria. • Identification of villages for VNRC assistance. • Beneficiary selection process. • Public notification of assistance to beneficiaries. • Field surveys to assess beneficiary needs and local conditions for construction. • Preparation of house designs in line with Vietnamese national and local government standards. • Training for local builders, VNRC staff and beneficiaries on safe housing construction techniques. • Release of first payment of the conditional cash to the identified beneficiaries. • Construction of new houses. • Release of final cash grant payment to the beneficiaries for the houses. • Branch development with specific focus on training, technical monitoring and reporting. • Internal review and external evaluation of the shelter project.

Building on the lessons learned from the Ketsana operation in 2009-2010, VNRC supported by IFRC have prioritized as part of the Mekong floods operation to invest further in the opportunity to build the technical capacity of VNRC staff at provincial, district and national levels. In order to achieve this, VNRC has allocated a shelter focal person in each of the three provinces and a shelter coordinator based in Ho Chi Minh City to support the overall implementation of the programme.

During the month of February and early March, an IFRC shelter technical advisor worked with VNRC and the IFRC operations manager in planning key activities required as part of the recovery programme implementation. This included providing technical support to the VNRC in-country, with planning and identification, as well as agreement on the construction of houses. Alongside planning activities, field visits were carried out in the three provinces in order to commence with proposed designs for the models of houses in collaboration with DWF to support VNRC shelter programme in terms of the technical implementation, under similar modalities to the Ketsana operation.

In late April-early May, VNRC with support from IFRC successfully conducted two needs assessment training sessions. In total, 49 participants from prioritized areas in An Giang, Dong Thap and Long An were trained. The

facilitators for the needs assessment training included six NDRTs, the shelter coordinator and support from three IFRC staff. The participants included VNRC staffs, and representatives from key government authorities from selected districts and communes. Following the needs assessment trainings, participants were involved in carrying out real-time needs assessment in the selected locations to ascertain both the needs of communities 6 months following the floods and verification of beneficiary lists. Using a learning-by-doing approach has proven to be beneficial particularly in ensuring the quality of skills of participants gained through the mentoring support provided by all facilitators during the field assessments.

Reinforcing the agreement to move towards a 'one operation approach' VNRC, IFRC and key partner national societies such as French Red Cross, German Red Cross and Spanish Red Cross submitted a proposal to DG ECHO for support of recovery activities which includes shelter as a key component.

Livelihood support	
Outcome: By the end of October 2012, 1,500 affected households from An Giang, Dong Thap and Long An provinces who have lost their means of income, have restored a viable and sustainable source of income.	
Outputs (expected results)	Activities planned
1,500 households are provided with conditional cash grants for boats and fishing nets.	<ul style="list-style-type: none"> • VNRC conducts a deeper livelihood needs assessment and local market analysis • Briefing of VNRC volunteers, staff and branches on beneficiary and village selection criteria • Identification of villages for VNRC assistance • Beneficiary selection process • Public notification of assistance to beneficiaries • Support of 1,500 households in re-establishing a source of livelihood through conditional cash grants to procure boats and fishing nets. • Branch development with specific focus on monitoring, evaluation and reporting

During implementation of the relief phase and in preparation of the recovery phase activities, VNRC, with IFRC support, commenced with mapping the planning the operational process for the recovery phase. During this process, it was evident that there was insufficient information on the three provinces to ensure that the identified needs under the original emergency appeal for livelihoods were firstly, valid, and if so, would these still be relevant when the operation moved into the recovery phase.

This required consolidation of secondary data, taking into consideration the support provided to date by various agencies throughout the relief phase related to livelihoods, followed by a detailed needs assessment in selected locations. The findings have shown that many communities have already recovered to a great extent either from the support provided by various agencies and the Viet Nam government, or through their own existing capacities. Based on such findings, VNRC decided to re-direct support originally allocated under the livelihoods programme towards shelter and disaster preparedness which remains a need.

Disaster preparedness	
Outcome: VNRC chapters and branches from An Giang, Dong Thap, Long An provinces have increased their respective capacities to respond to disasters.	
Output (expected result)	Activities planned
Twenty-one motor boats, 42 disaster response packages and disaster response training are provided to VNRC for future emergency interventions.	<ul style="list-style-type: none"> • Organize training on disaster response (including revised Sphere standards) at district and commune level. • Procure and distribute 42 disaster response packages (including life-jackets, loud speakers, plastic sheeting, first aid kits, etc.) for 21 VNRC district branches (covering 42 communes). • Procure and distribute motor boats to VNRC provincial chapters and district branches for rapid intervention in case of disasters.

From the discussions and lessons highlighted from the field coordination meeting in February, it was agreed that investment in strengthening disaster preparedness capacity of the VNRC provinces should be a focus to scale up the capacity of VNRC staffs and volunteers in key elements of disaster management, with a particular emphasis in needs assessment. At the beginning of May, VNRC with support from IFRC conducted two training sessions focusing on needs assessment. VNRC staffs and volunteers from prioritized areas among the three provinces along with representatives from government authorities participated in the training.

Participants were able to put into action their skills developed from these two needs assessment training sessions through practical implementation of field assessments in the prioritized areas. The field assessments will support VNRC to plan accordingly as part of VNRC recovery activities in shelter and livelihoods.

The current needs

Shelter

During implementation of the relief phase and in preparation for recovery activities, VNRC, with IFRC support commenced mapping and planning the operational process for the recovery phase. During this process it became clear that insufficient information existed to inform key decisions related to selection of targeted areas for recovery activities in the shelter sector.

It was then agreed that an extensive and detailed needs assessment was required in order to identify key target communities. In March, VNRC, with IFRC support, started to collect secondary quantitative data in the three provinces of An Giang, Dong Thap and Long An, while an additional team from VNRC, and three partner national societies focused on gathering the qualitative data. All these measures were taken as a means to identify and prioritize areas to be focused on in these three provinces under the recovery components.

Following the analysis of secondary data, VNRC has prioritized selected areas to focus on in terms of its support in shelter. Such prioritization has taken into account analysis of secondary data, and proposed allocation of support which will be provided by partner national societies through a DG-ECHO funded consortium and other agencies such as CARE and Save the Children. This will aim to ensure that duplication of resources is avoided. In May, VNRC staff and volunteers along with representatives from government authorities received training in needs assessment to assist them in carrying out field assessments in selected prioritized areas.

Taking into account the support that will be provided by VNRC through the emergency appeal, partner national societies and other agencies in the coming months, VNRC with support from IFRC prioritized support in the following districts and communes (see Table 1) as part of key recovery activities. For further information of consolidated support please refer to [Annex 1](#) (*Mapping of recovery shelter support by agencies for Mekong Floods operation*).

Table 1. VNRC/IFRC support for recovery phase activities

PROVINCE	DISTRICT	COMMUNE	HAMLET
Long An	Moc Hoa	Tan Lap	Ap1, Ap3, Ap 4, Ap 5, Ap 6, Ap 7
	Tan Thanh	Tan Thanh	Ap 1, Ap 2, Ap 3, Ap 4, Ap 5, Ap 6
Dong Thap	Thanh Binh	Tan Binh	Ha, Tan Hoi, Tan Phu A, Tan Phu B
		Tan My	Ap 1, Ap 2, Ap 3, Ap 4, Ap 5
An Giang	Cho Moi	My An	My Loi, My Long, My Phu, My Trung
		Kien An	Kien Binh 2, Hoa Thuong

Disaster preparedness

The intention and commitment by VNRC to invest in disaster preparedness has grown significantly with a change in organizational mindset in VNRC. In doing so will see activities under the DP component revised slightly to be spread out to be much more holistic taking into account investing in HR capacity, as well as operational capacity which will include warehouse investment as well as equipping teams with necessary operational equipment to function efficiently and effectively in future disasters.

The importance of investing sufficiently in both human resources and operational capacity to strengthen disaster preparedness capacity for the VNRC provinces has remained unchanged and will continue to be a key priority during the recovery phase, however the number of branches targeted will be decreased in order to diversify

activities covered under operational disaster preparedness. In order to achieve this goal VNRC will focus on scaling up of VNRC's staff and volunteers at provincial and district levels develop essential skills and competencies in areas such as needs assessment, and key elements of disaster management so as to be able to identify the needs of affected populations following future disasters.

VNRC's commitment in scaling up its operational preparedness will be reflected in its commitment to establish a strategic warehouse in the central region of the country. This will ensure that greater flow of essential relief items will be delivered much more rapidly to those most in need. In order to be better prepared to respond, selected chapters and branches will also be scaled up with essential operational equipment.

Livelihood support

Taking into consideration the analysis and findings from the assessment carried out by VNRC with support from IFRC it was agreed that the livelihoods component will no longer be carried out as a recovery component of the emergency appeal. The findings showed that many communities had already recovered to a great extent either from the support provided by VNRC, partner national societies, other agencies and the Viet Nam government, or through their own existing capacities. Allocation of support initially allocated under this component will be re-directed under shelter and disaster preparedness which are in line with current needs identified.

The revised operation

Relief distributions (cash, household kits)	
Outcome: The immediate humanitarian needs of 3,000 families in An Giang, Dong Thap and Long An are met through VNRC relief distributions.	
Outputs (expected results)	Activities planned
Cash and essential relief items are distributed by VNRC to 3,000 of the most affected households.	<ul style="list-style-type: none"> Organize transport and distribution of 1,500 household kits to the local chapters. Conduct on-the-ground assessments, selection and verification of 3,000 families (1,500 for cash and 1,500 for household kits). Locally procure household kits and tarpaulin items in line with the agreed procurement standards and quality control. Distribute unconditional cash grants (CHF 22/household) to 1,500 of the most affected families to help them meet the most basic needs (e.g. food and essential items) and ensure no forced redistribution is made. Distribute household kits and control supply movements from point of dispatch to end-user. Monitor and evaluate relief activities and provide reporting on relief distributions.

Emergency health (disease prevention and health promotion)	
Outcome: By the end of January 2012, immediate health risks of 10,000 families in three flood-affected provinces are reduced.	
Output (expected result)	Activities planned

<p>Targeted disease prevention and health promotion activities are conducted.</p>	<ul style="list-style-type: none"> • Refresh/update VNRC trainers and 180 community volunteers on disease prevention and epidemic control. • Reproduce and distribute information, education and communication (IEC) materials (such as leaflets, handbook for volunteers, posters). • Mobilize volunteers to conduct house-to-house and community-level disease prevention and health promotion campaigns. • Mobilize communities to conduct hand-washing, cleaning and other campaigns to prevent the occurrence of infectious diseases. • Coordinate with local health authorities to ensure appropriate and effective response. • Monitor and review health activities.
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Water, sanitation, and hygiene promotion

Outcome: The risk of water and sanitation-related diseases are reduced through the provision of safe water and hygiene promotion up to 1,700 households in the flood-affected provinces of An Giang, Dong Thap and Long An.

Outputs (expected results)	Activities planned
<p>Provision of safe water, water storage containers and hygiene promotion to 1,700 households in the flood-affected provinces of An Giang, Dong Thap and Long An.</p>	<ul style="list-style-type: none"> • Assess the existing situation of drinking water coverage with a view of ensuring availability of an adequate water supply, and plan for provision of safe water and hygiene promotion. • Coordinate with local authorities and select the beneficiaries. • Improve capacity of VNRC in water and sanitation/hygiene promotion response in emergency through deployment of NDRT specializing in water and sanitation to train key responders and operate the water treatment unit. • Organize training on managing the water treatment units for key responders in affected provinces. • Select and train staff and volunteers (180) in household water treatment (aquatabs) and hygiene promotion. • Distribute water storage containers and training on household water treatment for 1,200 households (5,040 beneficiaries). • Distribute the household water treatment manual and other information, education and communication (IEC) material in Vietnamese. • Provide safe water to 500 households (2,100 beneficiaries) by using water treatment units. • Conduct monitoring for quality control and evaluate for effectiveness. • Procure two water treatment units.

Shelter

Outcome: The immediate humanitarian (shelter) needs of 3,000 families in An Giang, Dong Thap and Long An are met through VNRC relief distributions and shelter provision.

By the end of October 2012, 169 households from An Giang, Dong Thap and Long An provinces have their houses rebuilt following storm-/flood-resistant standards and equipped with water and sanitation facilities.

Output (expected result)	Activities planned
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<p>Cash, shelter items and longer term shelter needs are distributed by VNRC to 3,000 of the most affected households.</p> <p>169 households are provided with conditional cash grants to rebuild storm/flood resistant houses equipped with water and sanitation facilities.</p>	<ul style="list-style-type: none"> • Conduct on-the-ground assessments, selection and verification of 3,000 families (1,500 for cash and 1,500 for household kits and tarpaulins). • Locally procured tarpaulins and shelter items in line with the agreed procurement standards and quality control. • Distribute temporary shelter materials (tarpaulins), and control supply movements from point of dispatch to end-user. • Shelter needs assessments. • Consultancy with a local partner to provide technical assistance to VNRC. • Briefing of VNRC volunteers, staff and branches on beneficiary and village selection criteria. • Identification of villages for VNRC assistance. • Beneficiary selection process. • Public notification of assistance to beneficiaries. • Field surveys to assess beneficiary needs and local conditions for construction. • Preparation of house designs in line with Vietnamese national and local government standards. • Training for local builders, VNRC staff and beneficiaries on safe housing construction techniques. • Release of first payment of the conditional cash for shelter to the identified beneficiaries. • Construction of new houses. • Release of final cash grant payment to the beneficiaries for the houses. • Branch development with specific focus on training, technical monitoring and reporting. • Internal review and external evaluation of the shelter project.
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Note: The overall number of houses supported under VNRC shelter programme is 219. Support under the IFRC Emergency Appeal has been revised to 169 houses, and VNRC will support construction of 50 houses.

Disaster preparedness	
Outcome: VNRC chapters and branches from An Giang, Dong Thap, Long An provinces have increased their respective capacities to respond to disasters.	
Output (expected result)	Activities planned
<p>Nine motor boats, nine disaster response packages and three disaster response trainings are provided to VNRC for future emergency interventions.</p>	<ul style="list-style-type: none"> • Organize three training sessions on disaster response targeting nine VNRC districts in three provincial chapters. • Procure and distribute nine disaster response packages (including life-jackets, loud speakers, plastic sheeting, first aid kits, etc.) for nine VNRC district branches. • Procure and distribute nine motor boats to VNRC provincial chapters and district branches to support response capacity for future disasters. • Allocation of financial support towards construction of VNRC warehouse in central region. • Organize training in needs assessment.

Communications – advocacy and public information

Throughout this operation, concerted effort has been made to focus on strengthening the VNRC communications department and building its capacity to be better positioned to provide timely and accurate information from VNRC to its external partners, beneficiaries and relevant donors. In line with this, VNRC with the support from IFRC

Southeast Asia regional office communications department conducted a media training with a focus on 'communications in emergencies' which enhance the skills and knowledge of 17 participants from both VNRC disaster management and communications departments in the three provinces of An Giang, Long An and Dong Thap.

Alongside this training, support has been provided to assist VNRC in being able to develop a communications plan, and production of a documentary with engagement of a local production company. The focus of the documentary will capture the national society in action throughout the Mekong flood operation in the relief and recovery phases. Other areas of focus will be stories from the field from beneficiaries who have received assistance from VNRC highlighting the impact of support the national society brings to those affected.

Capacity of the National Society

Capacity building in VNRC is a continuous and cross-sector process. VNRC, with support from IFRC and partner national societies, is committed to investing in the development of its capacities, particularly in disaster preparedness, in order to reinforce a more systematized approach. By doing so, VNRC will enhance its overall operational efficiency and effectiveness of assistance.

Another area fundamental to the overall success of any VNRC operation is investing in organizational development (OD) particularly at headquarters and chapter level with support from IFRC. This operation is an opportunity to develop the national society's capacities in organizational development for the chapters to have a stronger involvement in the crucial steps of the projects such as assessment, monitoring, evaluation and reporting.

Capacity of the IFRC

The IFRC Viet Nam country office comprises a team of highly experienced and committed national staff who support VNRC in monitoring and implementing ongoing disaster operations and disaster risk reduction and disaster preparedness programmes, health initiatives and organizational development of the National Society. This team is headed by a country representative, and the emergency operation itself is led by the IFRC country team.

Under this operation, the country office is also supported by the Southeast Asia regional office in Bangkok and the Asia Pacific zone office in Kuala Lumpur in disaster management, water and sanitation, disaster preparedness; resource mobilization; planning, monitoring, evaluation and reporting; and communications.

Budget summary

See attached budget for details.

Jagan Chapagain
Under Secretary General (Acting)
Programme Services Division

Bekele Geleta
Secretary General

Contact information

For further information specifically related to this operation, please contact:

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 - Heikki Väättämoinen, operations coordinator; mobile: +6012 230 7895; email: heikki.vaatamoinen@ifrc.org
 - Alan Bradbury, head of resource mobilization and PMER; phone: +603 9207 5775, email: alan.bradbury@ifrc.org
Please send all pledges of funding to zonerm.asiapacific@ifrc.org
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Click for

1. **Emergency appeal budget and map [below](#)**
 2. **Click [here](#) to return to the title page**
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How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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Saving lives, changing minds.



IFRC's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

MDRVN009 Mekong Delta Floods
Annex 1: MAPPING OF RELIEF PHASE SUPPORT FOR MEKONG FLOODS OPERATION

Province	District	Cash		HH kits		Water and sanitation						Shelter		Livelihoods		
		IFRC unconditional	PNS/ECHO (for food)	IFRC	PNS/ECHO	PNS/ECHO	IFRC	German RC	German RC	German RC	ECHO/PNS	IFRC	German RC	PNS/ECHO	German RC	German RC
		Families	Families	Kits	Kits	Aquatabs (tablets)	Water containers (300L)	Water containers (300L)	Water containers (500L)	Water filters and two cartridges	Water filters	Tarpaulin (4x10)	House repair kits	Fishing net and boats	Fishing net and boats	Seed and fertilizer
An Giang	An Phu	-	184	300	217	18,400	-	-	0	-	207	-	-	76	-	-
	Tan Chau	150	1,099	200	969	109,900	100	20	10	150	1,009	300	-	294	50	39
	Chau Phu	200	129	-	149	12,900	150	-	-	-	144	300	-	40	-	-
	Cho Moi	250	617	-	737	61,700	250	20	70	1,045	678	-	58	190	132	310
		600	2,029	500	2,072	202,900	500	40	80	1,195	2,038	600	58	600	182	349
Dong Thap	Tan Hong	250	167	250	38	17,600	200	-	-	-	167	250	-	58	-	-
	Tam Nong	250	-	-	-	-	200	40	137	1,870	-	250	62	-	160	185
	Huyen Hong Ngu	-	345	250	345	34,500	-	70	70	850	345	-	45	108	50	220
	TX Hong Ngu	-	176	-	262	16,700	-	20	70	540	167	-	30	80	90	220
	Thanh Binh	-	286	-	286	28,600	-	130	143	845	286	-	105	86	118	151
		500	974	500	931	97,400	400	260	420	4,105	965	500	242	332	418	776
Long An	Thanh Hoa	-	-	250	-	-	-	-	-	-	-	-	-	-	-	-
	Tan Thach	-	-	250	-	-	-	-	-	-	-	-	-	-	-	-
	Tan Hung	200	447	-	447	44,700	-	-	-	-	447	400	-	134	-	-
	Duc Hue	200	-	-	-	-	300	-	-	-	-	-	-	-	-	-
		400	447	500	447	44,700	300	-	-	-	447	400	-	134	-	-
Total		1,500	3,450	1,500	3,450	345,000	1,200	300	500	5,300	3,450	1,500	300	1,066	600	1,125

MDRVN009 Mekong Delta Floods

Annex 2: MAPPING OF RECOVERY PHASE OF SHELTER SUPPORT BY AGENCIES FOR MEKONG FLOODS

PROVINCE	DISTRICT	COMMUNES	AGENCIES & SUPPORT	VNRC/FRC, GRC, SRC - ECHO			
				VNRC/IFRC	SAVE THE CHILDREN	CARE	
LONG AN	Moc Hoa	Tan Lap		x			
		Thanh Hung		x			
	Tan Hung	Hung Ha					x
		Vinh Chau B					
		Vinh Buu					x
	Tan Thanh	Bac Hoa					
		Hau Thanh Dong					x
		Hau Thanh Tay					x
		Nhon Hao Lap					x
		Tan Thanh		x			
Tan Ninh						x	
Vinh Hung	Nhom Hoa					x	
	Khanh Hung						
	Thai Tri						
	Vinh Tri					x	
	Vinh Thuan					x	
	Tien Binh Tay					x	
DONG THAP	Huyen Hong Ngu	Vinh Binh				x	
		Hung Dien A				x	
		Thuong Thoi Tien			x		
		Thoung Thoi Hau A				x	
		Thoung Thoi Hau B					x
		Thoung Phouc 2					
		Thoung Phouc 1			x		
		Phu Thuan B			x		
		Long Khanh B			x		
	Long Thuan			x			
Thi Xa Hong Ngu	An Binh B						
	Tan Hoi			x			
	Binh Thanh			x			
Tam Nong	Phu Duc					x	
	Phu Thanh A			x			
	Phu Tho			x			
	Phu Thanh B			x			
	An Hoa			x			
	Hoa Binh			x			

		Phu Hiep				x	
	Tan Hong	Tan Phouc Binh Phu Tan Ho Co Thong Binh Tan Thanh A			x		x
	Thanh Binh	Tan Binh An Phoung Tan Phu Tan My Binh Tan Tan Thanh Tan Qoui	x		x		

AN GIANG	An Phu	TT An Phu Phu Hoi Vinh Loc Vinh Troung Phu Huu Vinh Hoi Dong Vinh Hau Nhan Hoi Phu UU				x	
	Chau Phu	Binh Chanh Binh My Binh Phu Binh Thuy Dao Huu Canh My Duc My Phu O Long Vy Thanh My Tay					x
	Cho Moi	Hoi An Kien An Long Kien My An Nhon My Kien Thanh Long Dien A My Hoi Dong	x				

	An Thanh Trung		x		
	Tan My		x		
Tan Chau	Long An		x		
	Tan An			X	
	Vinh Hoa			X	
	Vinh Xoung		x		
	Tan Thanh		x		
	Chau Phong		x		
	Le Chanh		x		
	Phu Vinh		x		
	Phu Loc		x		

EMERGENCY APPEAL

4/6/2012

MDRVN009

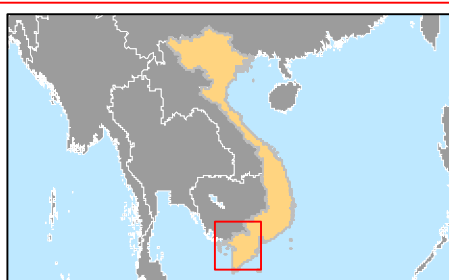
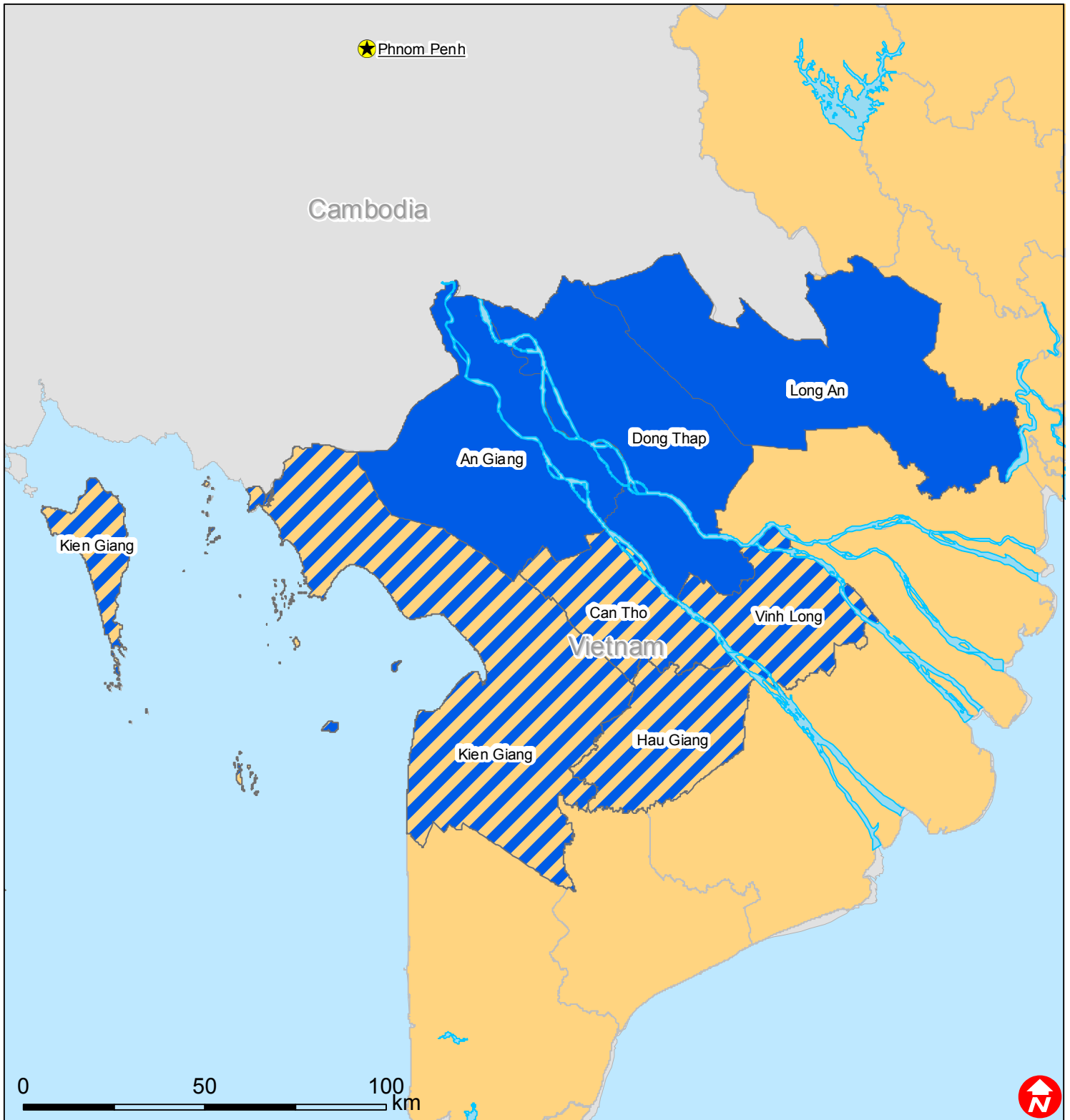
VIETNAM - MEKONG DELTA FLOODS

Appeal Budget CHF

Budget Group	
Shelter - Relief	23,559
Construction - Housing	345,450
Construction - Facilities	60,000
Clothing & Textiles	16,500
Water, Sanitation & Hygiene	50,596
Utensils & Tools	21,000
Other Supplies & Services	78,656
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	595,762
Computer & Telecom Equipment	2,858
Total LAND, VEHICLES AND EQUIPMENT	2,858
Storage, Warehousing	7,241
Distribution & Monitoring	25,000
Transport & Vehicle Costs	7,723
Logistics Services	947
Total LOGISTICS, TRANSPORT AND STORAGE	40,911
International Staff	93,932
National Staff	32,784
National Society Staff	45,340
Total PERSONNEL	172,056
Consultants	28,673
Total CONSULTANTS & PROFESSIONAL FEES	28,673
Workshops & Training	107,294
Total WORKSHOP & TRAINING	107,294
Travel	33,545
Information & Public Relations	18,136
Office Costs	11,419
Communications	10,631
Financial Charges	552
Other General Expenses	8,568
Shared Office and Services Costs	6,799
Total GENERAL EXPENDITURES	89,649
Programme and Services Support Recovery	67,418
Total INDIRECT COSTS	67,418
Pledge Earmarking & Reporting Fees	2,564
Total PLEDGE SPECIFIC COSTS	2,564
TOTAL BUDGET	1,107,186



Viet Nam: Floods



- Affected provinces
- Most affected provinces